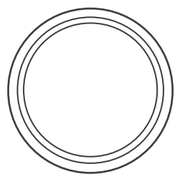
60mm

60mm

Smart Tag



Product specification	
Model number	HiTag
Dimension	31.7*31.7*8mm
Weight	6g
Battery	CR2025
Operating voltage	DC 3V
Working current	Standby current 5uA/ Max current < 10mA
Wireless	BLE 5.2
Transmission distance	>40m（Open sight distance）
Buzzer	built-in >75db (10cm)
Operating temperature	- 5℃ to 45℃ (23℉ to 113℉)
Working humidity	<95%（non-condensing）

Instructions for use

1. Start the device and enter the pairing state

- Install the battery and the product will turn on automatically. If in the shutdown state, after unplugging the battery, wait a few seconds to ten seconds, re-power, will be turned on

2. Bind devices

- Open Apple's built-in Find App. (iPhone, iPad, iPod touch all support "Find" App)
- Hold the device close to your iPhone, iPad or iPod touch, tap the items TAB of the Find App, select Add New Items, and tap Other Supported Items.
- App displays the device with smart tag, click "Connect"
- Fill in "Custom Name" to name your device and choose an emoji.
- Agree to register the device to your Apple ID.
- Tap Finish to bind successfully.

3. Enable "Lost Mode"

Open Apple's Find App, tap "Items" at the bottom of the screen, and then tap the name of the item.
Under "Lost Mode", click "Enable"
After checking the information, please click "Enable" again to complete the Settings. Follow the on-screen instructions, click "Continue" and enter your contact number or email address. Click "Next"

4. Remove the device

Open the Find App, tap "Device" at the bottom of the screen, and then tap the name of the device.
Find "Remove Item" at the bottom of the list and click the "Remove" button.

Note: After deleting the device, if you want to re-pair the device, you can use the "Find" App to directly pair the device within 3 minutes, if more than 3 minutes, remove the battery and reinstall the battery, the product is started and there is a ringing prompt, at this time the device enters the pairing state again, you can re-pair with the App.

Main function of product

1, "Find" network positioning

When the device and the phone exceed the Bluetooth distance, the device cannot be connected in the search App. Optional: Lost mode – Enable. Enter your contact number, etc. If the device is disconnected from your phone for more than a period of time, and there are other Apple devices near the device, you will receive a notification and the latest location of the smart tag in the Find App.

2. Play the sound

Mobile phone and device in the Bluetooth fan (generally about 20 meters), in the "Find" App, click, play the sound, the device will make a prompt sound, to help you quickly find the nearby smart tag.

Product instructions

1. Enter the pairing state

Install the battery, start the product, and make a prompt tone. In the shutdown state, remove the battery and wait for 30 seconds, reload the battery, and start the product

2. The device enters the pairing state again

After deleting a device in the Find App, the device does not shut down and is in pairing mode. If there is no re-pairing in 3 minutes, the device will leave the pairing state, and the device and App cannot be paired at this time. Reinstall the battery and hear the prompt tone from the anti-loss device.

3. Restore factory Settings

When the smarttag needs to be paired with a new account, or when the smarttag is removed from the original account in the "Find" App, the smarttag is not near the mobile phone of the original account. In this case, the smarttag needs to be restored to factory Settings. The steps are as follows: After removing the device from the "Find" App, remove the battery, reinstall it, hear the startup prompt tone, remove the battery and reinstall it, repeat the operation five times, until you hear the reset prompt tone (the reset prompt tone is the same as the startup prompt tone when the product is not configured with the network, the startup prompt tone is loud when the product is configured with the network, the startup prompt tone is low).

4. Turn it off

If the battery is removed or the phone is not connected after 3 minutes of startup, the product will automatically shut down

Q&A

1. When can the device be located by other Apple devices?

When a device is separated from its owner, Find My Network uses Bluetooth sensors on hundreds of millions of Apple products to report the location of a missing Apple device nearby, and when an Apple device on the network detects a missing smart tag device nearby, it will report the approximate location of the missing item to the owner of the device over the Internet.

2. How to prevent the device from being used for malicious tracking?

When someone else's device is mixed into your belongings and tracked for more than a period of time, you will be alerted in one of two ways:

- If you have an iPhone, iPad, or other Apple device, you will get alerts on your Apple device, which is available on iOS 14.5 or iPadOS 14 and later.
- If you don't have an Apple device, if someone else's smart tag leaves its owner and tracks you for a while, it will beep when it moves to alert you. Of course, If you happen to have a friend with you who is carrying a device, or if a lot of people on your train have one, don't worry. Because as long as the device doesn't leave the owner's side, it won't trigger such an alert.

3. How can I protect my privacy?

Where your device is, only you can see. Your location data and history are never stored in the smart tag. The device that passes your smart tag location data is also always anonymous, and the location data is encrypted at every step of the search. As a result, Apple doesn't know where your device is, or who owns the device that helped find it.

4. How to replace the battery for the device?

Gently rotate the rear cover to open the battery cover

Battery life is generally 6 months

5. What is a "find" network? How does it work?

The Apple Find My network provides an easy, secure way to Find compatible personal Items on a map using the Find App on your iPhone, iPad, iPod touch, Mac, or the Find Items app on your Apple Watch. Simply pair your compatible product with Apple's Find App to view it with your Apple device. If your item is lost, you can set it to lost mode so that it shows messages and contact information to anyone who finds it. The Find My network is encrypted and anonymous, so no one else, including Apple, can see its location.

Important note

When the device is paired with the search App, it needs to connect to the Apple server. If the device cannot be paired, the network you are using is generally unable to connect to the Apple server temporarily. The following operations are recommended:

- Change cell phone networks, such as switching between WiFi and cellular networks.
- Restore the device to factory Settings.
- Repair with the Find App.

Supervisory safety information

Warning: Keep batteries out of reach of children due to chemical burns and potential esophageal perforation, swallowing can result in serious injury or death in as little as 2 hours. If you suspect your child has swallowed or inserted a button battery, call emergency services immediately for quick expert advice.
Rated voltage 3V
battery capacity 170mAh

Attention!

According to the low power radio wave radiation motor management measures 80
Article 12 of
The type certified low power radio frequency motor, without permission, the company, trade name or user shall not change the frequency, increase the power or change the characteristics and functions of the original design.

Battery warning:

The device uses lithium batteries. If the following guidelines are not followed, the lithium-ion battery life in the device may be shortened or there is a risk of damage to the device, fire, chemical burns, electrolyte leakage and/or injury. Do not disassemble, complete the hole, or damage the device or battery. Do not remove or attempt to remove batteries that cannot be replaced by the user. Do not expose the battery to fire, explosion, or other hazards. Do not use sharp objects to remove the battery.

Can't connect? Troubleshooting method

1. In Findmy, you can only choose to add other items. You cannot select to add an AirTag.
2. Check whether the insulation sheet is pulled out.
3. The device pulls out the insulation sheet for the first time and enters the distribution network state for three minutes. During this period, there will be no sound feedback from the single button.
4. Restore factory Settings: Press and hold the quick button four times, and then press and hold the button for the fifth time.
5. Update your mobile network, such as switching between WiFi and cellular.
6. Determine whether to remove the device.
7. Restart your phone and try again

9.1：
a) The statement "Remove and immediately recycle or dispose of used batteries according to local regulations and keep away from children. Do NOT dispose of batteries in household trash or incinerate."
b) The statement "Even used batteries may cause severe injury or death."
c) The statement "Call a local poison control center for treatment information."
d) A statement indicating the compatible battery type (e.g., LR44, CR2032).
e) A statement indicating the nominal battery voltage.
f) The statement "Non-rechargeable batteries are not to be recharged.
g) The statement "Do not force discharge, recharge, disassemble, heat above (manufacturer's specified temperature rating) or incinerate. Doing so may result in injury due to venting, leakage or explosion resulting in chemical burns."
9.2：
a) The statement "Ensure the batteries are installed correctly according to polarity (+ and -)."
b) The statement "Do not mix old and new batteries, different brands or types of batteries, such as alkaline, carbon-zinc, or rechargeable batteries."
c) The statement "Remove and immediately recycle or dispose of batteries from equipment not used for an extended period of time according to local regulations."
d) The statement "Always completely secure the battery compartment. If the battery compartment does not close securely, stop using the product, remove the batteries, and keep them away from children."

Warning:
This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) this device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.
Changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.
NOTE: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation.
If this equipment does cause harmful interference to radio or television reception which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:
---Reorient or relocate the receiving antenna.
--- increase the separation between the equipment and receiver
---Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
---Consult the dealer or an experienced radio/TV technician for help
The device has been evaluated to meet general RF exposure requirement. The device can be used in portable exposure condition without restriction.

⚠WARNING

- **INGESTION HAZARD**: This product contains a button cell or coin battery.
- **DEATH** or serious injury can occur if ingested.
- A swallowed button cell or coin battery can cause **Internal Chemical Burns** in as little as **2 hours**.
- **KEEP** new and used batteries **OUT OF REACH of CHILDREN**
- **Seek immediate medical attention** if a battery is suspected to be swallowed or inserted inside any part of the body.