

# Robot Vacuum Cleaner User Manual X20

Thank you for choosing YUNLI robot vacuum cleaner

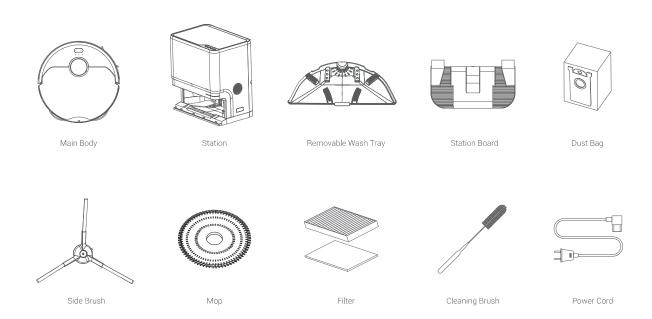
# Welcome to use

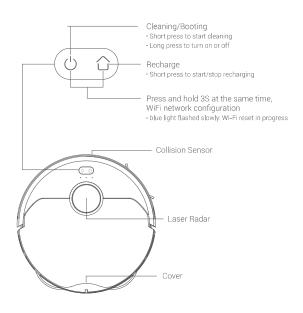
# Thanks for using YUNLI robot vacuum cleaner.

YUNLI X20 is a smart robot vacuum cleaner that can plan its own path. It relies on high-precision laser ranging sensors to build a room map in real time and clean it intelligently and efficiently. With a full-featured base station, it can collect garbage and clean mops automatically. Through the mobile phone APP, you can remotely control the robot in real time.

YUNLI X20 is an essential product for you and your family to get rid of tedious floor cleaning and housework, and enjoy life with peace of mind.

# **Product List**

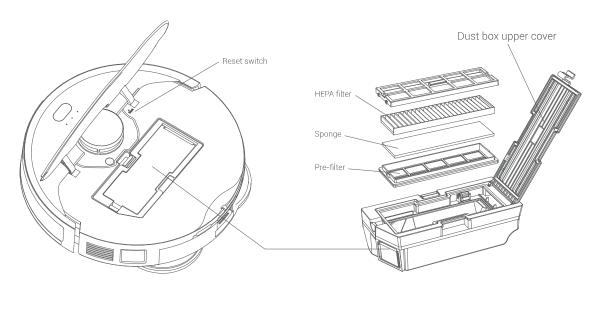




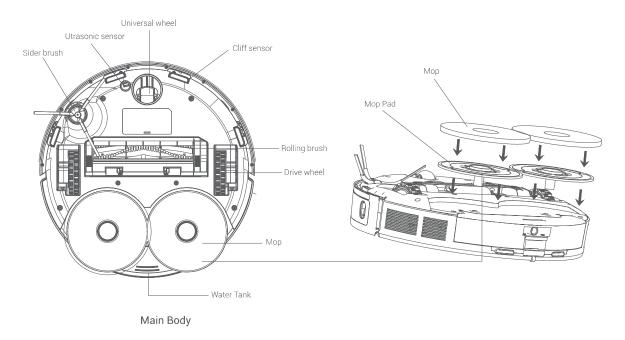
Main Body

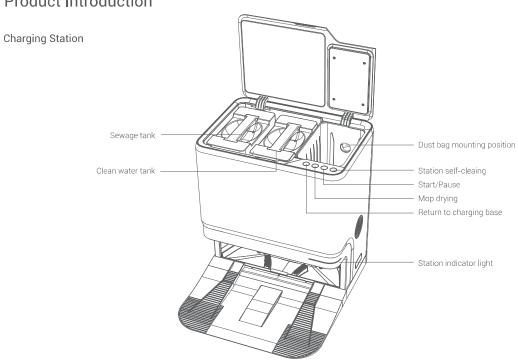
State	Starting light	Recharging light	
Network configuration	blue light flashed slowly	blue light flashed slowly	
Booting	blue light breathing	blue light breathing	
Standby	blue light always on	blue light always on	
Fault	red light flashing	red light flashing	
Docking	Light off	blue light always on	
Charging	light off	blue light flashed slowly	
Fully charged	blue light always on	blue light always on	
Updating	blue light flashing	light off	
Turning off	light off	light off	
Sleep	light off	light off	

Note: Press any key to stop during cleaning or docking.



Main Body Dust Box



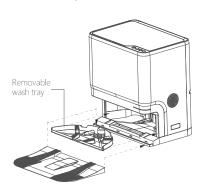


# Quick installation and use

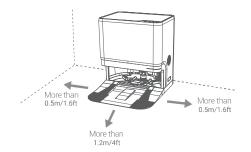
### Installtion

Install the Station board from the front side up to the slots on both sides of the station,
 When you hear a click, it is installed in place, and then press other positions slightly to
 ensure the base plate is completely attached to the ground.

Then put the removable wash tray to the inner base.

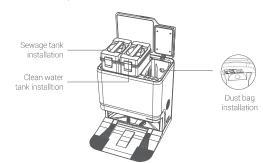


2. Place the base station against wall on flat floor. Make sure there is at least 1.6ft/0.5m of space on both sides and at least 4ft/1.2m of space in front, and WiFi signal is in good condition, and then turn on the power.



3. After placing the clean water tank, sewage tank and dust bag according to instruction, plug in the power cord. After the base station powered on, the white indicator light will be always on.

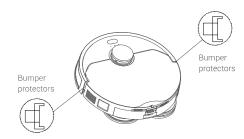
Note: Water is required in clear water tank.



# Quick installation and use

#### Instruction before using

(1) Before using, please remove the bumper protectors and front impact protection film on the robot



#### (2) Power on/off

Long pressing the button  $\circlearrowleft$  to turn on the robot, the blue light breathes, the host enters the boot process. When the blue light is always on, then the boot is completed. When the host is in standby, press and hold the button  $\circlearrowleft$  to shut down. When the light is off, then the shutdown is completed.

Note: The host cannot be turned off during charging.

### Charing

Method 1: After long pressing the button (1) the machine is turned on, put the robot back into the base station for charging, and the robot will prompt "charging"

Method 2: Press the button 介 on the robot or the button 介 on the base station to activate the automatic recharging mode, and the robot will automatically return to the base station for charging.

Method 3: Click the recharge button on the APP to activate the automatic

**Method 3**: Click the recharge button on the APP to activate the automatic recharge mode, and the robot will automatically return to the base station for charging.

### Tips:

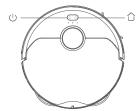
- $\dot{}$  Please charge the robot when you use it for the first time. It takes about 5~6 hours to fully charge.
- In order to facilitate the return of the robot to the base station, it is recommended to let the robot start from the base station, and do not move the base station at will.
- Please place charging station in the same area, extra charging station will affect the recharge function of the robot.
  When the power of the robot is low and cannot be turned on, put the
- When the power of the robot is low and cannot be turned on, put the robot directly into the base station for charging.
   The robot is equipped with high-performance lithium battery. To
- The robot is equipped with high-performance lithium battery. To maintain battery performance, keep the robot charged during daily use.

# Download the APP

(1)Scan the QR code or search for "yunliBot" in "APP Store" or "google play" to download the APP.



(2) Press and hold the  $\circlearrowleft$  button and  $\circlearrowleft$  button of the robot vacuum at the same time for 3S to enter the network configuration mode, the button light flashes and there is a voice prompt.



(3)Enter the home page of APP, add device according to the APP prompt. Please check Network Configuration Quick Guide for details.

#### Clean Mode

Press and hold the button  $\circlearrowleft$  for a few seconds, the robot button light will turn on, and wait for the completion of the startup voice broadcast, then you can control the robot to work.

- ① Press the Ubutton of the robot vacuum to start the cleaning mode, and the robot starts to clean
- ② Press the **®**button of the charging base lightly, and the robot starts to
- ③ There are three cleaning modes available for the APP
- Sweeping mode: the robot enters sweeping mode, automatically returns to the base station to empty dust after cleaning.
- $\bullet$  Mopping mode: the robot enters mopping mode, automatically returns to the base station after the mopping.
- · Sweeping and Mopping mode: the robot enters sweeping and mopping mode, automatically returns to the base station to empty dust and then clean the mop.

Note: The robot will enter drying mode after each cleaning.

- If the power is too low, the cleaning task cannot be performed,
- please charge it before starting the cleaning;
   If the power is too low during cleaning, the robot returns to the charging dock for recharge and resumes cleaning where it left off.

(2)Scheduled Cleaning

Set the scheduled cleaning time on APP. The robot will automatically start cleaning at the time you set and return to the charging base after cleaning.

 $\boldsymbol{\cdot}$  during the scheduled cleaning period, the host will not automatically renew the cleaning and play voice.

(3)Smart Area

Area Cleaning

After Smart Map generated successfully, you can add an adjustable size and location cleaning area. The robot will only clean the selected area. 2 Designated Room Cleaning

After Smart Map generated successfully, you can divide the map into different areas according the cleaning needs. You can set one or more cleaning areas. The robot will only clean the selected area.

③ No-ao Zone You can set the area that does not need to be cleaned as "No-go Zone"through the APP, and the robot vacuum will not enter the no-go zone.

- $\bullet$  Please make sure the robot has generated the smart map. The No-go zone will be lost when the map is rebuilt.
- The No-go zone may be lost due to changes in the location of the self-empty station or furniture. So please try not to move or interfere with the Robot while it is working.
- $\star \mathsf{Due}$  to the continuous development and upgrade of APP, there may be slight adjustment of functions and details, please refer to the actual version.

(4)Pause

When the robot is in the cleaning mode, press any key to pause the cleaning, press the  $\ensuremath{\mbox{\sc U}}$  key and the machine will continue to clean, press the  $\, \widehat{\Box} \,$  key and the robot will return to the charging base and end the cleaning.

(5)Docking Mode

Auto mode: When the battery power is low, the robot will prompt"Low power, start docking mode", and returns to the charging station for recharge. Manual mode: In standby mode, press the back button 🖒 on the host or the base station, or click the back button on the APP. After the voice prompt"Turn on the docking mode", the robot will automatically return to the base station to charge.

### Clean Mode

(6)Troubleshooting
When an abnormality occurs during the operation of the robot, the indicator light flashes red quickly and there is a voice prompt. For the solution, please refer to "Troubleshooting"

Note: It is in the fault state.

If the robot is not used for long time, please turn off the main power switch (It shuts down after 12 hours) .



When the router changed configuration, password forgot or mobile failed to connect with robot, press and hold  $\widehat{\Box}$  and  $\widehat{\cup}$  at the same time until the voice prompts, wait for the indicator light flashing blue and follow the APP prompts to reconfigure the network.

#### (9)Do Not Disturb Mode

Using the APP can manually turn on/off do not disturb mode or modify do not disturb period. In Do Not Disturb mode, the robot will not resume clean and play voice reminder.

(10)Cleaning mode
Through the APP control, you can choose quiet, standard and strong modes, and the default is the standard mode.

### (11)Dormant Sleep

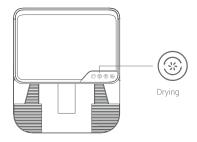
No operation for more than 10 minutes, the host will automatically enter sleep state.In sleep state, the indicator light will be off and pressing any key can wake up the robot.

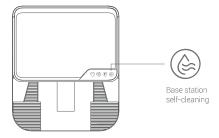
# Clean Mode

(13)Base Station Clean the robot

① When the robot is in sweeping and mopping mode, to ensure the cleanliness of the mop, it will periodically return to the base station to clean the mop and replenish the water in the robot's water tank. ② After the cleaning task is over, the robot will automatically return to the base station for dust collection, mop cleaning, water injection and mop drying operations.

Base station self-cleaning
Tap the self-cleaning button on the base station to activate the
self-cleaning function of the base station. When the base station is
self-cleaning, please use the cleaning brush to assist the cleaning.





# Maintenance

Accessories Cleaning and Maintenance In order to maintain the normal operation of the robot vacuum, it's recommended to clean and maintain the robot vacuum regularly. Please turn off the power during maintenance.

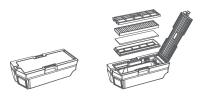
Refer to the table below for the frequency of cleaning and maintenance of accessories:

Accessories			
Мор	Automatic cleaning after returning to base station	Every 3-6 months	
Side brush	Every 2 weeks	Every 3-6 months	
Main brush	Every week	Every 3-6 months	
High efficiency filter	Every week	Every 3-6 months	
Dust bin	Every week	/	
Base station sewage tank	Every week	/	
Base station cleaning tan	Every week	/	
Universal wheel	Every week	/	
Driving wheel	Every week	/	
Anti-fall sensor	Every week	/	
Lidar	Every week	/	

Maintenance Dust Bin
Take out the dust box, open the dust box cover, and dump the garbage.

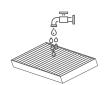


Cleaning Filters
(1) Take the filters out from the dust bin.



# Maintenance

(2)Clean the Primary Filter, High efficiency filter and Sponge with provided Cleaning Tool. If washed, please dry them.



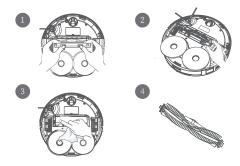


(3)Put the High efficiency filter and Sponge back together in the dust bin.





Cleaning Main Brush
Remove the roller brush cover and take out the roller brush. If there is a lot
of dust in the suction port, please use a rag to clean. If there are hairs
entangled in the brush, please use the upper blade of the cleaning tool to
cut it off.

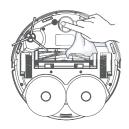


Cleaning Side Brush After removing the side brush, use the upper blade of the cleaning tool to clean the side brush and wipe with a cloth.

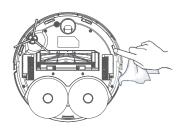


# Maintenance

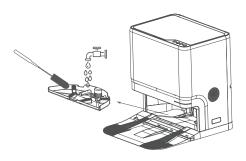
Cleaning Universal Wheel Clean the universal wheel with a cloth.



Cleaning Anti-fall sensor Use a dry cloth to clean cliff sensors to ensure the sensitivity.



Charging base station Clean the base station with a cleaning brush(recommended monthly cleaning)



### Firmware Upgrade

The robot firmware can be upgraded through the APP. When upgrading, please ensure that the robot is in charging state and has enough amount of power. The indicator light flashes when the firmware is in upgrading.

If the system still cannot be used normally after resetting the system, please poke the reset hole under the flip cover in the power-on state to turn off the robot, then press and hold the button to restart the robot.

# Product parameters

# Packing List

Name	
Robot	1
Base station	1
Adapter	1
Dust bag	1
Мор	2
Side brush	1
Filter	1

### Robot

350*350*97.5	
5200mAh	
3.9Kg	
Wi-Fi Smart Quick Connect	
14.4 V	
50W	

# **Charging Base Station**

Name		
Dimensions	472*400*445	
Rated power	1050W	
Rated input	220V 50Hz	
Rated output	24V/1.5A	
Rated frequency	50W	

- 1. This product meets the requirements of "Administrative Measures for the Restriction of the Use of Hazardous Substances in Electrical and Electronic Products"
- 2. In the term of environmental protection use, consumers in the normal process of use will not appear harmful substances leakage, precipitation and other problems affecting consumer health, can be assured to use.

  3. The environmental protection service life of our products is 10 years. The "environmental protection service life" is effective only when the products are used under normal conditions as described in this manual.

Component name/Hazardous substance	Lead	Mercury	Cadmium	Hexavalent chromium	Polybrominated biphenyls (PCBS)	Polybrominated diphenyl ethers
Plastic parts	0	0	0	0	0	0
Hardware	0	0	0	0	0	0
Sweeping electrical circuit module	0	0	0	0	0	0
Electronic components	0	0	0	0	0	0
Battery	0	0	0	0	0	0
Plug power cord (metal part)	Х	0	0	0	0	0

This table is prepared in accordance with SJ/T 11364

0: Indicates that the content of the hazardous substance in all homogeneous materials of the part is below the limit requirements specified in GB/T26572

X: Indicates that the amount of the hazardous substance in at least one homogeneous material of the part exceeds the limit requirements specified in GB/T26572

(Note: Some of the parts marked "X" above contain harmful substances exceeding the standard because of the current industry technical level, which cannot be replaced or reduced temporarily.)

# Troubleshooting

	Problem	Reason	Solution		
1			ck if the indicator light of the dust collection station is on, if not, please re-plug		
'	The sweeper won't charge	Poor connection of charging contacts	Please use a dry cloth to wipe the charging poles of the base station and the sweeper		
2	Sweeper is stuck	The sweeper is stuck on the loose objects on the ground	Before the sweeper starts to work, pick up clothing, scraps of paper, wires and fragile items on the floor to avoid getting stuck while working		
	Sweeper is stuck	Sweeper stuck on furniture	The sweeper can pass through the bottom of furniture with a height of more than 11cm. If it is lower than this height, it may be stuck.		
		The base station not powered	Check whether the indicator light of the base station is on. If not, remove and plug again		
		The base station is not placed correctly	Remove the obstacles within 1.6ft/0.5m on the left and right side of the base station and within 4ft/1.2m in front of it. Please place the base station according to the instructions		
	The sweeper cannot	The cleaning is not started from the base station	Let the sweeper start cleaning from the base station		
3	return to the base station	The recharge path is blocked, for example, the door of the room where the base station is placed is closed	Keep the recharge path clear		
		The base station was moved artificially	Try to avoid moving the base station, let the sweeper complete the self-cleaning		
		Wi-Fi does not have a signal	Reconnect to Wi-Fi		
4	The brush is abnormal	Side brush installation is not in place	Check if the side brush installed well		
4	The brush is abnormal	brush may be stuck by entanglement	Check the brush for entanglement and clean the side brush		
5	Weak suction	The dust bin is full	Empty the dust bin and replace with a new dust bag		
5	Weak Suction	Filter is clogged or damp	Clean and dry the filter or replace with a new one		
		The sweeper power is off	Ensure that the power switch of the sweeper is turned on and there is sufficient power to complete the cleaning		
6	Failed to make a	Sweeper is in low power	Please charge		
	scheduled cleaning	The setting is not successful or has been cancelled on the APP	Please reschedule the cleaning according to the APP operation guide		
7	Left/Right wheel abnormal	Left/right wheels may be stuck	Check left/right wheels for entanglement, and clean left and right wheels		
8	Abnormal roller brush	The roller brush may be entangled	Check if the roller brush is tangled and jammed and clean the roller brush		
9	Sweeper suspended in the air	The sweeper leaves the ground or gets stuck on the edge of a cliff	Please place the sweeper on the ground		

# Troubleshooting

10	Laser radar anomaly	The sweeper leaves the ground or gets stuck on the edge of a cliff	Please place the sweeper on the ground	
11	Infrared anti-collision bumper is abnormal	Infrared anti-collision bumper may be stuck	Tap the left, middle, and right side of the infrared anti-collision bumper to make it return to its place	
12	The dust bin is abnormal	The dust bin may not be installed properly	Pull out the dust bin and reinstall it	
13	The base station cannot be controlled	The communication between the host and the base station is abnormal	Place the host in front of the base station for control or press and hold the host recharge button and the base station recharge button for a few seconds until continuous beeping sounds, the host and the base station are successfully paired	
		The sweeper is not within the network coverage of the router	Make sure the sweeper is within the network coverage of the router	
14	Unable to configure APP	Sweeper cannot configure itself	Turn on the sweeper and reconfigure the network	
	5G Wi-Fi networks are not supported		This model does not support 5G Wi-Fi network, please use 2.4G Wi-Fi network for configuration	
15	Cleaning map lost	Moving sweeper to another floor, the map lost	The sweeper will automatically rebuilt the new sweep map	
16	Unable to create smart map on APP	Moving the sweeper during cleaning causes it to be unable to locate  Try not to move the sweeper when it is working		
The automatic cleaning task has not been completed When the sweeper finishes			When the sweeper finishes cleaning, it automatically generates a map	
17	The sweeper makes a strange sound when it is The dust bin and filter are blocked		Cleaning and maintenance of the side brushes is recommended, and regular replacement of the roller brushes, dust box and filter accessories	
	running	Sweeper enters strong power cleaning mode	Switch to standard cleaning mode	
	The dust bag is removed or not installed properly		re-insert the dust bag to ensure it is properly installed	
		Take out the clean water tank/no water	check the water volume of the water tank, if the water volume is insufficient, please add water	
Pink light on station always on Take out the sewage tank/full of water check whether the		Take out the sewage tank/full of water	check whether the water in the sewage tank is full. If full, pour out the sewage	
	-	The cleaning tank is full	start self-cleaning to drain the cleaning tank	

# **Security Information**

### Information about rechargeable batteries

Important: Lithium batteries and products containing lithium batteries are subject to strict transport regulations. If the product (including batteries) needs to be  $transported \ for \ long-term \ storage, \ travel, \ or \ any \ other \ reason, the \ following \ shipping \ instructions \ must \ be \ followed:$ 

- Remove the battery from the sweeper.

  Apply a piece of insulating tape to the electrodes of the battery.

  Reinsert the battery with the tape and close the battery cover.

  When shipping, pack the product in its original packaging or suitable packaging.
- · Can only be shipped by land, not by air.

### 2. Storage battery

- If the product needs to be stored for a long time, please remove the battery first. Battery removal steps:
- ① Turn the machine over to the back.
- ② Use a screwdriver or other suitable tool to remove the two battery cover screws.
- ③ Take out the battery cover.
- ④ Take out the battery.
- Store the product and battery in a cool, dry place.

### 3. Remove the battery

- Before disposing of the appliance, the battery must be removed from the appliance.
- The appliance must be switched off when removing the battery.
- Batteries should be disposed of safely.

# **Security Information**

#### Use Restrictions

- This product is only used for floor cleaning in the home environment, do not use it outdoors (such as open balconies), non-floor (such as sofas), commercial or industrial environments
- Do not use it in a suspended environment (such as duplex floors, open balconies, furniture tops) without guardrails
- Do not use in environments above 40°C, below 0°C, or in environments with any liquid and sticky substances on the ground
- $\bullet \ \text{Please hang up the ground cables at home before use to avoid dragging the cables when the host is running } \\$
- Please put away fragile items and sundries (such as vases, plastic bags, etc.) placed on the ground to avoid damage to valuables at home when the host is blocked or slightly collided during operation
- Do not allow persons with physical, mental or sensory disabilities, including children, to use or operate this product
- Do not let children use the robot as a toy. Please supervise children and pets to keep them away when the host is working
- Do not place the main brush cleaning tool in an area that can be touched by children
- Do not place any objects (including children, pets) on the stationary or moving main unit
- $\bullet \ \mathsf{Do} \ \mathsf{not} \ \mathsf{let} \ \mathsf{human} \ \mathsf{or} \ \mathsf{pet} \ \mathsf{hair}, \mathsf{fingers} \ \mathsf{and} \ \mathsf{other} \ \mathsf{parts} \ \mathsf{close} \ \mathsf{to} \ \mathsf{the} \ \mathsf{vacuum} \ \mathsf{port} \ \mathsf{of} \ \mathsf{the} \ \mathsf{machine} \ \mathsf{when} \ \mathsf{the} \ \mathsf{host} \ \mathsf{is} \ \mathsf{working}$
- $\boldsymbol{\cdot}$  Do not use to sweep any burning objects (such as unextinguished cigarette butts)
- Do not use for cleaning long-haired carpets (some dark-colored carpets may not be cleaned properly)
- Do not let the host pick up foreign objects or sharp objects (such as decoration waste, glass, iron nails, etc.)
- Do not use the protective cover of the laser ranging sensor, the upper cover of the main unit and the collision buffer as a handle to carry the machine
- Do not clean or maintain the main unit and the charging stand when the power is turned off or off
- $\boldsymbol{\cdot}$  Do not wipe any part of this product with a damp cloth or any liquid
- Please use this product in accordance with the instructions in the manual, any loss and injury caused by improper use shall be borne by the user

# **Warranty Card Instructions**

Yunli robot vacuum cleaner implements after-sales three-guarantee service in strict accordance with the "Consumer Rights Protection Law of the People's Republic of China" and "Product Quality Law of the People's Republic of China". The contents are as follows:

Warranty Regulations:

1. Product return and exchange commitment:

① Within 7 days from the day after receipt, consumers may choose to return, exchange or repair the products if the quality problems or failures of the products are verified by the manufacturer's quality inspection. ② Within 15 days after receipt of the signature, if the quality problem or fault of the product occurs and is identified as product performance fault by the after-sales service center, the product can be replaced free of charge.

2. Product warranty commitment

From the date of purchase by the user, under normal and reasonable use, if the product has quality problems, the whole machine will be guaranteed for one year free of charge.

3.After-sales service method:

The after-sales service method of the whole line of intelligent robot vacuum cleaners is repair by mail.

Ship Repair. When the repair service is required, the consumer will send the product to the designated repair location. During the warranty period, the postage costs incurred by the maintenance of product quality problems will be borne by the Xingmi intelligent sweeping robot. 4.Warranty coverage:

During the warranty period (subject to the invoice or valid sales voucher), users will be provided with free maintenance for any fault caused by the product itself under normal use.

Warm hint: When you need repair, please fill in the warranty card accurately and completely, and send the card with the machine, so that we can serve you better.

# Warranty Card

User Name	
Full Address	
Phone Number	
Zip Code	
Product Model	
Purchase Date	
Seria <b>l</b> Number	
Warranty Date	

# Maintenance Record

	Maintenance Date	Description of The Fault and Parts Replacement	Maintenance Center	Maintenance Engineer
1				
2				
3				
4				

# After-sales Service



**₩** +86 xxxxxx





If you have any problems during use, please call the after-sales service: XXXXXX. And there will be professionals to answer your questions. For more details, please visit the official website: www.iyunli.com

Manufacturer name:xxxxxxxxxxxxxxx

#### FCC Caution:

This device complies with part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) this device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation. Any changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

NOTE: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation.

If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- -- Reorient or relocate the receiving antenna.
- -- Increase the separation between the equipment and receiver.
- -- Connect the equipment into an outlet on a circuit different

from that to which the receiver is connected.

-- Consult the dealer or an experienced radio/TV technician for help.

To maintain compliance with FCC's RF Exposure guidelines, This equipment should be installed and operated with minimum distance between 20cm the radiator your body: Use only the supplied antenna.