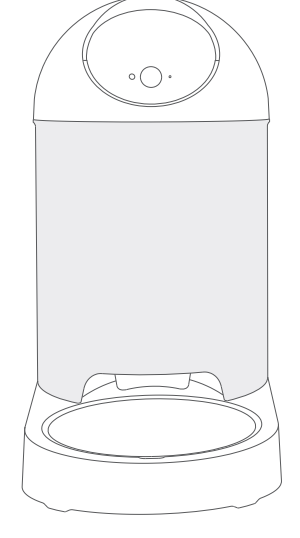


客户品牌: CPP	项目名称: CPP(海外版)	产品类别: 说明书	料号: 70401000158	版本类型: V0.2	归档日期: 20230706
-----------	----------------	-----------	-----------------	------------	----------------

# Furspark

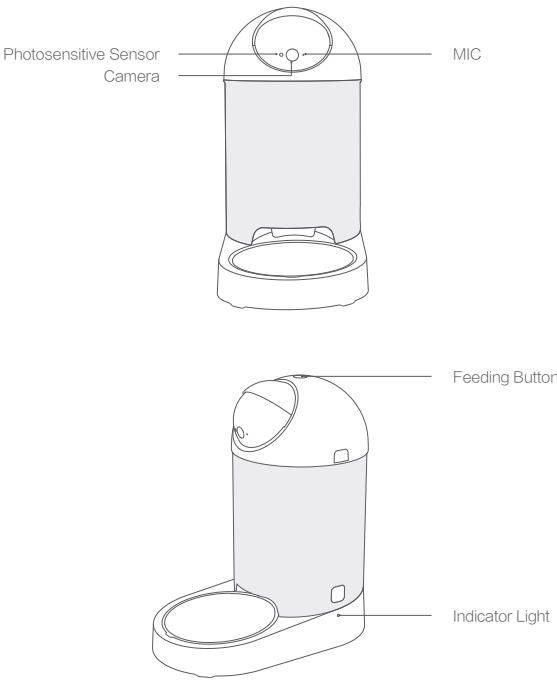


## Product Manual

**Contact us**

Brand: Furspark Technology Co. Ltd.  
 Customer Service Email: info@furspark.com  
 Manufacturer: Furspark Technology Co. Ltd.  
 Company Address: 8th Floor, East Building, No. 399 Chuangqiang Road, Xinda Town, Pinghu City, Jiaxing City, Zhejiang Province.

### Product Overview



For reference only, please refer to the actual product.

### Features

Features	Description
Feed	Click Feed: Short press this key to distribute pet food; long press to reset. Scheduled feeding: Set the time of feeding on the App and distribute pet food as scheduled. App feeding: Click to distribute food.
Real-Time Monitoring	Check the real-time video of the camera through mobile App.
Taking photos	Press the button "Photo" to take a photo.
Remaining Food Detection	Infrared detection function is available to check the remaining food inside the feeder and show the remaining food amount through App and the eyelid condition.
AI Pet care	Big eye feeder automatically record numbers of your pet's appearances, take pictures and related videos for you to check.
Sharing Device	Sharing with Family and Friends, 2-3 users online simultaneously available.

### Parameters

Product Name	Smart Pet Feeder
Product Model	Furspark Big Eye
Product Color	Gray and white
Product Dimensions	366*217*415mm
Wireless Connection	WiFi 2.4GHz
Storage	TF card (Optional)
Input Parameter	5V/2A
Video Parameters	Support H.264 code, 1440P @30fps, 10Mbps

### Product package List

1 Machine *1	1 Stainless steel bowl*1
1 Power adapter*1	1 Product manual*1
1 Desiccant*1	

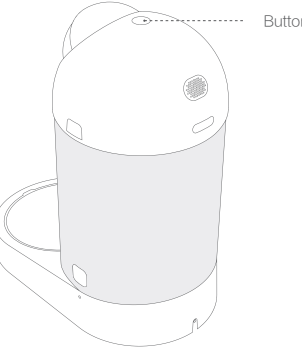
### Indicator Light

Working Status of the Indicator Light	Status Description
Orange Light Flashing Slowly	WiFi waiting for connection.
Blue Light Is Always On	The WiFi connected, machine (including video) functions normally.
Orange Light Flashes Quickly	WiFi connection failure, machine errors detected.
The Blue Light Flashes Slowly	Backup battery mode's on, video related functions' off.

### Equipment Operation

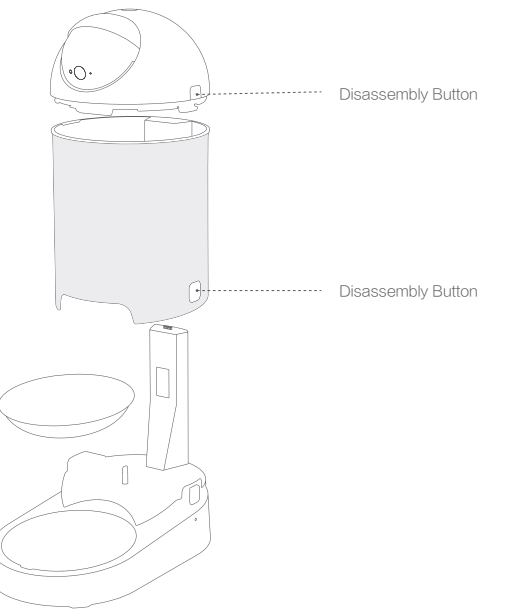
● **Button**

Short Press to Distribute Food (One Portion Each Time) / Long Press for 10 Seconds to Reset



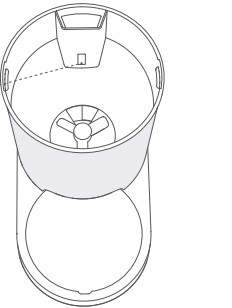
● **How to Clean**

Disassembly by holding the buttons on both sides of the compartment to lift and clean each component separately.



● **Steps to Add Food**

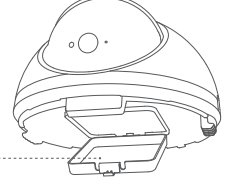
- Press and hold the buttons on both sides of the head of the machine, pour the pet food slightly.
- The remaining food detection will only be refreshed if the amount of pet food added exceeds the remaining food detector in the food container.
- 5-14mm dry food are recommended for the machine. Other forms or giant food pellets might cause food jamming.



● **Position of the Desiccant**


- Replace the Desiccant

After replacing the desiccant, in order to reset the time of desiccant reminder, please go to APP - [Device Settings] - [Desiccant] - [Desiccant Replaced, Reset Immediately]. After 30 days, the APP will remind you to replace it.



● **Location of the Memory Card**

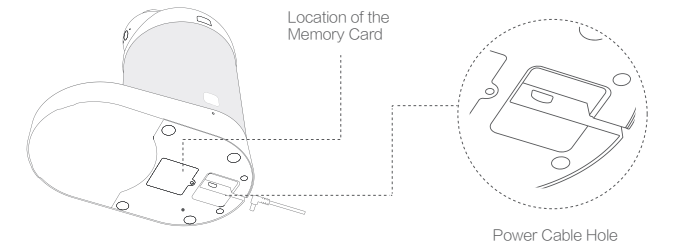
- MicroSD Card Slot



● **How to Power On**

- Plug in the power cord and lead the cord out through the wiring duct.
- Dry Batteries (AA battery)

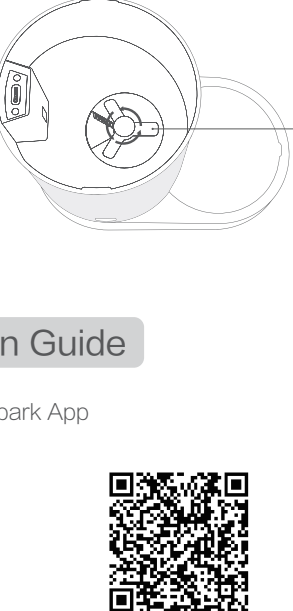
Back up battery supply with dry battery ensure this machine continues on its feeding mission for 1 week. Please make sure to check battery conditions before using, which highly affect the feeding persistence. In dry battery mode, the smart pet feeder cannot connect to the internet.



● **The Food Barrel Cannot be Aligned with the Base**

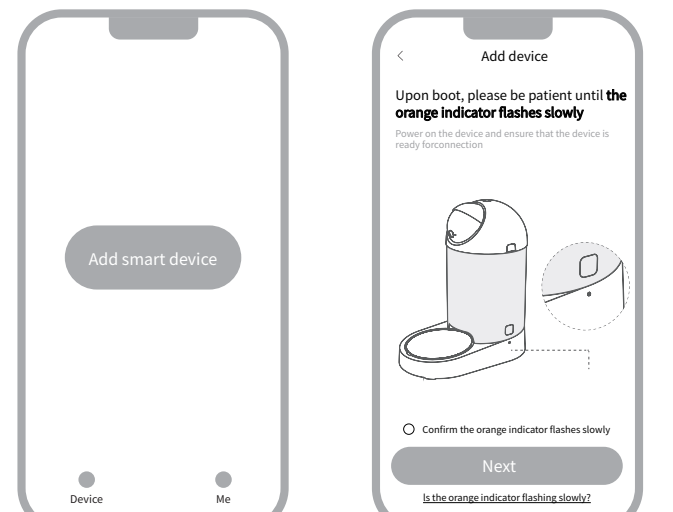
Manually rotate the "blade" to align the barrel with the base.

We strongly suggest users not to rotate the "fan" from original position, but if it was taken off, after taking out the barrel, you

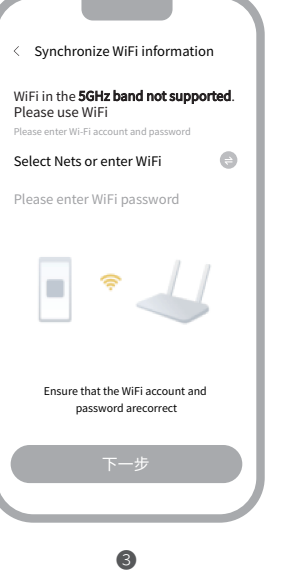


### Connection

- Open the Furspark app on your mobile device and log in to your account, click on the "Add Smart Device" button to enter the device setup page.
- Power on the device and wait for the device to flash orange light slowly, then click next.



● Select the WiFi that can be connected to the device (WiFi in the 2.4G band), enter the WiFi password and click "Next" after confirming the WiFi account and password are connected.



● **Scan QR Code to Pair Your Machine**

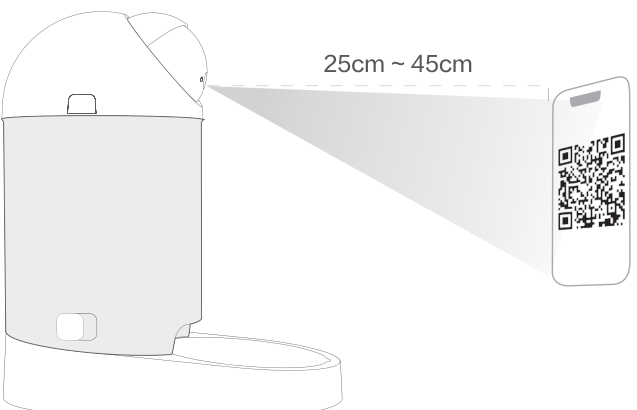
1. Please keep the QR code on your phone 25-45 cm from the

camera on your feeder.

2. Make sure to move your phone downward slightly so as to scan the QR code accurately.

3. Don't move your phone too fast, stop for 1-2s to try to scan QR code and then move the phone to the perfect position for scanning QR code.

4. After scanning, please wait for **20 seconds till the device's prompt**, indicating that the **WiFi connection is successful and the device is connected**. After hearing the prompt, you can proceed to the next step.



● **Wait for the Device's Voice Prompt**

When the QR code is successfully recognized, you will hear a "beep" sound.

If an invalid QR code is recognized, the device will say "QR code recognition failed, please re-scan according to the app's instructions."

When the device is connecting to WiFi, you will hear "WiFi connecting."

If the device fails to connect to WiFi, you will hear "WiFi connection failed, please try again."

If the device fails to pair, you will hear "Device pairing failed, please refer to the app's instructions to reconnect."

If the device successfully pairs, you will hear "Device pairing successful."

### Notice

- Before using the product for the first time, please fill the food compartment to the maximum limit and do not exceed it.
- When plugging or unplugging the adapter, do not pull the power cord directly.
- Do not put bizarre objects into or modify/repair the product without authorization.
- Please use the original power adapter and cable.
- This product is only suitable for indoor use. Please avoid direct sunlight to prevent interference with the food detection sensor.
- The food container can only hold dry dog/cat food and should not be filled with other objects.
- This device contains electronic components and does not have waterproof functions. It is not recommended to use it in damp places.
- This product is only suitable for feeding pets and not for any other purposes.
- Persons lacking relevant experience and knowledge (including children) who do not have full civil capacity must use the product under the supervision and guidance of a guardian for cleaning and maintenance.
- In the event of malfunction, odor emission, smoking, overheating or abnormal behavior, please discontinue use of the product immediately and contact customer service at info@furspark.com.

### FCC Statement

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

This device complies with part 15 of the FCC Rules. Operation is subject to the following two conditions:

(1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

Changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

**This equipment complies with FCC radiation exposure limits set forth for an uncontrolled environment. This equipment should be installed and operated with minimum distance 20cm between the radiator & your body.**

FCC ID:2B-CAD-BIG EYE

DDPAI	设计人员：徐小云	包装类型:说明书	材质:105g双铜	工艺:油墨印刷	公差:±0.5mm
	归档人员：徐小云	项目经理:黄念念	比例尺寸:1:1	尺寸：110*130mm	颜色：

CPP海外版说明书变更履历表

修改对象	版本	修改时间	修改内容	修改原因
70401000146	V0.0	20230522	初版	
70401000158	V0.1	20230703	增加FCC警告语	认证需求
70401000158	V0.2	20230706	修正产品信息	