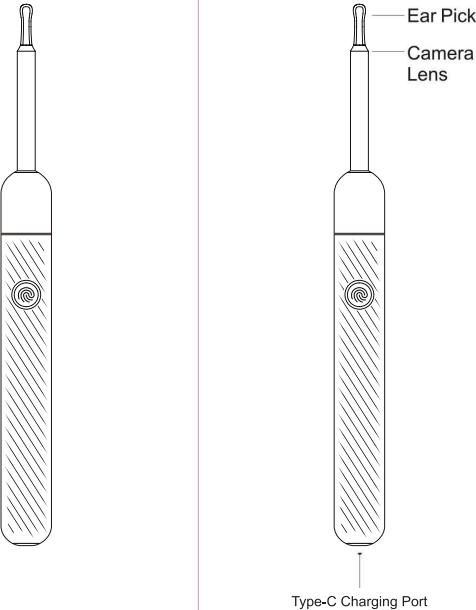


Otoscope Manual



Product Structure

NOTES:

1. Please put the silicone sleeve tightly on the ear pick before use.
2. Do not break the ear pick with your hands.
3. Children should be supervised by an adult when using the visual ear endoscope.
4. It is not recommended for children under 6 years old and pets on the move.
5. Keep it out of the reach of children as much as possible.
6. For first-time users, please approach the ear canal gently and slowly.
7. Please follow the user manual for your first use.
8. Please do not use metal ear picks directly to clean earwax.
9. Please use a regular 5V1A charging plug to charge the product.
10. Do not use the product while charging.
11. Please do not put the product near the fire source under any circumstances.
12. Do not charge the product continuously for more than 1.5 hours.

Privacy Policy

1. We always respect and strictly protect the legitimate rights and interests of users when using this product (including user privacy, user data, etc.) from any infringement.
2. The built-in WiFi of this product is only applicable to synchronizing images with the "Wedeer" app and does not support Internet access.
3. If you want to take pictures/videos, the app will request permission to access the user's album (the user has the right to refuse), this is just for the convenience of the user's storage and does not affect the use.
4. All data is only associated with the end user's device and will not be transmitted from the device in any way that can identify the end-user or device.

EN-1

Ear Pick Accessories



- ❶ You can choose a tip which should be wipe by wet tissue or alcohol pad before use, if need, you can replace at will.
- ❷ You should be careful or slowly go into your ear canal, then tracking it from APP to get the environment of ear canal.

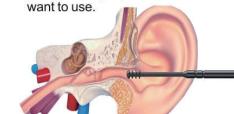
Operating Skills

- ❶ Before each use, please check and confirm that the ear scoop silicone cover is assembled to the designated position before using the product (as shown in the picture).
- ❷ If you are using this product for the first time, you should enter your ear canal carefully or slowly to adapt to the touch of the ear scoop in the ear canal, and then track it from the APP to get the ear canal environment to avoid accidental injury to your ear canal.



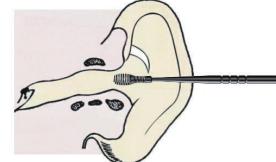
EN-2

- ❶ Before use, you can choose wet wipes to wipe the front camera of the ear spoon. If necessary, you can freely replace the accessories you want to use.



Four-ring spiral ear pick

Can be used to clean up bulky earwax/itchy areas, make the ears easy and not uncomfortable.



Spring ear pick

Which can be rotated 360° at will, the flexible spiral head can fit your ear canal well, cleaning the ear canal thoroughly and massaging your ear canal.



Cleaning brush

After using the spring ear pick, you can clean it with a small brush.

EN-3

Troubleshooting

Q: Long press the "ON/OFF" button, there is no response, the camera lens does not light up?

A: Please charge the device.

Q: The "ON/OFF" button flashes blue and purple?

A: The battery is low, please charge the device.

Q: The real-time image is not displayed after starting the APP?

A: Make sure your phone is connected to WIFI: "Wedeer-XX-XXXX".

Q: WIFI can't connect?

A: Disconnect the original WIFI and try to connect again.

Q: Difficulty in ear wax removal?

A: You can try to move or rotate the otoscope up, down, left, and right to adapt to the movement and changes of the picture, and find a suitable force point for you. Use the otoscope after adapting.

EN-4

Troubleshooting

Q: The WIFI connection is interrupted?

A: Please restart the otoscope, open the APP, and connect to WIFI.

Q: During use, the indicator light is off and the WIFI is disconnected?

A: Low battery, please charge.

Q: Cannot save pictures or videos to the phone?

A: Please allow Suear APP to access photos, media, and files on your device.

Q: The lens is clear at the beginning, but becomes blurry after use?

A: Try to swipe the camera lens with a cotton swab or paper towel.

Q: What color is the indicator light on during charging and full charge?

A: The indicator light turns red during charging, and the fully charged displays blue light.

Q: The APP application crashes?

A: Please uninstall the APP and reinstall it.

Q: Is it possible to link via Bluetooth?

A: Not yet, we are developing.

EN-5

