安全信息

使用设备前，请先阅读所有安全信息以确保安全和正确使用。

遵循下面的警告以防止发生火灾、爆炸、伤人或损坏设备

- 设备内含磁铁。请将信用卡、植入式医疗器械以及其他可能受磁铁影响的设备放置在远离本设备的位置。请确保本设备离医疗器械至少15cm。如果怀疑本设备对您的医疗器械有干扰，请立即停止使用本设备，并咨询医生或医疗器械制造商。
- 请勿使您的设备和电池受到物理冲击或损坏。
- 只可使用专为设备设计且经认证认可的电池、充电器和数据线。
- 请勿让充电器插口和充电接头接触金属、液体或灰尘等异物。
- 如果设备的任何部件(例如，玻璃或亚克力机身)受损、冒烟，或释放出烧焦的味道，请立即停止使用设备。设备经服务中心或授权服务中心维修后，才能重新使用。
- 请勿在电池槽裸露时打开或使用设备。
- 请勿拆卸或重复使用电池。
- 设备可以在环境温度介于0℃至35℃之间的地方使用。在温度偏低的环境下，设备可能出现无法充电、充不满电或充电时长增加等情况。建议您在温度适宜的环境中进行充电。您可以将设备存放在环境温度介于-20℃至50℃之间的地方。在建议的温度范围外使用或存放设备可能导致设备损坏或缩短电池寿命。

⚠ 为防止在使用耳机时可能发生听力损害，请勿长时间使用高音量收听声音。

耳塞具备防水防尘性能，测试符和IP57 防护等级要求:15-35℃，86-106kPa，清水，1米，30分钟。充电保护盒不具备防水性能。
请注意遵守这些提示，以维持设备的防水防尘性能。

- 避免设备接触弥漫水池水或海水。
  设备不得池泵命。其他液体，例如，肥皂水、油、香水、防晒霜、洗手液、化学品化妆品，以及包含酒精的液体。
- 设备不得接触压力较强或流动的水。
- 不得在游泳、进行水上运动、淋浴时佩戴设备。
- 不得在温度高出常温或湿度较大的环境例如桑拿房)中使用设备
- 不得跌落设备或让设备遭受较大冲击。
- 不得将设备放入洗衣机或烘干机。

产品中有害物质的名称及其含量

部件名称	有害物质					
	铅 (Pb)	汞 (Hg)	镉 (Cd)	六价铬 (Cr⁶⁺)	多溴联苯 (PBB)	多溴二苯醚 (PBDE)
印刷电路板组件	X	○	○	○	○	○
塑料	○	○	○	○	○	○
金属	X	○	○	○	○	○
电池	X	○	○	○	○	○
附件	X	○	○	○	○	○

本表格依据 SJ/T11364的规定编制。

O: 表示该有害物质在该部件所有均质材料中的含量均在GB26572规定的限量要求以下。

X: 表示该有害物质至少在该部件某一均质材料中的含量超出GB/T27265规定的限量要求。
本表格提供的信息是基于供应商提供的数据及检测结果。在当前技术水平下，所有有害物质的使用本公司会继续努力通过改进控制到了最底线技术来减少这些物质的使用。

20 本产品的“环保使用期限”为20年，其标识如左图所示。只有在本说明书所述的正常情况下使用本产品时，“环保使用期限”才有效。

5 本产品采用电池的“环保使用期限”为5年，其标识如左图所示。只有在本说明书所述的正常情况下使用本产品时，环保使用期限”才有效。

如果设备接触到水或污染物，请按照下列指示进行处理:

如果设备接触清水，请使用干净的软布擦拭并甩出水分，确保设备完全干透。如果设备接触到污染物或清水以外的其他液体，请将设备送往服务中心或授权服务中心进行维修，维修完成后，设备才能正常使用。
不建议在水下使用设备。

包装内容

- 耳塞(L、R)
- USB 数据线
- 耳塞柄(小、中、大)
- 充电保护盒
- 使用说明书

ⓟ 设备随附的物品和物品外观可能会因所在地区而异。

耳塞

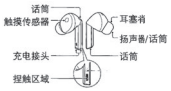
每个耳塞的方向，握住耳塞，确保您能看到耳塞上的方向标记，然后将其插入耳朵。佩戴耳塞时确保耳塞底部的话筒朝向嘴巴，调整耳塞在耳中的位置，直至感觉佩戴舒适。

警告语

该设备符合FCC规则第15部分的要求。
操作须遵守以下两个条件：
（1）该不得造成有害干扰，
（2）该设备必须接受任何接收到的干扰，包括可能导致不期望操作的干扰。
任何未经负责合规的当事明确批准的更改或修改都可能使用户失去操作设备的权利。
该设备经检过测试并被发现符合FCC规则第15中关于B类数字设备的限制。
这些限制旨在为住宅安装提供合理的保护，防止有害干扰。该设备产生、使用并可能辐射射能量，如果未按照说明进行安装和使用，可能会对无线电通信造成有害干扰。然而，不能保证在特定安装中不会发生干扰。如果设备确实对无线电或电视接收造成了有害干扰，可以通过关闭和打开设备来确定，用户被鼓励通过以下一项或多项措施来尝试纠正干扰：

设备部位图

耳塞



充电保护盒

产品操作介绍

功能	操作	指示灯	提示音
蓝牙配对	V16 Pro		
开机	同时长按两个耳塞不放，充电仓开盖同时启动，两个灯光闪烁进入蓝牙，长按耳塞解键3秒钟开机。	/	开机
关机	同时进入两个耳塞的操作模式，同时长按开机状态下，长按耳塞解键3秒钟关机。	/	关机
自动关机/超时	左右耳机开机状态进入蓝牙模式	/	/
智能语音指令	当前耳机处于蓝牙状态，在连接上手机蓝牙状态下，长按左耳机或右耳机蓝牙开启语音指令，蓝牙语音，语音功能能够语音指令成功后，耳塞提示音	/	蓝牙已连接
语音助手	同时长按两个耳塞蓝牙开，长按耳机开耳塞 (note: 长按不可连接手机APP)	/	灯
触控/暂停	耳塞播放音乐状态，单击左右耳塞解键	/	
音量加减	音乐播放状态，单击左右耳塞，音加减耳塞键	/	
上下曲	音乐播放状态，三击左耳上一曲，三击右耳下一曲		
接听/挂断	来电状态下，单击左/右耳塞解键，接听电话，挂断电话结束电话		
拒接来电	来电状态下，长按左/右耳塞解键3秒	/	
切换语音音	连接设备之前语音音频可切换中英文提示音	/	

① • 如果耳朵或耳塞潮湿或有异物，或是皮肤长时间接触耳塞，可能会刺激皮肤。佩戴耳塞前，先确保耳朵和耳塞洁净干燥。
• 如果佩戴耳塞时感觉皮肤有刺激，请立即停止佩戴耳塞，并咨询相关专业人士。

ⓟ 如果耳塞未正确放置在耳中，耳塞的呼叫等功能可能无法工作。请使用一对适合耳朵大小的耳塞柄，然后正确佩戴耳塞。如果要取下耳塞柄，翻转插入耳塞的耳塞档，垂直拉动耳塞柄的中间部分即可取下。

■ **请勿对设备的操作系统进行修改或安装非官方来源的操作系统，避免由此造成设备故障、数据丢失或软件不兼容等情况发生;违反上述操作规程，将使您的包修失效。**

■ 保留备用

请先仔细地阅读使用说明书，尝试以下解决方案。
- 当操作应用程序无响应时，可能需要关闭应用程序并重启设备才能恢复正常。
- 当使用耗电量大的应用程序或长时间在设备上使用应用程序，设备摄上去可能会感觉很热。这属于正常情况，不会影响设备的使用寿命或性能。

以下情形之一不实行三包

-超过三包有效期的
-无三包凭证及有效发票的，但能够证明该商品在三包有效期内的除外
-三包凭证上的内容与产品实物标识不符或者涂改的
-未按产品使用说明书要求使用、维护、保养而造成损坏的
-非承担三包的修理者拆动造成损坏的
-因不可抗力造成损坏的
-由于使用者使用不当(如 坠落、挤压、进液等)而造成损坏的

三包条例

在三包有效期内，因产品本身质量问题引起的故障，凭购买凭证和三包凭证，按三包规定将享受下列三包服务:
-自购买之日起7日内，主机出现性能故障，消费者可以选择退货，换货和修理。
-自购买之日起第8日至15日内，主机出现性能故障，消费者可以选择换货或修理。
-在三包有效期内，主机出现性能故障，消费者享受免费修理服务。主机三包有效期一年
-表带三包有效期一年
-充电器、无线充电器三包有效期一年

产品维修记录

维修中心名称：
送 修 故 障：
故障处理情况：
交 验 日 期：
原 序 列 号：
新 序 列 号：

维修中心
公章

备注：
1. 主板更换，需记录新序列号
2. 请保存好服务中心提供的
维修工单，维修记录方为有效

-- 重新定位或重新放置接收天线。
-- 增加设备与接收器之间的距离。
-- 将设备连接到与接收器不同的电路上插座。
-- 向经销商或有经验的无线电/电视技术人员寻求帮助。
该设备已经过评估，符合一般的射频暴露要求。
该设备可以在满式暴露条件下无限制使用。

security information
Before using the device, please read
all safety information to ensure safe and proper use.
Follow the following warnings to preventfires,explosions, injuries, or equipment damage
The device contains magnets.

- Please place credit cards, implantable medical devices, and other devices that may
  be affected by magnets away from this device. Please ensure that this device is at least 15cm away fromedical equipment. If you suspect that this device is interferiwith yomedicaldevice,
- Pleasestopusingthisdeviceimmediately and consult a doctor or medical device manufacturer.
- Please do not subject your device and battery to physical collision or damage.
- Only use batteries, chargers, and data cables designed specifically for the
  device and approved by Samsung.
  Do not allow the charger socket and charging connector to come into contact with foreign objects such as metal, liquids, or dust.

- If any component of the device (such as glass or acrylic body) is damaged, emits smoke, or emits a burnt smell, please stop using the device immediately. The device can only be reused after being repaired by a service center or authorized service center.
- Do not open or use the device when the battery compartment is exposed.
- Do not disassemble or reuse the battery.
- The device can be used in environments with temperatures ranging from 0 ℃ to 35 ℃. In environments with low temperatures,
  devices may experience issues such as inability to charge, insufficient
  charging, or increased charging time. We suggest that you charge in an
  environment with a suitable temperature. You can store the device in an
  environment with a temperature between -20 ℃ and 50 ℃. Using or storing
  equipment outside the recommended temperature range may result in
  equipment damage or shortened battery life.

⚠ -To prevent possible hearing damage when using headphones, do not use
high volume for a long time to listen to sound.

Earplugs have waterproof and dustproof performance, and meet the IP57 protection level requirements: 15-35 ° C, 86-106kPa, water, 1 meter, 30 minutes. The protective box does notHavewaterproofperformance.Pleaseapayattentiontofollowing these tips to maintain the waterproof and dustproof performance of the device. Avoid equipment contact with swimming pool water or seawater.

- -Avoid equipment contact with swimming pool water or
  seawater.
- -The equipment shall not be exposed to dirty water or other liquids,
  such as fatty soap water, oil, perfume, sunscreen, hand sanitizer,
  chemical cosmetics, and liquids containing alcohol.
- -The equipment must not come into contact with high
  -pressure or flowing water.
- -Do not wear equipment while swimming, engaging in water sports, or showering.
- -Do not use equipment in environments with temperatures higher than room temperature
  or high humidity, such as saunas
- -Do not drop the equipment or subject it to significant impact.
- -Do not drop the equipment or subject it to significant

The names and contents of harmful substances in the product

Component Name	Hazardous substances					
	lead (Pb)	mercury (Hg)	cadmium (Cd)	Hexavalent chromium (Cr^{6+})	Polybrominated biphenyls (PBB)	PBDE (PBDE)
Printed Circuit Board Assembly	X	O	O	O	O	O
plastics	O	O	O	O	O	O
metal	X	O	O	O	O	O
battery	X	O	O	O	O	O
annex	X	O	O	O	O	O

This table is prepared in accordance with the provisions of SJ/T 13164

O: Indicates that the content of the hazardous substance in all homogeneous materials of the component is below the limit requirements specified in GB/T 26572

X Indicates that the content of the hazardous substance in at least one homogeneous material of the component exceeds the limit requirements specified in GB/T 27265.

The information provided in this table is based on data provided by suppliers and testing results from Samsung. At the current level of technology, the use of all harmful substances has been controlled to the bottom line. Our company will continue to strive to reduce the use of these substances through improved technology.

20 The "environmental protection period" of this product is 20 years, and its label is shown in the left picture. The "environmentally friendly use period" is only valid when using this product under normal conditions as described in this manual.

5 This product uses batteries with an "environmentally friendly usage period" of 5 years, as indicated by the label on the left. The "environmentally friendly use period" is only valid when using this product under normal conditions as described in this manual.

If the device comes into contact with water or pollutants, please follow the following instructions for treatment:
If the device comes into contact with clean water, please wipe it with a clean soft cloth and shake off any moisture to ensure that the device is completely dry.
If the device comes

Into contact with pollutants or liquids other than clean water, please send the device to a service center or authorized service center for repair. After the repair is completed, the device can be used normally.
It is not recommended to use equipment underwater

Packaging content

- Earplugs (L, R)
- USB data cable
- Earplug tips (small, medium, large)
- Charging protection box
- operation instructions

ⓟ The items and appearance that come with the device 3may vary depending on the region.

earplug

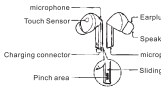
The direction of each earbud, hold the earbud and make sure you can see the direction mark on the earbud, then insert it into your ear. When wearing earplugs, make sure the microphone at the bottom of the earplug is facing the mouth, adjust the position of the earplug in the ear until it feels comfortable to wear.

WARNING

This device complies with part 15 of the FCC Rules. Operation is subject to the following two conditions:
(1) this device may not cause harmful interference, and
(2) this device must accept any interference received, including interference that may cause undesired operation.
Any changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.
NOTE: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules.
These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation.
If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

Equipment location diagram

earplug



Charging protection box

Product Operation Introduction

function	operate	pilot lamp	sound
Bluetooth pairing	V16 Pro		
Power on	Hold the headphones and the charging box simultaneously and they flashing alternately in pairs. The headphones enter the Bluetooth pairing mode, and the charging box is turned on.	/	Power on
Shutdown	Hold the headphones and the charging box simultaneously in the headphone operation mode, and hold the headphones for 3 seconds in the Bluetooth connection state to shut down.	/	Shutdown
Auto sleep (no-load shutdown)	After turning on the left and right earbuds, they automatically enter pairing mode.	/	/
Intelligent voice command	After turning on the left and right headphones, the Bluetooth connection is successful, and the left headphone or the right headphone is turned on, the voice function is turned on.	/	Bluetooth connected
Touch and hold	Touch the headphones and hold for about 1 second, and the pairing connection status is displayed, and the Bluetooth connection is successful. If the Bluetooth connection for headphones is successful, it is displayed in the chart above, there is a prompt tone.		tick
Call rejection	Hold the left headphone for about 3 seconds to reject the call.	/	/
Call answering	Hold the right headphone for about 3 seconds to answer the call.	/	/
Do not disturb mode	Hold the left and right headphones for about 3 seconds, and the headphones will enter the "Do not disturb" mode.	/	
Switch headphone mode	Hold the left and right headphones for about 3 seconds, and the headphones will switch to the "Headphone" mode.	/	
Reset headphones	Hold the left and right headphones for about 10 seconds, and the headphones will be reset.	/	/
Voice prompt language	Headphones and charging box can be switched between Chinese and English.	/	/

② • If the ears or earplugs are damp or have foreign objects, or if the skin comes into contact with earplugs for a long time, it may irritate the skin. Before wearing earplugs, make sure that the ears and earplugs are clean and dry.
• If you feel skin irritation while wearing earplugs, please immediately stop wearing earplugs and consult relevant professionals.

ⓟ If the earbuds are not placed of the earbuds may not work. Please use a pair of ear tips that are suitable for the size of your ears and wear them correctly.
If you want to remove the earplug
tip, flip the earplug tip inserted into the earplug and pull the middle part of the earplug tip vertically to remove it.

■ **Please do not modify or install operating systems from unofficial sources on the device to avoid device malfunctions, data loss, or software incompatibility. Violating the above operating procedures will render your warranty invalid.**

■ Reserve as a backup

Please carefully read the user manual and try the following solutions.
When there is no response from the operating application, it may be necessary to close the application and restart the device to restore normal operation.
When using high power consuming applications or using applications on a device for a long time, the device may feel very hot to the touch. This is a normal situation and will not affect the service life or performance of the equipment. If the device continues to overheat, please contact Samsung service center or authorized service center.

One of the following situations does not implement the three guarantees

- Beyond the validity period of three guarantees
- Except for those without three guarantee certificates and valid invoices, which can prove that the product is within the three guarantee validity period
- The content on the three guarantee certificate does not match or is altered with the physical identification of the product
- Damage caused by failure to use, maintain, and upkeep according to the product manual requirements
- Damage caused by disassembly by non warranty repairers
- Damage caused by force majeure
- Damage caused by improper use by the user (such as falling, squeezing, liquid ingress, etc.)

Three Guarantees Regulations

During the validity period of the three guarantees, if there is a malfunction caused by the quality of the product itself, with the purchase certificate and the three guarantee certificate, the following three guarantee services will be enjoyed according to the three guarantee regulations:

- Within 7 days from the date of purchase, if the host experiences performance failure, consumers can choose to return, exchange, or repair it.
- Within the 8th to 15th day from the date of purchase, if the host experiences performance failure, consumers can choose to exchange or repair it.
- During the warranty period, if the host experiences performance failure, consumers can enjoy free repair services.
- Host warranty with a validity period of one year
- Three packs of watch straps with a validity period of one year
- Charger, wireless charger with three guarantees, valid for one year

Product maintenance records

Repair Center Name:
Fault sent for repair:
Fault handling situation:
Delivery date:
Original serial number:
New serial number:

maintenance
official seal

remarks:
1. Mainboard replacement requires recording the new serial number.
2. Please keep the repair work order provided by the service center for the repair record to be valid

-- Reorient or relocate the receiving antenna.
-- Increase the separation between the equipment and receiver.
-- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
-- Consult the dealer or an experienced radio/TV technician for help.
The device has been evaluated to meet general RF exposure requirement.
The device can be used in portable exposure condition without restriction