

71 mm

102 mm

Character TWS Earbuds with Charging Case

User Manual

EB31138

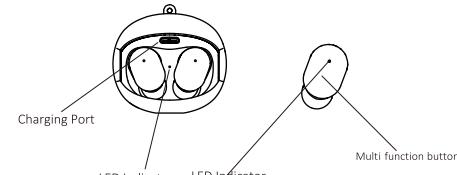
Features

- Bluetooth® Version: 5.3
- Range: 30ft / 10m
- Earbud Battery Capacity: 30mAh
- Charging Box Battery Capacity: 200mAh
- Play Time: about 5 hours per charge, total about 15 hours with charging box(based on 50% volume)
- Charge Time: 1-2 Hours
- Charging Input: 5V=1A MAX
- Frequency Response: 20Hz-20kHz

Contents

- Pair of True Wireless Earbuds
- Charging Case
- USB-C Charging Cable
- Instruction Manual

A Quick Look

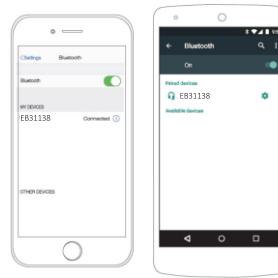


Key component:

1. Multi function button
2. LED Indicator
3. Charging Port

How To Use:

1. Change the front design of the charging case by pressing down gently and swiping up/down to cycle through the different appearances.
2. The earbud(s) will automatically power on and pair to each other when removed from the charging case.
3. The earbuds will power off if they don't connect to any device within 5 minutes. To turn the earbuds back on if they have turned off, either put the earbuds back into the charging case and take them out again or press the multi function button for 3 seconds.
4. To pair your earbuds, turn on Bluetooth® on your device and choose "Singimals Earbuds" on the list to connect. When the LED light turns off, they are paired successfully and you will hear a beep tone.



5. To answer a call, short press the earbud multi function button once. To reject a call, long press the earbud multi function button for 3 seconds.
6. Short press the earbud multi function button to stop the music; press it again to resume playing.
7. Press L multi function three times to play the previous song.
8. Press and hold either earbud's Multi-function button for 2 seconds to activate Siri or Google Assistant. Quick press two times for ANC mode, quick press two times again for ANC off.
9. Long press the earbud multi function button for 5s until the red light flashes, then the Bluetooth® device is turned off. The earbuds turn off automatically when the earbuds are away from the Bluetooth® device for a duration of over 5 minutes. To turn on the earbuds, press the earbud multi function button for 3s until the blue light flashes.
10. Press & hold any one of the earbuds' multi function button for 2s to activate the Siri/Google voice assistant function.

How to Charge

1. Charging your case:
 - Plug in the charging case using the USB-C cable included.
 - While the battery case is being charged, the case LED indicator will be flashing red.
 - When the case is fully charged, the light will change to solid red.
 - When the battery is low, there will be a beep tone.
2. Charging your earbuds:
 - Place the earbuds inside the charging case and the earbuds will automatically start charging.
 - A solid red light on the earbuds will indicate that the earbuds are charging. Once fully charged, a blue light will turn on for 1 minute and then turn off.
3. The earbuds and case can be charged simultaneously, but the earbuds will not charge if there is no power in the case. The case needs to have at least a minimum charge to charge the earbuds. You must charge the case and earbuds if it has not been used for more than 3 months.



FAQ:

1. Why can't I start my TWS earbuds?

Answer: Please ensure that the earbuds are fully charged for your first use.
2. Why won't sound come out of the earbuds?

Answer: Check whether the playback device and the TWS earbuds are successfully established. If the audio device is not properly connected, please reconnect. Please also adjust your mobile phone or volume to a suitable volume level.
3. Why can't I find this earbuds in my Bluetooth® options?

Answer: Make sure the Bluetooth® is in "visible mode". If no pairing occurs, the Bluetooth® function will automatically shut off. Please reopen Bluetooth® to "visible mode". If there is a program error, please reboot your phone, and if a program error is caused by your TWS earbuds, please restart the earbuds.

Safety Precautions

When using your Product, basic safety precautions should always be followed including:

1. READ ALL INSTRUCTIONS BEFORE USING YOUR PRODUCT.
2. Do not submerge product in water. Do not place product on wet surfaces.
3. Only clean using a clean, soft cloth.
4. Do not allow children to play with this product. This product contains small pieces that can be a choking hazard. Parental supervision is advised.
5. Do not expose product to excessive heat or fire.
6. Do not expose product to extreme cold or hot temperatures to avoid battery damage.
7. Do not attempt to repair this product yourself. Contact a qualified service center if the product is in need of service.
8. Do not drop, crush, or expose this product to excessive physical force.
9. Do not charge while product is in contact with water, as electric shock may occur.
10. Unplug charging cable when not in use or during thunderstorms.

FCC Statement

FCC ID: 2BB3B-TWS231ANC

Changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) this device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation.

If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

The device has been evaluated to meet general RF exposure requirement. The device can be used in the portable exposure condition without restriction.

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One Year Warranty

This warranty covers the original consumer purchaser only and is not transferable.

This warranty covers products that fail to function properly UNDER NORMAL USAGE, due to defects in material or workmanship. Your product will be repaired or replaced at no charge for parts or labor for a period of one year.

What Is Not Covered by Warranty

Damages or malfunctions not resulting from defects in material or workmanship and damages or malfunctions from other than normal use, including but limited to, repair by unauthorized parties, tampering, modification or accident.

To Obtain Warranty Service and Troubleshooting Information:
Call 1-800-592-9541 or visit our website at www.vivitar.com.

To receive Warranty service along with the name and address of an authorized product service center, the original consumer purchaser must contact us for problem determination and service procedures. Proof of purchase in the form of a bill of sale or receipted invoice, evidencing that the product is within the applicable Warranty period(s), MUST be presented in order to obtain the requested service. It is your responsibility to properly package and send any defective products along with a dated copy of proof of purchase, a written explanation of the problem, and a valid return address to the authorized service center at your expense. Do not include any other items or accessories with the defective product. Any products received by the authorized service center that are not covered by warranty will be returned unrepairs.

For Consumers in Australia Only

Faulty product should be returned to point of sale, requiring proof of purchase for a refund or exchange. Our goods come with guarantees that cannot be excluded under the Australian Consumer Law. You are entitled to a replacement or refund for a major failure and for compensation for any other reasonably foreseeable loss or damage.

You are also entitled to have the goods repaired or replaced if the goods fail to be of acceptable quality and the failure does not amount to a major failure.

For all Technical Support in Australia please dial 1-800-006-614