

Smart Pet Water Fountain

User Manual

Model: OC-10TY02



Smart Life APP



The device only supports 2.4GHz WiFi network.

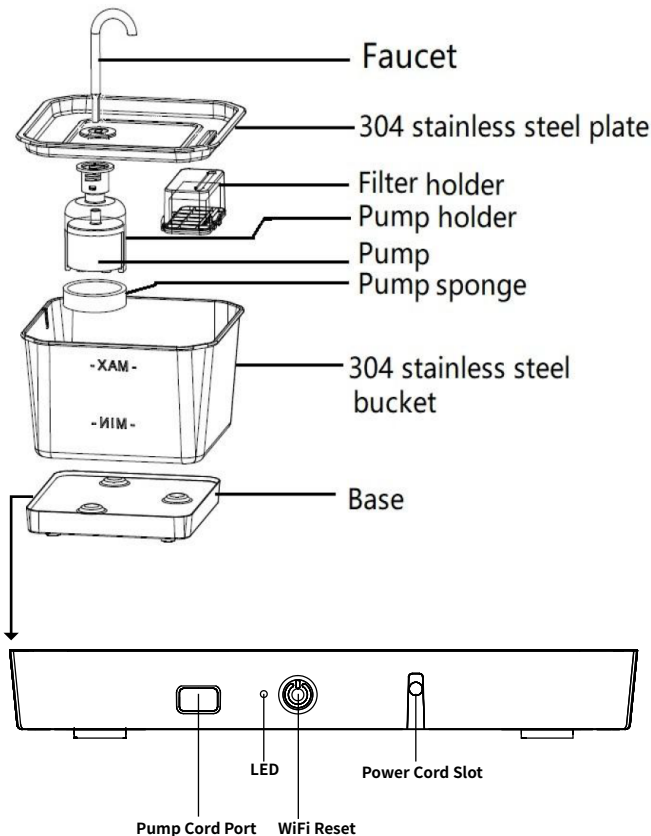
Please read this manual carefully before using the product.

Product Specification

Product Name	Smart Pet Water Fountain
Product Model	OC-10TY02
Capacity	3.5L / 118Oz
Main Material	304 Stainless Steel + ABS
Product Size	8.7x8.7x8.6inch (Included faucet)
Rated Voltage/Current	DC 5V/ 1A
Power	1.5W (max)
WiFi Frequency Band	2.4G band
Certification	FC CE RoHS

Package List

Bucket x1	Tray x1
Base x1	5V Water Pump x1
Faucet x1	Filter x1
Pump Sponge x1	5V/1A Adapter x1
Cleaning Brush Setx1	Manual x1



Wi-Fi Reset



To connect, press and hold this button for 5 seconds to enter the connection state. To disconnect, press it for 5 seconds.

LED



The LED is always on, when the fountain is connected to 5V power source.

The LED will flash quickly, when fountain enter the connection state.

Note

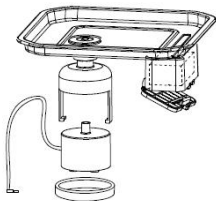
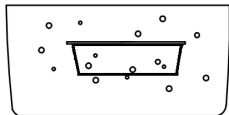
For best performance and safety purposes, please follow the tips below.

- Please use a DC output 5V/1A power adapter that meets the standards of your country and region. Failure to do so may result in product damage or safety hazards.
- Do not wash or soak the base of this product.
- Do not put the base or motor into dishwasher. Stainless steel

tray, bucket, filter holder accessories are dishwasher safe for cleaning and sanitizing.

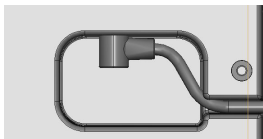
- Please unplug the power cord, if this product is not being used for a while.for cleaning and sanitizing.
- Children should operate this device under the guidance of adults.
- Please use it in a cool, dry environment away from fire.If you have any question about the product, please contact customer service.

How to Install

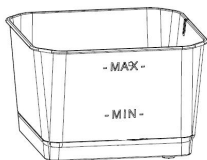


1. Soak the filter for 5 minutes and rinse for 30 seconds before use.

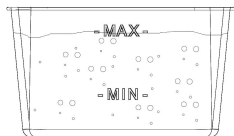
2. Install the filter into the filter holder. Install pump into pump holder, and place the sponge on the pump.



3. Plug the power cord into socket on the bottom of the base, and secure it in the slot.



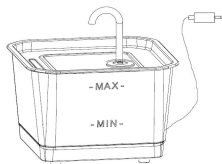
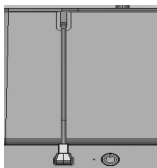
4. Put the base on the hard /flat surface floor, and put the bucket on base.



5. Fill bucket with clean pet drinking water within limit (34oz-118oz)



6. Install the assembled water plate with pump and filter on the bucket.



7. Secure the pump cord into the slot on the bucket, and plug it into the Type-C port on side of base.

8. Install the faucet, and plug the power adapter into power source. Fountain starts working.

How to Clean the Water Pump

For a longer pump life, it's recommended to clean the pump once a week.

1



Remove pump cover

2



Remove impeller

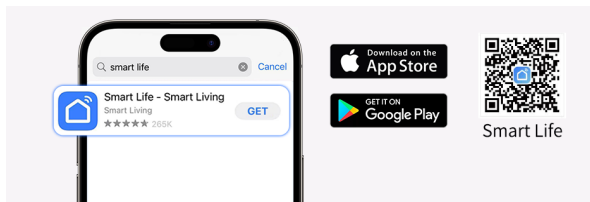
3



Clean the components

How to Connect to the APP

1. Download and Install the App: Search "Smart Life" in App Store or Google Play.

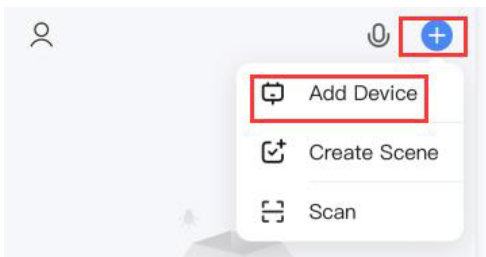


2. Turn on WiFi and Bluetooth of your phone. (Select the 2.4G band on your router.)

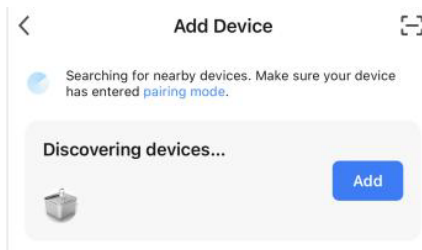
3. If the LED doesn't flash, press the WiFi reset for 5s until LED flashes.

4. Open Smart Life App, and connect the fountain to the App.

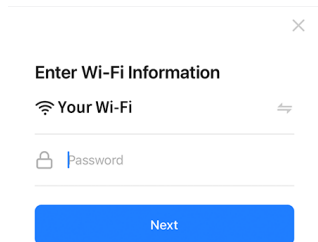
1) Home→ Select the "+" sign in the upper right corner to select "Add Device".



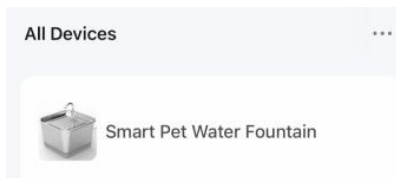
2) Add the fountain



3) Select your WiFi, and enter the password



4) The water fountain is successfully connected.

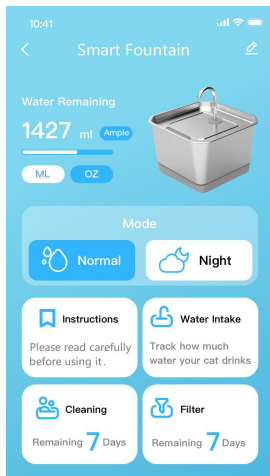


How to Disconnect Device

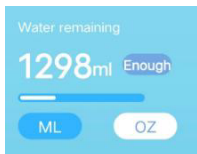
1. Please make sure the fountain is online and standing by.
2. APP Home → Click the "... " icon in the upper right corner → Click "Device Management" → Select the fountain and Click "Remove Device" → Click "Confirm".
3. Press the "Wi-Fi Reset" button for 5 seconds. As it starts shining, you've successfully disconnected the fountain.

APP Operation

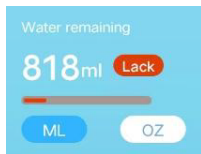
After connected, click the fountain icon on App Home page, and enter the control page.



Real-time Water Level



sufficient water

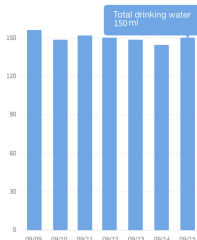


Lack of Water

Status	Remaining Water
Sufficient Water	$1\text{L} \leq \text{water} \leq 3.5\text{L}$
Lack of Water	$\text{water} < 1\text{L}$
water error value	$\pm 15\text{mL}$

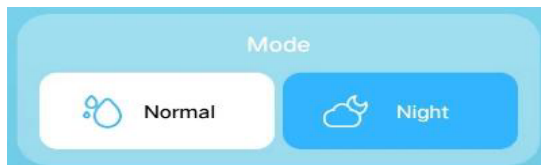
- You can convert units between "ml" and "oz".
- When the water level is less than minimum water level, the water pump will stop working to prevent damage from dry burning."oz".

Water Intake Record



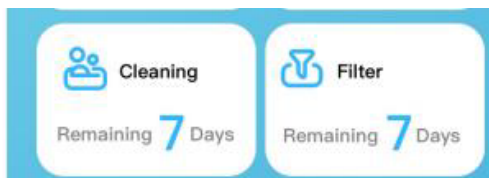
You can view your cat's water intake in last 7 days. Water intake record helps you better understand your cat's health condition.

2 Working Modes



Mode	Description
Normal Mode	Continuous flow for 24 hours
Night Mode	10 mins break, 1 min work

Cleaning and Filters Reminder



If it is less than 2 days, there will be in-app reminders to clean fountain or change filter.

- Recommended to clean the fountain once a week.
- Recommended to change the filter every 2-4 weeks, or more frequently if multiple pets use the fountain.

1. The network connection prompt failed?

A: Keep the distance between water fountain and wireless router within 20 meters. Power off the water fountain for 20s and then reconnect to the network. If the LED light does not flash, press the WiFi reset button for 5-8s. Try reconnecting after the LED flashes.

2. The water volume displayed on App is inaccurate?

A: Check whether the ground of the base is level, whether the water bucket of the fountain is correctly placed on the base, whether the network signal is stable, and whether the device is disconnected from the network.

3. Why does the App show the water level is insufficient after refilling the water, but the device is dispensing water normally?

A: Check whether the ground of the base is level, whether the water bucket of the fountain is correctly placed on the base, whether the network signal is stable, and whether the device is disconnected from the network.

4. What to do if you notice a decrease in your pet's water drinking?

A: First check whether the water fountain is working properly, whether it has sufficient water and whether the water is polluted. Try cleaning the fountain and refill it with clean water. Confirm whether the pet eats food with higher water content. It is recommended to observe the state of the pet and seek medical treatment promptly if necessary.

5. What to do if you notice an increase in your pet's water drinking?

A: First check whether the water fountain is working properly, and whether it's leaking or overflowing. Confirm whether the pet is eating very dry or salty foods, whether the weather is hot and dry with increased exercises. It is recommended to observe the state of the pet and seek medical treatment promptly if necessary.

6. Will adding water or moving it cause the water intake data to change?

A: Cleaning and refilling water after power off will not cause a change in the water drinking volume, but will cause slight change in the current water volume. If you remove the stainless steel plate to replace the filter or clean it, it will cause changes in the water drinking volume of the day.

7. In night mode, will the fountain work if my cat needs drinking water?

A: Yes, it will work. In night mode, when the fountain detects the water weight change, it will dispense water without waiting for 10mins. Vibration or strong wind can also cause the fountain to work.

8. Is it okay to place the fountain in cat cage?

A: It is not recommended to place it in a cat cage to prevent shaking and causing errors in drinking water data. It's suggested to put the fountain on the hard /flat surface floor.

FCC Statement

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

Caution: Any changes or modifications to this device not explicitly approved by manufacturer could void your authority to operate this equipment.

This device complies with part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

RF Exposure Information

This equipment complies with FCC radiation exposure limits set forth for an uncontrolled environment. This equipment should be installed and operated with minimum distance 20cm between the radiator and your body.