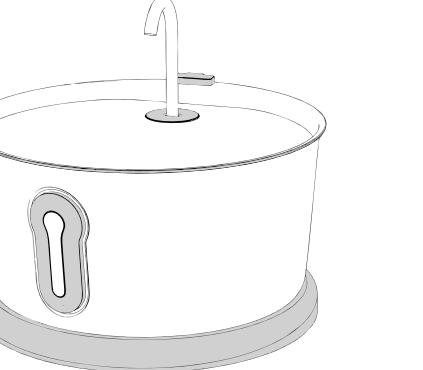


# 正面

**HAJXM**

**User Manual**

Smart Pet Water Fountain



**Smart life APP**

GET IT ON Google Play

Download on the App Store

Please confirm that your Wi-Fi is compatible with the 2.4G frequency

Manufacturer: DONGGUAN CHENGSHENG ELECTRONIC TECHNOLOGY CO., LTD.

Address: No. 3, Fulong Guta South Rd., Shapitou, Dongguan, CN

MADE IN P.R.C

**WARNING**

- Please read this instruction manual carefully before using. Using or installing the product indicates that you have carefully read and agree to follow the safety instructions.
- Place the product horizontally and do not overturn it, otherwise the device may not work properly or water may spill out.
- Do not wash or soak the base of this product.
- Do not put the base into dishwasher. Stainless steel tray, bucket, filter holder accessories are dishwasher safe for cleaning and sanitizing.
- Please take the power off, if this product is not being used for a while. Please plug in before using again.

Thank you for choosing "HAJXM," the ideal brand for pet-loving families. We offer a one-year warranty on all our products. If you experience any issues, please don't hesitate to reach out to us. Your satisfaction is our top priority.

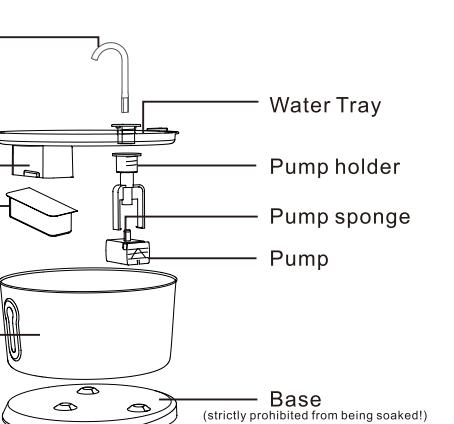
E-mail: [hajxmvip@gmail.com](mailto:hajxmvip@gmail.com)  
WhatsApp: +8617302639603

**WHAT'S IN THE BOX?**

Check that the following components are complete after opening the box.

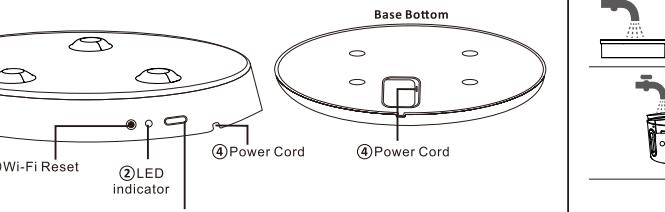
- 1 x Stainless steel Water Tray
- 1 x Tray Components
- 2 x Filter
- 1 x Base
- 1 x Bucket
- 1 x Instruction manual
- 1 x 5V/1A adapter
- 1 x USB Cable
- 1 x Cleaning brush
- 1 x Faucet

**EXPLODED VIEW**



1

**WORKING MODES**



① Wi-Fi Reset  
The fountain is powered. Press and hold the reset button for 5-8 seconds. Factory reset (blue light blinking). You can start connecting to the fountain using the Smart life APP on your cell phone. To disconnect the APP to reconnect the connection, press and hold this button for 5-8 seconds.

② LED indicator  
When power is on, the LED is blue light. When press and hold the Wi-Fi Reset key for 5-8 seconds, the LED blue light would be shining quickly and enters the connection state.

③ Pump USB Socket  
Feed water pump power supply. Connect the USB plug of the Bucket water pump to supply power to the feed water pump. (Please note: the power cord of the base must be connected in order to power the pump from this USB socket).

④ Power Cord  
Connect the adapter to energize the fountain base.

2

**HOW TO USE THE PET FOUNTAIN**

Step 1. Soak filter in water for about 5 minutes. Note: The base compartment is strictly prohibited from being soaked!

Step 2. Clean the water dish, and water tank under rinsing water.

Step 3. Put the filter box in place.

Step 4. Add water to the tank.

Step 5. Put the water tray in place.

Step 6. First plug in the power cord on the bottom of the base and connect the power adapter access socket. Install the base compartment. Note: Make sure the slot in the fountain bucket is aligned with the slot in the base, if not smoothly aligned, rotate the fountain bucket.

Step 7. Insert the water pump cord into the USB connect in the side of base. The pump cord should be stuck into the groove of the Water Tray.

After connecting to the power supply, the base indicator lights blue, long press 5-8 seconds Wi-Fi reset blue light flashes, you can operate the cell phone APP to connect to the fountain to open the use.

3

4

5

6

**APP Connection**

Step 2. Setting up WiFi

Smart life APP

Note: Before turning on the mobile APP connection, please make sure that you have long pressed the base button Wi-Fi Reset for 5-8 seconds, the indicator blue light flashes. Turn on the Bluetooth on your cell phone and when selecting a device to link, use a network compatible with the 2.4G band on your router.

Step 1. Turn on your phone's Bluetooth, Open APP: Smart life

OR

(picture 1) (picture 1-1)

Step 3. Connect successfully and enter the water dispenser APP page

(picture 2) (picture 3)

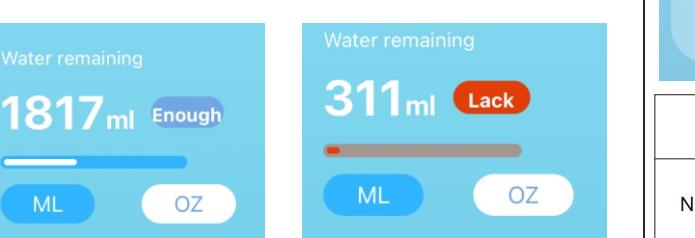
Please be patient and wait for the device to connect.

(picture 4)

# 背面

**Remaining water display and status**

Water fountain displays the current remaining water volume. When the water volume is higher than the preset reminder water volume, it shows the water volume is sufficient and the bottom is blue. When the water volume is lower than the preset reminder volume, it turns red and shows water shortage. When the water volume is lower than the minimum water volume, the water pump will stop working to prevent damage from dry burning.



Water remaining  
1817 ml Enough  
Water remaining  
311 ml Lack

MODE	corresponding to the description of the working status of the water fountain
Normal Mode	The water dispenser is in water dispensing mode 24 hours a day.
Periodic mode	The water will come out for 20 seconds when sensing pets drinking. If the pet is continuously detected during drinking process, the water will continue to flow until the pet finishes. When no pets drink, the water will continue to flow for 20 seconds every 20 minutes to maintain water circulation and freshness.

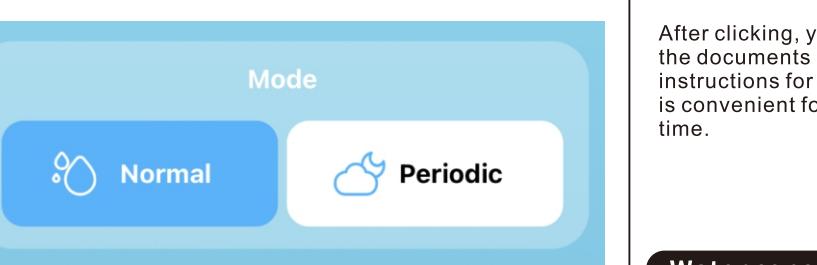
STATUS REMAINING WATER RANGE

sufficient water	1000mL<remaining water<4000mL
lack of water	0mL<remaining water<1000mL
water error value	±15mL

★ The amount of water is automatically detected and the status will be automatically adjusted according to the amount of water after adding. Due to network delays, there may be a 30-second delay in the mobile APP display.

7

**Mode adjustment**



Mode  
Normal  
Periodic

**instructions for use**

After clicking, you can see the documents related to instructions for use, which is convenient for use every time.

Instructions for use  
Please read carefully before use...

**Water consumption statistics**

Real time count of the pet water consumption of the day. The accumulated water consumption at 24:00 every night is the pet water consumption of the day. You can view the last 7 days history.

Drinking water stat...  
Guarding pets daily drinking water for...

By observing the water drinking amount, we can see the recent water drinking status. When there is a large fluctuation, it reminds us to pay attention to whether there is an abnormality in the health status of the pet which helps raise awareness of pet health.

8

**Machine cleaning time reminder**

If it is less than 2 days, there will be a red reminder. Please clean or replace filters in time.

Cleaning  
remaining 6 days  
Filter Left  
remaining 13 days

After clicking in, you can slide up or down to select reset or the number of days setting and click "OK" after selecting.

It is recommended that the fountain cleaning time is set to 7 days, the filter replacement time is 15 days, if your environment is more humid or poor water quality it is recommended to reduce the number of days prompt.

**HOW TO MAINTAIN THE PUMP**

Regular pump cleaning can extend service life. It is recommended to clean it every 2 weeks to prevent dirt from clogging the waterway, resulting in poor water outlet, poor water quality, noise and other abnormal phenomena.

Step 1  
Remove the sponge from the pump cover and wash it.

Step 2  
Remove the pump cover.

Step 3  
Remove the impeller with brush.

Step 4  
Use the brush to clean the parts under clean water.

9

10

**TROUBLESHOOTING**

PROBLEM	SOLUTION
The pump stops working.	1. Check water level of the fountain. 2. Take the pump out and check for the presence of scale or foreign matter, if it exists please remove it promptly. 3. Check that the pump cord is plugged into the USB port on the side of the base. 4. If not work, please feel free to contact seller.
The fountains are getting noisier.	1. Check if the water level of the fountain is too low. 2. Check that the faucet is fully inserted into the Water Tray connector and check that the fountain Water Tray and fountain bucket are lying flat.
How often should I change the filter?	It is recommended to change the filter every two weeks.
How to get the replacement filters?	We also sell filters on the shopping platform. For any questions, just contact seller.

**4. What to do if you notice a decrease in your pet's water drinking?**

A: First check whether the water fountain is working properly, whether it has sufficient water and whether the water is polluted. Try cleaning the fountain and refill it with clean water. Confirm whether the pet eats food with higher water content. It is recommended to observe the state of the pet and seek medical treatment promptly if necessary.

**5. What to do if you notice an increase in your pet's water drinking?**

A: First check whether the water fountain is working properly, and whether it's leaking or overflowing. Confirm whether the pet is eating very dry or salty foods, whether the weather is hot and dry with increased exercises. It is recommended to observe the state of the pet and seek medical treatment promptly if necessary.

**6. Will adding water or moving it cause the water intake data to change?**

A: Cleaning and refilling water after power off will not cause a change in the water drinking volume, but will cause slight changes in the current water volume. If you remove the stainless steel plate to replace the filter or clean it, it will cause changes in the water drinking volume of the day.

**7. In night mode, will the fountain work if my cat needs drinking water?**

A: Yes, it will work. In night mode, when the fountain detects the water weight change, it will dispense water without waiting for 10 minutes. Vibration or strong wind can also cause the fountain to work.

**8. The water volume displayed on App is inaccurate?**

A: Check whether the ground of the base is level, whether the water bucket of the fountain is correctly placed on the base, whether the network signal is stable, and whether the device is disconnected from the network.

**9. Why does the App show the water level is insufficient after refilling the water, but the device is dispensing water normally?**

A: Check whether the ground of the base is level, whether the water bucket of the fountain is correctly placed on the base, whether the network signal is stable, and whether the device is disconnected from the network.

**10. Is it okay to place the fountain in a cat cage?**

A: It is not recommended to place it in a cat cage to prevent shaking and causing errors in drinking water data. It's suggested to put the fountain on the hard/flat surface floor.

**WARNING**

1. For safety, ensure to shut down and disconnect the power supply when the machine is not in use.  
2. This product is for indoor use only.  
3. DO NOT immerse the base in water at any time, as it may damage the electronic components.  
4. Avoid flooding the power adapter, base, and cable during cleaning.  
5. If the device fails, please contact our customer service immediately for further instructions.  
6. If you will not be using the unit for a long time, disconnect the power and pour out the water from the dispenser. If you turn it on the next time, please reset it and connect it again using the mobile app.  
7. Do not operate this product without water.  
8. Disconnect the power supply before maintaining and cleaning the machine.  
9. Check the device after installation. If the contact points are wet, do not connect the power supply or turn on the device.

If you have any questions about your order or the product's functions, please contact the seller directly. We are committed to providing the best after-sales service and ensuring that you enjoy all the features and benefits of our products. Wishing you a pleasant shopping experience!

11

12

FCC Warning:

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

Caution: Any changes or modifications to this device not explicitly approved by manufacturer could void your authority to operate this equipment.

This device complies with part 15 of the FCC Rules. Operation is subject to the following two conditions:

(1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

This equipment complies with FCC radiation exposure limits set forth for an uncontrolled environment. This equipment should be installed and operated with minimum distance 20cm between the radiator and your body.