

F2405083

**KTC® 设计稿、样稿确认**

(相同样稿以最新承认日期为准)

物料编号: \_\_\_\_\_

物料描述: 32A21UDT Wandr by OneScreen 北美 3588 A33A  
148x210mm 英文 24P

设计申请人: \_\_\_\_\_ 设计人: \_\_\_\_\_

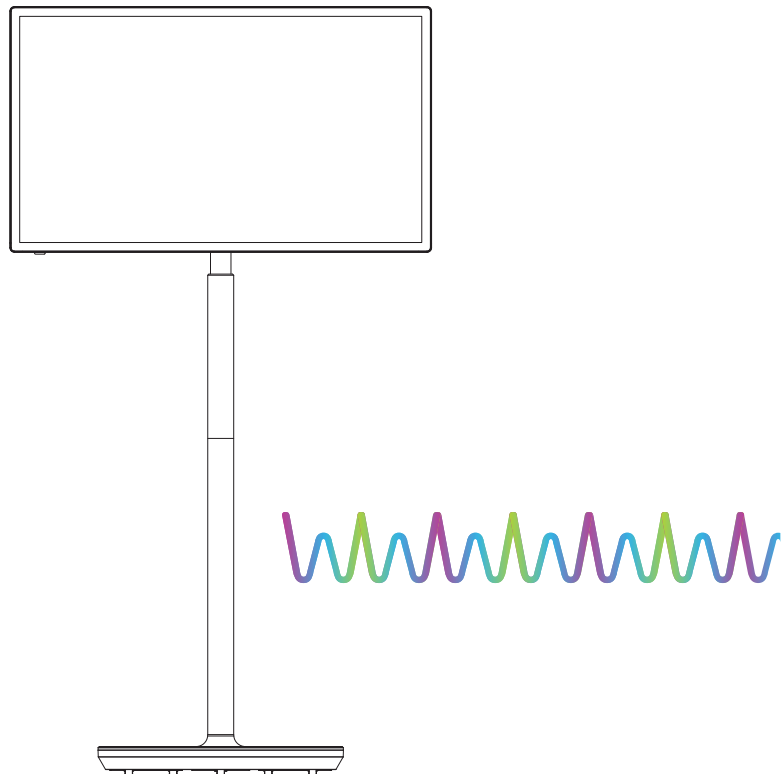
承认人: \_\_\_\_\_ 承认日期: \_\_\_\_\_

备注: 四色印刷 80g 双胶纸 不印刷我司物料编码及对应二维码

本页不印刷

# OneScreen™ Wandr

## Installation Guide



To ensure proper use of the product, please read this Installation Guide carefully

[www.onescreensolutions.com/wandr](http://www.onescreensolutions.com/wandr) | +1 (855) 626-8833 | [wandrsupport@onescreensolutions.com](mailto:wandrsupport@onescreensolutions.com)

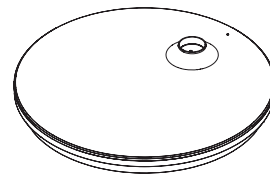
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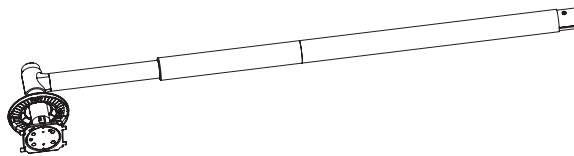
## Packing List



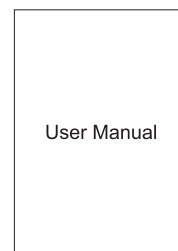
Wandr display screen



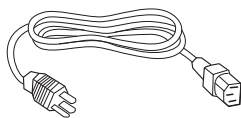
Base



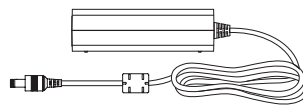
Mounting Pole



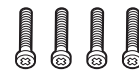
User Manual



Power cord



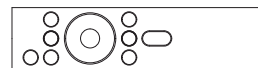
Power adapter



Screws



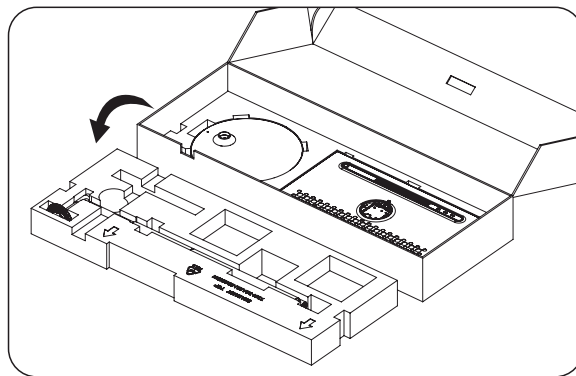
Battery



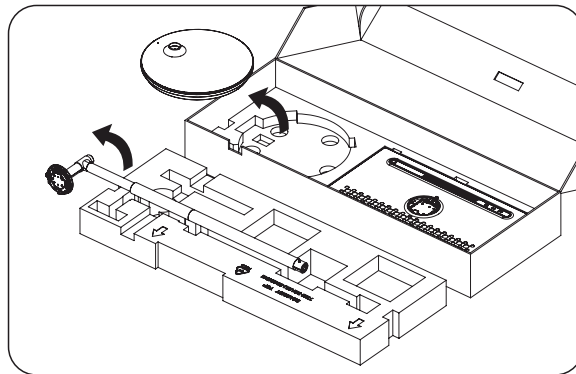
Remote control

## Installation Instructions

### — Installation of Base and Lifter

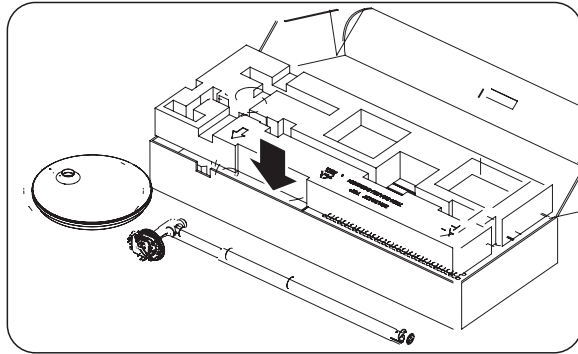


1. Unpack and take out the inner packing foam.

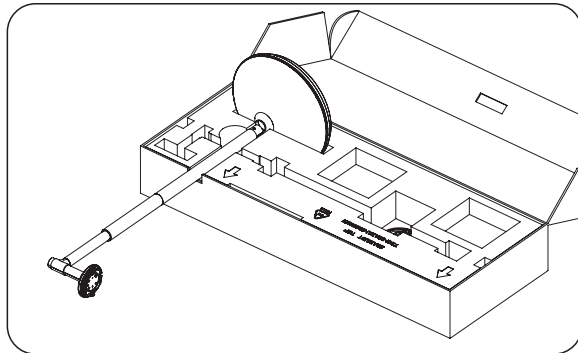


2. Take out the base and the lifter.

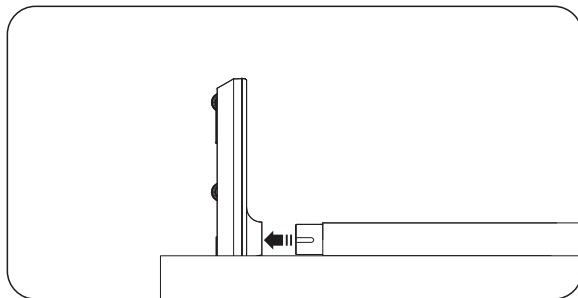
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3. Put the inner packing foam back in the original position.

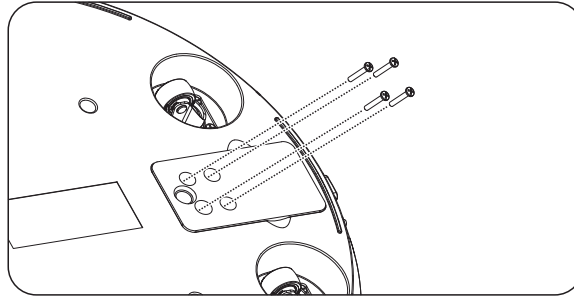


4. Place the base in the slot.



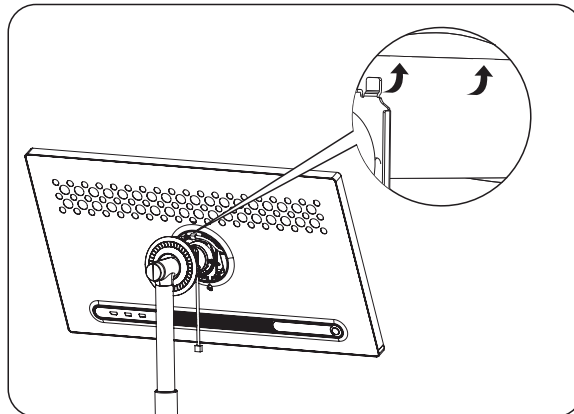
5. Install the lifter to the base by aligning it with the slot position.

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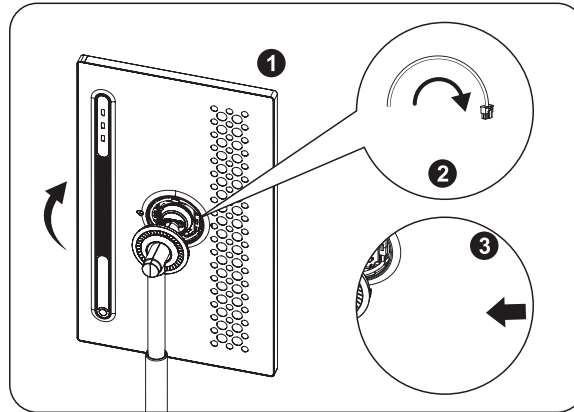
6. Align the screws with the screw holes, and then fasten the screws.

## — Instructions for Installation of Display Screen

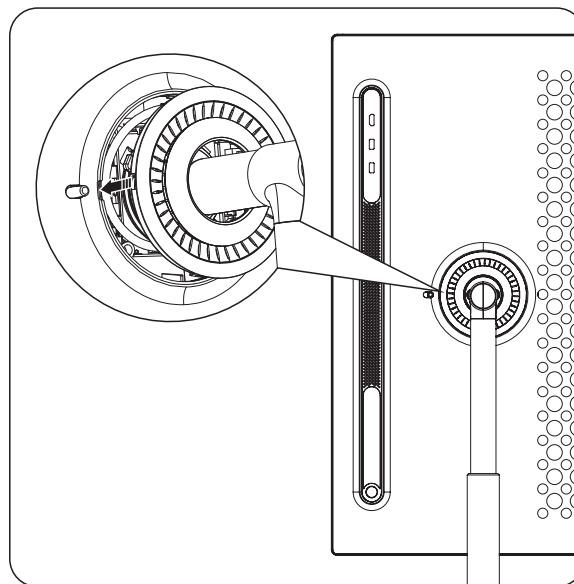


7. Tilt display screen upward, aim it at the support rod and install.

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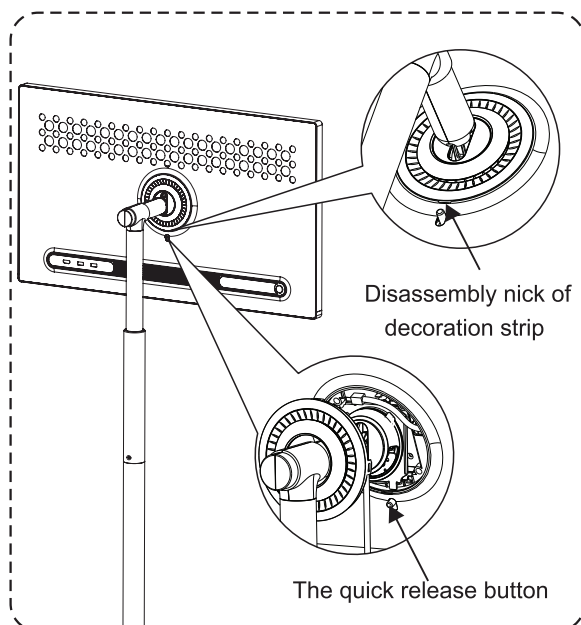
8. Rotate display screen for 90°, then twine power cord clockwise around the lifting rod, connect lifting rod and power cord plug of display screen. Arrange power cord and insert it into the fixed slot.



9. Aim the positioning hole of back plate covering at the positioning stud of back cover, press to assemble in place. The angle of display screen can be adjusted as required.



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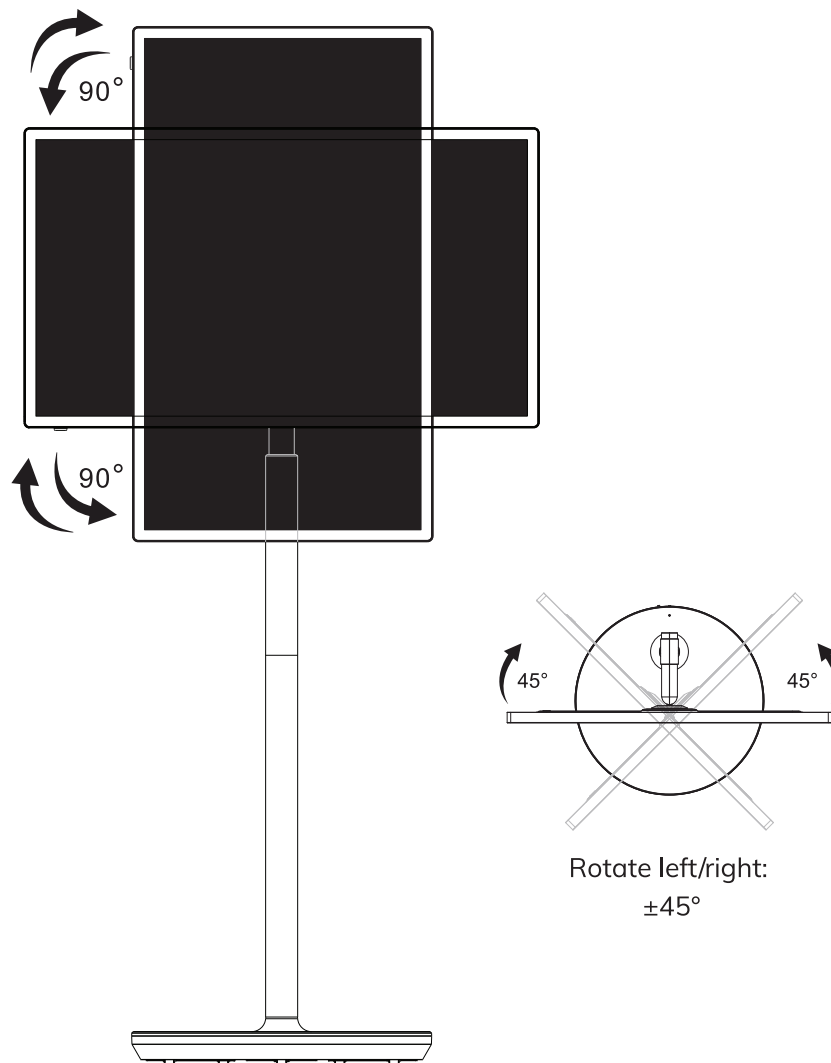


**Attention:** During disassembly, it is needed to press the quick release button to remove the display screen from the lifter.

## Adjustment of Angle and Height

The height and angle of the product can be adjusted to get a comfortable watching experience.

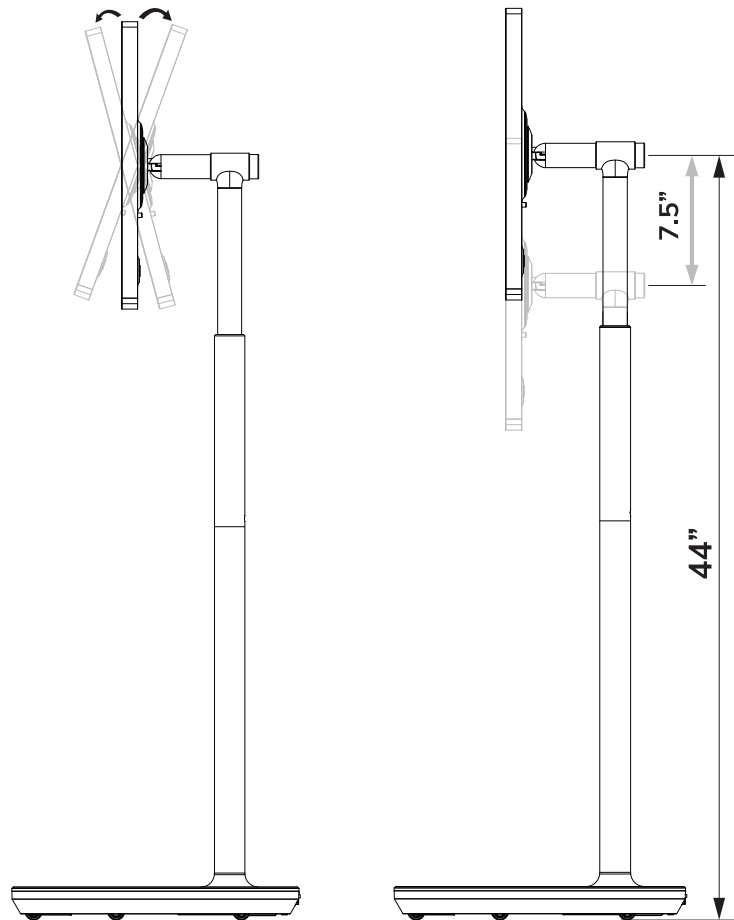
**Attention:** Some applications do not support vertical display.



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Forward angle:  $15\pm3^\circ$   
Backward angle:  $20\pm3^\circ$

The height of the  
lifter is adjustable  
within 7.5"



### Caution

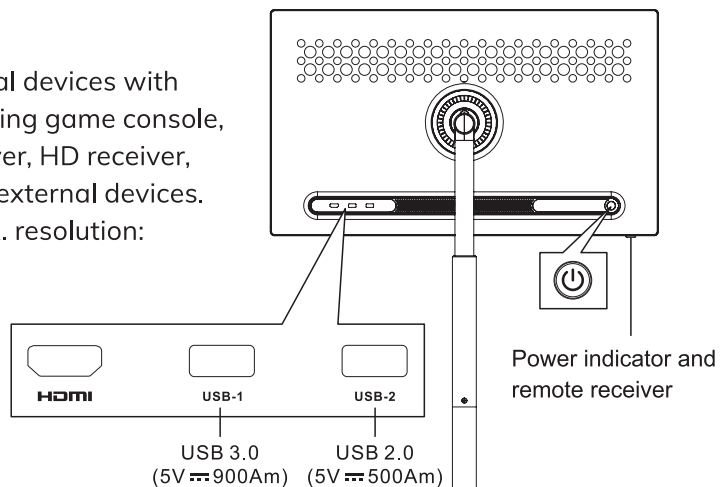
- Do not rotate the product at an angle beyond the limit or beyond the maximum adjustable range of height.
- Do not let your hands or fingers get stuck in the stand or height adjustment area.

## Connection of Peripherals



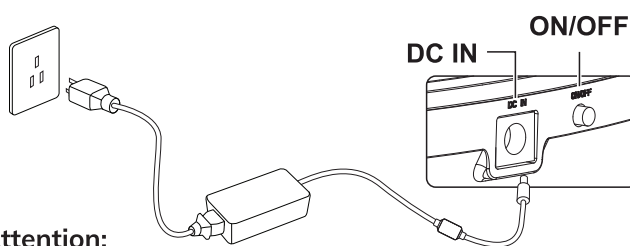
**Warning:** Cut off power supply before connecting/disconnecting any cable.

**HDMI:** Connect external devices with HDMI OUT port, including game console, computer, Blu-ray player, HD receiver, DVD player and other external devices. (HDMI 2.0 version max. resolution: 3840×2160@60Hz).



**USB-1, USB-2:** Connect USB storage devices or mouse/ keyboard receivers.

**DC IN (power cord port):** Connect the power adapter.



**Attention:**

- If it is the first time to turn on the product, please first connect the power adapter so that the product can be turned on normally.
- Please connect the product to the power adapter, then insert the power plug of the product to the power outlet.



The terms HDMI, HDMI High-Definition Multimedia Interface, HDMI Trademark and the HDMI Logos are trademarks or registered trademarks of HDMI Licensing Administrator, Inc.

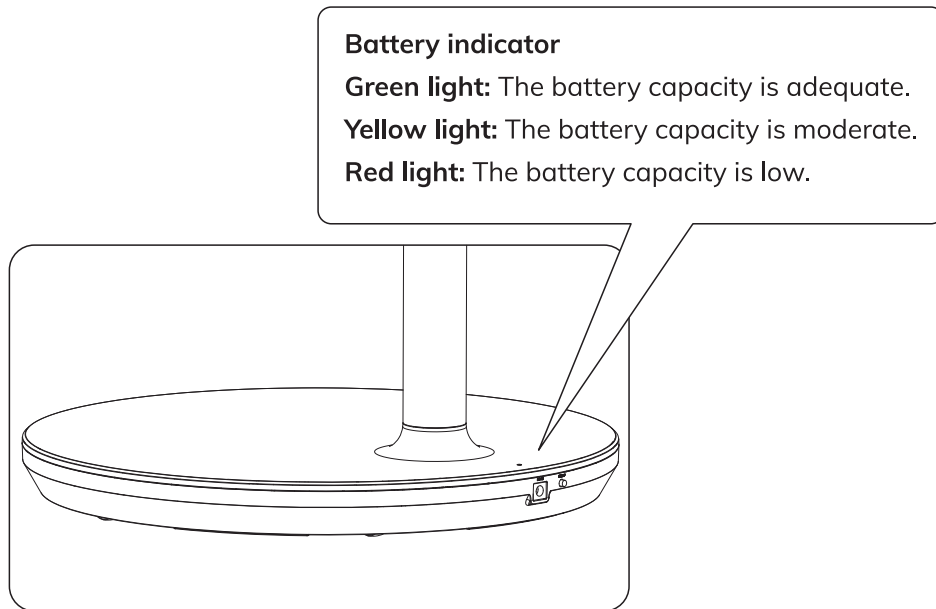
## Functions of Keys

**ON/OFF:** Turn the product on or off.

⏻ In standby mode, press ⏻ key to turn on the product. During normal working, press ⏻ key, and the screen will show the auxiliary menus, then you can operate as per need.

## Use of Internal Battery

The base of the product contains an internal battery which can supply voltage to the product for some time when no other power supply is connected. The battery indicator light has three different colors (green, yellow and red) which change with the remaining battery capacity. The red light is on during charging or when charging is necessary.



**Attention:**

- It takes about 4h to fully charge the battery while using the product, and only 2h in fast charge mode when the product is in power-off state.
- The battery life and service time after charging reduces in proportion to the service period of the product.
- The battery cannot be charged in extreme environments.
- In standby mode, the remaining battery capacity reduces naturally.
- To prolong the battery life, it is suggested to charge the battery after use for some time instead of keeping the battery fully charged.
- Maintaining the battery capacity at 50% helps to prolong the battery life.
- The maximum service time after charging is 6hrs.
- The service time may vary with various factors, such as connected devices, operating temperature, service period and user settings. Therefore, the actual time may vary with the service condition.

## Remote Control

### How to Install Batteries in the Remote Control

Remove the battery compartment cover; install two AAA (1.5V) batteries, and ensure that the terminals of the batteries are consistent with the “+” and “-” symbols in the battery compartment of the remote control.

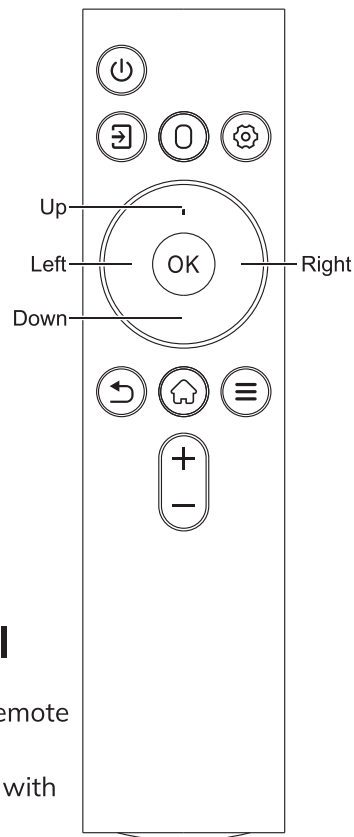
#### Instructions for Pairing Bluetooth Remote Control

1. Click “**Settings > Bluetooth > Remote control pairing tutorial**” on the screen.
2. Simultaneously press and hold the key and key on the remote control, and release the keys when the indicator light on the remote control blinks. At this moment, it enters the auto pairing state. Keep a distance of less than 8” between the remote control and the screen, and wait for the screen to show the pairing successful prompt.
3. If successful pairing cannot be achieved, please retry.

**Remark:** The device name of the Bluetooth remote control is **Bluetooth remote**.

### Description of Control Keys on the Remote Control

- ⏻ In standby mode, press ⏻ key to turn on the product. During normal working, press ⏻ key, and the screen will show the auxiliary menus, then you can operate as per need.
- 📺 Switch the input source.
- ⓪ Enable or disable the mouse function.
- ⚙️ Open the Settings menu.
- ⬆️ ⬇️ ⬅️ ➡️ ⬆️ Press the Up/Down/Left/Right key to select a function.  
Press the OK key to confirm the operation.
- ⏮️ Go back to the previous menu.
- 🏠 Go back to the home page.
- ☰ Display or hide toolbar.
- + Press + to increase the volume.  
- Press - to decrease the volume.



### How to Use the Remote Control

- Point to the remote receiver when using the remote control. Articles placed between the remote control and the remote receiver may interfere with normal operation.
- Protect the remote control from violent vibration. Besides, do not set or place the remote control under direct sunlight since heat can cause deformation of the remote control.
- When the remote receiver of the main unit is exposed to direct sunlight or strong lighting, the remote control may malfunction. In such case, please



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change the angle of light or this product, or operate the remote control close to the remote receiver.

- Low battery voltage will affect the distance with which the remote control can be used, in such case, replace the batteries with new ones. If the remote control is to be left unused for a long period of time, or if the batteries run out, please remove the batteries to avoid corrosion of the remote control due to battery leakage which could further result in damage of the remote control.
- Do not use batteries of different types. Avoid mixed use of new and old batteries; always replace the batteries in pair.
- Do not throw the batteries into the fire, or charge or decompose the batteries. Never charge, short-circuit, disassemble, heat or burn any used batteries. Please dispose off used batteries according to applicable regulations for environmental protection. Do not expose the batteries to sunlight, fire or other environments with excessive heat.

## Basic Operations

### Power-on/Standby

Connect the power cord, and press the **[ON/OFF]** key on the base to turn on the product. In power-on state, press the key on the rear shell, then the screen will show the auxiliary menus. Click , then the product will enter standby. Press **[ON/OFF]** key to turn off the product.

### Touch Operation

- **Click:** Tap on the screen.
- **Click and hold:** Tap on the screen for 2s or longer.
- **Swipe:** Swipe on the screen up, down, left and right.
- **Drag:** Tap and hold the object (e.g., an application) to be moved, then swipe to the desired position.
- **Open/close:** Place two fingers on the screen, then open or close these fingers to zoom in or out the content displayed on the screen.
- Click **"Settings > Universal > Gesture Navigation Tutorial"** to show the gesture guide in the interface.

#### Attention:

- Whether the displayed content supports the zoom in/out function is related to the application. Please operate according to the actual condition.
- Avoid pressing the screen with force; where necessary, simply use your fingertip to tap on the desired item. If you wear gloves or use your fingernail to touch the screen, it is possible that the product cannot respond and be operated normally.
- If the screen is a little wet or too damp, the touch input cannot work normally.

## — Bluetooth Setting

Click “**Settings > Bluetooth**”, and turn on Bluetooth; the system will start searching and list the names of Bluetooth devices available nearby. Click the name of device to be connected, and operate according to system prompts. After successful pairing, you can view the corresponding device name in “**Paired Devices**”.

## — Wireless Network Connection

Click “**Settings > Wi-Fi**”, and turn on Wi-Fi; the system will start searching and list the wireless network signals available. Click the network to be connected. The icon beside a network indicates the network is encrypted; the product can be connected to the network only after you enter the correct password.

**Remark:** More system settings can be done under “**Settings**” as per need.

## — Cast Function

Click “**Screen Casting**”, select the projection mode according to the device used. Perform projection according to different prompts.

## Important Statement on Network Service

All contents and services obtained from the product are owned by third parties and protected by copyright, patent, trademark and/or other intellectual property laws, apart from the applications included by OneScreen such as OneScreen Guru Service. These contents and services are only for your personal non-commercial purposes, which shall not be used in a way not authorized by the content owner or service provider.

Under no circumstance shall OneScreen be liable for any direct, indirect or unexpected losses or damages arising from your or any third party's access to any contents or services or any information or third-party software through this product.

Third-party services may be subject to change, removal or discontinuation without prior notice. Our Company does not represent or warrant that some services or contents will remain accessible at any time.

OneScreen will not be responsible for any service related to these contents and services, or assume any liability for customer service. For any question or service request about these contents and services, please directly contact your content or service provider.

## Troubleshooting

Symptom	Solution
The screen does not display anything; there is no sound, and the indicator does not turn on	<ol style="list-style-type: none"> <li>1. Check whether the product has been turned on.</li> <li>2. Check whether the power cord has been connected.</li> </ol>
The product shuts down suddenly	<ol style="list-style-type: none"> <li>1. It is possible that the internal battery runs out; please connect the power cord.</li> <li>2. Check whether the <b>[ON/OFF]</b> key on the base is in <b>OFF</b> position.</li> <li>3. Check whether the auto shutdown function is activated at the set time point.</li> <li>4. If the battery overheats, the product will shut down automatically for self-protection.</li> </ol>
There is no signal when an external HDMI device is connected	<ol style="list-style-type: none"> <li>1. Press the <b>[ON/OFF]</b> key to restart the product.</li> <li>2. Reconnect the HDMI cable.</li> <li>3. When the product is on, restart the HDMI device.</li> </ol>
There is no sound	Adjust the volume to a proper level.
Short remote-control distance, malfunction of remote control	<ol style="list-style-type: none"> <li>1. Move the object away to avoid blocking the remote receiver.</li> <li>2. Replace the battery.</li> </ol>
Network cannot be connected	<ol style="list-style-type: none"> <li>1. Ask the network administrator for the available network IP addresses and other parameters.</li> <li>2. Check whether the network cable is connected normally.</li> <li>3. Consult the network service provider.</li> </ol>
The network is very slow when playing videos online	<ol style="list-style-type: none"> <li>1. Please upgrade your network bandwidth to a higher one.</li> <li>2. Please try other VOD addresses to get better resources.</li> </ol>
The product gets stuck, crashes or cannot be operated	Press <b>[ON/OFF]</b> button on the base to turn off. Reboot after 1-2 min.

## Specification

Item	Description
<b>32"</b>	
Resolution	3840×2160
Built-in system	Android 13
Speaker output power	5W+5W
Power supply	19V $\approx$ 4.47A, 90W
Power adapter	Input: 100-240V~, 50/60Hz Output: 19V $\approx$ 4.74A
Environmental requirements	Operating temperature: 32F ~ +104F Charging temperature: 32°C ~ +113 Storage temperature: -14F ~ +140F Operating humidity: 0% ~ 65%, non-condensing Storage humidity: 0%~60%, non-condensing Operating altitude: $\leq$ 9842 ft
<b>Dimension and Weight</b>	
Overall dimension (without base)	29"×1"×16.7" (L×W×H)
Overall dimension (with base)	Max.: 29"×16.7"×53" (L×W×H) Min.: 29"×16.7"×45" (L×W×H)
Net weight of device	42.3 lbs

## Contact Us

For any help required during installation please contact our OneScreen Guru Support team at [wandrsupport@onescreensolutions.com](mailto:wandrsupport@onescreensolutions.com) or (+1) (855) 626-8833 Available 24 hours a day Monday - Friday.

### FCC WARNING

This device complies with part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) this device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

Any changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

NOTE: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications.

However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

To maintain compliance with FCC's RF Exposure guidelines, This equipment should be installed and operated with minimum 20cm distance between the radiator and your body: Use only the supplied antenna.