

SU06 WIRELESS HEADSET

USER MANUAL



Need any help?

If you have any issues with your order, please contact the email or website below to inquire about warranty coverage.

Email us at: support@zoroxi.com
Get warranty web: www.zoroxi.com

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WELCOME

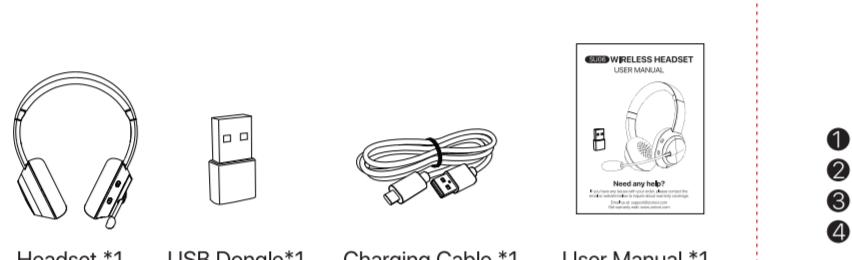
Thank you for choosing SU06 Wireless Headset. Please read the below instructions carefully before using. It will help you set up and operate this product properly and enjoy the advanced features.

No matter any questions, such as item broken or missing accessories when you received the package, please contact our customer service team, we will do our best to give you a satisfactory answer.

✉ 24 Hours customer service team:
support@zoroxi.com
Website: www.zoroxi.com



PACKAGE LIST



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Operations instructions

| Button | Function | Operation Instructions |
|---------------------|----------------|---|
| ON/OFF Power Button | Power on | 1.In off status, press and hold the MFB for 2 seconds to power on the headset, with prompt sound "Power On". 2. If there is no pair record, power on will enter pairing mode automatically, if there is a pair record, power will enter reconnecting mode automatically. |
| | Power off | 1. Press and hold the MFB for 3 seconds to power off. 2. No connection in the power-on status, automatically shut down after 10 minutes. 3. Overdistance disconnection automatically shut down after 30 minutes. |
| Enter Pairing Mode | | 1. Power on the headset to enter pairing mode automatically. 2. If the headset and other devices connected, need to connect new Bluetooth devices, you need to turn the Bluetooth on the original device, the light on the red and blue lights alternately flashing in the pairing state, you will hear the voice guidance say "Pairing". 3. Make sure the Bluetooth device, the headset into pairing mode. 4. When the headset is connected to the USB Dongle, unplugged the USB Dongle, the headset will automatically enter pairing mode. |
| | Play / Pause | Single click the MFB to play / pause music. |
| MFB | Redial a call | Double click the MFB to dial the last call. |
| | Voice dialing | Press and hold the MFB for 1 second then release. |
| Answer a call | | Single click the MFB to answer an incoming call. |
| | Hang up a call | Single click the MFB to hang up a call. |
| Reject a call | | Press and hold the MFB for 1 second to reject an incoming call. |
| | Auto switching | During a call, press and hold the MFB for 2 seconds to switch between mobile phone and the headset. |
| A third-party call | | Single click the MFB to answer a new call and hang up the current call. |
| | | Double click the MFB to answer the new call and keep the current call. |

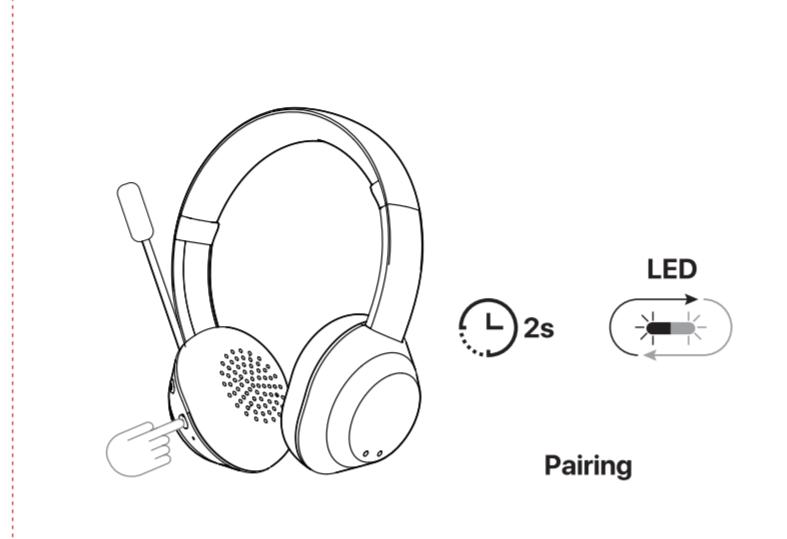
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PRODUCT OVERVIEW

How to Wear?

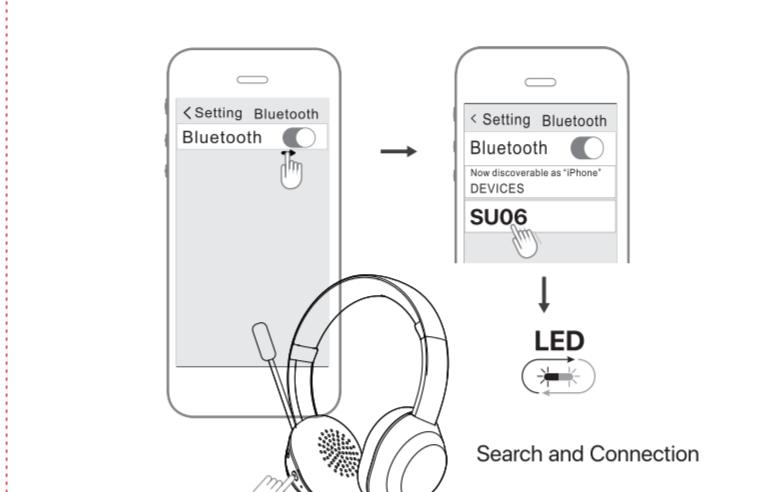
A. Bluetooth Pairing and Connection

1. In power off status, press and hold the MFB for 2 seconds to enter pairing mode with LED Blue & Red flash alternately.



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2. Open the Bluetooth function of your device. Search and click to connect to "SU06" on your phone Bluetooth lists. The LED change to Blue slow flash after connected.



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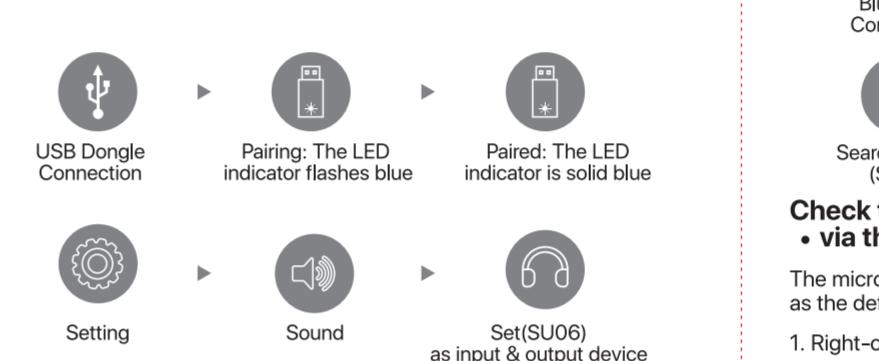
B. How to pair with a computer

• Pair with a computer via USB Dongle

1. Plug the USB Dongle into the USB port of your computer and wait for your computer to recognize it. The LED indicator on the USB Dongle flashes blue and red alternately. You will hear the voice guidance say "Pairing".

2. Press and hold the MFB for 2 seconds, and it will automatically enter pairing mode, with prompt sound "Power On". Check that the indicator of the headset flashes blue and red alternately. You will hear the voice "Pairing". If the headset has been connected with other Bluetooth devices, please turn off the Bluetooth of the other device.

3. Pairing is successful when you hear "Your headset is connected" and the LED indicator on the USB Dongle is solid blue. This pairing process can take up to 10 seconds.



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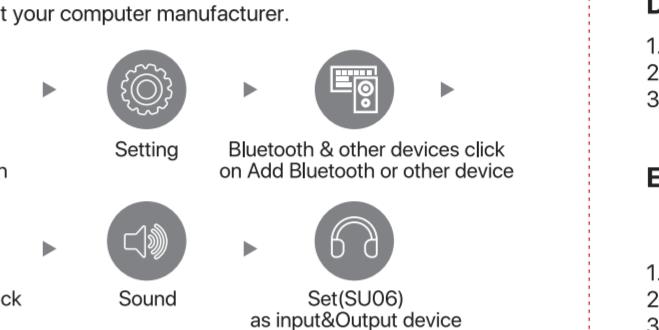
• Pair with a computer via Bluetooth

• Pair with a computer via USB Dongle

1. On your device, press and hold the MFB for 2 seconds, and it will automatically enter pairing mode, with prompt sound "Power On".

2. Makes it discoverable by the computer. Check that the indicator flashes blue and red alternately. You will hear the voice guidance say "Pairing".

3. On your PC, select Start > Settings > Bluetooth & other devices > Add Bluetooth or other device > Bluetooth & other devices > Click on the model number [SU06] of your device. A window will pop up indicating the Bluetooth connection is complete. You will hear "Your headset is connected" at the same time. When the device cannot search for bluetooth, shut down the bluetooth and restart the search. If your computer asks for a Bluetooth driver, contact your computer manufacturer.



Check the sound settings to make sure sound is played via the correct output and input

The microphone and the speaker of the headset may be disabled or not set as the default device on your computer.

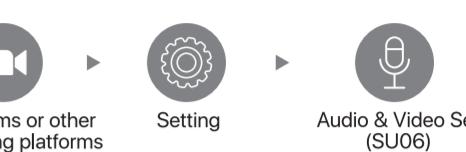
1. Right-click the Speakers icon at the bottom right, then click Open Sound settings.

2. Select [SU06] as your output device (speaker).

3. Select [SU06] as your input device (Microphone).

4. Make sure that [SU06] has been selected as both the output and input device. Then close Settings.

C. Zoom & Other Meeting Apps Settings



D. Reconnect

1. The headset has matching records.

2. In off status, long press MFB for 2 s to start up, with Blue Led flickers 3 times, the headphone will search and reconnect the final paired device automatically, other devices need to be connected manually.

E. Initializing the headset to restore factory settings
If the headset does not operate correctly even after trouble shooting, initialize the headset.

1. Disconnect from the device.
2. Delete the Bluetooth device information of the headset from your device.
3. Press and hold the MFB button and the "volume _" button simultaneously for at least 5 seconds.
4. The initialization is complete when the light indicator steady purple 2 s.
5. Delete Bluetooth device pairing records, pair the headset with your device again.

Note:
After initialization, the headset will return to the factory settings and all Bluetooth pairing information will be deleted.

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LED Indicator

| Headset | LED Indicator |
|---------------------------------|---|
| Power on | Blue LED flashes 2 times |
| Power off | Red LED flashes 2 times |
| Activating your voice assistant | When the headset is connected to your phone, press and hold the MFB for 1-2 seconds to activate your voice assistant. |
| Clearing the pairing record | 1. Press and hold the MFB button and "Volume -" for 5 s to clear the pairing record in the headset, the light indicator steady purple 2 s. If the pairing record is cleared, the headset will not be automatically reconnected. 2. Press and hold the MFB for 1 s to delete Bluetooth device pairing records, then pair and connect again. |
| Resetting | Press and hold the multi-function button for 10 s to reset and restart. |
| Volume Up | Single click Volume + |
| Next Song | Press and hold Volume + for 1 second |
| Volume Down | Single click Volume - |
| Volume - | Press and hold Volume - for 1 second |
| Previous Song | Press and hold Volume - for 1 second. |
| Charging | Steady Red LED |
| Mute button | Mute the microphone |
| | Single click the mute button to mute or mute the Microphone |

Voice Prompt

| Status | Voice Prompt |
|---------------------------|------------------------------|
| Power on | Power on |
| Power off | Power off |
| Enter pairing mode | Pairing |
| Bluetooth connect success | Your headset is connected |
| Bluetooth disconnect | Your headset is disconnected |
| Low power prompt | Low battery please charge |
| Mute on | Mute on |
| Mute off | Mute off |

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FAQs

Q: When the headset is connected to my phone via Bluetooth, how do I connect to my computer via USB Dongle?

A: When there is a new incoming call during one call: Short press the MFB to answer the new call and hang up the current call. Double press the MFB to answer the new call and keep the current call. Long press the MFB for 1 s to keep the current call and reject the new call. During a three-party call, double press the MFB to switch between the current and the reserved call.

Q: When the headset is connected to my computer via USB Dongle, how do I connect to my phone via Bluetooth?

A: First unplug the dongle, open the phone Bluetooth search pairing, then you can use it normally; if your phone and headset have a pairing record, you can open the Bluetooth pairing list and manually click [SU06] to pair.

Q: How to turn on the noise reduction function of the headset?

A: When the headset is turned on, the noise reduction function is activated automatically, and no manual operation is needed.

Q: Is the active noise reduction technique applied in this headset?

A: This headset is specially developed for call center and has the noise reduction function for uplink calls, but it does not provide the local active noise reduction function.

Q: Can I use the headset to play music?

A: Yes, you can. Enjoy high distinguished music and supreme comfort with the wireless headset.

Q: What's the password for pairing?

A: Some devices require a password for pairing. Please try 0000, 8888, 1111, or 1234.

Q: What devices could charge for the headset?

A: Any wall charger, power bank, PC etc.(DC 5V/above 500mA)

Q: What do I need to turn the power on or fail to connect to devices?

A: Please try to reset the headset. Press and hold the multi-function button for 10s to reset and restart. If you still cannot use it normally, you can ask customer service or manufacturer for technical support.

Q: Why does the headset turn off automatically?

A: If there is no connection for more than 10 minutes or the battery voltage is lower than 3.1V, the headset will automatically shut down. Please restart or charge the headset.

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Q: How to make a three-party call?

A: When there is a new incoming call during one call:

Short press the MFB to answer the new call and hang up the current call.

Double press the MFB to answer the new call and keep the current call.

Long press the MFB for 1 s to keep the current call and reject the new call.

This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) this device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation

NOTE: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation.

If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

Warning: changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment

The devices has been evaluated to meet general RF exposure requirement , the device can be used in portable exposure condition without restriction