

# Motag Findmy Product Instruction

## 1. Product overview



## 2. Quick instructions

1. Turn on the device: press and hold the button for 5 seconds, the device will beep and turn on. (How to confirm whether the device has been turned on: double-click the device button, the device will sound, which means that the device has been turned on, and there is no need to restart it)
2. Open the APP that comes with the Apple mobile phone system: Find my;
3. Choose: Items;
4. Choose: Add New Item;
5. Choose: Other Supported Item;
6. During the Searching Items process, a device with the word Motag will appear;
7. Click on the device found in the APP and name it.
8. After naming, you can use device functions: A. Ring the device, click Play Sound, and the device will emit music .B. Findmy network helps to find: When the device leaves the Bluetooth distance, it cannot be connected in the APP. You can choose Lost Mode., Enable. Enter the contact mobile phone number, etc. If there is an iPhone near the lost device, the owner's Findmy APP can receive notifications and the latest location.
9. Delete device: To delete the device in the APP, you can select Remove item.
10. After removing the device, the device will not shut down and is in the pairing state. If there is no re-pairing within 10 minutes, the device will leave the pairing state. If you need to pair a device at this time, you need to click the device button once, the device will sound, and the light will flash once. At this time, the device enters the pairing state and can be paired with the APP again.

## 3. Instructions for device operation

1. Install the battery: Install the battery on the device first time, the device will enter

shutdown sleep mode. When the device is in shutdown sleep mode, install the battery again, the device will enter shutdown sleep mode. When the device is in turned on mode, install the battery again, the device will enter turned on mode.

2. Device enters turned on mode from shutdown sleep mode: After install the battery in the device, if the device is in shutdown sleep mode, press and hold the button for five seconds, the device plays a sound and the LED flash three times, the device is turned on.

3. Device status confirmation:

Double-click the device button twice. When the device has not been paired with the Find my app, the device will play a sound; When the device and the Find my app are paired and connected, the device emits a "tick" tone once, and the led flashes three times; When the device and the Find my app are paired but not connected, the device will play a longer sound and the LED will flash for 3 times; The above situation indicates that the device is in the power on state. If the device has no sound, the device is in shutdown sleep mode. Press and hold the button for 5 seconds to turn on.

4. Pairing mode timeout, the device enters the pairing mode again: After removing the device in the app, the device will play a sound and the LED flash six times, it will not shut down and is in the pairing mode. After turn on the device or remove the device in the app, If there is no pairing within 10 minutes, the device will leave the pairing mode (the device cannot be paired with the Find My APP at this time). If you need to pair the device, you need to click the device button once, the device will play a sound, and the LED will flash once. At this time, the device enters the pairing mode and can be paired with the Find My APP again.

5. How to perform serial number lookup: Long press the device button for 3 seconds, the device LED flash six times, the device will emit the "tick" tone 6 times, and the device enters into a serial number read state.

6. Factory Reset: When the device is turned on, double-click the device button, the device plays a sound and the LED flash three times, press and hold the device button as soon as you hear the device's sound, after 2 seconds, the device will emit "tick, tick, tick" sound and the LED will flash, don't release, continue to press and hold the button for about eight seconds, until the device play a sound again and the LED flash three times, release the button. At this time, factory reset is completed.

7. Device enters shutdown sleep mode from turned on mode: When device is in turned on mode, press the device button 5 times in 2 seconds, the device plays a sound and the LED flash three times, the device enters shutdown sleep mode.

Note:

- 1、 TCP005 MaxConnection is 2。
- 2、 For TCB002, step 7, whether the accessory will respond with an invalid state error or not respond at all if the Firmware Update characteristic is written to while the accessory is

connected to a non-owner?

"The accessory will respond with an ATT error (BT\_ATT\_ERR\_WRITE\_NOT\_PERMITTED) if the non-owner writes to the Firmware Update characteristic. Essentially, it means that only the owner can perform the DFU."

**FCC Caution:**

This device complies with part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) this device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

Any changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

NOTE: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation.

If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

-- Reorient or relocate the receiving antenna.

-- Increase the separation between the equipment and receiver.

-- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.

-- Consult the dealer or an experienced radio/TV technician for help.

The device has been evaluated to meet general RF exposure requirement. The device can be used in portable exposure condition without restriction.