

ARZOPA

VistaPad

User Manual & Warranty Guide



ARZOPA

Preface

Thank you for purchasing the ARZOPA Free Screen. Please read this manual carefully before using the product and keep it in a safe place.

Safety Information

This equipment has been designed with personal safety in mind, however, improper use may lead to electric shock or fire. To avoid damaging the internal safety components of the free screen, please adhere to the following rules during installation, use, and maintenance.

- To prevent fire or electric shock, do not expose this device to rain or moisture.
- Before using this device, ensure all cables are correctly connected and the power cord is undamaged. If any damage occurs, contact the dealer immediately.
- Avoid dust, moisture, and extreme temperatures. Do not place this device in any area that might become damp.
- Do not insert any foreign objects into, or allow any liquid to spill into, any openings on the device casing.
- Use only the official standard power cord. If using a non-official power cord, ensure it complies with national standards. If the power cord is damaged, please contact an official dealer for a replacement.
- Do not attempt to open the back cover of the free screen. There are no user-serviceable parts inside. If the device malfunctions, please consult the official customer service.

To avoid personal injury, please comply with the following regulations:

- Unless there are safety measures in place, do not place the free screen on an inclined surface.
- Do not throw objects at the screen of free screen as it may cause damage to the product and the screen.

To prevent fire and other injuries, please adhere to the following regulations:

- Turn off the free screen when leaving for an extended period.
- Do not allow children to throw items into or insert anything into the free screen.
- Do not install accessories that are not specifically designed for the free screen.
- When the free screen is left unattended for long periods, please unplug the power cord.
- Do not touch the power cord or signal cables during thunderstorms as this may pose a risk of electric shock.
- Do not allow any objects to compress or entangle the power cord.
- Do not place the free screen in locations where the power cord may be damaged.

To prevent damage to the free screen, avoid the following situations:

- Placing the free screen in locations where it may fall.
- Placing the free screen near radiators or other heat sources.
- The power cord is the main means of power isolation and shall be placed in an easily accessible location.

Do not rub the screen panel with hard objects as this may scratch or permanently damage the screen. Do not press on the screen with your fingers for extended periods as this may seriously damage the screen.

If possible, use the recommended resolution for optimal results. Using any mode other than the recommended resolution may result in abnormal display issues. This is characteristic of a fixed resolution panel.

A static image remaining on the screen for an extended period can damage the screen and cause image retention. Ensure you use a screen saver. Image retention and related issues are not covered under the product warranty.

If you encounter any technical issues while using this device, please contact professional technical support or your dealer. The free screen is designed to be slim; handle with care when picking it up.

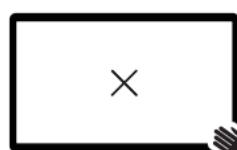
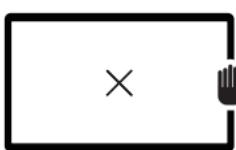
When lifting with one hand, grasp the bottom of the free screen.



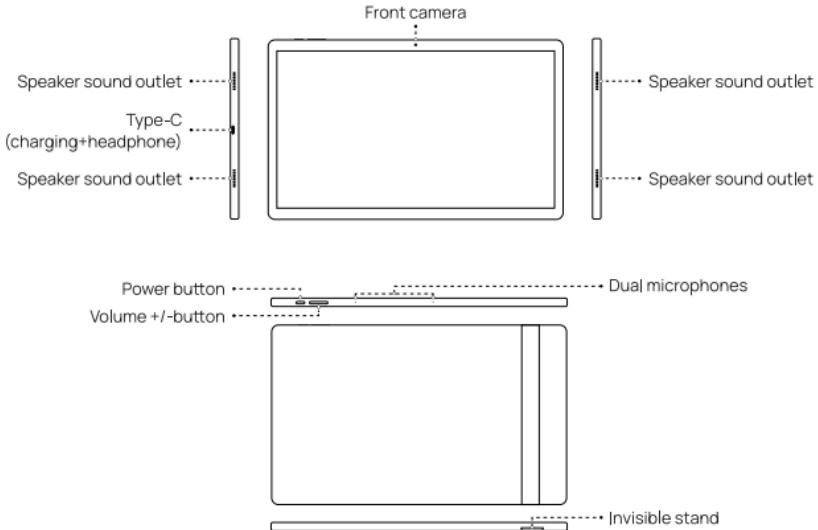
When lifting with both hands, hold the sides of the screen of free screen.



----- The following are incorrect handling gestures. -----



□ Buttons and ports



□ Operation guide

- Before first use, check for any external damage to the product and ensure all accessories are intact.
- Press and hold the side power button; the free screen will automatically turn on and display the image.
- The back stand can be freely adjusted to the desired angle for convenient horizontal or vertical support.



Maintenance and cleaning

Cleaning

- Turn off the free screen power and unplug the power cord. Clean the surface of the free screen with a non-abrasive, hemp-free cloth. Moisten the cloth with a neutral cleaner to remove stubborn stains.
- Do not use cleaning agents that contain alcohol or acetone. Use a cleaner specifically designed for liquid products. Do not spray cleaner directly onto the screen, as it may seep into the free screen and cause electric shock.

The following phenomena are normal for the screen:

- You may notice that the screen brightness is slightly uneven, which can depend on the desktop pattern you are using.
- After displaying the same image for several hours, switching images may result in residual images from the previous display. The screen will gradually recover, or you can turn off the power switch for several hours.
- If the screen goes black, flickers, or stops working, contact the official dealer or service center for repairs. Do not attempt to repair the screen yourself!

Repackaging

- Do not discard the used foam and cardboard packaging. When shipping is necessary, to avoid damage from rough handling, repack the Free Screen in its original packaging.

Treatment

- Disposal of the product shall comply with local regulations.

Friendly reminder

- Data is invaluable yet vulnerable; please ensure you back up important data. Do not keep a sole copy of important data on your hard drive. If the hard drive fails, data recovery is difficult, and we can only replace the hard drive, not provide data recovery services. Therefore, please take this seriously. If important data is lost from the hard drive, we cannot be held responsible for losses caused by data loss, and we ask for your understanding of any inconvenience caused.

FCC Warning:

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help. Caution: Any changes or modifications to this device not explicitly approved by manufacturer could void your authority to operate this equipment.

This device complies with part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

This equipment complies with FCC radiation exposure limits set forth for an uncontrolled environment. This equipment should be installed and operated with minimum distance 0cm between the radiator and your body.

☒ Warranty and After-Sales Service

Warranty Coverage

VistaPad includes a 1-year limited warranty.

- **Within 7 Days of Purchase:** You may request a refund, replacement, or repair for eligible defects.
- **Within 15 Days of Purchase:** You may request a replacement or repair for eligible defects.
- **Within 1 Year of Purchase:** You are entitled to free repairs for defects covered under warranty.

Exclusions from Warranty

The warranty does not cover:

- Expire warranty period.
- Absence of valid proof of purchase.
- Screen issues with 3 or fewer dead or bright pixels.
- Damage caused by improper use, unauthorized repairs, or accidental drops.
- Damage due to natural disasters or external forces, such as power surges.

Chargeable Repairs

For non-warranty repairs, fees will include labor and parts. Contact ARZOPA customer support for an estimate.

Warranty Claimestimate.

For after-sales service, please email us at support@arzopa.com or follow @Arzopa on Facebook to request assistance.

Technical specifications

Product name	Free Screen	ROM capacity	256GB
Product model	ARZOPA P1 Pro	Screen size	14inches
Operating system	Android14	Resolution	2240×1400
Processor	Octa-core processor	Battery capacity	37.3Wh
RAM capacity	8GB		
Wireless network	802.11a/b/g/n/ac, 2.4GHz and 5GHz dual-band, Bluetooth 5.0		

Warning

Battery warnings as follows:

- Replacing with an incorrect model of battery pack may cause safety protections to fail.
- Disposing of battery packs in fire or heating them in ovens, or subjecting them to mechanical compression or cutting, may cause explosions.
- Placing battery packs in extremely high temperature environments may cause explosions or the leakage of flammable liquids or gases.
- Battery packs subjected to extremely low air pressure may cause explosions or leakage of flammable liquids or gases.
- Replacing with an incorrect model of battery pack poses risks of fire or explosion.

ARZOPA reserves all rights to interpret the above regulations. The company retains the right to change product designs and specifications without notice. Product images and content are for reference only; actual specifications and appearance are determined by the physical product sold.

In case of disputes, the Microcomputer Commodities Repair, Replacement, and Return Liability Regulations will prevail.

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Tech Support

If you have any problems with the Vista Pad, please free to contact us for quick response and professional techs support.



Official Website



Facebook



Official Website
www.arzopa.com



Facebook
@Arzopatech



Tech Support
(support@arzopa.com)
24/7 service



@arzopa



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ARZOPA PORTABLE DISPLAY