

# USER MANUAL

## Note:

Function of the Power Button If you insert an unformatted card, the camera will prompt you of formatting it. You can press this button once to format it

Press and hold the power button for 4 seconds until you hear a beep from the camera to power off the dash camera. Press and hold the power button for 8 seconds until you hear another 2 beeps from the camera to restore the camera to factory settings,

Under video recording status, short press is to lock the video,

## 1. Connect the Dash Camera with the App

### Step1

Scan the QR code below or go to Google Play/App Store to search for "Viidure or VeeCar" to download and install the App on your mobile device.

## Note:

For Android mobile phones, we recommend that you search for "Viidure or VeeCar" in Google Play to download and install the APP. If you scan the QR code directly to install, you may receive a security warning from the app. This is a verification warning that comes with the Android system, and the iOS system will not have this problem.



### Step 2

Make sure the dash camera is powered on and the distance between your mobile device and the camera is within 5 meters,

### Step 3

( Launch the "Viidure or VeeCar" App and grant the permissions required by the App (Option to skip the login or registration process first), then tap Add Camera to check the wizard and start connecting. )



#### Step 4

Go to the Settings > WLAN of your mobile device to search for WiFi of "FH Cam-\*\*\*\*\*" and enter the password 12345678 to connect to the camera's hotspot.

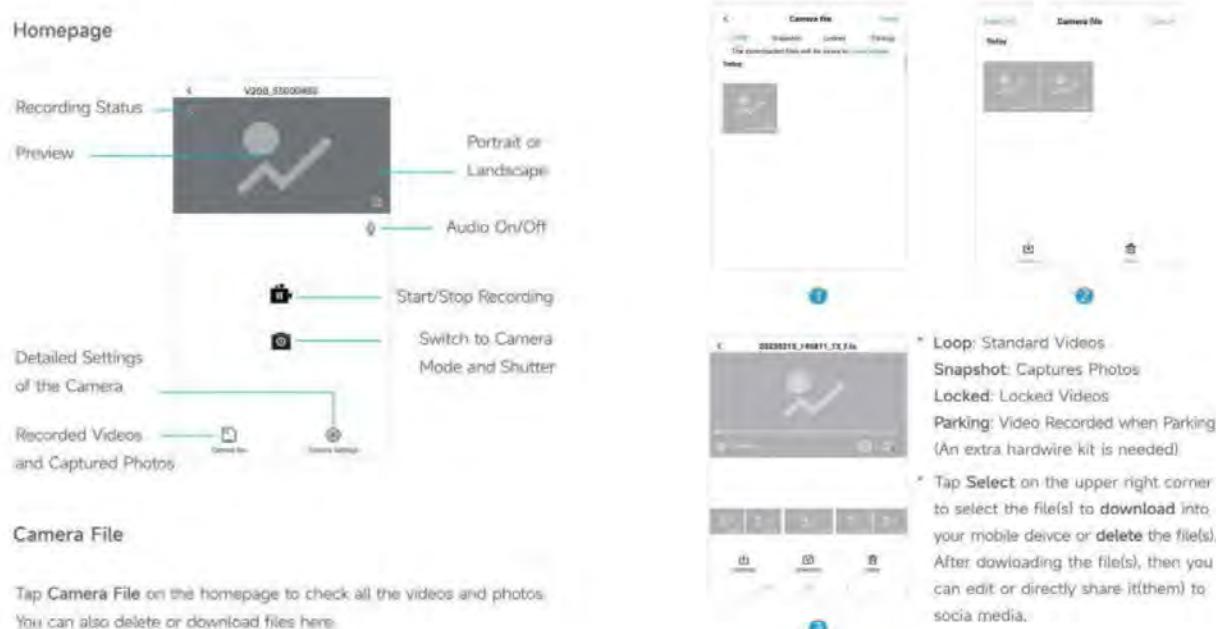


#### Tips:

After connecting to the camera's WiFi, if your mobile device pops up a window asking "The camera's WiFi can't access the Internet, are you sure to continue the connection?", please select "Yes". Selecting "No" will disconnect the camera's WiFi.

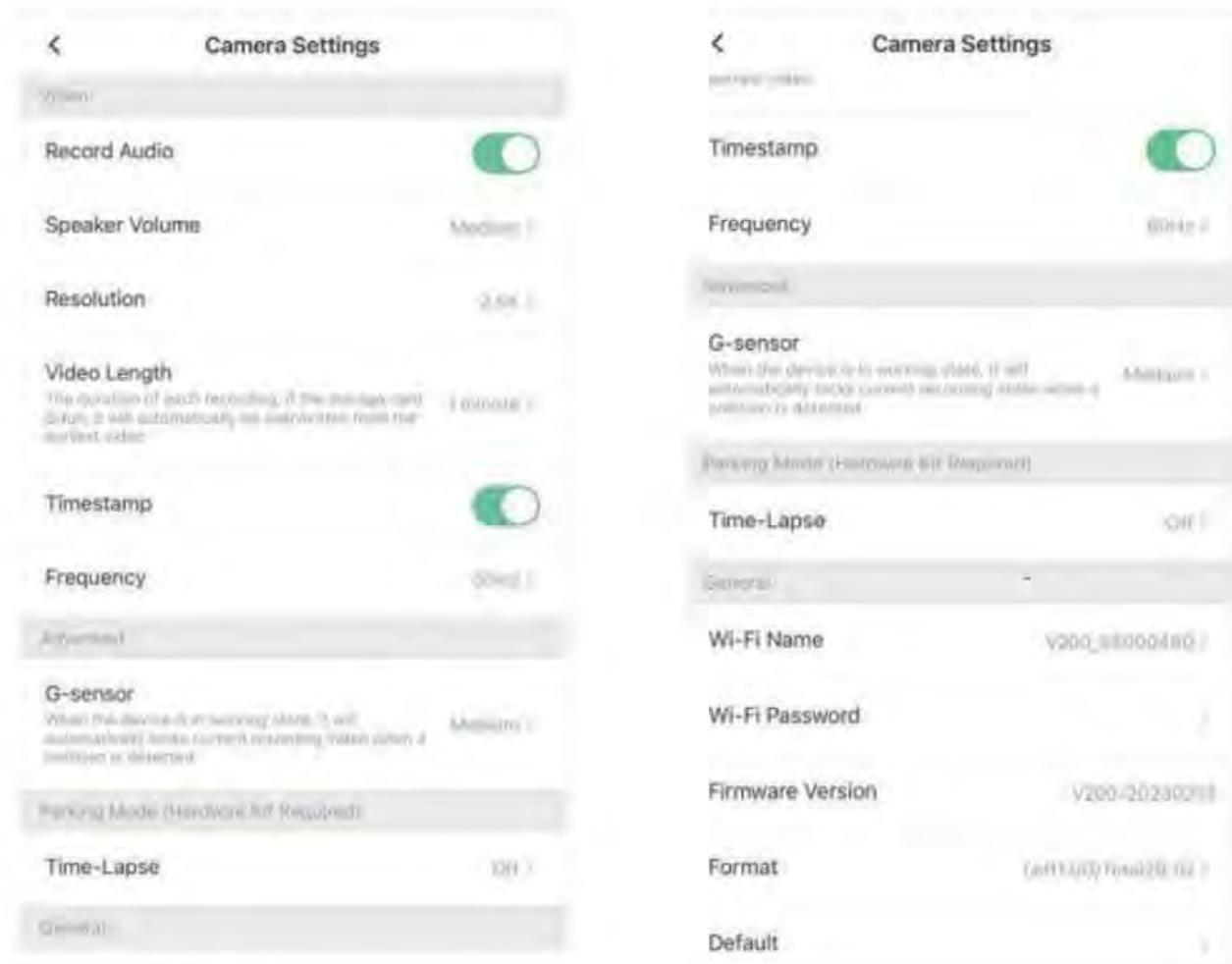
#### Step 5

Go back to the App to wait for the connection, then tap Access Camera to enter the homepage.



## Settings

Tap Camera Settings on the homepage to check and change the settings of your dash camera.



### Record Audio

Turn on or turn off the audio when recording videos.

### Speaker Volume

Set the volume of the speaker for the camera. You can choose from Mute, Low, Medium, and High.

### Time-lapse

Set the frame rate of the video. After enabling this option, every 30 minutes of videos will be compressed to 1 minute and then be saved in the memory card. Note: An extra hardware kit(not included) is required for using this function. Please contact us for more information.

### Wi-Fi Name

Check and change the camera's WiFi name.

## Wi-Fi Password

Check and change the camera's WiFi password.

## Firmware Version

Check the firmware version of the dash camera.

## Format

Format the memory card.

## Default

Restore the dash camera to the factory settings. When resetting, the dash camera will be restarted.

## TROUBLESHOOTING GUIDE

Q1. The dash camera can't be used normally after the new sd card is inserted, and it prompts that the card needs to be formatted.

To ensure normal video recording with the dash camera, it needs to format the memory card first and check its speed before using it. Option 1: Press the power button as soon as you hear the voice prompt for formatting the memory card.

Option 2: Go to the App>Settings >Format to format the memory card.

Q2. Too loud, too low, or repeated voice prompts.

Go to the App> Settings> Speaker Volume to mute the speaker or adjust the volume as needed.

Q3. My mobile device can't connect to the dash camera's WiFi. Go to the WLAN settings of your mobile device and find the WiFi of FHcam-\*\*\*\*\*.Then, input the right password 12345678. After a successful connection, the WiFi icon on the display will turn green. Upon the success of the first connection, the mobile phone will automatically connect for future use.

Q4. There is no sound when playing the recorded videos.

If the microphone icon on the display has been disabled 2, the video has been recorded without sound. To turn on the microphone, please go to the App> Settings>Record Audio.

If the microphone icon on the display is normal 0, please go to App> Settings > Default and restore the dash camera to factory settings. (It's normal for preview video to be without audio.)

Note:

In case the problem persists after resetting, please contact us directly.

Q5.The machine sometimes sends out a voice reminder of "The video is locked", is it normal?

The voice reminder indicates that the current video is being locked and recorded. It is a normal situation that the G-sensor function is triggered due to sudden braking, collision or bad road conditions during the driving process. You can go to App> Settings> G-sensor to adjust the sensitivity level or disable this function.

Q6. Why can't I see the live preview on the App?

1. Make sure your mobile device has connected to the WiFi of the dash camera.
2. The distance between your mobile device and the dash camera can't exceed 5 meters.

Q7. Why can't my mobile device receive messages via 4G/5G cellular data after it connects to the WiFi of the dash camera? If your mobile device is a single-channel phone, it will not be able to receive 4G/5G information after connecting to the camera's WiFi. However, it will be able to receive calls.

Q8. How to mute the sound of the dash camera?

After connecting to the camera's WiFi, please go to App > Settings > Speaker Volume to mute the speaker.

Q9. Can I use the dash camera without a power source?

No, you can't. Since this camera has no battery built-in, it needs to be powered while working.

Q10. Can I use the dash camera without my phone?

Yes, you can. Once you set up the dash camera with the App for the first time, as soon as the dash camera is connected to the power supply in the future, it will begin working.

Q11. How can I activate the Parking Mode function of the dash camera?

A hardwire kit is required to use this function. After the Hardwire Kit installation and wiring are completed correctly, the machine has activated the "Time-laspe" function by default, and the dash camera can guarantee 24H continuous time-laspe recording to ensure the safety of your car.

Q12. When I cannot connect to the camera's WiFi, my mobile phone can't recognize the WiFi, the camera's WiFi is not listed, I can't format the card, and I can't find the unconnected device, what should I do?

Please press and hold the power button for 10s until you hear two beeps to restore the dash camera to the factory settings. After resetting, please reconnect your mobile device to the camera's WiFi. If the issue still exists, please directly contact us.

Warning: Changes or modifications to this unit not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

NOTE: This device complies with part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

FCC Statement: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

The equipment complies with FCC Radiation exposure limit set forth for uncontrolled environment. This equipment should be installed and operated with minimum distance 20cm between the radiator and your body.