Garage Door Opener Remote

User Manual

Introduction

The Garage Door Opener Remote is a smart home device that can open and close your garage door remotely. It also supports timed opening and closing. Users can control the device through an app on any mobile device, allowing them to open or close their home garage door from anywhere. In addition, the Garage Door Opener Remote can be linked to other smart home devices to create a smarter home environment.

Package Contents:

1 x Smart Garage Door Opener Remote

1 x Signal Control Wire

1 x USB Adapter

4 x Screws

1 x Wired Door Sensor

* If you find any parts missing in the packaging, please contact support@thriveeon.com and we'll provide you with an appropriate solution.

Installation Steps

1. Download and install the Thriveeon app. Complete the registration and login.

2. Power on the Smart Garage Door Opener Remote and wait roughly 5 seconds until the LED status light alternates between blue and green.

3. With the Thriveeon app, pair the device to your home WiFi.

4. Position the sensor's cable to check if it's working properly, imposing scenarios of opening and closing the door.
   * If the sensor does not function, please contact suppport@thriveeon.com for assistance.

5. Locate the correct position to install the sensor on the garage door. When the garage door is closed, ensure that the distance between the two sensors is less than an inch, and that a proper distance is maintained when the door is open.
   * Double-sided adhesive tape or screws could be used to secure the sensor.

6. Turn off your existing garage door controller. Connect the other end of the signal control line to the two terminals of the button on the wall. The order of the wires here does not

matter.

7. Deploy the garage door remote controller device. We recommend installing the device on top of your existing garage door controller. If necessary, use the provided double-sided tape or screws for fixation.

8. Simultaneously turn on your existing garage door controller and the smart garage door remote controller. The smart garage door remote controller will automatically reconnect to the Thriveeon cloud service. Congratulations! You have completed all installation steps.

LED and Button Instructions

1、 LED status light

   (1) Alternating blue and green indicates either no configuration or a failed WiFi connection.

   (2) Steady blue light signifies an inability to connect to the server.

   (3) Steady green light means everything is normal (can be chosen to be turned off)

2、 RESET button

   Hold for 5 seconds to restore factory settings

APP Usage Instructions

1. Select the app icon to launch app and enable location permission, without which the device cannot connect.
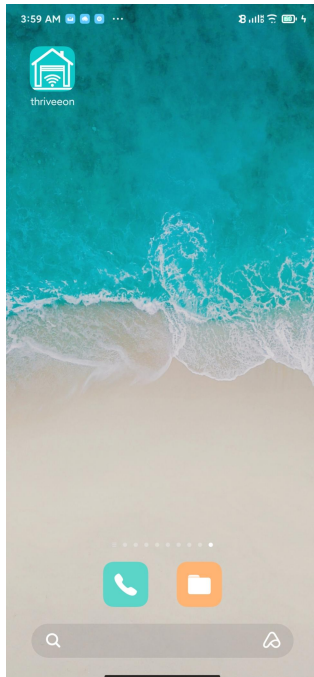
2. Registration and Login

(1) Register for an account using your phone number or email. Inputs will be sent to your phone or email. Enter the code, verify your password and click register to finish registration.
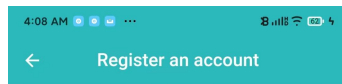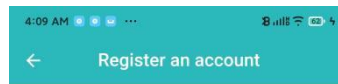
点击此处切换手机号邮箱注册

(2) Enter your phone number or email and your password to log in. Once logged in, you can start your smart journey.
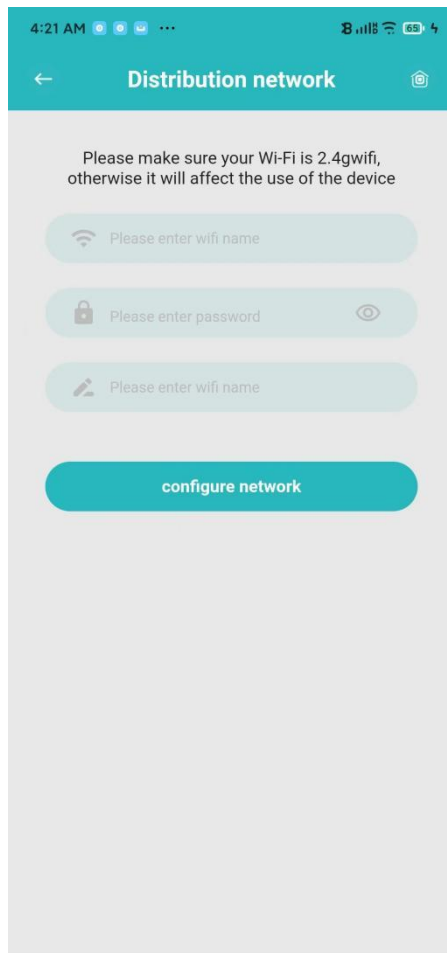

3. Pairing your device

(1) Click on the add button in the top right corner of the app and select search to pair. Follow instructions and hold the button for 5 seconds to pair your device.
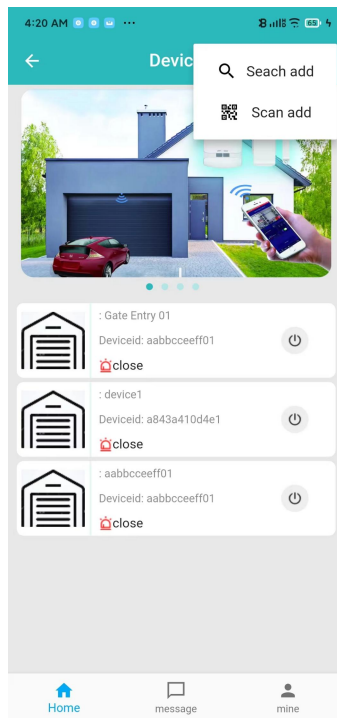
(2) Click next, discover devices, and select the device you want to connect. The app will redirect to the pairing interface.
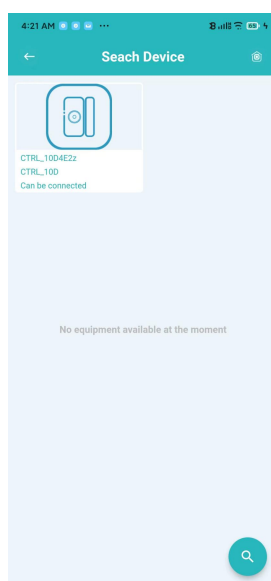
(3) Before pairing your device, ensure you have 2.4g home WIFI, anything other than that will fail. When all is confirmed, providing your home WIFI SSID, password, and your preferred custom name for your device. Click on set configuration button, device will then complete configuration and pair your account.

4. Device Control

(1) Switch Control, click on the home on/off button or go directly to the control interface to open or close your garage door.
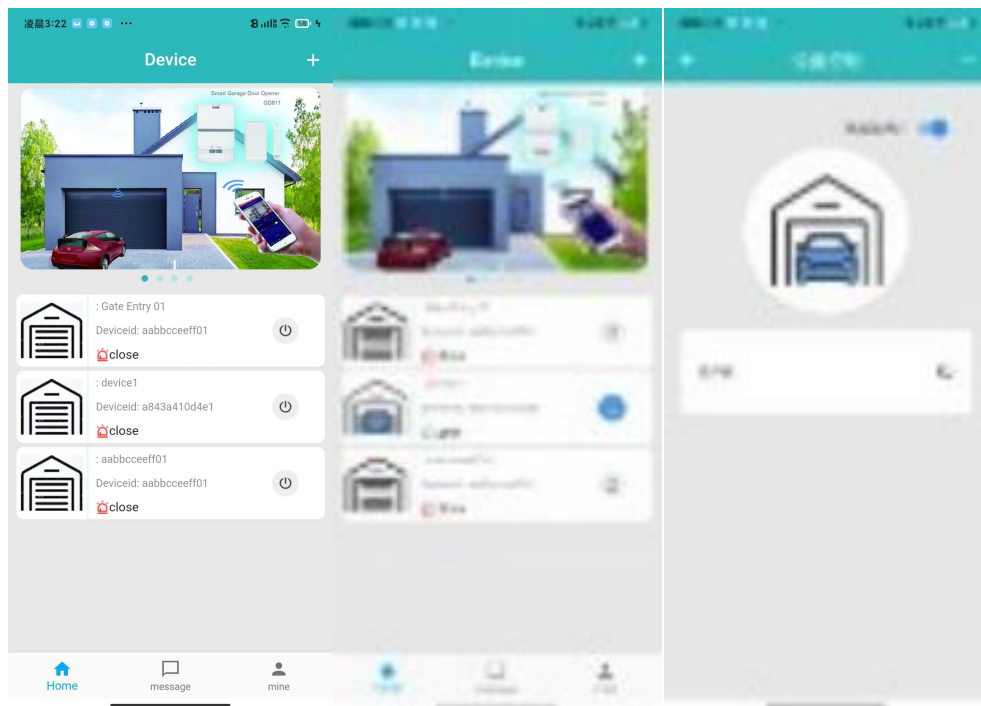
(2) Timed Tasks: Set up timed tasks, and the device will automatically open or close when the set time arrives. In the settings interface, select "Timed Tasks." Click the "Add" button in the upper right corner to set the time and open/closed state, and then add the garage door timed task.
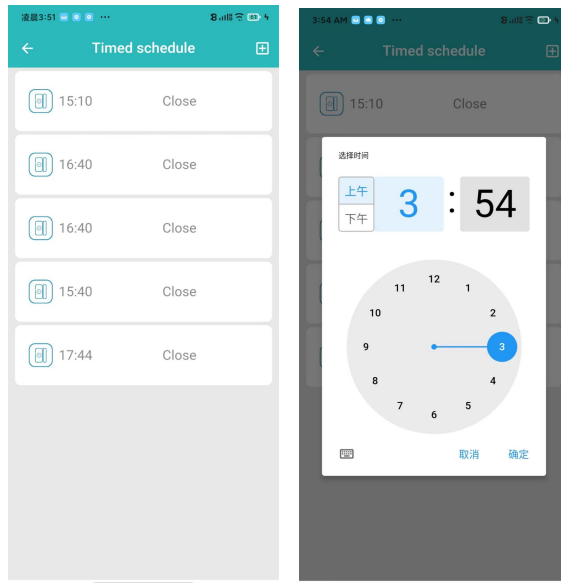
5. Device Parameter, you can see some basic information and the status of your device in the settings interface.
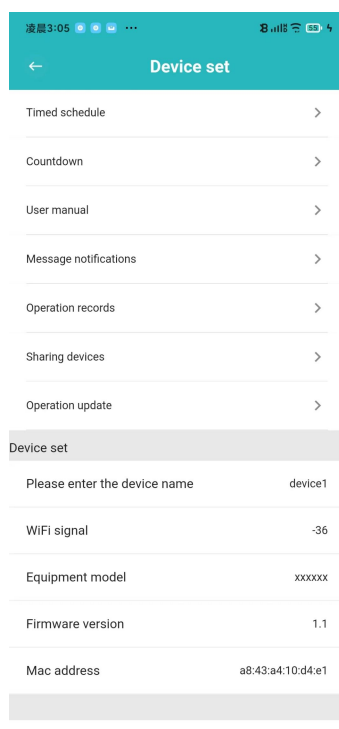
6. Share Device

Click on share device to generate a unique share code for your device and invite your friends or family members to download

the app. Click at home-page to scan and add the recognition of your device share code, device will be shared to your friend's account.
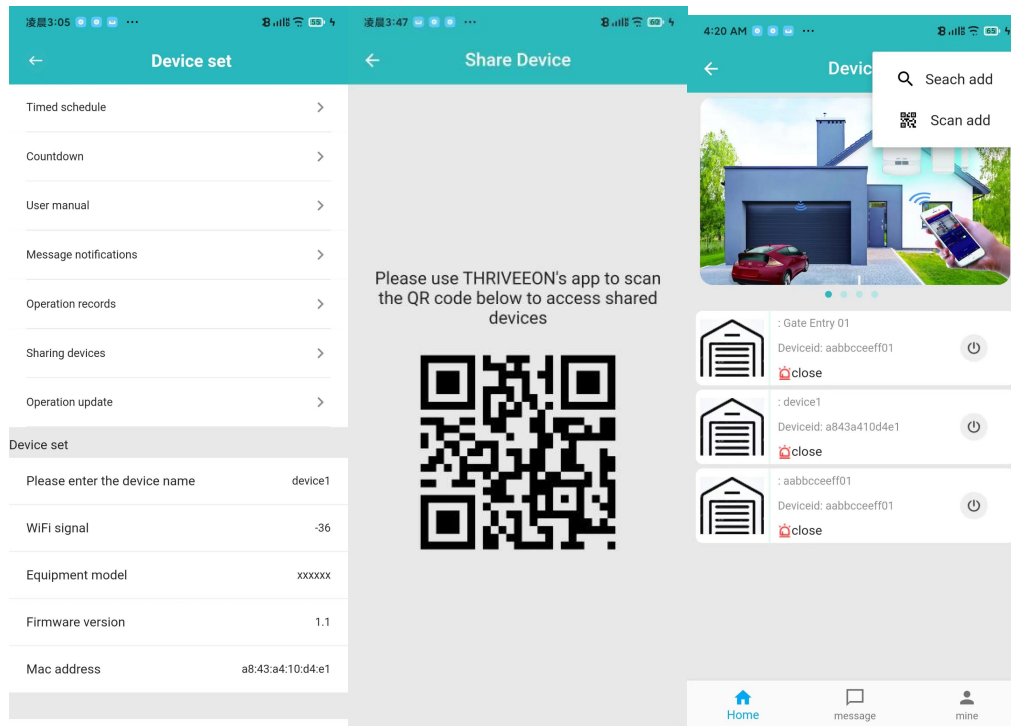
7. Device Firmware Update, click on update firmware button to view current firmware version and whether there's a new version available. If there is, click on the firmware, update button and the device will automatically complete the firmware update operation.

4:55 AM

Firmware update

Firmware version   V1.0.1

No new version

Automatic update

eeeee
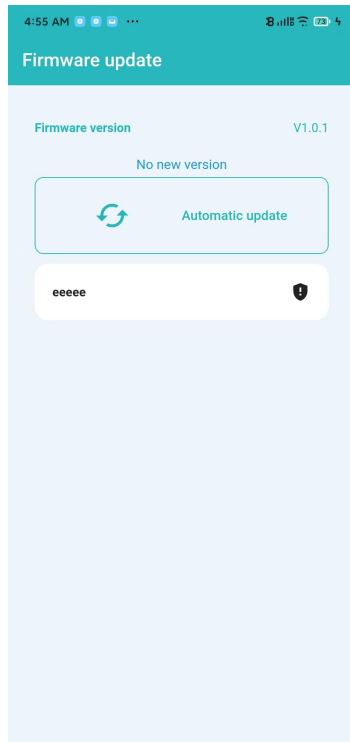
8. Device Message, when your garage door is opened or closed, or when scheduled tasks are executed, messages will be pushed to your phone and displayed on the device message page. You can check the status of your garage door at any time, anywhere.
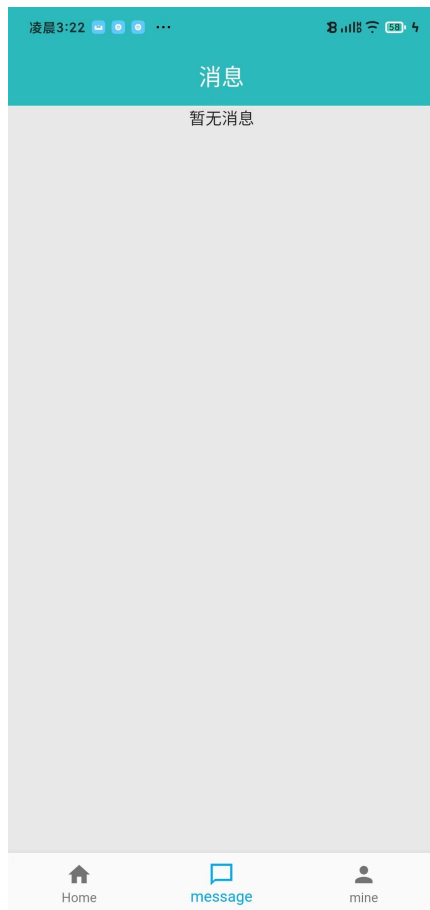
9. User Interface. You can see user information, change the password, see current version information, change the language inside the app, and log out from the current app in the user interface.

我的

Account:
877475948@qq.com

routine

👤 Change password   >

🌐 switch language   >

🗐 Help provide feedback   >

ⓘ Version information   >

Cancel account

Log out

🏠
Home

💬
message

👤
mine
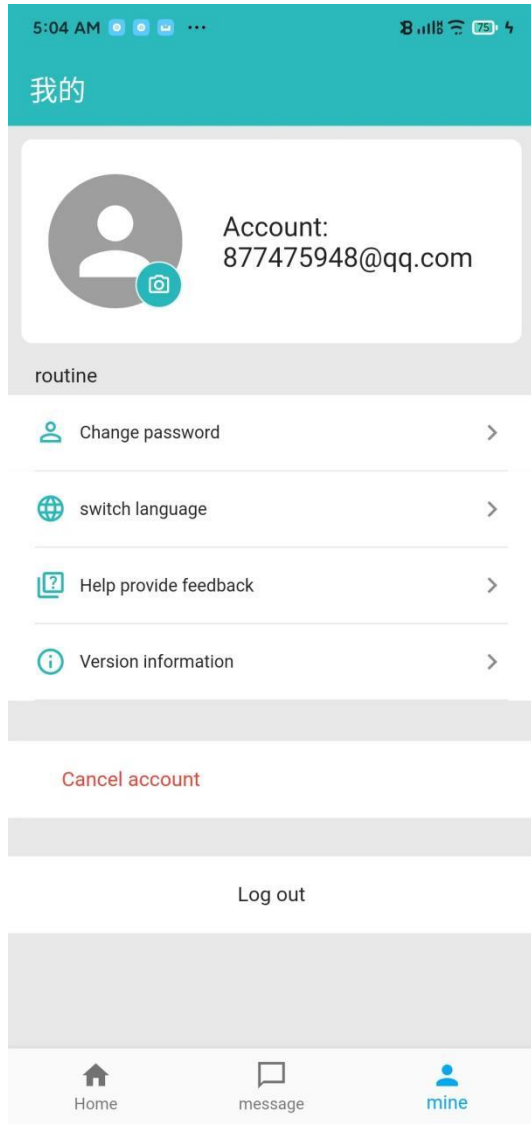
FAQ:

At Thriveeon, we strive to ensure your satisfaction. If you have any questions about the smart Garage Door Opener Remote, please contact us anytime at support@thriveeon.com.

1. Q: Can I manage multiple smart garage door openers in the Thriveeon app?

    A: A smart garage door opener is used for a single garage door. However, you can configure multiple smart garage door openers within the app.

2. Q: What should I do if my Thriveeon app can't control my newly added smart garage door controller?

    A: Please check the following:

    - Check your Wi-Fi's internet connection.
    - Make sure the password of your primary Wi-Fi has not changed.
    - Resort to restoring your device to its factory settings and try to add it again.

FCC STATEMENT :

This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions:

(1) This device may not cause harmful interference, and

(2) This device must accept any interference received, including interference that may cause undesired operation.

Warning: Changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

NOTE: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more

of the following

measures:

　Reorient or relocate the receiving antenna.

　Increase the separation between the equipment and receiver.

　Connect the equipment into an outlet on a circuit different from that to which the

receiver is connected.

　Consult the dealer or an experienced radio/TV technician for help.

FCC Radiation Exposure Statement:

This equipment complies with FCC radiation exposure limits set forth for an uncontrolled environment. This equipment should be installed and operated with minimum distance 20cm between the radiator & your body.

Warranty

Thriveon products enjoy a limited warranty of 12 months from the initial purchase date. If any issues arise, please contact support@thriveeon.com for help.