

# Customizing Your F7NP

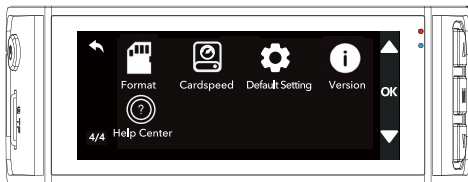
## SETTINGS



Date / Time	> Update With GPS
Time Zone	> Choose Your Time Zone
DST	> Daylight Saving Time ON/OFF
Frequency	> 60HZ/50HZ
Click Tone	> ON/OFF
Screen Saver	> Off/10s/30s/2mins. Screen go off after the set time.
Parking Mode	> Please connect the ACC hardwire kit
Format-Reminder	> Remind to Clear Data

# Customizing Your F7NP

## SETTINGS



MicroSD Card Format	> Clear MicroSD card data
Card-Speed	> Card Speed Detection
Default Setting	> Reset All Settings
Version	> Software Version
Help Center	> Scan the QR code to contact us

- POP-UP: 1. In order to a Clean, Smooth, Comfortable using experience, we suggest you format your MicroSD card once a month.
2. If there is no GPS signal, or if the GPS has a signal but the stamp is not turned on, you will not be able to see the real-time route of the vehicle.
3. Since dash cam has a built-in GPS function, it will automatically update the time according to your location and time zone, so you don't need to change the time manually. However, you can adjust daylight saving time via DST.
4. When you turn off Click Tone, the startup and shutdown sounds will also be turned off.

# Parking Mode ( Optional )

## PREPARE YOUR HARDWARE KIT

Hardwire Kit is needed only when using Parking Mode.

If Parking Mode is desired, contact Redtiger to purchase.

## GETTING TO KNOW YOUR HARDWARE KIT

Features:

- > Low Battery Voltage Protection
- > Multi Input Power
- > Universal Compatibility
- > Length: 11.5ft

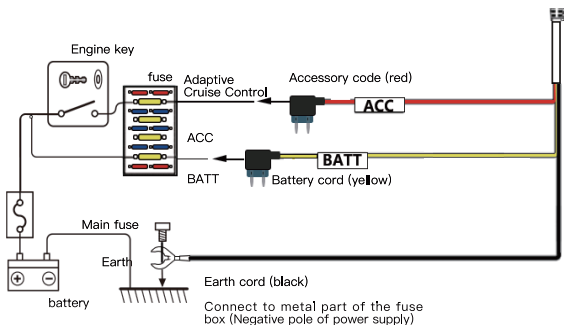


**WARNING:** Wrong connection may disable Voltage Protection and damage your car.

## INSTALL YOU HARDWARE KIT

- |             |          |                                 |
|-------------|----------|---------------------------------|
| Red wire    | > ACC    | > Power only when car key is on |
| Yellow wire | > B+     | > Always has power              |
| Black wire  | > Ground | > Any grounded (neg) screw      |

## Parking Mode ( Optional )



POP-UP: Fuse box panel is typically located driver side dash board. You could cut the head of wires and connect it to your fuse directly if fuses is small.

## SELECT PARKING MODE

## Enter Parking Mode In Settings

## Setting > Parking Mode

> off/G-sensor/Time-Lapse 12 h/Time-Lapse 24h/Time-Lapse 48h

## Parking Mode ( Optional )



### G-SENSOR

- > Car off
- > The screen prompts "ACC off, then enter GSensor mode." dash cam power off.
- > Collision or vibration be detected
- > An Unerasable record will be created in Lock space

### TIME-LAPSE



















- > Select 12h/24h/48h
- > Car turn off
- > The screen prompts "ACC off, then enter timelapser rec mode."
- > The dash cam screen goes black, the red light flashes and the blue light stays on.
- > Time-lapse video is being recorded, saved in a locked folder

**POP-UP:** 1. 1 fps = 1 image during 1 second. G-sensor could be activated by a deceleration zone.

2. All parking surveillance videos and locked videos are placed in locked folders. If you find that the video recorded by your dash cam is choppy, it may be that it was not recording at that time or the video was put in a locked folder.




# Parking Mode ( Optional )

## Installation Notes

Connection	Driving	Parking	
 ACC  B+  Ground	ON	Parking Mode	✓
 ACC  No connection  Ground	OFF	OFF	✗
 ACC  ACC  Ground	ON	OFF	✗
 B+  ACC  No connection	OFF	OFF	✗
 No connection  Any power  Ground	OFF	ON	✗
 B+  ACC  Ground	ON	OFF	✗

## Parking Mode ( Optional )

### PARTICULAR WRONG CONNECTION

Connection	Driving	Parking
 B+		
 B+	ON	Always On
 Ground		

> The camera will run Parking Mode constantly, and your car battery will be drained under this connection.

> The Parking Mode will be working in screen off status. It will begin recording if there is a collision or vibration triggered by the Sensor.

> Please check if your camera working after 15mins your car is off (Because some cars have a delayed power-off function, 15 minutes later you can ensure that the ACC interface has been powered off).

### FAQ:

Q1: After installing the hardwire kit, it can enter the parking monitoring mode, but it cannot be turned on with the car starting, and the dash cam needs to be turned on manually, why?

A1: Because your hardwire kit's yellow wire is connected to the wrong place.

Q2: I have installed the hardwire kit, but the dash cam still prompts that the parking monitoring mode cannot be entered, why?

A2: The first reason is that your red and yellow wires are wired incorrectly. The second reason is that the red wire of the hardwire kit is broken and there is no power.

# Connect to the Redtiger App

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## DOWNLOAD APP

- > Download our "REDTIGER" App from:  
<https://www.redtigercam.com/pages/app>
- > Scan QR Code from your F7NP
- > Download from Apple APP Store or Google Play Store



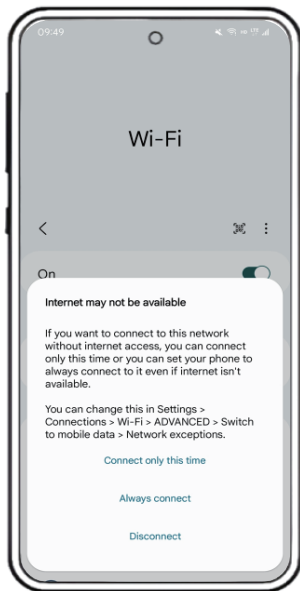
How to use the WiFi and APP: [https://youtu.be/pgRJH\\_pf4QU](https://youtu.be/pgRJH_pf4QU)





# Connect to the Redtiger App

## CONNECT YOUR F7NP



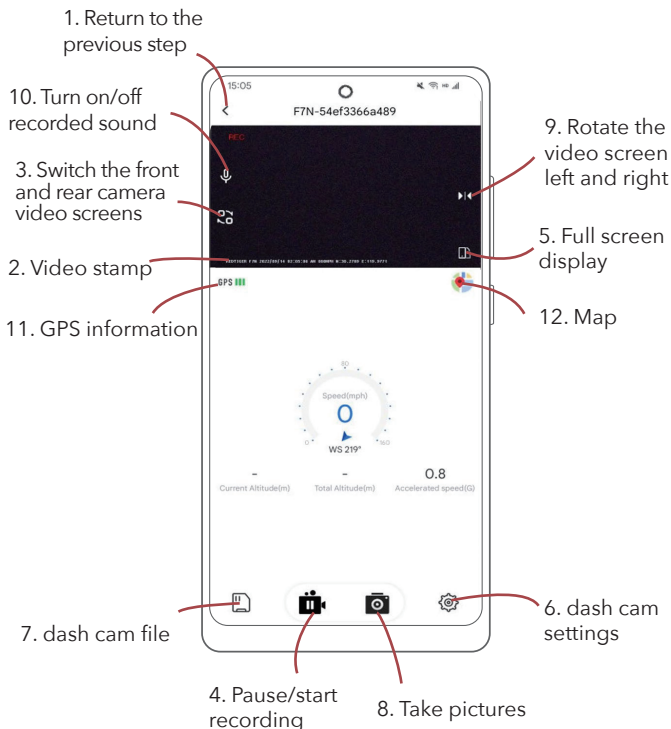
WiFi Password: 12345678

> Connect Only This Time  
or Always connect

**POP-UP:** This is to avoid series connection between different device. Some device may prompt that the software contains virus, you could run the installation as an administrator to download App.


# Home Screen of the Redtiger App

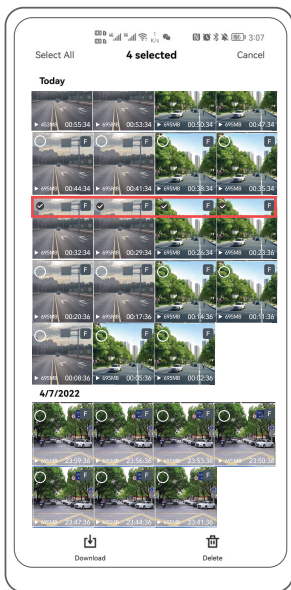
## ENJOY APP



# Settings Screen of the Redtiger App

## How to View, Download and Delete Video

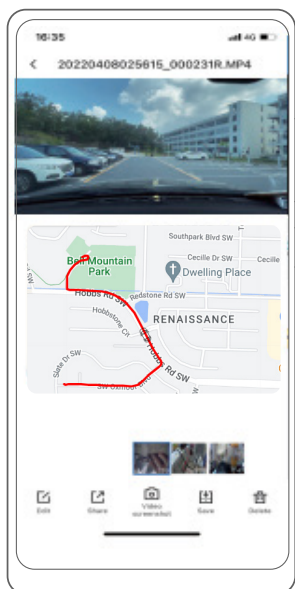
Click the icon  on the main interface to view video and picture files. Long press the video file and select it, then choose to download or delete.



## Settings Screen of the Redtiger App

## How to View Maps and GPS Tracks

- > First make sure your dash cam has a GPS signal and turn on the GPS stamp.
- > Then select the video you want to watch and download it
- > Return to the APP home page and select the Album
- > Open and watch it



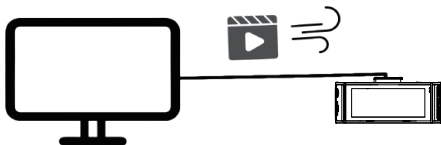
# Redtiger Player

## DOWNLOAD REDTIGER PLAYER

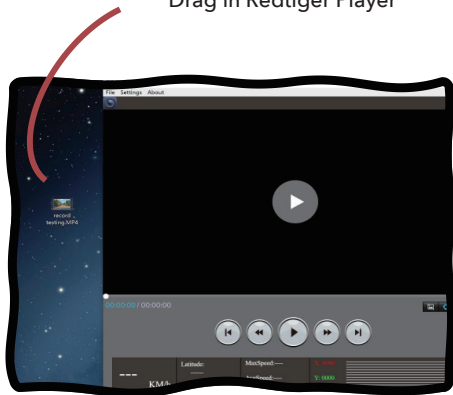
Download our Redtiger Player from website:  
<https://www.redtigerscam.com/pages/gps-player>



Transfer your recordings  
to computer



Drag in Redtiger Player



# Redtiger Player

## USE YOUR REDTIGER PLAYER



## USE YOUR REDTIGER PLAYER



# Maintenance



## MAINTAIN YOUR CAMERA

Do not directly plug and unplug the cable or MicroSD card, except when the camera is turned off.

We do not encourage you connect your camera with other hardware kit, but if you insist to do this, please have a look of those lower than 6V and higher than 2.5A.

It is normal for the camera to be warm during operation. Excess exposure to heat from the sun may cause damage that isn't covered under the 1 year warranty.

# Trouble Shooting



## WIFI CONNECTION GOES WRONNG

### Connection Prepare

- > Mobile data/VPN is off
- > 16 ft less close to your F7NP
- > Only allowed 1 device connection

### Connection Notice

- > WiFi password: 12345678
- > Connect only this time or Always connect

## Won't enter Parking Mode

- > Hardwire kit needed
- > The screen prompts "ACC disconnected" when trying to enter Parking Mode
- > Blue light on + Red light flash

## Camera always on after Car turned down

- > Wrong connection of Red wire and Yellow wire
- > Please connect red wire with ignition fuse

## Mass storage prompt on screen

This prompt will appear if you use a USB cable with data transfer mode to connect external power sources such as dash cam and laptop. At this point, your dash cam enters the data transfer mode and cannot be operated like a U disk, but you can directly see the video recorded by the dash cam on the computer.



# Trouble Shooting




## Over Heat

> Camera should stay between -4°F- 158°F

## RECEIVED DEAD CAMERA ?

Use USB cable to connect your camera with computer and check if the screen turn on

> If not, please unplug MicroSD card and use a pin and press the Reset button at the bottom of camera

> Reconnect your camera and press 

## ULTIMATE SOLUTION

> Make sure you are using the original car charger that comes with the package. If not, please replace.

> Remove the rear camera, MicroSD card, and GPS holder, and then put them back into the dash cam in sequence. Check whether the short circuit of the accessories causes the dash cam to fail to work normally.

> Check your MicroSD card is U3 Class10, if not, please change to one that is U3 Class10.

> If not, please use your personal USB charge and check again.

Check if the car charger is short-circuited and the dash cam cannot work normally.

> Please download our latest firmware to upgrade your dash cam.

> If the methods above don't solve your problem, feel free to contact Redtiger and please leave your contact information and current address which may be needed if a replacement is warranted.

This solution could be dealing with multiple problems > Won't

turn on > Restart itself > MicroSD card error > Can't auto recover >

Can't playback

# Trouble Shooting

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## How to update the firmware

Download URL: <https://www.redtigercam.com/pages/firmware-1>

The upgrade steps:

- > Download the correct firmware to the computer.
- > Copy the firmware called "FWQ70A" to the root directory of the MicroSD card. (The file name cannot be modified)
- > Insert the MicroSD card into the machine, then insert the power cord and short press the power button (do not turn off the power during this process)
- > During the upgrade process, the blue light is always on and the red light is flashing. After the upgrade is completed, the machine will automatically turn on.

Operation video: <https://youtu.be/IMz1g3O9SPE>



Firmware download URL




Operation reference video

# Customer Service



## WORDS FROM HEART

 Since our products are related to the safety of customers, we are committed to producing the best product quality and high-quality after sales support.

In view of no product is flawless, we sincerely believe the true measure of the company's character is what it does *\*after\** its product does not meet expectations, we feel sorry for those customers, but deeply grateful for them to make us one more step closer to your most trustful automotive after-market brand.

We are willing to provide 1 month free return for your product, 1 year limited warranty, and lifetime technical support. Your product is guaranteed to be free of defects in materials and products from the date of purchase. In addition, you can also exchange your 1 year old product for a discounted price by contacting us online.

Behold the motif of complexity to us, simplicity to others, it's such a pleasure to listen to your advice, and we will promptly address any problems that arise.

Redtiger Customer Service Team.



# Customer Service

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E-MAIL



WhatsApp



Facebook



LINE

## Email

Mirror Dash Cam

Email: [support@redtigercam.com](mailto:support@redtigercam.com)

Mini Dash Cam

Email: [help@redtigercam.com](mailto:help@redtigercam.com)

Business Cooperation or Others Email: [contact@redtigercam.com](mailto:contact@redtigercam.com)

Customer Phone Service: +1 888 966 8028 (US)

# Product Information



## BASIC INFO OF YOUR CAMERA

Model	> F7NP
Display	> 3.18 inch IPS
Input	> DC 5V-2.5A
Aperture	> 1.5
Battery	> Super capacitor
Video Format	> Video: MP4 Still image: JPG
Loop recording	> 1/3/5mins
Recording method	> Normal recording/Emergency recording
Screen View	> Front & Rear view/Front view/Rearview
Resolution	> Front 3840*2160P Front 2560*1440P Front 2160P+Rear 1080P Front 1440 P+Rear1080P
GPS	> Yes
Audio	>Support sound recording and play back

# Product Information



## BASIC INFO OF YOUR CAMERA

G-sensor	> 3 Axis G-sensor
MicroSD card	> MicroSD 32GB-256GB
Record photo	> Main body display/Computer/ Smartphone
Temperature	> -4°F-158°F
Warranty period	> 1 Year



# REDTIGER

CAM GOOD



## About Us

In an automobile-interconnection era,  
everything about charm journey is within the reach of eyes.

Product and service are the foundation of Redtiger.

We have an expert research and  
development team of "self-driving experts".

Based on the personal needs of users,  
we use technology to drive product innovation.

In the future, we will continue  
to explore the boundaries of tech to open up  
a broader vision for driving.