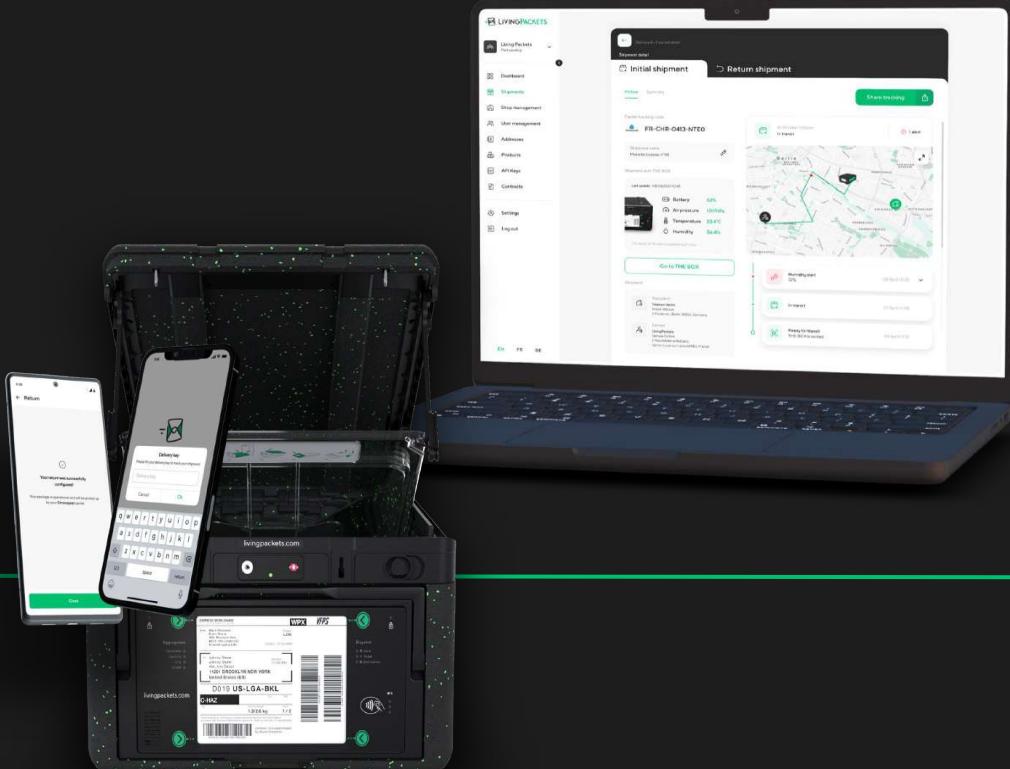




User's Guide



General Content

STARTER GUIDE

3

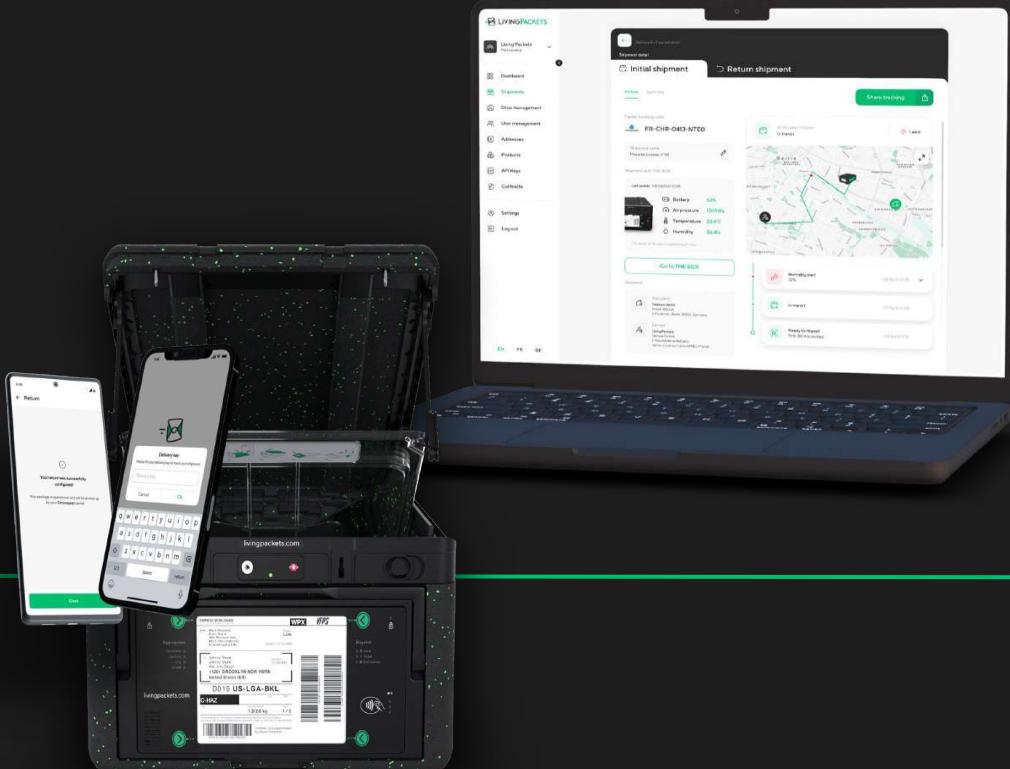
TECHNICAL DOCUMENTATION

39

CERTIFICATE OF CONFORMITY

59

Starter Guide



Content

PARTNER SPACE	6
SHIPPING	13
RECEIVING	26
REMOTE CONTROL	33

User account - Personal space

The user account allows you to view your personal dashboard as well as that of your associated Partner.

1. Home page

Personal Account:

This view contains the information of the personal account, the Contributions and the Purchases & Rentals and gives the possibility to modify the user's identifiers.

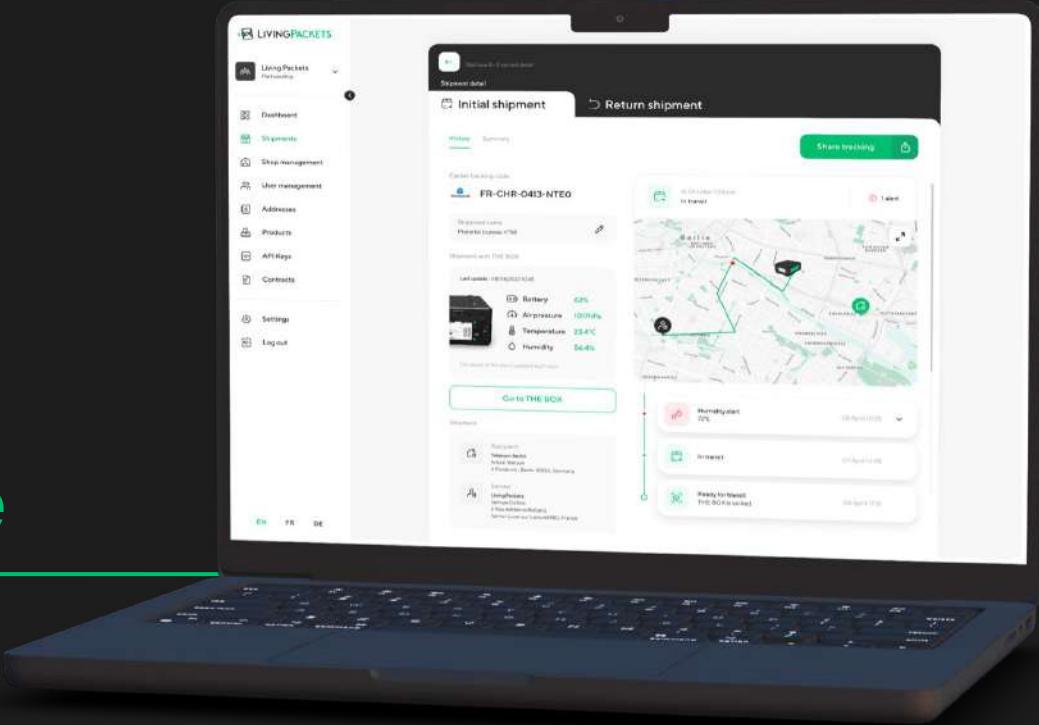
The detailed description of the sections of a personal account is not detailed in this guide.

The dashboard is divided into several sections:

- Personal Account:** Shows a green box for "Sharing account balance" (available until 04/2025), "Be Reward" (0 €), Contributions (0 €), Number of Contributions (00), and Invitation reward (0).
- Social media:** A feed of posts:
 - Instagram: Looking ahead into 2023... Our best Wishes for 2023! (Published on 2 Jan 2023)
 - LinkedIn: Discover how we improve our impact. Our CSR Commitments for the coming quarters. (Published on 3 Nov 2022)
 - LinkedIn: 740,000 km: LivingPackets products so far in 2022. The journey of LivingPackets products. (Published on 8 Oct 2022)
 - Twitter: We support ecological transition: as per Wairestone: On the Radar of French Sustainable Retail startups. (Published on 6 Oct 2022)
- Newsletters:** A list of newsletters:
 - December 2022: Best wishes for 2023 and more... (Published on 1 Dec 2022)
 - November 2022: B2Hunt case study and our new pro-interface. (Published on 1 Nov 2022)
 - October 2022: Partnership, THE BOX travels and CSR. (Published on 1 Oct 2022)
 - September 2022: Panels, Award and ALL4Packets... (Published on 1 Sep 2022)
 - August 2022: Summer in numbers & Sharing Angel surveys. (Published on 11 Sep 2022)
- User Profile:** Shows the user's name (EN) and a small profile picture.



User guide Partner Space

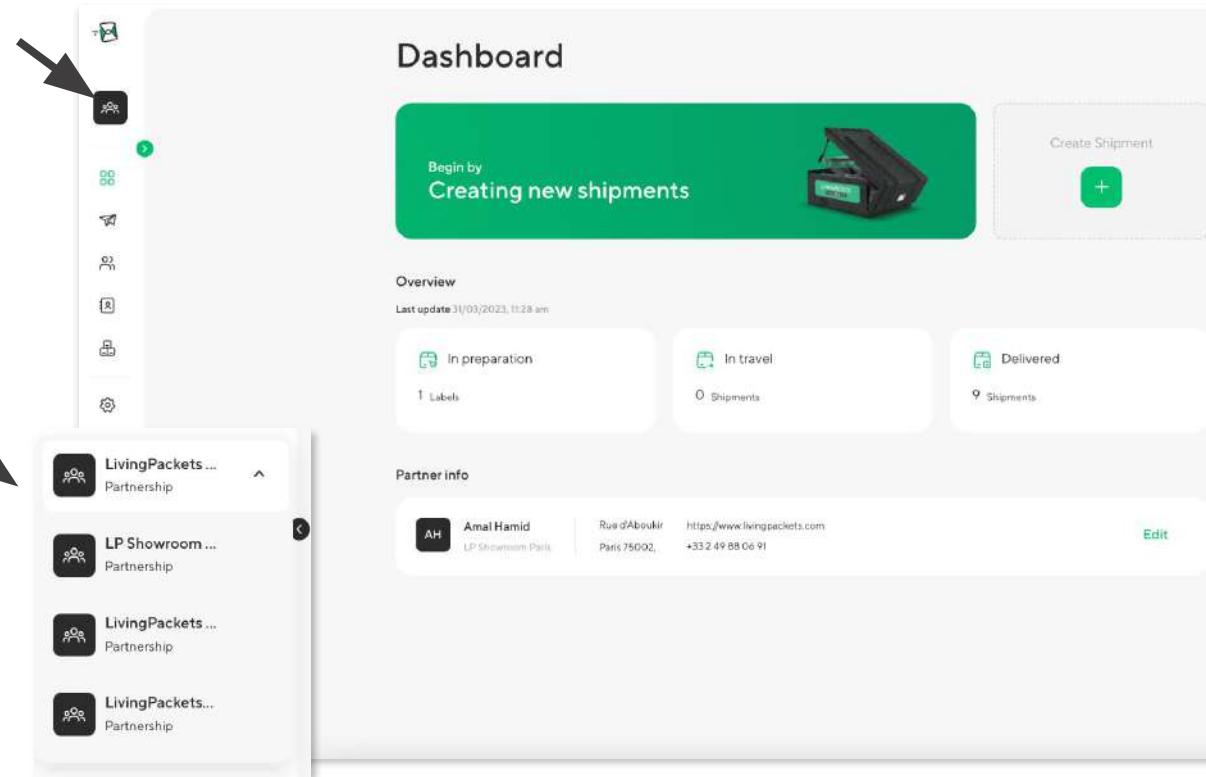


User account - Partnership Space

Business Account:

To integrate a partner space, you must receive an invitation from that partnership administrator.

This view contains the information of the **business account** and gives the possibility to modify, create and follow up shipments as well as to access the Partner.



The screenshot shows the LivingPackets dashboard. At the top, there is a sidebar with various icons: a file, a person (highlighted with a black arrow), a gear, a list, a search, a lock, and a gear. Below the sidebar, a list of partnership spaces is displayed, each with a thumbnail, the name 'LivingPackets ... Partnership', and a 'Remove' button. The first item in the list is 'LivingPackets ... Partnership'. To the right of the sidebar is the main dashboard area. The top right of the dashboard has a green button labeled 'Create Shipment' with a '+' icon. The main content area is titled 'Dashboard' and features a green banner with the text 'Begin by Creating new shipments' and an image of a shipping box. Below the banner, there is an 'Overview' section with a last update timestamp of '31/03/2023, 11:28 am'. The 'Overview' section includes three cards: 'In preparation' (1 Labels), 'In travel' (0 Shipments), and 'Delivered' (9 Shipments). Further down, there is a 'Partner info' section showing a profile picture of 'AH', the name 'Amal Hamid', the location 'Rue d'Aboukir, Paris 75002, France', the website 'https://www.livingpackets.com', and a 'Edit' button.

User account - Partnership Space

Log in to your **business account** to view the following sections.

2. Shipping

- Shipments overview:**

This section allows you to track or create a shipment. (1)

- Create a shipment:**

To initiate a new shipment, click on "**Create a shipment**". (2)

See page 15 for the shipment creation steps

The screenshot shows the 'Overview' page of the LivingPackets Partnership Space. At the top, there are three status buttons: 'Ready to go' (green), 'In transit' (yellow), and 'Delivered' (grey). Below this is a search bar with a magnifying glass icon and a 'Create a shipment' button with a green arrow icon. The main area is a table with columns: 'Date of creation', 'Shipment name', 'Carrier tracking code', 'Recipient', 'Recipient address', and 'TOTAL value'. The table contains six rows of shipment data. The 'Create a shipment' button is highlighted with a dashed green box and labeled (2). A callout (1) points to the 'Overview' page.

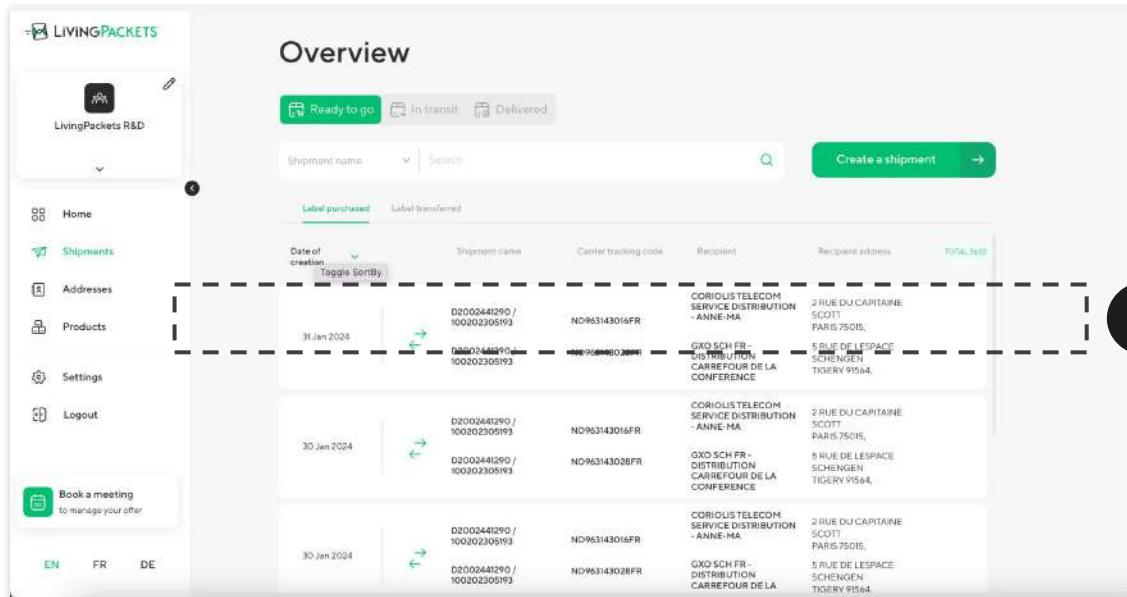
Date of creation	Shipment name	Carrier tracking code	Recipient	Recipient address	TOTAL value
31 Jan 2024	D2002441290 / 10020230593	ND963143016FR	CORIOLIS TELECOM SERVICE DISTRIBUTION - ANNE-MA	2 RUE DU CAPITAINE SCOTT PARIS 75015,	
	D2002441290 / 10020230593	ND963143028FR	GXO SCH FR - DISTRIBUTION CARREFOUR DE LA CONFERENCE	5 RUE DE L'ESPACE SCHENGEN TIGERY 91564,	
30 Jan 2024	D2002441290 / 10020230593	ND963143016FR	CORIOLIS TELECOM SERVICE DISTRIBUTION - ANNE-MA	2 RUE DU CAPITAINE SCOTT PARIS 75015,	
	D2002441290 / 10020230593	ND963143028FR	GXO SCH FR - DISTRIBUTION CARREFOUR DE LA CONFERENCE	5 RUE DE L'ESPACE SCHENGEN TIGERY 91564,	
30 Jan 2024	D2002441290 / 10020230593	ND963143016FR	CORIOLIS TELECOM SERVICE DISTRIBUTION - ANNE-MA	2 RUE DU CAPITAINE SCOTT PARIS 75015,	
	D2002441290 / 10020230593	ND963143028FR	GXO SCH FR - DISTRIBUTION CARREFOUR DE LA CONFERENCE	5 RUE DE L'ESPACE SCHENGEN TIGERY 91564,	

User account - Partnership Space

- **Manage Shipments:**

In the "**Shipments**" section, all your imported labels will be displayed. You will find the **label(s) you have created**.
(1)

The 3 tabs define the status of your shipment (Labels available, In transit, Delivered).



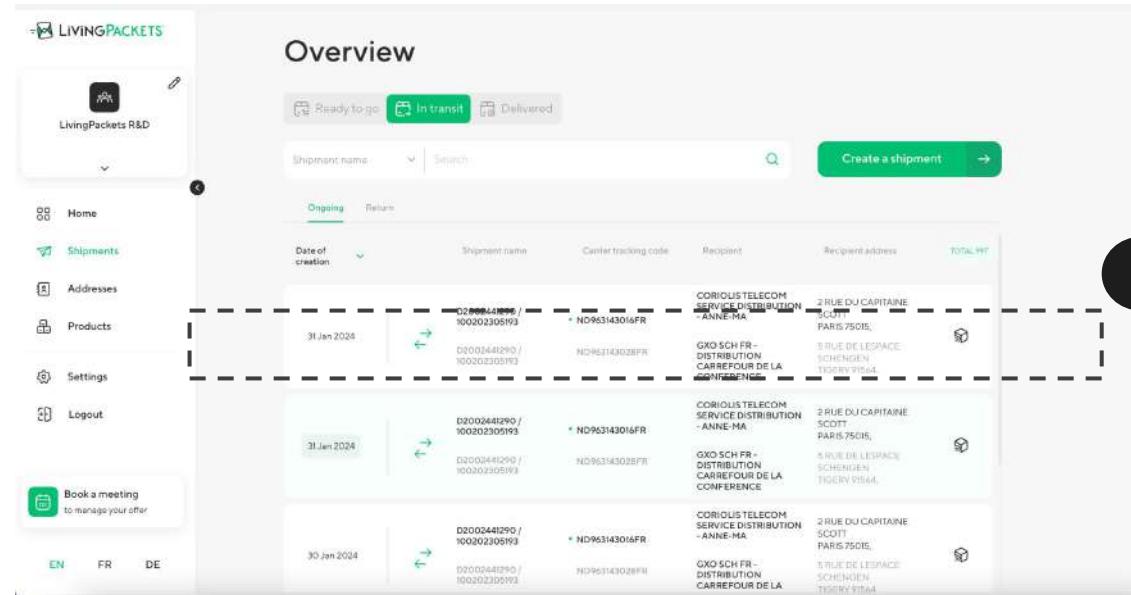
The screenshot shows the 'Overview' section of the LivingPackets Partnership Space. On the left, a sidebar menu includes 'Home', 'Shipments' (which is selected and highlighted in green), 'Addresses', 'Products', 'Settings', 'Logout', and a 'Book a meeting' button. The main area is titled 'Overview' and features a table of shipments. The table has columns for 'Shipment name', 'Carrier tracking code', 'Recipient', 'Recipient address', and 'TOTAL SHIP'. There are three tabs at the top of the table: 'Label purchased' (which is selected and highlighted in green), 'Label transferred', and 'Label ready'. The table shows three rows of shipment data, each with a green circular icon with a white arrow pointing right next to it. The data in the table is as follows:

Shipment name	Carrier tracking code	Recipient	Recipient address	TOTAL SHIP
D2002441290 / 100202305193	ND963143016FR	CORIOLOUS TELECOM SERVICE DISTRIBUTION - ANNE-MA	2 RUE DU CAPITAINE SCOTT PARIS 75015,	
D2002441290 / 100202305193	ND963143028FR	GXO SCH FR - DISTRIBUTION CARREFOUR DE LA CONFERENCE	5 RUE DE L'ESPACE SCHENGEN TIGERY 91564,	
D2002441290 / 100202305193	ND963143016FR	CORIOLOUS TELECOM SERVICE DISTRIBUTION - ANNE-MA	2 RUE DU CAPITAINE SCOTT PARIS 75015,	
D2002441290 / 100202305193	ND963143028FR	GXO SCH FR - DISTRIBUTION CARREFOUR DE LA CONFERENCE	5 RUE DE L'ESPACE SCHENGEN TIGERY 91564,	
D2002441290 / 100202305193	ND963143016FR	CORIOLOUS TELECOM SERVICE DISTRIBUTION - ANNE-MA	2 RUE DU CAPITAINE SCOTT PARIS 75015,	
D2002441290 / 100202305193	ND963143028FR	GXO SCH FR - DISTRIBUTION CARREFOUR DE LA CONFERENCE	5 RUE DE L'ESPACE SCHENGEN TIGERY 91564,	

User account - Partnership Space

In the "In Transit" tab, select the trip (1) you wish to track from the list of shipments.

Access the tracking by clicking on the desired trip.



The screenshot shows the LivingPackets user interface with the following details:

Left Sidebar:

- LIVINGPACKETS logo
- LivingPackets R&D
- Home
- Shipments (highlighted in green)
- Addresses
- Products
- Settings
- Logout
- Book a meeting to manage your offer
- EN FR DE

Top Bar:

- Ready to go
- In transit (highlighted in green)
- Delivered

Search Bar:

- Shipment name
- Search icon
- Create a shipment button

Overview Table:

Date of creation	Shipment name	Carrier tracking code	Recipient	Recipient address	TOTAL PHT
31 Jan 2024	D2002441290 / 10020230593	ND963143016FR	CORIOLIS TELECOM SERVICE DISTRIBUTION - ANNE-MA	2 RUE DU CAPITAINE SCOTT PARIS 75015, FR	
31 Jan 2024	D2002441290 / 10020230593	ND963143028FR	GXO SCH FR - DISTRIBUTION CARREFOUR DE LA CONFERENCE	5 RUE DE L'ESPACE SCHENGEN TIGERY 91764, FR	
30 Jan 2024	D2002441290 / 10020230593	ND963143016FR	CORIOLIS TELECOM SERVICE DISTRIBUTION - ANNE-MA	2 RUE DU CAPITAINE SCOTT PARIS 75015, FR	
30 Jan 2024	D2002441290 / 10020230593	ND963143028FR	GXO SCH FR - DISTRIBUTION CARREFOUR DE LA CONFERENCE	5 RUE DE L'ESPACE SCHENGEN TIGERY 91764, FR	

User account - Partnership Space

3. Addresses

In this section, you will find all the **shipping addresses** that have been added. You will be able to add new addresses or modify existing ones.

Adding addresses in this section will allow you to **select them for pre-filling** when creating labels.

First name	Last name	Type	Address
TP	Tiphaine	Professional	LivingPackets 2 rue admirelle bolland, 44992 Sainte-Luce-sur-Loire, France
TB	Thomas	Professional	THE POUTINE CORPORATION 505 4E AVENUE, H1Y2P Montreal, Canada
TS	TechInnovate	Solutions	TechInnovate Solutions 123 Rue de la Révolution, 75001 Paris, France
SC	Sylvain	Professional	Test39 6 rue des acacias, 64280 La Chapelle sur Erdre, France
SC	Sylvain	Professional	Test 6 rue des acacias, 64280 La Chapelle sur Erdre, France
SC	Guillaume	Professional	Test2 6 rue des acacias

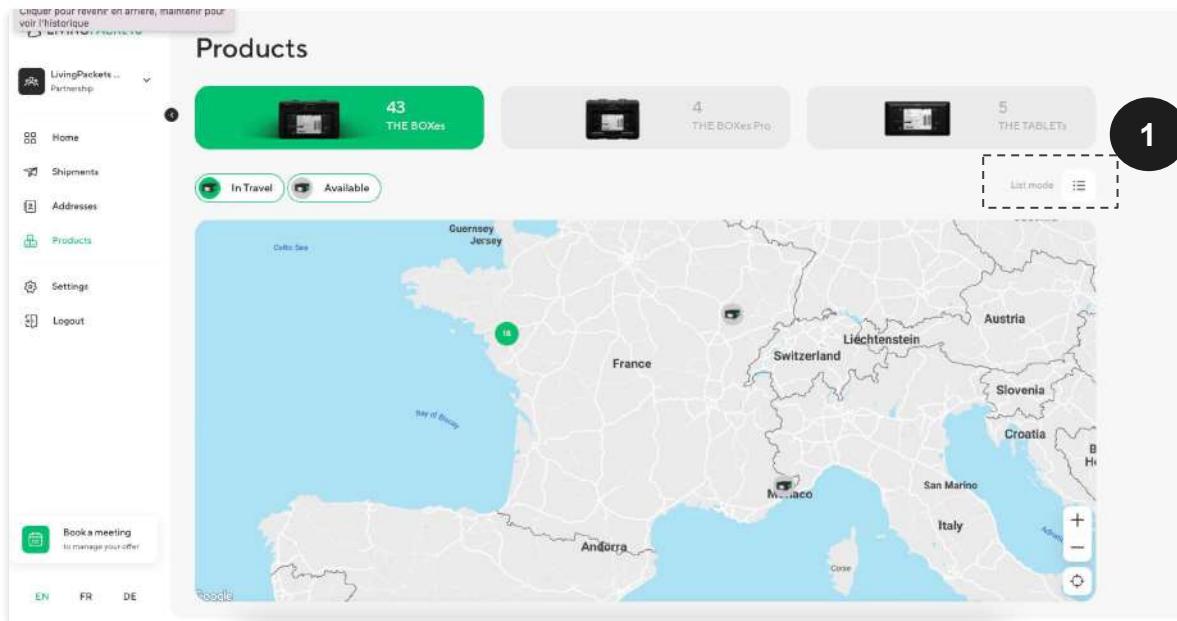
User account - Partnership Space

4. Products

The Product overview allows you to track BOXes, BOXes Pro and TABLETS, associated with your partnership space.

You can simply view their last known position or select the **list display** (1).

In this mode, you will find more information for each product (BOX, BOX Pro or THE TABLET).





User's guide

Shipping



Shipping: General Directions

01 Get THE BOX

02 Open THE BOX using the left and right latches

03 Place the object on the mat on the bottom of THE BOX

04 Close THE BOX by pulling the lid down and toward you

05 Create the label on the Partner Space (see pages 8-16)

06 Follow the instructions on the Mobile App to send the label to THE BOX (see next page)

07 Connect to THE BOX via the Mobile App and transfer the label

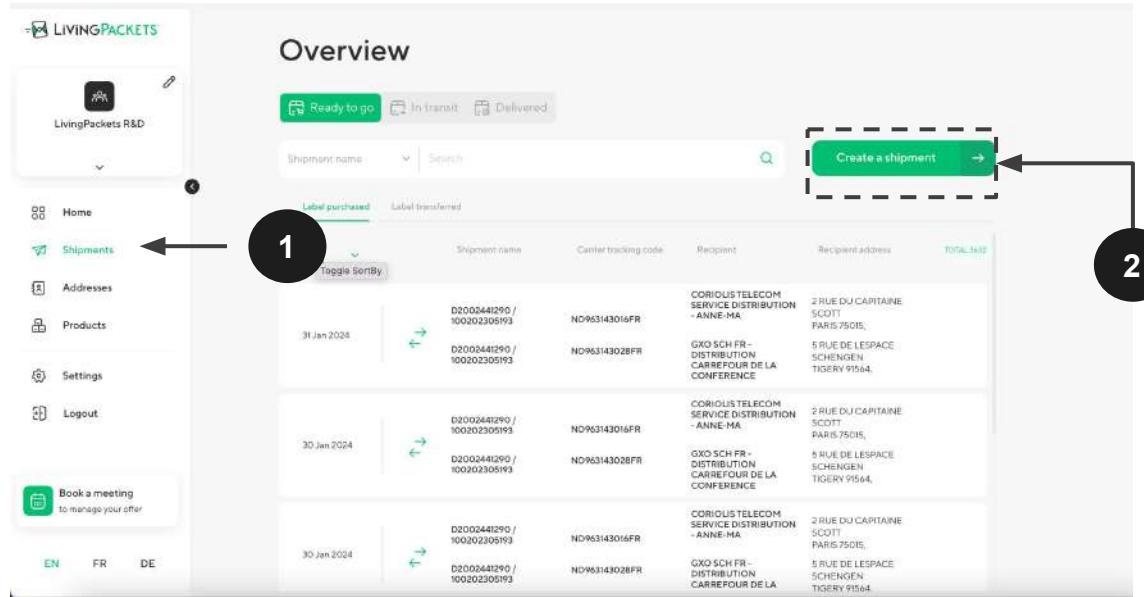
08 Lock THE BOX. It is ready to be sent via your usual carrier

Create a shipment

Log in to your business account to view the following sections.

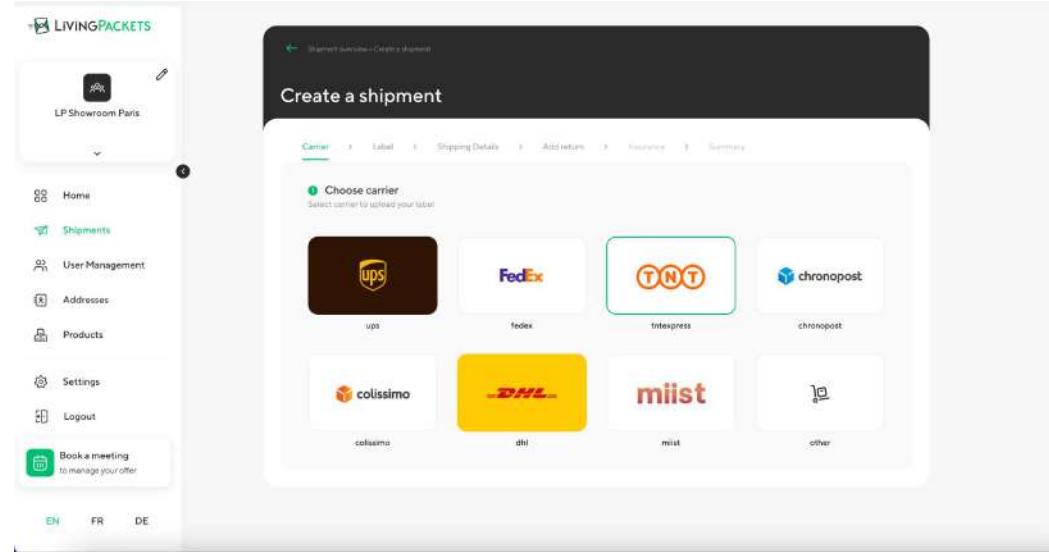
STEP 1: In the left menu, click on "Shipments" (1)

STEP 2: To initiate a new shipment, click on "Create a shipment". (2)



Create a shipment

STEP 3: Select your shipping company.



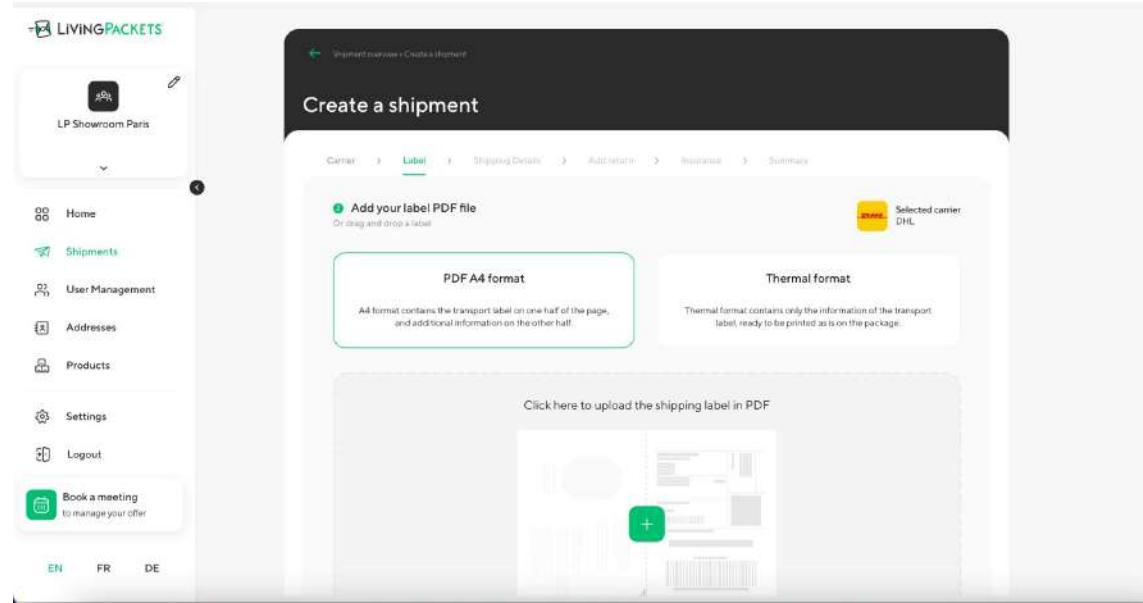
The image displays two screenshots of a shipping platform interface. The left screenshot shows the main dashboard with a sidebar containing 'Home', 'Shipments' (which is highlighted in green), 'User Management', 'Addresses', 'Products', 'Settings', 'Logout', and a 'Book a meeting' button. The right screenshot shows a 'Create a shipment' wizard with a 'Carrier' tab selected. The interface includes a 'Choose carrier' section with a dropdown menu, and a grid of shipping company logos: UPS, FedEx, TNT (which is highlighted with a green border), Chronopost, colissimo, DHL, miist, and other.

Create a shipment

STEP 4: Select "Entire PDF shipping label" (right option) unless your carrier provides a thermo label.

Add the .pdf file of your shipping label.

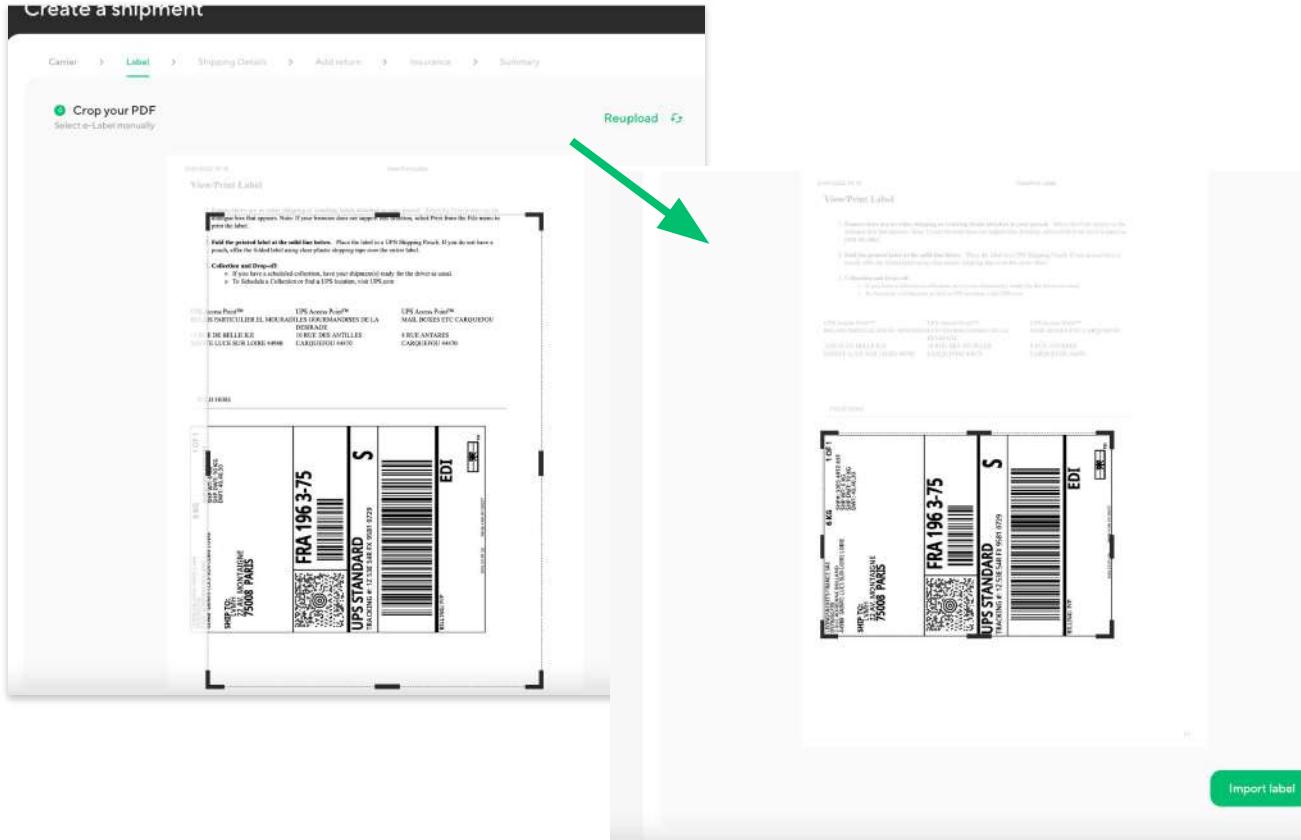
Note: At this point, you still have the option to change the carrier.



Create a shipment

STEP 5: If the "label" area of your .pdf is not automatically recognized, you can crop the area manually with your mouse.

Once the area is correctly cropped, click on **import label**.



The screenshot shows the 'Create a shipment' process in a software application. The 'Label' step is active. On the left, there is a 'Crop your PDF' section with a 'Select e-Label manually' option and a 'Reupload' button. A green arrow points from the 'Import label' button on the right towards this section. The main area displays a PDF of a shipping label. The label includes recipient information (name, address, city, state, zip code) and shipping details (UPS Access Point, address, city, state, zip code). It also features a barcode, a QR code, and the text 'FRA 196 3-75' and 'UPS STANDARD'. The 'Import label' button is located at the bottom right of the main area.

Create a shipment

Once your label is imported, an overview will be displayed. If the preview is correct, confirm to proceed to the next step.

The screenshot shows the 'Create a shipment' process in the LivingPackets application. The main title 'Create a shipment' is at the top left. On the left, a vertical sidebar lists icons for Transporteur, Etiquette, Détails de la livraison, Ajouter un retour, Assurance, and Résumé. The 'Etiquette' icon is highlighted with a green circle containing the number '1'. The main content area is titled 'Confirmer les informations' and 'Remplir les informations de l'expédition'. It shows a preview of a shipping label with the following details:

1	Étiquette
Confirmer que l'étiquette de livraison est correcte et bien affichée sur THE TABLET	
Changer l'étiquette	
Rotation de 90°	
Recadrer	
Confirmer	

Below the label preview, there are sections for 'Détails du colis' and 'Adresses d'expédition', each with a '1' icon. The sidebar at the bottom shows 'FR' and a small calendar icon.

Create a shipment

STEP 6: Once your label is imported, fill in Shipping Info (1), Sender & Recipient (2)* details and

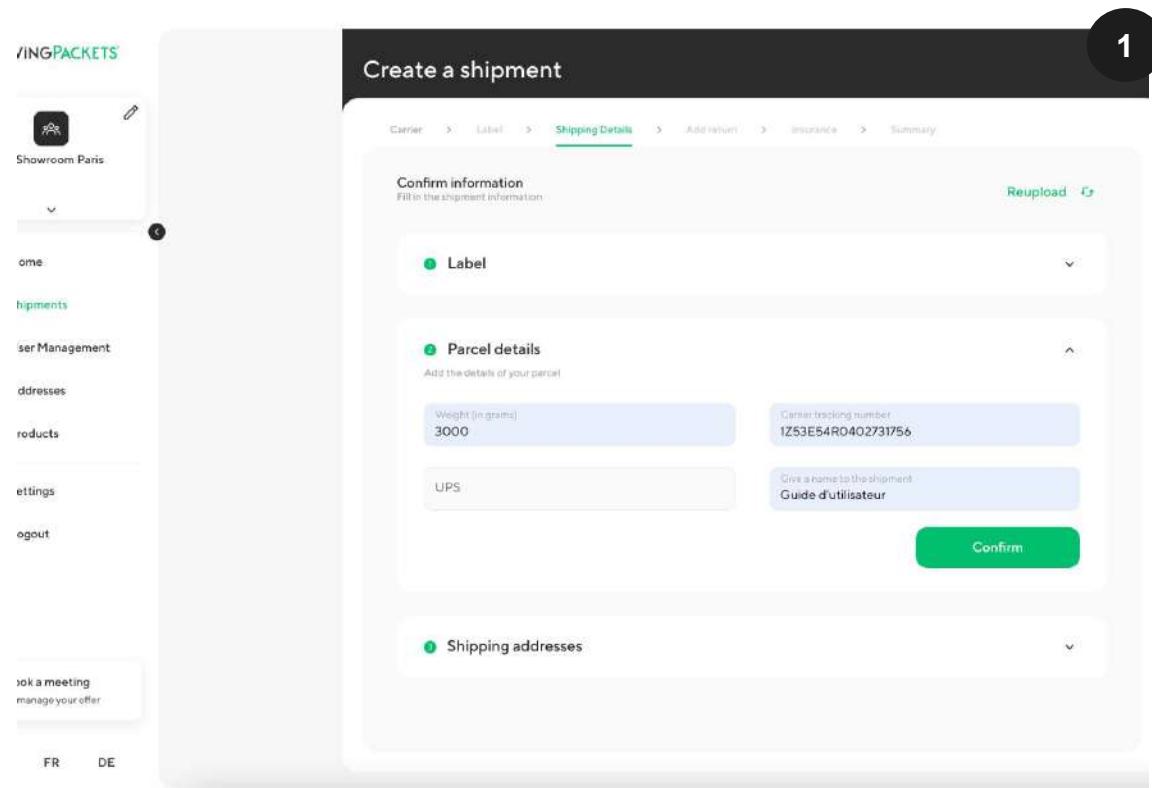
Tip: You can use the address book to save time! 

Be careful to fill in the recipient's email address!

In there mailbox, they will receive the "Delivery Key" to receive THE BOX.

IMPORTANT: You have the option to add a return label at the end of this operation. (3)*

*For numbering 2 and 3, see next page



Partnership Space

1 Create a shipment

Confirm information
ID of the shipment references

Label

Parcel details

Shipping addresses

Sender: Professeur Amal (Female) [Edit]

Recipient: Denis Mourain (Male) [Edit]

First name: Amal

Last name: Mourain

Company name: LivingPackets

Notification email: amal.hamid@livingpackets.com

Address: 82 rue d'Aboukir, RDC (boutique)

City: Paris

Postcode: 75002

Country: France

Recipient address: Denis Mourain (Male) [Edit]

Address: 2 rue Adrienne Bolland

City: STE LUCE SUR LOIRE

Postcode: 44700

Country: France

Get help

2

3 Shipping addresses

Sender: Professeur Amal (Female) [Edit]

Recipient: Denis Mourain (Male) [Edit]

Add a return label

Before confirming the creation of your shipment, do you want to add a return label?

First name: Amal

Last name: Hamid

Company name: LivingPackets

Notification email: amal.hamid@livingpackets.com

Continue without

Add a return [+]

Company name: Denis Mourain

Notification email: denis.mourain@livingpackets.com

3

Partnership Space

STEP 7: Summary.

Verify the accuracy of the information.

If you did not create **a return label**, you still have the option to do so at this stage.

Press "**Create a shipment**" to finalize.

The screenshot shows the LivingPackets Partnership Space interface. On the left is a sidebar with the following menu items:

- Home
- Shipments (highlighted in green)
- Addresses
- Products
- Settings
- Logout

Below the sidebar is a button for "Book a meeting" and language options: EN, FR, DE.

The main content area is titled "Create a shipment" and shows the "Overview of shipments" step. It displays a summary of the shipping information:

Outgoing label

Sender	Recipient
LIVINGPACKETS Amal Hamid 82 rue d'Aboukir, RDC (boutique) PARIS 75002	LIVINGPACKETS FRANCE Denis Mourain 2 rue Adrienne Bolland STE LUCE SUR LOIRE 44980

Details: Weight 3 kg, Carrier code DHL, Carrier tracking code IZ53E54R0402731756, Reference number User's Guide.

Return label

Add Return Label

A note at the bottom states: "We have noticed that your shipment does not have a return label. If you wish to add one, click on the add return label button. If not, you can create your shipment."

At the bottom right is a large green button labeled "Create shipment" with a right-pointing arrow.

Shipping : How to prepare your THE BOX product as a sender

Once you have created your shipping label(s) on the Web App, you will need to use the **LivingPackets Partner** mobile app to send your THE BOX.

Download the app on the Play Store / App Store:

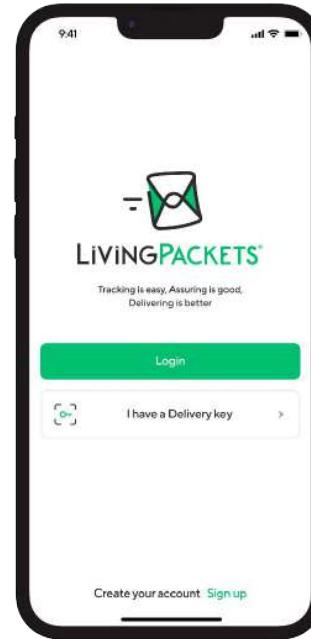


You can retrieve your shipping by signing in :

- **Create an account** **LivingPackets** using your **E-mail**
- **Confirm** by following the link received in your **Inbox**

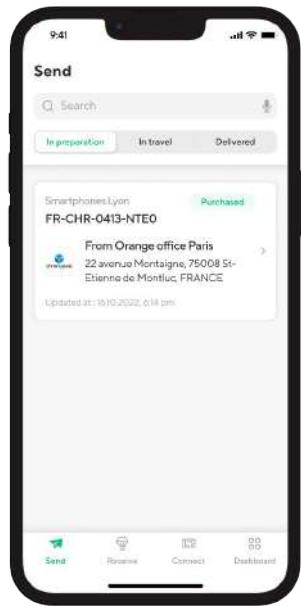
You can now **log in** on the **LivingPackets** app.

To find your label and transfer it to your THE BOX, follow the steps below:

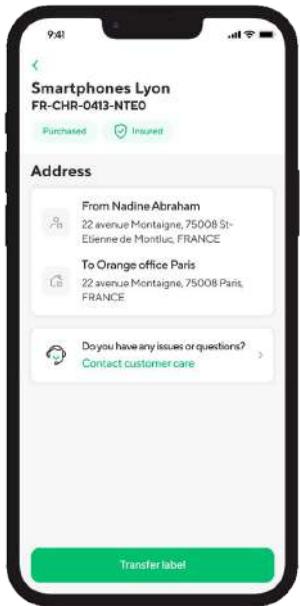


Open the **mobile app** then log in with your LivingPackets credentials.

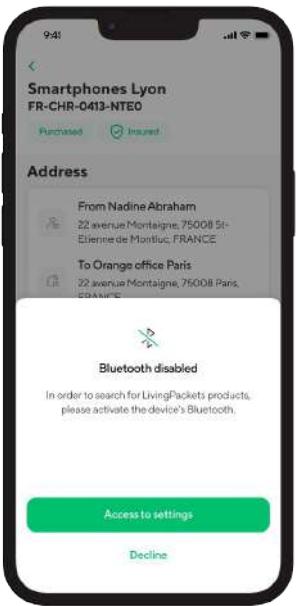
Shipping : How to prepare your THE BOX product as a sender



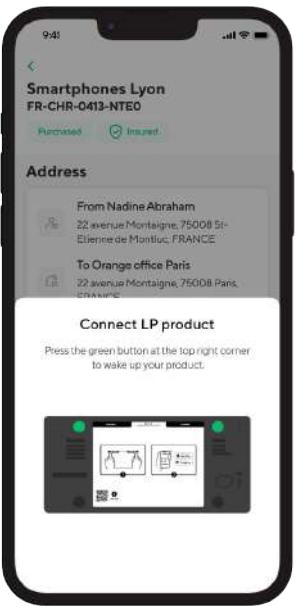
Select **Shipments**
In the **Ready to go**
section, find your
purchased labels.



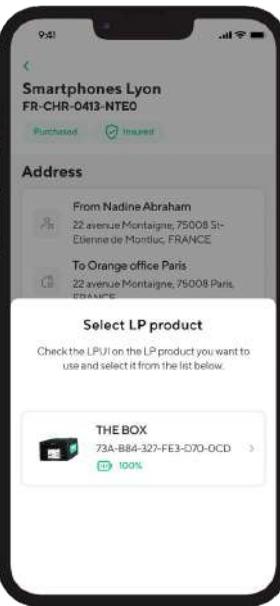
Choose a label to
transfer to **THE BOX**.



Accept application
access requests on your
mobile.

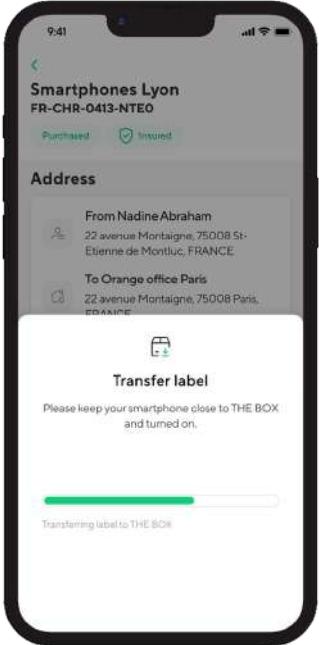


Activate **THE BOX** by
pressing simultaneously
the 2 upper buttons right
and left of the screen.



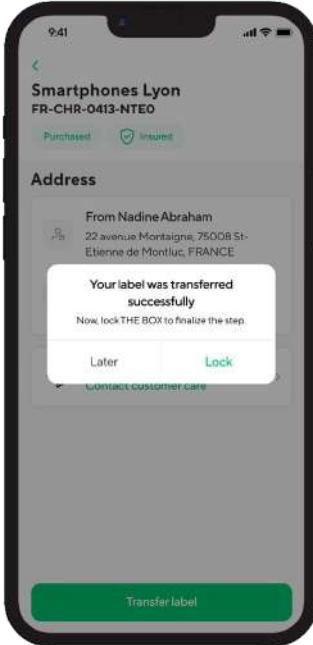
Identify and select your
THE BOX from the list.

Shipping: How to prepare THE BOX



Your label is being transferred,
(Return trip if applicable).

**Remember to check that it
is properly closed.**



Click on "**Activate now**"
to lock THE BOX and
activate its sending.



Your BOX will look like the image above once the label is transferred. THE BOX is now ready to be shipped.

Check the legibility of the label and verify that THE BOX is properly locked mechanically (by testing the top left and right latches).

You can hand it over to the carrier corresponding to your label.

User's guide

Receiving



Receiving: general directions

- 01 Receive THE BOX (through your usual carrier).
- 02 Retrieve from a phone, the email from LivingPackets previously received, containing a "delivery key".
- 03 Click on the link that will open the LivingPackets application and confirm the receipt of THE BOX. It is now unlocked.
- 04 Open THE BOX by the left and right latches.
- 05 Lift the cover. The holding system releases the item.
- 06 Remove the item.
- 07 Close THE BOX by folding back the lid toward you .
- 08 Follow the instructions in the app to initiate a new shipment.

Receiving : Mobile App Quick Start



1. Download the **LivingPackets mobile app**



2. Unlock THE BOX with the delivery key received by email

You can track your deliveries by creating a LivingPackets account:

- **Create an account** on **LivingPackets** using your **email**

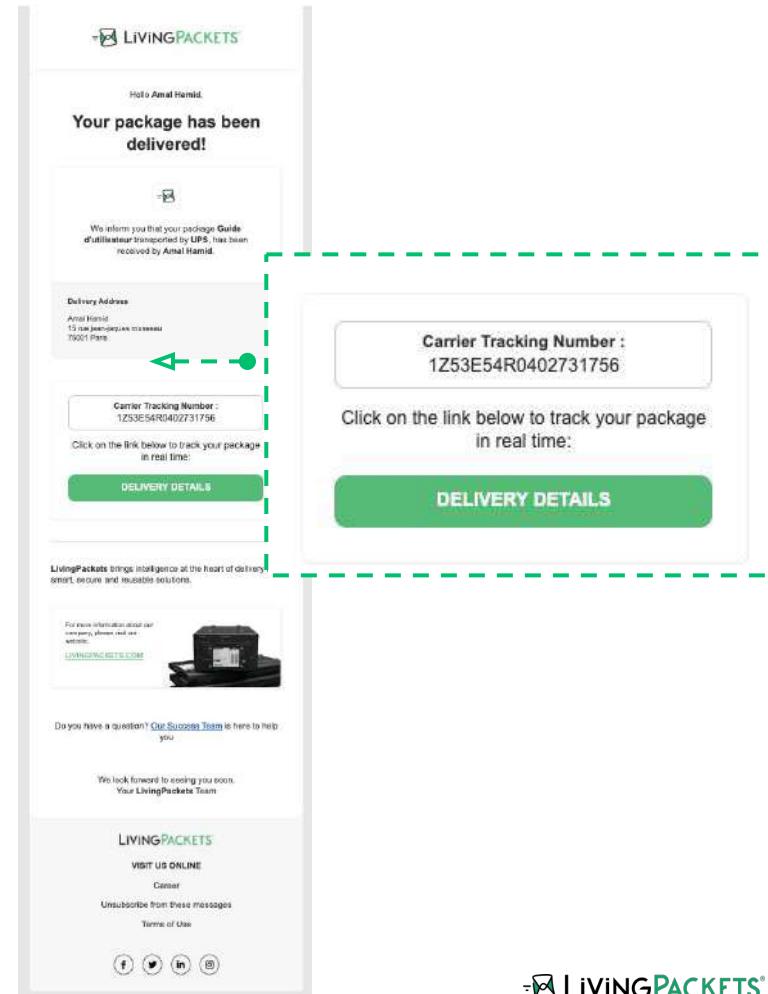
- **Verify your Email** by clicking the link received in your Inbox.

You can now use the **LivingPackets mobile app**

Receiving: confirmation email

Check your mailbox to make sure you have received an email indicating that you have a package on the way.

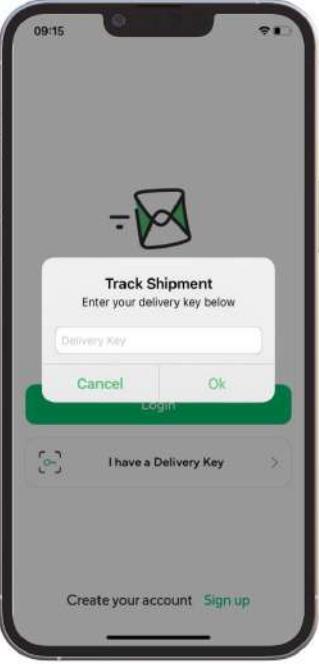
By clicking on the link, follow your THE BOX on its route, (the application must be installed on your mobile).



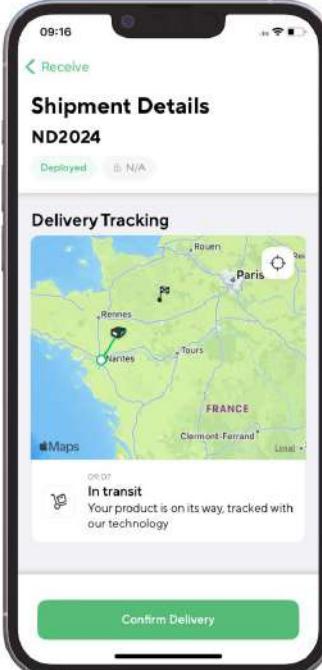
Receiving without a LivingPackets account



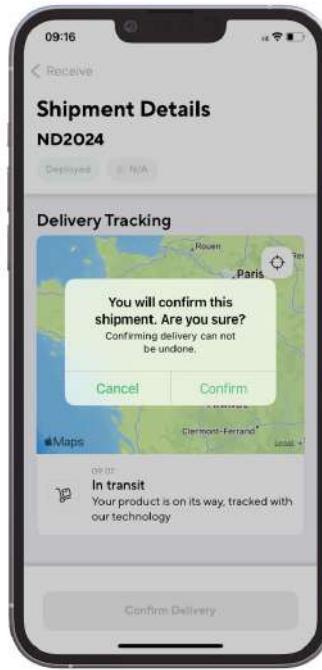
Click on "**I have a delivery key**".



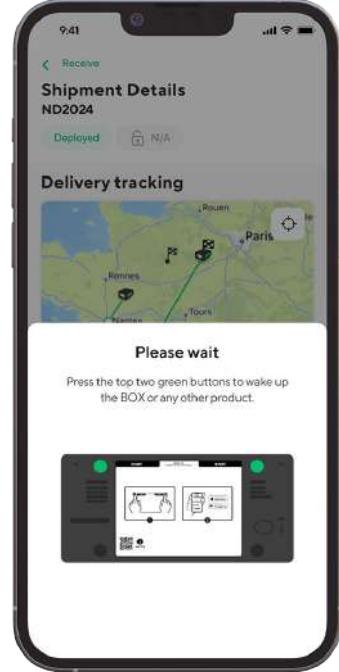
Enter the code received in the "**Delivery key**" email.



You now have access to the route taken by your parcel

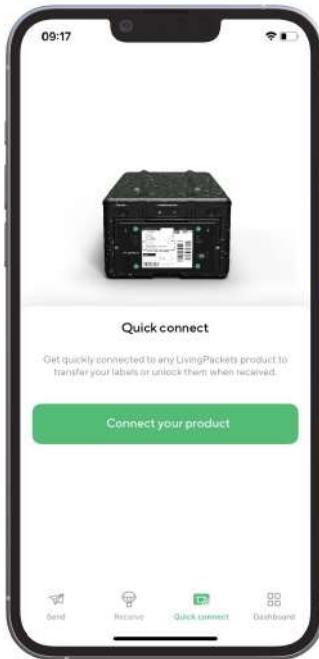


Once you have received THE BOX, click on "**Confirm Delivery**".

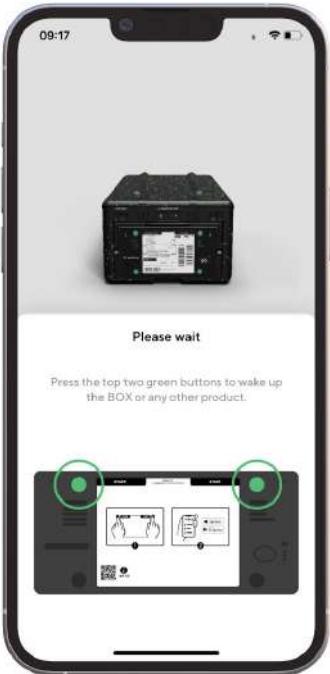


Follow the instructions on the screen to unlock your BOX.

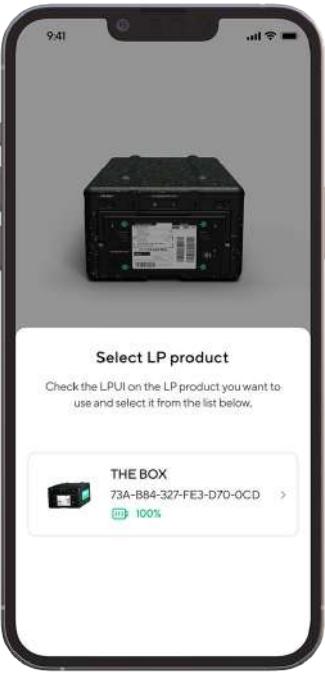
Receiving with a LivingPackets account



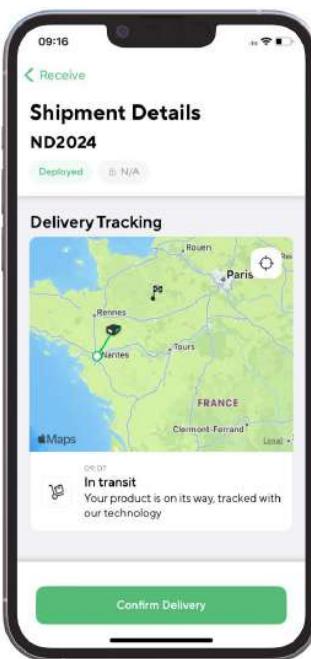
Click on "Log in".



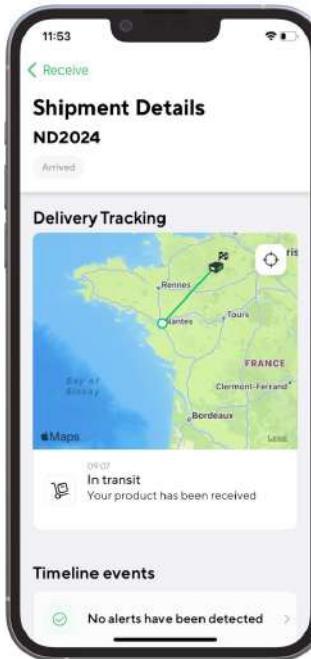
Allow Bluetooth on your device. Activate THE BOX by following the instructions on the screen.



Select your THE BOX from the drop-down list (When your BOX beeps and the LEDs are solid blue, it is connected)



Finalize its reception by clicking on the "Confirm delivery" button



Your BOX is now unlocked, you can now open it.

Quick Return of THE BOX

Return THE BOX in 2 Clicks.

if the sender has included a return label, please follow these steps.



Push the bottom right button next to
“Return THE BOX”

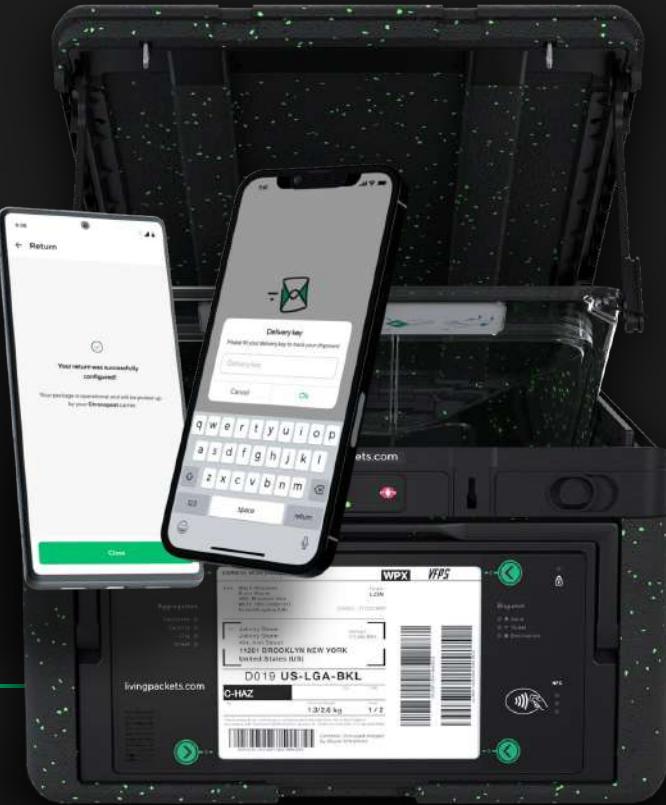


Once you are ready to lock and return **THE BOX**,
press **Confirm**.

Your BOX is now in return mode, you can send it back via the
appropriate carrier.

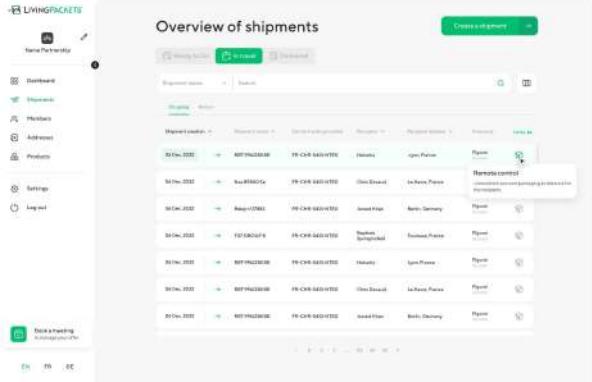
User's guide

Remote control



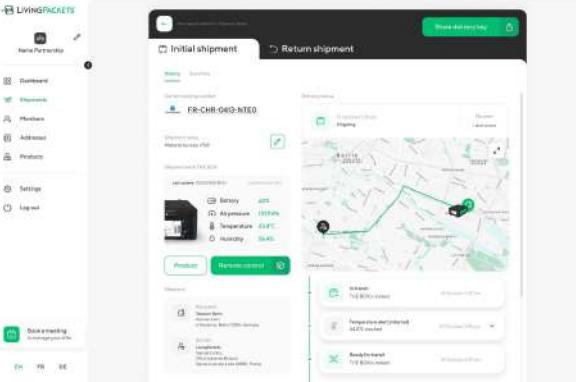
Remote control for the administrator

1



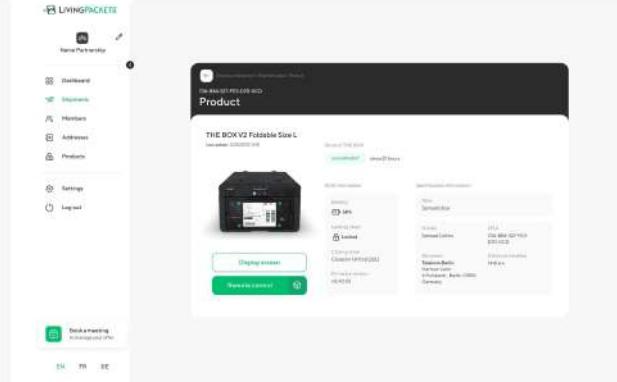
The screenshot shows the LivingPackets dashboard with the 'Overview of shipments' section. A specific shipment line is highlighted, and a tooltip appears over the 'Remote control' button, which is located in the 'Actions' column of the shipment table.

2



The screenshot shows the 'Initial shipment' detail view. The 'Remote control' button is located on the left side of the page, under the 'Initial shipment' heading. The main part of the screen displays a map showing the shipment's path and various data points.

3



The screenshot shows the product detail view for 'THE BOX V2 Foldable Size L'. The 'Remote control' button is located on the right side of the page, under the 'Product' heading. The main part of the screen displays product details and a QR code.

In the Shipping section of your dashboard, identify the line of your shipment to be processed. Click on the "**Remote Control**" icon

On the **detail view**, click on the "Remote control" button. Alternatively, click on the "**Product**" button to see more information.

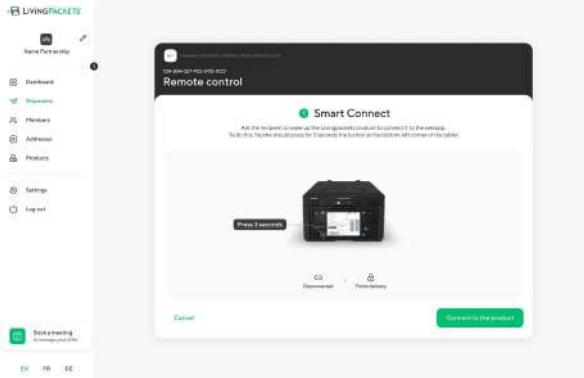
In the product view, click on "remote control".

Remote control: general administrator instructions

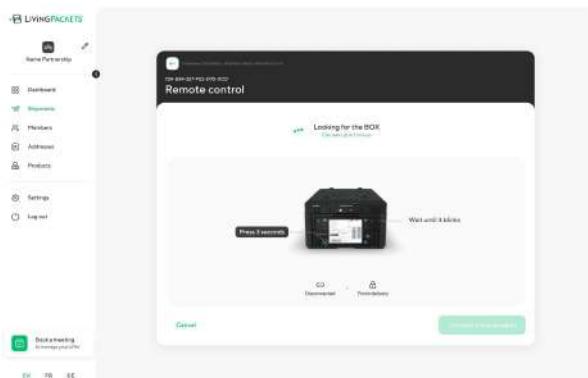
- 01 Log in to the dashboard.
- 02 Go to the "Shipment" section.
- 03 Click on the "remote control" icon on the shipment to edit line.
- 04 On the product overview, click on "remote control".
- 05 Click on "connect to the product".
- 06 Activate THE BOX by pressing simultaneously the 2 upper buttons right and left of the screen during 3 secondes.
- 07 On the dashboard, confirm delivery.
- 08 Proceed to the return deploy, if available

Remote control for the administrator

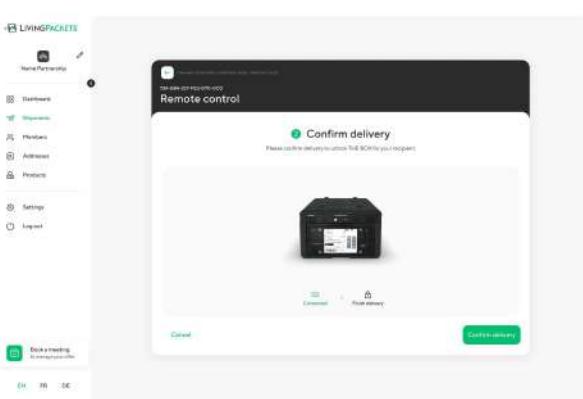
4



5



6



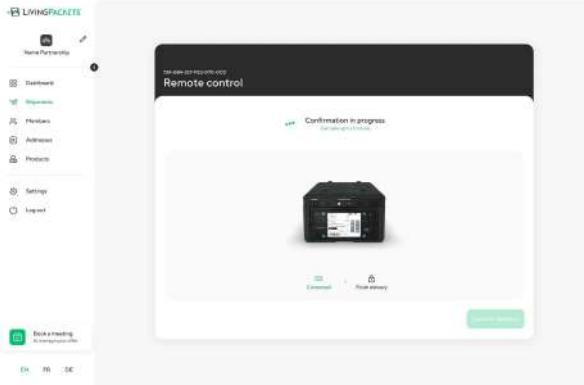
The agent must now **activate THE BOX** by simultaneously pressing the 2 top buttons on the front panel for 3 seconds, until the LEDs light up.

Back on the **dashboard**, click on the **"connect product"** button and wait for the connection to be established..

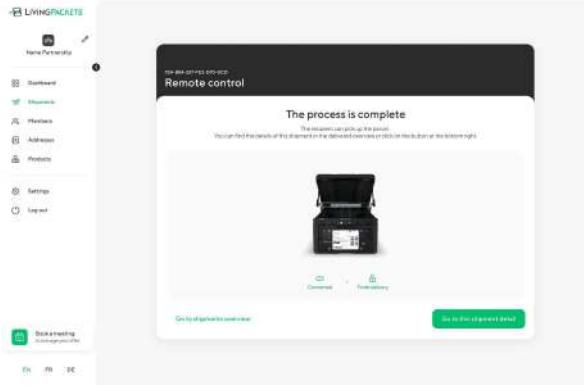
Once the connection has been established, a success screen appears. **Confirm delivery**.

Remote control for the administrator

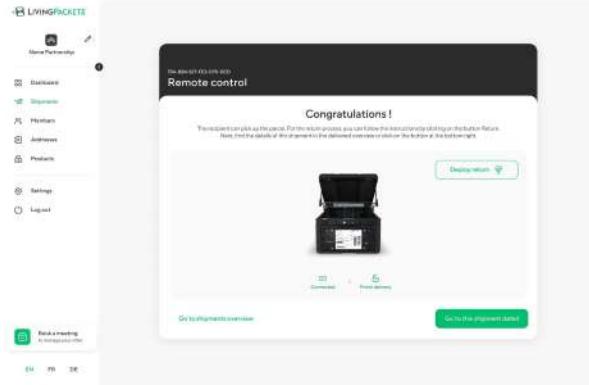
7



8



9



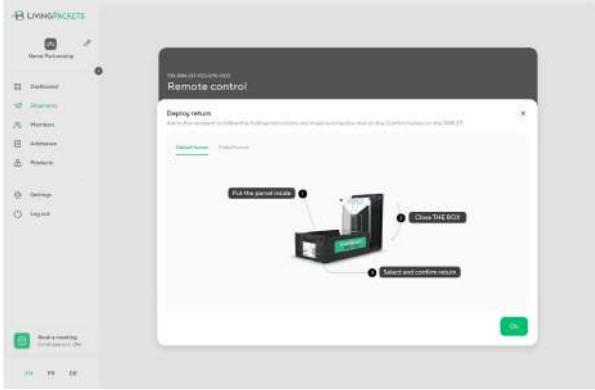
Wait for delivery confirmation, which may take a few seconds.

Once the delivery has been successfully confirmed, **the procedure is complete** and you can consult the "Shipping" file.

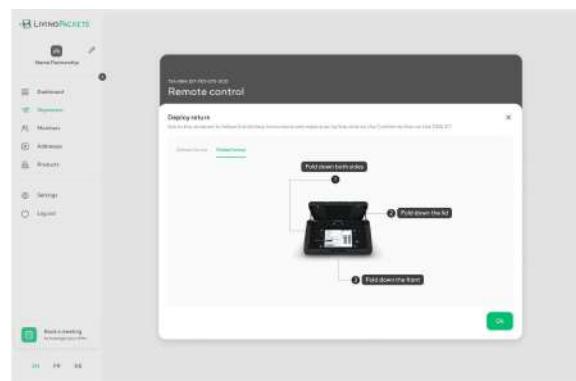
If a **return** is to be deployed, an alternative screen will be displayed, offering the option of **continuing the procedure**.

Remote control for the administrator: deploying return

10



THE BOX unfolded



THE BOX folded

To deploy a return from the web app, follow the on-screen instructions for each of the following cases: THE BOX folded / unfolded

Technical documentation

THE BOX/ THE BOX PRO
THE TABLET



General features THE BOX

1 THE BOX, 2 sizes



THE BOX unfolded

Interior dimensions:
495mm x 360mm x 180mm
19.89in x 14.17in x 7.09in

Usable volume: 32L / 8.45 Gal
($\frac{1}{4}$ of palet 800mm x 1200mm)

THE BOX folded

Interior dimensions:
495mm x 360mm x 10mm
19.89in x 14.17in x 0.39in

Usable volume: 2L / 0.53 Gal
($\frac{1}{3}$ of palet 800mm x 1200mm)

Empty Weight:

3 Kg / 6.61 Lbs

Maximum content weight:

6 Kg / 13.23 Lbs

Primary material:

EPP (expanded Polypropylene, 98% air)

Secondary materials:

**PP, Zamak, Inox, Spring steel, EPDM, PA6 GF30, ABS
PC, CuZn38Pb2, PU, GOre Tex, Gorilla Glass, TPE,
PMMA, PORON, Silicone, APET**

Temperature under load:

15 °C / 33 °C or 59 °F / 91.4 °F

Operating temperature:

-10 °C / 55 °C or 14 °F / 131 °F



General Features THE BOX PRO



Available sizes :

Size L*	71,4L	595x400x300 mm
Size M	47,4L	395x400x300 mm
Size S*	28,2L	235x400x300 mm

The illustration shows a BOX PRO size M
*Sizes S and L will be available soon

Empty Weight :

2,5 Kg / 5.51 Lbs

Maximum content weight:

12 Kg / 26.46 Lbs

Primary material:

EPP, PP

Secondary materials:

Zamak, Steel, EPDM, PMMA, CuZn38Pb2, PU, GOre Tex, Gorilla Glass, TPE, PORON

Temperature under load:

15 °C / 33 °C or 59 °F / 91.4 °F

Operating temperature:

-10 °C / 55 °C or 14 °F / 131 °F



General Features THE TABLET

THE TABLET

Dimensions :
318mm x 120mm x 16mm



318mm

120mm

16 mm

Weight :

1 Kg

Screen:

7,8 inches - 1404 x 1872 pixels

Primary material:

ABS-PC 23,9% , PC 19 %, PP 15%

Camera :

5 Mp autofocus

Temperature under load:

15 °C / 33 °C or 59 °F / 91.4 °F

Operating temperature:

-10 °C / 55 °C or 14 °F / 131 °F



Assets THE BOX



Warehouse

- **Automatic opening of the packaging 32L / 8.45 GL configuration** (for the automation line)
- **Protection of objects:** Automatic object tracking + Non-slip landing surface
- **Transfer of transport labels by BLE, 7.8" display screen**
- **Geometry of the foldable packaging** for small items or inventory
- **External geometry allowing stacking, easy storage in 2 positions 32L / 2L or 8.45 GL / 0.53 GL**



Logistics

- **Geolocation:** Precise delivery route and adaptable geolocation information frequency
- **Integrated carrying handle**
- **Logistic alerts:** Opening attempts, Shocks, Temperatures, Humidity, Seals...
- **External geometry allowing stacking, easy storage in 2 positions 32L / 2L or 8.45 GL / 0.53 GL**

Assets THE BOX PRO



Warehouse

- **Automatic opening of the packaging 32L / 8.45 GL configuration** (for the automation line)
- **Protection of objects:** Automatic object tracking + Non-slip landing surface
- **Transfer of transport labels by BLE, 7.8" display screen**
- **Availability in several sizes L, M, S, XS, XXS**
- **External geometry allowing stacking, easy storage**



Logistics

- **Geolocation:** Precise delivery route and adaptable geolocation information frequency
- **Temperature-controlled transport.**
- **Logistic alerts:** Opening attempts, Shocks, Temperatures, Humidity, Seals...
- **External geometry allowing stacking, easy storage**

Assets THE TABLET



Warehouse

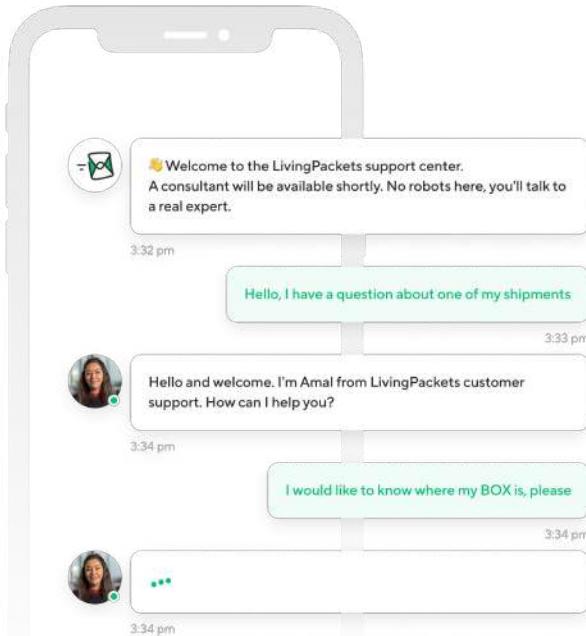
- Suitable for all types of packaging
- Fastening kit
- Transport label transfer via BLE, display on 7.8" screen
- Low energy consumption



Logistics

- **Geolocation:** Precise delivery routes and adaptable delivery frequency
- **Temperature-controlled transport.**
- **Logistics alerts:** Shock, Temperature, Humidity,
- **Weatherproof and impact-resistant**

Features



Customer Service

- **Geolocation:** Precise delivery route and adaptable geolocation information frequency
- **Semi-automatic services:** return function, control operation (without physical opening) by content display (internal camera)
- **Personalization at delivery:** exchanges possible via loudspeakers or display of personalized messages on the E ink display screen
- **Customer identification:** if desired, via the NFC interface on the front panel
- **Mobile application with access to various logistic and commercial services:** Return, Marketplace to facilitate the circular economy (Vinted / Le Bon Coin ...), Private shipments, Location of the deposit area, Availability ...

Defining the functions.

THE BOX

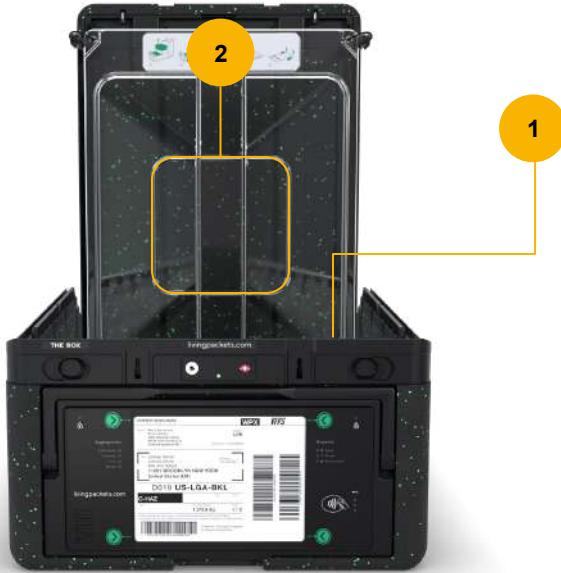


THE BOX Pro



1. **TSA.** The system certified by the TSA company allows the opening of THE BOX and THE BOX Pro. Only the competent authorities (customs) with a universal key can open THE BOX or THE BOX Pro once. For the customer, this electromechanical system can be managed via the mobile application.
2. **Closing system.** Thanks to two latches located at the top on the left and right side of the box, the customer can open it and retrieve his package. This function is directly linked to the TSA function which, as mentioned above, controls access.
3. **Tablet.** It is on this screen that one finds the essential functionalities of THE BOX and THE BOX Pro. This one will be described precisely below.
4. **Handle.** Allows the customer to easily handle the box to take it home or to the drop-off point.

Defining the functions THE BOX.



1. **Anti-slip mat.** The anti-slip mat prevents the package from moving during transport. It also helps the customer to place the package in the center of THE BOX.
2. **Holding system.** Connected to the anti-skid mat, the holding system holds all the packages thanks to an adaptive system.

Precautions for use



Observe the following precautions to avoid fire, personal injury, and/or damage to THE BOX, THE BOX Pro et THE TABLET. The manufacturer declines all responsibility for material damage or damage (physical or moral) due to improper use and/or failure to observe the safety instructions.

For warranty conditions, please contact LIVINGPACKETS.
Please also read our general terms and conditions.

Precautions for use

- Do not use THE BOX, THE BOX Pro or THE TABLET near a water source.
- Avoid installing THE BOX, THE BOX Pro or THE TABLET near heat sources such as radiators, stoves, or other appliances (e.g., amplifiers) that produce heat.
- Do not expose THE BOX, THE BOX Pro or THE TABLET to the sun for too long.
- Do not place objects inside THE BOX, THE BOX Pro or THE TABLET that could damage it (for example, objects filled with liquid or lighted candles).
- Do not attempt to disassemble, open, crush, bend or deform, drill or cut THE BOX, THE BOX Pro or THE TABLET.
- Do not try to modify THE BOX, THE BOX Pro or THE TABLET.
- Do not try to disassemble THE BOX, THE BOX Pro or THE TABLET.
- Do not charge THE BOX, THE BOX Pro or THE TABLET if the ambient temperature is above 33°C or below 15°C.
- Store in a dry place.
- Recharge THE BOX, THE BOX Pro or THE TABLET with a USB-C cable and on a compatible USB charger BC1.2 or USB Type C 5V / 3A.
- Do not modify or refurbish the battery, attempt to insert foreign objects into the battery, immerse the battery in water or other liquids, or expose it to flame, explosion or any other hazard.
- Supervise children to ensure that they do not play with THE BOX, THE BOX Pro or THE TABLET.
- Because of the Bluetooth signals, please keep a safe distance between the device and anyone with a pacemaker. If you are unsure or have any questions, contact the pacemaker manufacturer or your doctor.
- Refer all maintenance work to qualified personnel. Maintenance work is necessary if THE BOX, THE BOX Pro or THE TABLET is damaged: for example, damage to the connectors, liquid spills or objects falling inside THE BOX, THE BOX Pro or THE TABLET, exposure to rain or moisture, malfunction or dropping of THE BOX, THE BOX Pro or THE TABLET.

Recycling



THE BOX, THE BOX Pro or THE TABLET has been designed and manufactured with high quality materials and components that can be recycled and reused. The presence of the crossed-out wheeled garbage can symbol indicates that the product complies with the European Directive 2002/96/EC: Do not dispose of this product with ordinary household waste. If the product deteriorates, please return THE BOX, THE BOX Pro or THE TABLET to the address indicated on the label.



Features THE BOX / THE BOX Pro



Send

1. The user uses THE BOX/THE BOX Pro at his disposal.
2. The user opens THE BOX/THE BOX Pro using the left and right latches.
3. The user places the package in THE BOX/THE BOX Pro.
4. The user closes THE BOX/THE BOX Pro by folding down the lid.
5. The user follows the instructions in the Web App and the mobile App to create a new label.
6. The user connects to THE BOX/THE BOX Pro via the mobile application to transfer the label to the screen.
7. The user locks THE BOX/THE BOX Pro and it is ready to be to be sent via the usual carrier.



Reception

1. The user shall receive THE BOX/THE BOX Pro through his usual carrier.
2. The user receives the BOX/THE BOX Pro via the App and unlocks THE BOX/THE BOX Pro.
3. The user opens THE BOX/THE BOX Pro using the left and right latches.
4. The user lifts the lid, the holding system releases the object.
5. The user gets his object back.
6. The user closes THE BOX/THE BOX Pro by folding down the lid.
7. The user follows the instructions in the App to send a new shipment.

Features THE TABLET



Send

1. The user picks up the package with THE TABLET at his disposal.
2. The user fastens THE TABLET to his parcel using the fastening mechanism
3. The user seals the parcel.

The user follows the instructions in the Web App and Mobile App to create a new label.
4. The user connects to THE TABLET via the mobile app to transfer the label to THE TABLET's screen.
5. The parcel is ready for shipment via the usual carrier.



Reception

1. The user receives the parcel with THE TABLET via his usual carrier.
2. The user receives THE TABLET via the mobile App.
3. The user opens the parcel and retrieves its contents.
4. The user activates the "Return" function from the TABLET after resealing the packaging.
5. Alternatively, the user can follow the Partner App's instructions to send a new shipment.

Technical specifications

E-paper Display

7.8" – 1404 x 1872 pixels

Camera

5 MP autofocus

Battery

Lithium-Ion 3.85V – 5000mAh – 19Wh –

Charging time: about 4 hours

Charge Input USB-C: 5V – 3A Max

BLE (Bluetooth)

Band 2400 to 2483.5 MHZ / 5.25mW

WiFi

Band 2400 to 2483.5 MHZ / 49mW

Cellulaire

LTE-M: Band 1920 to 1980 MHZ / 84mW; Band 832 to 862 MHZ / 148mW; Band 703 to 748 MHZ / 88mW

GNSS

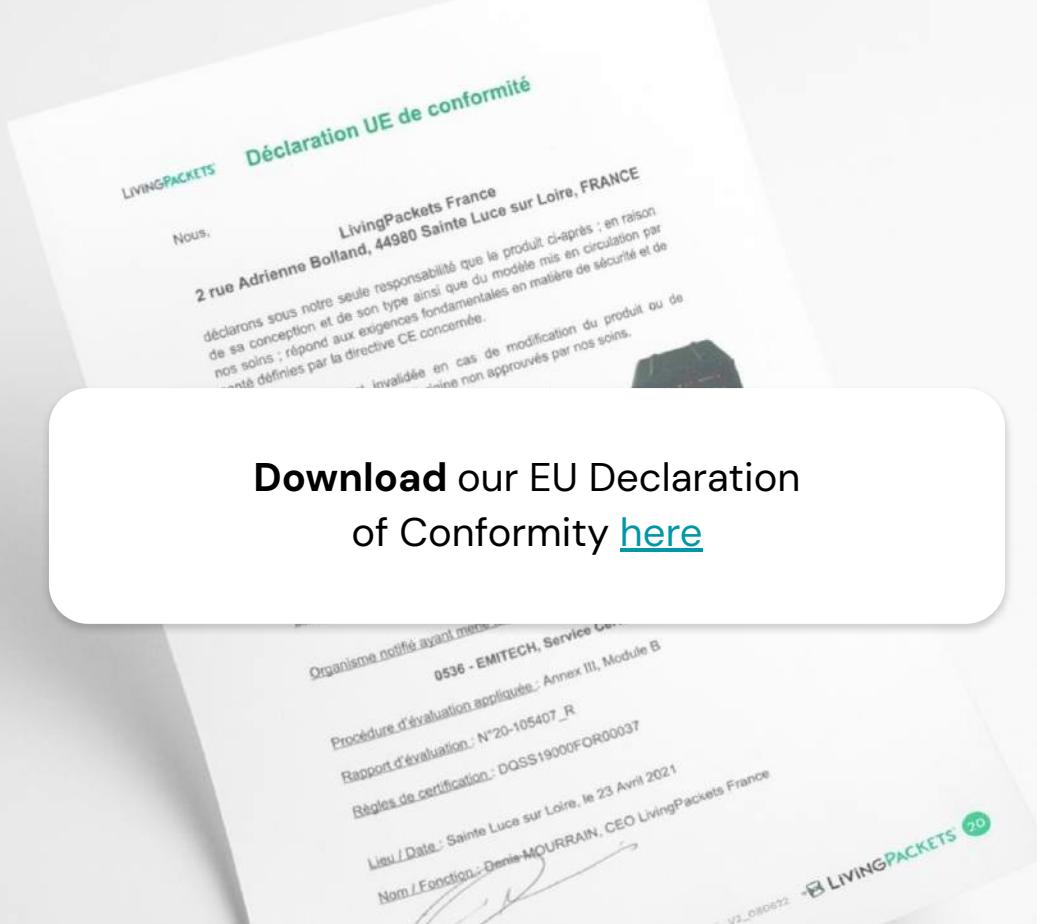
2G Bands: Band 880 to 915 MHZ / 1203 mW; Band 1710 to 1785 MHZ / 589mW
GPS, GLONASS, BeiDou, Galileo, QZSS
Band 1559 to 1610 MHZ

Norms

The product complies with the RED Directive 2014/53/EU and is covered by the following standard

Function	Band of utilization	Radio standard	CEM Standard
2G	from 880 MHz to 915 MHz with maximal radiated power: 1203 mW from 1710 MHz to 1785 MHz with maximal radiated power: 589 mW	EN 301 511 V12.5.1	EN 301 489-52 V1.1.0 EN 301 489-1 V2.2.3
4G LTE	from 1920 MHz to 1980 MHz with Maximal radiated power: 84 mW from 832 MHz to 862 MHz with Maximal radiated power: 148 mW from 703 MHz to 748 MHz with Maximal radiated power: 88 mW	EN 301 908-1 V13.1.1 EN 301 908-13 V13.1.1	EN 301 489-52 V1.1.0 EN 301 489-1 V2.2.3
Wifi / BLE (Band 2.4GHz)	from 2400 MHz to 2483.5 MHz with maximal radiated power: 49 mW	EN 300 328 V2.2.2	EN 301 489-1 V2.2.3 EN 301 489-17 V3.2.0
GNSS	from 1559 MHz to 1610 MHz	EN 303 413 V1.1.1	EN 301 489-1 V2.2.3 EN 301 489-19 V2.1.1
RFID 13,56 MHz (Reader)	from 13.553 MHz to 13.567 MHz with maximal radiated power: 0.67 dB μ A/m at 10m.	EN 300 330 V2.1.1	EN 301 489-1 V2.2.3 EN 301 489-3 V2.2.0
Tag NFC (Passif) 13.56MHz	from 13.553 MHz to 13.567 MHz	EN 300 330 V2.1.1	EN 301 489-1 V2.2.3 EN 301 489-3 V2.2.0
TAG UHF (Passif) 865 to 868 MHz	from 865 MHz to 868 MHz	EN 300 220-2 V3.1.1	EN 301 489-1 V2.2.3 EN 301 489-3 V2.2.0

CE Certification



FCC/ISED Certifications

!\\ Changes or modifications not expressly approved by LivingPackets could void the user's authority to operate the equipment.

FCC Part 15 compliance statement

This device complies with part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) This device may not cause harmful interference, and (2)_this device must accept any interference received, including interference that may cause undesired operation.

NOTE: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates uses and can radiate radio frequency energy and, if not installed and used in accordance with the instruction, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception which can be determined by turning the equipment off and on, the user is encouraged to try to correct interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

FCC/ISED Certifications

Licence-Exempt Radio Apparatus (ISED)

This device contains licence-exempt transmitter(s)/receiver(s) that comply with Innovation, Science and Economic Development Canada's licence-exempt RSS(s). Operation is subject to the following two conditions:

1. This device may not cause interference.
2. This device must accept any interference, including interference that may cause undesired operation of the device.

Appareils radio exempts de licence (ISDE)

L'émetteur/récepteur exempt de licence contenu dans le présent appareil est conforme aux CNR d'Innovation, Sciences et Développement économique Canada applicables aux appareils radio exempts de licence. L'exploitation est autorisée aux deux conditions suivantes :

1. L'appareil ne doit pas produire de brouillage;
2. L'appareil doit accepter tout brouillage radioélectrique subi, même si le brouillage est susceptible d'en compromettre le fonctionnement.

FCC/ISED Certifications

Radio Frequency (RF) Exposure Compliance of Radiocommunication for mobile Apparatus

To satisfy FCC and ISED-Canada RF Exposure requirements for mobile devices, a separation distance of 20 cm or more should be maintained between the antenna of this device and persons during operation. This transmitter must not be co-located or operating in conjunction with any other antenna or transmitter.

Conformité à l'exposition aux champs RF des équipements radio mobiles

Pour satisfaire aux exigences FCC et ISDE-Canada concernant l'exposition aux champs RF pour les appareils mobile, une distance de séparation de 20 cm ou plus doit être maintenu entre l'antenne de ce dispositif et les personnes pendant le fonctionnement. Cet émetteur ne doit pas être co-situé ou fonctionner conjointement avec une autre antenne ou un autre émetteur.