产品保修册

Ruijie

一、保修期界定

1. 有效保修凭证：

1) 产品保修卡；必须包含经销商名称、产品名称、型号、产品机号、购买日期；
2) 有效购机发票；带有税务印章的正规商业销售发票；
3) 产品条形码；清晰完整，无修改痕迹；
4) 合法购销合同/包装；经锐捷认定的合法购销合同、产品包装物中另行规定的保修条款有效，客户需主动出示。

2. 保修期开始是指：

1) 购买时包含有效信息的保修卡上标注日期；
2) 可证实的购机发票日期；
3) 无法提供以上（1）（2）有效保修凭证，则保修截止于产品条形码标明的出厂日期15个月后；
4) 合法购销合同标明的保修期限。

除产品条形码推算保修法外，当多个保修凭证同时有效时，将按照最有利于客户利益的凭证进行保修。

二、标准保修及保修拓展条款内容包括：

1. 硬件：主机（含模块）保修一年。在产品使用说明书规定环境及状态下，排除其它相关设备及网络故障等引发因素后的产品缺陷或功能异常，可判定为硬件故障。

2. 软件：保修一年。保证光盘无缺陷，否则由锐捷网络更换；保证软件基本符合公开发布的软件功能标准。

3. 保修扩展条款：

1) 免费提供可供客户自行升级的RGOS升级软件；
2) 免费提供 1 年应用软件的小版本升级软件；
3) 承诺保修提供方式为客户送修或寄修，15 日内快速处理；
4) 随机附送光盘或其他介质不能读取,从购机之日起 15 日内可免费更换；
5) 7天×24 小时可获取 4008-111-000 远程支持中心技术支持；
6) 免费开放锐捷远程知识平台。

4. 附件：产品随机附件、资料，如连接线、电源线、光盘、软盘、说明书等均不在保修范围之列。

凭此卡可享受保修期内的基本保修服务，服务内容详见《锐捷网络产品标准保修服务政策》，该条款可在锐捷网络官网查询。

产品保修卡 Product Warranty Card	保修卡 厂家留存联 Warranty Card for Manufacturer	保修卡 分销商留存联 Warranty Card for Distributor
用户名称/Purchaser Name _____	用户名称/Purchaser Name _____	用户名称/Purchaser Name _____
产品型号/Model	电话/Phone _____	电话/Phone _____
	产品型号/Model	产品型号/Model
产品条码/Barcode	产品条码/Barcode	产品条码/Barcode
购买日期/Purchase Date _____	购买日期/Purchase Date _____	购买日期/Purchase Date _____
经销商/Distributor _____	经销商/Distributor _____	经销商/Distributor _____
经销商盖章/Distributor's Seal	经销商盖章/Distributor's Seal	经销商盖章/Distributor's Seal
	重要提示/Important Notes: 请将此联寄回以下地址/Please send this copy back to the following address 福建省福州市闽侯县上街镇高新大道9号星网锐捷高科技园3楼 技术服务部（收） Technical Service Dept., 3#Building, Star-net Tech Park, No.9, Gaoxin Avenue, Shangjie Town, Minhou County, Fujian, China 邮编/Postcode: 350108	重要提示/Important Notes: 请将此联寄回以下地址/Please send this copy back to the following address 福建省福州市闽侯县上街镇高新大道9号星网锐捷高科技园3楼 技术服务部（收） Technical Service Dept., 3#Building, Star-net Tech Park, No.9, Gaoxin Avenue, Shangjie Town, Minhou County, Fujian, China 邮编/Postcode: 350108

合格证/Q.C.Passed

产品型号/Product Model

生产日期/Date of Manufacture

检验员/Quality Inspector

感谢您选用锐捷网络产品！
Thank you for choosing Rujie Networks products!

FCC WARNING

This device complies with part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) this device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

Any changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

NOTE: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications.

However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception,which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

-- Reorient or relocate the receiving antenna.
-- Increase the separation between the equipment and receiver.
-- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
-- Consult the dealer or an experienced radio/TV technician for help.

To maintain compliance with FCC's RF Exposure guidelines, This equipment should be installed and operated with minimum 20cm distance between the radiator and your body: Use only the supplied antenna.

锐捷网络服务热线: 4008-111-000　　锐捷网络网站和服务网点查询: http://www.ruijie.com.cn/service.aspx

Product Warranty Manual

Ruijie

I. Warranty Period

1. Valid warranty document:

1) A product warranty card must indicate the distributor name, product name, model, product number, and purchase date;
2) An invoice must a formal invoice that carries the stamp of the tax authority;
3) A product bar code must be clear, integral, and free of revision;
4) Ruijie certified sales contract and the warranty terms on product packing are valid.

2. Calculation of warranty period:

1) The date indicated on the warranty card that is available on purchase;
2) Proved invoice date;
3) 15 months after the delivery date indicated on the product bar code if none of above is available;
4) Warranty start date under the sales contract.

When several valid warranty documents, except the product bar code, are available, warranty period calculation shall be based on the one the most favorable for customer.

II. Standard and Extended Warranty Coverage of Ruijie Networks

1. Hardware: The warranty for hosts (including modules) is one year. A hardware fault refers to a fault or function failure that occurs to a product when it is running in the environment or condition described in the product instructions, and the fault or function failure is not caused by the other related devices or a network fault.

2. Software: The warranty for software is one year, Ruijie Networks shall ensure that the CD-ROM it delivers is free of defects, or the company shall be liable to replace it. Ruijie Networks shall also ensure that the software it delivers provides the publicly announced software functions.

3. Extended warranty terms:

1) The RGOS software for upgrade is available to customer for free;
2) An application upgrade package is available for free for one year;
3) Customer shall deliver faulty products to Ruijie Networks by themselves or by post, and Ruijie Networks shall handle the returns products with 15 days;
4) Ruijie Networks shall replace the unreadable CD-ROM or other media available with a product within 15 days since customer buys the product;
5) Customer can call +86-4008-111-000 (China) for 7 x 24 remote technical support;
6) Ruijie remote knowledge platform is available for free.

4. Accessories: The accessories and documents, such as connecting cables, power cables, CD-ROMs, floppy disks, and product manuals, available with a product are not covered by warranty.

For more information about Standard Warranty Service for Products of Ruijie Networks, please visit www.ruijie.com.cn.

Quick installation manual

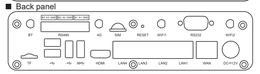
■ Note

Before conducting any connection operations, please wear an electrostatic bracelet and keep all power sources disconnected.

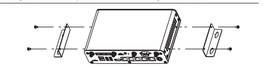
There may be some differences between different models . The following figure is only an example, please refer to the actual product.

■ Front panel

■ Back panel



Front panel		
1	Power light	remain green: on working
2	Network light	remain green: 4G on working
Back panel		
1	4G	4G module antenna interface
2	BT	BT module antenna interface
3	RS232	RS232 interface
4	RS485	RS485 interface × 3
5	WIFI1, WIFI2	WIFI interface × 2
6	SIM	Micro SIM card interface
7	RESET	Reset button
8	TF	TF card interface
9	USB2.0	USB2.0 interface × 3
10	USB3.0	USB3.0 interface
11	HDMI	HDMI interface
12	LAN1/2/3/4	100 Mbps LAN port × 4
13	WAN	100 Mbps WAN port
14	DC12V	Power interface



产品装箱清单

项目	名称	数量	单位	备注
1	主机	1	台	
2	电源适配器	1	个	
3	电源线	1	个	
4	4G天线	1	个	
5	WIFI 蓝牙天线	3	个	
6	非屏蔽超五类网线	1	根	
7	KF2EDGK-3.81-03P	3	个	
8	固定支架	2	个	
9	螺钉	4	个	
10	产品说明书（含快速安装手册，网络产品保修服务政策物质清单）	1	张	
11	产品管理软件	1	个	已预装在主机中

Packing List

Item	Name	Quantity	Unit	Remark
1	Host	1	set	
2	Power Adapter	1	piece	
3	Power Wire	1	piece	
4	4G Antenna	1	piece	
5	WIFI/Bluetooth Antenna	3	piece	
6	UTP CAT5E Cable	1	piece	
7	KF2EDGK-3.81-03P	3	piece	
8	Fixed frame	2	piece	
9	screw	4	piece	
10	Product Instructions（Quick Installation Guide, Network Product Hazardous Substance Statement & Warranty Manual）	1	piece	
11	Product Management Software	1	piece	Preinstalled

Service Hotline: +86-4008-111-000 (China)　**Service Portal:** http://www.ruijienetworks.com/service.aspx

YS15000007

技术要求：
1、字体和内容依图纸，黑白印刷；
2、材质为：80克双胶纸；
3、幅面尺寸：210x297mm；
4、印刷不得模糊，不能有毛刺，缺划、断划。

旧底图总号	
底图总号	
日期	签名

更改标记	数量	更改单号	签名	日期
设计				
审核				
工艺				
标准化				
批准				

RG-I DC151说明书

TZ-SM-002075

版本 V1.1

重量　比例

第 1 张　共 1 张

福建星网锐捷通讯股份有限公司