

PHILIPS

Home Access

Smart deadbolt
Serrure intelligente
Cerradura inteligente

4000 series
Séries 4000
Serie 4000

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www.philips.com/support



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Introduction

Congratulations on your purchase and welcome to Philips Smart Security family!

To fully benefit from the support that Philips Home Access offers, register your product at www.philips.com/myphilips



Register your product

- Keep track of your product warranty coverage
- Qualify for cash-back, gifts and special offers
- Get easy access to product support

1 Warnings & Safety

Safety

- ◆ Before using this product, please read and understand all instructions. Damage caused by failure to follow the instructions is not covered by the warranty.
- ◆ Only use components the manufacturer provided and suggested accessories.
- ◆ Only use AA alkaline batteries.
- ◆ Do not forcibly disassemble the product to trigger an alarm or damage the product.
- ◆ Do not scrape the fingerprint sensor with sharp objects as this may cause permanent damage.
- ◆ Do not remove the batteries during lock setup and operation.
- ◆ Change the default master PIN code immediately via the Philips Home Access app after completing the installation.

Caution

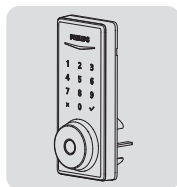
- ◆ Do not place the batteries near fire sources.
- ◆ Do not connect the 2 poles of the batteries to metals to avoid a short circuit and potential explosion.
- ◆ Any replacement component should be performed by Philips, a Philips-authorized service center, or a professional technician.
- ◆ Do not use parts or accessories manufactured by others, except batteries.
- ◆ Do not expose products to places that have water leakage or splashing.

Returns & Disposal

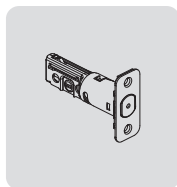
- ◆ Locks can be returned at an authorized Philips service center. Appropriate compensation will be provided if the returned product meets Philips's conditions.
- ◆ Please follow local regulations and do not throw the used products or batteries into normal household waste.

2 How to Install

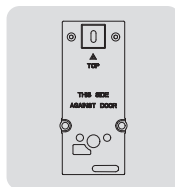
Parts List



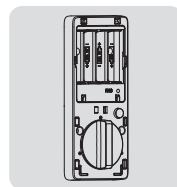
① Exterior Assembly



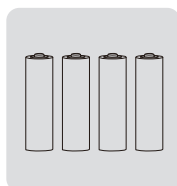
② Latch Bolt



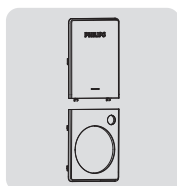
③ Mounting Plate



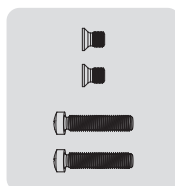
④ Interior Assembly



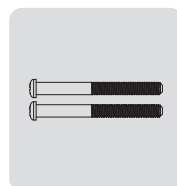
⑤ AA Batteries (4)



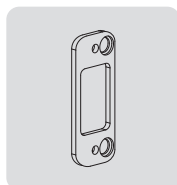
⑥ Battery Cover
Bottom Cover



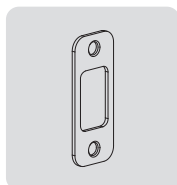
⑦ Short Assembly Screws (2)
Long Assembly Screws (2)



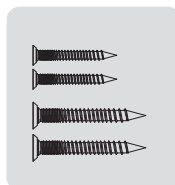
⑧ Mounting Plate
Screws (2)



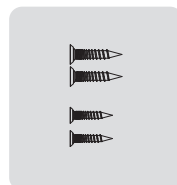
⑨ Reinforcement
Plate (Optional)



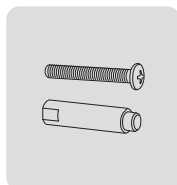
⑩ Strike Plate



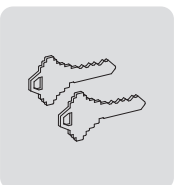
⑪ Strike Plate Screws (2)
Reinforcement Plate
Screws (2)



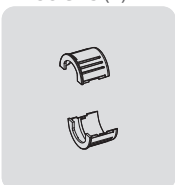
⑫ Latch Bolt Screws (2)
Door Sensor Screws (2)



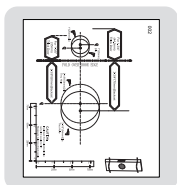
⑬ Upper Screw & Screw
Post (Optional)



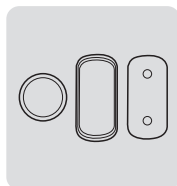
⑭ Mechanical Keys



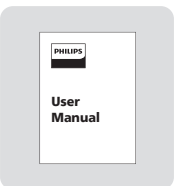
⑮ Drive-In Collar
(Optional)



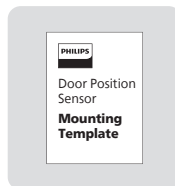
⑯ Drilling Template



⑰ Door Position Sensor
Door Position Sensor Cap



⑱ User Manual

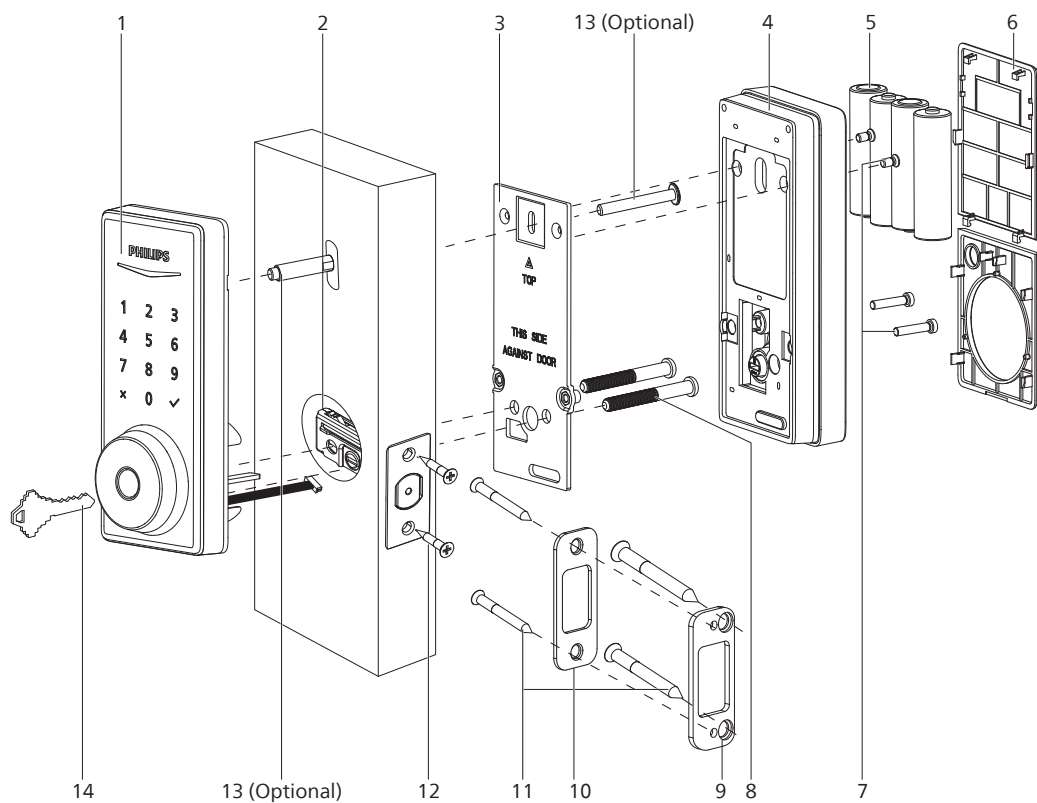


⑲ Door Position Sensor
Mounting Template



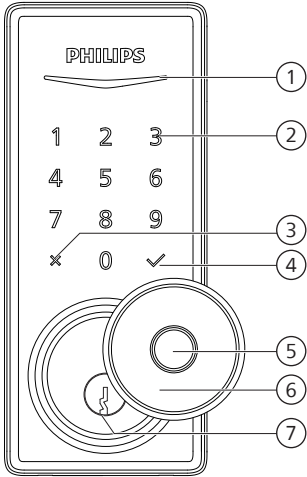
⑳ Quick Start Guide

Assembly View



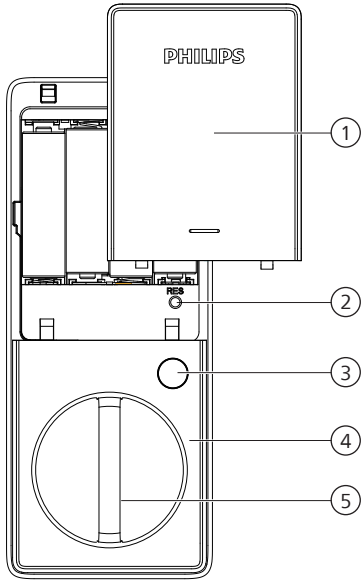
- | | |
|-----------------------------------|---|
| 1. Exterior Assembly | 8. Mounting Plate Screws (2) |
| 2. Latch Bolt | 9. Reinforcement Plate (Optional) |
| 3. Mounting Plate | 10. Strike Plate |
| 4. Interior Assembly | 11. Strike Plate Screws (2) |
| 5. AA Batteries (4) | Reinforcement Plate Screws (Optional) (2) |
| 6. Battery Cover and Bottom Cover | 12. Latch Bolt Screws (2) |
| 7. Short Assembly Screws (2) | 13. Upper Screw and Screw Post (Optional) |
| Long Assembly Screws (2) | 14. Mechanical Keys (2) |

Exterior Assembly



1	Status Indicator
2	Touchscreen Keypad
3	Cancel Key
4	Confirm Key
5	Fingerprint Sensor
6	Keyhole Cover
7	Keyhole

Interior Assembly



1	Battery Cover
2	Reset Button
3	Privacy Button
4	Bottom Cover
5	Thumb Turn

Install the Lock

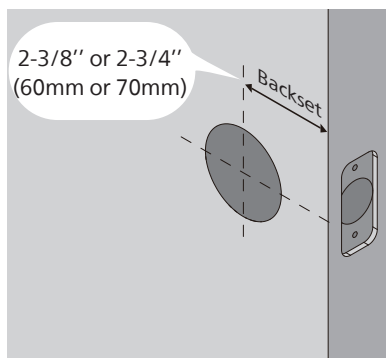
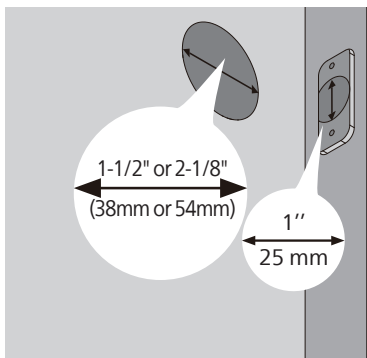
Required Tools



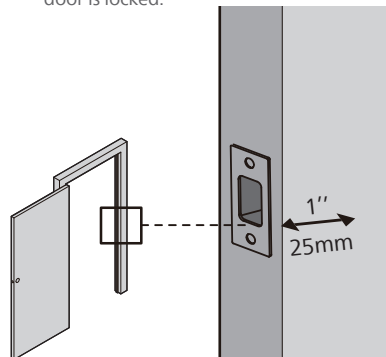
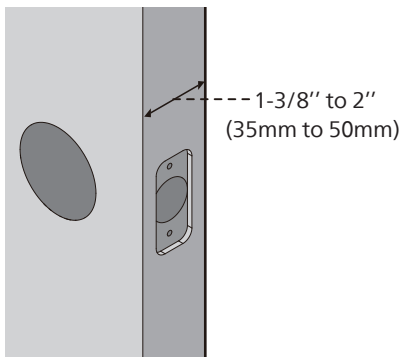
#2 Phillips Screwdriver

Prepare the Door and Check the Dimensions

- ① Measure to confirm that the hole in the door is 1-1/2" or 2-1/8" (38mm or 54mm).
Measure to confirm that the hole in the door edge is 1" (25mm).
- ② Measure to confirm that the backset is either 2-3/8" or 2-3/4" (60mm or 70mm).



- ③ Measure to confirm that the door is 1-3/8" to 2" (35mm to 50mm) thick.
- ④ Make sure the hole in the door frame is drilled a minimum of 1" (25mm) deep to leave enough space for the deadbolt to extend into the door frame when the door is locked.



Attention

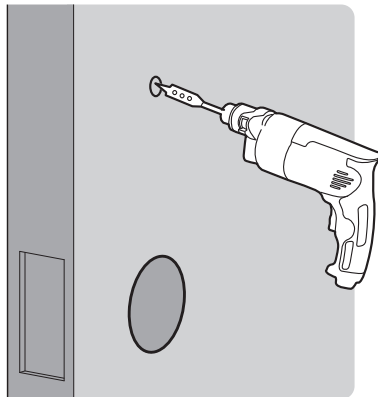
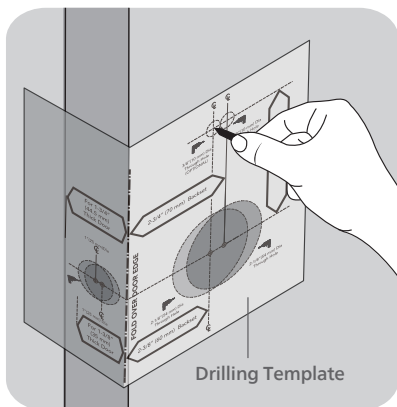
Make sure the door frame is aligned with the door and there are no obstructions in the door frame.

⑤ **OPTIONAL: Drill a hole for Upper Screw.**

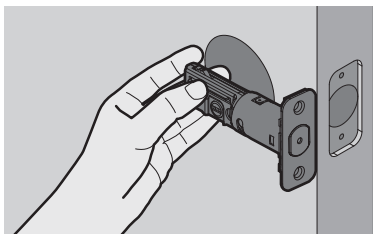
⚠ Attention

Installing this screw onto the Exterior Assembly is **OPTIONAL**. It is used for additional security or when a door is weak or warped.

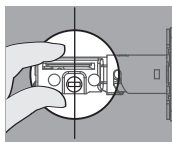
If you install this screw, you need to drill a hole ($19/32"$) in the door before starting the installation.



⑥ **Determine the backset and adjust the Latch Bolt.**



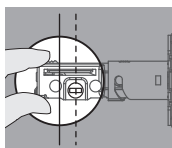
Hold the Latch Bolt in front of the door hole, with the Latch Bolt face flush against the door edge. Is the slotted hole centered in the door hole?



YES

No adjustment is required.

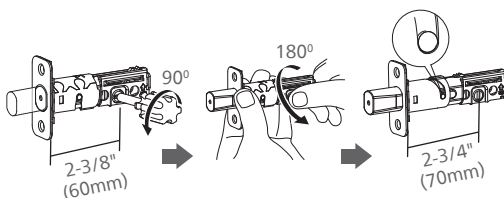
Proceed to the next step.

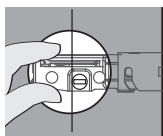


NO

The slotted hole is **NOT** centered.

Rotate and pull the Latch Bolt as shown to extend it.



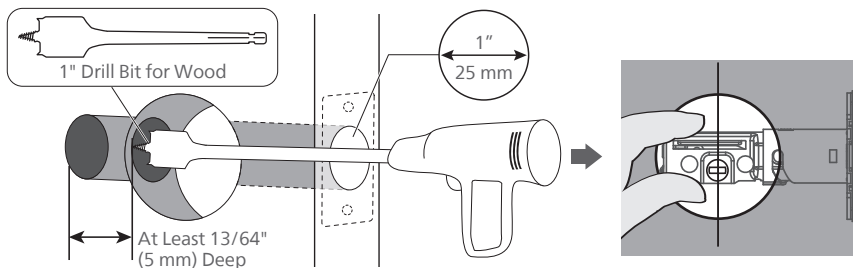


NO

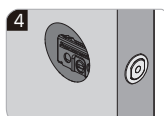
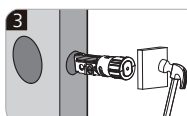
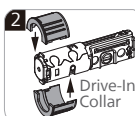
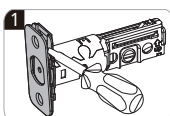
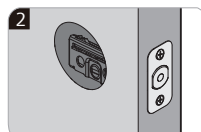
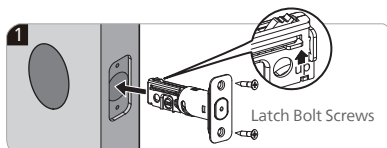
For a 1-1/2" (38 mm) bore hole, use a 1" (25 mm) Drill Bit to extend the latch hole at least 13/64" (5 mm) deep.

No need to extend the latch hole for a 2-1/8" (54 mm) bore hole.

After extending the latch hole, insert the Latch Bolt again to ensure it fits correctly.



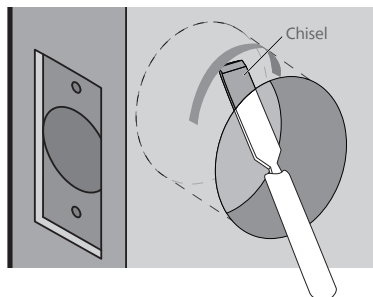
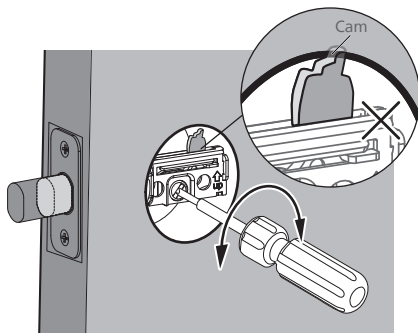
⑦ Install the Latch Bolt.



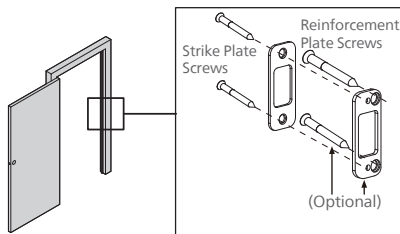
⑧ Install the Latch Bolt and rotate it with a screwdriver to confirm smooth rotation.

If it cannot rotate smoothly because the door hole is too small.

Remove the Latch Bolt and chisel out a small channel at the top of the hole to give the cam of the Latch Bolt room to rotate.



- ⑨ Install the Strike Plate on the door frame.



⚠ Attention

Make sure the hole in door frame is drilled a minimum of 1" (25mm) deep.

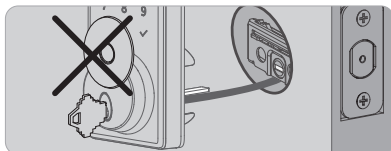
Install the Exterior Assembly

⚠ Attention

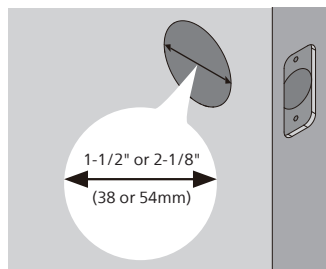
Before installing the Exterior and Interior Assembly, make sure the Latch Bolt is fully retracted (in the unlocked position).



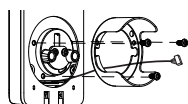
Do not insert the key when you are installing.



Measure the diameter of the hole in the door.



1-1/2" (38mm)

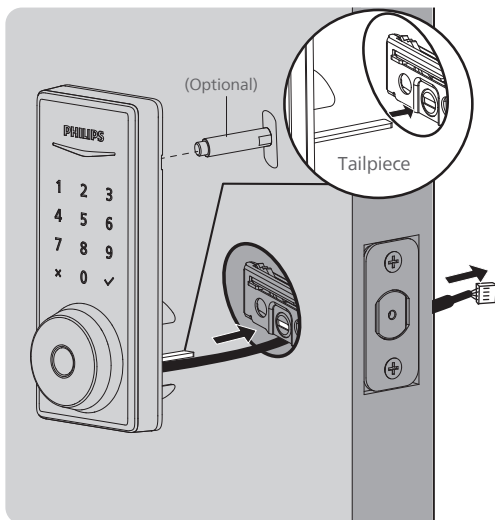


Remove the spacer

2-1/8" (54mm)

Proceed to next step

- ⑩ With the Latch Bolt fully retracted (in the unlocked position), route the cable below the Latch Bolt, and insert the tailpiece through the slot in the Latch Bolt.



⚠ Attention

The Upper Screw & Screw Post on the top is OPTIONAL. It is used for additional security, or when a door is weak or warped.

- ⑪ Secure the Mounting Plate with the Mounting Plate Screws. Do not overtighten screws.

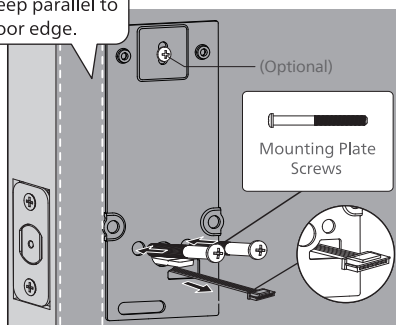
⚠ Attention

Route the cable through the hole in the mounting plate.

The Upper Screw on the top is OPTIONAL.

Before installing the Upper Screw, fasten the Screw Post into the hole of the Exterior Assembly.

Keep parallel to door edge.

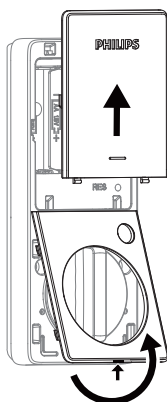


Install the Interior Assembly

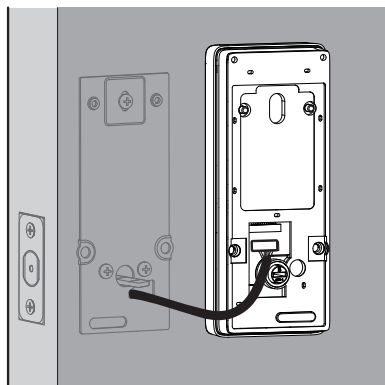
- ⑫ Push the Battery Cover and Bottom Cover upward as shown in the illustration.

⚠ Attention

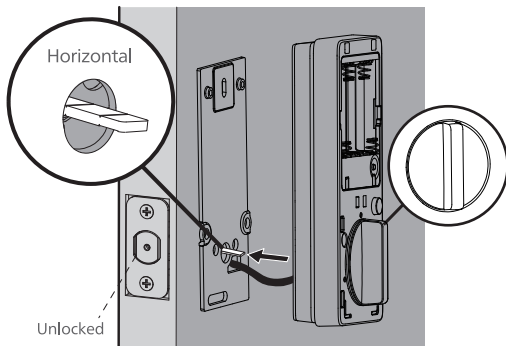
Do not load batteries before finishing the lock installation.



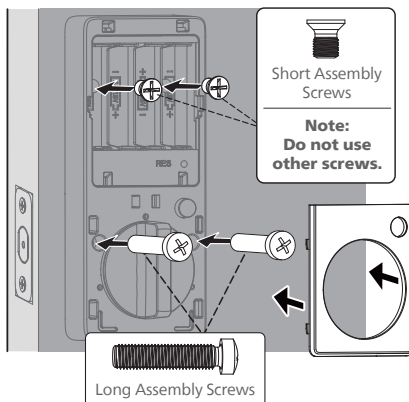
- ⑬ Insert the cable connector of the Exterior Assembly to the socket on the Interior Assembly. Push the connector in firmly until it is completely attached.



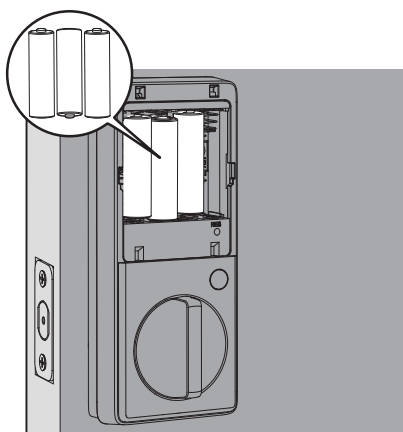
- 14 Keep the Thumb Turn in the vertical position, toggle the Installation Buckle upwards, and install the Interior Assembly.



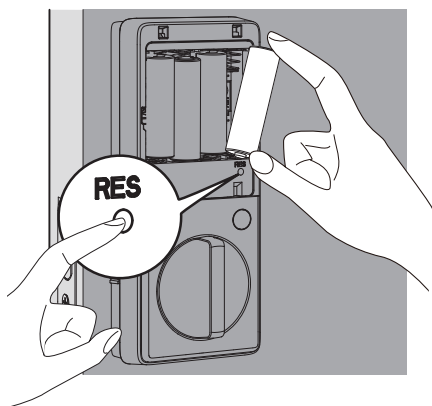
- 15 Attach the Interior Assembly to the Mounting Plate. Secure both the top and bottom using the Short and Long Assembly Screws, then attach the Bottom Cover to the Interior Assembly.



- 16 Install 3 AA alkaline batteries according to the direction guide inside the battery holder.



- 17 Press and hold the Reset Button. While holding it, insert the last battery and wait for the voice prompt: "Restore to factory settings." This activates the lock-handling process, which must be completed before setting up the lock. Once finished, push the Battery Cover back onto the Interior Assembly.



⚠ Attention

Ensure the cable is not pinched or the lock will not function properly.

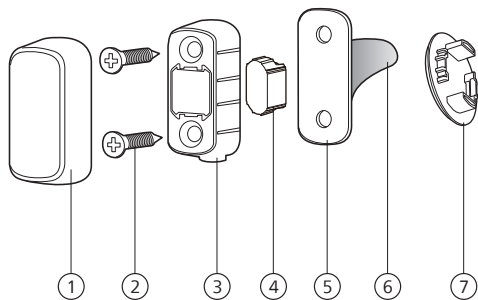
Need help?



U.S.A. & Canada: +1(833)599-9111

Install the Door Position Sensor

Assembly View

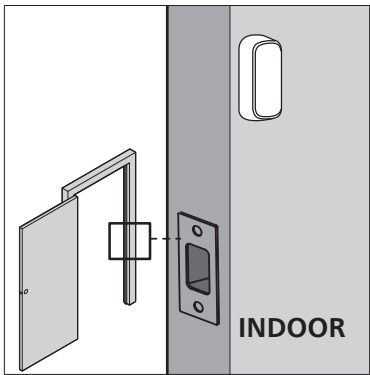


1	Cover
2	Door Position Sensor Mounting Screws (Optional) (2)
3	Mounting Housing
4	Magnet
5	Door Position Sensor Mounting Template
6	Mounting Tape
7	Door Position Sensor Cap (Optional)

How to Install

There are two ways to install the Door Position Sensor: **Surface Mount** and **Flush Mount**. Refer to the Door Position Sensor Mounting Template in the box for specific operations.

Surface Mount is recommended to install the Door Position Sensor.



Surface Mount



Flush Mount

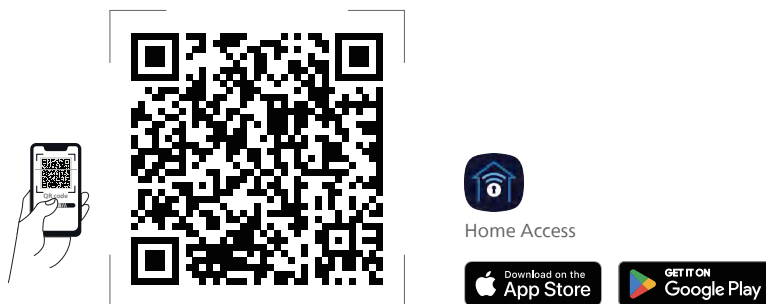
⚠ Attention

If you want to use the Door Position Sensor but prefer not to drill into the door frame, install the surface mounted Door Position Sensor using the Mounting Tape **ONLY**.

3 How to Set Up

Set Up Through the Home Access App

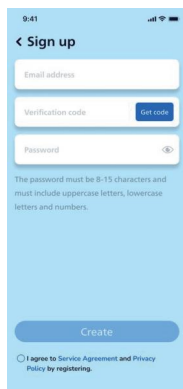
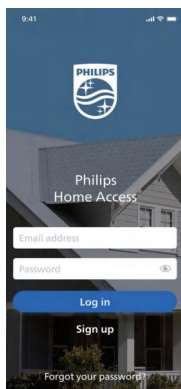
Download the Home Access App



Scan the QR Code to download the Home Access app.

Create a User Account

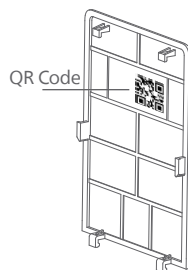
Register and log in to the Home Access app.



Add the Device

Enable Bluetooth on your phone and click the "Add device" button on the app.

Scan the QR Code or manually enter the ESN located on the back of the Battery Cover and complete the pairing steps following the in-app instructions.

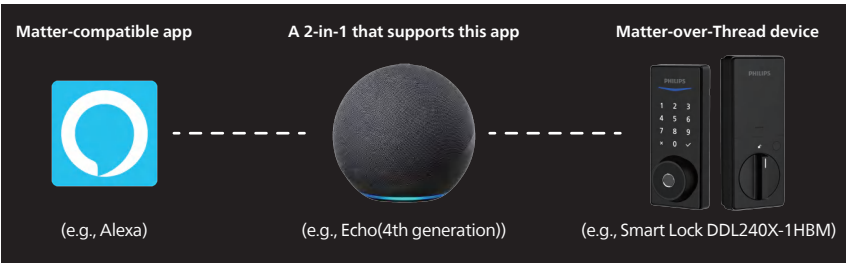


Download the Home Access App

Preparation

Before setting up the device for the first time, make sure you have a compatible 2-in-1 Matter controller and Thread border router*, and that it is added to the Matter-compatible app you plan to use.

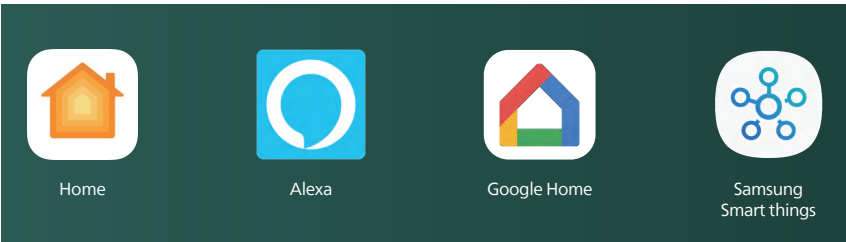
*A 2-in-1 Matter Controller and Thread Border Router manages device communication between Matter devices and the network. It acts as both the Matter controller .



Examples of 2-in-1 Matter Controllers and Thread Border Routers include the Apple HomePod mini, Google Nest Hub (2nd Gen), Echo Show 10 (3rd Gen), and SmartThings Hub v3. For the most up-to-date list of supported models, please refer to the official websites of the brands mentioned above.

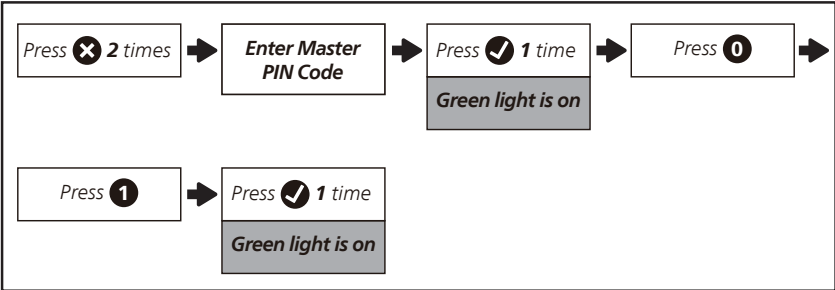
Open the Matter-Compatible App

Open the Matter-compatible app, such as Apple Home, Google Home, Amazon Alexa, or SmartThings.



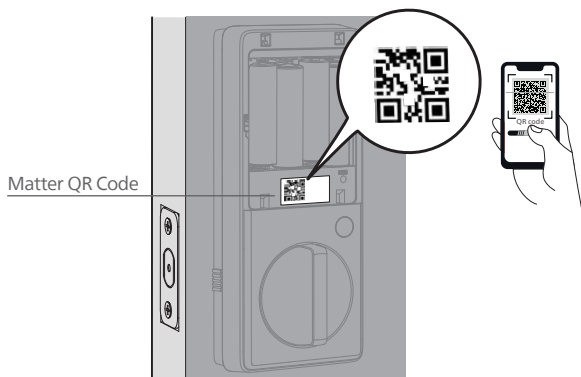
Set the Lock

Power on the lock and follow the steps below to activate network setup mode.



Enter the Setup Code

Scan the Matter QR code or manually enter the Matter setup code located at the bottom of the battery compartment using the Matter-compatible app.



Complete the Setup

Follow the in-app instructions to complete the setup.

Tips for Setup

1. After setup with the first Matter-compatible app, the Matter QR code on the lock will be linked to it. To set up the lock with other Matter-compatible apps, enter the QR code copied from the first app (scanning the Matter QR code on the lock is no longer valid).
2. After a factory reset, the Matter QR code will be unlinked from all apps, allowing the QR code on the lock to be used again.

Calibrate the Door Position Sensor

Preparation

Ensure the door position sensor is installed before calibration. (Refer to page 12)

Pair with the Lock

Follow the in-app instructions in the Philips Home Access app to pair the door position sensor with the lock.

Calibrate the Sensor

1. Make sure the door is fully closed before starting calibration.
2. Turn the thumb turn to lock and unlock 3 times while keeping the door closed. The lock will store the current position and automatically lock the door when the auto-lock feature is enabled in the Philips Home Access app and the door is fully closed.

Recalibration Steps (if needed)

If the lock fails to auto-lock or the latch extends while the door is open, repeat the calibration steps to recalibrate the door position sensor.

4 How to Use

Feature Definitions

Master PIN Code

Required for programming and adjusting settings. The Master PIN Code can be used to unlock the deadbolt in Away Mode and Privacy Mode. The default Master PIN Code (12345678) must be changed immediately by programming on the lock (Programming instructions refer to page 19.) or changing it via the Philips Home Access app after completing the installation. The owner/manager should keep this information confidential.

4 Ways to Unlock

Unlock with your fingerprint, PIN codes, or physical keys, and manage access via the Philips Home Access app or a connected Matter-compatible app. The Fingerprints and PIN codes can be added by programming on the lock (Programming instructions refer to page 19-20.) or setting it on the Phillips Home Access app.

Simple Sharing

Follow the in-app instructions in the Phillips Home Access app to share access with your family or friends. The access can only be shared and accepted via the Phillips Home Access app.

Lock Activitys Records

Offers a detailed record of all lock interactions and activities like lock/unlock events and user access. The records update whenever your smartphone is connected with the lock with Bluetooth.

Temporary PIN Codes

Generate PIN codes remotely for guests or a service technician through the Philips Home Access app. It can be a one-time PIN code that will be deleted upon use or a duration PIN code that will work repeatedly during a specific period of time.

One-Touch Locking

Lock the door by simply pressing and holding any key on the touchscreen for 2s.

Lock the door by simply pressing "✓" 1 time without entering any code.

Auto-Lock

The unit will automatically lock after it has been unlocked. This feature is disabled by default. It can be set on the lock for a time delay between 30 and 180 seconds (Programming instructions refer to page 21) or set between 10 and 180 seconds via the Philips Home Access app.

Silent Mode

The sounds can be muted when pressing the touchscreen. However, you will still hear low battery warnings and system alerts. Enable it by programming on the lock (Programming instructions refer to page 21.) or setting it on the Philips Home Access app.

Away Mode

This is a safety feature when you leave your house for a vacation or long trip. Away Mode restricts all User PIN Codes and Fingerprints until the Master PIN Code is entered on the touchscreen. When the lock is unlocked by the Thumb Turn, an alarm will sound for 1 minute. It will send a notification via the Philips Home Access app when equipped with the Philips Wi-Fi Bridge (sold separately).

Enable it by programming on the lock (Programming instructions refer to page 20.) or setting it on the Philips Home Access app.

By entering the Master PIN Code on the touchscreen or setting it on the Philips Home Access app, you can disable the alarm and the Away Mode.

Privacy Mode

Press and hold the Privacy Button on the interior assembly for 3 seconds to activate the Privacy Mode. This will restrict all User PIN Code and Fingerprint access. Privacy Mode will be disabled automatically after unlocking the door with the Thumb Turn or the Master PIN Code.

Matter Features

The features available after connecting to Matter depend on the specific Matter-compatible app you use, as different apps may offer different functionalities.

With ongoing updates and improvements, these apps will continue to support additional features over time.

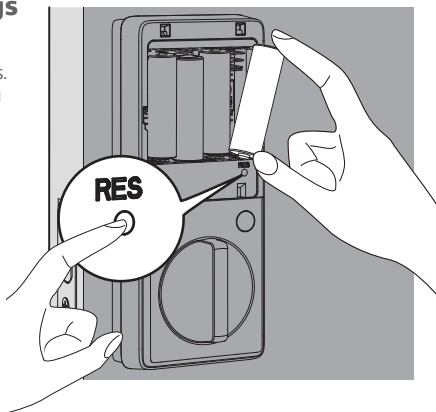
Factory Reset & Default Settings

This procedure deletes all User PIN Codes associated with the lock and restores the lock to factory settings. Restoring the lock will also activate the lock-handling process.

1. Keep the door open and unlocked.
2. Remove one battery, then press and hold the Reset Button.
3. While still holding the Reset Button, reinsert the battery. Wait for a voice prompt indicating that the default settings have been restored.

⚠ Attention

Do not release the Reset Button until you hear the "Restore to factory settings" prompt. The chime sound only indicates that the device is powered on, while the "Restore to factory settings" voice prompt confirms that the reset was successful.



Function	Default Setting
Master PIN Code	12345678
Auto-Lock	Disabled
Silent Mode	Disabled
Shut Down Time	3 minutes
Away Mode	Disabled

Credential Type and Maximum Capacity

1. Master PIN Code (4 to 10 digits): The default Master PIN Code is 12345678. Change the default Master PIN Code before programming other codes.
2. User PIN Code (4 to 10 digits): A total of 50 User PIN Codes can be programmed and stored in the lock.
3. User Fingerprint: 50 fingerprints can be programmed and stored in the lock.

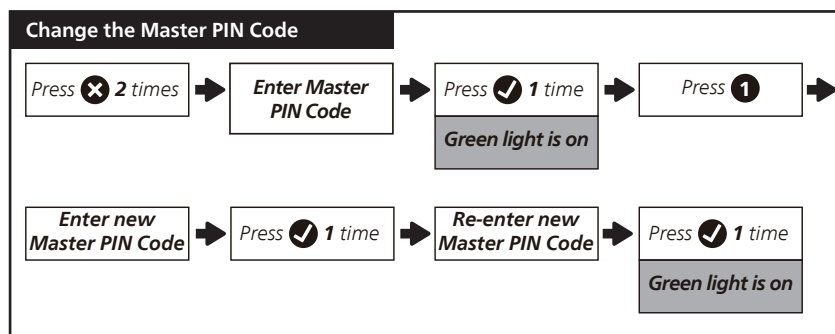
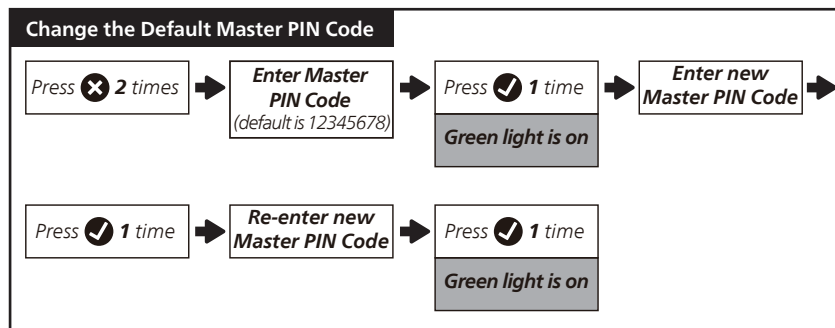
Program the Lock

Attention

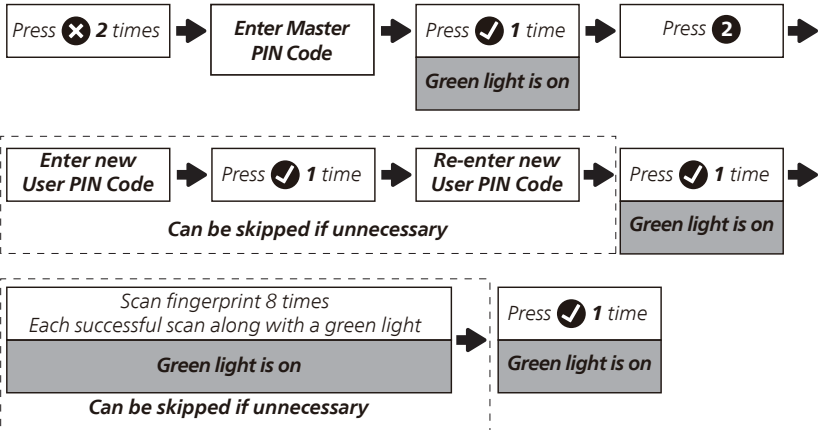
The default Master PIN Code is 12345678. Change the default Master PIN Code before programming the lock. The indicator light will flash red when the code entered is not saved successfully.

If no key is pressed for more than 10 seconds, the lock will exit programming mode.

All programming can also be done through the Philips Home Access app.



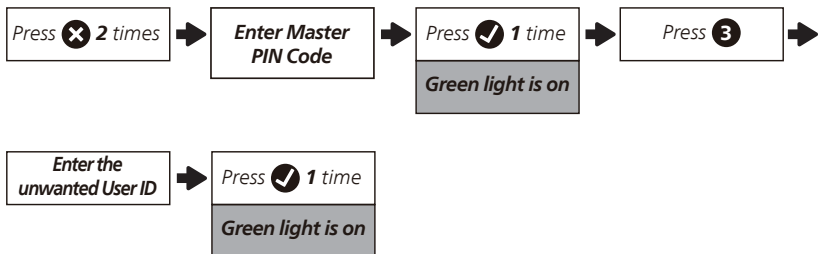
Add a User ID with a PIN Code and / or a Fingerprint



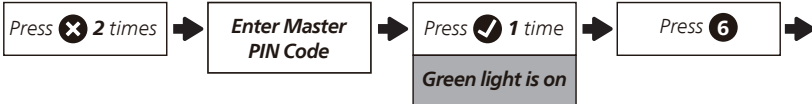
⚠ Attention

1. You can skip either adding a PIN code or a fingerprint during the process. If you skip both, the lock will prompt that the addition has failed.
2. After adding, a unique user ID will be automatically generated.

Delete the User ID with its PIN Code and Fingerprint



Change the System Language



Press **1** → Press **✓** 1 time for English Green light is on

OR

Press **2** → Press **✓** 1 time for French Green light is on

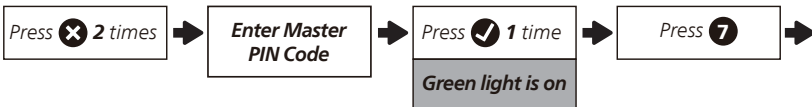
OR

Press **3** → Press **✓** 1 time for Spanish Green light is on

OR

Press **4** → Press **✓** 1 time Silent mode Green light is on

Timed Auto-Lock Setting



Press **1** → Press **✓** 1 time Auto-Lock OFF Green light is on

OR

Press **2** → Press **✓** 1 time for 30s Green light is on

OR

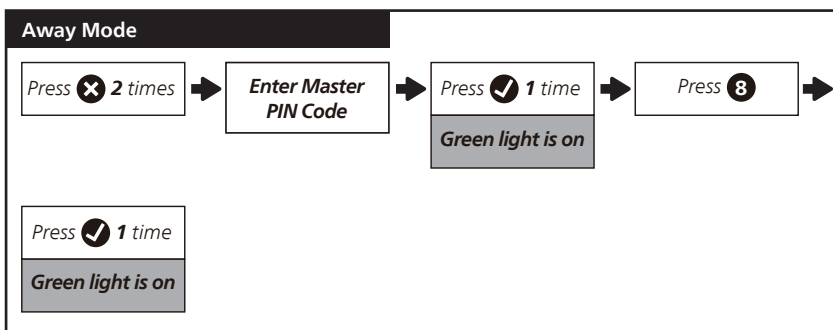
Press **3** → Press **✓** 1 time for 60s Green light is on

OR

Press **4** → Press **✓** 1 time for 120s Green light is on

OR

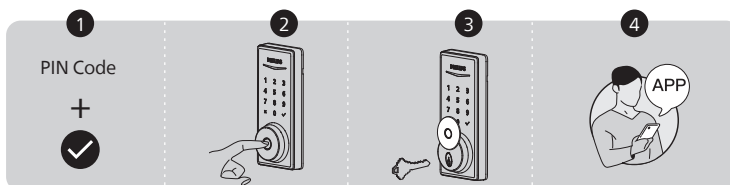
Press **5** → Press **✓** 1 time for 180s Green light is on



Lock & Unlock

Unlocking the Door from Outside

1. Unlock by PIN codes.
2. Unlock by Fingerprint.
3. Unlock by Mechanical Key.
4. Unlock by app.



Unlocking the Door from Inside

1. Rotate the Thumb Turn to the unlocked position.
2. Unlock by app.
3. Unlock by theVoice Assistant when connected to compatible 2-in-1 Matter Controller and Thread Border Router.



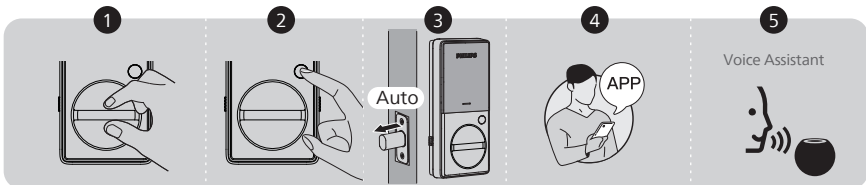
Locking the Door from Outside

1. Press and hold any button on the touchscreen for at least 2 seconds to lock the door in Manual Mode
Or lock by pressing "✓" 1 time without entering any code.
2. In Auto-Lock mode, the Latch Bolt will automatically extend after it is unlocked and the door is shut.
3. Lock by app.
4. Lock by fingerprint.
5. Lock by Mechanical Key.



Locking the Door from Inside

1. Rotate the Thumb Turn to the locked position to lock the device in Manual Mode.
2. Press the Privacy Button to lock the device in Manual Mode.
3. In Auto-Lock Mode, the device is locked automatically.
4. Lock by the Philips Home Access app.
5. Lock by the Voice Assistant when connected to compatible 2-in-1 Matter Controller and Thread Border Router.



5 Troubleshooting

Issue	Solution
The Latch Bolt does not operate correctly after installation.	◆ Make sure the backset on the Latch Bolt is set to the proper length. Refer to page 8. ◆ Make sure before installation the Latch Bolt is retracted. Refer to page 9. ◆ Restore to the factory default setting and enter the default Master PIN Code to set up the lock. Refer to page 17.
After installation, the Latch Bolt makes sounds but does not work.	Ensure you have followed the installation instructions. Re-install and reset the lock by paying attention to the following tips: ◆ Before installing the Exterior and Interior Assembly, make sure the Latch Bolt is fully retracted (in the unlocked position). ◆ Do not insert the key when you are installing. ◆ Ensure you have inserted the cable connector of the Exterior Assembly to the socket on the Interior Assembly correctly. ◆ Keep the Exterior and Interior Assembly aligned and parallel to the door edge, and the Latch Bolt parallel to the door edge. ◆ Press and hold the Reset Button for at least 5 seconds until you hear a beep. ◆ Use new 4 AA dry batteries, do not use rechargeable batteries, or new batteries mixed with old batteries.
The door handing is not activated after the batteries are installed.	◆ Press the Reset Button for at least 5 seconds until you hear the tone prompting you to restore the default settings.
The lock turns in the wrong direction.	◆ Press and hold the Reset Button for at least 5 seconds until you hear a beep to activate the lock-handing process. ◆ If resetting fails to solve it, the lock is probably not installed correctly. Please re-install the lock and reset it again.
Cannot pull out the key from the Keyhole.	◆ Disassemble the lock, then rotate to pull out the key and re-install the lock. ◆ Do not insert the key when you are installing.
The lock rotates only if the Key is inserted.	◆ Make sure the Latch Bolt is installed correctly. Refer to page 8-9.
The lock does not smoothly lock or unlock while using the Thumb Turn.	◆ Confirm the Mounting Screws are properly installed.

Issue	Solution
The lock only locks but does not unlock, or the Latch Bolt goes in and out uncontrollably.	◆ If the door locks and unlocks smoothly in the open position, then there is a problem with the door frame. Make sure the hole in the door frame is drilled a minimum of 1"(25mm) deep to leave enough space for the deadbolt to extend into the door frame when the door is locked. ◆ If the issue still happens in the open position, then there is a problem with the lock handing or installation. Press and hold the Reset Button for at least 5 seconds until you hear a beep to reset the lock. If resetting fails to solve it, the lock is probably not installed correctly. Please re-install the lock and reset it again. ◆ If the solutions still cannot solve the problem, contact us.
Failed to lock.	◆ Keep the Exterior and Interior Assembly aligned and parallel to the door edge. ◆ Keep the Latch Bolt parallel to the door edge.
The Master PIN Code cannot be changed.	◆ Change the Master PIN Code via the Philips Home Access app. ◆ Restore factory settings and reprogram all user PIN codes. Refer to page 17-19.
Failed to scan the QR Code on the device.	◆ Scan the QR Code in a well-lit environment, use the built-in flashlight on your phone, or try to scan in an environment with sufficient lighting. ◆ Ensure enough distance between your smartphone and the QR Code, and ensure the QR Code is at the center of your phone screen. ◆ Direct lighting or sunlight can cause reflections that will interfere with the scanning process.
Failed to add the device via Bluetooth.	◆ Make sure your smart lock has enough power, and your phone is close to it. ◆ Check your phone's Bluetooth settings and ensure it's turned on. ◆ If you have an Android device, enable the Location Service.
Failed to set up the lock.	◆ Make sure the lock is installed correctly. ◆ Insert fresh batteries and make sure that the cable is not pinched. ◆ After installation, reset the lock to factory settings to complete the lock setting process.
I forgot my Master PIN Code.	◆ Change the Master PIN Code via the Philips Home Access app. ◆ Perform a factory reset to clear all PIN codes. Once the reset is completed, all PIN codes will be deleted and the Master PIN Code will be reset to the default Master PIN Code of 12345678.

Issue	Solution
Cannot add fingerprints, or the fingerprint does not work.	◆ Make sure the fingerprint is registered and recognizable. ◆ Change the default Master PIN Code (12345678) before adding fingerprints. ◆ Keep the finger to be registered dry and clean. ◆ Keep the Fingerprint Sensor dry and clean. ◆ Add multiple fingerprints with the same finger. ◆ Try to add fingerprints of other fingers. ◆ To improve recognition, register your finger from different angles and press harder during the 8-time scanning.
Receiving low battery alerts.	◆ Remove the batteries and insert 4 new AA alkaline batteries.
The touchscreen is not responding.	◆ Make sure batteries are inserted correctly. ◆ If the battery indicator flashes continuously, the batteries are low. Please replace them with 4 new AA alkaline batteries. ◆ Make sure that the cable is properly connected and has not been damaged during installation.
Auto-Lock is not working.	◆ If the battery indicator flashes continuously, the batteries are low. Please replace them with 4 new AA alkaline batteries. ◆ Activate the Auto-Lock function. Refer to page 21 to set it on the lock or turn it on via the Philips Home Access app.
The Philips Home Access app displays that the door is open when the door is closed.	◆ Re-calibrate your lock with the door position sensor in the Philips Home Access app. ◆ If re-calibration does not solve this problem, check to see if another magnet has been brought into the range of the lock. If so, remove it.

Still have questions or need help? Please feel free to contact us:



U.S.A. & Canada: +1(833)599-9111

6 Warranty

2 Years Warranty

For more information on the warranty applicable for this product, please visit www.philips.com or contact the dealer where you purchased the product.

7 FCC Statement

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

Caution: Any changes or modifications to this device not explicitly approved by manufacturer could void your authority to operate this equipment.

This device complies with part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

RF Exposure Information

This equipment complies with FCC radiation exposure limits set forth for an uncontrolled environment. This equipment should be installed and operated with minimum distance 20cm between the radiator and your body.

8 ISED Statement

English: This device contains licence-exempt transmitter(s)/receiver(s) that comply with Innovation, Science and Economic Development Canada's licence-exempt RSS(s). Operation is subject to the following two conditions:

- (1) This device may not cause interference.
- (2) This device must accept any interference, including interference that may cause undesired operation of the device.

The digital apparatus complies with Canadian CAN ICES-3 (B)/NMB-3(B).

French: Cet appareil contient des émetteurs / récepteurs exemptés de licence conformes aux RSS d'Innovation, Sciences et Développement économique Canada.

L'exploitation est autorisée aux deux conditions suivantes:

- (1) Cet appareil ne doit pas produire de brouillages.
- (2) Cet appareil doit accepter tout brouillage, même si le brouillage est susceptible d'en compromettre le fonctionnement.

L'appareil numérique est conforme à la norme canadienne CAN ICES-3(B)/NMB-3(B).

This device meets the exemption from the routine evaluation limits in section 2.5 of RSS 102 and compliance with RSS 102 RF exposure, users can obtain Canadian information on RF exposure and compliance.

Cet appareil est conforme avec l'exemption d'évaluation de routine des limitations de la section 2.5 du CNR-102 et le CNR-102 sur l'exposition aux RF et les utilisateurs peuvent obtenir l'information canadienne sur l'exposition aux RF et la conformité.

This equipment complies with Canada radiation exposure limits set forth for an uncontrolled environment.

Cet équipement est conforme aux limites de radiation du Canada établies pour un environnement non contrôlé.

This equipment should be installed and operated with minimum distance 20cm between the radiator & your body.

Cet équipement doit être installé et utilisé à une distance minimale de 20 cm entre le radiateur et votre corps.

Contenu

FR

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Introduction

Félicitations pour votre achat et bienvenue dans la famille Philips Smart Security !

Pour bénéficier pleinement de l'assistance offerte par Philips Home Access, enregistrez votre produit sur www.philips.com/myphilips



Enregistrez votre produit

- Gardez la trace de la couverture de la garantie de votre produit
- Bénéficiez de remises en argent, de cadeaux et d'offres spéciales
- Bénéficiez d'un accès facile au support produit

1 Avertissements & Sécurité

Sécurité

- ◆ Avant d'utiliser ce produit, veuillez lire et comprendre toutes les instructions. Toute perte entraînée par le non-respect des instructions ne sont pas couvertes par la garantie.
- ◆ Utilisez uniquement les composants fournis par le fabricant et les accessoires recommandés.
- ◆ Utilisez uniquement des piles alcalines AA.
- ◆ Ne pas forcer sur le produit lors du démontage car cela pourrait déclencher une alerte ou l'endommager.
- ◆ Ne pas gratter le Détecteur d'empreintes digitales avec des objets pointus car cela pourrait causer des dommages permanents.
- ◆ Ne pas retirer les piles pendant la configuration et lors de l'utilisation de la serrure.
- ◆ Modifiez immédiatement le Code PIN Principal par défaut via l'application Philips Home Access après avoir terminé l'installation.

Avertissements

- ◆ Ne pas laisser les piles proches d'une source de feu.
- ◆ Ne pas connecter les 2 pôles des piles à des métaux pour éviter un court-circuit et une explosion potentielle.
- ◆ Tout remplacement d'accessoire doit être effectué par Philips, un centre de service agréé par Philips ou un technicien professionnel.
- ◆ Ne pas utiliser des pièces ou des accessoires fabriqués par un tiers, sauf les piles.
- ◆ Ne pas exposer les produits à des endroits avec des fuites ou des éclaboussures d'eau.

Retours & Recyclage

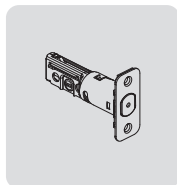
- ◆ Les serrures peuvent être retournées dans un centre de service agréé Philips. Une compensation appropriée sera fournie si le produit retourné répond aux conditions de Philips.
- ◆ Veuillez respecter les réglementations locales et ne jetez pas les produits ou piles usagés dans les ordures ménagères normales.

2 Installation

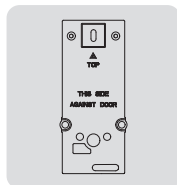
Listes des Pièces



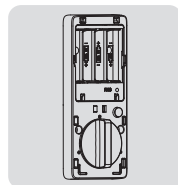
① Assemblage Externe



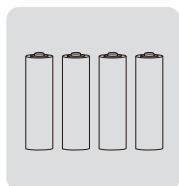
② Pêne Demi-Tour



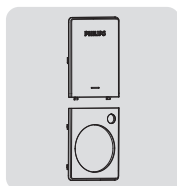
③ Plaque de Montage



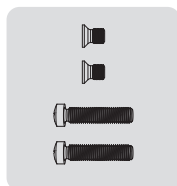
④ Assemblage Interne



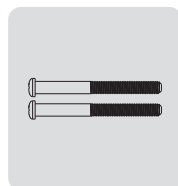
⑤ Piles alcalines AA (4)



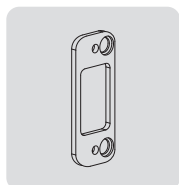
⑥ Cache de Batterie
Couverture Inférieure



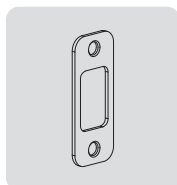
⑦ Vis de Montage Courtes (2)
Vis de Montage Longues (2)



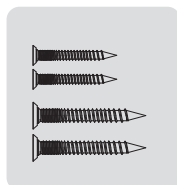
⑧ Vis de la Plaque
de Montage (2)



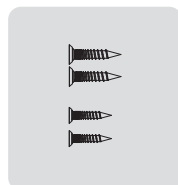
⑨ Plaque de Renfort
(Optionnel)



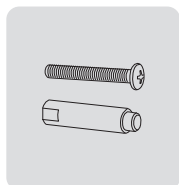
⑩ Plaque de la
Gâche



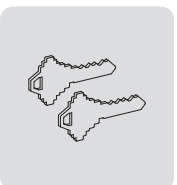
⑪ Vis de la Gâche (2)
Vis de la Plaque
de Renfort (2)



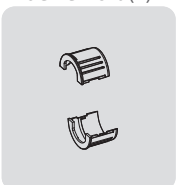
⑫ Vis de Pêne Demi-Tour (2)
Vis de Détecteur de
Position de Porte (2)



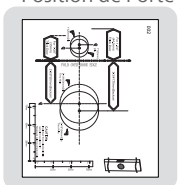
⑬ Vis Supérieure & Vis
Chicago (Optionnel)



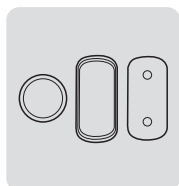
⑭ Clés mécaniques



⑮ Collier d'Enfoncement
(Optionnel)



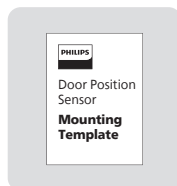
⑯ Gabarit de Perçage



⑰ Détecteur de Position de Porte
Cache du Détecteur de
Position de Porte
FR-30



⑱ Mode d'Emploi

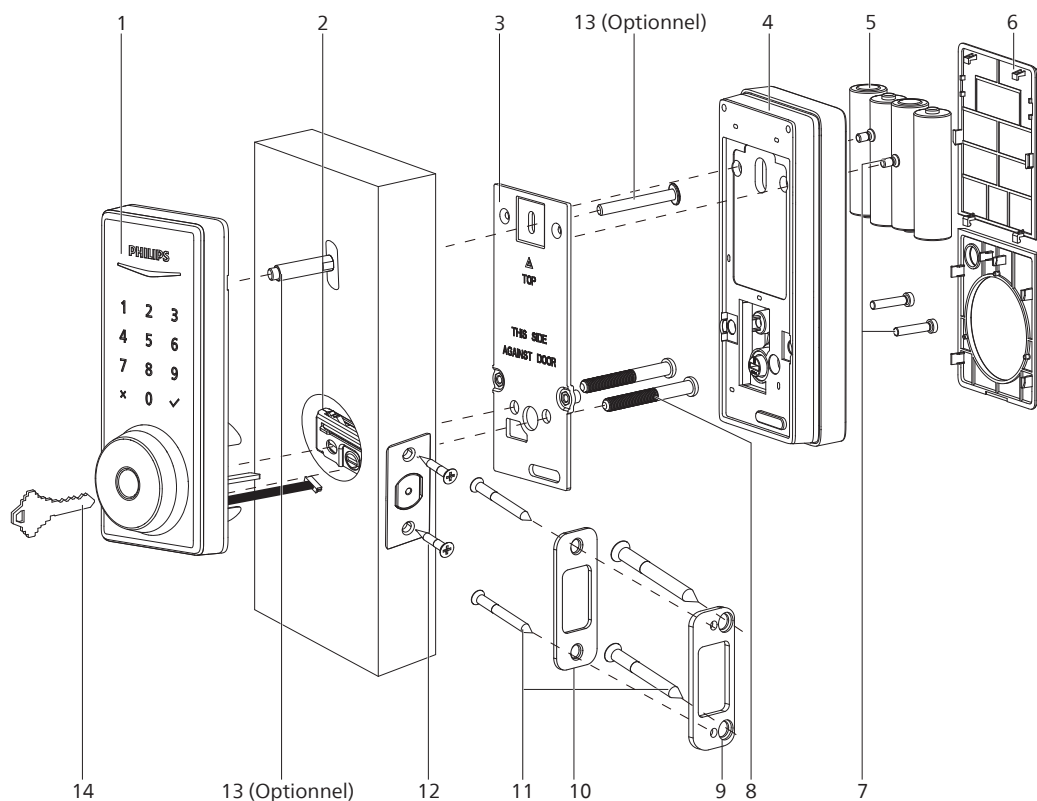


⑲ Gabarit de Montage
du Détecteur de
Position de Porte



⑳ Guide de Démarrage
Rapide

Aperçu de l'Assemblage



1. Assemblage Externe

2. Pêne Demi-Tour

3. Plaque de Montage

4. Assemblage Interne

5. Piles alcalines AA (4)

6. Cache de Batterie et Couvercle Inférieur

7. Vis de Montage Courtes (2)

Vis de Montage Longues (2)

8. Vis de la Plaque de Montage (2)

9. Plaque de Renfort (Optionnel)

10. Plaque de la Gâche

11. Vis de la Gâche (2)

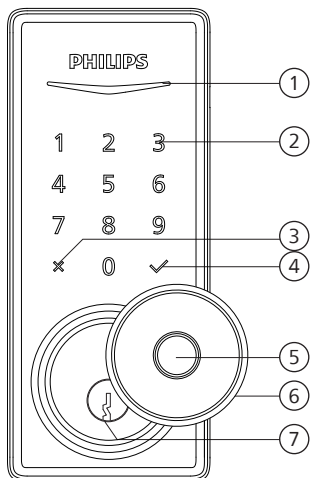
Vis de la Plaque de Renfort (2)

12. Vis du Pêne Demi-Tour (2)

13. Vis Supérieure & Vis Chicago (Optionnel)

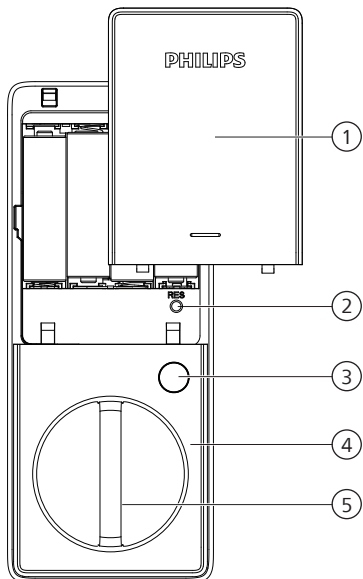
14. Clés mécaniques (2)

Assemblage Externe



1	Indicateur d'État
2	Clavier Tactile
3	Bouton d'Annulation
4	Bouton de Validation
5	Détecteur d'Empreintes Digitales
6	Cache de la Serrure
7	Trou de la Serrure

Assemblage Interne



1	Cache de Batterie
2	Bouton de Réinitialisation
3	Bouton de Confidentialité
4	Couvercle Inférieur
5	Bouton de Verrouillage

Installation de la Serrure

Outils Requis

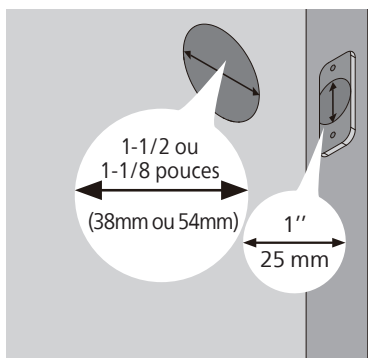


#2 Tournevis Cruciforme

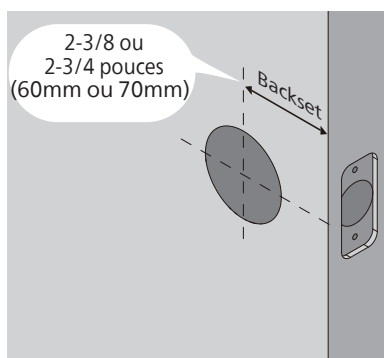
Préparez la Porte et Vérifiez les Dimensions

- ① Mesurez pour vérifier que le trou dans la porte soit 1-1/2 ou 1-1/8 pouces (38 mm ou 54 mm).

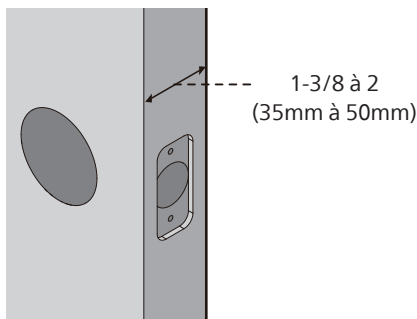
Mesurez pour vérifier que le trou sur les côtés de la porte soit de 1 pouce (25 mm).



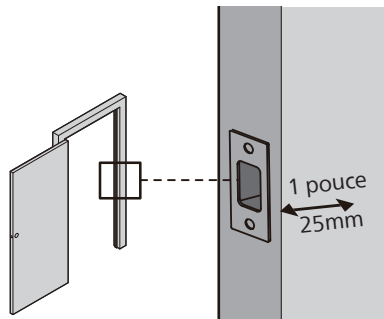
- ② Mesurez pour confirmer que l'entraxe soit de 2-3/8 ou 2-3/4 pouces (60 mm ou 70 mm).



- ③ Mesurez pour confirmer que la porte soit d'une épaisseur de 1-3/8 à 2 pouces (35 mm à 50 mm).



- ④ Assurez-vous que le trou dans le cadre de la porte soit au moins de 1 pouce (25 mm) de profondeur pour laisser suffisamment d'espace au verrou de s'étendre dans le cadre de la porte lorsque la porte est verrouillée.



⚠ Attention

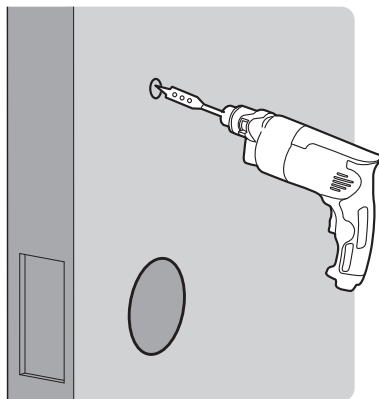
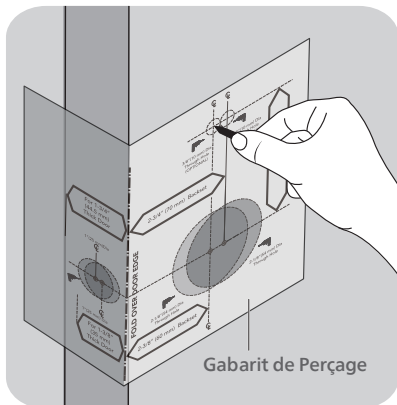
Assurez-vous que le cadre de la porte soit aligné avec la porte et qu'il n'y ait aucun blocage dans le cadre de la porte.

⑤ **OPTIONNEL : Percez un trou pour la Vis Supérieure.**

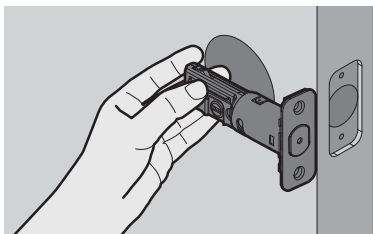
⚠ Attention

L'installation de cette vis sur l'Assemblage Externe est **OPTIONNELLE**. Elle sert à renforcer la sécurité ou lorsqu'une porte est fragile ou déformée.

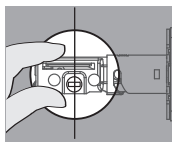
Si vous installez cette vis, vous devrez percer un trou (19/32") ou (15 mm) dans la porte avant de commencer l'installation.



⑥ **Déterminez l'entraxe et ajustez le Pêne Demi-Tour.**



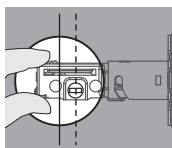
Tenez le Pêne Demi-Tour devant le trou de la porte, avec la face du Pêne Demi-Tour alignée contre le côté de la porte. L'entaille d'encastrement est-elle centrée au trou de la porte ?



OUI

Aucun ajustement n'est nécessaire.

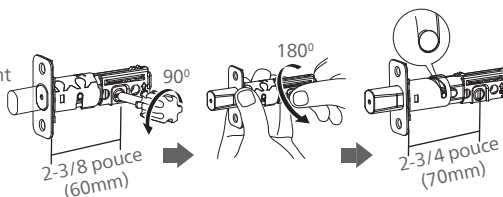
Passez à l'étape suivante.

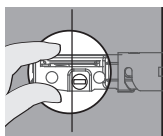


NON

L'entaille d'encastrement n'est **PAS** centrée.

Tournez et tirez le Pêne Demi-Tour comme indiqué pour l'étendre.



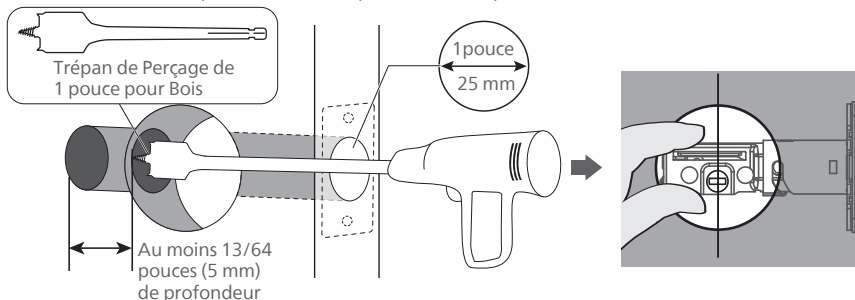


NON

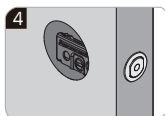
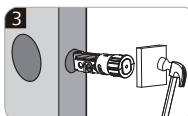
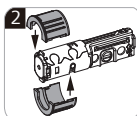
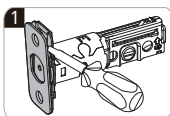
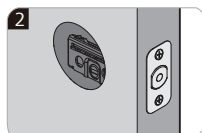
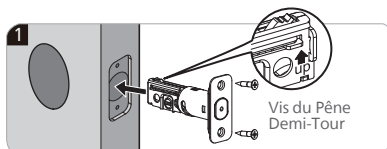
Pour le trou de perçage de 1-1/2 pouce (38 mm), utilisez un trépan de perçage de 1 pouce (25 mm) pour agrandir l'entaille d'encastrement d'une profondeur d'au moins 13/64 pouces (5 mm).

Pas besoin d'agrandir l'entaille d'encastrement pour un trou de perçage de 2-1/8 pouces (54 mm).

Après avoir agrandi l'entaille d'encastrement, insérez le Pêne Demi-Tour de nouveau pour vous assurer qu'il est bien adapté.

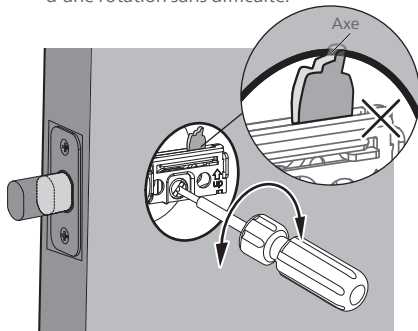


⑦ Installez le Pêne Demi-Tour.



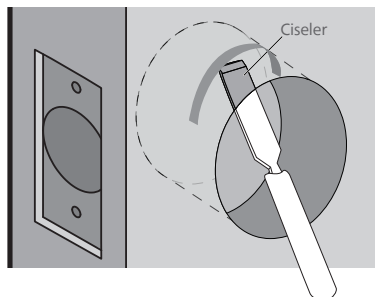
Collier d'Enfoncement

⑧ Installez le Pêne Demi-Tour et faites-le tourner avec un tournevis pour s'assurer d'une rotation sans difficulté.

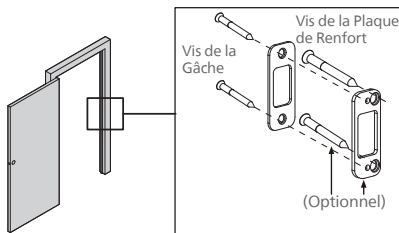


S'il ne peut pas tourner avec aisance, c'est parce que le trou de la porte est trop petit.

Retirez le Pêne Demi-Tour et ciselez un petit canal en haut du trou pour que l'axe dans le trou du Pêne Demi-Tour puisse tourner.



- ⑨ Installez la Plaque de Gâche sur le cadre de la porte.



⚠ Attention

Assurez-vous que le trou dans le cadre de la porte soit d'une profondeur minimale de 1 pouce (25 mm).

Installation de l'Assemblage Externe

⚠ Attention

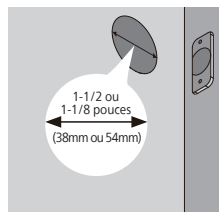
Avant l'installation de l'Assemblage Interne et Externe, assurez-vous que le Pêne Demi-Tour soit complètement rétracté (en position déverrouillée).



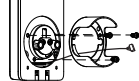
Ne pas insérer la clé lorsque vous l'installez.



Mesurez le diamètre du trou dans la porte.



**1-1/2 pouce
(38mm)**

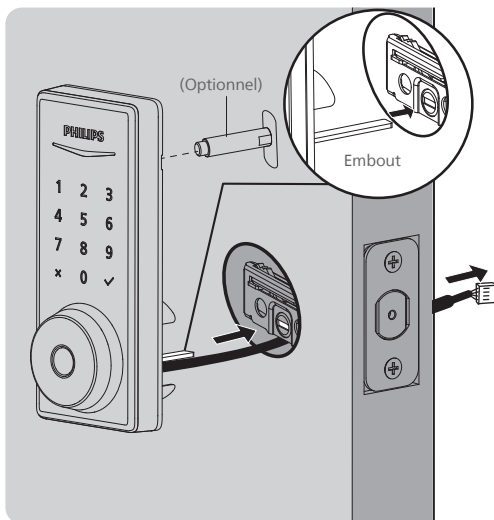


Retirez l'entretoise

**2-1/8 pouces
(54mm)**

Passez à l'étape suivante.

- ⑩ Avec le Pêne Demi-Tour entièrement rétracté (en position déverrouillée), acheminez le câble sous le Pêne Demi-Tour et insérez l'embout dans le trou de l'Assemblage Externe.



⚠ Attention

La Vis Supérieure & Vis Chicago sur le dessus sont OPTIONNELLES. Elles servent à renforcer la sécurité ou lorsqu'une porte est fragile ou déformée.

- ⑪ Fixez la Plaque de Montage avec les Vis de la Plaque de Montage. Ne serrez pas trop les vis.

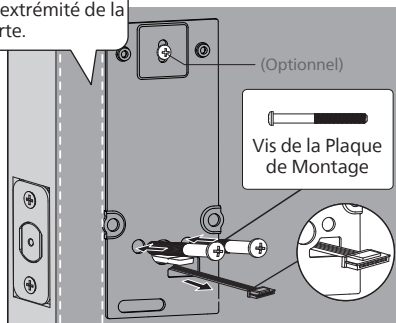
⚠ Attention

Acheminez le câble à travers le trou de la Plaque de Montage.

La Vis Supérieure sur le dessus est OPTIONNELLE.

Avant d'installer la Vis Supérieure, fixez la Vis Chicago dans le trou de l'Assemblage Externe.

Tenez-le parallèle à l'extrémité de la porte.

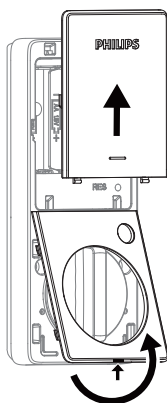


Installation de l'Assemblage Interne

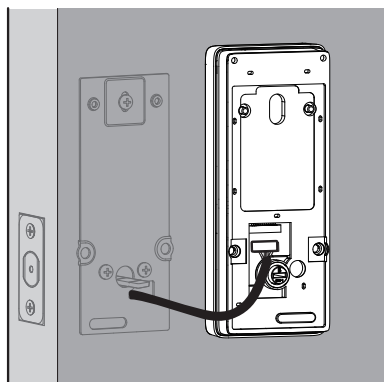
- ⑫ Poussez le cache de batterie et le couvercle inférieur vers le haut comme indiqué sur l'illustration.

⚠ Attention

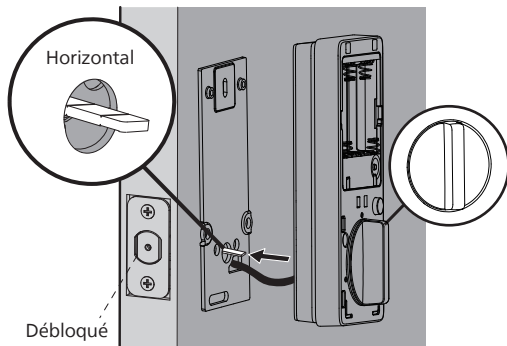
Ne pas insérer les piles avant de terminer l'installation de la serrure.



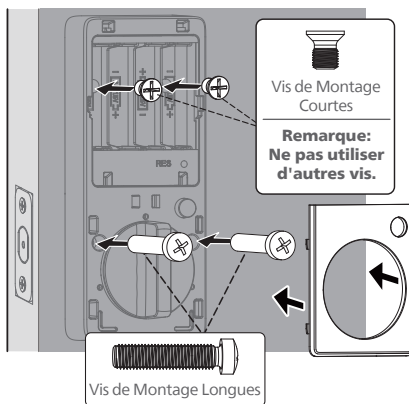
- ⑬ Insérez le connecteur du câble de l'Assemblage Externe dans la douille de l'Assemblage Interne. Poussez fermement le connecteur vers l'intérieur jusqu'à ce qu'il soit complètement fixé.



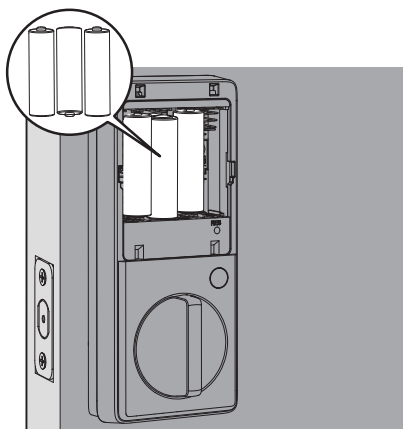
- 14 Maintenez le Bouton de Verrouillage en position verticale, basculez la Bouche d'Installation vers le haut et installez l'Assemblage Interne.



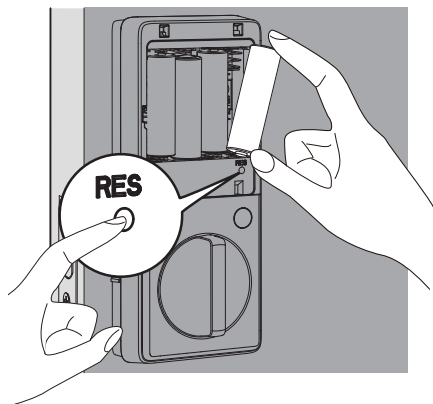
- 15 Fixez l'ensemble intérieur à la plaque de montage. Fixez le haut et le bas à l'aide des vis de montage courtes et longues, puis fixez le couvercle inférieur à l'ensemble intérieur.



- 16 Installez 3 piles alcalines AA selon les instructions de direction indiquées à l'intérieur du compartiment des piles.



- 17 Appuyez sur le bouton de réinitialisation et maintenez-le enfoncé. Tout en le maintenant enfoncé, insérez la dernière batterie et attendez l'invite vocale : « Restaurer les paramètres d'usine ». Cela active le processus de gestion de la serrure qui doit être terminé avant la configuration de la serrure. Une fois terminé, repoussez le cache de batterie sur l'ensemble intérieur.



⚠ Attention

Assurez-vous que le câble n'est pas coincé, sinon la serrure ne fonctionnera pas correctement.

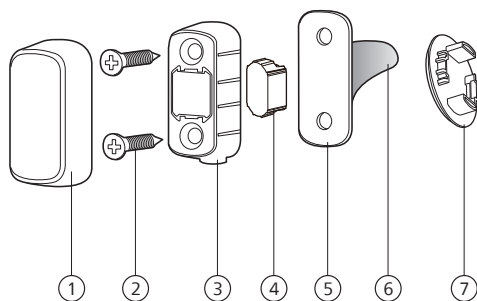
Besoin d'aide?



U.S.A. & Canada: +1(833)599-9111

Installez le Détecteur de Position de Porte

Aperçu de l'Assemblage

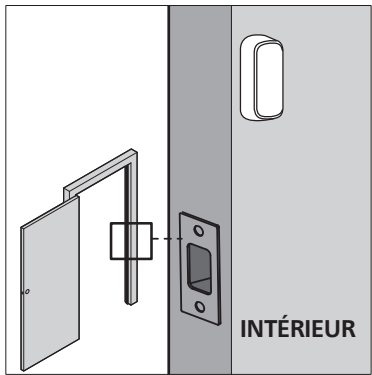


1	Cache
2	Vis d'Assemblage du Détecteur de Position de Porte (Optionnel) (2)
3	Plaque de Montage
4	Aimant
5	Gabarit de Montage du Détecteur de Position de Porte
6	Adhésif de Fixation
7	Cache du Détecteur de Position de Porte (Optionnel)

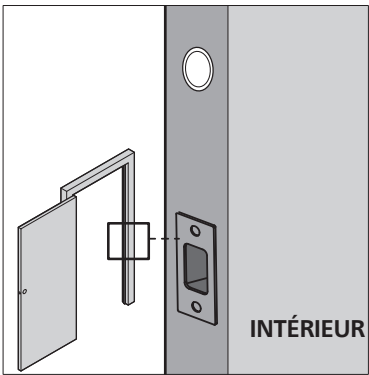
Comment Installer

Il existe deux méthodes pour installer le Détecteur de Position de Porte : le **Montage en Surface** et le **Montage Encastré**. Référez-vous au Gabarit de Montage du Détecteur de Position de Porte se trouvant dans la boîte pour des opérations spécifiques.

Le **Montage en Surface** est recommandé pour installer le Détecteur de Position de Porte.



Montage en Surface



Montage Encastré

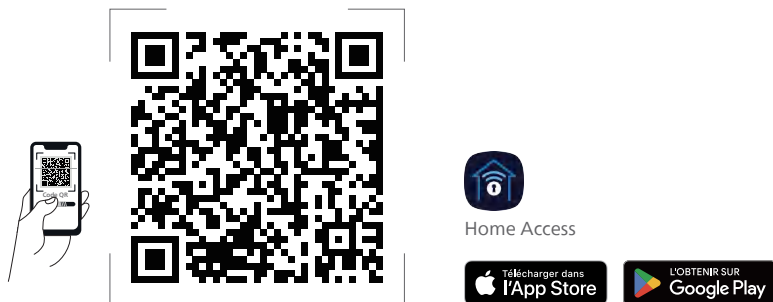


Si vous voulez utiliser le Détecteur de Position de Porte mais que vous préférez ne pas percer le cadre de votre porte, installez le Détecteur de Position de Porte en montage en surface **UNIQUEMENT** à l'aide de l'Adhésif de Fixation.

3 Configuration

Configurer via l'Application Home Access

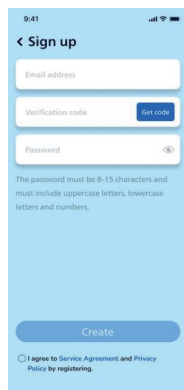
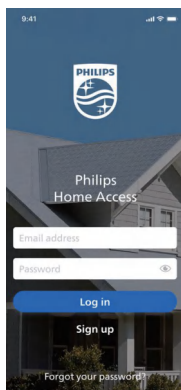
Téléchargement de l'Application Home Access



Scannez le code QR pour télécharger l'application Home Access.

Créer un Compte Utilisateur

Enregistrez-vous et connectez-vous à l'application Home Access.



Ajouter l'Appareil

Activez le Bluetooth sur votre téléphone et appuyez le bouton "Ajouter un appareil" sur l'application.

Scannez le code QR ou saisissez manuellement l'ESN situé à l'arrière de la Cache de Batterie et terminez les étapes d'appairage en suivant les instructions sur l'application.

