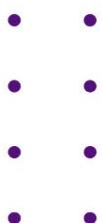




# VIRTUAL SALES ASSISTANT MANUAL

April 2024



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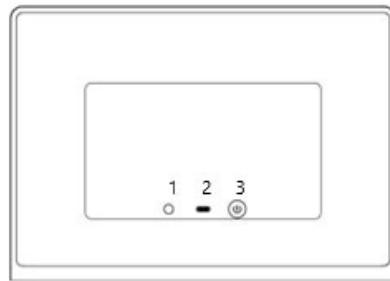
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## WHAT'S INCLUDED?

### (1) Tablet



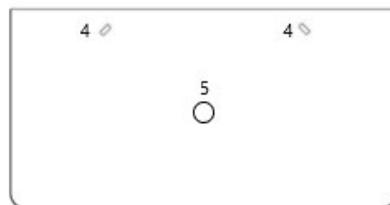
Front



Front



Side



Bottom

1. I/O (Power) Port
2. USB-C Data Port
3. Power Button
4. Lock Notch
5. Swivel Base Mount

### (1) Power Cable

### (1) Swivel Base

### (1) Retaining Washer

### (1) Lock Spacer

### (1) Screw

## SETTING UP THE DEVICE

### Powering On

1. Plug the Power cable in the Power port on the tablet (1) and connect the other end directly into a standard outlet.
2. Press the Power button on the back of the tablet (3).

### Connecting to Wi-Fi

1. Once powered on, Enter the main display by clicking on the circle in the bottom center of the screen.
2. Select the Menu indicated by 3 dots in the upper right.
3. Select 'Wi-Fi'.
4. Choose the Wi-Fi of your choice and connect.
5. Once connected, select the circle at the bottom of the screen, the Android Home button, to return to the main kiosk menu.

### Registering the VSA App

1. Select 'Get Started'.
2. Enter the RTPOS Store ID for your store and select 'Go'.

### Bonding to a PC Register

1. On the upper right corner of your VSA screen, you will have a 'Connected' indicator followed by your store ID you entered and a VSA key. Please provide this key to your RTPOS representative on site, via phone, or email along with your Thin Client ID from your Citrix.
2. Once bonded, Exit RTPOS by selecting 'Logout/Login' and then 'Exit RT POS'.
3. Open the RTPOS application again through the Start menu on your register or the icon on your home screen.
4. If the tablet does not automatically respond to designated transactions, such as a bill payment or sales invoice, please restart both the VSA machine by holding down the power button (3) and selecting 'Restart' and then RTPOS via the previous step.

### Securing the Tablet

1. Place one tablet next to one PC Register station. Make sure each tablet is facing the customers not the employee.
2. Locate an area to tether the locking mechanism to or affix the base plate to the counter and then to the VSA unit.
3. Top to bottom you will have the Screw, the Metal Lock Spacer, the Retaining Washer, the VSA unit, (see Fig. 1) and then the Swivel Base Mount underneath with built in nut.



Fig.1

## Federal Communications Commission (FCC) Statement

This device complies with part 15 of the FCC Rules. Operation is subject to the following two conditions:

- (1) This device may not cause harmful interference, and
- (2) this device must accept any interference received, including interference that may cause undesired operation.

Note: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

Reorient or relocate the receiving antenna.

Increase the separation between the equipment and receiver.

Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.

Consult the dealer or an experienced radio/TV technician for help.

Warning: Changes or modifications made to this device not expressly approved by Blue Seed Technologies, Inc. may void the FCC authorization to operate this device.

Note: The manufacturer is not responsible for any radio or TV interference caused by unauthorized modifications to this equipment. Such modifications could void the user's authority to operate the equipment.

### RF exposure statement:

The transmitter must not be colocated or operated in conjunction with any other antenna or transmitter. This equipment complies with the FCC RF radiation exposure limits set forth for an uncontrolled environment. This equipment should be installed and operated with a Minimum distance of 20cm between the radiator and any part of your body.