

# WELLMOON



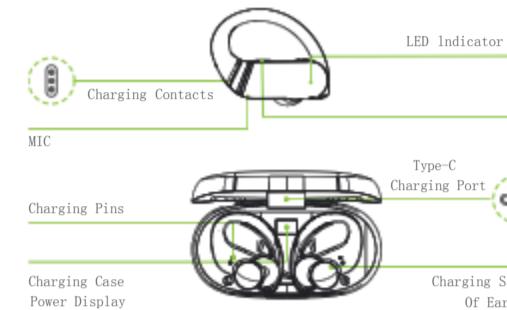
## What's in the box?

Charging Case x 1	Wireless Earbuds x 2	Type-C Cable x1
Ear Tips x 3	User Manual x1	

**Note:**

- 1 Please Remove Protective Films of the LED Power Display and Charging Contacts Before Using it.
- 2 The default volume is maximum, please adjust the volume appropriately before enjoying your music!

## Over view



## Product Parameters

1. Supports: HSP/HFP/A2DP/AVRCP
2. Charging Interface: Point-Contact
3. Charging Port: Type-C
4. Battery Capacity: (Li-ion battery inside)
5. Earbud: 50mAh
6. Charging case: 600mAh
7. Battery Life: Actual battery life changes with the song types and volume

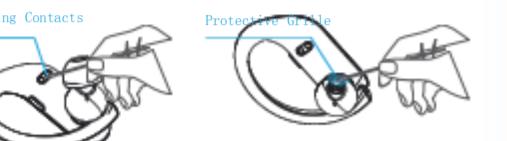
## How to reset?

- 1 Turn off the bluetooth of all devices (make sure the earbuds are turned on and not connected).
- 2 Click the Multi-functional button of two earbuds for 4 times.



**Note:** If the earbuds have been unused for more than 3 months, we recommend that you charge them.

## Maintenance



**FCC Warning**

This device complies with part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) this device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation. Any changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

**Charging Contacts**

**Protective grille**

**requirements**

6. Standby Time: Up to 100 hours
7. Charging Time: 1-1.5 Hrs for earbuds / 2Hrs for charging case
8. Transmission Range: 33 feet (with no obstacle)

**How to pair the two headphones with my phone?**

(Prior to first use - Please be sure both the Earbuds and the Charging Case are fully charged.)

Step 1 - Take both headphones out of the charging case, the twin Earbuds will power on and pair with each other automatically.

[ If the earbuds are not connected to your device over 3 minutes, the earbuds will power off automatically. Turn on the headphones manually by pressing down the MFB about 3 seconds at the prompt "Power on" and one beep sound. ]

[ "R" earbuds alternate flash red-blue light and "L" earbuds flash blue light means TWS pairing done. ]

Step 2 - Activate Bluetooth setting on your phone, search and choose "T16" to connect.

[ There should be voice prompt "connected" if you wear the earbuds.]

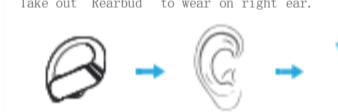
Earbuds' indicator light off means already connect with mobile.



**Tips**

1. If there is any issue with pairing both earbuds to your phone, please put the earbuds back into the charging case and repeat the above steps.
2. These earbuds not only can be used together, but also can be used individually. If you want to use single mode, just take one earbud out of the case and connect to your phone, it will be OK. Or when you are using with Dual mode, turn off one earbud manually or put one earbud back into the charging case, you will be able to hang on to the other one by single mode.

**How to wear the earbuds correctly?**



Take out "Rearbud" to wear on right ear.

**How to place headphones?**

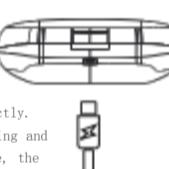


The ear hooks are adjustable, you can bend it to fit your ears tighter if in need.

**Functions**

For Call	For Music
Answer a call	Play/Pause
End a call	Previous Song
	Next Track
	Activate Siri
	Volume Up
	Volume Down
	Power on
	Power Off
	Music/Game Mode

**Charging Case Charging**



There is a Type-C usb charging cable in the package, please use it to charge the case directly. During charging, the digital display will flashing and display battery in real time. After full charge, the number is displayed as 100.

**Charging Warning**

1. After using a period of time, the earbuds don't charge or even can't turn on because of oxidized magnet connector. You can handle this problem by using alcohol rag to clean the magnet connector on earbuds and charging case.
2. Earbuds can automatically turn off immediately, meanwhile start charging when you put back into charging case. Also will automatically turn on and pairing when pick it up.

**FAQ**

**Q:** Why these earbuds can not pair with my mobile phones ?

**A:** 1. Please make sure the earbuds are full charged and power on.

2. Please make sure the bluetooth of your phone is turn on.

3. If above 2 points have no problem, please put earbuds into the case again and close the case, hold on for 1min, then open the charging case and reconnect earbuds with your phone.

**Q:** Why does the music cut in or cut out.

**A:** First, please do not let the distance between these earbuds and your phone be more than 33 feet (without obstacle). If the distance is less than 33 feet, please take steps as follow:

1. Put earbuds back into case and close it, find "Moon W2" in the Bluetooth list and click "Forget the device" on your phone.
2. After 10s later, open the case and reconnect these earbuds with your phone.

**Q:** When being on a phone call, can I hear voice in both Earbuds?

**A:** Yes, you can hear the voice in both earbuds when both earbuds are paired and connected to the same mobile phone.

