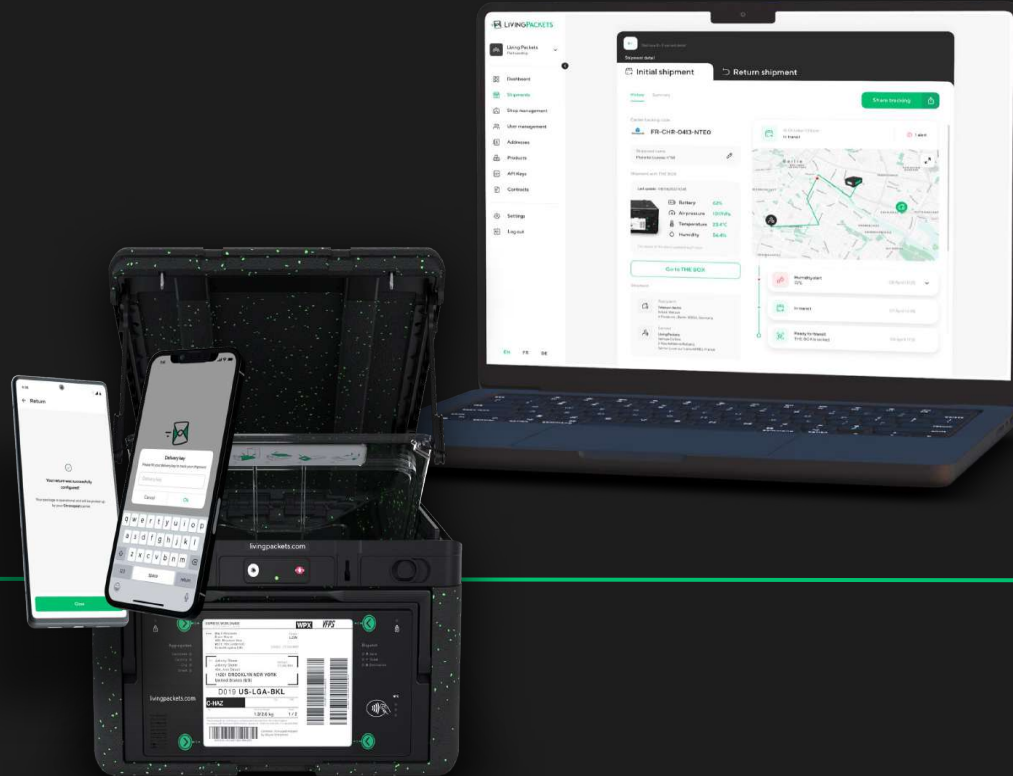


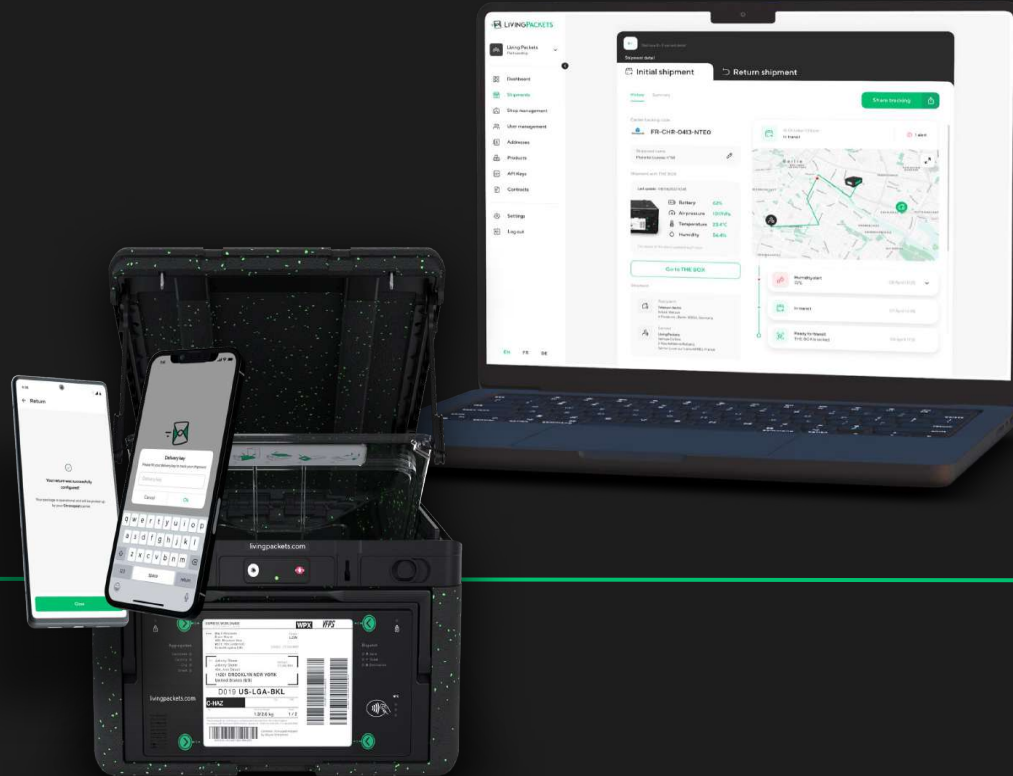
# User's Guide



# General Content

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# Starter Guide



# Content

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RECEIVING	26
REMOTE CONTROL	33

# User account - Personal space

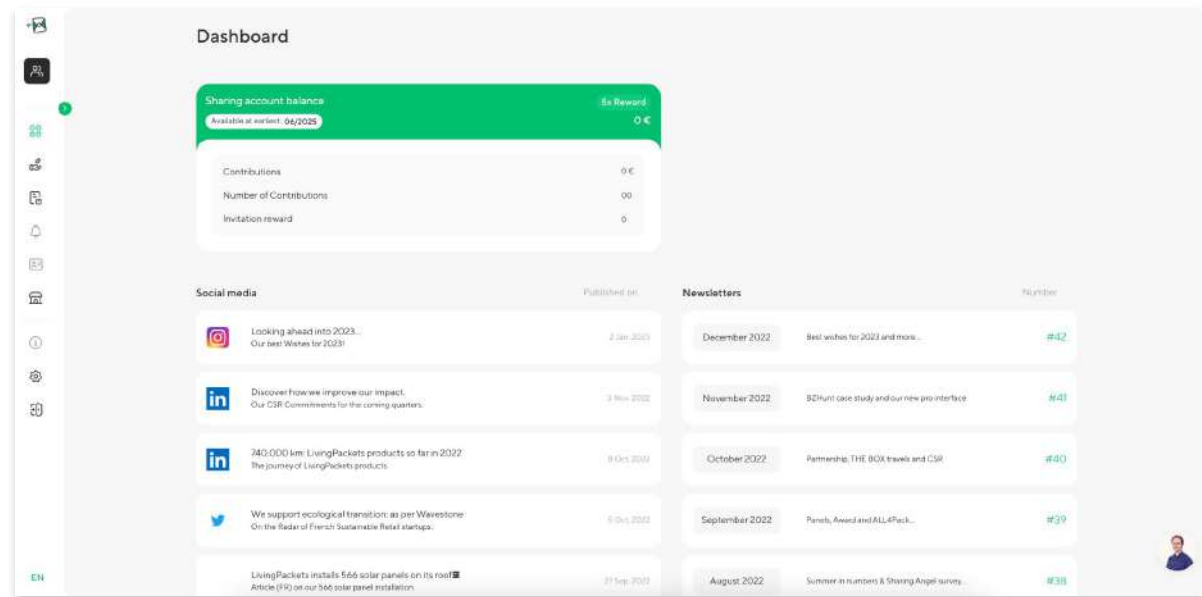
The user account allows you to view your personal dashboard as well as that of your associated Partner.

## 1. Home page

### Personal Account:

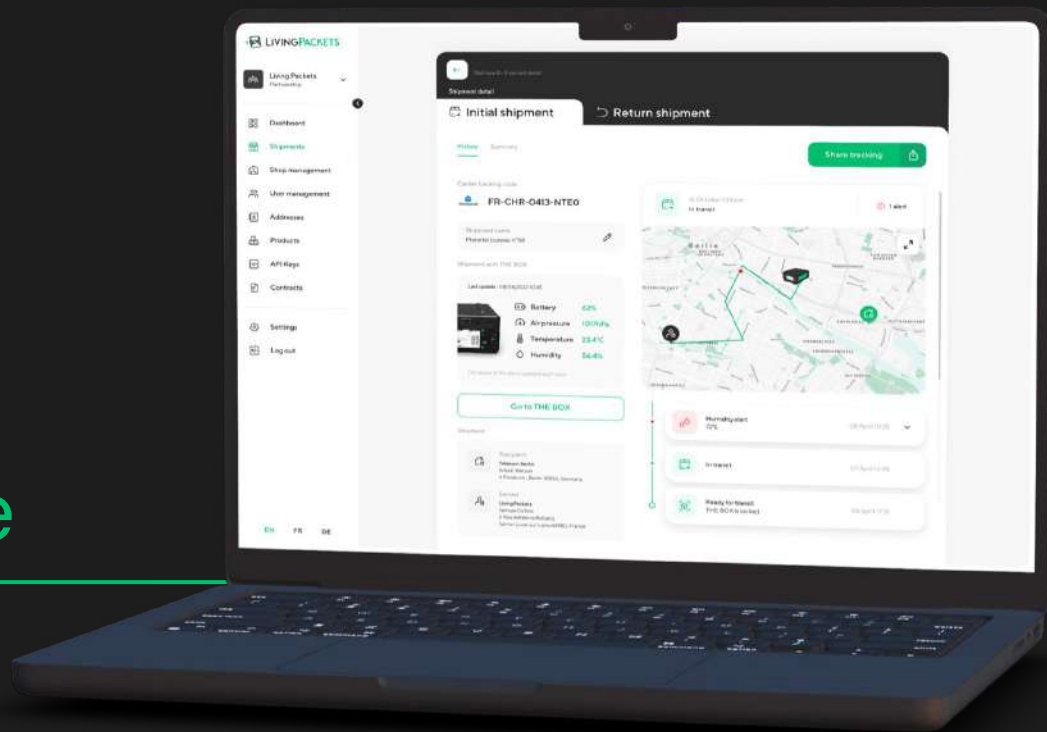
This view contains the information of the personal account, the Contributions and the Purchases & Rentals and gives the possibility to modify the user's identifiers.

*The detailed description of the sections of a personal account is not detailed in this guide.*



# User guide

## Partner Space

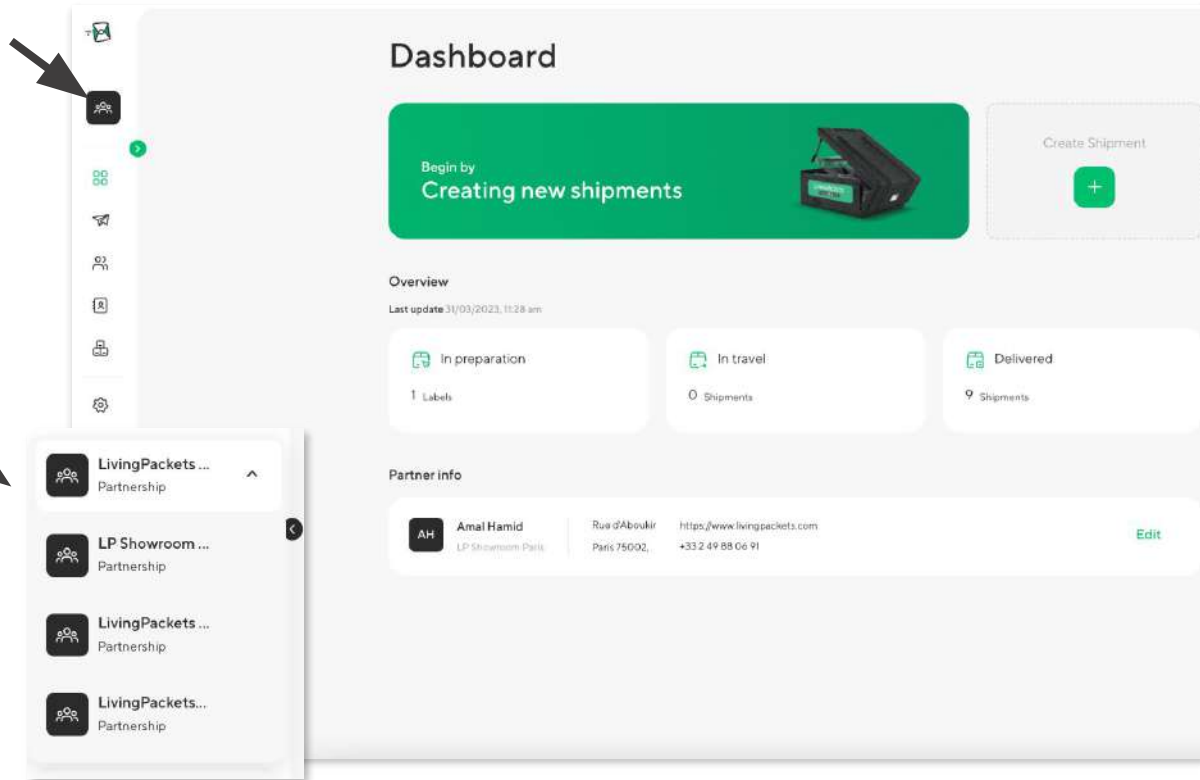


# User account - Partnership Space

## Business Account:

To integrate a partner space, you must receive an invitation from that partnership administrator.

This view contains the information of the **business account** and gives the possibility to modify, create and follow up shipments as well as to access the Partner.



# User account - Partnership Space

Log in to your **business account** to view the following sections.

## 2. Shipping

- Shipments overview:

This section allows you to track or create a shipment. (1)

- Create a shipment:

To initiate a new shipment, click on **"Create a shipment"**. (2)

See page 15 for the shipment creation steps

**Overview**

Ready to go In transit Delivered

Shipment name Search

Create a shipment

Date of creation	Shipment name	Carrier tracking code	Recipient	Recipient address	TOTAL fees
31 Jan 2024	D2002441290 / 100202305193	ND963143016FR	CORIOUS TELECOM SERVICE DISTRIBUTION - ANNE-MA	2 RUE DU CAPITAINE SCOTT PARIS 75015,	
	D2002441290 / 100202305193	ND963143028FR	GRO SCH FR - DISTRIBUTION CARREFOUR DE LA CONFERENCE	5 RUE DE L'ESPACE SCHENGEN TIGERY 91564,	
30 Jan 2024	D2002441290 / 100202305193	ND963143016FR	CORIOUS TELECOM SERVICE DISTRIBUTION - ANNE-MA	2 RUE DU CAPITAINE SCOTT PARIS 75015,	
	D2002441290 / 100202305193	ND963143028FR	GRO SCH FR - DISTRIBUTION CARREFOUR DE LA CONFERENCE	5 RUE DE L'ESPACE SCHENGEN TIGERY 91564,	
30 Jan 2024	D2002441290 / 100202305193	ND963143016FR	CORIOUS TELECOM SERVICE DISTRIBUTION - ANNE-MA	2 RUE DU CAPITAINE SCOTT PARIS 75015,	
	D2002441290 / 100202305193	ND963143028FR	GRO SCH FR - DISTRIBUTION CARREFOUR DE LA CONFERENCE	5 RUE DE L'ESPACE SCHENGEN TIGERY 91564,	



# User account - Partnership Space

- Manage Shipments:

In the "**Shipments**" section, all your imported labels will be displayed. You will find the **label(s) you have created.** (1)

The 3 tabs define the status of your shipment (Labels available, In transit, Delivered).

Date of creation	Shipment name	Carrier tracking code	Recipient	Recipient address	TOTAL cost
31 Jan 2024	D2002448290 / 100202305193	NO963143016FR	CORIOLIS TELECOM SERVICE DISTRIBUTION - ANNE-MA	2 RUE DU CAPITAINE SCOTT PARIS 75015	
30 Jan 2024	D2002448290 / 100202305193	NO963143016FR	CORIOLIS TELECOM SERVICE DISTRIBUTION - ANNE-MA	2 RUE DU CAPITAINE SCOTT PARIS 75015	
30 Jan 2024	D2002448290 / 100202305193	NO963143028FR	CORIOLIS TELECOM SERVICE DISTRIBUTION - ANNE-MA	2 RUE DU CAPITAINE SCOTT PARIS 75015	
30 Jan 2024	D2002448290 / 100202305193	NO963143016FR	CORIOLIS TELECOM SERVICE DISTRIBUTION - ANNE-MA	2 RUE DU CAPITAINE SCOTT PARIS 75015	
30 Jan 2024	D2002448290 / 100202305193	NO963143028FR	CORIOLIS TELECOM SERVICE DISTRIBUTION - ANNE-MA	2 RUE DU CAPITAINE SCOTT PARIS 75015	

# User account - Partnership Space

In the "In Transit" tab, select the trip (1) you wish to track from the list of shipments.

Access the tracking by clicking on the desired trip.

**Overview**

Ready to go In transit Delivered

Shipment name Search Create a shipment

Ongoing Return

Date of creation	Shipment name	Carrier tracking code	Recipient	Recipient address	TOTAL WT
31 Jan 2024	D200344290 / 100202305993	* NO963143016FR	CORIOUSTELECOM SERVICE DISTRIBUTION - ANNE-MA	2 RUE DU CAPITAINE SCOTT - PARIS 75016, FRANCE	
31 Jan 2024	D200344290 / 100202305993	* NO963143028FR	GXSCH FR - DISTRIBUTION CARREFOUR DE LA CONFERENCE	3 RUE DE L'ESPACE SCHENGEN TIGERY 91564, FRANCE	
30 Jan 2024	D200344290 / 100202305993	* NO963143016FR	CORIOUSTELECOM SERVICE DISTRIBUTION - ANNE-MA	2 RUE DU CAPITAINE SCOTT - PARIS 75016, FRANCE	
	D200344290 / 100202305993	* NO963143028FR	GXSCH FR - DISTRIBUTION CARREFOUR DE LA CONFERENCE	3 RUE DE L'ESPACE SCHENGEN TIGERY 91564, FRANCE	

# User account - Partnership Space

## 3. Addresses

In this section, you will find all the shipping **addresses** that have been added. You will be able to add new addresses or modify existing ones.

Adding addresses in this section will allow you to **select them for pre-filling** when creating labels.

**Addresses**

LivingPackets R&D

Home Shipments **Addresses** Products Settings Logout

Book a meeting to manage your offer

EN FR DE

<https://app.livingpackets.com/partner/38f57977-49e7-4bcd-ae67-7b48357a6080/contact-address-management>

	First name	Last name	Type	Address	
TP	Tichaine	Petitgas	Professional	LivingPackets 2 rue adrienne boilland, 44780 Sainte-Luce-sur-Loire, France	
TB	Thomas	Bergalet	Professional	THE POUTINE CORPORATION 5025 DE AVENUE, H1Y2P Montreal, Canada	
TS	Techninovate	Solutions	Professional	Techninovate Solutions 121 Rue de la Révolution, 75001 Paris, France	
SC	Sylvain	Cristofari	Professional	Test39 6 rue acacias, 44280 La chapelle sur andre, France	
SC	Sylvain	Cristofari	Professional	Test 6 rue des acacias, 44280 La chapelle sur andre, France	
SC	Sylvain	Cristofari	Professional	Test2 6 rue acacias	

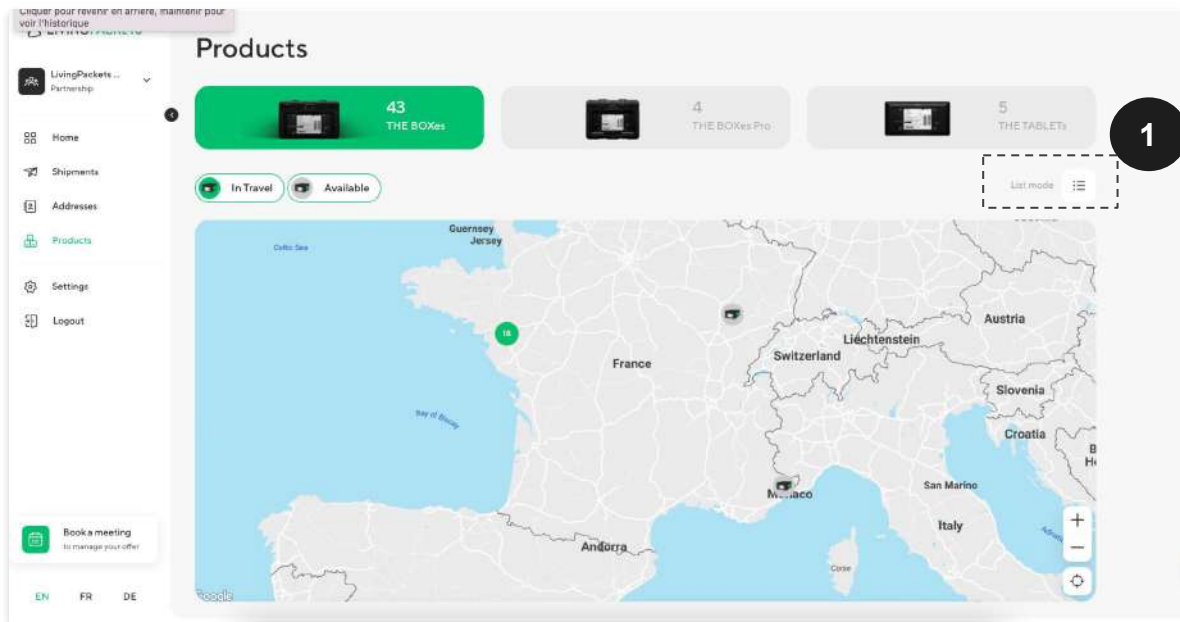
# User account - Partnership Space

## 4. Products

The Product overview allows you to track BOXes, BOXes Pro and TABLETS, associated with your partnership space.

You can simply view their last known position or select the **list display** (1).

In this mode, you will find more information for each product (BOX, BOX Pro or THE TABLET).



# User's guide

## Shipping



# Shipping: General Directions

01 Get THE BOX

02 Open THE BOX using the left and right latches

03 Place the object on the mat on the bottom of THE BOX

04 Close THE BOX by pulling the lid down and toward you

05 Create the label on the Partner Space (see pages 8-16)

06 Follow the instructions on the Mobile App to send the label to THE BOX (see next page)

07 Connect to THE BOX via the Mobile App and transfer the label

08 Lock THE BOX. It is ready to be sent via your usual carrier

# Create a shipment

Log in to your business account to view the following sections.

**STEP 1 :** In the left menu, click on **"Shipments" (1)**

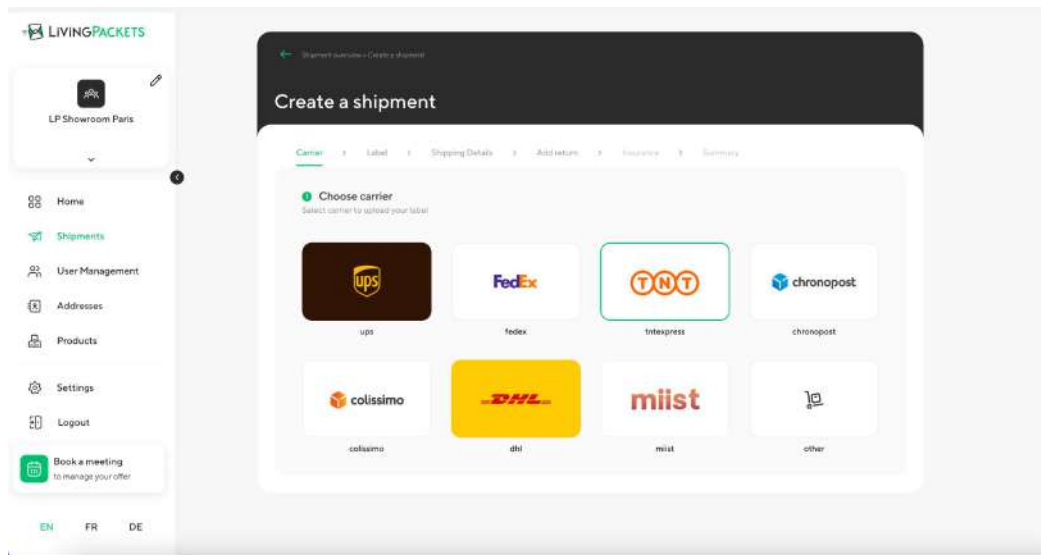
**STEP 2:** To initiate a new shipment, click on **"Create a shipment". (2)**

The screenshot shows the 'Overview' page of the LivingPackets interface. On the left, a sidebar menu contains 'Home', 'Shipments', 'Addresses', 'Products', 'Settings', and 'Logout'. A red circle with the number '1' is placed over the 'Shipments' menu item, with an arrow pointing to it. The main content area has a top bar with 'Ready to go', 'In transit', and 'Delivered' status filters. Below this is a search bar for 'Shipment name'. A red dashed box highlights a green 'Create a shipment' button with a right-pointing arrow. A red circle with the number '2' is placed over this button, with an arrow pointing to it. Below the search bar is a table of shipments with columns: 'Label purchased', 'Label transferred', 'Shipment name', 'Carrier tracking code', 'Recipient', 'Recipient address', and 'TOTAL NET'. The table contains three rows of shipment data for January 31, 30, and 30, 2024.

	Label purchased	Label transferred	Shipment name	Carrier tracking code	Recipient	Recipient address	TOTAL NET
31 Jan 2024	→	→	D2002440290 / 100202305193	NO963143016FR	CORIOUSTELECOM SERVICE DISTRIBUTION - ANNE-MA	2 RUE DU CAPITAINE SCOTT PARIS 75015,	
	→	→	D2002440290 / 100202305193	NO963143028FR	GXO SCH FR - DISTRIBUTION CARREFOUR DE LA CONFERENCE	5 RUE DE L'ESPACE SCHENGEN TIGERY 91564,	
30 Jan 2024	→	→	D2002440290 / 100202305193	NO963143016FR	CORIOUSTELECOM SERVICE DISTRIBUTION - ANNE-MA	2 RUE DU CAPITAINE SCOTT PARIS 75015,	
	→	→	D2002440290 / 100202305193	NO963143028FR	GXO SCH FR - DISTRIBUTION CARREFOUR DE LA CONFERENCE	5 RUE DE L'ESPACE SCHENGEN TIGERY 91564,	
30 Jan 2024	→	→	D2002440290 / 100202305193	NO963143016FR	CORIOUSTELECOM SERVICE DISTRIBUTION - ANNE-MA	2 RUE DU CAPITAINE SCOTT PARIS 75015,	
	→	→	D2002440290 / 100202305193	NO963143028FR	GXO SCH FR - DISTRIBUTION CARREFOUR DE LA CONFERENCE	5 RUE DE L'ESPACE SCHENGEN TIGERY 91564,	

# Create a shipment

**STEP 3:** Select your shipping company.



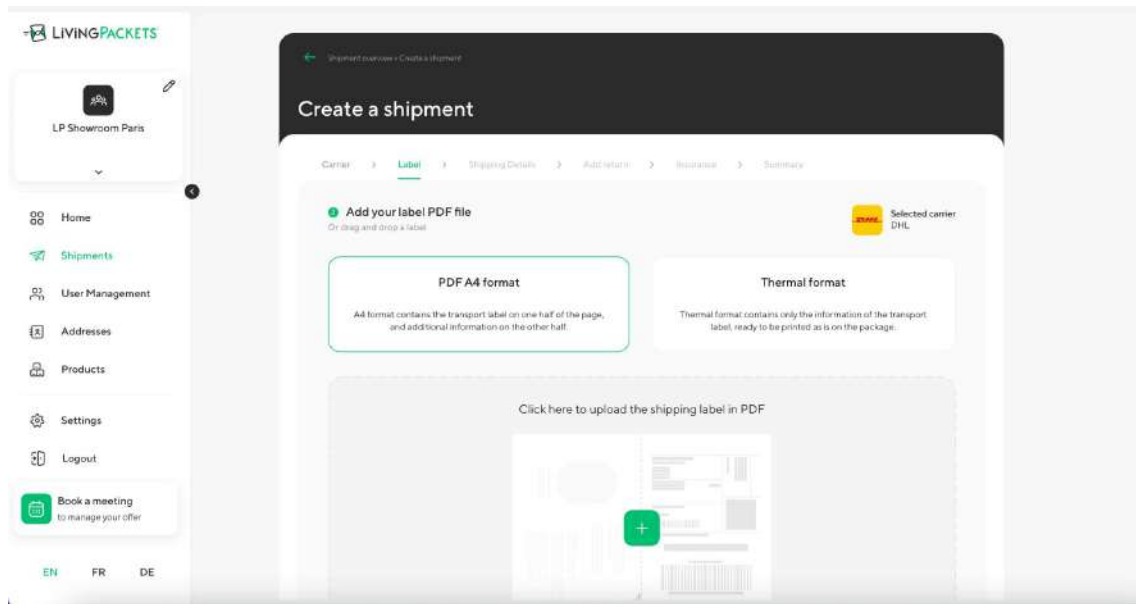


# Create a shipment

**STEP 4:** Select "Entire PDF shipping label" (right option) unless your carrier provides a thermo label.

Add the .pdf file of your shipping label.

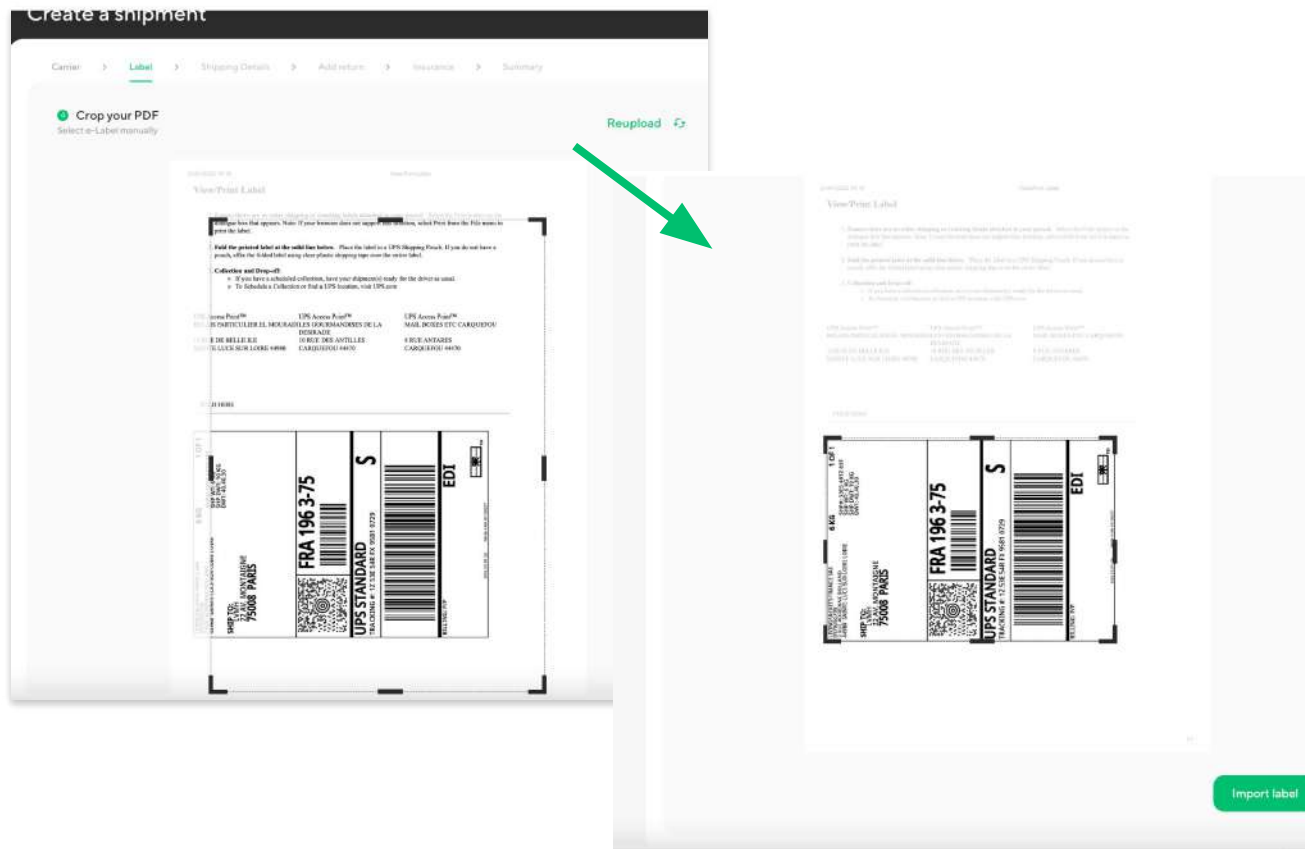
**Note:** At this point, you still have the option to change the carrier.



# Create a shipment

**STEP 5:** If the "label" area of your .pdf is not automatically recognized, you can crop the area manually with your mouse.

Once the area is correctly cropped, click on **import label**.



# Create a shipment

Once your label is imported, an overview will be displayed. If the preview is correct, confirm to proceed to the next step.

Transporteur > Étiquette > **Détails de la livraison** > Ajouter un retour > Assurance > Résumé

**Confirmer les informations**  
Remplir les informations de l'expédition

Téléverser à nouveau

**Étiquette**  
Confirmer que l'étiquette de livraison est correcte et bien affichée sur THE TABLET


Changer l'étiquette  
Rotation de 90°  
Recadrer  
Confirmer

**Détails du colis**

**Adresses d'expédition**

# Create a shipment

**STEP 6:** Once your label is imported, fill in Shipping Info **(1)**, Sender & Recipient **(2)\*** details and

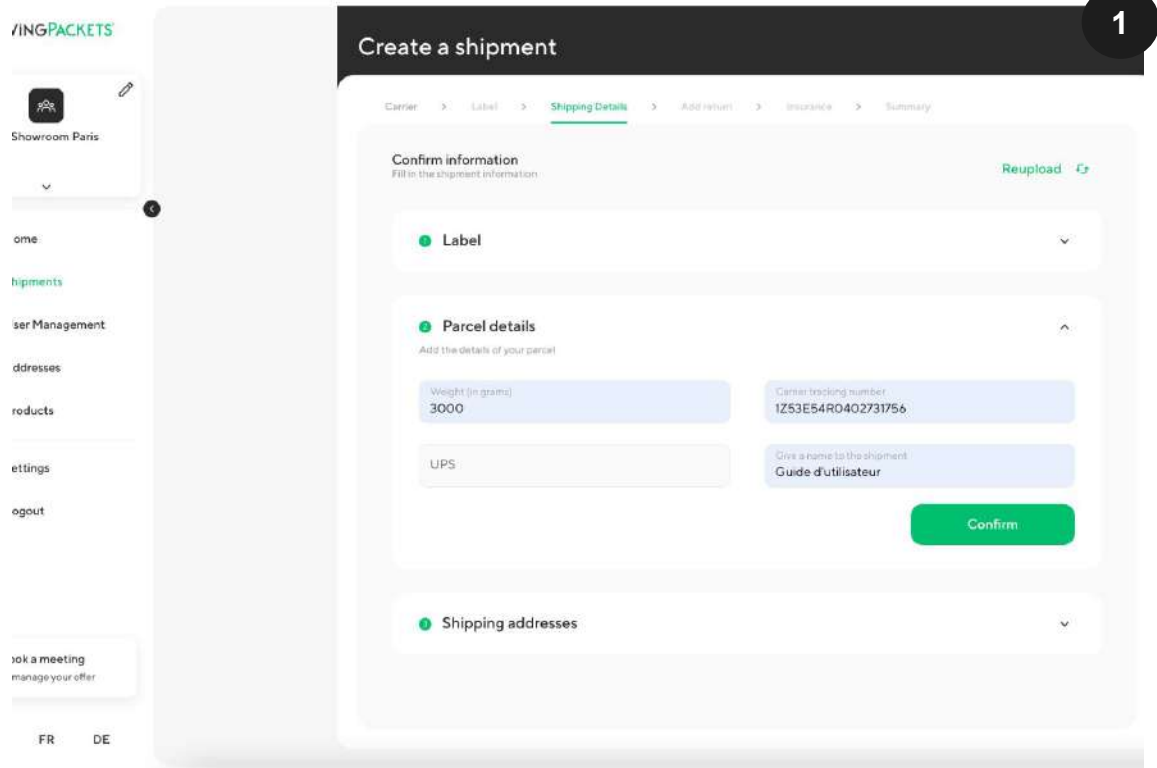
**Tip:** You can use the address book to save time! 

Be careful to fill in the recipient's email address!

In their mailbox, they will receive the "Delivery Key" to receive THE BOX.

**IMPORTANT:** You have the option to add a return label at the end of this operation. **(3)\***

\*For numbering 2 and 3, see next page



# Partnership Space

Create a shipment

Confirm information

2/4: the shipment information

Back

Label

Parcel details

Shipping addresses

Sender

Professional

Personal

First name

Amal

Last name

Hamid

Company name

Notification email

amal.hamid@livingpackets.com

Sender address

Address

82 rue d'Aboukir, RDC (boutique)

City / town

PARIS

Postcode

75002

Country

France

Recipient

Professional

Personal

First name

Denis

Last name

Mourrain

Company name

Notification email

denis.mourrain@livingpackets.com

Recipient address

Address

2 rue Adrienne Bolland

City / town

ST-Etienne

Postcode

42000

Country

Continue

2

Shipping addresses

Sender

Professional

First name

Amal

Last name

Hamid

Company name

Notification email

amal.hamid@livingpackets.com

Recipient

Professional

First name

Denis

Last name

Mourrain

Company name

Notification email

denis.mourrain@livingpackets.com

Add a return label

Before confirming the creation of your shipment, do you want to add a return label?

Continue without

Add a return

3

# Partnership Space

## STEP 7: Summary.

Verify the accuracy of the **information**.

If you did not create a **return label**, you still have the option to do so at this stage.

Press "**Create a shipment**" to finalize.

**LIVINGPACKETS**

LivingPackets Partnership

Home

Shipments

Addresses

Products

Settings

Logout

Book a meeting to manage your offer

EN FR DE

Shipment overview • Create a shipment

### Create a shipment

Carrier Select → Outgoing → Add return → Overview of shipments

#### Summary of the shipping

Check and validate your shipping information.

##### Outgoing label

Sender: <b>LIVINGPACKETS</b> Amal Hamid 82 rue d'Aboult, RDC (boutique) PARIS 75002	Recipient: <b>LIVINGPACKETS FRANCE</b> Dimit Mouren 2 rue Adrienne Bolland STE LUCE SUR LOIRE 44980		
Weight: 3 kg	Carrier code: DHL	Carrier tracking code: I253E54R040Z731756	Reference number: User's Guide

##### Return label

Add Return Label

We have noticed that your shipment does not have a return label. If you wish to add one, click on the add return label button. If not, you can create your shipment

Create shipment →

# Shipping : How to prepare your THE BOX product as a sender

Once you have created your shipping label(s) on the Web App, you will need to use the **LivingPackages Partner** mobile app to send your THE BOX.

Download the app on the Play Store / App Store:



You can retrieve your shipping by signing in :

- **Create an account** **LivingPackages** using your **E-mail**
- **Confirm** by following the link received in your Inbox

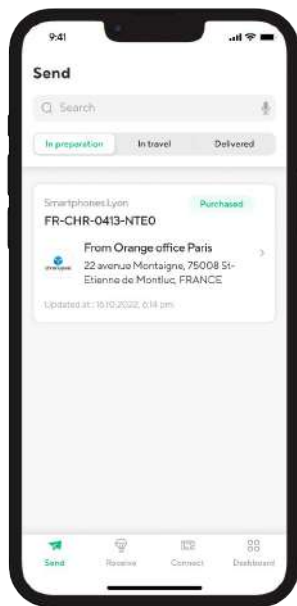
You can now **log in** on the **LivingPackages** app.

To find your label and transfer it to your THE BOX, follow the steps below:

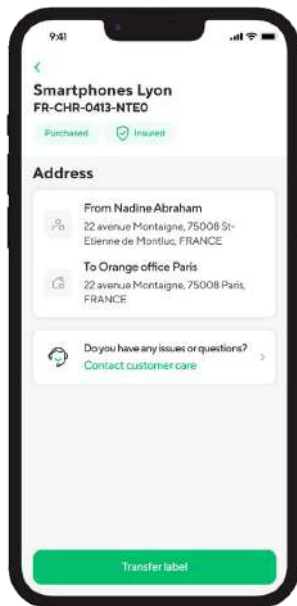


Open the **mobile app** then log in with your LivingPackages credentials.

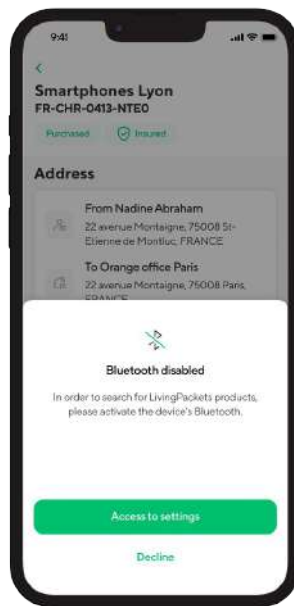
# Shipping : How to prepare your THE BOX product as a sender



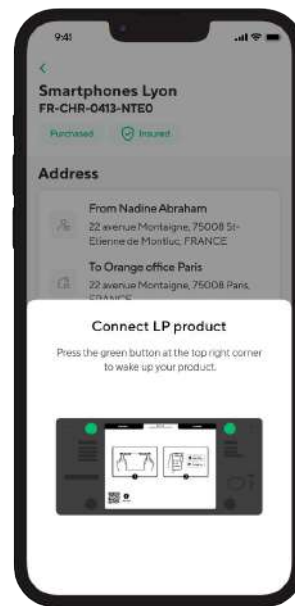
Select **Shipments**  
In the **Ready to go**  
section, find your  
**purchased** labels.



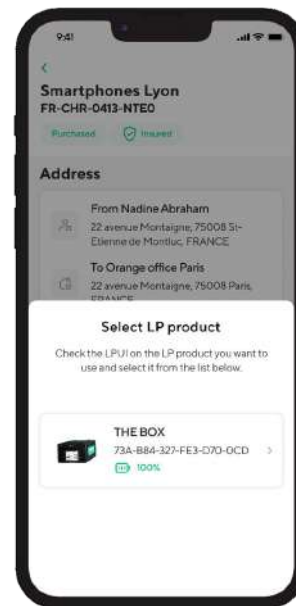
Choose a label to  
transfer to **THE BOX**.



Accept application  
access requests on your  
mobile.



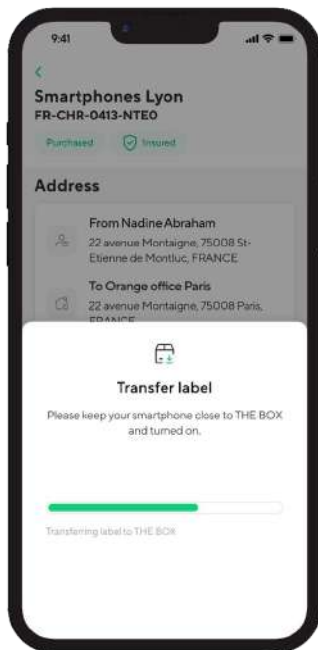
Activate THE BOX by  
pressing simultaneously  
the 2 upper buttons right  
and left of the screen.



Identify and select your  
**THE BOX** from the list.

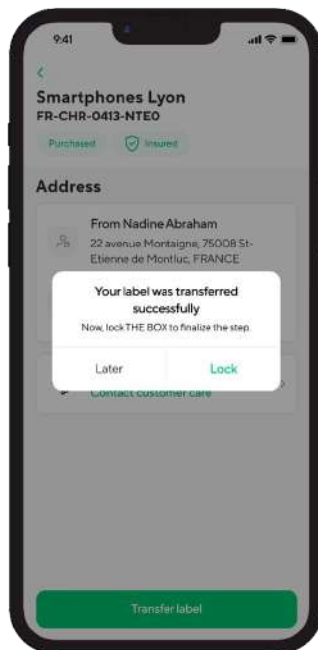


# Shipping: How to prepare THE BOX



Your label is being transferred,  
(Return trip if applicable).

**Remember to check that it  
is properly closed.**



Click on "**Activate now**"  
to lock THE BOX and  
activate its sending.



Your BOX will look like the image above once the label is  
transferred. THE BOX is now  
ready to be shipped.

*Check the legibility of the label and verify that THE BOX  
is properly locked mechanically  
(by testing the top left and right latches).*

You can hand it over to the carrier  
corresponding to your label.

# User's guide

## Receiving



# Receiving: general directions

01 Receive THE BOX (through your usual carrier).

02 Retrieve from a phone, the email from LivingPackets previously received, containing a "delivery key".

03 Click on the link that will open the LivingPackets application and confirm the receipt of THE BOX. It is now unlocked.

04 Open THE BOX by the left and right latches.

05 Lift the cover. The holding system releases the item.

06 Remove the item.

07 Close THE BOX by folding back the lid toward you .

08 Follow the instructions in the app to initiate a new shipment.

# Receiving : Mobile App Quick Start



## 1. Download the LivingPackets mobile app



## 2. Unlock THE BOX with the delivery key received by email

You can track your deliveries by creating a LivingPackets account:

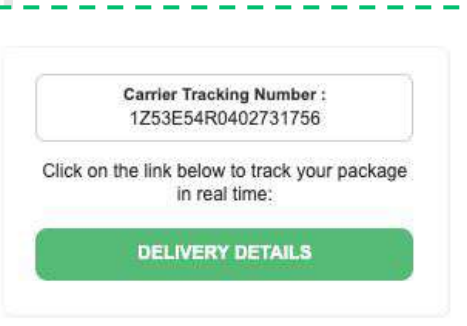
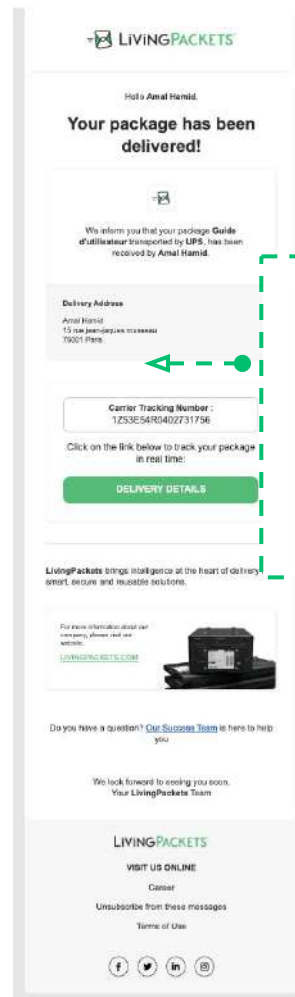
- **Create an account** on **LivingPackets** using your **email**
- **Verify your Email** by clicking the link received in your Inbox.

You can now use the **LivingPackets mobile app**

# Receiving: confirmation email

Check your mailbox to make sure you have received an email indicating that you have a package on the way.

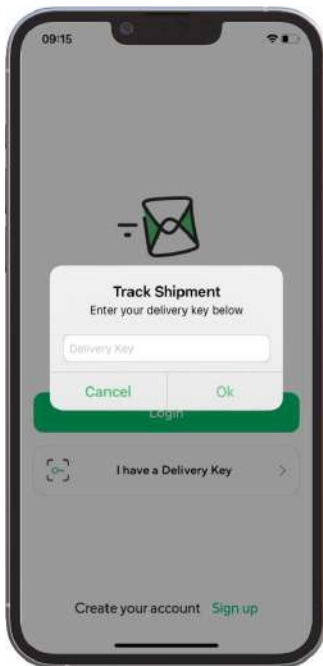
By clicking on the link, follow your THE BOX on its route, (the application must be installed on your mobile).



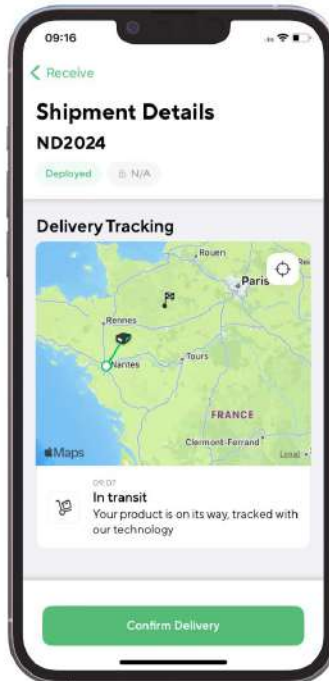
# Receiving without a LivingPackets account



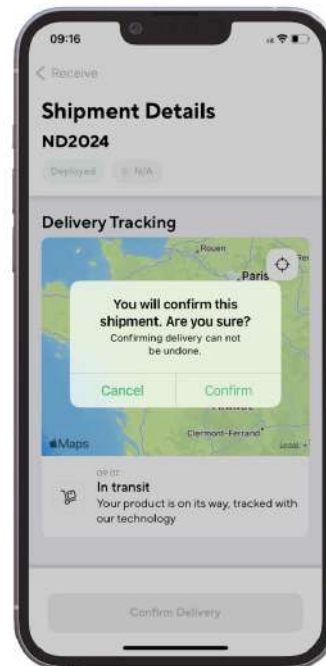
Click on "**I have a delivery key**".



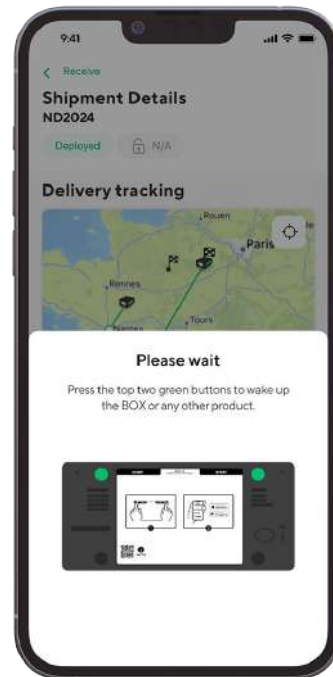
Enter the code received in the "**Delivery key**" email.



You now have access to the route taken by your parcel

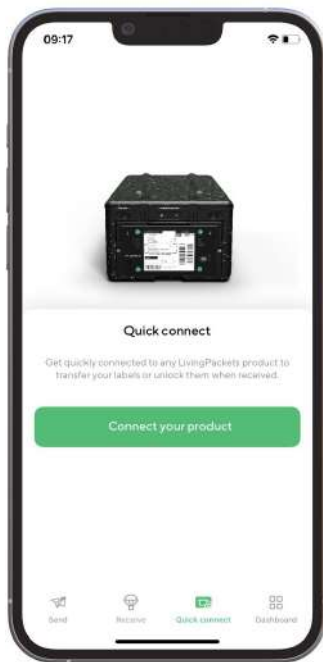


Once you have received THE BOX, click on "**Confirm Delivery**".



Follow the instructions on the screen to unlock your BOX.

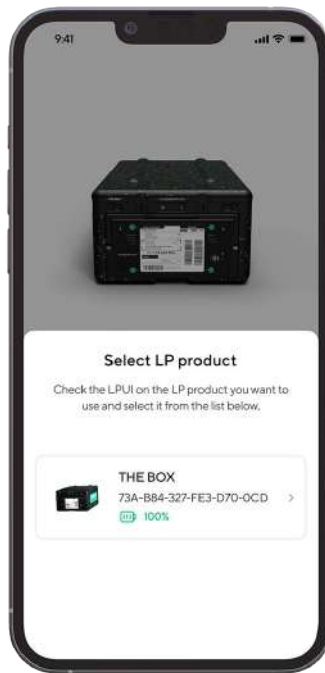
# Receiving with a LivingPackets account



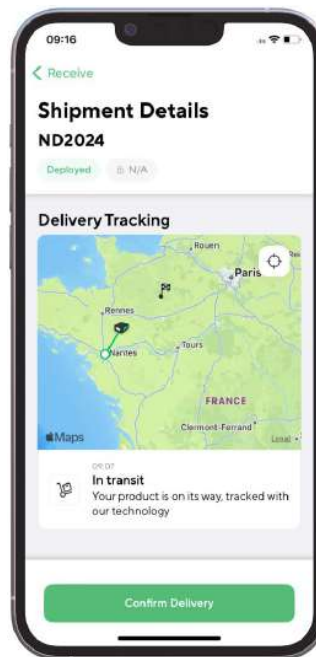
Click on "Log in".



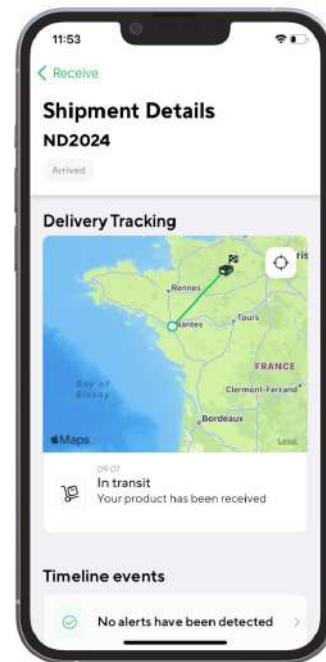
Allow Bluetooth on your device. Activate THE BOX by following the instructions on the screen.



Select your THE BOX from the drop-down list (When your BOX beeps and the LEDs are solid blue, it is connected)



Finalize its reception by clicking on the "Confirm delivery" button

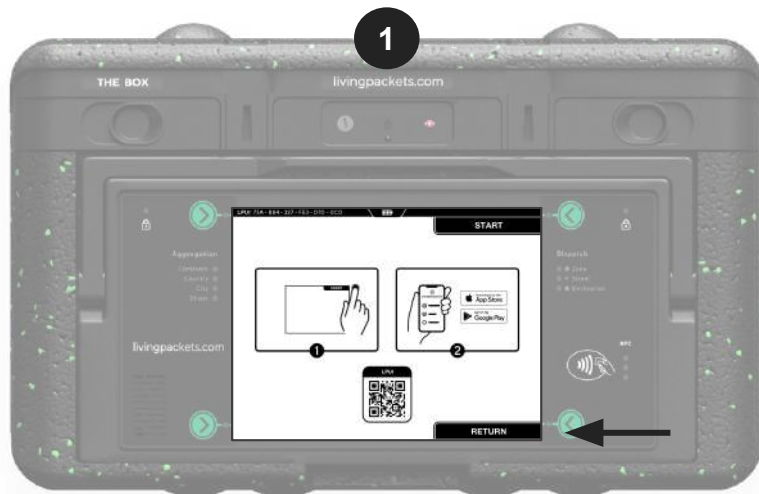


Your BOX is now unlocked, you can now open it.

# Quick Return of THE BOX

Return THE BOX in 2 Clicks.

if the sender has included a return label, please follow these steps.



Push the bottom right button next to  
**"Return THE BOX"**



Once you are ready to lock and return **THE BOX**,  
press **Confirm**.

Your BOX is now in return mode, you can send it back via the  
appropriate carrier.



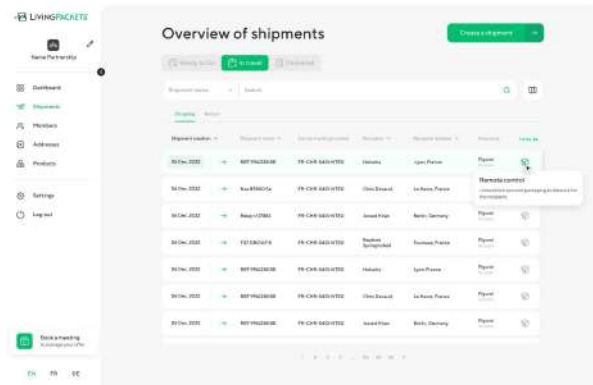
# User's guide

## Remote control

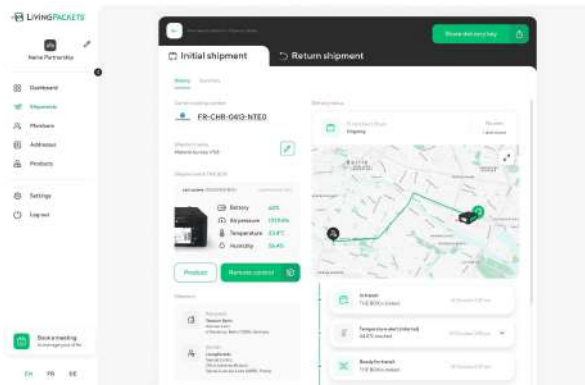


# Remote control for the administrator

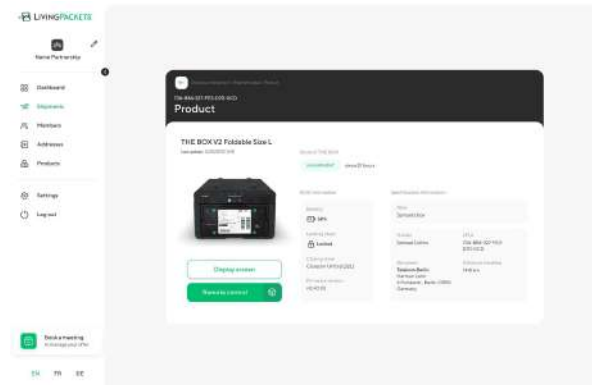
1



2



3



In the Shipping section of your dashboard, identify the line of your shipment to be processed. Click on the **"Remote Control"** icon

On the **detail view**, click on the "Remote control" button. Alternatively, click on the **"Product"** button to see more information.

In the product view, click on "remote control".

# Remote control: general administrator instructions

01 Log in to the dashboard.

02 Go to the “Shipment” section.

03 Click on the “remote control” icon on the shipment to edit line.

04 On the product overview, click on “remote control”.

05 Click on “connect to the product”.

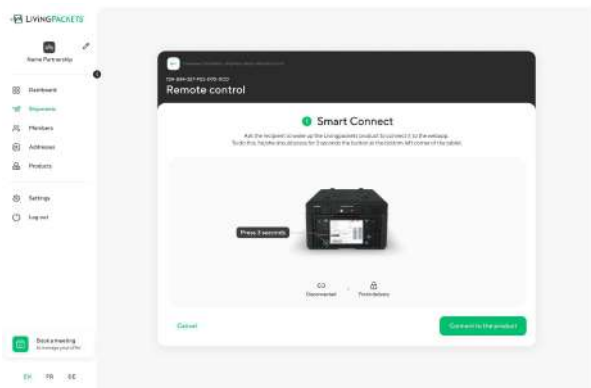
06 Activate THE BOX by pressing simultaneously the 2 upper buttons right and left of the screen during 3 secondes.

07 On the dashboard, confirm delivery.

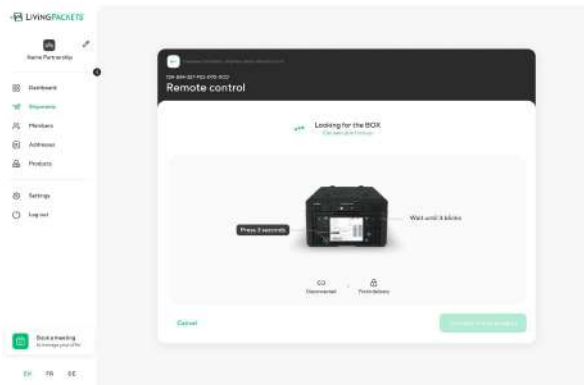
08 Proceed to the return deploy, if available

# Remote control for the administrator

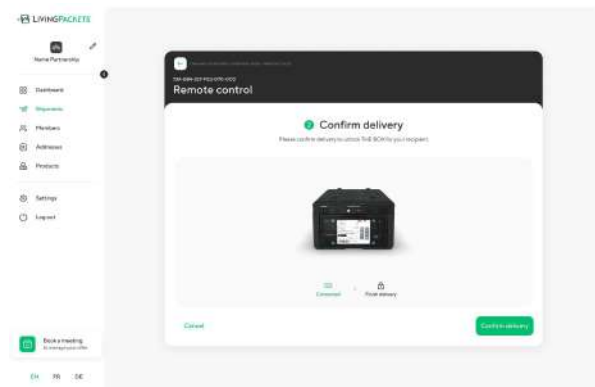
4



5



6



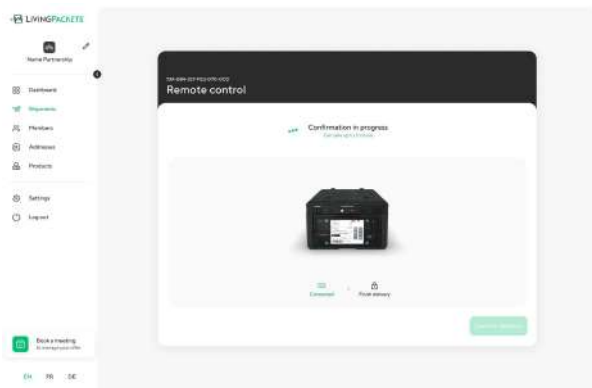
The agent must now **activate THE BOX** by simultaneously pressing the 2 top buttons on the front panel for 3 seconds, until the LEDs light up.

Back on the **dashboard**, click on the **"connect product"** button and wait for the connection to be established..

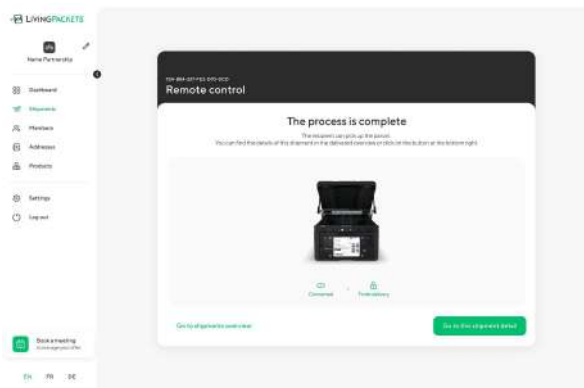
Once the connection has been established, a success screen appears. **Confirm delivery.**

# Remote control for the administrator

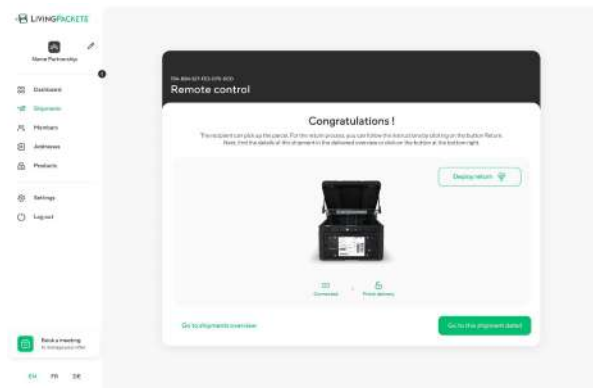
7



8



9



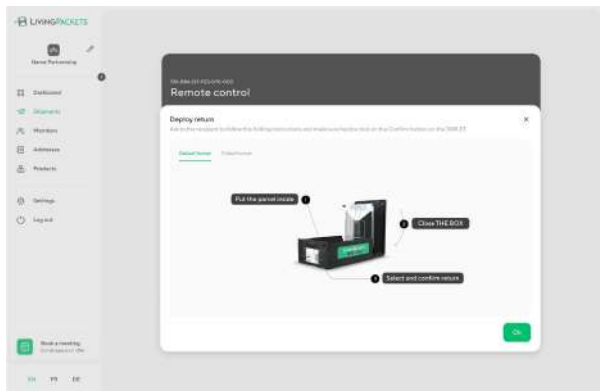
Wait for delivery confirmation, which may take a few seconds.

Once the delivery has been successfully confirmed, **the procedure is complete** and you can consult the "Shipping" file.

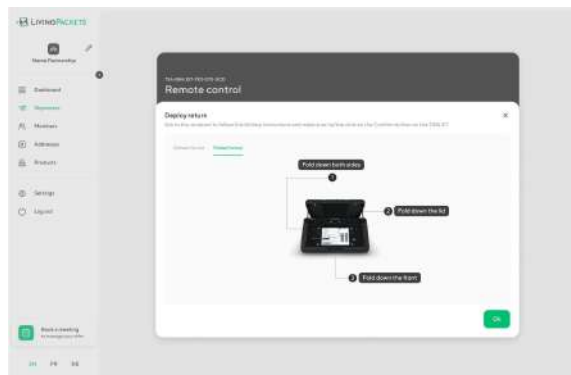
If a **return** is to be deployed, an alternative screen will be displayed, offering the option of **continuing the procedure**.

# Remote control for the administrator: deploying return

10



**THE BOX unfolded**



**THE BOX folded**

To deploy a return from the web app, follow the on-screen instructions for each of the following cases: THE BOX folded / unfolded

# Technical documentation

THE BOX/ THE BOX PRO  
THE TABLET



# General features THE BOX

1 THE BOX, 2 sizes



## THE BOX unfolded

Interior dimensions:  
495mm x 360mm x 180mm  
19.89in x 14.17in x 7.09in

**Usable volume: 32L / 8.45 Gal**  
( $\frac{1}{4}$  of pallet 800mm x 1200mm)



## THE BOX folded

Interior dimensions:  
495mm x 360mm x 10mm  
19.89in x 14.17in x 0.39in

**Usable volume: 2L / 0.53 Gal**  
( $\frac{1}{3}$  of pallet 800mm x 1200mm)



Empty Weight: 3 Kg / 6.61 Lbs

Maximum content weight: 6 Kg / 13.23 Lbs

Primary material: EPP (expanded Polypropylene, 98% air)

Secondary materials: PP, Zamak, Inox, Spring steel, EPDM, PA6 GF30, ABS  
PC, CuZn38Pb2, PU, GOre Tex, Gorilla Glass, TPE,  
PMMA, PORON, Silicone, APET

Temperature under load: 15 °C / 33 °C or 59 °F / 91.4 °F

Operating temperature: -10 °C / 55 °C or 14 °F / 131 °F



# General Features THE BOX PRO



Available sizes :

Size L*	71,4L	595x400x300 mm
Size M	47,4L	395x400x300 mm
Size S*	28,2L	235x400x300 mm

*The illustration shows a BOX PRO size M*

*\*Sizes S and L will be available soon*

Empty Weight :

2,5 Kg/ 5.51 Lbs

Maximum content weight:

12 Kg/ 26.46 Lbs

Primary material:

EPP, PP

Secondary materials:

Zamak, Steel, EPDM, PMMA, CuZn38Pb2, PU, GOre Tex, Gorilla Glass, TPE, PORON

Temperature under load:

15 °C / 33 °C or 59 °F / 91.4 °F

Operating temperature:

-10 °C / 55 °C or 14 °F / 131 °F



# General Features THE TABLET

## THE TABLET

Dimensions :  
318mm x 120mm x 16mm



Weight : 1 Kg

Screen: 7,8 inches – 1404 x 1872 pixels

Primary material: ABS-PC 23,9% , PC 19 % , PP 15%

Camera : 5 Mp autofocus

Temperature under load: 15 °C / 33 °C or 59 °F / 91.4 °F

Operating temperature: -10 °C / 55 °C or 14 °F / 131 °F



# Assets THE BOX



## Warehouse

- **Automatic opening of the packaging 32L / 8.45 GL configuration** (for the automation line)
- **Protection of objects:** Automatic object tracking + Non-slip landing surface
- **Transfer of transport labels by BLE, 7.8" display screen**
- **Geometry of the foldable packaging** for small items or inventory
- **External geometry allowing stacking, easy storage in 2 positions 32L / 2L or 8.45 GL / 0.53 GL**



## Logistics

- **Geolocation:** Precise delivery route and adaptable geolocation information frequency
- **Integrated carrying handle**
- **Logistic alerts:** Opening attempts, Shocks, Temperatures, Humidity, Seals...
- **External geometry allowing stacking, easy storage in 2 positions 32L / 2L or 8.45 GL / 0.53 GL**

# Assets THE BOX PRO



## Warehouse

- **Automatic opening of the packaging 32L / 8.45 GL configuration** (for the automation line)
- **Protection of objects:** Automatic object tracking + Non-slip landing surface
- **Transfer of transport labels by BLE, 7.8" display screen**
- **Availability in several sizes L, M, S, XS, XXS**
- **External geometry allowing stacking, easy storage**



## Logistics

- **Geolocation:** Precise delivery route and adaptable geolocation information frequency
- **Temperature-controlled transport.**
- **Logistic alerts:** Opening attempts, Shocks, Temperatures, Humidity, Seals...
- **External geometry allowing stacking, easy storage**

# Assets THE TABLET



## Warehouse

- **Suitable for all types of packaging**
- **Fastening kit**
- **Transport label transfer via BLE, display on 7.8" screen**
- **Low energy consumption**
- 

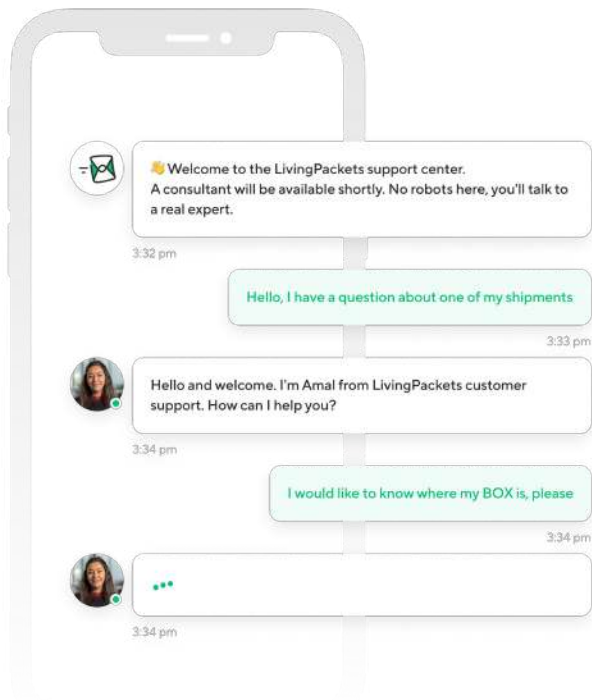


## Logistics

- **Geolocation:** Precise delivery routes and adaptable delivery frequency
- **Temperature-controlled transport.**
- **Logistics alerts: Shock, Temperature, Humidity,**
- **Weatherproof and impact-resistant**



# Features



## Customer Service

- **Geolocation:** Precise delivery route and adaptable geolocation information frequency
- **Semi-automatic services:** return function, control operation (without physical opening) by content display (internal camera)
- **Personalization at delivery:** exchanges possible via loudspeakers or display of personalized messages on the E ink display screen
- **Customer identification:** if desired, via the NFC interface on the front panel
- **Mobile application with access to various logistic and commercial services:** Return, Marketplace to facilitate the circular economy (Vinted / Le Bon Coin ...), Private shipments, Location of the deposit area, Availability ...

## Defining the functions.

THE BOX

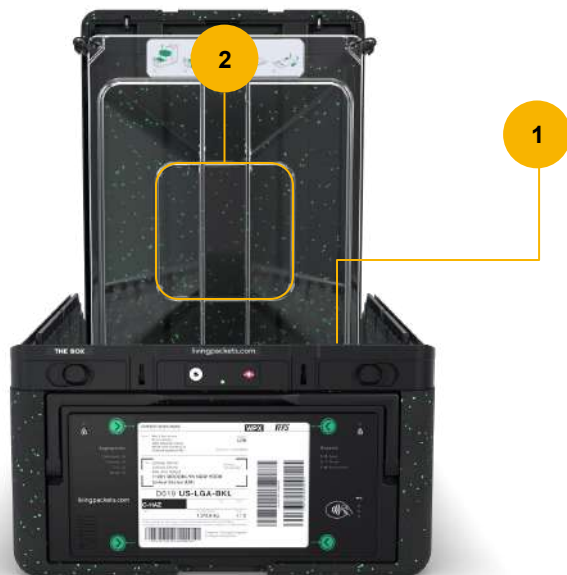


THE BOX Pro



1. **TSA.** The system certified by the TSA company allows the opening of THE BOX and THE BOX Pro. Only the competent authorities (customs) with a universal key can open THE BOX or THE BOX Pro once. For the customer, this electromechanical system can be managed via the mobile application.
2. **Closing system.** Thanks to two latches located at the top on the left and right side of the box, the customer can open it and retrieve his package. This function is directly linked to the TSA function which, as mentioned above, controls access.
3. **Tablet.** It is on this screen that one finds the essential functionalities of THE BOX and THE BOX Pro. This one will be described precisely below.
4. **Handle.** Allows the customer to easily handle the box to take it home or to the drop-off point.

## Defining the functions THE BOX.



1. **Anti-slip mat.** The anti-slip mat prevents the package from moving during transport. It also helps the customer to place the package in the center of THE BOX.
2. **Holding system.** Connected to the anti-skid mat, the holding system holds all the packages thanks to an adaptive system.

## Precautions for use



Observe the following precautions to avoid fire, personal injury, and/or damage to THE BOX, THE BOX Pro et THE TABLET. The manufacturer declines all responsibility for material damage or damage (physical or moral) due to improper use and/or failure to observe the safety instructions.

For warranty conditions, please contact LIVINGPACKETS.  
Please also read our general terms and conditions.

## Precautions for use

- Do not use THE BOX, THE BOX Pro or THE TABLET near a water source.
- Avoid installing THE BOX, THE BOX Pro or THE TABLET near heat sources such as radiators, stoves, or other appliances (e.g., amplifiers) that produce heat.
- Do not expose THE BOX, THE BOX Pro or THE TABLET to the sun for too long.
- Do not place objects inside THE BOX, THE BOX Pro or THE TABLET that could damage it (for example, objects filled with liquid or lighted candles).
- Do not attempt to disassemble, open, crush, bend or deform, drill or cut THE BOX, THE BOX Pro or THE TABLET.
- Do not try to modify THE BOX, THE BOX Pro or THE TABLET.
- Do not try to disassemble THE BOX, THE BOX Pro or THE TABLET.
- Do not charge THE BOX, THE BOX Pro or THE TABLET if the ambient temperature is above 33°C or below 15°C.
- Store in a dry place.
- Recharge THE BOX, THE BOX Pro or THE TABLET with a USB-C cable and on a compatible USB charger BC1.2 or USB Type C 5V / 3A.
- Do not modify or refurbish the battery, attempt to insert foreign objects into the battery, immerse the battery in water or other liquids, or expose it to flame, explosion or any other hazard.
- Supervise children to ensure that they do not play with THE BOX, THE BOX Pro or THE TABLET.
- Because of the Bluetooth signals, please keep a safe distance between the device and anyone with a pacemaker. If you are unsure or have any questions, contact the pacemaker manufacturer or your doctor.
- Refer all maintenance work to qualified personnel. Maintenance work is necessary if THE BOX, THE BOX Pro or THE TABLET is damaged: for example, damage to the connectors, liquid spills or objects falling inside THE BOX, THE BOX Pro or THE TABLET, exposure to rain or moisture, malfunction or dropping of THE BOX, THE BOX Pro or THE TABLET.

# Recycling



THE BOX, THE BOX Pro or THE TABLET has been designed and manufactured with high quality materials and components that can be recycled and reused. The presence of the crossed-out wheeled garbage can symbol indicates that the product complies with the European Directive 2002/96/EC: Do not dispose of this product with ordinary household waste. If the product deteriorates, please return THE BOX, THE BOX Pro or THE TABLET to the address indicated on the label.



# Features THE BOX / THE BOX Pro



## Send

1. The user uses THE BOX/THE BOX Pro at his disposal.
2. The user opens THE BOX/THE BOX Pro using the left and right latches.
3. The user places the package in THE BOX/THE BOX Pro.
4. The user closes THE BOX/THE BOX Pro by folding down the lid.
5. The user follows the instructions in the Web App and the mobile App to create a new label.
6. The user connects to THE BOX/THE BOX Pro via the mobile application to transfer the label to the screen.
7. The user locks THE BOX/THE BOX Pro and it is ready to be sent via the usual carrier.



## Reception

1. The user shall receive THE BOX/THE BOX Pro through his usual carrier.
2. The user receives the BOX/THE BOX Pro via the App and unlocks THE BOX/THE BOX Pro.
3. The user opens THE BOX/THE BOX Pro using the left and right latches.
4. The user lifts the lid, the holding system releases the object.
5. The user gets his object back.
6. The user closes THE BOX/THE BOX Pro by folding down the lid.
7. The user follows the instructions in the App to send a new shipment.

# Features THE TABLET



## Send

1. The user picks up the package with THE TABLET at his disposal.
2. The user fastens THE TABLET to his parcel using the fastening mechanism
3. The user seals the parcel.

The user follows the instructions in the Web App and Mobile App to create a new label.

4. The user connects to THE TABLET via the mobile app to transfer the label to THE TABLET's screen.
5. The parcel is ready for shipment via the usual carrier.



## Reception

1. The user receives the parcel with THE TABLET via his usual carrier.
2. The user receives THE TABLET via the mobile App.
3. The user opens the parcel and retrieves its contents.
4. The user activates the "Return" function from the TABLET after resealing the packaging.
5. Alternatively, the user can follow the Partner App's instructions to send a new shipment.



# Technical specifications

## E-paper Display

7.8" – 1404 x 1872 pixels

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## Camera

5 MP autofocus

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## Battery

Lithium-Ion 3.85V – 5000mAh – 19Wh –

Charging time: about 4 hours

Charge Input USB-C: 5V – 3A Max

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## BLE (Bluetooth)

Band 2400 to 2483.5 MHZ / 5.25mW

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## WiFi

Band 2400 to 2483.5 MHZ / 49mW

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## Cellulaire

LTE-M: Band 1920 to 1980 MHZ / 84mW; Band 832 to 862 MHZ / 148mW; Band 703 to 748 MHZ / 88mW

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## GNSS

2G Bands: Band 880 to 915 MHZ / 1203 mW; Band 1710 to 1785 MHZ / 589mW

GPS, GLONASS, BeiDou, Galileo, QZSS

Band 1559 to 1610 MHZ

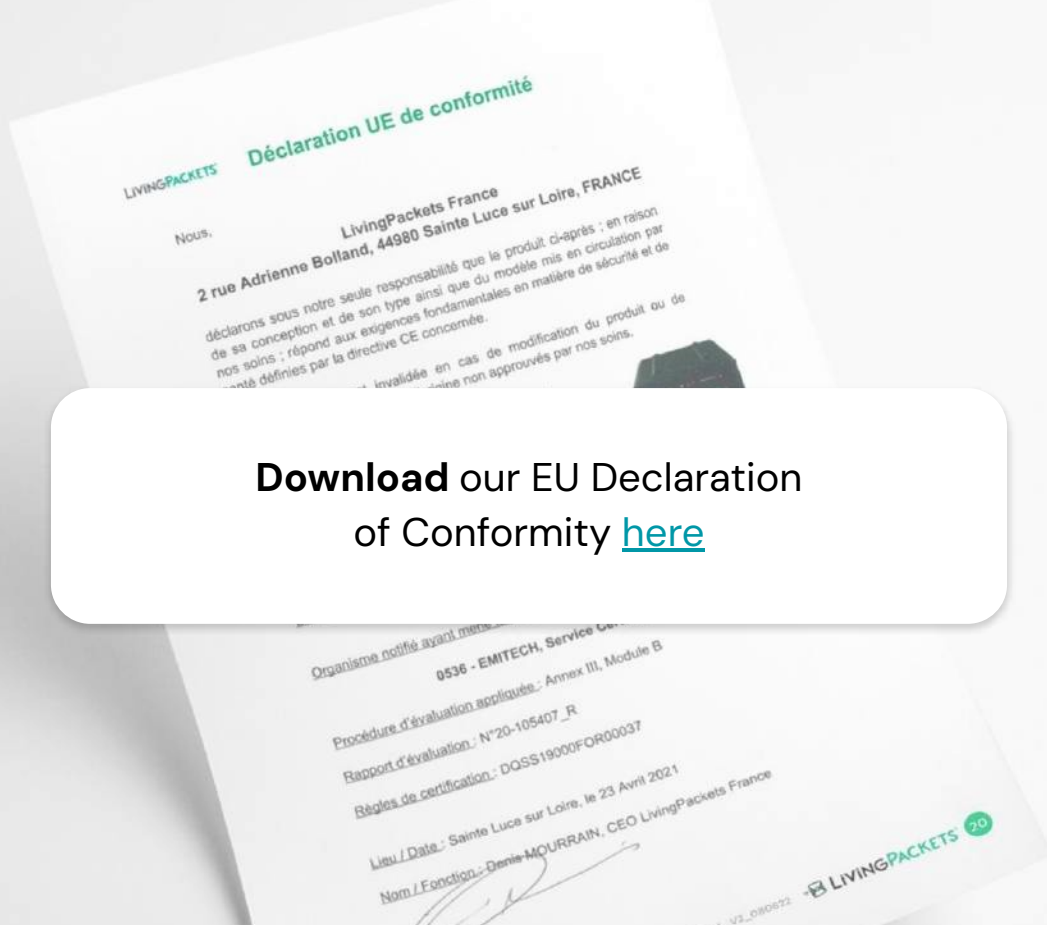
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# Norms

The product complies with the RED Directive 2014/53/EU and is covered by the following standard

Function	Band of utilization	Radio standard	CEM Standard
2G	from 880 MHz to 915 MHz with maximal radiated power: 1203 mW from 1710 MHz to 1785 MHz with maximal radiated power: 589 mW	EN 301 511 V12.5.1	EN 301 489-52 V1.1.0 EN 301 489-1 V2.2.3
4G LTE	from 1920 MHz to 1980 MHz with Maximal radiated power: 84 mW from 832 MHz to 862 MHz with Maximal radiated power: 148 mW from 703 MHz to 748 MHz with Maximal radiated power: 88 mW	EN 301 908-1 V13.1.1 EN 301 908-13 V13.1.1	EN 301 489-52 V1.1.0 EN 301 489-1 V2.2.3
Wifi / BLE (Band 2.4GHz)	from 2400 MHz to 2483.5 MHz with maximal radiated power: 49 mW	EN 300 328 V2.2.2	EN 301 489-1 V2.2.3 EN 301 489-17 V3.2.0
GNSS	from 1559 MHz to 1610 MHz	EN 303 413 V1.1.1	EN 301 489-1 V2.2.3 EN 301 489-19 V2.1.1
RFID 13,56 MHz (Reader)	from 13.553 MHz to 13.567 MHz with maximal radiated power: 0.67 dBμA/m at 10m.	EN 300 330 V2.1.1	EN 301 489-1 V2.2.3 EN 301 489-3 V2.2.0
Tag NFC (Passif) 13.56MHz	from 13.553 MHz to 13.567 MHz	EN 300 330 V2.1.1	EN 301 489-1 V2.2.3 EN 301 489-3 V2.2.0
TAG UHF (Passif) 865 to 868 MHz	from 865 MHz to 868 MHz	EN 300 220-2 V3.1.1	EN 301 489-1 V2.2.3 EN 301 489-3 V2.2.0

# CE Certification



**Download** our EU Declaration  
of Conformity [here](#)

# FCC/ISED Certifications

**!! Changes or modifications not expressly approved by LivingPackets could void the user's authority to operate the equipment.**

## FCC Part 15 compliance statement

This device complies with part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

NOTE: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates uses and can radiate radio frequency energy and, if not installed and used in accordance with the instruction, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception which can be determined by turning the equipment off and on, the user is encouraged to try to correct interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

# FCC/ISED Certifications

## Licence-Exempt Radio Apparatus (ISED)

This device contains licence-exempt transmitter(s)/receiver(s) that comply with Innovation, Science and Economic Development Canada's licence-exempt RSS(s). Operation is subject to the following two conditions:

1. This device may not cause interference.
2. This device must accept any interference, including interference that may cause undesired operation of the device.

## Appareils radio exempts de licence (ISDE)

L'émetteur/récepteur exempt de licence contenu dans le présent appareil est conforme aux CNR d'Innovation, Sciences et Développement économique Canada applicables aux appareils radio exempts de licence. L'exploitation est autorisée aux deux conditions suivantes :

1. L'appareil ne doit pas produire de brouillage;
2. L'appareil doit accepter tout brouillage radioélectrique subi, même si le brouillage est susceptible d'en compromettre le fonctionnement.

# FCC/ISED Certifications

## Radio Frequency (RF) Exposure Compliance of Radiocommunication for mobile Apparatus

To satisfy FCC and ISED-Canada RF Exposure requirements for mobile devices, a separation distance of 20 cm or more should be maintained between the antenna of this device and persons during operation. This transmitter must not be co-located or operating in conjunction with any other antenna or transmitter.

## Conformité à l'exposition aux champs RF des équipements radio mobiles

*Pour satisfaire aux exigences FCC et ISDE-Canada concernant l'exposition aux champs RF pour les appareils mobile, une distance de séparation de 20 cm ou plus doit être maintenu entre l'antenne de ce dispositif et les personnes pendant le fonctionnement. Cet émetteur ne doit pas être co-situé ou fonctionner conjointement avec une autre antenne ou un autre émetteur.*