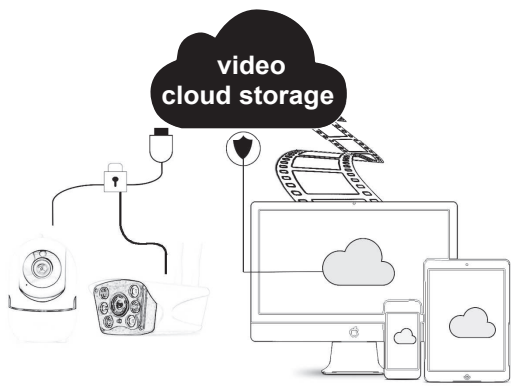
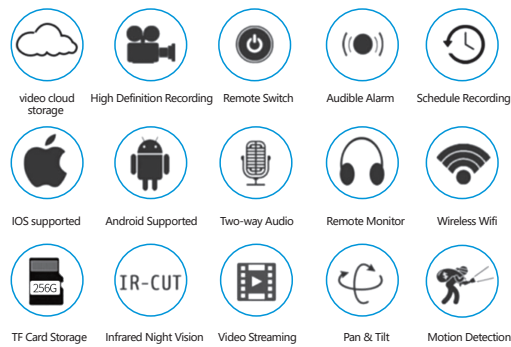


Quick-operation Manual

2.4G WiFi
ER-C20



1. Main Function Description



2. Download for App

Search for "Smart Life" in App Store/App Market, or scan the QR code below to download.



Scan QR code to download



IOS



Android

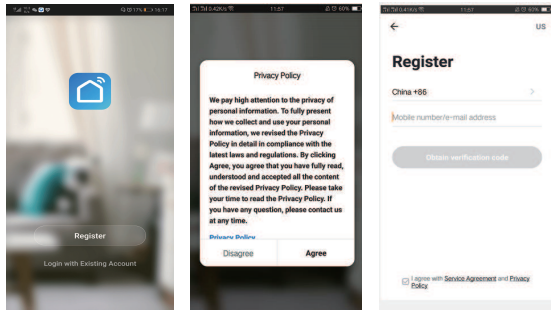
1

3. Register / Log in with existing account

1. Register

If you do not have an App account yet, you can register an account or log in via SMS verification code. Please read the current page and the next page for the description of registration process.

Click "Create New Account", enter Privacy Policy page on Smart Life, click to Agree and enter to the registration page for Mobile number or E-mail address.



2

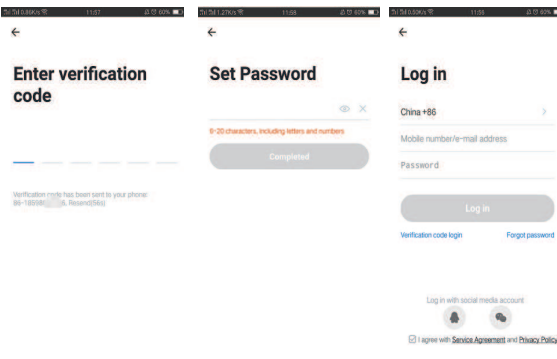
2. Log in with existing account

If you already have registered an account, you can skip the creating a new account, click "Log in with existing account", enter the log in page.

- (1) The system automatically select the current Country/Region, or you can manually select the Country/Region.
- (2) Enter your registered mobile number or e-mail address, enter your password to log in the system.

Log in with social media account.

If your phone has installed WeChat App or QQ App, click WeChat/QQ icon in the log in with social media account area. After accessing the authorization page, log in the system.



3

4. Add Device

A. BLE net-pairing(Recommended)

Before configuring Wi-Fi, please turn on the 2.4G WiFi switch on your phone. When configuring Wi-Fi, make sure your router, mobile and device are as close as possible for a quick configuration of the device.

- Power the camera, and you can hear the broadcast "Please use ... to config the device", (if you heard nothing at all, please click "reset" to restore the factory settings).
- When the mobile phone connecting to Wi-Fi, on the Home of the App, click "Add" (figure 0), or on the "Add Device" page of the App, click the camera icon (figure 1).
- Enter Wi-Fi account and password, click "Next" (figure 2).
- when you hear "connecting to the network", wait for connecting (figure 3).
- Device added successfully (figure 4), you can choose the device name and room scene.



figure 0

figure 1

figure 2

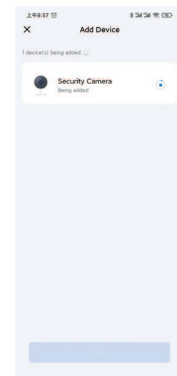


figure 3

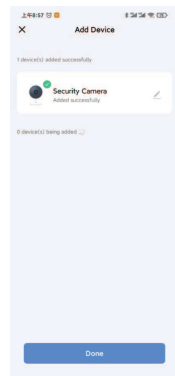


figure 4

4

B. AP mode net-pairing

When configuring Wi-Fi, make sure your router, mobile and device are as close as possible for a quick configuration of the device.

- Power the camera, and you can hear the broadcast "Please use ... to config the device", (if you heard nothing at all, please click "reset" to restore the factory settings).
- When the mobile phone connecting to Wi-Fi, click "Add Device" (figure 5) on the Home of the App, select "Camera & Lock" (figure 6)→ "Smart Camera", click the button in the upper right corner (figure 7) →select "Wi-Fi Mode", click "Next" three times (figure 8)→select "AP Mode" (figure 9).

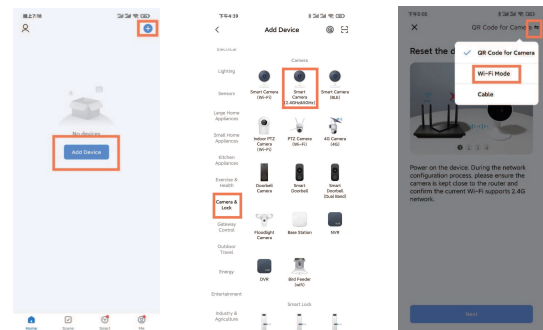


figure 5

figure 6

figure 7

5

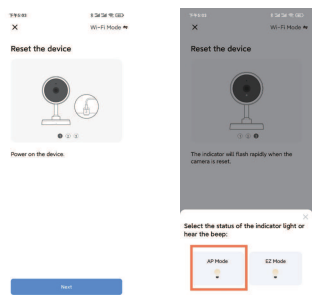


figure 8

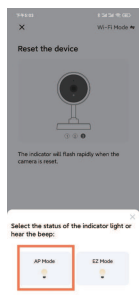


figure 9

- Enter Wi-Fi account and password, click "Next" (figure 10).

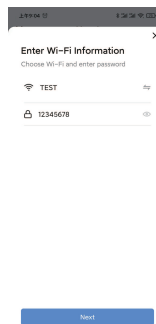


figure 10

- Click the return button in the upper left corner (figure 11)→click "Go To Connect" (figure 12)→connect phone to the hotspot like SmartLife-xxxx (figure 13), the password of hotspot is "12345678".

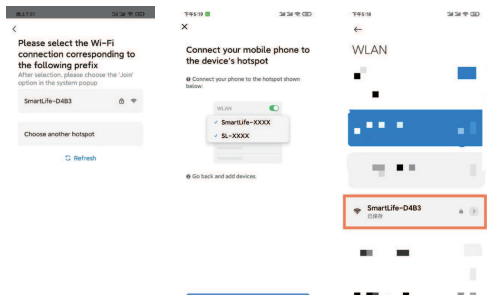


figure 11

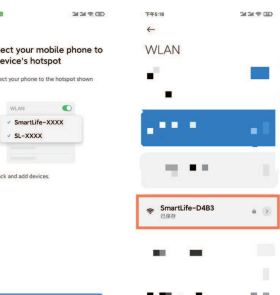


figure 12



figure 13

- when you hear "connecting to the network", wait for connecting (figure 14).

- Device added successfully (figure 15), you can choose the device name and room scene.

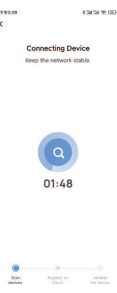


figure 14

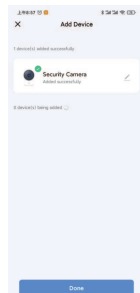


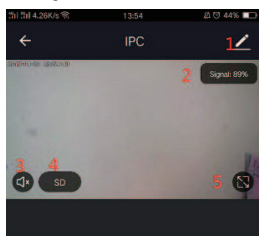
figure 15

7

5. Function description

Real-time preview interface

- Setting & Management
- Wi-Fi signal strength
- Sound switch
- SD/HD
- Full screen
- Screenshot
- Voice chat
- Record live view
- Playback of video
- PTZ control (The camera can be arbitrarily rotated to give you a different perspective. You can move it up and down, capture any corner you want to view)
- Motion detection alarm (abnormal report notification through intelligent detection of anomaly in home. You can go out to work and play confidently. To set the alarm level according to the camera's filed of view can make the alarm more accurate)



8

- Click "Me" in the upper right corner of the control page for the management and setting of the device.
 - Device Name— can modify the device name and device location;
 - Share Device— can share this device to other people, enter the people's mobile phone number; (Note: the entered mobile phone number should be registered with a Tuya App account).

- Device Information— to view: Device ID, Wi-Fi signal strength, IP address, Mac address, Device time zone.
- Echo-amazon alexa Use Echo-amazon alexa (figure 10).
- Motion detection— can set the motion detection switch and motion detection alarm sensitivity.
- Memory card settings— switch.
- Value-added Service Purchase— video cloud storage service (optional according to customer needs).

Firmware Information - Support OTA Remote Upgrade (Do not disconnect during upgrading).

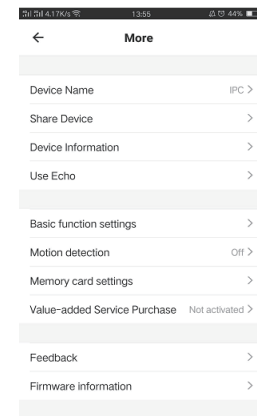


figure 9

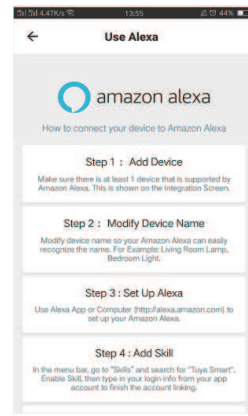


figure 10

9

7. Click "Me" on the Home of the App for more services

- Voice Service: click on the corresponding speaker for the connection description.
- Other Services:
 - (1) IFTTT: How to connect to IFTTT;
 - (2) Value-added Service Orders: you can check the purchasing record of purchased value-added services;
 - (3) AI smart detection: push the event picture reported by the smart camera;

- Video cloud storage: after purchasing the service, the device can encrypt and upload the video record data to the server, and the user can view the recorded video at any time on the App;
- Mobile phone notification: after purchasing the service, the device can automatically notify the user's mobile phone when the notification condition is triggered. The device is enabled for multiple-number notification, protecting the safety of you and your family any time and any where.

Q: Fail to add device during net-pairing?

A: Please make sure the mobile phone and device are connected to router. Make sure the correct Wi-Fi password is entered.

Q: Still fail to add device after re-scanning?

A: If fail to add device, it is recommended to restart the device or power off the device, and try again.

Q: The device cannot preview?

A: Check for weak Wi-Fi signal. You can place the camera close to the router. If it still doesn't work, reset the device, and add it again.

Q: Why the device is still on the list after resetting the device?

A: The device resetting only resets the camera's network configuration and cannot change the configuration on the App. You must log in the App to delete the camera from the list.

Q: How to connect the camera to another router?

A: First log in the App to delete and reset the device, and configure the device again through the App.

Q: Why the device cannot identify SD card?

A: It is recommended to insert and remove the SD card after power off the device. Check if the SD card is under normal service conditions and the format is FAT32. The App shall suggest "could not find SD card" under unstable network of the mobile phone or the device.

Q: The device is online and has an alarm event, but the mobile phone cannot receive the information?

A: First confirm that App allows notification in the settings of your mobile phone. Under normal circumstances, when an anomaly is detected, a message will appear in the notification bar of your mobile phone. Your should set a notification sound or vibration in your mobile phone.

In addition, when viewing the real-time video in the App, you cannot receive alarm of the camera being viewed. Because the device defaults the camera being viewed indicating that the user is focusing on the monitoring video, and there is no need for an alarm.

10

Instructions for warranty

Warranty period: one year. This warranty card is applicable to the series of products you purchased by our company.

In order to better serve you, please take good care of this card.

11

FCC Warning

This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions:

(1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

NOTE 1: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

NOTE 2: Any changes or modifications to this unit not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

RF Exposure Statement

To maintain compliance with FCC'S RF Exposure guidelines, This equipment should be installed and operated with minimum 20cm between the radiator and your body. This device and its antenna(s) must not be co-located or operation in conjunction with any other antenna or transmitter.