



LensLock Gen 12.5 BWC Operation

GEN 12.5 Design

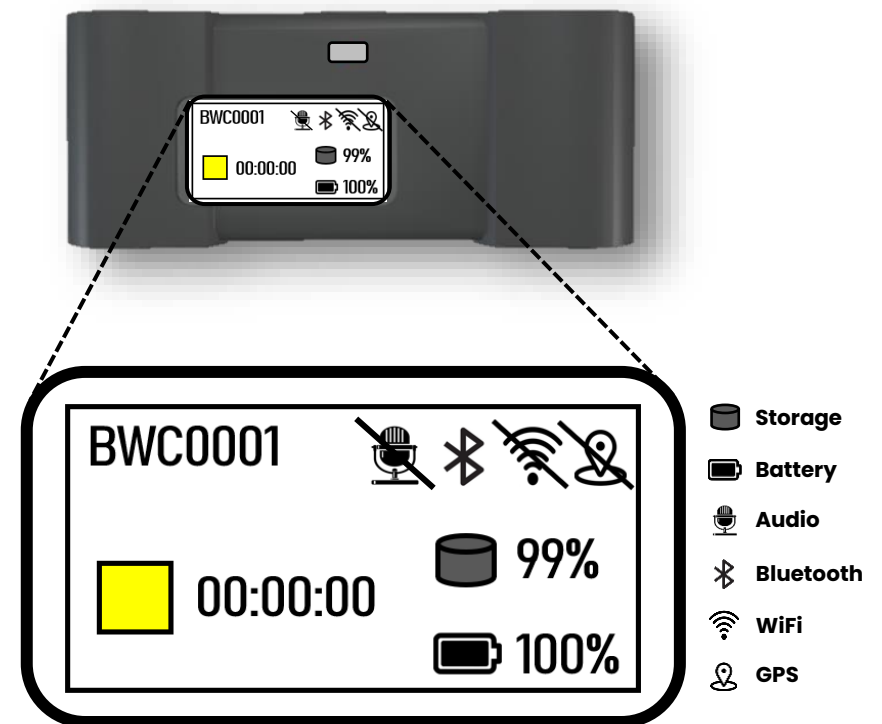




GEN 12.5 Power On/Off

To **power on** the Gen 12.5 BWC, **press and hold** the **blue power button** for 3-4 seconds. The BWC will emit a vibrate and the LED screen will illuminate. The LED screen will remain illuminated until it has reached 30 seconds of inactivity. Activation of any button will illuminate the LED screen.

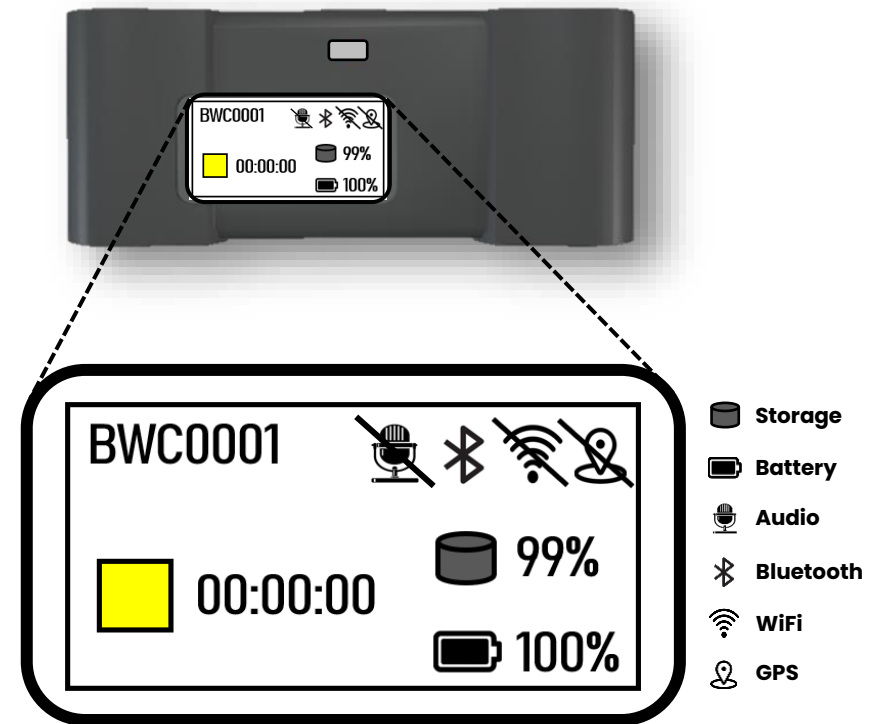
To **power off** the Gen 12.5 BWC, **press and hold** the **blue power button** for 3-4 seconds.





GEN 12.5 Pre-Record

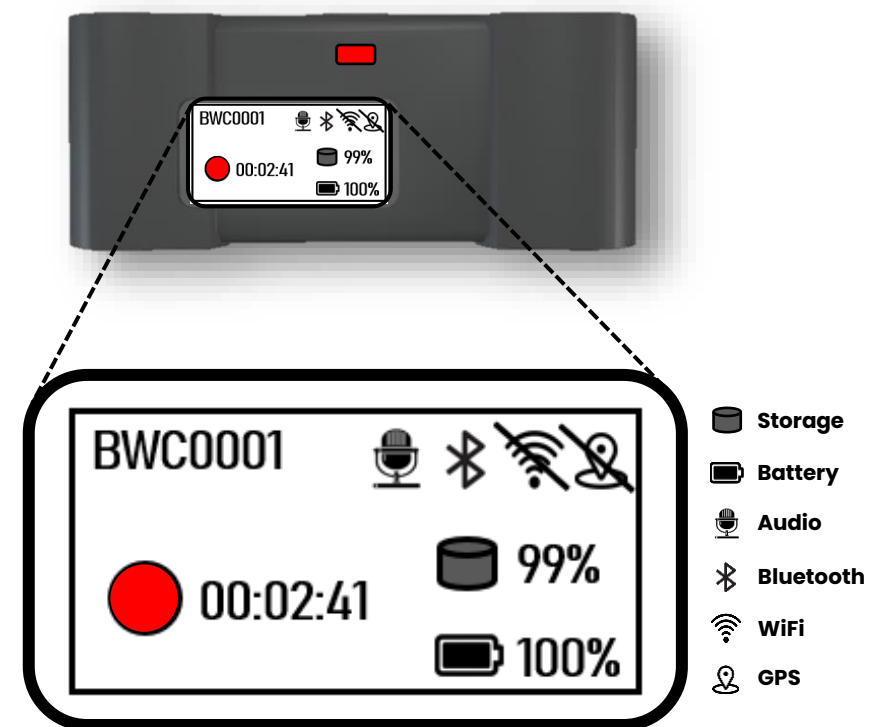
The  on the LED screen indicates the BWC is powered on and currently set in **pre-record**. The BWCs are configured with a **30-second pre-record** feature. Upon activating a recording, the recording will include an additional 30-seconds of video prior to the recording activation. While 30-seconds of video will be included prior to the recording activation, **audio will be muted during the 30-second pre-record**. Once a recording is activated, **video and audio will be present** until the recording has concluded.





GEN 12.5 Start Recording

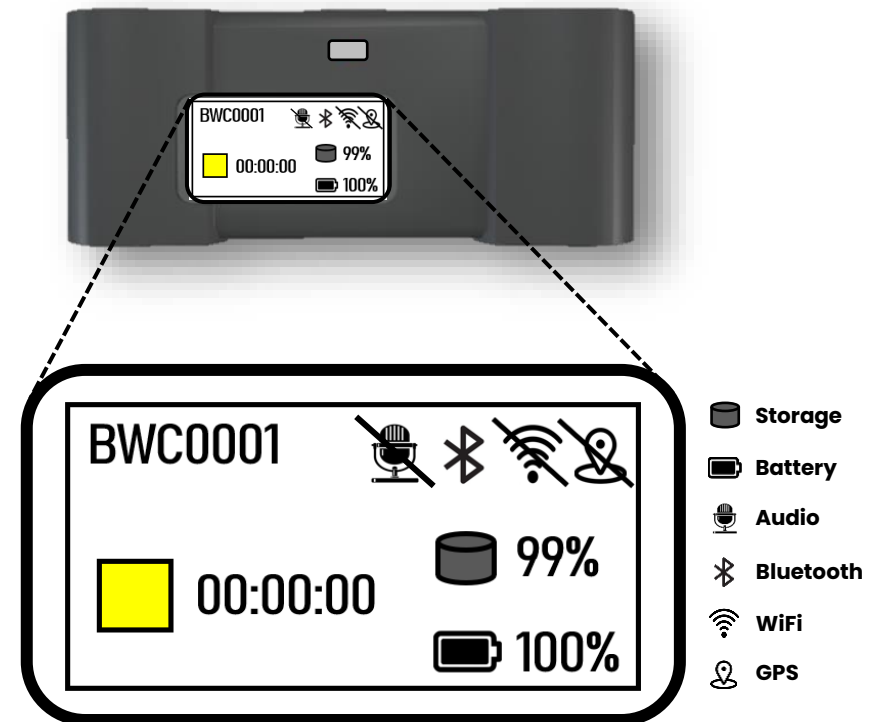
To **start a recording, single press** the **center record button**. The BWC will emit a single vibration,  will appear on the LED screen, as well as a red LED on top of the BWC. In addition, the recording duration will appear on the LED screen. After 30 seconds of inactivity, the LED screen will appear dormant, however the red LED on top of the BWC will remain while recording. While recording, a vibration notifier at a select interval will alert the user that a recording is present.





GEN 12.5 Stop Recording

To **stop a recording**, **double press** the **center record button**. The BWC will emit three vibrations,  will reappear on the LED screen, and the red LED will disappear on top of the BWC. The recording duration will revert to 00:00:00 on the LED screen.





GEN 12.5 Photo Capture

To **capture a photo**, single press the **photo button** located above the power button. The BWC will emit a single vibration and a still-image will be captured via the BWC.



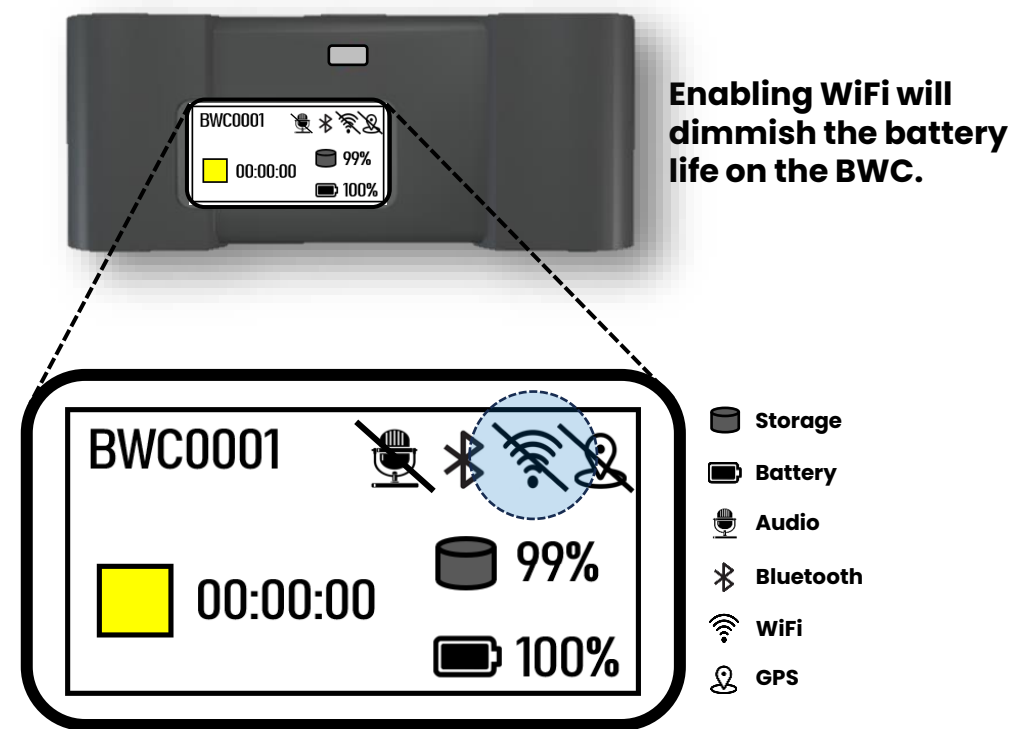
You may capture a photo while in pre-record and/or while recording.



GEN 12.5 Enable/Disable WiFi (*to connect to the mobile application)

To **enable WiFi** to access the mobile application, **press and hold** the **Fn (function) button** for 2-3 seconds. The BWC will emit two vibrations and  will appear on the LED screen to indicate WiFi is enabled.

To **disable WiFi**, **press and hold** the **Fn (function) button**.  will appear on the LED screen indicating the WiFi is disabled.



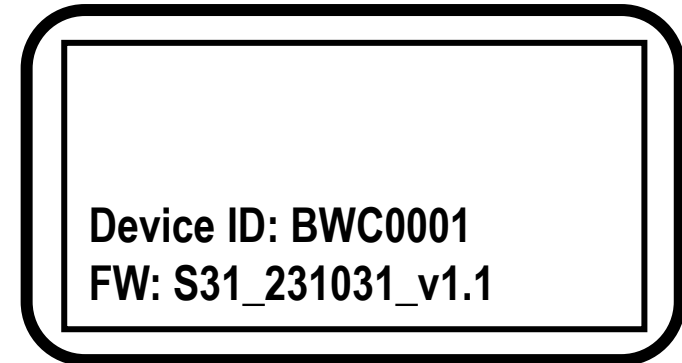
*Please locate the *Mobile Application training document* for connection instructions



GEN 12.5 Device/Firmware

To toggle between the **Device ID** on the BWC as well as the **firmware version** on the BWC, double press the **Fn (function) button**.

The **Device ID** and **firmware version** will appear on the LED screen. To revert to the normal LED screen, double press the **Fn (function) button**.





GEN 12.5 Stealth Mode

Stealth Mode will disable all LED indicators (LED screen/LED) and audio tones/chirps. Vibration alerts will remain while in stealth mode.

To toggle the BWC to **stealth mode**, press and hold the “**eye**” icon for 2-3 seconds. Repeat to toggle out of stealth mode.

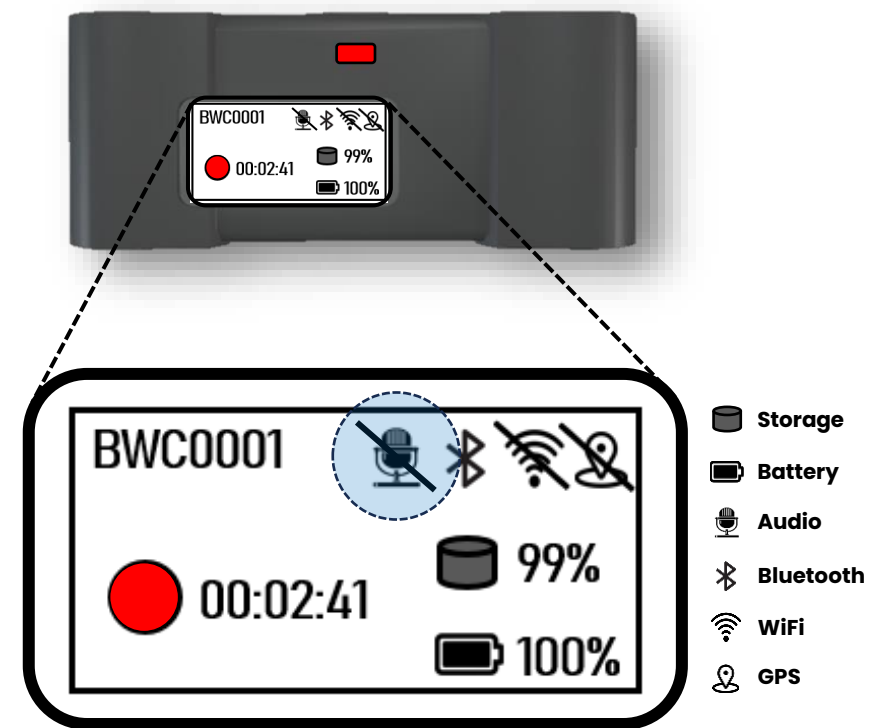


If your BWC emits a vibration when you attempt to power on, however the LED screen does not illuminate, it is most likely in **stealth mode**. Press and hold the “eye” icon and the LED screen should illuminate.



GEN 12.5 Mute Function

To **mute the audio** during a recording, **press and hold** the “microphone” icon for 2-3 seconds. The LED screen will display  indicating that the BWC is recording, however **audio is currently muted**. To resume audio, press and hold the “microphone” icon for 2-3 seconds where  will reappear, indicating the recording has resumed with audio.





GEN 12.5 USB Mini-USB Charging/Reset Button

In addition to charging while docked within the LensLock docking station, the BWC can be **charged remotely via a USB mini-USB connector cable**. Insert the mini-USB into the input located within the USB cover.

Located within the USB cover, is a small **reset button**. If you are having issues with your BWC, please insert a fine tip tool into the reset button and press for one second. The BWC should run through a power reset.



Remote Charging



Reset Button





GEN 12.5 Accessories Bundle

Castellation Mount



Magnet Mount



Alligator Clip
*Slide Bracket Required



Molle Mount



USB Mini-USB Cable



GEN 12.5 Troubleshooting

FAILURE	DIAGNOSE	SOLUTION
BWC will not Power On	Battery at 0%	Charge the BWC for 4 – 5 hours
	Protection Mode/Inactive	Press the <i>Reset Button</i> , then power on the BWC
	Stealth Mode	Press and hold <i>Stealth Button</i> to revert out of <i>Stealth</i>
Battery Issue	Low Battery Power	Ensure the BWC is fully charged. Ensure the WiFi is disabled when not using mobile application
Docking Station not recognizing BWC	Docking Cradle	Insert BWC into another docking cradle. BWCs are not assigned to specific cradles.
	Incorrect Badge ID/BWC	Logout on the DSMS screen. Re-enter Badge ID at the authentication screen.
BWC failing to start a recording	Memory Full	Dock the BWC in the docking station to offload video data. BWC holds 64 GB of storage data.
	Internal Glitch	Press the <i>Reset Button</i> . If issue is still present, contact LensLock Support.



| LensLock Support

- The LensLock Support team is **ready** and **available** for any questions that may arise.
- To reach the support team via email, please send a detailed email to **support@lenslock.com** and a representative will promptly get back with you.
- To reach the support team via phone, please contact **866-LENSLOCK** and press **"3"** for *Client Support*.
- To reach the support team via **Live Chat**, please access the *Live Chat* feature located within the LensLocker Portal.

FCC Warning:

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

Caution: Any changes or modifications to this device not explicitly approved by manufacturer could void your authority to operate this equipment.

This device complies with part 15 of the FCC Rules. Operation is subject to the following two conditions:

(1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

This equipment complies with FCC radiation exposure limits set forth for an uncontrolled environment. This equipment should be installed and operated with minimum distance 0cm between the radiator and your body.