comfytemp

Before using the device, please read the user manual carefully.

Model: ET2161

EN DE

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1.Intended Use

The device is not a substitute for medical consultation and treatment. Consult your doctor first if you are experiencing any pain or are suffering from an illness. The device is used for temporary relief of pain associated with sore and aching muscles in the waist or back,due to strain from exercise or normal household and work activities.

2.Product Specifications

Attribute	Specification
Product Size	1.05x20x0.7 /41.34x7.87inch
Operating Power	Maximum 16.8W
Input Voltage	5V 3A
Battery	Rechargeable lithium-ion battery, 7.4V, DC, 5000mA, 18.5Wh
Std.Version	BLE 5.3
Std Name	ComfyTemp XXXX
Charging Time	Approximately 2 hours (using 5V 3A adapter)
Temperature Time	Ranges from 5M - 60Mhere depending on usage

3.Product Function

A. Two Ways to Control:
Use the M-F key for convenient control or opt for onboard button control.

B. Heating Function: Choose from 9 levels.

C. Vibration Function:
Choose from 5 vibration modes with 1-5 intensity level.

D. Time Function:
(1) Onboard Button Control: Default 30 minutes
(2) BLE APP Control: Choose a duration from 10 to 45 minutes.

E. Battery Reminder:Get notified when battery is low.

4.Device Description

5. Use

5.1 Wearing:

When you receive the product, please charge it before use using a 5V 2A adapter for 2 hours.The silicone is ready for proper functioning.

⚠ To prevent potential skin burns due to individual sensitivity differences. Please use your skin's comfort level as the lowest temperature setting for its warmth, and check skin condition after use.

5.2 Onboard Button Control

(1) Step 1: Briefly press ⏻ to power on.

(2) Step 2: Briefly press 🌡 to select the heating level.

(3) Step 3: Briefly press 〰 to choose the vibration mode.

(4) Step 4: Long press 〰 to select vibration intensity

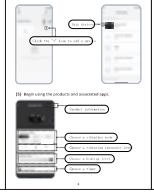
5.3 BLE APP Control

(1) Scan the QR code to download the App or APP file . Or, search for "ComfyTemp" in the app store to download it.

(2) Create an account.

(3) Briefly press to turn on the device, the BLE is ready to be connected. When BLE is connected, the icon ⏻ is on.

(4) Look for the device's link connection.



(5) Begin using the products and associated apps.

6. Interaction（LED、Button、UI）

6.1 Button:

Button	Operation	Function
Heating button	Briefly press	Choose from 9 levels
Power Button	Briefly press	Power on / off
Vibration Button	Briefly press	Choose from 5 Vibration modes
Vibration Button	Long press	Choose from 5 Vibration levels

6.2 UI

UI	Functions
	Will protect
	Temperature level display
	Vibration mode selection
	Will be：1. Will vibrate level Rather：2.Vibrations level And：3.vibration level
Flashing	Fault alert Flame visuals, see section 10
Red icon flashing	Low battery alert
Green icon flashing	Charging
Green icon stay	Fully charged

7. Cleaning Instructions

(1) Always keep the lens away from water or other liquids, as this may cause damage. To clean the lens, use a dry, lint-free cloth. Supported to use wet towel to wipe the heating pad surface. Not supported to wash the item.

(2) Do not dry the item like heating pad.

(3) Do not use any chemical or abrasive cleaning agents. Cleaning solvents may have a deteriorating effect on the materials of the heating element.

8. Storage

When not in use, store as follows:

- Allow the appliance to cool before storing when during.
- Avoid creasing the appliance by placing items on top of it during storage.
- Regularly inspect the appliance for signs of wear or damage. If such signs are present, or if the appliance has been misused or is not functioning properly, return it to the supplier before attempting to use it again.
- Do not fold the pad with the heating sheet in half when storing, as it may damage the internal parts. Store in the original packaging, in a cool, dark, dry place.

9.Danger

IMPORTANT SAFETY INSTRUCTIONS
DO NOT DISTROY

⚠**WARNING - TO REDUCE RISKS OF BURNS, ELECTRIC SHOCK AND FIRE, THIS PRODUCT MUST BE USED IN ACCORDANCE WITH THE FOLLOWING INSTRUCTIONS.**

1. READ ALL INSTRUCTIONS.
2. DO NOT USE IN WATER OR BATHING.
3. DO NOT USE OR LAY IN WHAT OR ON AN ANIMAL.
4. THIS PAD IS NOT TO BE USED BY OR ON SLEEPING, BATHING OR UNCONSCIOUS PERSONS, OR A PERSON WITH POOR BLOOD CIRCULATION UNLESS CAREFULLY ATTENDED.
5. THIS APPLIANCE MUST NOT BE USED BY PERSONS INSENSITIVE TO HEAT AND OTHER USER VULNERABLE PERSONS WHO ARE UNABLE TO REJECT TO OVERHEATING.
6. THIS APPLIANCE CAN BE USED BY CHILDREN AGED FROM 8 YEARS AND ABOVE AND PERSONS WITH REDUCED PHYSICAL, SENSORY OR MENTAL CAPABILITIES OR LACK OF EXPERIENCE AND KNOWLEDGE IF THEY HAVE BEEN GIVEN SUPERVISION OR INSTRUCTION CONCERNING USE OF THE APPLIANCE IN A SAFE WAY AND UNDERSTAND THE HAZARDS INVOLVED.
7. CLEANING AND USER MAINTENANCE SHALL NOT BE MADE BY CHILDREN WITHOUT SUPERVISION. CHILDREN UNDER YRS AGE 3+ YRSS ARE NOT TO USE THIS APPLIANCE DUE TO THEIR INABILITY TO REACT TO OVERHEATING.
8. BURNS CAN OCCUR REGARDLESS OF CONTROL SETTING.CHECK SKIN UNDER PAD FREQUENTLY.
9. DO NOT USE THIS OR OTHER HEATING PADS TO WARM THE PERSON IN BED.
10. DO NOT SIT ON, OR CRUSH AND BEND HEATING PADS.
11. LAYING WHEN NOT IN USE. NEVER LEAVE APPLIANCE UNATTENDED ESPECIALLY IF CHILDREN ARE PRESENT.
12. CAREFULLY EXAMINE PAD, CORD AND CONTROLLER BEFORE EACH USE. DISCARD THE PAD IF ANY SIGN OF DETERIORATION, SIGNS OF DRAWING.
DO NOT DAMPEN WITH THE PAD IN ANY WAY. THERE ARE NO USER SERVICEABLE PARTS. ■ THE USER SHOULD NOT ATTEMPT ANY SERVICING. SEE WARRANTY FOR CUSTOMER CONTACT INFORMATION.
13. USE THIS PAD ONLY AT RATED VOLTAGE, AS MARKED ON THE PRODUCT. DO NOT USE WITH TRANSFORMERS, POWER CONVERTERS, OR INVERTERS.
14. DO NOT USE THIS PAD WITH ANY OBJECT OR CONTAINER THAT CONTAINS OR IS BURNS COULD RESULT.
15. THIS APPLIANCE IS NOT INTENDED FOR MEDICAL USE IN HOSPITALS.
16. DO NOT USE IF WET. PAD IS REQUIRED FOR MOISTURE-PROOF OR LIQUID APPLICATION.
17. SAVE THESE INSTRUCTIONS.
18. PLEASE CHECK THE HEATING PAD AND CONNECTION CABLE FREQUENTLY FOR SIGNS OF WEAR AND TEAR OR DAMAGE. IT DETECTED, DISCONTINUE USE AND CONTACT CUSTOMER SERVICE.
19. WHILE DRAWING, DO NOT COVER THE POWER BANK WITH COVERS, CLOAKS OR SIMILAR ITEMS.
20. DO NOT CHANGE THE POWER WHILE HEATING PADS IN USE
21. RISK OF EXPLOSION IF DO NOT POWER INTO USE OR IT MAY CAUSE.
22. DO NOT ASSEMBLE OR CRUSH THE POWER.
23. NEVER EXPOSE THE POWER TO EXTREME HEAT THIS APPLIES IN PARTICULAR TO STORAGE IN A CAR, EXTREME TEMPERATURES CAN OCCUR QUICKLY. THE VEHICLE AND IN THE GLOVE COMPARTMENT WHICH THE VOLTAGE IS CHANGED FOR A LONG PERIOD OF TIME. THEREFORE, REMOVE THE POWER FROM THE VEHICLE.
24.DO NOT PACKAGE MEATS THAT ARE SMOULDER, INFLAMED, OR COVERED WITH A BLISTER SEAL.
25.IT IS RECOMMENDED NOT TO USE THE SWIMMING FUNCTION EVERSWEARS.

10. Trouble Shooting

Problem01: The device does not switch when the ON/OFF button is pressed.
How to proceed:
The device may be out of battery. Please charge with a 5V 3A adapter for 2 hours before using again. When the LED may glow, it means it is fully charged.

Problem02: The device shut down after working for a while.
How to proceed:
(1) The current voltage of the battery is too low.Please make sure to charge with a 5V2A adapter for 2 hours until fully charged before use.
(2) When Wi-fi is not connected, default timer is 30 minutes. If longer timer settings are needed, please use the app.

Problem03: The device is not hot enough.
How to proceed:
(1)It's recommended to use it continuously for more than 10-20 mins before judging if the temperature meets the needs.
(2) Low temperatures affect temperature performance. If low battery is detected, please recharge promptly.
(3)In order to prevent low temperature burns, we have limited the highest temperature.

Problem04: Skin in the treatment area turns red.
How to proceed:
If the redness disappears quickly (there is no rash — this is caused by the body's stimulated, increased blood flow. here is some suggestion:
- Moderate heat: Choose an appropriate heat level to avoid skin irritation.
- Use protection: Place a thin cloth between skin and heat pad for added comfort.
- Time and frequency: Limit use to 30-60 minutes per session, with breaks for skin recovery.
- Avoid during inflammation:Don't use on inflamed skin to prevent worsening symptoms.

Problem05: Can't connect to BLE.
How to proceed:
(1) First, make sure your phone's BLE is turned on.
(2) Follow the instructions in Section 5.3 of User Manual for BLE connection.
(3) Try deleting the BLE device and set it up again.
(4)For safety, you can't use the device while charging the product.
(5) To find the problem, check if your phone can connect to other BLE devices at home or try a different phone to connect to this one.

Problem06: Pre-shower can detect BLE, but cannot connect to it.
How to proceed:
For Android systems, please go to Settings - Apps & permissions - App info - Top right corner (three dots) - Show system apps - BLE - Storage - Clear data, then attempt to reconnect.

Problem07: OTA failed.
How to proceed:
(1) Please check the network status.
(2) If the update is successful, the device will restart on its own.
If the update fails, the device will notify the customer to restart it manually, and it will go back to the previous version.Please try again.

Problem08: As the frequency of usage increases, the product's battery life will decrease.
How to proceed:
As electronic devices are used more, their batteries wear out, leading to shorter battery life. This is normal, and users can extend battery life through regular maintenance and proper use.

Problem09: Screen display F1
How to proceed:
The product temperature is too high and has activated automatic protection. Please turn the product flat to cool down before using it again.

Problem 10: The charging indicator has been flashing green for a long time, is it unable to fully charge?
How to proceed:
When fully charged, the battery stops charging. If that's suggested, it uses some power and starts charging again, causing the LED to switch from "solid green" to a "flashing green." (Charging), which might seem like it's not fully charging.

11. FCC Notice

This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions:

(1) This device may not cause harmful interference.

(2) This device must accept any interference received, including interference that may cause undesired operation.

Warning:

Changes or modifications not expressly approved by the manufacturer could void the user's authority to operate the equipment.

Note:

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation.

- If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:
- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

Place this FCC Notice in the "Regulatory Information" section of your owner's manual. Ensure that the FCC ID is correctly inserted and that number-related modifications are made to the text.

Warranty

24 Hrs/Quick Customer Support

30 Days Free Return

365 Days Warranty

If you have questions or concerns, don't hesitate to contact us directly at:

US Customer Service Hotline

1(833)900-0618

(Monday to Friday 9 AM to 5 PM EST

Email: help@comfytemp.com

www.comfytemp.com

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Model: ET2161

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