

SU06 WIRELESS HEADSET USER MANUAL



Need any help?

If you have any issues with your order, please contact the email or website below to inquire about warranty coverage.

Email us at: support@zorioxi.com
Get warranty web: www.zorioxi.com

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WELCOME

Thank you for choosing SU06 Wireless Headset. Please read the below instructions carefully before using. It will help you set up and operate this product properly and enjoy the advanced features.

No matter any questions, such as item broken or missing accessories when you received the package, please contact our customer service team, we will do our best to give you a satisfactory answer.

24 Hours customer service team:
support@zorioxi.com
Website: www.zorioxi.com

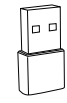


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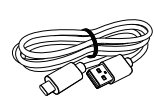
PACKAGE LIST



Headset *1



USB Dongle*1



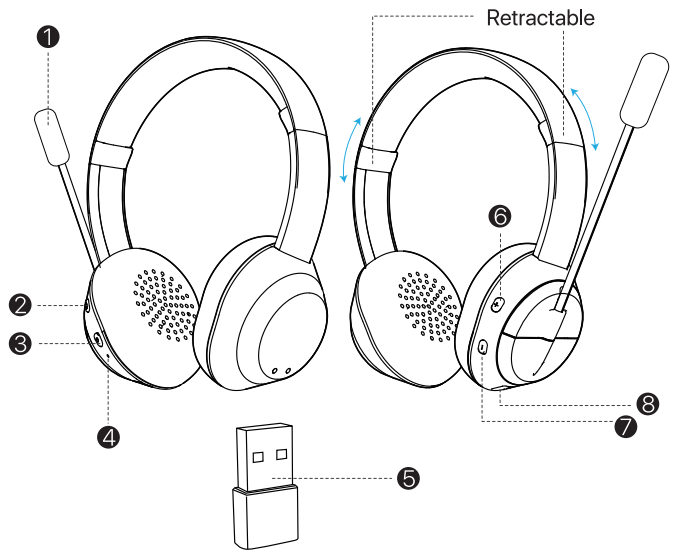
Charging Cable *1



User Manual *1

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PRODUCT OVERVIEW



- 1 Microphone
- 2 Mute Button
- 3 Power/Multi-Function Button (MFB)
- 4 Headset LED Indicator
- 5 USB dongle
- 6 Volume +
- 7 Volume -
- 8 Type-C Charging Port

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How to Wear?

A. Bluetooth Pairing and Connection

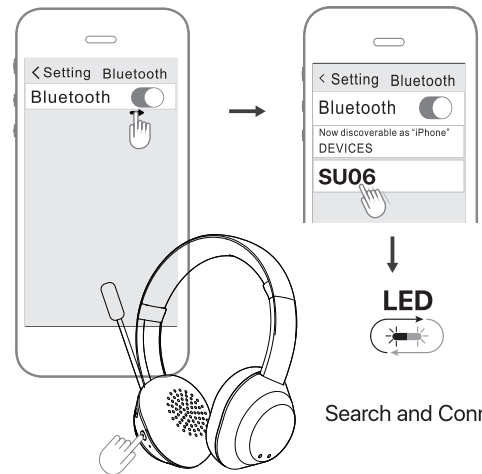
1. In power off status, press and hold the MFB for 2 seconds to enter pairing mode with LED Blue & Red flash alternately.



Pairing

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2. Open the Bluetooth function of your device. Search and click to connect to "SU06" on your phone Bluetooth lists. The LED change to Blue slow flash after connected.



Tips:

1. When the device cannot search for bluetooth, shut down the bluetooth and restart the search.
2. Press and hold the MFB button and "Volume -" for 5 seconds to clear the pairing record in the headset.

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B. How to pair with a computer

• Pair with a computer via USB Dongle

1. Plug the USB Dongle into the USB port of your computer and wait for your computer to recognize it. The LED indicator on the USB Dongle flashes blue.
2. Press and hold the MFB for 2 seconds, and it will automatically to enter pairing mode, with prompt sound "Power On". Check that the indicator of the headset flashes blue and red alternately. You will hear the voice "Your headset is connected". If the headset has been connected with other Bluetooth devices, please turn off the Bluetooth of the other device.
3. Pairing is successful when you hear "Your headset is connected" and the LED indicator on the USB Dongle is solid blue. This pairing process can take up to 10 seconds.



USB Dongle Connection



Pairing: The LED indicator flashes blue



Paired: The LED indicator is solid blue



Setting



Sound



Set(SU06) as input & output device

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• Pair with a computer via Bluetooth

1. On your device, press and hold the MFB for 2 seconds, and it will automatically to enter pairing mode, with prompt sound "Power On".
2. Makes it discoverable by the computer. Check that the indicator flashes blue and red alternately. You will hear the voice guidance say "Pairing".
3. On your PC, select Start > Settings > Bluetooth & other devices > Add Bluetooth or other device > Bluetooth > Click on the model number [SU06] of your device. A window will pop up indicating the Bluetooth connection is complete. You will hear "Your headset is connected" at the same time. When the device cannot search for bluetooth, shut down the bluetooth and restart the search. If your computer asks for a Bluetooth driver, contact your computer manufacturer.



Bluetooth Connection



Setting



Bluetooth & other devices click on Add Bluetooth or other device



Search & Click (SU06)



Sound



Set(SU06) as input & output device

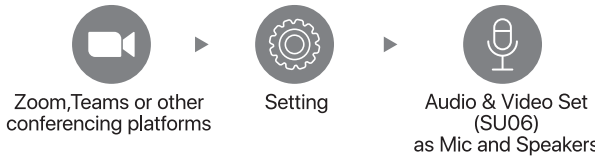
Check the sound settings to make sure sound is played via the correct output and input

The microphone and the speaker of the headset may be disabled or not set as the default device on your computer.

1. Right-click the Speakers icon at the bottom right, then click Open Sound settings.
2. Select [SU06] as your output device (speaker).
3. Select [SU06] as your input device (Microphone).
4. Make sure that [SU06] has been selected as both the output and input device. Then close Settings.

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C. Zoom & Other Meeting Apps Settings



D. Reconnect

1. The headset has matching records.
2. In off status, long press MFB for 2 s to start up, with Blue Led flickers
3. times, the headphone will search and reconnect the final paired device automatically, other devices need to be connected manually.

E. Initializing the headset to restore factory settings If the headset does not operate correctly even after trouble shooting, initialize the headset.

1. Disconnect from the device.
2. Delete the Bluetooth device information of the headset from your device.
3. Press and hold the MFB button and the "volume -" button simultaneously for at least 5 seconds.
4. The initialization is complete when the light indicator steady purple 2 s.
5. Delete Bluetooth device pairing records, pair the headset with your device again.

Note:

After initialization, the headset will return to the factory settings and all Bluetooth pairing information will be deleted.

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Operations instructions

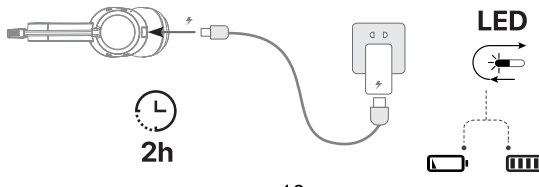
Button	Function	Operation Instructions
ON/OFF Power Button	Power on	1. In off status, press and hold the MFB for 2 seconds to power on the headset, with prompt sound "Power On". 2. If there is no pair record, power on will enter pairing mode automatically, if there is a pair record, power will enter reconnecting mode automatically.
	Power off	1. Press and hold the MFB for 3 seconds to power off. 2. No connection in the power-on status, automatically shut down after 10 minutes. 3. Overdistance disconnection automatically shut down after 30 minutes.
Enter Pairing Mode		1. Power on the headset to enter pairing mode automatically. 2. If the headset and Bluetooth devices connected, need to connect new Bluetooth devices, you need turn off the Bluetooth of the original device, headset on the red and blue lights alternately flashing into the pairing state, You will hear the voice guidance say "Pairing". 3. Manually close the Bluetooth device, the headset into pairing mode. 4. When the headset is connected to the USB Dongle, unplugged the USB Dongle, the headset will automatically enter pairing mode.
	Play / Pause	Single click the MFB to play / pause music
	Redial a call	Double click the MFB to dial the last call.
	Voice dialing	Press and hold the MFB for 1 second then release.
MFB	Answer a call	Single click the MFB to answer an incoming call.
	Hang up a call	Single click the MFB to hang up a call.
	Reject a call	Press and hold the MFB for 1 second to reject an incoming call.
	Audio switching	During a call, press and hold the MFB for 2 seconds to switch between mobile phone and the headset.
A third-party call		Single click the MFB to answer a new call and hang up the current call.
		Double click the MFB to answer the new call and keep the current call.

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Button	Function	Operation Instructions
MFB	A third-party call	During a third-party call, double click to switch between the current call and the reserved call. Press and hold the MFB for 1 seconds to keep the current call and reject the new call.
	Activating your voice assistant	When the headset is connected to your phone, press and hold the MFB for 1-2 seconds to activate your voice assistant.
	Clearing the pairing record	1. Press and hold the MFB button and "Volume -" for 5 s to clear the pairing record in the headset, the light indicator steady purple 2 s. If the pairing record is cleared, the headset will not be automatically reconnected. 2. You need to delete Bluetooth device pairing records, then pair and connect again.
	Resetting	Press and hold the multi-function button for 10s to reset and restart.
Volume +	Volume Up	Single click Volume +
	Next Song	Press and hold Volume + for 1 second
Volume -	Volume Down	Single click Volume -
	Previous Song	Press and hold Volume - for 1 second.
Mute button	Mute the microphone	Single click the mute button to mute or mute the Microphone

Charging Method

1. Please charge the headset at once when the Red LED flashes.
2. Connect the Type-C interface to the headset, and connect the USB Type-A to a booted PC, wall charger, or power bank.
3. The indicator lights in steady red when the headset is charging.
4. Charging is completed in about 2 hours and the lights in steady blue.



2h

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Tips:

1. Please charge the headset once every two months if you won't use it for a long time.
2. This model can be charged when working, please connect and charge first, then power on SU06.

LED Indicator

Headset	LED Indicator
Power on	Blue LED flashes 2 times
Power off	Red LED flashes 2 times
Pairing mode	Red & Blue LED flash alternately
Connected standby mode	Blue LED flashes once every 10 s
Playing Music	Blue LED flashes 1 times every 10 s
Talking	Blue LED flashes once every 10 s
Clear the pair record	Steady Purple LED 2 s
Charging	Steady Red LED
Fully charged	Steady Blue LED
Low battery	Red LED flashes

Voice Prompt

Status	Voice Prompt
Power on	Power on
Power off	Power off
Enter pairing mode	Pairing
Bluetooth connect success	Your headset is connected
Bluetooth disconnect	Your headset is disconnected
Low power prompt	Low battery please charge
Mute on	Mute on
Mute off	Mute off

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FAQS

Q: When the headset is connected to my phone via Bluetooth, how do I connect to my computer via USB Dongle?

A: Turn off the Bluetooth on the phone, plug in the dongle to the computer, the dongle blue light turns from fast flashing to solid light, the pairing is successful, then you can use it normally.

Q: When the headset is connected to my computer via USB Dongle, how do I connect to my phone via Bluetooth?

A: First unplug the dongle, open the phone Bluetooth search pairing, then you can use it normally; If your phone and headset have a pairing record, you can open the Bluetooth pairing list and manually click [SU06] to pair.

Q: How to reconnect and operate when failed to reconnect?

A: When SU06 connected to your mobile phone successfully for the first time, it will search and reconnect the paired device automatically when power on. If the reconnection failed, please pair and connect again. The headset can be reconnected in 10 minutes. It will power off automatically if disconnected over 10 minutes. If disconnected outside the operation range, you will hear a voice prompt "Your headset is disconnected".

Q: How to delete pair record?

A: In power on status, long press "Volume -" and MFB for 5 seconds to clear the pair record. The light is solid red for 1 second, which means the pair record has been deleted and SU06 will not reconnect the device automatically. When there are various connection problems, try clearing the pair record first.

Q: What's the password for pairing?

A: Some devices require a password for pairing. Please try 0000, 8888, 1111, or 1234.

Q: What devices could charge for the headset?

A: Any wall charger, power bank, PC etc. (DC 5V/above 500mA)

Q: What to do if I cannot turn the power on or fail to connect to devices?

A: Please try to reset the headset. Press and hold the multi-function button for 10s to reset and restart. If you still cannot use it normally, you can ask customer service or manufacturer for technical support.

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Q: How to make a three-party call?

A: When there is a new incoming call during one call:

Short press the MFB to answer the new call and hang up the current call. Double press the MFB to answer the new call and keep the current call. Long press the MFB for 1 s to keep the current call and reject the new call. During a three-party call, double press the MFB to switch between the current call and the reserved call.

Q: How to turn on the noise reduction function of the headset?

A: When the headset is turned on, the noise reduction function is activated automatically, and no manual operation is needed.

Q: Is the active noise reduction technique applied in this headset?

A: This headset is specially developed for call center and has the noise reduction function for uplink calls, but it does not provide the local active noise reduction function.

Q: Can I use the headset to play music?

A: Yes, you can. Enjoy high distinguished music and supreme comfort with the wireless headset.

Q: How can I connect the headset to my computer?

1. Plug the dongle to the USB port of your computer to connect the headset
2. If your computer has Bluetooth function, you can use the headset by connecting to Bluetooth.

Q: Why does the headset turn off automatically?

A: If there is no connection for more than 10 minutes or the battery voltage is lower than 3.1V, the headset will automatically shut down. Please restart or charge the headset.

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Precautions

Note on static electricity

Static electricity accumulated in the body may cause mild tingling in your ears. To minimize the effect, wear clothes made from natural materials.

Others

1. Do not place this headset in a place exposed to humidity, dust, soot or steam, or subjected to direct sunlight. Do not leave the headset in a car for a long time. It may cause malfunction.
2. Listening with this headset at high volume may affect your hearing. For traffic safety, do not use this headset while driving or cycling.
3. Do not use the headset in places where it would be dangerous if you are unable to hear ambient sound, such as at railroad crossings, train station platforms, pedestrian crossings, and construction sites.
4. Do not put weight or pressure on this headset as it may cause the headset to deform during long storage.
5. Do not subject the headset to excessive shock.
6. Clean the headset with a soft dry cloth.
7. Do not expose the headset to water. The headset is not waterproof. Remember to follow the precautions below.
8. Be careful not to drop the headset into a sink or other container filled with water.
9. Do not use the headset in humid locations or bad weather, such as in the rain or snow.
10. Do not get the headset wet. If you touch the headset with wet hands, or put the headset in a damp article of clothing, the headset may get wet and this may cause malfunction of the headset.
11. If you experience discomfort after using the BLUETOOTH device, stop using the BLUETOOTH device immediately. Should any problem persist, please contact us.
12. If you have any questions or problems concerning this headset that are not covered in this manual, please contact us by email at: support@zorioxi.com

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What will we do to correct problems?

Will repair or replace, at its option, any defective product free of charge (except for shipping charges for the product).

What is not covered by this warranty?

All above warranties are null and void if the SU06 Headset is not provided to for inspection upon request at the sole expense of the purchaser, or if determines that the SU06 Headset has been improperly installed, altered in any way, or tampered with. The SU06 Headset Warranty does not protect against acts of God such as flood, earthquake, lightning, war, vandalism, theft, normal use wear and tear, erosion, depletion, obsolescence, abuse, damage due to low voltage disturbances (e.g. brownouts or sags), unauthorized program, or system equipment modification or alteration.

How to claim the warranty

Please contact retailers or visit: www.zorioxi.com for more information. To extend the warranty period, please visit our website and register as our member after purchasing the product.

Disclaimer

Every effort has been made to ensure that the information and procedures in this guide are accurate and complete, no liability can be accepted for any errors or omissions and we reserve the right to make any changes without further notice to any products mentioned herein.

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PRODUCT PARAMETERS

Bluetooth Version:	V5.3
Operation Range:	49ft(15m)
Bluetooth Protocols:	HSP, HFP, AVRCP, A2DP
CODEC Code:	SBC, AAC
Battery Capacity:	400mAh / 3.7V
Charging Time:	About 2 hours
Working Time:	About 60 hours (70% volume)
Talking Time:	About 35 hours (70% volume)
Headset Net Weight:	130g
Headset Size:	185 * 160 * 70mm
Support System:	iOS / Android / Windows
Compatible devices:	PC, Laptop, Smartphone

*Some parameters may vary due to the environment and the time of music played.

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24 Hours customer service team:
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Website: www.zorioxi.com

CE RoHS

Made in China

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This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) this device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation

NOTE: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation.

If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

Warning: changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment

The device has been evaluated to meet general RF exposure requirement , the device can be used in portable exposure condition without restriction