

Chiheng tag Locator User Manual

Model: Chiheng tag



Work with Apple Find My

To use the Apple Find My app to locate this item, the latest version of iOS, iPadOS, or macOS is recommended. The Find Items app on Apple Watch requires the latest version of watchOS.



Major Functions:

Attach the locator to the item that needs protection (such as keychain, bag, etc.).

1. By using the Apple Find My app, you can find your Chiheng tag from your iPhone, iPad, iPod touch, or Mac. Simply open the Apple Find My app, click on the corresponding item, and you will see the location of the locator. Use the map guide to find it.
2. Even if it is left in a place far away from you, you can also enable the lost mode to lock the location of the item and use the map guide to find it since Apple device are widely used.
3. In addition, if your locator leaves the range of your Apple device, you will receive an alarm notification. This can help you timely discover the lost items and avoid further losses.
4. Usage and Battery Replacement: The locator has a built-in CR2032 cell battery, which can usually last for 1 year. Battery replacement is very easy, using a rocker, from the back of the positioner, open the back cover along the back cover gap, a new CR2032 cell battery can be replaced.

Explanation of

Buttons and Status:

1. Locate Button:
2. Turn On: Press the button of the locator once, and when the locator makes a sound of "Di Didi Didi". Currently, the locator is turned on successfully and enters the pairing state.
3. SN# check: In the power-on state, double-click the button, and the locator will make a "beep" sound, which can be used to confirm whether the locator is working properly. At this moment, the unique serial number embedded in the



locator can also be queried, which can help locate the owner of the item through the Apple Find My app and provide contact information to return the lost item to its rightful owner.

4. Turn Off:
 - a) Press and hold the button of locator for 3 seconds, and it will play the confirmation sound "Didi", and then release the button.
 - b) At this moment, the locator is turned off.
 - c) After turning off, the locator cannot be used as a bound device, playing sound, and etc. It cannot protect your things.
5. Restoring the factory settings
 - a) Click the button 5 times in a row, when the 5th time is pressed, don't release the button, and keep pressing the button for 3 seconds at least, a beeping "Di Didididid" will be played by buzzer. Release the button after confirming the sound effect (the above operation needs to be completed within 5 seconds).
 - b) Restoring the locator to factory settings, please remember to do the "Remove Item" operation on the Apple Find My app. Only after removed the item, the locator that has been restored to factory settings can be bound to your own or someone else's Apple device again.
3. **Important: When the network signal is lost, the device binding failure will occur. In the process of binding the locator, the Apple Find My app need to connect to the cloud server to register the locator. If the binding fails, please check Wi-Fi and cellular signal or switch Wi-Fi and cellular signal network.**
4. Enable "Lost Mode":
 - a) Open the Apple Find My app, tap the "Item", select the name of the device to be found in the item list and click to enter the information page of the device.
 - b) Find "Lost Mode", click "Enable". Follow the on-screen instructions and click "Continue".
 - c) Enter a phone number or select "Use an email address" and enter an email address.
 - d) Click "Activate" in the upper right corner, and after checking the information, click "Enable" in the upper right corner.
5. Remove Item
 - a) Open the Apple Find My app, tap the "Item", select the name of the device to be found in the item list and click to enter the information page of the device.
 - b) Swipe up the information page to the bottom, Click the "Remove Item" to enter the remove item page.

- c) Click the "Remove" button at the bottom, according to the prompt, Confirm and click "Remove". At this time, Find My application will exchange and confirm data with the cloud server.
- d) After successful removal, the information of the removed device will disappear from the item list. At the same time, the corresponding locator will make a sound of "Di Didi Di Di Di Di".

Privacy Data Protection:

1. Personal location information protection: The Apple Find My network uses advanced encryption to ensure that no one else, not even Apple or Shenzhen Chiheng Industry Co., Ltd., can view the location of your Chiheng tag.
2. Prevent Anonymous Tracking: How to prevent the device from being maliciously tracked? When someone else's locator is mixed into your belongings and tracked for a period, you will be prompted in the following two ways. If you have iPhone, iPad and other Apple device, you will get reminders on Apple device, this function is supported on iOS14.5 or iPodOS14.5 and later versions of Apple devices. If you do not have Apple devices, when someone else's locator is mixed into your belongings and tracked over a period, when it moves, it will emit a beep to remind you. If it happens that your friend is wearing a locator, or there are many people on this device in the public transportation you take, don't worry, because if the locator does not leave its owner's side, it will not trigger such a warning reminder.

Regulatory and Safety Information Warning:

1. Keep batteries out of reach of children. Due to chemical burns and potential medical risks (such as perforation of

the esophagus), swallowing a battery can cause serious injury or death within a short time. If you suspect that a child has swallowed a button battery, please call for help immediately to get a doctor or expert advice quickly.

2. Use qualified button batteries. Use substandard batteries, there is a possibility of battery failure, Corrosion etc.
3. According to Article 12 of the "Administrative Measures for Low-Power Radio Wave Radiating Motors", for low-power radio frequency electronic equipment that has passed the type certification, without permission, companies, firms or users are not allowed to change the frequency, increase the transmission power or change the characteristics and power of the original design. According to Article 14, The use of any radio frequency motor must not affect flight safety and interfere with legitimate communications. If interference is found, should be stopped immediately and improved, continue to use the aforementioned legal communication until there is no interference. Among them, "lawful communication" refers to radio communication activities carried out in compliance with the provisions of the Telecommunications Law, and "the totality of any power radio frequency motor field is interfered with by lawful communication or industrial, scientific and medical electric wave radiating electric equipment" means that in this field, all power radio frequency electric machine Overall effects of radiating electrical equipment.
4. Apple, Apple Find My, Apple Watch, Find My, iPhone, iPad, iPadOS, Mac, macOS and watchOS are trademarks of Apple Inc. IOS is a trademark or registered trademark of Cisco in the U.S. and other countries and is used under license

Battery Warning:

The battery used in this product may leak or explode, result in personal injury, property damage or environmental pollution. For your safety, be sure to follow the instructions below:

1. Do not use sharp objects to remove the battery.
2. Do not put the battery into fire, heating or subject to high temperature treatment.
3. Do not place the locator in a place with high temperature, humidity, or direct sunlight.
4. Do not immerse the locator in water or other liquids.
5. Do not put the battery in contact with metal such as pins, coins, etc. so as not to cause a short circuit.
6. Do not use unauthorized or prescribed battery types.
7. Do not attempt to disassemble the battery or heat it.
8. Do not store batteries with other metal objects.
9. If you encounter battery leakage, heat or other abnormal conditions, please stop using it immediately, and dispose of in accordance with relevant safety regulations.
10. To protect the environment, please dispose of used batteries at designated recycling points.

Warranty terms and Contact us:

The warranty terms for the locator series products are as follows: Within one year from the date of purchase, Shenzhen Chiheng Industry Co., Ltd. will be responsible for any problems caused by product materials and workmanship. The company will handle the specific requirements of the purchaser accordingly.

If you have any questions or issues with the product, please feel free to contact us at:

Customer Service: zhanglaibin@chihengshiye.com

Website: www.chihengshiye.com

Use of the Works with Apple badge means that a product has been designed to work specifically with the technology identified in the badge and has been certified by the product manufacturer to meet Apple Find My network product specifications and requirements. Apple is not responsible for the operation of this device or use of this product or its compliance with safety and regulatory standards.

FCC Caution:

This device complies with part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

Any changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

NOTE: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation.

If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

-- Reorient or relocate the receiving antenna.

-- Increase the separation between the equipment and receiver.-- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.

-- Consult the dealer or an experienced radio/TV technician for help.

The device has been evaluated to meet general RF exposure requirement. The device can be used in portable exposure condition without restriction.