

Playing Videos Using WiFi Connection on the Faninso App

The H200 PRO is capable of supporting both 2.4G and 5.8G WiFi connections. Please choose the mode that is compatible with your mobile device for a successful connection.

To leverage the full features of your H200 PRO, download and install the "Faninso" App on your mobile device. Once installed, you can enjoy the convenience of playing videos and adjusting H200 PRO's settings right from your mobile device.

I. Download the Faninso APP (Free)

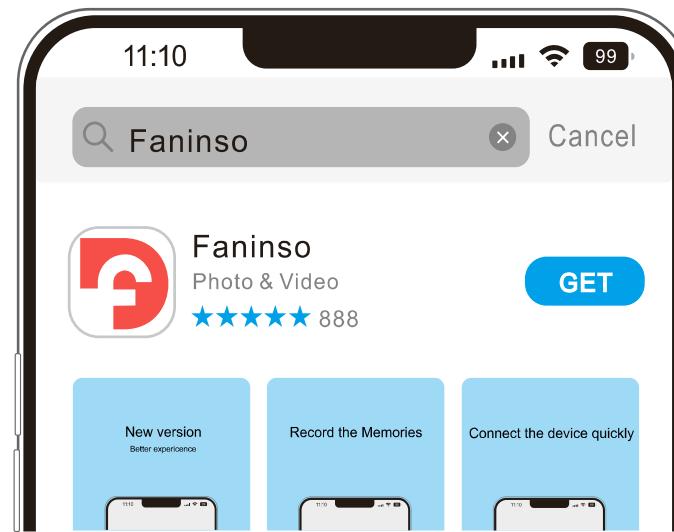
- 1 Scan the QR code below or search for "Faninso" in the "Apple Store or Google Play" to download and install the app.
- 2 Download the "Faninso" app via your browser: <https://www.faninso.com/pages/download>



Android app on
Google Play

Download on the
APP Store

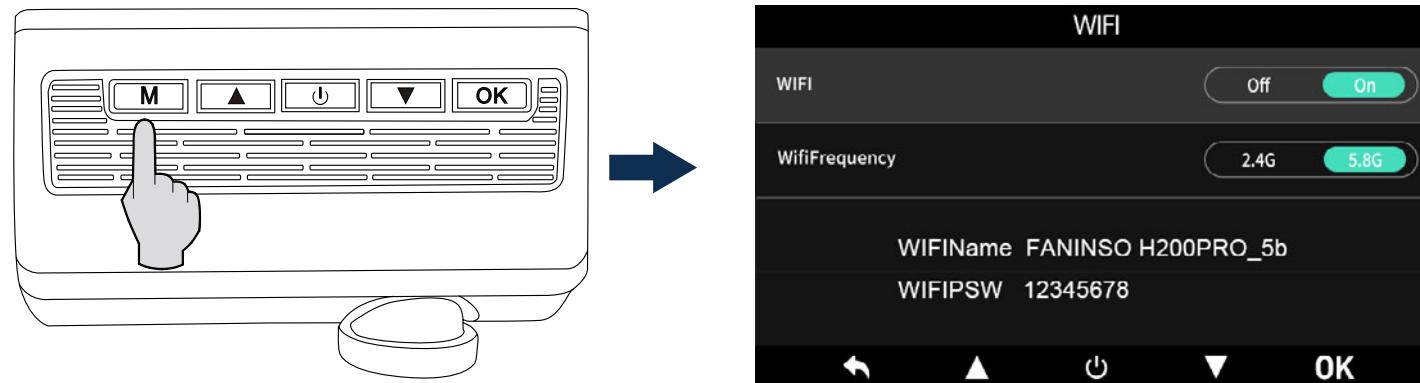
iOS 10.0 or later
versions



- i* While the WiFi interconnection feature of the H200 PRO allows for the registration of multiple mobile devices, please note that simultaneous operation or video downloading from multiple devices is not supported.
- i* The effective signal range for WiFi interconnection with your H200 PRO is approximately 10 feet. Beyond this distance, the WiFi connection may become unstable or disconnected, and you may not be able to carry out control operations or access the features of your H200 PRO via your mobile device.
- i* In the event that your mobile device disconnects from the WiFi, the H200 PRO will automatically shut off its WiFi connection after a period of 5 minutes.
- i* FANINSO periodically upgrades the application to enhance more functionalities. When a new version is released, the application will automatically remind you. You just need to follow the prompts to complete the upgrade.

II. Quickly Turn On the Dash Cam's Wi-Fi

Quickly enable WIFI: Press and hold the 'M' button for 5 seconds to enable the device's WIFI function.
Quickly disable WIFI: Press and hold the 'M' button for 5 seconds again to disable the device's WIFI function.



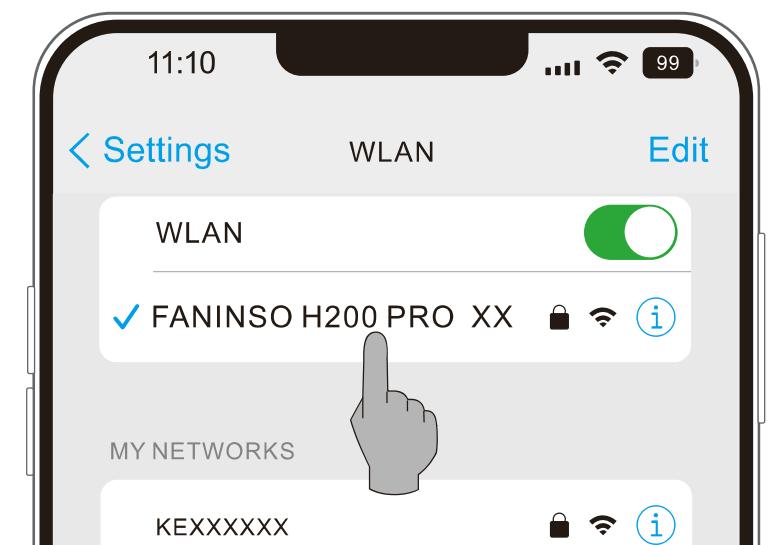
III. Connecting to the H200 PRO via WiFi

Follow these steps to connect your mobile device to the H200 PRO via WiFi:

- 1 Open the WiFi settings on your mobile device.
- 2 Browse the list of available networks and locate the network named "FANINSO H200PRO XX".
- 3 Select this network Type in the default WiFi password, which is "12345678".
- 4 Press "Connect" or its equivalent on your device.

i To safeguard against potential security risks, it is highly recommended that you change the default WiFi password after your first login. This step helps protect your Dash Cam from unauthorized access and other potential impacts.

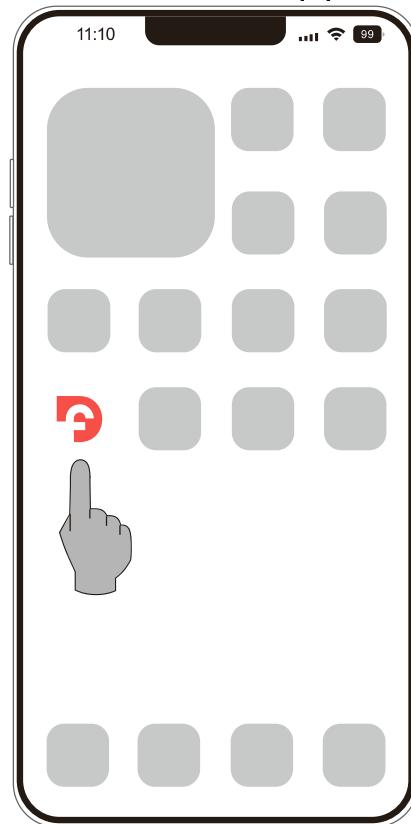
If you happen to forget your WiFi password, you can reset your Dash Cam back to its factory settings. Following this reset, your WiFi password will be reverted back to the default password, which is "12345678".



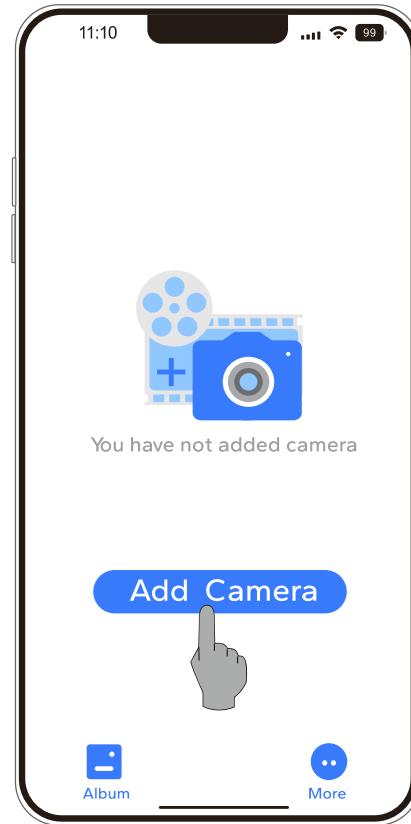
IV. Add a Device Using the APP

After successfully connecting to Wi-Fi, open the Faninso APP. If it's your first time using the APP, click on 'Add Camera'. After adding the Dash Cam, click on 'Connect Camera' to enter the real-time preview screen.

1. Start the app



2. Add Camera



3. Connect Camera



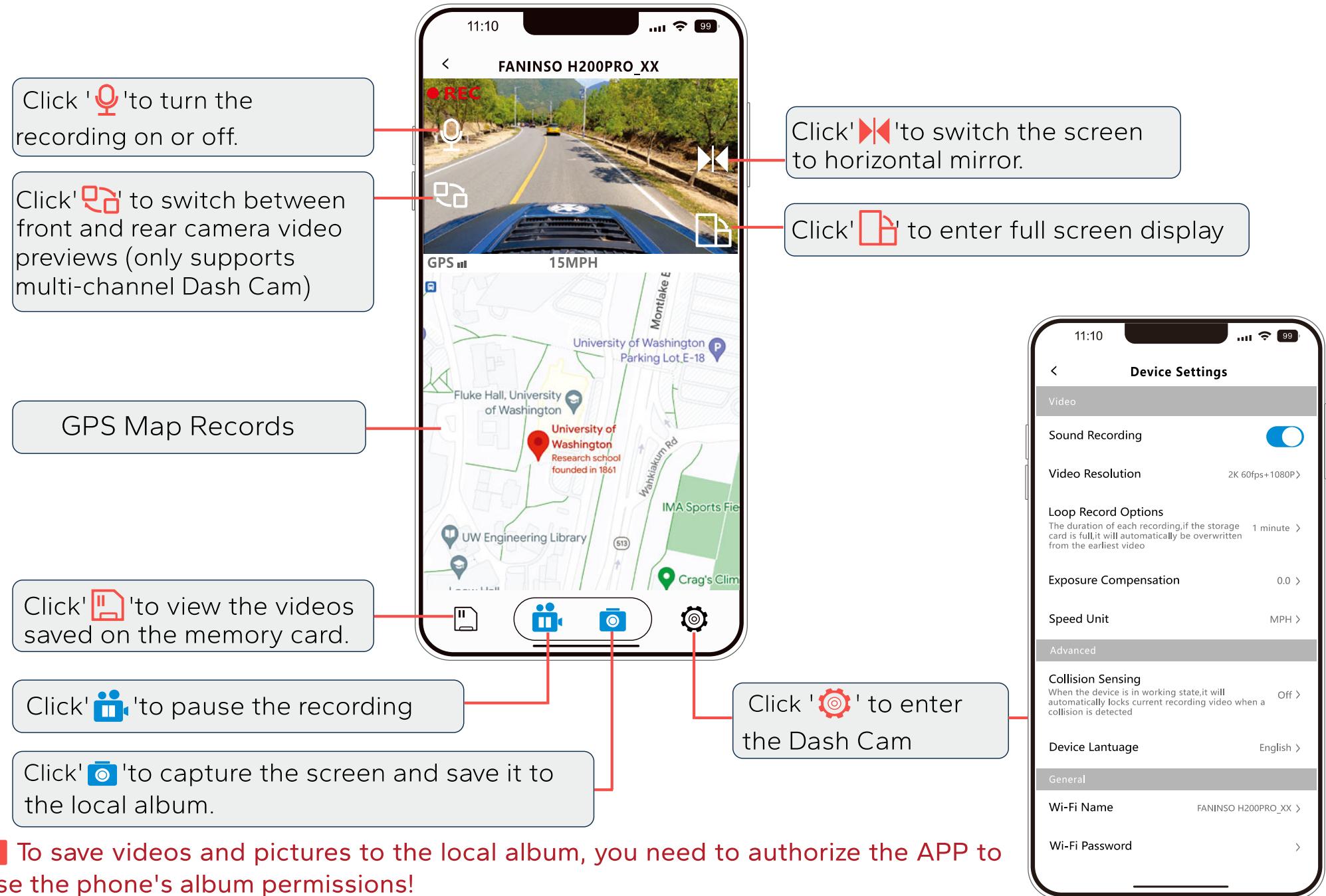
i When using the app, you must grant it permissions to access the wireless network!

i If you need to view GPS records, you also need to allow the APP to use your location permissions!

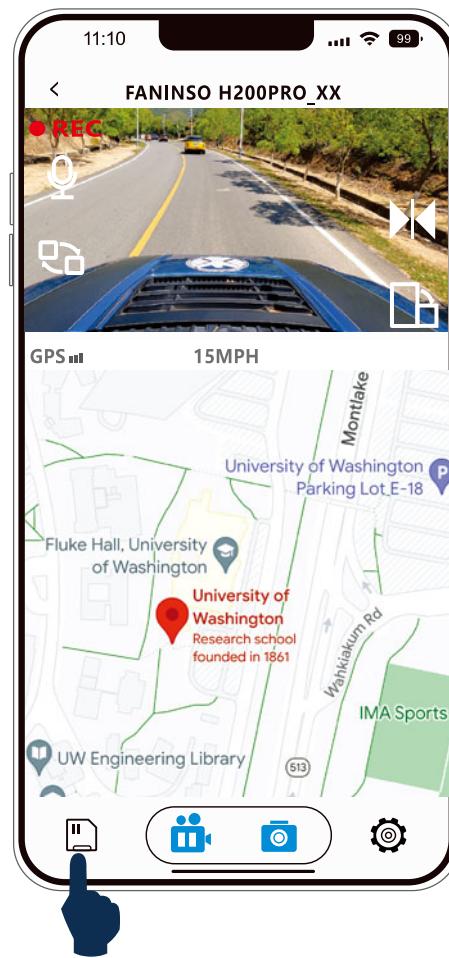
APP Local Album

APP Settings/Feedback/About Us

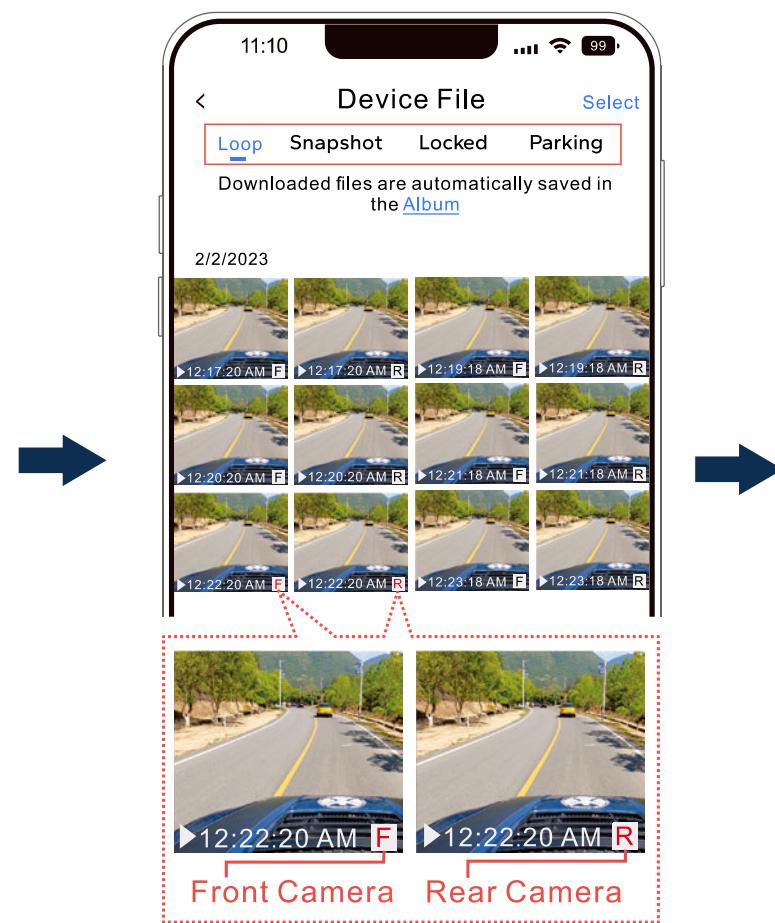
V. Preview Screen Explanation



VI. Play Video



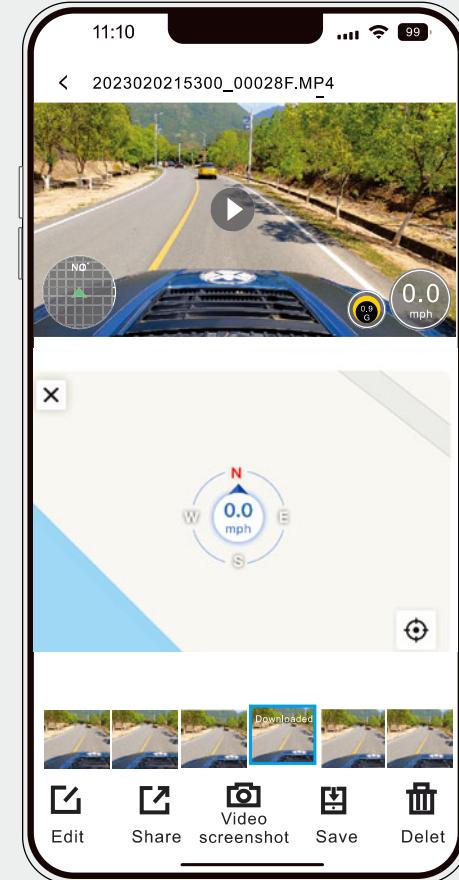
1 Click 'Screenshot' button.



- 2 Click on Loop/Snapshot/Locked/Parking to select the content you want to view.
- 3 Click on the video to start playback.
- 4 During playback, click  to download the video to the local album.
- 5 During playback, click  to capture a still image of the current screen and save it in the local album.

How can one view GPS logs while a video is playing?

Click  to save the video to your local album, then play the video to view relevant information from the GPS logs.

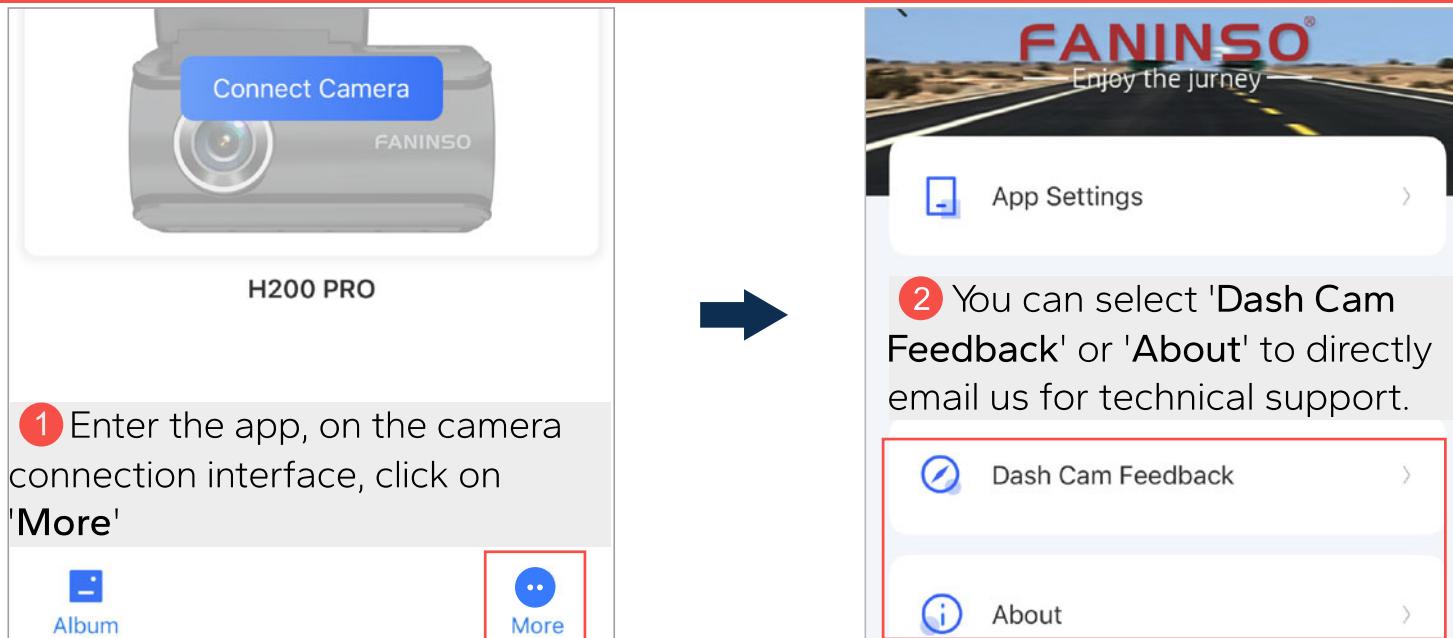


- 6 After the video is downloaded to your local album, click  to edit the video, and click  again to share the video on social media platforms.

During video playback, you can achieve full-screen viewing by either rotating your phone or clicking the  button in the video screen.



Support and Assistance ---How to find assistance in the app?



Common Troubleshooting

1 Unable to power on

	Cause of the issue	Solutions
1	Power interface is loose.	Replug the power cord and ensure the connection is secure.
2	Vehicle cigarette lighter socket malfunction.	Try plugging a car cigarette lighter into the socket to check if it's getting power and working as it should.
3	The vehicle's fuse has blown.	Consult the vehicle's manual to find the fuse for the cigarette lighter and check if it has blown.
4	Power plug malfunction.	Try testing your Dash Cam with the car charger.
5	Device malfunction.	If you're still having trouble after trying these steps, don't hesitate to get in touch with our customer service team for more help.

i For power cord testing, use a car charger with a DV-5V output greater than 2.1A and a Type-C interface. Connect this to your device and see if the Dash Cam powers on as expected. If you find an issue with the power cord, please reach out to customer service for a replacement.

2 Crash during startup

	Cause of the issue	Solutions
1	The performance of the memory card has deteriorated, or it has sustained damage.	Reformat the memory card. If the problem persists after formatting, please replace it with a compatible, high-quality memory card.
2	The power input is not stable.	Check if the power cord is firmly plugged in or use a car charger to test if the device can start normally.
3	The device is overheating.	Power off the equipment and let it cool down before trying to turn it back on.
4	Device firmware may be damaged.	Download and install the latest firmware version provided by the official source.
5	Device malfunction.	If you're still having trouble after trying these steps, don't hesitate to get in touch with our customer service team for more help.

i If your device starts up fine once the memory card is taken out, this might mean the card is damaged or not working properly. In this case, you should try reformatting the card or consider getting a new one.

3 Constantly restarting

	Cause of the issue	Solutions
1	The performance of the memory card has deteriorated, or it has sustained damage.	Reformat the memory card. If the problem persists after formatting, please replace it with a compatible, high-quality memory card.
2	The power input is not stable.	Check if the power cord is firmly plugged in or use a car charger to test if the device can start normally.
3	Power plug malfunction.	Try using a new power cord to test the device. You can use a car charger that has a DV-5V output with a current of at least 2.1A and a Type-C connector to connect to the device. Check if the device can power on normally.
4	Device firmware may be damaged.	Download and install the latest firmware version provided by the official source.
5	Device malfunction.	If you're still having trouble after trying these steps, don't hesitate to get in touch with our customer service team for more help.

i If your device starts up fine once the memory card is taken out, this might mean the card is damaged or not working properly. In this case, you should try reformatting the card or consider getting a new one.

4 Prompt to format card or memory is full

	Cause of the issue	Solutions
1	The performance of the memory card has deteriorated, or it has sustained damage.	Reformat the memory card. If the problem persists after formatting, please replace it with a compatible, high-quality memory card.
2	The format reminder feature has been enabled.	You can either choose to turn off the reminder to format, or go ahead and format right now.
3	Device firmware may be damaged.	Download and install the latest firmware version provided by the official source.
4	Device malfunction.	If you're still having trouble after trying these steps, don't hesitate to get in touch with our customer service team for more help.

i With time and use, a memory card's read and write performance can drop. To keep your memory card at peak performance, it's a good idea to format it once every 30 days

5 Unable to record video

	Cause of the issue	Solutions
1	The performance of the memory card has deteriorated, or it has sustained damage.	Reformat the memory card. If the problem persists after formatting, please replace it with a compatible, high-quality memory card.
2	Device firmware may be damaged.	Download and install the latest firmware version provided by the official source.
3	Device malfunction.	If you're still having trouble after trying these steps, don't hesitate to get in touch with our customer service team for more help.
<i>i</i> A lot of times, if you're having trouble recording video, it's because there's an issue with your memory card. To check if your card might be damaged, take it out of the device and see if your computer can recognize it and format it (make sure to use the FAT32 format). Once it's formatted, put the card back in your device and give it another try		

6 Screen is garbled or flashing

	Cause of the issue	Solutions
1	The performance of the memory card has deteriorated, or it has sustained damage.	Reformat the memory card. If the problem persists after formatting, please replace it with a compatible, high-quality memory card.
2	Frequency setting is incorrect.	Refer to the manual to set the correct regional light source frequency. For the United States region, please select 60HZ.
3	The device is overheating.	Power off the equipment and let it cool down before trying to turn it back on
4	Device firmware may be damaged.	Download and install the latest firmware version provided by the official source.
5	Device malfunction.	If you're still having trouble after trying these steps, don't hesitate to get in touch with our customer service team for more help.
<i>i</i> If the screen is garbled or flashing during recording, please first turn off the device and remove the memory card, then restart to check if the screen is still garbled or flashing. If the problem disappears, please reformat the memory card before using it again!		

7 Missing recordings/unable to find intermediate video files

	Cause of the issue	Solutions
1	The performance of the memory card has deteriorated, or it has sustained damage.	Reformat the memory card. If the problem persists after formatting, please replace it with a compatible, high-quality memory card.
2	Video locked due to overly high gravity sensor settings.	Check the timestamp on the locked video and adjust the gravity sensor to 'Medium' as recommended.
3	Device firmware may be damaged.	Download and install the latest firmware version provided by the official source.
4	Device malfunction.	If you're still having trouble after trying these steps, don't hesitate to get in touch with our customer service team for more help.

i Missed recordings: A decrease in memory card performance is a key reason for missed recordings. Please make sure your memory card meets the device requirements.

Missing intermediate videos: Videos are played in timestamp order. It's possible that the intermediate file was locked by the gravity sensor. In this case, the locked video can only be viewed and played in the locked video folder

8 Poor video quality

	Cause of the issue	Solutions
1	Lens stains.	Check if the lens is stained. If necessary, please use a clean microfiber cloth to wipe the lens.
2	Improper resolution settings.	Make sure you've got the resolution settings on your dash cam set correctly. That way, you'll get the best possible video quality.
3	Overexposure or underexposure.	Adjust the exposure settings of the dash cam to achieve better image quality.
4	Poor installation location.	Ensure the dash cam is installed in the appropriate position on the vehicle's front windshield to achieve a better field of view and image quality.
5	Poor ambient light conditions.	Shoot in the appropriate environment for comparison.

i When you're recording at night, the lack of light can make your videos less clear than they would be during the day. We recommend using the 1440P 60FPS mode in such situations, as it can effectively improve the video quality at night.

9 Video playback is stuttering

	Cause of the issue	Solutions
1	The performance of the memory card has deteriorated, or it has sustained damage.	Reformat the memory card. If the problem persists after formatting, please replace it with a compatible, high-quality memory card.
2	Performance issues with the playback device.	The performance of the playback device (such as a phone or computer) may not be sufficient to smoothly play high-resolution videos.
3	Video file is damaged or incomplete	Try re-recording the video or use a video repair tool to fix the damaged files.
4	The playback software may have compatibility issues.	Try using other video playback software, or update the playback software to the latest version before playing again.
5	Long-term video playback causing the device to overheat.	Turn off the device and wait for it to cool down before attempting to watch the video again.
<p><i>i</i> Having trouble with lagging app playback? Try closing the app and turning off WiFi on your phone, then reconnect. Make sure your phone is set up for the right WiFi transmission mode—either 2.4G or 5.8G—and that you've got the same setting on your device.</p>		

10 Unable to record audio

	Cause of the issue	Solutions
1	The SoundRecord has been turned off.	Check the settings of the dash cam to ensure that the SoundRecord is OPEN.
2	Mic malfunction.	Try recording a voice memo to test if the microphone is working properly.
3	The performance of the memory card has decreased or it has been damaged.	Reformat the memory card. If the problem persists after formatting, please replace it with a compatible, high-quality memory card.
4	Device firmware may be damaged.	Download and install the latest firmware version provided by the official source.
5	Device malfunction.	If you're still having trouble after trying these steps, don't hesitate to get in touch with our customer service team for more help.

11 Buttons are unresponsive

	Cause of the issue	Solutions
1	The buttons are stuck or damaged.	Check if the buttons are stuck or damaged. If it's physical damage, you need to contact after-sales service for repair or replacement.
2	Device firmware may be damaged	Try restarting the device, or update to the latest firmware version provided by the official source.
3	The device is overheating.	Power off the equipment and let it cool down before trying to turn it back on.
4	Device malfunction.	If you're still having trouble after trying these steps, don't hesitate to get in touch with our customer service team for more help.
<p><i>i</i> If a single button fails: You can try restarting the device by unplugging and plugging back in the power. If the button still doesn't work after restarting, then the button may be faulty and you need to have it repaired.</p> <p><i>i</i> If all buttons are unresponsive: Restart the device by unplugging and plugging back in the power to see if the device's buttons can resume operation. If the buttons work after restarting the power, then the device may have previously crashed. In this case, you can try restoring the device to its factory settings and reformatting the memory card before using it again.</p>		

12 Rear camera is not working

	Cause of the issue	Solutions
1	Connection problem.	Check the connection between the rear camera and the dash cam, making sure the connecting cable is in good condition and securely connected.
2	The rear camera may be damaged or malfunctioning.	Try replacing the rear camera, or contact after-sales service for further support.
3	Device firmware may be damaged.	Download and install the latest firmware version provided by the official source.
4	Device malfunction.	If you're still having trouble after trying these steps, don't hesitate to get in touch with our customer service team for more help.

13 Unable to automatically power off when the vehicle is turned off

Cause of the issue		Solutions
1	The vehicle's cigarette lighter power source is uninterrupted power.	Unplug the power after parking and turning off the ignition, or purchase a parking monitor power cable for installation.
2	The parking monitor power cable is not correctly connected to the ACC.	Refer to the vehicle manual to correctly connect the ACC power.
3	Device firmware may be damaged.	Download and install the latest firmware version provided by the official source.
4	Device malfunction.	If you're still having trouble after trying these steps, don't hesitate to get in touch with our customer service team for more help.
<p>i For some brand models, even after the vehicle is turned off and the doors are locked, the power supply from the cigarette lighter remains on (this situation is more common in Ford/Audi/electric cars). If your vehicle fits this description, it is recommended that you unplug the power plug of the Dash Cam after turning off the ignition. Alternatively, you could purchase a parking monitor power cable for installation, which can solve the problem of the vehicle not being able to shut down after turning off the ignition.</p>		

14 No GPS information

Cause of the issue		Solutions
1	GPS signal is being interfered with.	Try testing the GPS function in an open and safe area to eliminate the possibility of signal interference.
2	GPS receiver problem.	Ensure the installation location can receive GPS signals.
3	Device firmware may be damaged.	Download and install the latest firmware version provided by the official source.
4	Device malfunction.	If you're still having trouble after trying these steps, don't hesitate to get in touch with our customer service team for more help.
<p>i If you are unable to connect to the GPS information continuously, please park your vehicle in an open and safe place and wait for 1-2 minutes again. Refer to the manual to see if the GPS information is normal. If you are still unable to connect, the device's GPS receiver may be faulty and need to be repaired</p>		

15 Unable to connect to WiFi

	Cause of the issue	Solutions
1	Wi-Fi function is not enabled.	Check the Wi-Fi settings of the dash cam and the mobile phone to make sure the Wi-Fi function is enabled.
2	Wi-Fi password is incorrect.	Make sure to enter the correct Wi-Fi password. If you forget the password, please reset the device to factory settings.
3	2.4G/5.8G settings are incorrect.	Some phones do not support 5.8G mode, please select 2.4G mode in the settings menu before connecting.
4	Signal interference.	Try connecting to Wi-Fi in another location to rule out signal interference issues.
5	Too far away.	The effective range of WiFi interconnection signal is about 10 feet; beyond this range, interconnection operation will not be possible.
6	Device firmware may be damaged.	Download and install the latest firmware version provided by the official source.
7	Device malfunction.	If you're still having trouble after trying these steps, don't hesitate to get in touch with our customer service team for more help.

16 Unable to add device in the app

	Cause of the issue	Solutions
1	Wireless network permissions for the app are not enabled.	You need to set the app permissions in your phone settings.
2	WiFi network connection problem.	Check if the network connection of your phone and device is normal, make sure they are on the same Wi-Fi network.
3	Too far away.	The effective range of WiFi interconnection signal is about 10 feet; beyond this range, interconnection operation will not be possible.
4	App software malfunction.	Check if the app on your phone is the latest version, if there are updates, please upgrade. At the same time, ensure that the app is compatible with your phone's operating system.
5	Device firmware may be damaged.	Download and install the latest firmware version provided by the official source.
6	Device malfunction.	If you're still having trouble after trying these steps, don't hesitate to get in touch with our customer service team for more help.

Warranty Policy

FANINSO offers a 12-month warranty on your purchased Dash Cam! Please be aware that the warranty might not cover damages resulting from unauthorized disassembly, modification, misuse, or accidents. In addition, the use of non-certified accessories may lead to the warranty being voided.

FAQ & Contact Us & DOWNLOAD

Should you run into any hitches while using your H200 series dashcam, don't hesitate to reach out to us. You can get in touch either through your point of purchase, or by scanning the QR code in the user manual to shoot us an email. We usually get back within 12 to 24 hours, and we're dedicated to helping you sort out any issues you might be facing!

F A Q



Scan the QR code to
view more Q&A

Contact Us

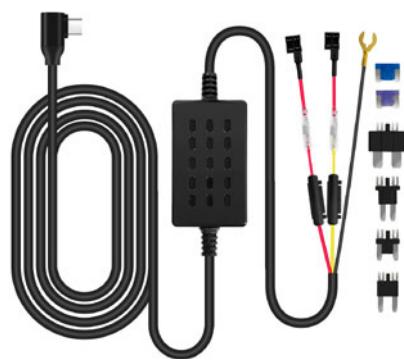


<https://www.faninso.com>
Email:Service@faninso.com

Firmware update download link: <https://www.faninso.com/pages/download>

⚠️ WARNING

- 🚫 Do not apply voltages other than the specified (DC-5V) to the Dash Cam power port during installation!
- 🚫 The Dash Cam is designed for in-vehicle use only; do not install it outside the vehicle, submerge it in water, or expose it to any other liquids!
- 🚫 Do not throw the Dash Cam or strike the lens and screen with hard objects!
- 🚫 Do not use rough cleaning cloths to wipe the Dash Cam, as this may cause damage to the lens and screen!
- 🚫 Do not use the Dash Cam in conjunction with installation accessories that are not certified by FANINSO, as this may likely cause damage to the Dash Cam!
- 🚫 Unauthorized disassembly or modification of the Dash Cam is not covered by the warranty terms in this manual!

Optional accessories for FANINSO dash cam			
Accessories	Parking monitoring power Cable	Rear Camera Extension Cable (33ft)	Waterproof WDR rear camera (Including 21.32ft extension cable)
Asin	B0C5QXKJB6	B0CBJN2Y6P	B0CBJQ1ST2
			

Product Specifications				
Model	H200 PRO	Camera channel	2 channel	
Display	3 inches IPS	Aperture	Front Camera F1.55 / Rear Camera F2.0	
CPU	Dual Core ARM Cortex™ A9	Camera sensor	Front: IMX335/Rear:GC2053	
RAM	4Gb DDR3/DDR3L 2133	Resolution	Front:1440P 60FPS/2160P 30FPS	
TF Card	256GB Max, CLASS 10 Above		Rear:1080P	
File format	Video:MP4 / Image:jpg	Video technique	WDR	
Working voltage	DC-5V		3D NDR	
Operating temperature	-20°~65°(-4 °F ~ 149 °F)		Strong light suppression	
Battery	Super capacitor		Backlight Compensation	
Features			Geometric correction of lens distortion	
Loop recording , Built-in GPS , Built-in WIF(5.8G/2.4G), Free APP, Split-screen display , Emergency recording, Audio recording , Built-in G-sensor , Exposure setting, Rear flip(180°)& Rear mirror , Screensaver mode , Parking monitoring (Need to purchase a power cord to activate)			Rain and Mist Video Correction	
		Deviec Size	86mm*70mm*55mm(MAX)	
		Deviec Weight	≈156g	
		Warranty period	1 year	

⚠ FCC WARNING

This device complies with part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) this device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

Any changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

NOTE: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications.

However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception,

which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

-- Reorient or relocate the receiving antenna.

-- Increase the separation between the equipment and receiver.

-- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.

-- Consult the dealer or an experienced radio/TV technician for help.

To maintain compliance with FCC's RF Exposure guidelines, This equipment should be installed and operated with minimum 20cm distance between the radiator and your body: Use only the supplied antenna.

Email:service@faninso.com



www.faninso.com

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