

67x76mm

**Zicam Operation Manual**  
(Only for long powered equipment)

**ATTENTION:**  
Before installing the product, please follow each of the instructions below to prepare for installation. This is crucial for us to ensure a smooth installation process.

1. Press and hold the "RESET" button for 5 seconds until you hear a "DING" sound. Wait for 30 seconds to complete the self-check process. This will reset the camera and set it to the default setup state for installation. (Figure 1)

2. Place your camera as close to the router as possible during the connection process. This ensures a stable signal. (Do not mount the camera on the wall before connecting the device.)

3. Make sure the location information on your smartphone is enabled. This will enable the camera to intelligently identify the appropriate app for the user's region and quickly locate the matching device and WiFi signals. (Figure 2)

4. Confirm that your router provides a 2.4GHz WiFi signal. This camera is not compatible with 5GHz WiFi signals. (Figure 3)

**1. Mobile APP download**  
Mobile application store search for "Zicam" to download the APP code below and download the APP.

**2. Mobile APP download**  
Zicam APP downloading QR code

**3. How to add a camera**  
3.1 **Registered account**  
To start the APP for the first time, users need to register via email, click the "Register" button to complete user registration and log in.

H1. Welcome.

Email address

**4. Add Smart Camera**  
4.1 **Wi-Fi Distribution Network**  
After the camera is powered on, you can hear the voice "Next".  
2. Enter the Wi-Fi login page, click "+", and select "Add Device" (Refer to Figure 2).  
3. Select "Wi-Fi Distribution Network" (Refer to Figure 2).  
**Notes:** Also the camera is powered on, self-automatically select a 2.4GHz WIFI. If you do not select, All operation commands should be executed on the self-added camera is impossible.

4. On the "Please power on the camera" interface, click "Next".  
The above operations have been completed, and click "Next".  
5. Wait for the beep from the camera's speaker, check "The above operations have been completed", and click "Next".

Please power on the camera

Wait for the Beep from the Camera

5. FAQ  
5.1 **Why can't devices be added to the WiFi connection mode?**  
Please ensure that the device has been restored to the factory settings before adding the device (press and hold the reset key for 10s). If the connection is still unsuccessful, please remove the camera from the APP and add it again.

5.2 **Why is the distance between the router and the camera is within a maximum range?**  
Cloud service top package, alarm recording package and SD card storage package must be used only when the camera is detected moving, so the recording may not be continuous.

5.3 **Why do I log in an SD card and choose continuous recording or intermittent recording?**  
1. Make sure that the SD card is inserted as the video viewing method. First, format the SD card. If the SD card is still intermittent, it may have a bad point.  
2. Make sure that the recording mode is on and the whole day recording is turned on.

5.4 **Why can't the mobile phone receive the alarm message?**  
Confirm that the notification push permission of the APP in the mobile phone settings is turned on, and then turn on the message notification in the APP notification settings, and the current time is not in the planned time period for sleeping notification.  
Under normal circumstances, when an exception is detected, a

5.5 **Why can't the device be added to the WiFi connection mode?**  
1. Please ensure that the power supply and network are normal, and then power off and restart the camera. If there is no response, please remove the camera from the APP and add it again.

5.6 **Why can't the shared account operate the camera?**  
For security reasons, the shared account's permission is restricted and the device cannot be controlled. If other people need to operate the camera, they can directly log in with the bound account password.

5.7 **What should I do if I need to replace a WIFI connection camera?**  
Two methods:  
1. If the camera does not change location and another WIFI can be installed in the parameter setting menu > Change WIFI. In connection, the device > Change the corresponding WIFI.  
2. If the camera is replaced and another WIFI cannot be found, restore the factory settings of the camera and re-distribute the network.

5.8 **How can I view SD card footage on my mobile phone?**  
Make sure that the device has been inserted into the SD card and can be recognized normally, and can be viewed normally at the APP end.

In order to better a better user experience, the App may be optimized and updated. Please refer to the App on the interface style.

8. Point the mobile phone screen directly in front of the camera lens, with an interval of 15 cm or more, within 20 cm. Do not let the mobile phone screen during the process.

After leaving the device, prompt tone or indicator light ringing, click "Next" to prompt tone or indicator light ringing", and exit to the addition is successed.

As shown in the diagram on the right, please position the QR code in the phone towards the camera lens. If QR code recognition fails, you hear the "DING" sound. (It indicates successful) recognition.

9. Network cable distribution:  
1. Please connect the network cable to the network cable port of the camera body, and then select "WiFi Distribution Network".

2. Press and hold the "RESET" button for 5 seconds until you hear a "DING" sound. Wait for 30 seconds to complete the self-check process. This will reset the camera and set it to the default setup state for installation. (Figure 1)

3. Make sure the location information on your smartphone is enabled. This will enable the camera to intelligently identify the appropriate app for the user's region and quickly locate the matching device and WiFi signals. (Figure 2)

4. Confirm that your router provides a 2.4GHz WiFi signal. This camera is not compatible with 5GHz WiFi signals. (Figure 3)

10. Function Introduction  
1. Real time preview interface

A. Device Time (CET): Displays the time in the current time zone

B. Highlighted definition switching: switching camera definition

C. Zoom: zooms the camera image

D. Sound search: turn on or off the sound of the camera

E. Screen capture: captures the current picture played by the camera

F. Voice interface: voice interaction with camera

G. Screen recording: record the current video played by the camera

H. Full screen: can switch the live screen to horizontal display

11. Cloud storage: display the status of the current cloud storage service (not self-subscribed, subject to the user's agreement, expect)

2. Time selection: select the time to view the message content

3. Highlighted definition switching: switching camera definition

4. Zoom: zooms the camera image

5. Sound search: turn on or off the sound of the camera

6. Screen capture: captures the current picture played by the camera

7. Voice interface: voice interaction with camera

8. Screen recording: record the current video played by the camera

9. Full screen: can switch the live screen to horizontal display

12. Operation for relevant camera configuration can be set:  
R: SD card playback: after inserting the SD card, you can view the video recorded on the SD card.  
S: Cloud storage playback: After purchasing cloud services, you can view the video recorded by the camera.

13. Q: Operator how relevant camera configuration can be set:  
R: SD card playback: after inserting the SD card, you can view the video recorded on the SD card.  
S: Cloud storage playback: After purchasing cloud services, you can view the video recorded by the camera.

14. Q: Operator how relevant camera configuration can be set:  
R: SD card playback: after inserting the SD card, you can view the video recorded on the SD card.  
S: Cloud storage playback: After purchasing cloud services, you can view the video recorded by the camera.

This device complies with part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

Any Changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

**Note:** This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates uses and can radiate radio frequency energy and, if not installed and used properly, it may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

This equipment complies with FCC radiation exposure limits set forth for an uncontrolled environment. This equipment should be installed and operated with minimum distance 20cm between the radiator & your body.