



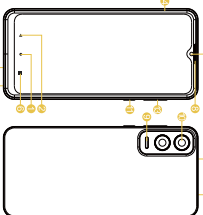
# E65 Pro Smartphone

## User Manual

Android is a trademark of Google LLC

Welcome to Eudora. Eudora Mobile specializes in delivering high-quality, competitively priced Android™ smartphones and tablets globally, with a focus on the Affordable Connectivity Program and Unlabeled market and a commitment to excellence in product quality and customer service. This guide will show you how to set up and use your phone.

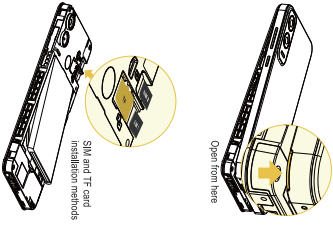
### Phone Features



- Home Button
- Back Button
- Headset Jack
- USB-Charging Port
- Microphone
- Recent Apps Button
- Front Camera
- Emojis
- Flash
- Back Camera
- Power/Lock Key
- Speaker
- Volume Keys
- SIM/SD Card Slot

Use the pin tool and insert it in the hole to release the tray. Place the SIM card with gold contacts facing down. Gently insert the SIM and SD card and lock up and use your phone.

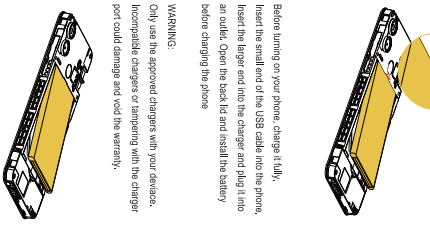
### Insert SIM Card and MicroSD Card



Open from here

**WARNING:** Please remove the battery cover and remove the installation film before use.

### Change the Battery

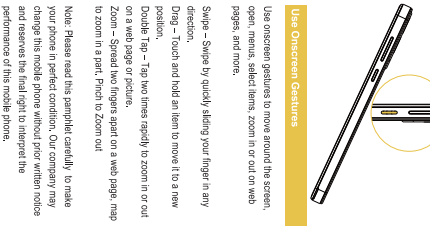


Before turning on your phone, charge it fully. Insert the small end of the USB cable into the phone, insert the larger end into the charger and plug it into an outlet. Open the back lid and install the battery before changing the phone.

**WARNING:** Only use the approved chargers with your device. Incompatible chargers or tampering with the charger port could damage and void the warranty.

To turn ON/OFF, press and hold the Power/Lock button. To turn OFF, press and hold the Power/Lock button and follow the prompts.

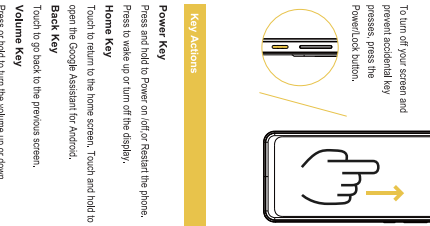
### Turn your Phone ON/OFF



**Use One-Handed Gestures**  
Use one-hand gestures to move around the screen, open, menu, select items, zoom in or out on web pages, and more.  
Swipe - Swipe by quickly sliding your finger in any direction.  
Drag - Touch and hold an item to move it to a new position.  
Tap - Tap the icon rapidly to zoom in or out on web pages or images.  
Zoom - Spread two fingers apart on a web page, map to zoom in a part. Pinch to Zoom out.  
Note: Please read this pamphlet carefully, to make your phone in perfect condition. Our company may change the mobile phone without prior written notice and reserves the final right to interpret the performance of this mobile phone.

To turn on your screen, press the Power/Lock button. Then swipe up on the screen to unlock it.

### Lock/unlock Your Phone



To turn off your screen and prevent accidental key presses, press the Power/Lock button.

**Call** From the home screen, tap the Phone icon to call. Tap the keypad icon to enter the number.  
**Text** From the home screen, tap the message icon to start a message chat.  
**Camera** From the home screen, tap the camera icon to take photos, pinch the screen to zoom in or pinch to take photos, pinch the screen to zoom in or pinch to take photos.  
**Open an App** Simply touch an app to open it.  
**App Installation** Selected applications are pre-installed on your phone. There are many more available in the Play Store.  
**Uninstall an App** Touch and hold an app icon. Then touch the App info window that appears, tap UNINSTALL, and then Tap OK/CANCEL.

### Main Menu Operations

**Key Actions**  
**Power Key** Press and hold to Power on/off or Restart the phone. Press to wake up or turn off the display.  
**Home Key** Touch to return to the home screen, Touch and hold to open the Google Assistant for Android.  
**Back Key** Touch to go back to the previous screen.  
**Volume Key** Press or hold to turn the volume up or down.

This product should not be treated as household waste. Instead it should be handed over to the applicable collection point for the recycling of electrical and electronic equipment.

### Recycle

This device meets international guidelines for exposure to radio waves. This device has been tested and found to comply with the Specific Absorption Rate(SAR)RF exposure requirements set by international agencies.

### SAR Information

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### Troubleshooting

**SIM and Signal Issues** Check SIM or damage or misplacement, clean and reposition if needed. Move to areas with better signal, avoid using the phone during peak hours.

**Power and Charging** Charge the battery fully before use, use only the designated Eudora charger.

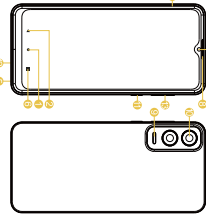
**Calls and Connectivity** If unable to dial, check call barring or SIM validity. For network issues, be sure to be service area with a strong signal.

**Battery Care** Charge regularly, keeping levels between 20%-80% for optimal battery health. Avoid using the phone while charging and inspect charging equipment for damage.

For persistent issues, contact Eudora customer service via [customerservice@eudora.com](mailto:customerservice@eudora.com) or visit an authorized service center.

Bienvenidos a Eudora. Nos dedicamos a Eudora Mobile a proveer smartphones y tablets Android™ de alta calidad a precios accesibles en todo el mundo, poniendo énfasis en el Programa de Conectividad Económica y el mercado Unlabeled, comprometidos con la excelencia tanto en la calidad del producto como en la atención al cliente. Este manual le indicará cómo instalar y manejar su teléfono.

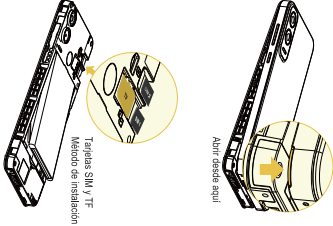
### Funcionalidades del Teléfono



- Botón Principal
- Botón de Inicio
- Conector de Auriculares
- Puerto de Carga/USB
- Microfono
- Botón de Apps Recientes
- Botón de Cámara Frontal
- Auricular
- Cámara Posterior
- Botón de Encendido/Bloqueo
- Altavoz
- Batería de Servicio de Servicio
- Slot de Tarjetas SIM/SD

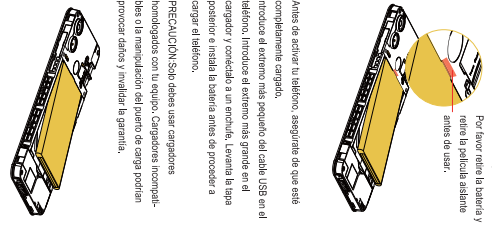
Empuje la herramienta paraquero y introdúcela en el agujero para sacar la bandeja. Sitúe la tarjeta SIM con los contactos dorados mirando hacia abajo. Introduzca suavemente la bandeja de la tarjeta SIM y de la SD.

### Instalación de la Tarjeta SIM y MicroSD



Antes de activar su teléfono, asegure de que está completamente cargado. Por favor retire la batería y retire la película adhesiva antes de usar.

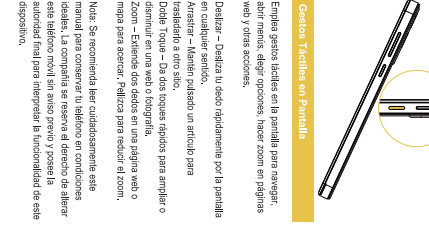
### Proceso de Carga de Batería



Antes de activar su teléfono, asegure de que está completamente cargado. Por favor retire la batería y retire la película adhesiva antes de usar.

Para encendido, mantenga presionado el botón de Encendido/Bloqueo. Para apagarlo, mantenga presionado el botón de Encendido/Bloqueo y siga las indicaciones.

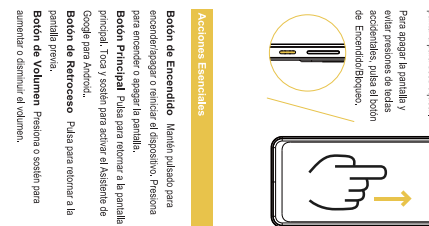
### Encendido y Apagado del Teléfono



Para activar la pantalla, toque el botón de Encendido/Bloqueo. Después, deslice el dedo hacia arriba en la pantalla para desbloquearla.

Para apagar la pantalla y evitar presiones de teclas accidentales, pulse el botón de Encendido/Bloqueo.

### Gestos Rápidos en Pantalla



Para activar la pantalla, toque el botón de Encendido/Bloqueo. Después, deslice el dedo hacia arriba en la pantalla para desbloquearla.

**Acciones Especiales**  
**Botón de Encendido** Mantenga pulsado para encender o apagar la pantalla.  
**Botón Principal** Pulse para volver a la pantalla principal. Toque y sostenga para activar el asistente de voz de Google para Android.  
**Botón de Retroceso** Pulse para volver a la pantalla previa.  
**Botón de Volumen** Presione o sostenga para aumentar o disminuir el volumen.

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**Botón de Volumen** Presione o sostenga para aumentar o disminuir el volumen.

Este dispositivo no debería ser manejado como desecho doméstico, en lugar de eso, debe ser entregado al punto de recolección correspondiente para el reciclado de equipos electrónicos y electrónicos.

### Procedimiento de Reciclaje

Este dispositivo se ajusta a la normativa internacional de exposición a ondas de radio. Si su teléfono es un teléfono que cumple con las normas de Absorción Específica (SAR) para la exposición a RF fijadas por organismos internacionales.

### Datos de SAR

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### Diagnóstico de Problemas

**Cuestiones con la SIM y la Señal** Compruebe si la SIM está dañada o no colocada. Si es necesario, límpiala y colócala correctamente. Diríjase a lugares con señal más fuerte, trate de no usar el teléfono en áreas con poca cobertura de señal.

**Carga y Carga** Cargue regularmente, manteniendo los niveles de carga entre el 20% y el 80% para un mejor estado. No use el teléfono mientras se está cargando y evite el cargador para dispositivos móviles dañados. Si las condiciones cambian, comuníquese con el servicio al cliente de Eudora mediante [customerservice@eudora.com](mailto:customerservice@eudora.com) o visite algún centro de servicio autorizado.

**Llamadas y Conexión** Si no puedes efectuar llamadas, verifica si hay restricciones de llamadas o si la SIM es válida. Para inconvenientes de red, comunícase con el servicio al cliente de Eudora mediante [customerservice@eudora.com](mailto:customerservice@eudora.com) o visite algún centro de servicio autorizado.

**Mantenimiento de la Batería** Cargue el teléfono regularmente, manteniendo los niveles de carga entre el 20% y el 80% para un mejor estado. No use el teléfono mientras se está cargando y evite el cargador para dispositivos móviles dañados. Si las condiciones cambian, comuníquese con el servicio al cliente de Eudora mediante [customerservice@eudora.com](mailto:customerservice@eudora.com) o visite algún centro de servicio autorizado.

Para problemas persistentes, comuníquese con el servicio al cliente de Eudora mediante [customerservice@eudora.com](mailto:customerservice@eudora.com) o visite algún centro de servicio autorizado.



**FCC Caution:** Any changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate this equipment.

This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions:

(1) This device may not cause harmful interference, and  
(2) this device must accept any interference received, including interference that may cause undesired operation.

This Product meets the government's requirements for exposure to radio waves. The guidelines are based on standards that were developed by independent scientific organizations through periodic and thorough evaluation of scientific studies. The standards include a substantial safety margin designed to assure the safety of all persons regardless of age or health. FCC RF Exposure Information and Statement the SAR limit of USA (FCC) is 1.6 W/kg averaged over one gram of this mobile phone (FCC ID: 2BD9H-E65PRO) has been tested against this SAR limit. SAR information on this can be viewed on-line at <http://www.fcc.gov/oet/ea/fccid/>. Please use the device FCC ID number for search. The device has been evaluated to meet general RF exposure requirements. The device can be used in portable exposure conditions without restriction.

**NOTE:**

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules.

These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular

installation.

If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
  - Increase the separation between the equipment and receiver.
  - Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
  - Consult the dealer or an experienced radio/TV technician for help.
- FCC ID: 2BD9H-E65PRO