

# coway

## Coway Bidet for North America User Manual

BIDETMEGA 500S(E) / 500S(R)  
BIDETMEGA 400S(E) / 400S(R)

US

Make sure to read this user manual for safety and correct use of the appliance. The user manual includes an appliance warranty. Be cautious when storing.

# Dear Customers

Thank you for using our Coway Bidet.

Please read this user manual carefully for correct use and maintenance of the appliance.

You can refer to the user manual to troubleshoot for appliance issues while using it.

As this manual contains the appliance warranty card, please keep it in a safe place.

Bidet

# READ ALL INSTRUCTIONS BEFORE USING THE APPLIANCE

## I. Before Use

1. Safety Information	3
2. Parts Name	9
3. Installation	11
4. Checks before Use	16

## II. How to Use

1. Buttons and Indicators	17
2. Special Mode	27
3. How to Use	28

## III. Maintenance

1. How to Clean Appliance	33
2. How to Clean Filter	34
3. Replacing the deodorizer filter	35

## IV. Others

1. Daily Inspection	36
2. Troubleshooting	37
3. Specification	40
4. Warranty	41

READ AND SAVE THESE INSTRUCTIONS

# SAFETY PRECAUTIONS (IMPORTANT SAFEGUARDS)

## READ ALL INSTRUCTIONS BEFORE USE

The following symbols are used in this manual to explain procedures, restrictions, handling precautions, and instructions that should be observed for safety.

## SYMBOLS USED IN THIS MANUAL

 <b>DANGER</b>	If not observed, serious injury or even death may occur as a result of electrocution.
 <b>WARNING</b>	Warning indicates a potentially hazardous situation that may result in death or severe injury to the user or others.
 <b>CAUTION</b>	Caution indicates a potentially hazardous situation that may result in injury to the user or others or the loss of property.

## **DANGER**

### POWER

Electric shock/  
fire

- Do not use a damaged or loose outlet.
- Make sure to connect the power plug to a grounded 120V - 60Hz outlet.
- Do not pull on the power cord to move the appliance.
- Do not touch the power adapter with wet hands.
- Do not bend the power adapter excessively or avoid damage or deformation.
- Do not connect and disconnect the power adapter repeatedly.
- If water got into the power supply section, then disconnect the power adapter and completely dry it before use.
- Make sure the appliance is unplugged while the appliance is being repaired, inspected, or when its parts are being replaced.

## READ AND SAVE THESE INSTRUCTIONS

**Electric shock/  
fire**

- If there is any dust or water on the power plug's pins and contact area, wipe them off completely.
- Do not connect multiple appliances to one power outlet. Use a separate socket for the appliance.
- If you don't use it for a long time, then disconnect the power plug.
- Do not arbitrarily connect or modify the power plug.
- If the power plug is damaged, do not attempt to replace the adapter. Instead, contact the service center to replace it.

**INSTALLATION****Fire**

- Do not install the appliance close to any heat sources.

**Electric shock/  
fire**

- Do not use or store flammable gases or materials near the appliance.
- Do not install the appliance in a location that is too humid, dusty or exposed to water (rain) splashes.

**USAGE****Electric shock/  
fire**

- If the appliance produces a strange noise, burning smell, or smoke, immediately unplug it from the electrical outlet and call the service center.
- Do not place bowl filled with water, chemicals, food, small metals, or flammable substances on top of the appliance.
- Do not place candles or cigarettes on top of the appliance.
- Do not use the appliance in a highly humid place or sprinkle water on the appliance.
- Do not use the appliance if it is not working properly. Unplug the power cord immediately, close the water supply valve, and contact the service center.
- Do not push a metal wire or sharp object into a gap on the appliance or the warm wind discharge outlet.

**READ AND SAVE THESE INSTRUCTIONS**

## USAGE

Fire/burns

- Do not block the warm wind discharge outlet with a hand.

Electric shock/  
damage

- Close the water supply valve when replacing the filter.

Fire/  
deformation

- Do not bring the appliance close to an electric heater or throw fire objects such as a burning cigarette into the toilet.

## OTHERS

Electric shock/  
damage

- Do not open, repair, or remodel the appliance.

Electric shock/  
fire

- Do not separate the main body and seat.
- Before taking a shower or cleaning the bathroom with water, never forget to unplug the power cord and make sure that the bidet's main body or power plug does not come in contact with water, detergent ,etc.

## WARNING

## INSTALLATION

Skin damage

- Use the tap water for water supply. Using the industrial water or treated water for water supply may cause skin damage or skin disease.

**READ AND SAVE THESE INSTRUCTIONS**

## USAGE

### Burns

- Children, elderly or disabled people, those unable to adjust the temperature, and those with sensitive skin should not use the appliance for more than 30 minutes with the warm temperature or seat temperature set to 'Low' or 'Off.' There is a risk of low temperature burn.
  - \* A low temperature burn refers to any injuries that occur when skin is in contact with heat of around 40°C for a prolonged time.
  - \* If the seat temperature is set to high for more than 45 minutes, the seat temperature is automatically lowered.

### Damage/ malfunction Breakdown/ malfunction

- Do not sit or stand on the seat cover or put heavy objects on it.
- Do not use the control panel as a support or press it with excessive force.

## OTHERS

### Leakage/ malfunction Others

- Do not pull on the bidet hose or connecting hose excessively.
- Make sure to unplug the power cord before cleaning the appliance.  
Do not sprinkle water on the appliance or use detergents that contain thinner, benzene, chemicals, hydrochloric acid, and vegetable oils.

**READ AND SAVE THESE INSTRUCTIONS**

## ⚠ CAUTION

### INSTALLATION

Discoloration/  
bleaching  
Failure

- Do not use the appliance under direct sunlight.
- Do not supply feed water to the hot water pipe.
- Make sure to inspect the water feed connection part after installation for any leakage. Make sure to fix rubber packing on the T connection pipe.

### USAGE

Damage/  
malfunction

- Do not open or close the seat cover with excessive force or lean on it.

Injury/  
malfunction

- Anyone who has insufficient physical, sensory, or mental ability (including children) must be supervised or instructed to use the appliance.

Odor/  
malfunction

- Children should be supervised to ensure that they do not play with the appliance.
- Be careful not to smear the nozzle, warm wind discharge outlet, or appliance surface with urine.

Others

- If not using the appliance for an extended period of time, unplug the power cord.
- Make sure to use the new hose set provided with the appliance. Do not reuse an old hose set.

**READ AND SAVE THESE INSTRUCTIONS**

## ⚠ GROUNDING INSTRUCTIONS

This product should be grounded. In the event of an electrical short circuit, grounding reduces the risk of electric shock by providing an escape wire for the electric current.

This product is equipped with a cord having a grounding wire with a grounding plug.

The plug must be plugged into an outlet that is properly installed and grounded.

**DANGER**— Improper use of the grounding plug can result in a risk of electric shock.

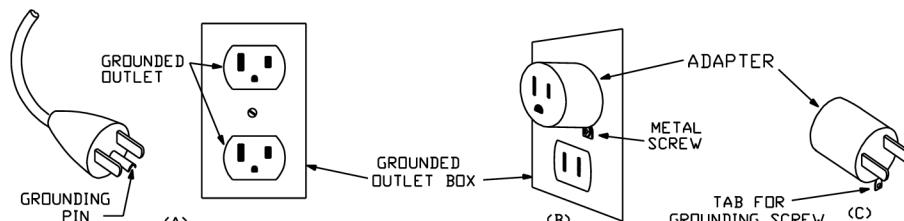
If repair or replacement of the cord or plug is necessary, do not connect the grounding wire to either flat blade terminal. The wire with insulation having an outer surface that is green with or without yellow stripes is the grounding wire.

Check with a qualified electrician or serviceman if the grounding instructions are not completely understood, or if in doubt as to whether the product is properly grounded.

This product is for use on a nominal 120 V circuit, and has a grounding plug that looks like the plug illustrated in sketch A in Figure 75.1. A temporary adapter, which looks like the adapter illustrated in sketches B and C, may be used to connect this plug to a 2-pole receptacle as shown in sketch B if a properly grounded outlet is not available. The temporary adapter should be used only until a properly grounded outlet (sketch A) can be installed by a qualified electrician.

The green colored rigid ear, lug, and the like extending from the adapter must be connected to a permanent ground such as a properly grounded outlet box cover. Whenever the adapter is used, it must be held in place by the screw.

**Figure 75.1**  
Grounding methods



AA200

## EXTENSION CORDS :

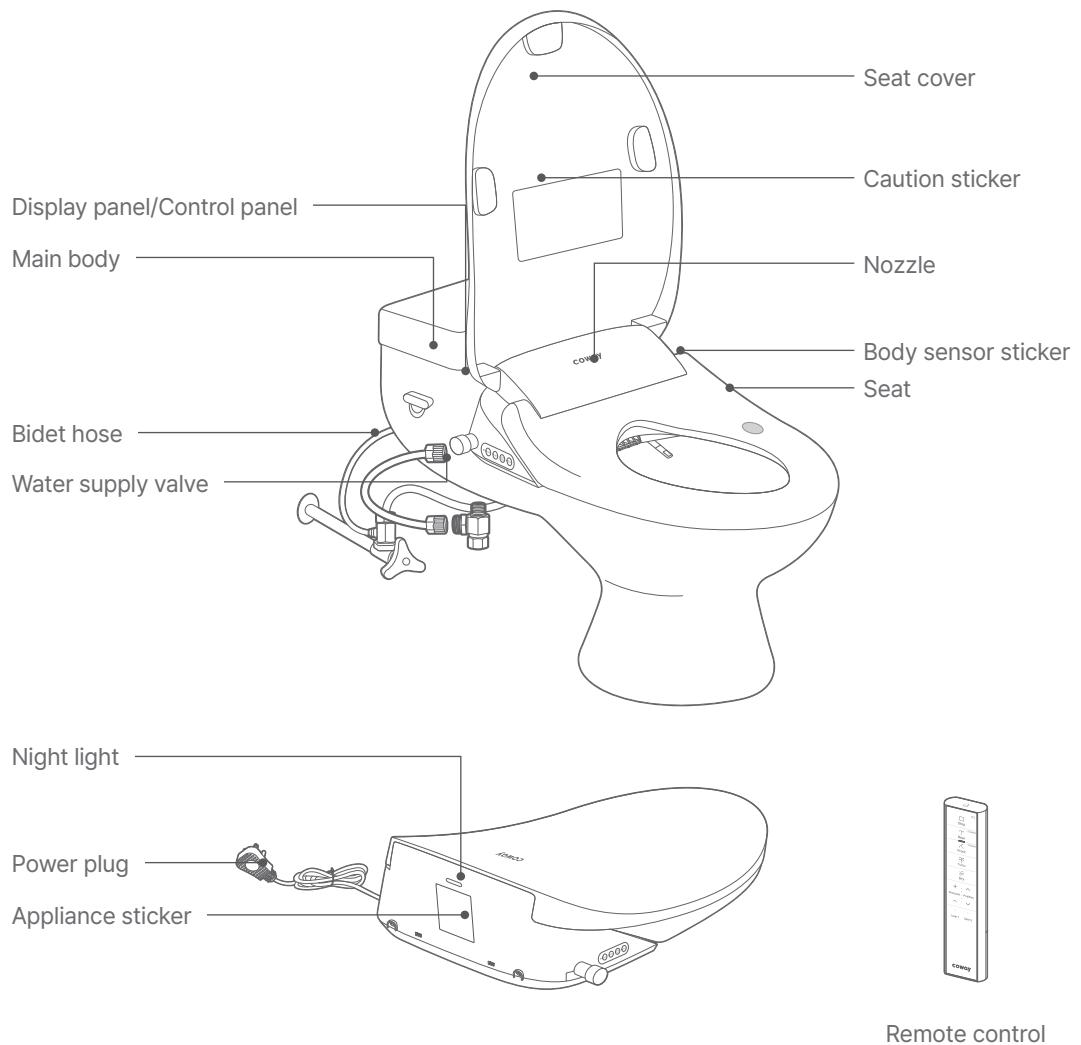
If it is necessary to use an extension cord, use only a three-wire extension cord that has a three-blade grounding plug, and a three-slot receptacle that will accept the plug on the product.

Replace or repair a damaged cord.

**READ AND SAVE THESE INSTRUCTIONS**

## 2 Parts Name

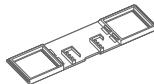
### Front/Rear



## Installation Parts



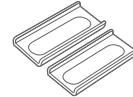
User manual



Fixer bracket



Bidet hose



Fixer slides (2 EA)



Bracket fixers (2 EA)



Remote control tape



Remote control sticker



Remote control stand



Remote control holder



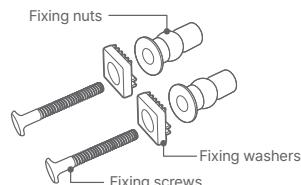
Screw fixers (2 EA)



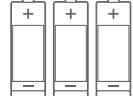
Screws (2 EA)



Fixer anchors (2 EA)

Installation adapter 7/8  
Separately packaged  
(within EPS)

Installation bolts (2 SET)



Battery AAA (3EA)



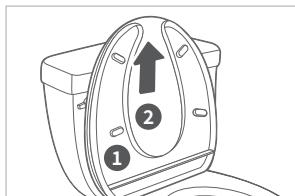
- Tools for cleaning the appliance and filter replacement are not provided along with the appliance.
- Appliance servicing by specialists is provided to rental and membership customers.

## Check before installation

- Tighten the anchor nuts so the bidet is attached firmly onto the toilet.
- The bidet is for use in the bathroom so make sure to install it in a place where water cannot splash it directly.
- Store the existing toilet away from direct sunlight.
- Make sure to connect it to a cold water pipe.  
(Connecting the part to a hot water pipe may damage the filter or the hose.)

- When installing remote control
  - Install the remote control next to the bidet.
  - Before attaching double-sided tapes on the remote control holder, make sure to remove dust and alien substances from the surface
  - When attaching the remote controller holder, use the silicon installation materials.
- When replacing remote control battery
  - Separate the battery cover.
  - After replacing the batteries (1.5 V AAA, 3 batteries) to the separated remote control, fix the remote control battery cover. Be careful not to lose the remote control battery cover.

## Remove the existing seat

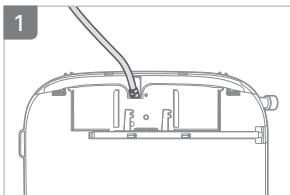


### How to remove the existing seat

Loosen the fixing nuts and remove the existing seat ① and cover ②.

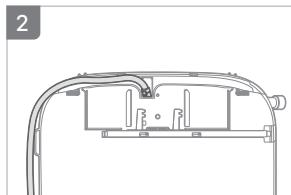
- Store the removed seat and cover away from direct sunlight.

## Before installing the appliance, organize the power plug.

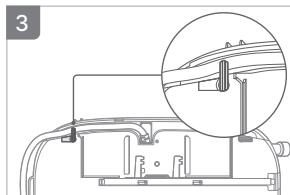


Organize the direction of the power plug to the left or right depending on the location of the outlet.

- Be careful not to interfere with the fixer bracket.

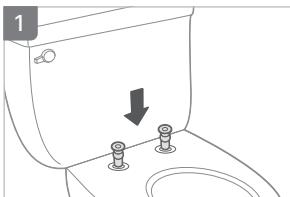


Push it as far as possible into the bottom of the body frame and organize it.

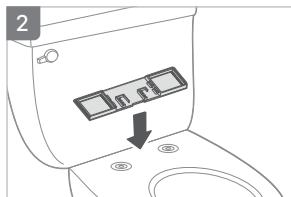


Rotate the fixer 90 degrees to secure the power plug.

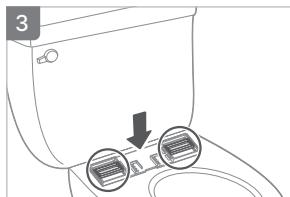
## How to install the sanitary ware



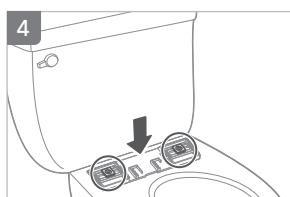
Insert the rubber bolt all the way in.



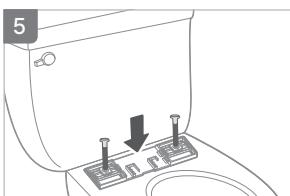
Place the fixer bracket.



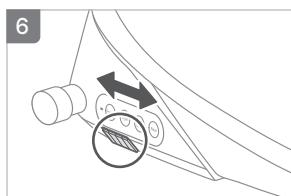
Place the fixer slide.



Place the white nut.



After inserting the metal bolt, tighten it all the way.

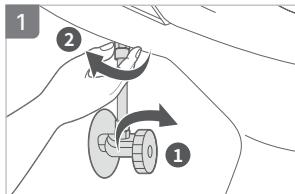


Push the bracket in until it clicks by pressing the button on the bottom left of the appliance.

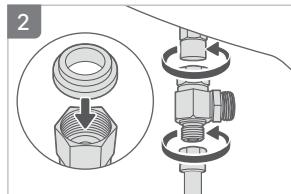
- You can press the button on the bottom left and adjust it front and back in 3 stages.

### 3 Installation

#### How to connect the water supply to the appliance

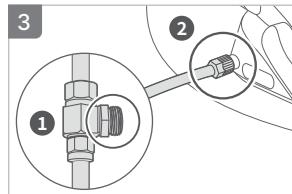


After locking the water supply valve ①, separate the existing water supply hose ②.

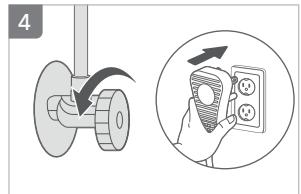


Connect the T-valve adapter to the water supply hose and then connect the water supply hose.

- Be careful of the direction of the rubber packing.



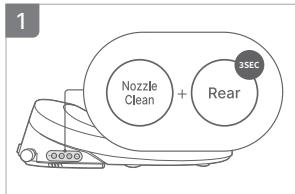
Connect the bidet hose to the T-valve ① and then to the appliance ②.



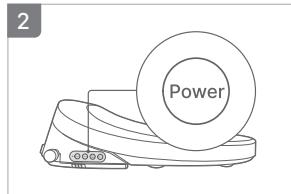
Open the water supply valve and connect the power plug.

Use a wrench to tightly secure it to prevent leakage.

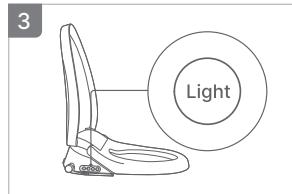
#### How to set the cover sheet origin position (BIDETMEGA 500S only)



In the standby state, press and hold the Rear button and Nozzle Clean button simultaneously for 3 seconds. (The setting sound is output.)



While the cover is pulled down, press the Power button on the main body. (The setting sound is output.)



While the cover seat is pulled up, press the Light button on the main body. (The setting sound is output.)

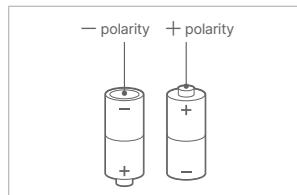
\* The cover seat reference point setting mode must be conducted in order.

## How to connect the remote control

The remote control will be automatically paired once you connect the power plug and insert batteries into the remote control. (Bluetooth method)

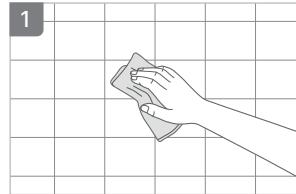
During initial pairing, place the remote control close to the indicators/control panel as much as possible.

- During the first close pairing, place it close to the side button.
- After the first time, remote pairing is supported to the remote control.
- During pairing: Rear / Front Course LED blinks  
Completed: 1 second ON → OFF OFF  
Failed: 3 seconds ON → OFF



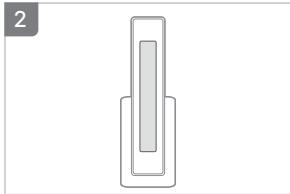
\* When assembling and replacing the battery, be cautious of polarity.

## How to install the remote control (Wall-mount type)

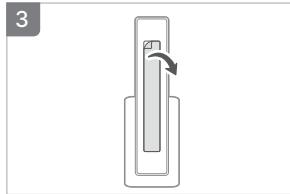


Before attaching the bracket, thoroughly wipe the attachment areas with a dry cloth.

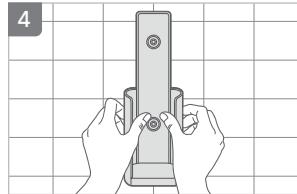
- If there is water left on it, its adhesion power may be degraded.



Attach the double-sided tape provided to the back of the stand.



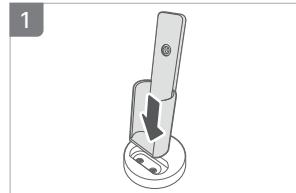
Remove the vinyl from the double-sided tape on the back of the stand.



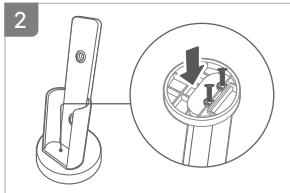
Attach the stand to the wall and press the middle part with your hand for more than 10 seconds.

- To maintain adhesion of the double-sided tape for a long time, it is recommended not to mount the remote control in the bracket for one day after attaching it on the wall.

## How to install the remote control (Stand type)



Engage the stand and the holder.



Assemble the two screws provided.

#### Cautions for Keeping Remote Control



##### Example of correct use

Make sure to slide the remote control from top to bottom when mounting.  
As shown in the figure, slide the remote control from the top down into the holder.



##### Example of incorrect use

Do not mount the remote control from the front to the back of the holder.

- If you slide the remote control into the holder from front to rear, it can cause falling or damage of the remote control.

## 4 Checks before Use

—

Before Use

II

III

IV

### This appliance is for 120 V~ 60 Hz.

Make sure to connect the power cord to a grounded 120 V~ 60 Hz outlet.

The bidet requires a power supply to operate.

### Open the tap water supply valve.

The bidet requires water supply to operate normally.

After installing the appliance, remove the protection films on the main body and control panel before use.

### Clean the filter regularly.

Periodic replacement of the filter is critical in ensuring hygienic cleansing.

Failure to clean the filter may result in performance degradation or breakdown, so be sure to clean the filter in time.

- Filter cleaning cycle: once a year
- Deodorizing filter replacement cycle (BIDETMEGA 500S): 1 year

### When not in use for a long time, clean it before use.

If the appliance has not been used for a long time, replace the filter and clean the nozzles, seat, and other parts according to the specified methods.

### After installing the appliance, check for leakage.

Check there are no leakages between the tap water supply valve and hose.

There must be a rubber washer between the T-shaped connector and the tap water supply valve.

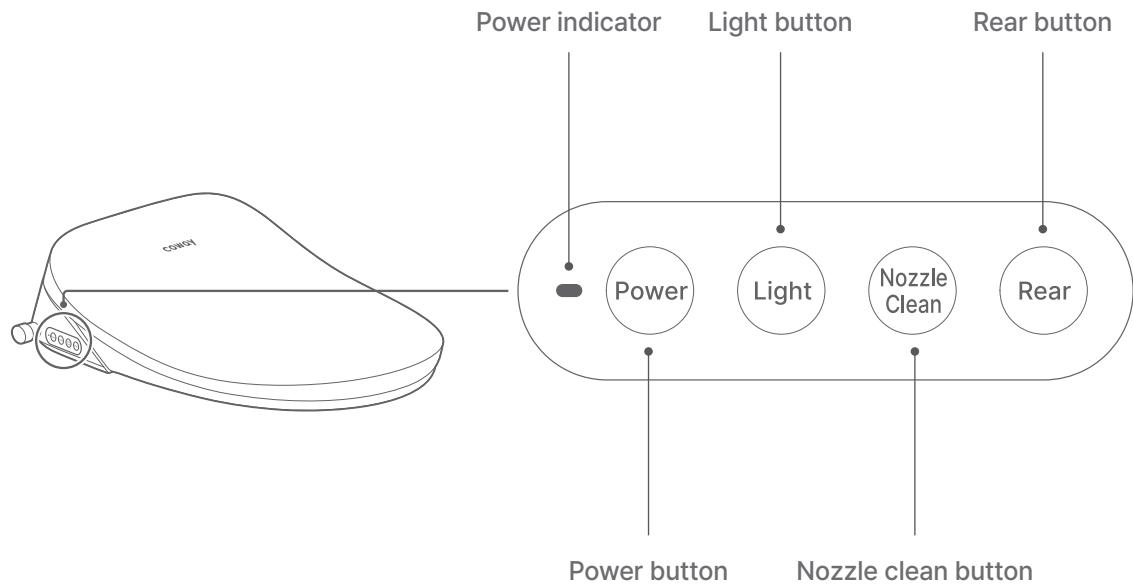
Use a soft, dry cloth to wipe the bidet and the controller after a shower or cleaning the bathroom.



- For environmental protection, some parts may vary in color due to the use of recycled plastic.

# 1 Buttons and Indicators

## Main body display and buttons (BIDETMEGA 500S | BIDETMEGA 400S)



## Status notification icon



### Power indicator

When power is on: green

When Wi-Fi is connected:

BIDETMEGA 500S: Green

BIDETMEGA 400S: Orange

## Main function



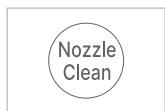
### Power button

Press to turn the appliance on or off.



### Light button

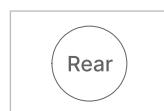
Press to adjust the brightness of the light.



### Nozzle clean button

Press to clean the nozzle.

Press the button when the power is off to spray cleansing water to the nozzle and the nozzle comes forward to help your cleansing.

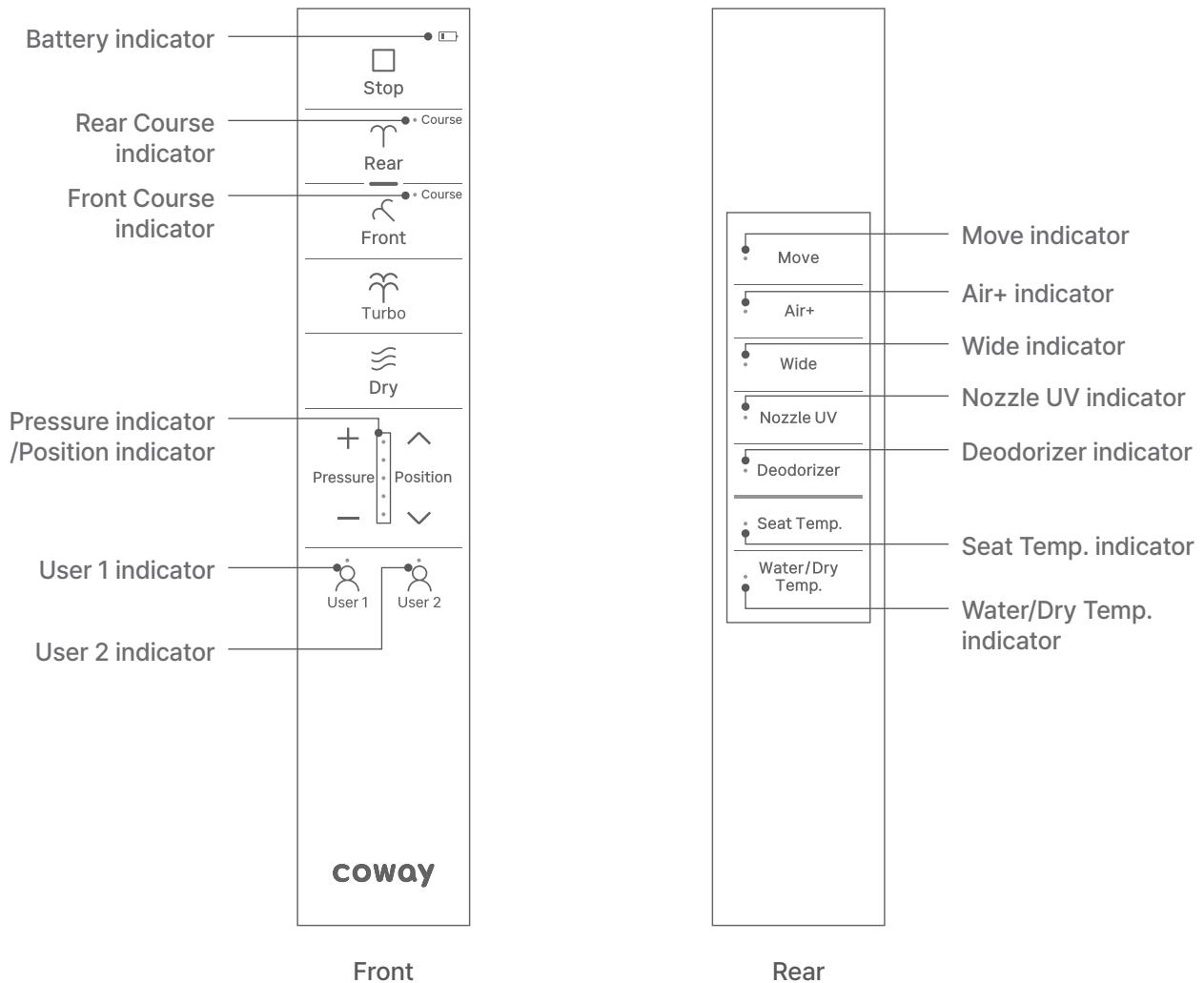


### Rear button

Press to use the Rear function.

# 1 Buttons and Indicators

## Remote control front/rear display (BIDETMEGA 500S(E) / 500S(R))



## Status notification icon



### Battery indicator

The Replace battery LED on the remote control turns on during low voltage.

- Battery replacement notification: During low voltage, the battery replacement LED turns on (can be used normally)
- No battery use notification: When less than use voltage, the battery replacement LED blinks (cannot use the remote control)



### Front Course indicator

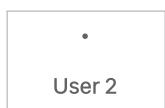
Turns on when the Front course function is selected.

- Each time the Front button is pressed, it switches to the Course/General mode. (In the Course mode, LED turns on)



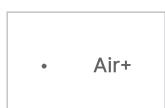
### Position indicator

Turns on in the order of Level 1 to Level 5 each time the nozzle movement button is pressed.



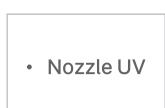
### User 2 indicator

Turns on when User 2 is selected.



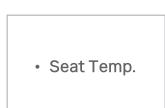
### Air+ indicator

Turns on when the Air+ function is selected.



### Nozzle UV indicator

Turns on when the Nozzle UV function is selected.



### Seat Temp. Indicator

Turns on when Seat Temp. is adjusted.



### Rear Course indicator

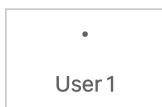
Turns on when the Rear course function is selected.

- Each time the Rear button is pressed, it switches to the Course/General mode. (In the Course mode, LED turns on)



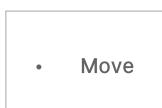
### Pressure indicator

Turns on in the order of Level 1 to Level 5 each time the Pressure adjustment button is pressed.



### User 1 indicator

Turns on when User 1 is selected.



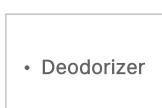
### Move indicator

Turns on when the Move function is selected.



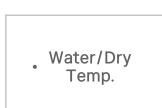
### Wide indicator

Turns on when the Wide function is selected.



### Deodorizer indicator

Turns on when the Deodorizer function is selected.

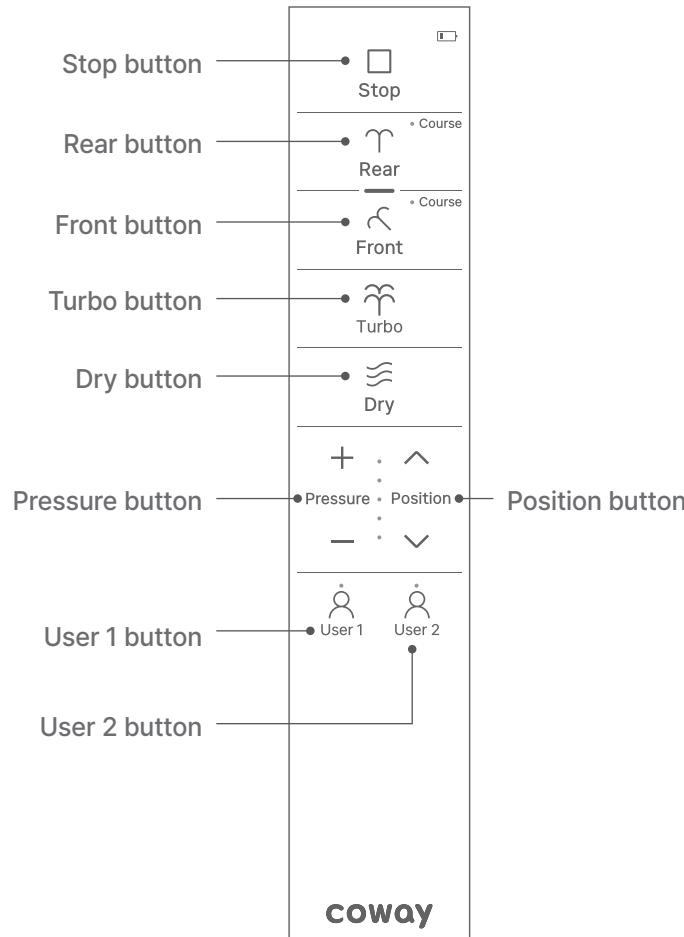


### Water/Dry Temp. indicator

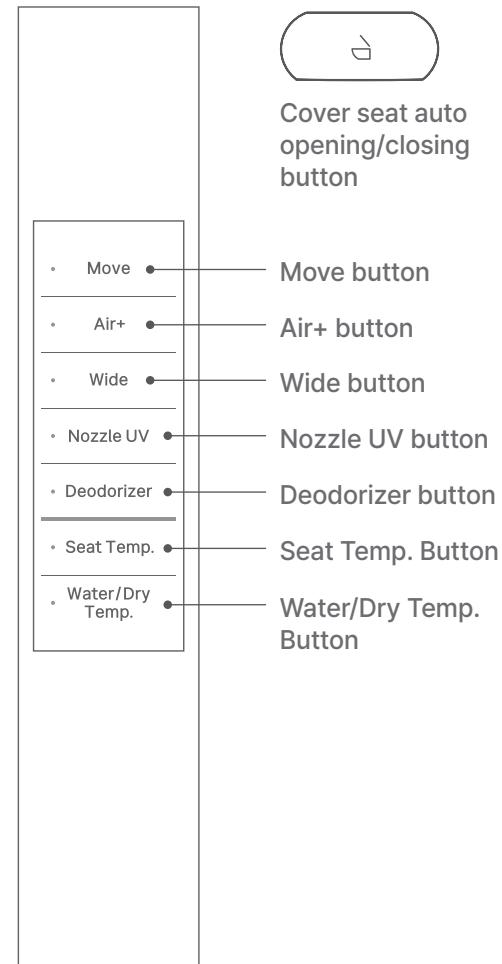
Turns on when Water/Dry Temp. is adjusted.

# 1 Buttons and Indicators

## Remote control front/rear button (BIDETMEGA 500S(E) / 500S(R))

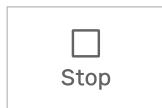


Front



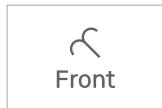
Rear

## Main function



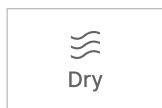
### Stop button

Press to stop all functions that are currently in operation.



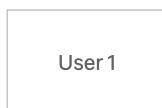
### Front button

Press to use front cleansing function (bidet).



### Dry button

Press to use the drying function.



### User 1 button

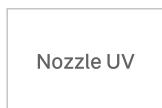
If you press the User 1 button, it will activate the Children function by default. The default operation time for the Children function is 3 minutes (1 minute for cleansing + 2 minutes for drying).

- Set the cleansing nozzle to Level 5
- Set the 3-way water pressure to Level 1
- Set Air OFF, Wide ON
- Drying operation: 2 minutes
- Drying temperature: Level 2
- \* In the Children mode, the nozzle is sprayed even when not seated



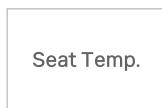
### Position button

Press to adjust the position of the nozzle.



### Nozzle UV button

Press to use the Nozzle UV function.



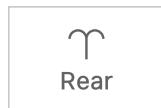
### Seat Temp. button

Press to adjust the temperature of the seat.



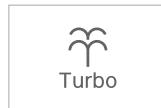
### Cover seat auto opening/closing button

Press to open/close the cover seat automatically.



### Rear button

Press to use the rear cleansing function.



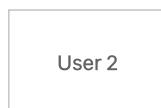
### Turbo button

Press for a stronger sensation and a more powerful water flow for cleansing.



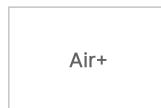
### Pressure button

Press to adjust the water pressure.



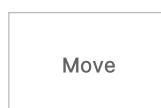
### User 2 button

Press to use User 2.



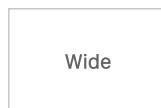
### Air+ button

Air+ function adds air to the water spray to increase the cleansing ability. Press for a stronger and more hygienic cleansing.



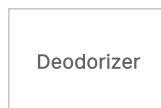
### Move button

Press to use the Move function.



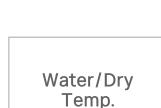
### Wide button

The Wide function allows gentle cleansing on a wider area. Press to use the Wide function.



### Deodorizer button

Press to use the Deodorizer function.

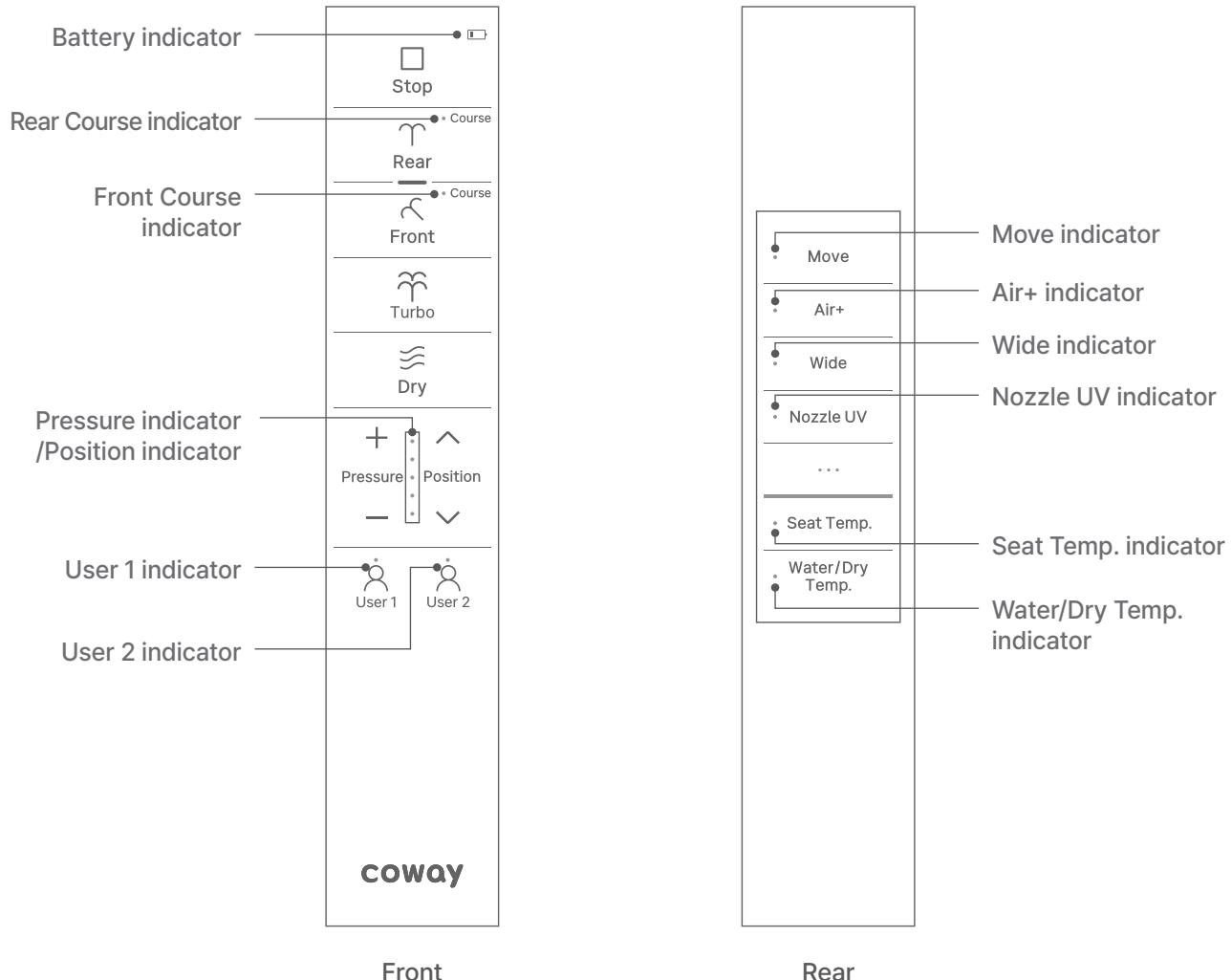


### Water/Dry Temp. button

Press the button to control warm water/drying temperatures.

# 1 Buttons and Indicators

## Remote control front/rear display (BIDETMEGA 400S(E) / 400S(R))



## Status notification icon



### Battery indicator

The Replace battery LED on the remote control turns on during low voltage.

- Battery replacement notification: During low voltage, the battery replacement LED turns on (can be used normally)
- No battery use notification: When less than use voltage, the battery replacement LED blinks (cannot use the remote control)



### Front Course indicator

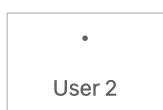
Turns on when the Front course function is selected.

- If you press the Front button twice, the Course LED turns on.



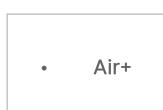
### Position indicator

Turns on in the order of Level 1 to Level 5 each time the nozzle movement button is pressed.



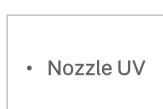
### User 2 indicator

Turns on when User 2 is selected.



### Air+ indicator

Turns on when the Air+ function is selected.



### Nozzle UV indicator

Turns on when the Nozzle UV function is selected.



### Water/Dry Temp. indicator

Turns on when Water/Dry Temp. is adjusted.



### Rear Course indicator

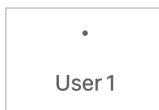
Turns on when the Rear course function is selected.

- Pressing the Rear button twice will light up the Course LED.



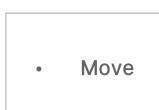
### Pressure indicator

Turns on in the order of Level 1 to Level 5 each time the Pressure adjustment button is pressed.



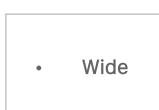
### User 1 indicator

Turns on when User 1 is selected.



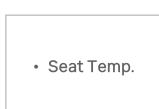
### Move indicator

Turns on when the Move function is selected.



### Wide indicator

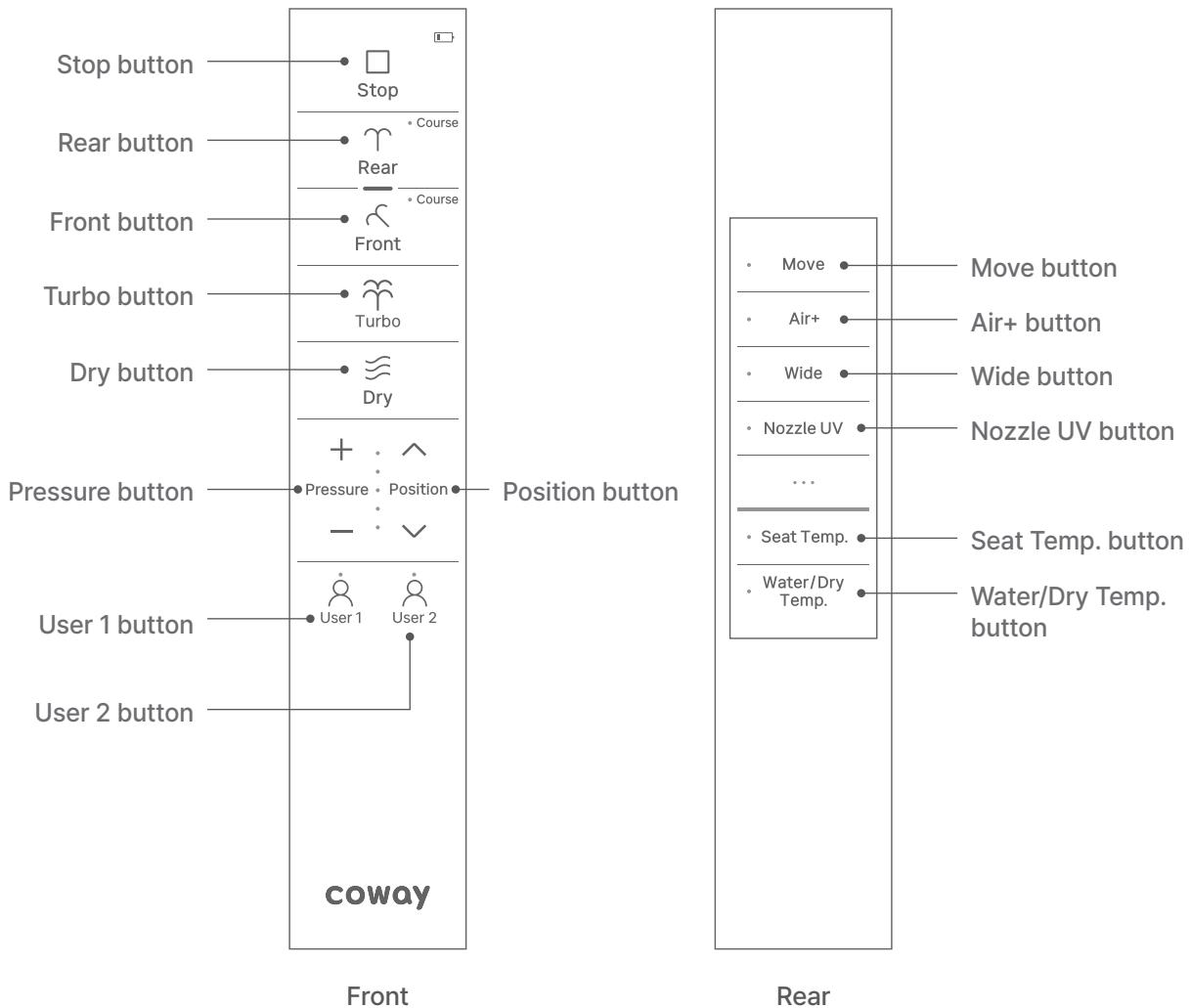
Turns on when the Wide function is selected.



### Seat Temp. indicator

Turns on when Seat Temp. is adjusted.

## Remote control front/rear button (BIDETMEGA 400S(E) / 400S(R))



## Main function



Stop

### Stop button

Press to stop all functions that are currently in operation.



Front

### Front button

Press to use front cleansing function (bidet).



Dry

### Dry button

Press to use the drying function.

User 1

### User 1 button

If you press the User 1 button, it will activate the Children function by default.

- The default operation time for the Children function is 3 minutes (1 minute for cleansing + 2 minutes for drying).
- Set the cleansing nozzle to Level 5
- Set the 3-way water pressure to Level 1
- Set Air OFF, Wide ON
- Drying operation: 2 minutes
- Drying temperature: Level 2
- \* In the Children mode, the nozzle is sprayed even when not seated



Position

### Position button

Press to adjust the position of the nozzle.

Nozzle UV

### Nozzle UV button

Press to use the Nozzle UV function.

Water/Dry Temp.

### Water/Dry Temp. button

Press the button to control warm water/drying temperatures.



Rear

### Rear button

Press to use the rear cleansing function.



Turbo

### Turbo button

Press for a stronger sensation and a more powerful water flow for cleansing.



Pressure



User 2

### Pressure button

Press to adjust the water pressure.



Air+

### Air+ button

Air+ function adds air to the water spray to increase the cleansing ability. Press for a stronger and more hygienic cleansing.



Move

### Move button

Press to use the Move function.



Wide

### Wide button

The Wide function allows gentle cleansing on a wider area. Press to use the Wide function.



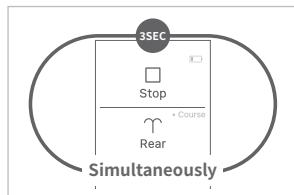
Seat Temp.

### Seat Temp. button

Press to adjust the temperature of the seat.

## 2 Special Mode

### How to set Special mode



Press and hold the Stop button and the Rear button on the remote control simultaneously for more than 3 seconds.

- If there is no button operation for 10 seconds, the Special mode is disabled.



Stop

### Sound mode

After entering Special mode, press the stop button to select the sound mode.

- When the mode is enabled: The level 1 water pressure LED indicator turns on.
- When the mode is disabled: The level 1 water pressure LED indicator turns off.



Rear

### Seat detection mode

After entering Special mode, press the Front button to select the seat detection mode.

- When the mode is enabled: The level 2 water pressure LED indicator turns on.
- When the mode is disabled: The level 2 water pressure LED indicator turns off.



Front

### Power saving mode

After entering Special mode, press the Front button to select the Power saving mode.

- When the mode is enabled: The level 3 water pressure LED indicator turns on.
- When the mode is disabled: The level 3 water pressure LED indicator turns off.



Turbo

### Water shield mode

After entering Special mode, press the Turbo button to select the Water shield mode.

- When the mode is enabled: The level 4 water pressure LED indicator turns on.
- When the mode is disabled: The level 4 water pressure LED indicator turns off.

## Basic operation guide for rear cleansing

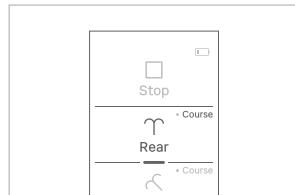
- When you set the water shield function, the water shield automatically activates upon seating and moistens the inside of the toilet to minimize contamination.
- Press the Nozzle movement button (○ ○) to adjust the nozzle position. During its use, it is possible to adjust the warm water temperature, the water pressure and the nozzle position according to the body type and preference.
- When the nozzle returns to the position after rear cleansing, it is cleaned automatically for about 6 minutes.

## How to change the Rear cleansing water flow mode

While sitting on the bidet seat, press the 'Rear' button on the remote control. Cleansing water will spray for approximately 2 minutes and it stops automatically.

The current mode status is indicated by the LED. If you press the 'Rear' button again, the mode changes in the order of General → Course mode.

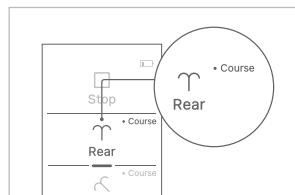
## Rear cleansing



### [General mode]

This is a manual water flow that users can adjust by adding/removing additional functions. While sitting on the seat, press the 'Rear' button on the remote control.

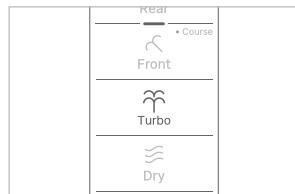
- Before the cleansing water is sprayed, the cleansing nozzle removes cold water so that cleansing is done at the set warm water temperature.
- Cleansing water will spray for approximately 2 minutes and it stops automatically.



### [Course mode]

This is a gentle water stream with minimal irritation. While sitting on the seat, press the 'Rear' button on the remote control to enter the Course mode.

- Before the cleansing water is sprayed, the cleansing nozzle removes cold water so that cleansing is done at the set warm water temperature.
- Cleansing water will spray for approximately 2 minutes and it stops automatically.
- A program course water stream optimized and designed for poor conditions of the anal area operates.



### [Turbo cleansing]

This function is used when rear cleansing with a stronger sensation and a more powerful water flow is necessary.

## Basic operation guide on front cleansing

- When you set the water shield function, the water shield automatically activates upon seating and moistens the inside of the toilet to minimize contamination. (For on/off settings of the water shield function, refer to p. 25.)
- Press the Nozzle movement button (↻) to adjust the nozzle position.
- During its use, it is possible to adjust the warm water temperature, the water pressure and the nozzle position according to the body type and preference.
- When the nozzle returns to the position after front cleansing, it is cleansed automatically for about 6 minutes.

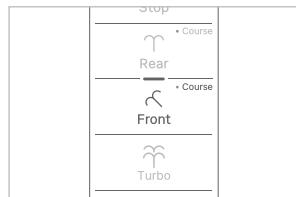
## How to change the Front cleansing water flow mode

While sitting on the bidet seat, press the 'Front' button on the remote control.

The current mode status is indicated by the LED.

- If you press the 'Front' button again, the mode changes in the order of General → Course mode.
- Cleansing water will spray for approximately 2 minutes and it stops automatically.

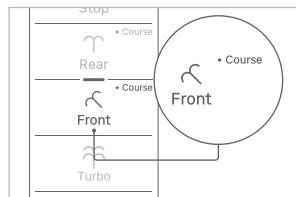
## Front cleansing



### [General mode]

This is a manual water flow that users can adjust by adding/removing additional functions. While sitting on the toilet seat, press the 'Front' button on the remote control.

- Before the cleansing water is sprayed, the front cleansing nozzle removes cold water so that front cleansing is done at the set warm water temperature.
- Cleansing water will spray for approximately 2 minutes and it stops automatically.



### [Course mode]

This is a gentle water stream with minimal irritation.

While sitting on the seat, press the 'Front' button on the remote control to enter the Course mode.

- Before the cleansing water is sprayed, the front cleansing nozzle removes cold water so that front cleansing is done at the set warm water temperature.
- Cleansing water will spray for approximately 2 minutes and it stops automatically.
- A program course water stream optimized and designed for poor conditions of the cleansing area operates.

## Additional Functions



### Dry

Press the 'Dry (≡)' button on the remote control.

Warm wind is discharged for about 2 minutes to dry the wet area.

- If you lightly wipe off moisture before using the function, drying is completed more quickly.
- Press the 'Dry (≡)' button again during operation to run additional drying for about 2 minutes.
- Press the 'Dry (≡)' button during the Rear cleansing/Front cleansing function to stop the cleansing and start drying.



### Stop

To stop the bidet operation during use, press the 'Stop (□)' button.

All operating functions will stop.

- The Dry function will stop about 2 seconds after pressing the 'Stop (□)' button.

### Deodorizer

### Deodorizer (BIDETMEGA 500S only)

Press the 'Deodorizer' button on the remote control.

It purifies the air inside the toilet for about 1 minute.

- The deodorizer can operate simultaneously when entering the Rear/Front and Dry buttons.

## Additional Functions

### Nozzle UV

#### Nozzle UV

Press the 'Nozzle UV' button on the remote control. It sterilizes the nozzle using a UV lamp for about 30 minutes.

- It automatically activates after the seat is vacated and switches to Standby mode if the Rear/Front/Power Wash functions have been used in more than 12 outlet operations.
- It automatically activates upon the first use after 36 hours and immediately after the seat is vacated if the Nozzle UV function has not operated for 36 hours.

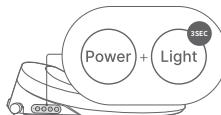


### Cover seat auto opening/closing (BIDETMEGA 500S only)

Press the '△' shape on the remote control.

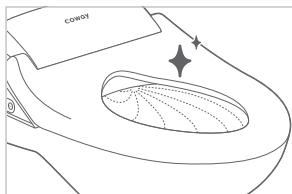
The cover seat automatically opens or closes when the seat occupancy is disabled.

- When seat occupancy is disabled, it closes automatically 20 seconds later even when not closing the cover seat additionally.
- According to how to set, the initially set 20 seconds may be selected as 8 seconds/20 seconds/40 seconds.



### How to set

- When pressing the Power + Light keys on the main body for 3 seconds in the standby state, the setting sound is output.  
After the setting sound is output, the automatic setting mode is disabled after 10 seconds.
- Each time the Nozzle Clean button is pressed, it can be selected in the following order: OFF - 8 seconds - 20 seconds - 40 seconds.  
(8 seconds: Red LED turns on / 20 seconds: Orange LED turns on / 40 seconds: Green LED turns on)



### Water shield

When sitting on the bidet, water is automatically sprayed inside the toilet to prevent contamination.

- This function can be activated or deactivated in Special mode. (Refer to P.25)
- This mode is deactivated in the appliance initial state.

## Additional Functions [User 1, User 2 Memory Functions]

### User 1

#### User 1 (Children Function)

Press the 'User 1' button on the remote control. If you press the User 1 button, it will activate the Children function by default.

- This function can operate even when the seat sensor does not detect seating.
- The default operation time for the Children function is 3 minutes (1 minute for cleansing + 2 minutes for drying).
  - 1) Cleansing nozzle: Level 5
  - 2) 3-way water pressure: Level 1
  - 3) Air OFF, Wide ON
  - 4) Drying operation: 2 minutes
  - 5) Drying temperature: Level 2

### User 1

#### User 1, User 2 Memory Function

You can save settings for two users using the 'User 1' or 'User 2' buttons on the remote control. The Rear cleansing/Front cleansing/Turbo cleansing functions, and settings for Water pressure, Nozzle, Hot water temperature, Drying temperature, Seat temperature, Move, Air+, and Wide additional functions can be selected and saved.

- By default, User 1 is set to Children, and User 2 is set to Null (no settings saved).

### User 2

#### How to change User 1 button function

- If you press the 'User 1' and 'User 2' buttons at the same time, it will activate the User 1 function selection mode. After entering the User 1 function selection mode, you can switch between Children (Default) and User 1 (memory saved) by pressing the User 1 button.

#### How to save memory function

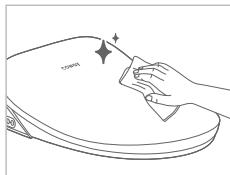
- While using the Rear cleansing/Front cleansing/Turbo cleansing functions (Water pressure, Nozzle, Move, Hot water/Drying temperature, Seat temperature, Air+, Wide additional functions selected), press and hold the 'User 1' or 'User 2' button until the setting is saved.

#### How to use memory function

- In a seated position, select the 'User 1' button or 'User 2' button to use.

# 1 How to Clean Appliance

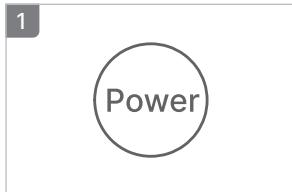
## Main body



**Method:** Use a soft cloth or sponge with a neutral detergent to clean the appliance.

- Do not use detergents that contain thinner, benzene, chemicals, hydrochloric acid, and vegetable oils, or use a rough cloth.
- Unplug the power cord before separating and cleaning the nozzle and drying duct.
- Do not spray water directly on the main body of the appliance.
- Gently hold the nozzle without applying excessive force.

## How to clean the nozzle



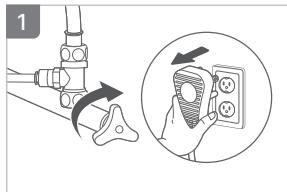
Press and hold the 'Power' button on the control panel to turn off the power.



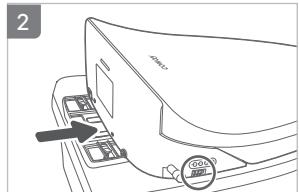
Press the 'Nozzle clean' button on the control panel.

- The cleansing nozzle extends forward and sprays the cleansing water.
- Clean the cleansing nozzle.
- After about 3 minutes of cleansing, the cleansing nozzle will automatically return to its position.

## How to disassemble the appliance

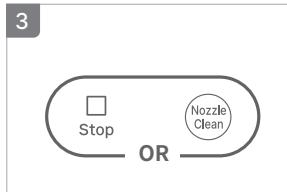


Unplug the power cord, and then close the water supply valve.



Pressing the button on the lower right area of the appliance, hold both sides of the appliance and pull it forward to separate it from the fixing plate.

- When disassembling the appliance, make sure to unplug the power cord and disconnect the bidet hose.



To stop cleaning in the middle, press the 'Stop' button or 'Nozzle clean' button.

- The cleaning operation will stop.

## Automatic UV nozzle care

Self-care is performed for 30 minutes when the seat is detected 12 times or seat occupancy is disabled after not being used for 36 hours.

(During UV nozzle care, Care LED turns on)

- You can manually add this operation by pressing the button.