

Instructions

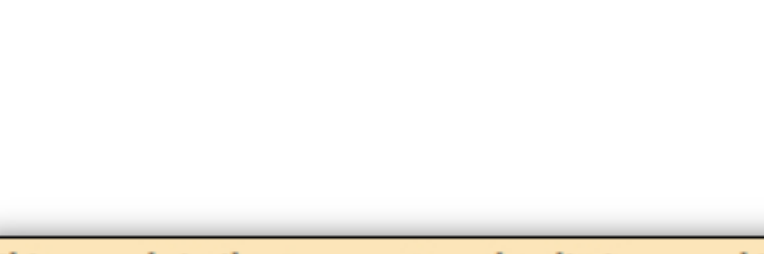
Step 0 - PingaOculto Original Product



Check that it is a **original PingaOculto product** checking that the brand that appears on the cards included with the product is the same as the one in the image.

If you have doubts about whether the product is original, you can contact us by attaching an image and we will verify it. Contact us via: [WhatsApp - +34 644 098 320](https://www.pingaoculto.com/whatsapp) o [Email](mailto:info@pingaoculto.com).

Step 1 - Stack Introduction



Unscrew the black cap from the earpiece and insert the stack with the positive pole facing upwards. Then screw the cap back on checking let it remain **correctly screwed**.

The battery begins to be consumed from the moment it is inserted on the earpiece and should **withdraw if not to be used** to avoid downloading. The model of the battery that the earpiece requires is **337-SR416SW**.

Step 2 - Operation Check

This sound similar to an untuned radio is normal in all Vip Pro Earpieces. It is due to the constant amplification of the inductive waves emitted by the inductor element. this sound decreases when playing a recording or call and when the battery charge is getting low

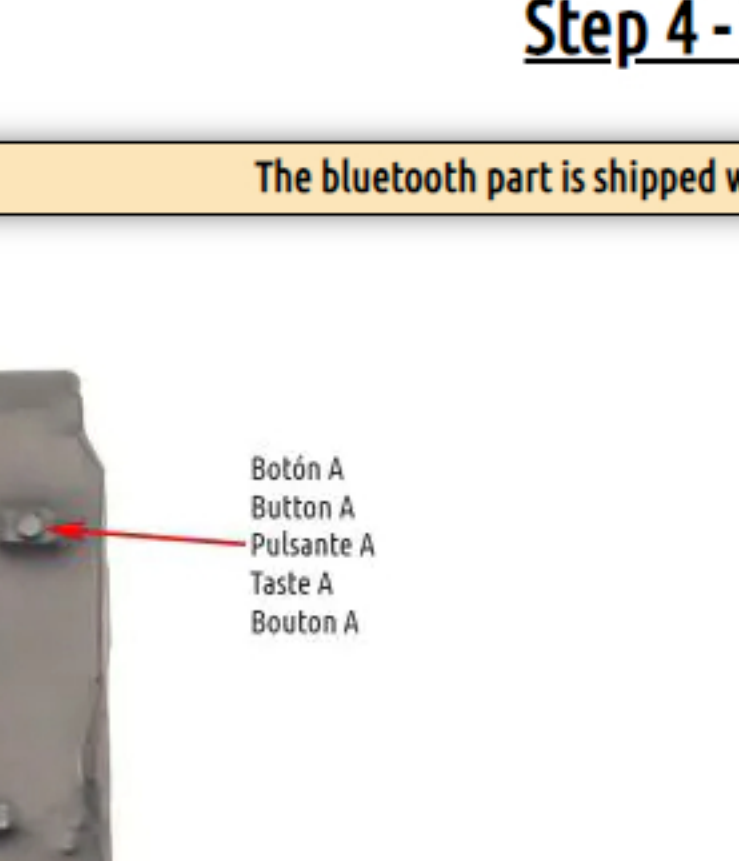


Bring the earpiece to your ear and check that you can hear a sound similar to an untuned radio. This sound indicates that you are **powered on and working properly**.

⚠ If the sound is very loud, it can be heard without the earpiece in your ear, unscrew the cap and check that the battery is oriented with the positive pole + facing up and screw the cap back on carefully. If you have left the battery inserted for a long time, it will be dead and you will have to use the other battery included in the kit or a new one to get it working again.

⚠ If you cannot hear the sound similar to an untuned radio, check that the battery is correctly inserted with the positive pole + facing up and screw the cover back on carefully. If you have left the battery inserted for a long time, it will be dead and you will have to use the other battery included in the kit or a new one to get it working again.

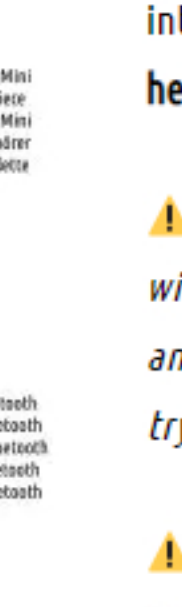
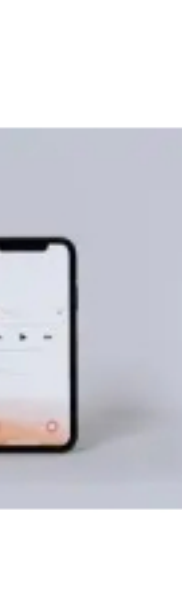
Step 3 - Introducing the Earpiece



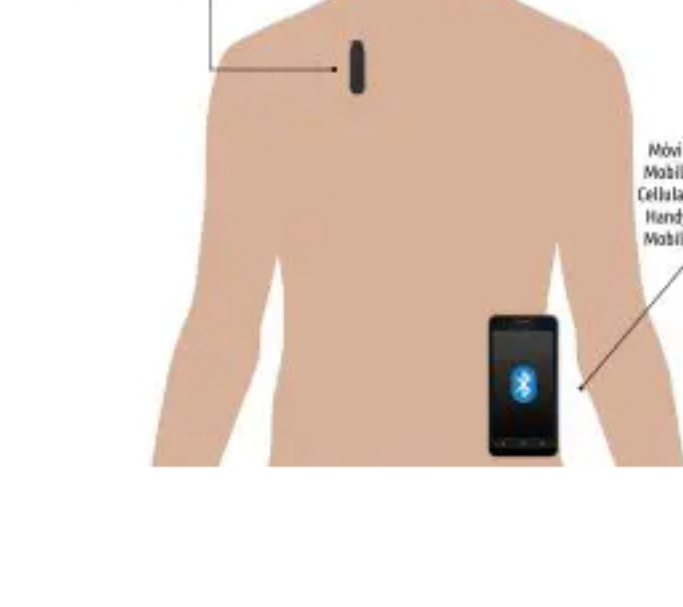
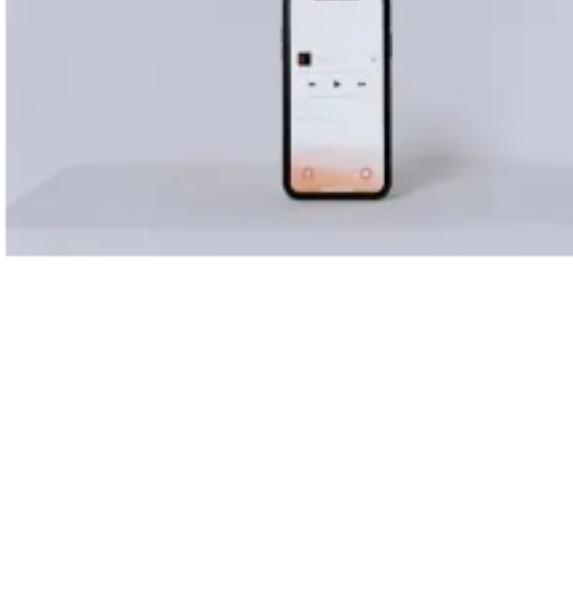
Insert the earpiece into the left ear. You can also insert it on the right, but we usually hear more on the left than on the right. You can push the earpiece with your finger. It is not recommended to insert it too much, since it is not necessary to hide it.

Step 4 - Power On and Bluetooth Connection

The bluetooth part is shipped with low or no charge, It is recommended to charge it before its first use. (See Step 7)



To put the bluetooth piece in pairing mode you must hold the button **A** at power on until the lights rapidly flash red/blue. (Do not release the button sooner or the device will not go into pairing mode.) Connect your Mobile turning on Bluetooth and search for the device "GB-T01". Once connect your Mobile for the first time will be linked to the device and it will connect automatically as long as Bluetooth is turned on on your mobile.



Play a song on your mobile/MP3 and while playing turn up the volume from your mobile. remember it is it is essential to put the bluetooth piece on the neck/chest so that it is located at a distance of less than 25 centimeters of the penguin In this way, the inductor element integrated in the bluetooth piece will emit the sound of your mobile by induction. Check if it is heard on the earpiece.

⚠ If the song is not heard through the earpiece, but you do hear the sound of the radio without tuning, check that the bluetooth piece is less than 30 centimeters from the earpiece and that the mobile is correctly connected and with the volume at maximum. If it doesn't work try another mobile. If you need more help contact us: [WhatsApp - +34 644 098 320](https://www.pingaoculto.com/whatsapp) o [Email](mailto:info@pingaoculto.com).

⚠ If you cannot hear the sound similar to a radio without tuning, check that the battery is inserted correctly with the positive pole + facing up and screw the cover back on carefully. If the cover is not correctly aligned it will not make this noise. Check that the battery is charged and try the other battery included in the Kit.

Step 6 - Multifunction Button and Microphone



Through this multifunction button hidden in the bluetooth part we can control different functions such as:

- 1 Click Button: **Pause/Play Recording, Answer/Hang up Call.**
- 2 Button Clicks - **Redial the last number in the Call Log.**
- Hold down: **Off/On, Pairing Mode**

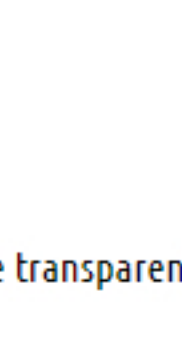
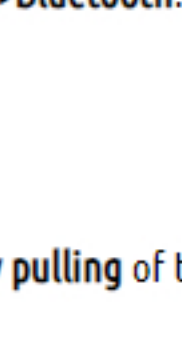
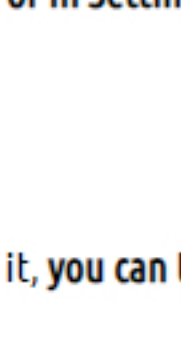
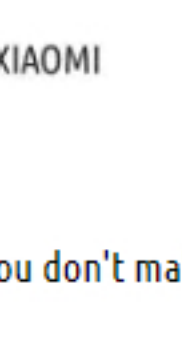
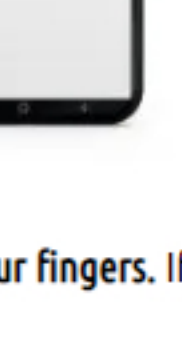
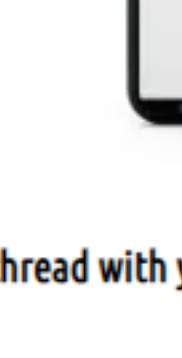
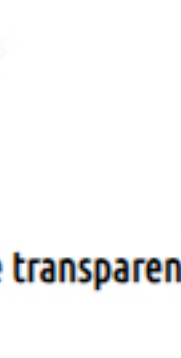
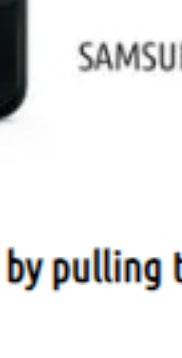
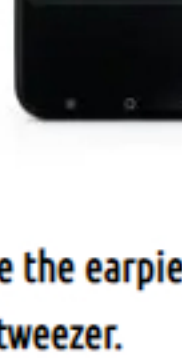
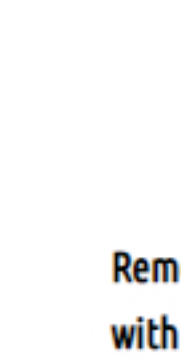
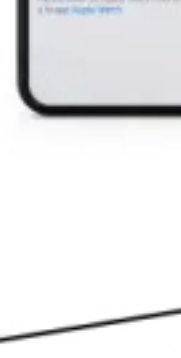
El integrated microphone is located on the opposite side of the charging port.

Step 7 - Earpiece Removal, Battery, Battery Disconnect and Power Off

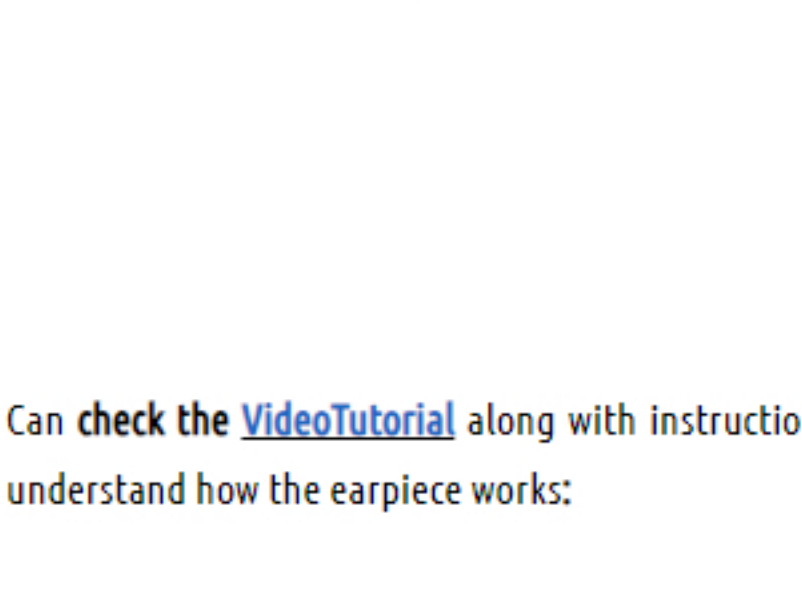
Remember to turn off the bluetooth part while not in use and while charging



La autonomy of the bluetooth piece is approximately 3 hours. to load it connect it to the mains with the charging cable from the Kit. will light a Red light when connecting it. The estimated time of charge is 1 hour. The device is fully charged when the red light turns blue.



El inductor element battery percentage It can be consulted when we connect it to the mobile via bluetooth. Depending on the mobile will appear in the upper right corner of the screen or in Settings-Bluetooth.

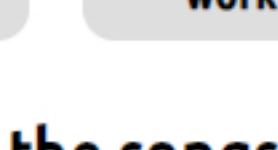


Remove the earpiece by pulling the transparent thread with your fingers. If you don't make it, you can try pulling of the transparent thread with a tweezer. Finally, remember to disconnect the battery when you finish using the device to prevent it from downloading.

⚠ If you can't extract it, contact us to help you: [WhatsApp - +34 644 098 320](https://www.pingaoculto.com/whatsapp) o [Email](mailto:info@pingaoculto.com).

If you have questions, don't hesitate to contact us! 😊

Can check the [VideoTutorial](#) along with instructions to better understand how the earpiece works:



Send WhatsApp

Send Email

Frequent Problems

the penguins can be complex products when putting them into operation. Check the Frequent problems with Bluetooth vip pro supermini earpiece.

calls are not heard

Not working

I can't hear anything or very low

I hear a sound like a bee

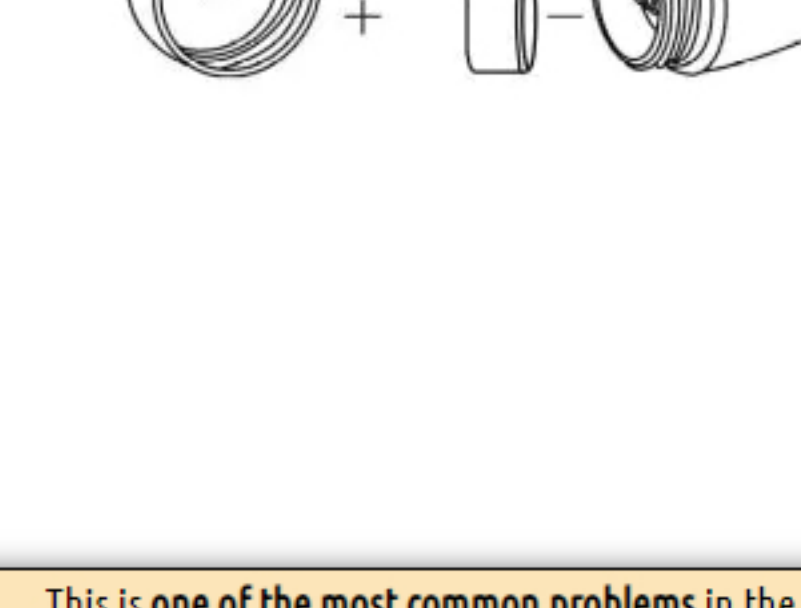
The button does not work

The microphone does not work

I can't extract the earpiece

has stopped working

1 - The calls are not heard but the songs or recordings are heard



Check when making the phone call that the configuration is correct by activating the output by the Bluetooth device. ⚠ If it doesn't work, try another mobile. If you need more help contact us: [WhatsApp - +34 644 098 320](https://www.pingaoculto.com/whatsapp) o [Email](mailto:info@pingaoculto.com).

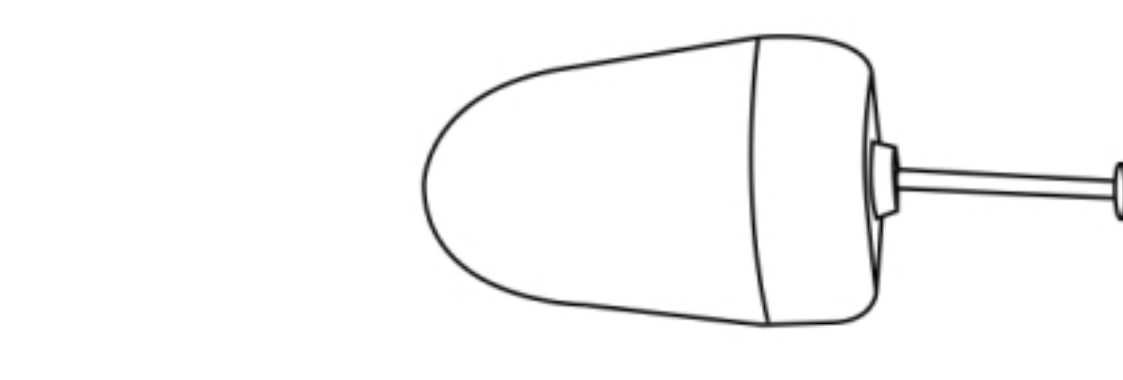
2 - Doesn't work



- Check that the battery has charge. If he has left her inserted into the earpiece for a long period of time, it will be discharged and you should use a new battery.
- Unscrew the black cap from the earpiece and insert the stack with the positive pole facing upwards.
- Screw the cap back on checking let it remain **correctly screwed**.
- If you hear the sound similar to an untuned radio by putting the earpiece in your ear with the battery inserted, the earpiece is working and the problem will be another. Follow the steps indicated in the next section (3 - I can't hear anything or very low).

⚠ The battery begins to be consumed from the moment it is inserted in the earpiece and must be removed if it is not going to be used to avoid its discharge. The model of the stack is 337-SR416SW.

3 - I can't hear anything or very low



place a bluetooth piece on your body as in the picture and the earpiece in the ear and, checking that it is correctly connected to the mobile, play a song at maximum volume on your mobile.

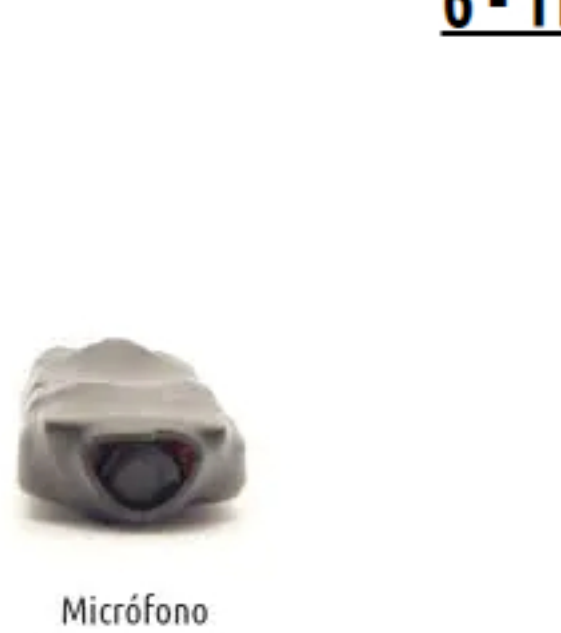
⚠ The battery begins to be consumed from the moment it is inserted in the earpiece and must be removed if it is not going to be used to avoid its discharge. The model of the stack is 337-SR416SW.

4 - I hear a Sound like a Bee



If the sound is very loud and is similar to the sound of a bee Unscrew the cap and check that the battery is oriented with the positive pole + facing up and screw the cap back on carefully. If the lid is not correctly aligned it will make this noise.

5 - The button does not work or does not work as it should



Through this multifunction button we can control different functions such as:

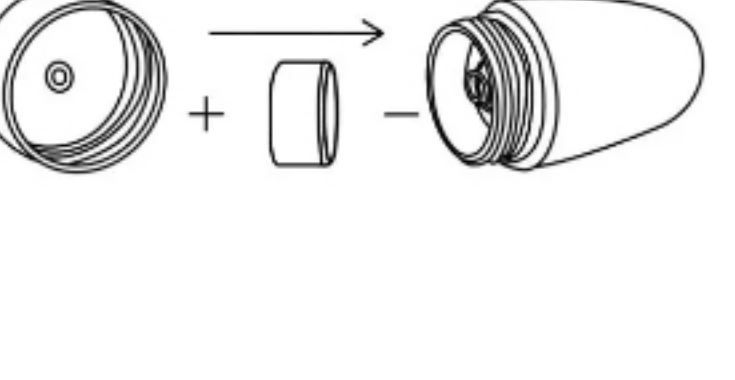
- 1 Click Button: **Pause/Play Recording, Answer/Hang up Call.**
- 2 Button Clicks - **Redial the last number in the Call Log.**
- Hold down: **Off/On, Pairing Mode**

6 - The integrated microphone does not work



The built-in microphone works like a handsfree for phone calls, but you can not work on some mobiles. It is recommended **Check your mobile settings** when making the call or use another mobile.

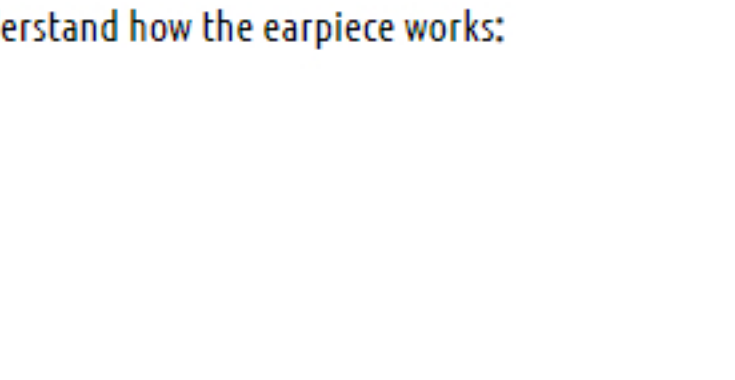
7 - I can't extract the earpiece



Remove the earpiece by pulling the transparent thread with your fingers. If you don't make it, you can try pulling of the transparent thread with a tweezer. Finally, remember to disconnect the battery when you finish using the device to prevent it from downloading.

⚠ If you can't extract it, contact us to help you: [WhatsApp - +34 644 098 320](https://www.pingaoculto.com/whatsapp) o [Email](mailto:info@pingaoculto.com).

8 - The Earpiece has stopped working



- Check that the battery has charge. If he has left her inserted into the earpiece for a long period of time, it will be discharged and you should use a new battery.
- Verify that earwax is not clogging the speaker of the earpiece. If so, clean it carefully using a needle or pin.
- If you hear the sound similar to an untuned radio by putting the earpiece in your ear with the battery inserted, the earpiece is working and the problem will be another. Follow the steps indicated in the next section (3 - I can't hear anything or very low).

⚠ The battery begins to be consumed from the moment it is inserted in the earpiece and must be removed if it is not going to be used to avoid its discharge. The model of the stack is 337-SR416SW.

If you have questions, don't hesitate to contact us! 😊

Can check the [VideoTutorial](#) along with instructions to better understand how the earpiece works:



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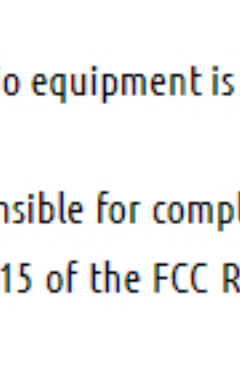
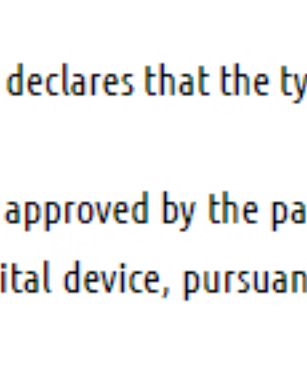
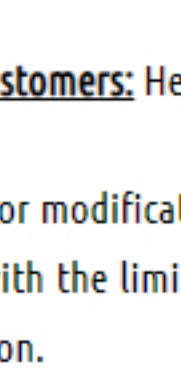
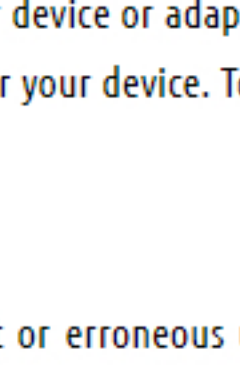
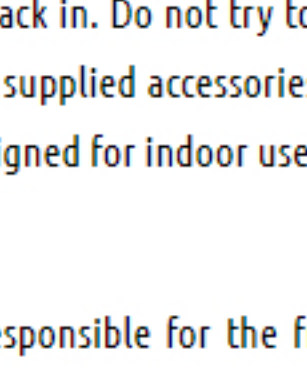
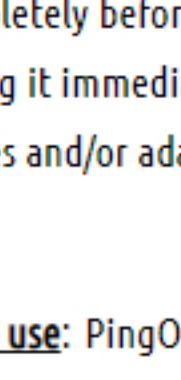
Security and Compliance

Below is indicated important product information in relation to the security and compliance that guarantee proper and safe use of the product:

- 🇪🇸 - Select your language
- 🇮🇹 - Select your language
- 🇬🇧 - Select your language
- 🇩🇪 - Wähle deine Sprache

- 🇫🇷 - Choisissez votre langue
- 🇪🇸 - Select your language
- 🇳🇱 - Selecteer je taal
- 🇸🇪 - Välj ditt språk
- 🇩🇪 - choose your language

English



Product Use: Do not expose your device or adapter to liquids. If your device or adapter gets wet, carefully unplug all cables without getting your hands wet, and wait for the device and adapter to dry completely before plugging them back in. Do not try to dry your device or adapter with an external heat source, such as a microwave oven or blow dryer. If the device or adapter is damaged, stop using it immediately. Use only the supplied accessories to power your device. To avoid the risk of electric shock, do not touch the device or the cables connected to it during a thunderstorm. The cables and/or adapters are only designed for indoor use.

Terms of use: PingOc Now SL is not responsible for the fraudulent or erroneous use of the product due to the lack of understanding or reading of the instructions in the instructions and communications. This product is not a toy and must not be used contrary to current applicable laws. If you have any questions you can contact us before using the product.

For EU customers: Hereby, PingaOculto, declares that the type of radio equipment is in compliance with Directive 2014/53/EU.

Changes or modifications not expressly approved by the party responsible for the product could void the user's authority to operate the equipment. This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation.

FCC Compliance: This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

This device complies with part 15 of the FCC rules. Operation is subject to the following two conditions: (1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation. The device has been evaluated to meet the general RF exposure requirement. The device can be used in portable exposure conditions without restrictions.

Radio Frequency Exposure Compliance: As a health protection measure, this device complies with the limits for exposure of the general public to electromagnetic fields in accordance with council recommendation 1999/519/EC. This device can be placed on the body avoiding prolonged use of it for more than 5 hours.

How to recycle your device properly: Disposal of certain electronic devices is regulated in some areas. Make sure you comply with local regulations and laws.

Additional Safety and Compliance Information: For additional information on safety, recycling and compliance or other important issues related to your device, do not hesitate to contact us through any of the available means of contact. Means of contact with: Email contact@pingaoculto.com, Call/WhatsApp: +34 644 098 320.

Limited Warranty: All official PingaOculto brand items have a 2 year minimum warranty. This guarantee may be extended or reduced depending on the country where the sale takes place, as is the case by law in Spain where it is extended to 3 years as established by Decree-Law 7/2021 with respect to the Guarantee on the Sale of Goods, of consumption. We reserve the right to deny the guarantee of a product if improper or negligent use by the client is verified, similar to those reflected in: <https://www.pingaoculto.es/garantias-y-devoluciones/> If you need to contact us due to a failure, you can do so by email: contact@pingaoculto.com or by Call/WhatsApp: +34 644 098 320.