

# Welcome to the engaging world of ToyPal!

A revolutionary approach to ignite your child's creativity and enhance their learning experience through personalized story telling. This manual provides detailed instructions for maximizing the benefits of the ToyPal device and app, ensuring a captivating and educational experience for your child.





## ♥ Downloading the App

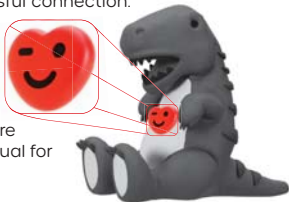
Begin your journey by downloading the ToyPal app, accessible on both Android and iOS. Simply initiate the download by scanning the QR code. If you encounter any difficulties or need additional guidance, please check the comprehensive support available on our website.



 **ToyPal**  
[www.toypal.ai](http://www.toypal.ai)

## ♥ Installing the Device

- 1.** Activate the device by long pressing the on/off button on the back.
- 2.** A welcome message confirms its activation and a blue LED indicator starts blinking.
- 3.** Find 'ToyPal' in your phone's Bluetooth settings and connect.
- 4.** A voice prompt and a steady blue light will confirm the successful connection.
- 5.** Securely attach the device to the soft toy using the provided double locking mechanism. Visual instructions are included in this manual for your convenience.

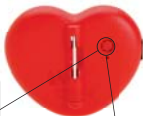


## Instructions for Unlocking the Device



**1.**Place the device so that its back is towards you.

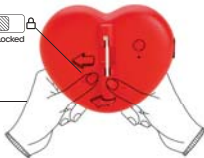


**2.**To turn on the device, long press the on/off button marked by ☺



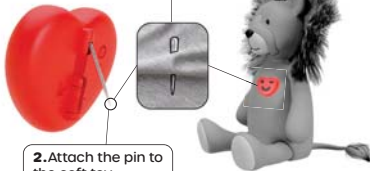
One click = pause and play  
Double click = next story  
Triple click = previous story

**3.**Use your left thumb to slide the lock button to the open position.    
At the same time, use your right thumb to rotate the cylinder below the pin to the left until you can't rotate anymore. You will see the tip of the pin is released.



## Instructions for Attaching The Device

1. Open and release the pin.



2. Attach the pin to the soft toy



Locked

3. Please make sure that the pin is back in its original place by keeping your index finger on it. Secure the pin by rotating the cylinder back with your other index finger until you hear the click and visually make sure that the lock/unlock button is back to its original locked position. ☐ ☒ ☐

## ♥ Safety Guidelines

**For a safe and enjoyable ToyPal experience, please adhere to the following guidelines:**

- Exercise caution when attaching the device, particularly regarding the sharp tip of the pin.
- Watch out for the long cable to prevent potential strangulation hazards.
- This device is recommended for children aged 3-12 years; it contains small parts and is not suitable for children under 3.
- When not in use for an extended period, store the device in a dry place.
- Avoid exposing the device to water, as it is not waterproof.
- Made from eco-friendly ABS materials, making it safe for kids.



## ♥ Privacy and Data Handling

**We prioritize your child's privacy and data security.**

- Data processing adheres to GDPR.
- In order to personalize stories, the minimum amount of data (name, gender and age) is collected by the user's conscious entry of information.
- Designed and crafted without a microphone or camera to ensure user privacy.



## ♥ Safety Testing and Certifications

ToyPal is committed to ensuring the highest standards of safety for our products.

The ToyPal device has undergone extensive safety testing and has received certifications affirming its compliance with safety and regulatory standards in the US, EU, and UK.

ToyPal adheres to rigorous international standards for safety and compliance, as verified by our safety and conformity reports. More details can be found on our website.



## ♥ Warranty and Service Information

ToyPal provides a 1-month money-back guarantee and a 1-year warranty, subject to proper usage conditions. For any inquiries, warranty claims, or service requests, please reach out to us at [Support@ToyPal.ai](mailto:Support@ToyPal.ai)



## ♥ Maintenance Tips

For the initial use, ensure to fully charge the device for optimal battery life.

Exercise caution to avoid water contact and handle the device carefully to prevent any damage.



## Our Commitments

### ♥ At ToyPal,

we are committed to making a positive impact on the environment. Our packaging is crafted from eco-friendly paper tubes, chosen with sustainability in mind. We believe in the power of small actions to make a big difference, and that includes our packaging. We are collaborating with FSC certified manufacturers for our packaging.



### ♥ Unleash Your Creativity

Hold onto this tube! It's more than packaging; it's a canvas for your creativity. Repurpose it as storage, a DIY project, or turn it into a mini planter. The possibilities are as endless as your imagination.



### ♥ Share & Inspire

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# Warning and safety instructions

## & Technical information

### **CAUTION - ELECTRIC TOY:**

Not recommended for children under 3 years of age.

As with all electric products, precautions should be observed during handling and use to prevent electric shock.



## FCC Notice

This device complies with part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

**NOTE:** This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

FCC ID 2BEKP-TOYPAL

Changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment. The device has been evaluated to meet general RF exposure requirement. The device can be used in portable exposure condition without restriction.



## **Device Specifications**

**Bluetooth Version:** 5.3

**RF Range:** 10M

**Input:** 5V

**Output:** 1.5W

**Audio Frequency Response:** 150Hz-20KHz

**Playback Time:** Up to 5 hours of playtime.



## **Customer Support**

For additional help and inquiries, visit the "Contact Us" section on our website or email us at [Support@ToyPal.ai](mailto:Support@ToyPal.ai)



 **ToyPal One**

**HEARTOID LTD.**

338A Regents Park Road,

London, UK, N3 2LN

US Importer: REP America LLC

Address: Ben XU, 6510 S Academy Blvd,  
Ste A#523, Colorado Springs, CO80906

Email: [info@rep-europe.de](mailto:info@rep-europe.de)

**Designed by Heartoid Ltd., London, UK**  
**Manufactured in China**

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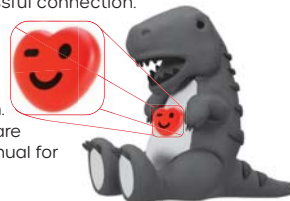
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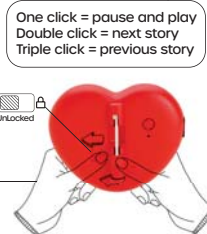
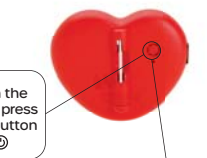
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### ♥Device Specifications

Bluetooth Version: 5.3

RF Range: 10M

Input: 5V

Output: 15W

Audio Frequency Response: 150Hz-20KHz

Playback Time: Up to 5 hours of playtime.

### ♥Customer Support

For additional help and inquiries, visit the "Contact Us" section on our website or email us at Support@ToyPal.ai



## ♥ ToyPal One HEARTOID LTD.

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