



# ViewClear 70 User Manual

# redtigercam.com

The information in this manual is subject to change without notice.

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# **Notice**

- Please read this manual carefully before operation and keep it for future reference. It will be helpful should you encounter any operational problem.
- Non-original parts or improper installation will void the manufacturer's warranty. The installation instructions do not apply to all types of vehicles and are written as guidelines to assist in installing the system.
- Consult an experienced technician if you are not comfortable installing the product.
- Please make sure to read and understand local laws and regulations regarding cameras and their use in a vehicle. Laws vary by state.
- Do not obscure the view of the road ahead or impede the deployment of any airbags in the event of an accident.
- When not in use, please disconnect the car adapter from both the 12/24V DC outlet in your vehicle and the device itself.
- Only clean the device with a soft dry cloth, for tough dirt, apply some neutral detergent diluted in 5 to 6 parts water on a soft cloth.
- Note that alcohol, thinner, benzene, etc could cause damage to the paint or coatings.
- · Avoid making contact with the lens as this may cause damage.
- The video recordings made by this Digital Video Recorder are intended for personal use only.
- While driving, do not adjust the controls of your device as this is a distraction to driving.

# **Product Specifications**

Item Name	ViewClear 70 Dash Cam	Video Format	MP4
Screen Size	3" IPS Screen	Photo Format	JPG
Recording Resolution	Front 4K@30fps+Rear 2.5K@30fps Front 2.5K@30fps+Rear 2.5K@30fps		
Input	DC 5V-2.5A	Lens	Front F1.8
Operating Temperature	-4°F~158°F	Lens	Rear F1.7
Memory Card	Max Support 512GB	Warranty Period	18 Months

#### Note:

In the event of a problem during use, we will offer 18 months free warranty from the date of purchase, in addition to lifetime technical support.

\*The specific warranty period is subject to local laws.

#### **Extended Warranty Service:**

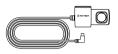
You can also get an additional 6 months of extended warranty service by registering on our website.

URL: https://www.redtigercam.com/pages/warranty-form

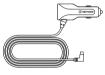
# **Package Contents**



· ViewClear 70 4K Dash Cam



• 2.5K Rear Camera



 Power Supply Cable with Car Charger



• Electrostatic Sticker\*2



Adhesive



User Manual

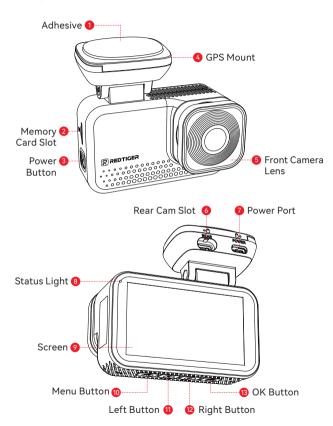


Tool



• Cable Clips\*5

# **Appearance**



# **Buttons and Functions**



#### **Power Button**

- Recording Mode:
- Short press-to Switch screen
- · Long press-to Turn off the Camera

## Setup Mode:

· Short press-to Return to the previous screen

#### Playback Mode:

· Short press-to Return to the previous screen



#### Menu Button

#### Recording Mode:

· Short press to Enter main menu

# Setup Mode:

Short press-to Enter/Confirm specific settings

## Playback Mode:

- · Short press-to Select and play the specific file
- Long press-to Delete/Lock/Unlock the specific file



## Left Button

#### Recording Mode:

- Short press to Lock/Unlcok the recording file
- · Long press-to Turn on/off WiFi

# Setup Mode:

· Short press-to Select the previous function

#### Playback Mode:

Short press-to Select the previous file



# **Right Button**

#### Recording Mode:

- · Short press to Enter playback mode
- · Long press-to Turn on/off audio

## Setup Mode:

· Short press-to Select the next function

## Playback Mode:

· Short press-to Select the next file



## **OK Button**

# Recording Mode:

· Short press-to Switch screen

## Setup Mode:

Short press-to Enter/Confirm specific settings

# Playback Mode:

- · Short press-to Select and play the specific file
- Long press-to Delete/Lock/Unlock the specific file

#### Note:

 Data can be transferred from the main unit to a personal computer via a USB cable by ensuring that the cable is properly connected between the two devices and the OK button is long pressed.

#### Video Mode



You can manually click the icon  $\frac{1}{2}$  at the top of the screen to choose whether to record audio during video recording.

You can manually click the icon at the top of the screen to choose whether to turn on Wi-Fi.

You can manually click the icon (2)) at the top of the screen to choose whether to turn on the Voice control

# **Voice Control Function**

Fast control through simple voice commands

If the icon is white , it means the function can be used normally.

You have two ways to enable this feature.

- 1 Tap on the icon to turn the feature on or off.
- 2 Enter the setting mode-vioce control-on/off.

lock the video		
take picture		
turn on Audio	turn off Audio	
turn on screen	turn off screen	
turn on wifi	turn off wifi	
turn on recording	turn off recording	
show front camera	show rear camera	

#### Note:

You can see the specific commands in setting-vioce control.

# **User Interface Overview**

# • Recording Mode



lcon	Description
<b>&amp;</b>	GPS status
4K	Recording resolution
P <sub>@</sub>	Whether to connect the hardwired kit and set up parking monitoring
(J))	Voice control
<b>®</b>	Wi-Fi status
Ç	Voice recording statusd

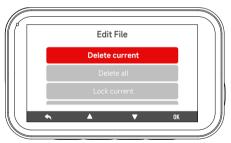
lcon	Description
	Indicates the current video perspective displayed on the screen
• 03:22	Recording status and recording time
• 03:22	Emergency recording is on
07:20 рм	Date and time of the camera
•	Settings
6	Emergency Video Lock
Ġ	Playback
<b>\(\rightarrow\)</b>	Switching from front, inside and rear cameras

# Playback Mode

- 1 Press the M button to access the playback folder.
- 2 Press the Left or Right button to select the folder you want to play, then press the M button to enter.



- 3 Press the OK button to watch the recorded video.
- Ong press the OK button for 3 seconds to edit your recorded videos.



#### Note:

All of the above functions can be done via the touch screen.

# **Function Overview**

Short press M button to enter settings menu, where you can adjust various functions and parameters of the entire machine.

Icon	Function	Option/Description
	Resolution	Front 4K@30fps+Rear 2.5K@30fps Front 2.5K@30fps+Rear 2.5K@30fps
Q	Audio	ON/OFF
[]	Recording duration	1/3/5mins
$\stackrel{\sim}{\square}$	G-sensor	Off/Low/Medium/High
(2) Oss	Fatigue reminder	A Reminder Will be Made During 1h/2h/3h/4h/OFF
(P)	Wi-Fi	ON/OFF
	Volume	Off/Low/Middle/High
8	Click Tone	ON/OFF
	Startup Sound	OFF/ON
	Voice control	ON/OFF/Voice Command
DIO	Mirror Flip	Horizontal Flip Your Rear View *Need to connect rear camera

Icon	Function	Option/Description
$\bigoplus$	Rear Cam Flip	Vertical Flip Your Rear View *Need to connect rear camera
P	Parking Monitor	Please connect the ACC hardwire kit
0	GPS	Display GPS signal strength
€	Date Stamp	ON/OFF
<b>€</b>	Speed Stamp	ON/OFF
<b>©</b> <sub>≈</sub>	GPS Stamp	ON/OFF
(3)	Speed Units	KM/H / MPH
$\bigoplus$	Language	Choose Your Preferred Language
	Clock Settings	Update With GPS
24 12	Time Style	12h/24h
	Time Zone	Choose Your Time Zone
0	DST	Daylight Saving Time ON/OFF

Icon	Function	Option/Description
<u>—</u>	Flicker	60Hz/50Hz
Ü	Format Reminder	Reminder to Clear Data
	Format SD Card	Format SD card. All data will be deleted
	Card Speed	Card Speed Detection
(3)	Reset Setup	Reset All Settings
<u>\_</u>	АРР	A QR Code for Redtiger app
(i)	Product Information	Software Version
	Help Center	Scan the QR code to contact us

# Note:

- In order to a Clean, Smooth, Comfortable using experience, we suggest you format your Memory Card once a month.
- When you turn off Click Tone, the startup and shutdown sounds will also be turned off.

# OTA(Over the air) Update

**Note:** Please update the Redtiger APP to the latest version to use this function

- Disconnect the mobile phone and dash cam Wi-Fi.
   Connect the phone to lan for 5 seconds, then disconnect.
   Finally, connect the dash cam Wi-Fi.
- Once Wi-Fi connection is successful, open the Redtiger APP to startusing it. If new software is detected, the APP page will indicate the availability of an update.
- 3. To upgrade, cick on "Upgrade Now". The Redtiger APP will prompt you to download the upgrade package.
  Please note that the actual firmware should prevail over the upgrade package.
- 4. Connect the dash cam to send the upgrade package. Do not power off the dash cam during the upgrade process. Once the upgrade is completed, the APP will display the upgrade success message, andthe dash cam will automatically restert.

# **How to Play Video on Computer**

We recommend using REDTIGER Player as the right video Player to watch/play Videos. It can also view Google Maps.

You can Download it for free on Mac or Windows from the following link: https://www.redtigercam.com/pages/gps-player

You can choose different playback modes in Settings>video playback mode. And you can set playback speed, language, map and other functions.



- 1 Video play window (Front)
- Map and track display
- 5 Speed and driving state indication
- 2 Video play window (Rear)
- 4 Play control panel
- 6 Play list

#### Note:

If the video files of front and rear road tracks are recorded synchronously and loaded into the playing list at the same time, they can be played separately in split left and right screens.

When you find the desired video file, hold down the left mouse button and drag the desired files to the video play window to play it.

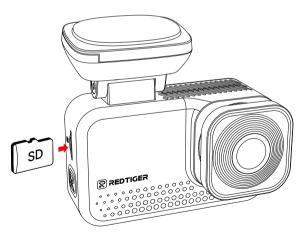
# Installation

## **AWARNING**

Please make sure to connect all cameras and wires before power on the cam screen, otherwise, the camera cannot work properly. Please follow the instructions below for the first-time installation of the redtiger dash cam.

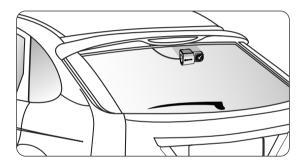
# Insert Memory Card

Insert the Memory Card into the dash cam, taking care that the gold contacts are facing towards the screen of the dash cam. Push the memory card until it clicks into the slot.



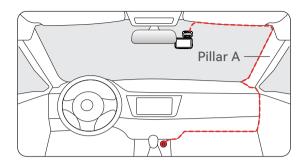
#### Mount The Rear Camera

- Use a clean cloth to wipe the rear windshield where the rear camera needs to be installed.
- 2 Peel off the electrostatic sticker, transfer it to the place you want to stick it
- 3 Drain the air bubbles on the electrostatic sticker.
- Peel off the adhesive on the rear camera and stick it on the electrostatic sticker.

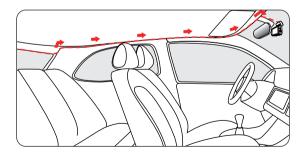


# • Wire Layout In The Vehicle

- The car charger is connected to the cigar socket.
- 2 Connect the other end of the car charger to the dash cam.
- 3 Use the crowbar to run the power cable along the front windshield and the roof, and hide the cable down the A-pillar, so as not to block the driver's sight and cause danger.



- Onnect the interface of the rear cable with the interface of the rear cam cable.
- 5 Hide the rear cam cable along the gaps between the front windshield and the ceiling, between the car body and the ceiling on the side of the passenger seat, and between the rear seats and the ceiling.



# **Trouble Shooting**

### · Why is there no GPS signal?

- Clean and reconnect the probe on the main unit and bracket. Check for any interference in your car, like metal film on the windshield, radio antenna, or radar detector.
- **2.** Move your car to an open area. Observe if the GPS icon on the screen turns green and displays GPS info.
- Once GPS locks onto a signal, a satellite icon will appear at the bottom left of the screen. Green indicates positioning, while white indicates no positioning.

# Why does my dash cam prompt card error or please format Memory Card every once in a while?

Please follow the steps below to check:

- **1.** Please go to Settings > Format Reminder to check whether the regular format reminder is enabled.
- 2. Format the Memory Card.
- 3. Restore factory settings and restart the dash cam.
- 4. Update the firmware.

#### Dash cam repeated restart/no boot?

- 1. Make sure you are using the original car charger.
- Unplug the Memory Card, rear camera cable, and car charger in turn, and reinstall them. Check whether the short circuit is caused by accessories.
- **3.** Reset the machine through the small hole at the bottom of the driving recorder.
- 4. If none of the above can solve the problem, please try to power on the USB cable to confirm whether the host can be used normally.
- **5.** Please go to the official website to update the firmware.

**6.** If it is not resolved, please contact your dedicated customer service for a replacement.

## Why "Mass storage" appears on the screen?

"Mass storage" happens when you use a USB cable with data transfer mode causing the dash cam to enter transfer mode. In this mode, data can only be transferred; no other functions work. For best results, use the original car charger or a USB cable without data transfer mode.

#### · Why can't I connect to Wi-Fi?

- 1. Check the working distance of Wi-Fi, about 15ft.
- Check the SSID and password of the Wi-Fi, or whether there are other devices connected to the Wi-Fi.
- Turn off mobile data, security software, and VPN on your phone.
- If the issue persists, please contact customer support for assistance.

## • Why is the time setting incorrect?

The dash cam features built-in GPS. It automatically adjusts time based on your location and time zone, eliminating the need for manual time changes. And you can adjust the time through Settings > Time Zone/DST.

## **Customer Service Center**

If you have any problems with the function or installation, please feel free to reach us





Help Center

WhatsApp









#### For more information:

After sales: help@redtigercam.com

Business Cooperation: contact@redtigercam.com Customer Phone Service: +1 888 966 8028 (US)

#### IC warning:

This device contains licence-exempt transmitter(s)/receiver(s)/ that comply with Innovation Science and Economic Development Canada's licence-exempt RSS(s). Operation is subject to the following two conditions:

- 1. this device may not cause interference and
- 2. this device must accept any interference, including interference that may cause undesired operation of the device.

Radiation Exposure: This equipment complies with Canada radiation exposure limits set forth for an uncontrolled environment; To maintain compliance with IC's RF Exposure guidelines, This equipment should be installed and operated with minimum distance of 20cm the radiator your body. This device and its antenna(s) must not be co-located or operation in conjunction with any other antenna or transmitter.

#### Déclaration de l'ISED Canada:

Cet appareil contient des tasmittre (s) / récepteur (s) sans licence / conformes à l'innovationRSS exemptes de licence de Sciences et Développement économique Canada.

L'opération est sous réserve des deux conditions suivantes :

- 3. cet appareil ne peut pas causer d'interférences et
- 4. ce dispositif doit accepter toute interférence, y compris peut provoquer le fonctionnement indésirable de l'appareil.

Exposition aux rayonnements: Cet équipement est conforme aux radiations du Canada limites d'exposition pour un environnement incontrôlé noncé d'exposition RF Pour maintenir le respect des guides d'exposition RF d'IC, cquipment doit être.installé et actionné avec une distance minimale de 20cm le radiateur de votre corps. Cet appareil et ses antennes ne doivent pas être colocalisé ou en opération en conjonction avec toute autre antenne ou émetteur.

## **FCC Warning Statement:**

Changes or modifications not expressly approved by the party responsible for compliance could

void the user's authority to operate the equipment. This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These

limits are designed to provide reasonable protection against harmful interference in a residential

installation. This equipment generates uses and can radiate radio frequency energy and, if not

installed and used in accordance with the instructions, may cause harmful interference to radio

communications. However, there is no guarantee that interference will not occur in a particular

installation. If this equipment does cause harmful interference to radio or television reception,

which can be determined by turning the equipment off and on, the user is encouraged to try to

correct the interference by one or more of the following measures:

- -- Reorient or relocate the receiving antenna.
- -- Increase the separation between the equipment and receiver.
- --Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- $\operatorname{\mathsf{--}}$  Consult the dealer or an experienced radio/TV technician for help.

This device complies with part 15 of the FCC Rules. Operation is subject to the following

two conditions: (1) This device may not cause harmful interference, and

(2) this device must accept any interference received, including interference that may

cause undesired operation.

**RF Exposure Statement** 

To maintain compliance with FCC's RF Exposure guidelines, This

equipment should be installed and operated with minimum distance of 20cm the radiator your body.



Check us out here. Product and service are the foundation of Redtiger.

> Instagram: @redtiger\_dashcam Facebook: Redtiger Dash Cam











