

# All-in-one Computer User Manual

VER:1.0

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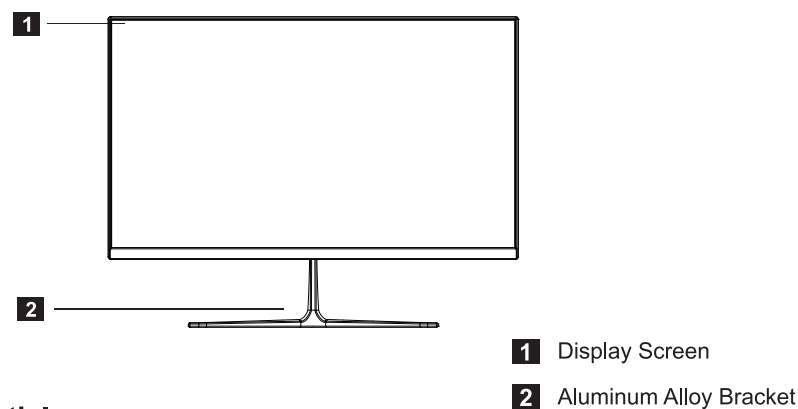
### 3.Comments, Problems and Attentions

Made in China  
The product meets the requirements of GB 17625.1-2012;GB 4943.1-2011;GB 92541.1-2021 (Class A ) Product Qualification Certificate : The product has passed all factory tests and is qualified for delivery .

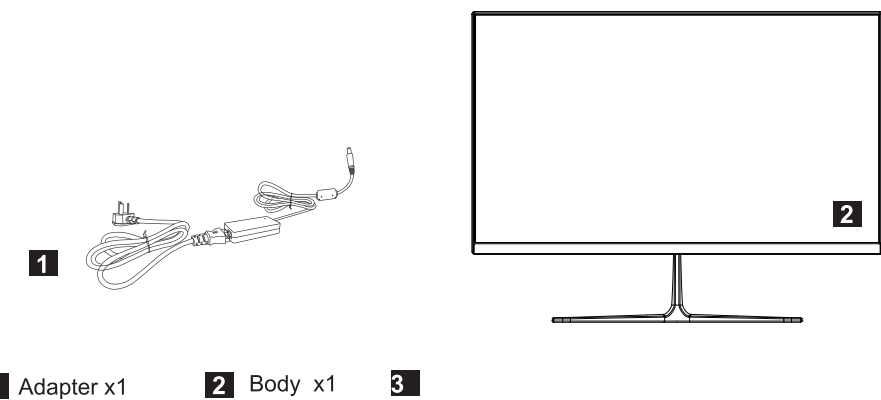
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### 1. Appearance and Functions

#### 1.1.1 Front View



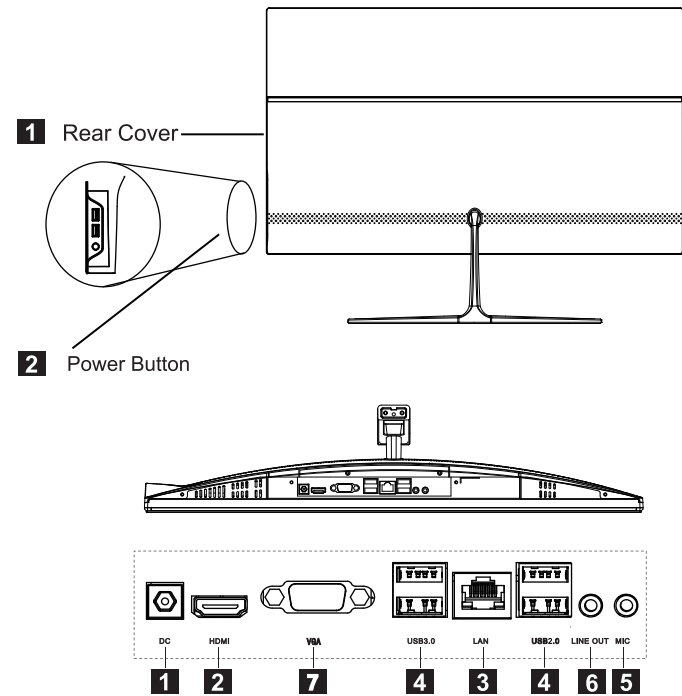
#### 1.1.2 Articles



Note: The webcam, keyboard, mouse are optional. All pictures are for illustration purpose only the actual product shall prevail.

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#### 1.1.3 Rear View

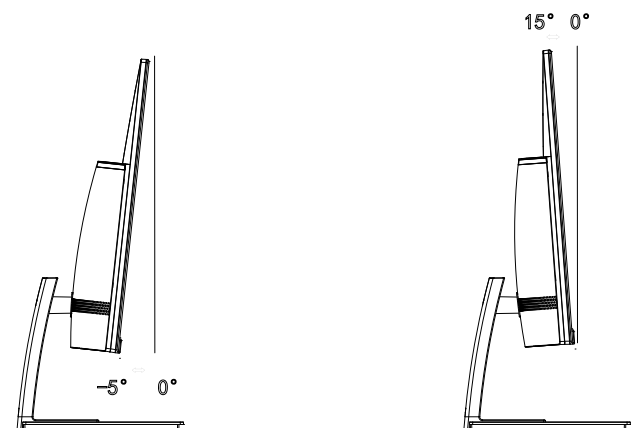


- 1 External DC Power Interface: This connection port supports 12V-19V
- 2 HDMI OUT: External Signal Output (The output display signal is connected to other external display devices.)
- 3 Ultra-fast Ethernet Interface: It can be connected to the Internet, with a transmission speed up to 1GB / s.
- 4 USB Interface: This connection interface supports devices with the specifications of USB3.0 / USB2.0. This port can be connected with USB device.
- 5 Microphone Interface: This jack is the microphone connection port.
- 6 Audio Output Interface: This audio output jack supports earphones or 2.0-sound channel audio output devices.
- 7 COM: connect to internet

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### 2.Instructions

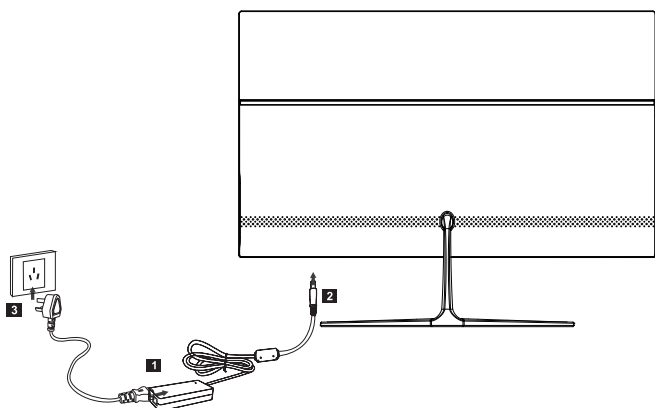
#### 2.1 Adjustable Angles



★ The computer can be tilted at an angle from -5 degrees to 15 degrees.

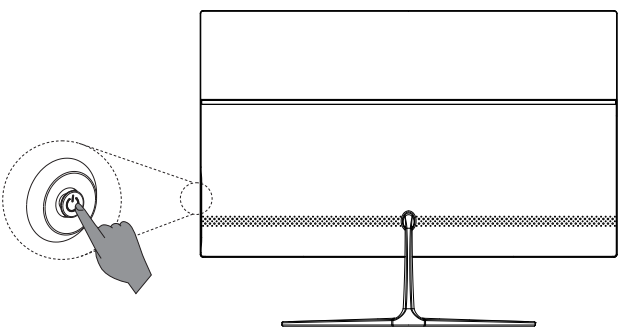
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#### 2.2 Connect the Power Supply



- 1 Connect the power adapter to the power cord.
- 2 Connect the power adapter to the corresponding interface on the back of the computer.
- 3 Connect the power cord to a properly grounded power outlet.

#### 2.3 System Startup



★ With the computer properly connected, press the power button on the back panel of the computer to turn it on.

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### 3. Frequently Asked Questions (FAQ) and Attentions

#### Q1: How to set the display attributes?

A:

- 1 The display background and the icons on the screen can be adjusted by resetting the display attributes. Right click the mouse on the desktop where there are no icons, then select the screen resolution on the popup menu to adjust the display attributes.
- 2 Open the dialog box of screen resolution to select the proper resolution and screen display direction.
- 3 Drag the mouse pointer to the pull-down menu of resolution to select a resolution you want.
- 4 Select a direction you want on the pull-down menu of direction.

#### Q2: Why there're water ripples on the display screen?

Check carefully whether there's a refrigerator, electric fan, electric hair dryer, uninterruptible power supply, voltage stabilizer, fluorescent lamp or other devices that may cause magnetic field interference within 1 meter around the computer. Besides, if the screens of two computers are too close together (within 1 meter), water ripples will also appear on both screens. The solution is to move the interference devices away from the computer; if it doesn't work, please ask consult the after-sales department.

#### Q3: What if the display screen becomes black and all the images disappear?

Check if the computer is turned on. If not, turn on the computer. If it's still a black screen with no images at all after being turned on, please consult the after-sales service staff.

#### Q4: What if the external audio output devices of the computer (loud-speaker box, earphones, etc.) are silent?

A: ① Check if the audio is set to mute. Click on the volume adjustment icon in the notification area in the lower right corner of the system desktop to turn off the muting setting. ② Check if the volume is turned down to the minimum. Adjust the volume in the audio settings. If the volume cannot be adjusted, reinstall the audio driver because it may be wrongly installed before.

#### Q5: How to set the computer camera?

A: Turn on the camera switch and install the corresponding driver of the computer camera. Select the camera equipment that matches this computer type in the video settings on your camera application software (Photos, video chat software, etc.) If the computer camera doesn't work, please check if it's turned on or if the camera is occupied by other video programs. See the instructions of software for specific operations.

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#### Q6: How to connect the computer to the Internet?

A: If the computer you use needs to get access to the Internet through broadband (PPPoE) (such as ADSL dial-up networking), first, make sure your broadband devices are connected; second, select [Control Panel] – [Network and Internet] – [Network and Sharing Center] – [Set up a new connection or network] – [Connect to the Internet], and then select the broadband called PPPoE; next, operate according to the system boot.

If you get access to the Internet through other ways, please contact the network service providers for the specific setting method.

#### Q7: How to establish or delete a wireless connection on your computer?

A: If your computer is already installed the wireless network devices and wireless driver, the Windows operating system will automatically search for the wireless network which can be found in the notification area in the low right corner of the traditional desktop or in the R Sidebar. Check the strength of the wireless network signal, and fill in the password to access the wireless network, thus a connection is established. If you no longer need the wireless network, select "disconnect" or "forget this network" for disconnection.

#### Q8: Startup Black Screen Troubleshooting

A: 1. Press the power button, but no startup sound can be heard. Check if there is any problem with the power line in your home. If there's no power failure, check whether the power cord are properly connected to the power supply or firmly plugged in the power socket. After checking and confirming, if nothing goes wrong, unplug the power cord from the power supply or socket. Then, in the case of power failure, press the power button 5 times continuously, with an interval of 1-2 seconds each time, and then connect the power cord and turn on the computer. If, still no startup sound can be heard, please contact the after-sales service for help.

2. After pressing the power button, there're startup sounds but no images on the screen. Please press the power button for consecutive 5 seconds, then release your finger to turn off the computer. Check the power supply and all the cable connections according to the methods introduced in "1". Meanwhile, check if the cable connected to the monitor is normal. After checking and confirming, if nothing goes wrong, connect to the power and turn on the computer again; if it remains abnormal, please contact the after-sales service for help.

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#### Q9: Hard Disk Capacity Description

The hard disk capacity labeled on the computer differs from that displayed by the operating system. For example, the labeled 40GB hard disk is actually smaller than 40GB, which is normal in the field of computers, so don't worry if your computer hard drive is installed incorrectly or if something goes wrong. Here's why:

a. Different calculation standards are used by the hard disk manufacturers and the operating system.

Hard disk manufacturers use the 1000 system when labeling the hard disk capacity, that is, 1G=1,000MB, 1MB=1,000KB, 1KB=1,000byte; However, the operating system uses the 1024 system, that is, 1G=1,024MB, 1MB=1,024KB, 1KB=1,024byte to calculate the hard disk capacity. The hard disk capacity labeled on your computer adopts the hard disk manufacturers' calculation standard of 1000 system, so it is smaller than that displayed by the operating system which adopts the calculation standard of 1024 system.

Therefore, if the labeled hard disk capacity is XG and the computer is completely unused, the hard disk capacity displayed by the operating system is only:  $X \times 1000 \times 1000 \times 1000 / (1024 \times 1024 \times 1024) \approx X \times 0.931$  G. If part of the hard disk has been occupied for specific purposes, the hard disk capacity displayed by the operating system will be smaller than  $X \times 0.931$  G.

#### b. Part of the hard disk has been occupied for specific purpose.

Equipped with a one-key recovery function, the hard disk before delivery has been divided into a specific partition to store the hard disk image files and one-key recovery program files, the specific value of this part of the hard disk varies according to the computer type and the installed operating system and software. For the sake of security, this partition can only be seen in the "Disk Management", which is commonly referred to as a "Hidden Partition" or "Service Partition". In addition, after the hard disk is partitioned or formatted, the system occupies some space on the hard disk to store the system files. Based on the above reasons, the hard disk capacity displayed by the operating system is smaller than that labeled on your computer.

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## Product Qualified Card

Inspector:



This product has been tested and proved to be qualified for delivery

**FCC Warning**

This device complies with part 15 of the FCC rules. Operation is subject to the following two conditions: (1) this device may not cause harmful interference, and (2) this device must accept any inte rference received, including interference that may cause undesired operation.

Changes or modifications not expressly approved by the party responsible for compliance could void the user’s authority to operate the equipment.

NOTE: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interferenceto radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

**Radiation Exposure Statement**

This equipment complies with FCC radiation exposure limits set forth for an uncontrolled environment. This equipment should be installed and operated with minimum distance 20cm between the radiator and your body.