



T350S Outdoor Pan-Tilt Camera

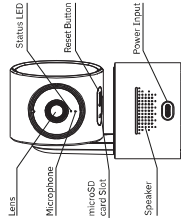
User Manual

Scan the QR code below for setup video or visit:
www.giraffe.com/pages/t350s

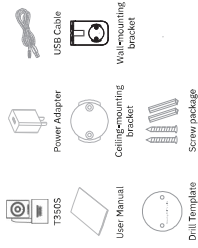


All Giraffe products come with 2-year warranty.
For any product questions, please contact our 100% satisfaction guaranteed customer service:
Technical support: +1 (615) 524-6278
ES Email: support@giraffe.com
Live Chat: In Giraffe App

Overview



What's in the box



LED Light Guide

	Solid Red	Camera is initializing
	Flashing Blue	Camera is ready for setup
	Blue and Red Alternating	Connecting to internet
	Solid Blue	Camera is online

Set up the Camera

Step 1.
Connect the camera to power with the included power cable and power adapter.



Step 2.
Connect your phone to a Wi-Fi network and have Bluetooth enabled.

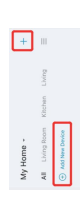


Step 3.
Search for 'Giraffe' in iOS App Store or Google Play Store



Step 4.

In the Giraffe APP, select '+ Add New Device'. Then follow the in-app instructions to set up the camera.



During this set up process, the Giraffe APP will ask for Bluetooth permission. Please allow it so that your phone can discover the camera.



For more setup tutorials, scan the QR code below or visit:
www.giraffe.com/pages/t350s



Mounting the camera

Install on a wall

● Mark the screw position on the wall with the drill template and drill 2 pilot holes.



● Select a suitable bracket, align it with the two pilot holes, and tighten the screws.

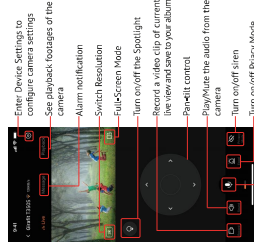


● Align the bottom of the camera with the mounting bracket clips and screw it in.

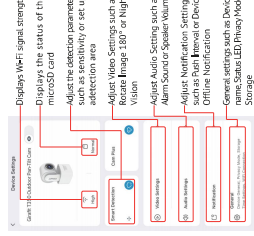


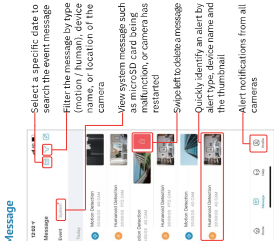
Using the camera

Live View



Device Setting





Storage Option

The Graffit T3505 camera offers two storage alternatives. You can choose to use a microSD card or a cloud storage plan. To enhance security, we advise utilizing both methods to back up each other. This way, even if the camera malfunctions, is stolen, or goes offline,

Record on a microSD card

Insert a microSD card and format it in camera setting menu, which allows camera to record locally even if camera is disconnected from the internet.



Record on cloud storage

Enable cloud storage plan to back up your footage in encrypted data center, to ensure that you still have critical footage even if camera is stolen or broken.



Frequently Asked Questions

I cannot connect the camera to the Internet

Check the following steps:

- Ensure Wi-Fi password or SSID is correct
- Restart the camera and try again
- Try plugging the camera to the router as possible
- Ensure the camera is powered on and the indicator is flashing in Blue before starting to connect
- Ensure Bluetooth is turned on your phone and Bluetooth permission is allowed for Graffiti APP
- If the above steps don't help, contact our professional technical support via phone email or live chat.

What can I do if the camera stopped working?

- Close the APP and restart the APP again
- Check if the camera or Wi-Fi router is charged. If no, please reset the camera
- Ensure Wi-Fi router is powered on and online
- Ensure camera has power
- Ensure the phone has decent network bandwidth
- Check if the APP is on latest version
- Try different power adapter, USB cable or power outlet

What can I do if the camera keeps getting offline?

- Ensure the camera is not too far away from the router
- Ensure your Wi-Fi is working properly. Check the status of the router and the status of the Wi-Fi network. If you can stream videos
- The router may get overloaded sometime, try restarting your router and wait for 24 mins
- Check if the camera is on the latest firmware

How to record on microSD card?

- Ensure the microSD card is installed in the correct direction
- Format the microSD card in Graffiti APP to enable recording
- Insert the microSD card into the camera and check if the incident only in the "Message Storage" menu
- If the camera does not detect the microSD card, try formatting the card to FAT32 using a PC

What can I do if I receive too many notifications?

In "device setting" menu, try adjusting the following settings to improve detection notifications:

- Adjust detection sensitivity
- Adjust detection area to draw an area that you only wish to receive notification
- Enable detection sensitivity setting to low

For complete FAQ and tutorial videos, please contact our technical support team or visit:
www.graffit.com/support

IMPORTANT PRODUCT SAFETY INFORMATION

Read all instructions and safety information before use. SAFETY INFORMATION FAILURE TO FOLLOW THESE SAFETY INFORMATION MAY CAUSE HARMFUL INTERFERENCE TO OTHER ELECTRONIC EQUIPMENT, INCLUDING OR OTHER INJURY OR DAMAGE.

The Graffit T3505 is designed for both indoor and outdoor use. We have rigorously tested this device in laboratory conditions and in real-world environments to ensure it can withstand various weather conditions. However, to avoid damage to the device, please do not expose it to extreme temperatures, moisture, or direct sunlight for extended periods. The device is not designed for use in areas with high humidity or salt air, such as near the ocean. Do not attempt to dry the device or adapter with an external heat source, such as a microwave oven or a hair dryer.

The operating temperature range is 14°F to 122°F (-10°C to 50°C). The device is not designed for use in areas with high humidity or salt air, such as near the ocean. Do not attempt to dry the device or adapter with an external heat source, such as a microwave oven or a hair dryer.

Specifications

IR Distance	331ft
Lens	2.8mm FOV 90°
Day & night	IR Cut filter with auto switch
Processor	High-Performance Embedded SOC Processor
Input	Built-in Omnidirectional microphone
Output	Built-in loudspeaker
Frame Rate	1-15fps adaptive frame rate of network transmission
SDHC	Support
Cloud Storage	Graffiti Cloud Storage
Local Storage	micro SD Card (Max 256G)
Operating conditions	-40°F ~ 122°F (-40°C ~ 50°C) Humidity 90% or less (Non-condensing)
Power Supply	5V DC 1A
Power Consumption	Max 4.37W

Product Warranty

Your Graffiti product is fully covered by 100% satisfaction guaranteed 2-year manufacturer warranty. To claim your warranty or for any inquiries on product repairs, exchanges, upgrades or return, please feel free to contact our customer service and our professional agents would be glad to assist you

 Technical support: +1(415)522-4278

 Email: support@graffit.com

 Live Chat: In Graffiti App

For detailed warranty and policies, please visit:
www.graffit.com/warranty