


CAMERA

QUICK GUIDE

Thank you for using smart camera

EN

Specification

- Power supply: DC5V±10%
- Microphone: voice input, you can hear the voice while viewing the image
- SD card slot: local storage supported by micro SD card (up to 128G)
- Reset button: Long press for 5 seconds to reset the camera and restore factory Settings

Install the APP

The APP is compatible with iOS and Android systems. Search for Tuya Smart or Smart Life in the APP Store or Android Market

Download APP: Scan the QR code of the APP below and complete the installation

Register and log in: Open the APP and register and log in as prompted




Scan code to download App

Router Settings

This product only supports routers in the 2.4GHz band, but does not support routers in the 5GHz band. Set this parameter before configuring WiFi. Set the relevant parameters of the router and do not include the WiFi password ~! Special characters such as @#\$%^ &*!. Device in WiFi configuration Keep your phone and device as close as possible to the router to speed up device configuration





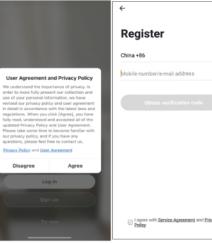


Please keep the WiFi network working

EN

Log in

Registration: If you do not already have an App account, you can register an account or log in with an SMS verification code. For an explanation of the registration process. See current and next pages. Click "Register" to enter the privacy policy page of APP. Click "Agree" to enter the mobile phone number or email registration page.

EN

Add equipment

Make sure wi-fi is available and connected to the Internet. Open the APP and press "≡" in the upper right corner of the main screen (see Figure 01). Select "Security Sensor" and click "Smart Camera" (e.g. Figure 02). Adding camera equipment; Then click "Next" (figure 03). Find the power cable interface of the device, insert the power cable, switch on the power supply, and the device is started.

EN

01 Welcome Home

02 Add Manually

03 Reset the device first.

Enter the WiFi account password, click "Next" (as shown in Figure 04), the camera will be powered on (the camera will perform a self-checking state after the camera is powered on, and the lens will rotate), when you hear the camera prompt, the mobile APP will generate a QR code, Use the QR code to align the camera lens (the camera is about 20-30cm away from the lens as shown in Figure 05);





EN

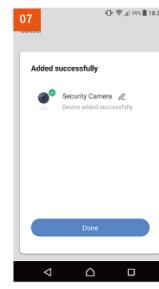
04 Enter WiFi Password

EN

05 Use Camera to Scan QR Code

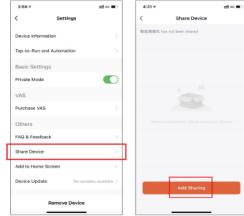
EN

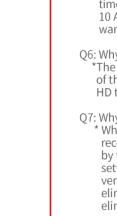
When you hear the "beep" sound, the camera will make a sound, click "hear sound" and wait for the connection (as shown in Figure 06). The device is added successfully (as shown in Figure 07), select the device name and room scene.

Equipment sharing

The camera can only be connected to one phone at a time, but other family members can share the footage remotely. Head, while requiring other family members to sign up for APP accounts. The detailed procedure for sharing is as follows: Open Settings and click Share Device Add a share. Enter the peer account.





EN

Q&A

Q1: What should I do if the camera cannot be connected during the process?
If you don't hear the beep after the camera self-test is completed, you can use the card pin to press the reset button for 5-6s to reset camera. When the reset is successful, you will hear a beep sound, and you can use the mobile phone to configure the network normally;
* The camera only supports 2.4GHz WiFi, please make sure that the connection is correct, when connecting to the camera, you will hear different voice prompts, please follow the voice prompts to take corresponding measures;

Q2: How to make my camera connect to another WiFi?
* If the current WiFi of the camera and the WiFi you want to switch can be connected at the same time, you can pull to the bottom in the setting interface, click Remove Device to configure the network in the new WiFi environment; if the camera is disconnected from the current WiFi, application The sequence will show "Device disconnected", click Troubleshoot to connect to another WiFi. Or remove the camera from the app. Of course Then reconnect the camera to the WiFi you want to switch to.

Q3: After installing an SD memory card and selecting the memory card recording mode to record all day, why is there a blank part on the video timeline?
* Confirm the SD card status is normal; if not, please format the SD card. If the timeline has blank parts after formatting the video, Please replace with another SD card
Tip: When the camera clears cache memory and restarts, it also creates blank sections on the video's timeline.

Q4: Why can't my phone receive notifications?
* Make sure to allow APP to send you notifications in your mobile device settings; make sure you have push notification settings turned on All options in; make sure the current time is not at the scheduled time to stop notifications.
Tip: Mobile devices will not receive any notifications when you watch live video from the camera.

Q5: When I choose to share privately, how many accounts can I share? How do I unshare?
* Network bandwidth limitation and too many users accessing the camera at the same time. Cameras with cloud service subscription package can be combined with up to 10 Account sharing; On the private sharing interface, touch and hold the account you want to cancel sharing, and then click Cancel.

Q6: Why is there a circle in the video, and why does the video buffer when watching?
* The circle in the video means it is still loading, please check the network connection of the camera and mobile device, you can also change Change the video quality from HD to smooth.

Q7: Why does the camera make noise?
* The camera has a microphone, when the camera will make a small sound, and then the App will record these sounds through the camera's microphone sound. It can be eliminated by turning off the sound in the LIVE jack, or turning off the microphone in the settings jack, also. When the distance between the mobile device and the camera is very close, it can produce echoes. It can be remotely away from the camera to eliminate. Please contact us if the camera makes unusual noises that cannot be eliminated.

EN

Warranty

One: When purchasing this product, please read the following warranty terms carefully to ensure that the product has a valid warranty
1. Users should authenticate and keep this card when purchasing products
2. The warranty card shall be provided at the same time
3. This warranty card is invalid if the information filled in is true
4. product warranty period for one year, during the warranty period, such as product failure, is the original device quality or production problems, the company The company provides free maintenance and parts replacement.

Two: the following causes of product damage can not be used normally, not within the scope of warranty.
1: damage caused by not using and installation in accordance with the instructions.
2: all man-made or accidental product damage.
3: not approved by the company maintenance, modification or product sealing sticker rupture.
4: aging, bruising and scratches on the surface of the product.

Three: after the warranty expires, the user can still get the company to provide maintenance services, but need to pay the corresponding fees.

EN

Warranty card

The user data

Product model			
Products SN code			
Purchase date			
Customer's name			

Records of the warranty

Date	Fault and handling methods	Completion date	Customer signature

FCC Statement

This device complies with part 15 of the FCC rules. Operation is subject to the following two conditions: (1) this device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

Caution: Changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

NOTE: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help important announcement

Radiation Exposure Statement

To comply with FCC RF exposure compliance requirements, this grant is applicable to only mobile configurations. The antennas used for this transmitter must be installed to provide a separation distance of at least 20 cm from all persons and must not be co-located or operating in conjunction with any other antenna or transmitter.