

An Innovative Wellness Approach



Moxicare Therapeutic Massage User Manual

For Love • Home • and Total Well-being

Table of contents

- 1: Safety Notice
- 2: Unboxing and Inspection
- 3: Product Introduction
- 4: Product Installation
- 5: Usage Instructions
- 6: Product Parameters
- 7: FAQs / Trouble Shooting
- 8: Maintenance and Cleaning

The Moxicare Therapeutic Massage device combines the antimicrobial attributes of vaporized Mugwort Essential Oil with the healing advantages of Bian Stone. Simultaneously, it employs Infrared Heat to stimulate diverse acupressure points on the body, resulting in muscle relaxation, fatigue relief, improved joint flexibility, vasodilation, enhanced blood circulation, and the facilitation of bodily equilibrium.

Product Quality Assurance

This product rigorously follows manufacturing standards, including ISO 9001 and ISO 13485 system to guarantee both its safety and quality.



Mugwort Vapor Essential Oil (V1)

Low-temperature Extraction of Qichun Mugwort



Infrared Heating

Promotes pore opening, deep penetration, for rapid absorption.



Interchangeable heads

Designed for specific body areas.



Bian Stone Massage Head

Exquisitely crafted, ideal for facial, eye, and delicate zones.



Soothe and Ease Massage Oil; Lemon (No. 1)

Soothes Fatigue, Promotes Deep Relaxation Throughout the Body



Ginger and Artemisia Oil (No. 2)

Plant Extracts, Deep Penetration, Alleviates Muscle and Joint Discomfort



Facial Radiance Massage Oil; Rose (No. 3)

Deeply Moisturizes the Skin, Enhances Radiance



Scalp Revitalizing Essential Oil (No. 4)

Nourishes the Scalp, Relaxes the Head



Manufactured in an ISO 13485 Certified System Factory

1. Safety Instructions

For your safety and optimal usage of this product, we kindly advise you to thoroughly review the user manual before operating it. Please note that this product is not designed to substitute medical treatments for any health-related issues. If you have any health concerns, we recommend consulting a qualified healthcare professional.

The massage heads in this product are equipped with a heating feature. To prevent overheating and potential burns, we strongly advise against prolonged use of the massage head on a single area.

For your initial use of the product, begin with the lowest temperature setting and gradually raise it as you become more comfortable. Extended usage at elevated temperature settings can lead to discomfort or potential burns, hence it's essential to adjust the heating temperature accordingly.

This product is not recommended for use by children without adult supervision.

This product is not water-resistant, and it should not be rinsed or submerged in water. Clean the device body without any contact with water.

Prior to using the massage oils, it is advisable to perform a patch test to check for allergies.

All the essential oils included with this product are intended for external use exclusively and should not be consumed.

Essential oils are generally regarded as safe for the majority of individuals. Nevertheless, pregnant or nursing individuals should refrain from using essential oils, and those with known essential oil allergies should exercise caution when using them.

#4 massage oil is designed for targeted application, particularly effective for joints and muscle ache and is **NOT** intended for full-body massage.

2. Included in the package are:

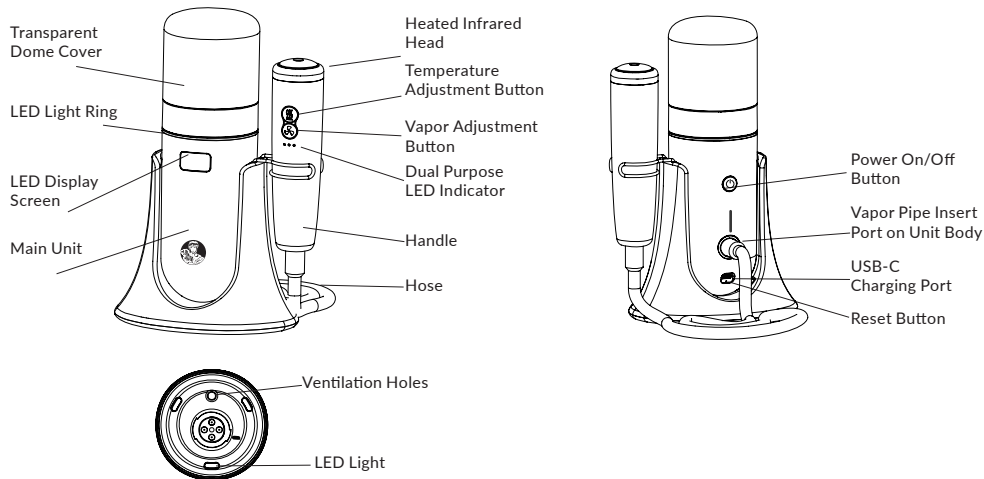
Moxicare Therapeutic Massage Unit and Dock	×1
Moxicare Therapeutic Massage Handle	×1
Flexible Vapor Hose	×1
5A Interchangeable Massage Head x1 (preinstalled)	×1
6A Interchangeable Massage Head ×1	×1
7A Interchangeable Massage Head	×1
8A Interchangeable Massage Head	×1
9A Interchangeable Massage Head	×1
10ML V1 QiChun Mugwort Essential Oil	×2
No. 1 Soothe and Ease Massage Oil (Lemon) 30ML	×1
No. 2 Ginger and Artemisia Argyi Oil 30ML	×1
No. 3 Facial Radiance Massage Oil (Rose) 15ML	×1
No. 4 Scalp Revitalizing Essential Oil 15ML ×1	×1



USB Charging Cable	×1
Cleaning Brush	×1
Alcohol Disinfect	×1
User Manual	×1
Acupoint Standard Guide	×1

Should you identify any absent or impaired components upon unpacking, kindly reach out to us without delay.

3. Product Introduction



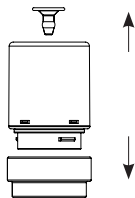
***Do not introduce oil or water into the ventilation openings. ***



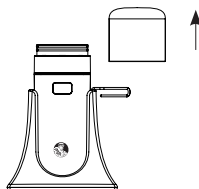
Manufactured in an ISO 13485 Certified System Factory

4. Product Installation

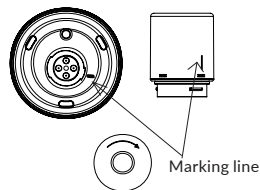
4.1 V1 Mugwort Essential Oil Cannister Installation



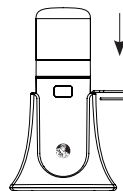
1: Remove the silicone protection from the bottom and top of the oil cannister.



2: Remove the dome cover.



3: Insert the oil cannister into the main unit, aligning the marked lines on the side of the cannister with those on the main unit. Rotate the cannister clockwise in the direction indicated by the arrow on the top of the cannister.

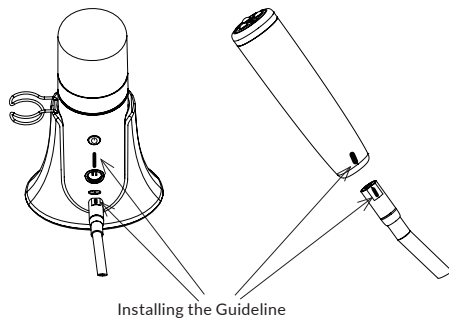


4: Place the dome cover back onto the main unit.

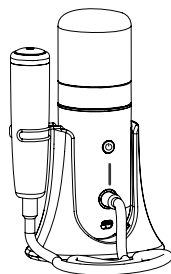
*** The oil cannister is for one-time use and should not be reused.

*** Note: During transportation, a minor oil spillage from the cannister may occur, which is considered normal. After cleaning, it can be used without any issues.

4.2 Handle Installation





Connect the main unit to the handle using the hose, following the installation instructions depicted in the diagram provided below.



Fully assembled device

5. User Guide

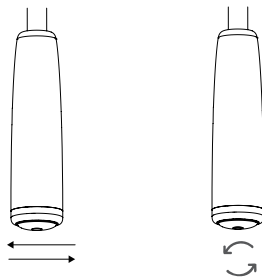
5.1 Basic Operations

1. For initial use, charge the main unit with the provided cable. The LED light ring will be red during charging, and it will turn green when fully charged.
2. To power on/off the main unit, simply press and hold the power button located on the back for 3 seconds.
3. Utilize the handle's smoke volume adjustment button to choose your preferred smoke volume, displayed as "Small"  or "Large"  on the screen.
4. Utilize the handle's temperature adjustment button to pick the suitable temperature setting, indicated as "Low," "Medium," "High," or "High 3H" on the screen.
To activate the "High 3H" mode, press and hold the temperature adjustment button for 2 seconds while the handle is configured to High 3H level.
Exercise caution when using this high-temperature mode as it can reach up to 59°C. In case of discomfort, promptly reposition the handle to a cooler setting.
When targeting particular acupressure points during massage, employ a reciprocating/rotating motion with the handle or position the handle directly on the acupoints for massage.
In addition, you can suspend the handle on the main unit, with the handle's heating turned off, allowing for indoor vaporization to enjoy the aromatic smell of Mugwort.
5. Press Power On/Off Button three times in succession to switch the display language, from Chinese to English, or from English to Chinese.
6. We recommend that users engage in therapy for each body part for 30-40 minutes daily. The device can run continuously for up to 1 hour, after which it's advisable to take a 15-minute break to prevent overheating.

Note: To prevent potential burns from prolonged exposure to high temperatures, please refrain from using the massage head on the same area for an extended duration.
For the best results, consult our "Acupoint Standard Guideline" included with the product during use.

5.2 Massage Head Usage





We offer a range of massage oils and interchangeable massage heads to cater to your specific needs. For optimal results, choose the appropriate massage head based on the area of your body you intend to target.



You can utilize the handle to apply pressure and perform acupressure massages using either a back-and-forth or rotating motion.



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Oil Cannister Type	Screen Display / LED light colour	
V1 Qichun Mugwort Essential Oil		 Navy blue
No Oil Tank		 Red

6. Product Specifications

Material: PC, PMMA, Silicone, Bian Stone

Product Dimensions: 147*112*255 mm

Product Weight: 1100 g

Battery Capacity: 3.7V/4200mAh

Charging Time: Approximately 2.5 hours

Charging Voltage: 5V2A

Usage Time: Approximately 3 hours



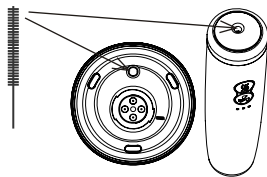
Manufactured in an ISO 13485 Certified System Factory

7. FAQs / Trouble Shooting

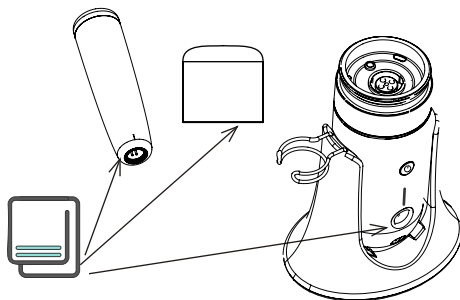
- ① **Device Not Powering On:** Verify the battery level, charge if necessary, and then proceed to power on the device.
- ② **Handle Not Responding to Main Unit:** Click the power button on the main unit for 5 times. While doing so, simultaneously press both buttons on the handle. Once the main unit's screen displays "pair ok," the pairing process is successfully completed.
- ③ **No Vapor from Oil Tank:**
 - 3.1 Please ensure that the top silicone protector is removed from the oil cannister.
 - 3.2 If there's oil accumulation in the cannister hole, gently shake it to remove excess oil.
- ④ **Low Vapor Output from Oil Tank:** If the oil tank becomes too hot, please allow it to cool for 15 minutes before reusing. If the oil level is low, replace the tank with a new one.
- ⑤ **Handle Not Warming Up:** Ensure that the hose is securely attached on both ends.
- ⑥ **Stuck or Unresponsive Start-up Screen:** Use a paperclip to press the reset button situated beneath the charging port in order to reboot the device.

8. Scheduled Cleaning

1. When the product is not in use for an extended period, please remove the Mugwort Oil cannister from the main unit. Store the cannister in a dry area, away from direct light.
2. After each use, ensure to clean the Dome cover, Bian Stone Massage Heads, the Mugwort Oil cannister, and other detachable components using a dry cloth and the sanitizer provided. This helps prevent the accumulation of residual oil.
3. Avoid submerging any electronic components in water.



Utilize the included brush from the accessories to clear debris from the vents on both the main unit and the handle.



After each use, use a clean towel or tissue to wipe down the machine and handle, removing any residual condensation oil left on the surface due to the vaporized oil.



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FCC Notice

(This product, Model TCM-2 systems)

This device complies with part 15 of the FCC Rules. Operation is subject to the following two conditions:

- (1) this device may not cause harmful interference, and
- (2) this device must accept any interference received, including interference that may cause undesired operation.

Any changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

NOTE: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications.

However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

The device has been evaluated to meet general RF exposure requirement. The device can be used in portable exposure condition without restriction

Disclaimer:

The illustrations of the products, accessories, user interface, and other visuals provided in this user manual are intended for reference purposes only and may slightly differ from the actual products. For precise details, please consult the physical products.

The information presented in this user manual is considered to be accurate. If users come across any inaccuracies or omissions, please don't hesitate to reach out to the manufacturer.

Our company assumes no responsibility for accidents or any harm resulting from user-operated errors.

The functions outlined in this user manual should not be interpreted as a justification for using the product for unconventional purposes.

This user manual is issued by Ceres Technology Co., Ltd. and may undergo necessary revisions to correct printing errors, update information, or enhance procedures and equipment without prior notification. However, these modifications will be included in subsequent versions of this user manual.

Version 2.6

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