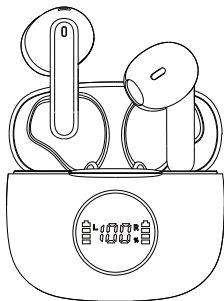


# X6 Pro

Wireless Earbuds



User Manual

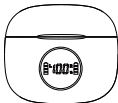
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# Package List



Earbuds \* 2



Charging Case



Type-C Charge Cable



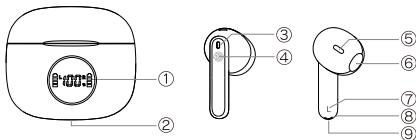
User Manual

## Package Contents:

- |                     |                            |
|---------------------|----------------------------|
| A. Earbuds x 2      | C. Type-C Charge Cable x 1 |
| B. Charging Casex 1 | D. User Manual x 1         |

\* Please tear off the protective films of the earbud's charging point before using it.

# Product Overview



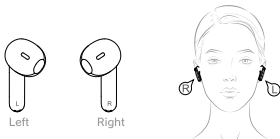
- ① Digital Display
- ② TYPE-C Charging Port
- ③ Indicator Light/ Microphone
- ④ MFB Button
- ⑤ Airhole

- ⑥ Soundhole
- ⑦ L/R Marking
- ⑧ Charging Pin
- ⑨ Microphone

- ❶ Please clean the charging contacts and mesh of the earbuds with an alcohol pad to remove sweat and dirt dots that might be affecting charging or sound volume.
- ❷ If you have a problem that is not mentioned in the user manual, please check the product description on Amazon (FAQ at the product listing bottom), or contact our store customer service team through the Amazo platform, we will reply within 24 hours.

# Wearing

1. Please follow the "L" (Left) and "R" (Right) markings on the earbuds to wear the earbuds correctly.



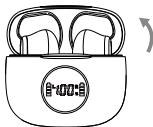
2. Insert the earbuds into your ear, and twist the earbuds to adjust the ear wings so that they fit firmly in the ear slot.



## Power On

### Auto Power On

Just open the charging case, the earbuds will power on automatically.



### Manual Power On

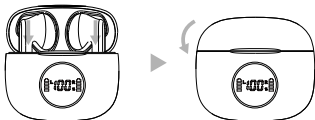
Long press the “MFB” button for 3s, the earbuds will power on and you will hear a voice prompt “Power On”. The indicator light flashes quickly.



## Power Off

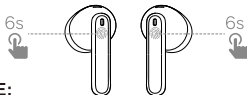
### Auto Power OFF

Put the earbuds into the charging case and close the case, the earbuds will power off automatically.



### Manual Power OFF

When earbuds are not connected to the device: Long press the “MFB” button for 6s, the earbuds will power off and you will hear a voice prompt “Power off”. The indicator light stays on for 2s.



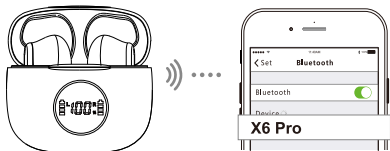
### NOTE:

1. The earbuds will automatically power off after 5 minutes if no device is connected.
2. When the battery is lower than 3.1V, earbuds will automatically power off.
3. If the earbuds are already connected to the device, the manual power-off will not work.

# Pairing

## Stereo mode

1. Open the charging case, the earbuds will automatically power on, then connect to each other and wait for pairing, you will hear a voice prompt "Pairing". The indicator light of the master earbud will flash quickly, and the light of the auxiliary earphone flashes slowly.
2. Turn on the Bluetooth of your phone to search and click the "X6 Pro", earbuds will connect with your phone. The light will turn off after the successful pairing, and you will hear a voice prompt "Connected".



# Pairing

## Mono Mode

1. Take one earbud out of the charging case.
2. Turn on the bluetooth of your phone to search and click the "X6 Pro", the earbud will connect to your phone.



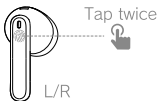
### NOTE:

- \* After it is disconnected from the phone, the earbuds will automatically enter the pairing state and auto power off after 5 minutes.
- \* If there is a pairing record, it will automatically reconnect to the last connected device when power on next time. (No need to remove the earbuds from the charging seat)

## Phone Calls Control

### Answer/End Calls:

Tap twice the “MFB” button of “Right or Left Earbud”.



\* You will hear a voice prompt “Incoming Call + Phone number” when a call comes in and “Call Ended” after end calls.

### Reject Calls:

Press and hold the “MFB” button of “Right or Left Earbud” for 2s.



\* You will hear a voice prompt “Call Rejected”.

## Music

**Play/Pause:** Tap the “MFB” button of “Right or Left Earbud”.

**Next Track:** Tap twice the “MFB” button of the “Right Earbud”.

**Previous Track:** Tap twice the “MFB” button of the “Left Earbud”.

**Volume Up:** Press and hold the “MFB” button of the “Right Earbud”.

**Volume Down:** Press and hold “MFB” button of the “Left Earbud”.



**NOTE:** When the volume is set to maximum, you will hear a voice prompt “Volume Maximum”.

## Activate "Siri"

Triple-tap the "MFB" button of "Right or Left Earbud" .



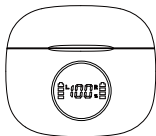
## Resetting

1. In the state of power on without any device connected, quickly tap the "Left or Right earbud" 5 times, then earbuds will power off with a voice prompt "Power off".
2. Delete "X6 Pro" record on your phone and deactivate the bluetooth setting.
3. Put the earbuds back into the charging case.
4. Wait for 10s to open the charging case and turn on the bluetooth of your phone. Click "X6 Pro" to connect, earbuds will work properly.



## Charging

### Digital Power Display



Charging case  
power display

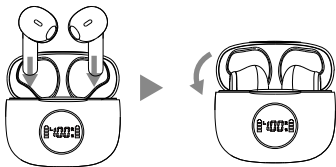


Left earbud  
power display

Right earbud  
power display

## Earbuds Charging

Put the earbuds into the charging case and close the case. The charging case power display indicator scrolls and flashes when the left and right earbuds are charging, power display indicator turns off when the earbuds are fully charged. (About 1.5 hours for fully charged)

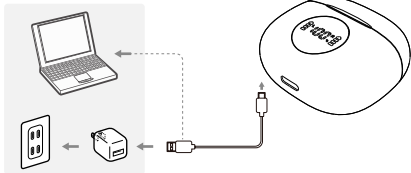


### NOTE:

- A. Please take care when you put earbuds into the case. Place them in the right position and if not please adjust them lightly until achieving successful charging.
- B. The voltage lower than 3.3v starts to alarm, there will be a voice prompt "Low Battery, Please Charge" every 30s.

## Charging for the Case

Use the type-c charging cable (included) to connect the computer or an adapter (not included) to the charging case. The charging case power display number flashes, and it will be 100% after fully charged. (About 2 hours for fully charged)



### NOTE:

- A. Please separate the charging cable and charging case when fully charged.
- B. 5V/1A or 5V/1.5A is the best choice for charging. Improper current and voltage may damage earbuds and charging case and thus warranty is not valid.

## Specification

Model	X6 Pro
Operating Mode	Touch Function
MoVersiondel	V5.3
Supporting Protocols	A2DP\AVCTP\AVDTP\AVRCP\ HFP\SPP\SMP\ATT\GAP\GATT\ RFCOMM\SDP\L2CAP
Transmission Distance	10m/33 feet (without obstacles)
Earbuds Battery Capacity	30mAh*2Pcs
Earbuds Charging Time	About 1.5 Hours
Charging Case Charging Time	About 2 Hours
Music Time	About 5.5 Hours
Charging port	Type-C
Dimensions of earbuds	33*18.3*18.5mm
Dimensions of charging case	47.5*54.5*26.5mm

## Safety Instruction

- \* Do not expose the earbuds to high or low temperatures, and do not use the earbuds during a thunderstorm.
- \* Keep the product away from fire and heat sources.
- \* Do not dispose of this product in the fire to avoid an explosion.
- \* Do not immerse product in liquids and do not touch the charging port with wet hands.
- \* Built-in lithium-ion battery, keeps the earbuds away from children and pets.
- \* Do not allow small children to use the earbuds.
- \* Do NOT make any alterations to this product, we do not guarantee performance if it is modified by people.
- \* To protect your ears, please adjust to an appropriate volume when using earphones.
- \* This product contains magnetic material. If you are using a medical device, please consult your doctor before using it.
- \* If you feel sick while using this product, please stop using it immediately.

## Troubleshooting

If you're having trouble connecting your earbuds to your computer/tablet, here are some things you can try:

- \* Make sure your computer's Bluetooth is turned on - Check your device's settings to ensure that Bluetooth is enabled. If it's not, turn it on and try connecting your earbuds again.
- \* Restart your computer: Sometimes a simple restart can fix connection issues. Try restarting your computer and then attempting to connect your earbuds again.
- \* Update your computer's Bluetooth drivers: If your computer's Bluetooth drivers are out of date, this can cause connection issues. Check the manufacturer's website for the latest drivers and install them.
- \* Try connecting to a different device: If you have another device that you can connect your earbuds to, such as a smartphone or tablet, try connecting to that device to see if the issue is with your earbuds or your computer.
- \* Resetting the earbuds. (Please refer to page 10 of this manual for detailed steps)

Bluetooth earbuds can sometimes have trouble connecting to your device or maintaining a stable connection. This can be due to interference from other wireless devices, low battery, or outdated software. Here are several things you can try to improve the situation:

- \* Restart both your earbuds and the device you are trying to connect them to.
- \* Make sure your earbuds are fully charged and in pairing mode and that your earbuds are not automatically connected to other devices.
- \* Disable any other Bluetooth devices that may be interfering with the connection or changing the use environment.
- \* Check for any software updates for your device, and install them if available.

It is possible for the audio quality of Bluetooth earbuds to deteriorate over time with use. There could be several reasons for this issue:

- \* **Low battery:** When the battery of the earbuds is low, the audio quality may decrease. This is because the earbuds are not able to transmit or receive signals effectively when the battery is low.
- \* **Interference:** Bluetooth earbuds use radio waves to transmit audio signals. If there are other electronic devices nearby that also use radio waves, such as Wi-Fi routers or microwaves, they can cause interference and reduce the quality of the audio.
- \* **Physical damage:** If the earbuds have been dropped or exposed to moisture, the internal components may be damaged, which can affect the audio quality.
- \* **Connection issues:** Sometimes, the Bluetooth connection between the earbuds and the device they are paired with can become unstable over time. This can cause the audio to cut out or sound distorted.

**To improve the audio quality of Bluetooth earbuds, try the following:**

- \* Charge the earbuds fully before using them.
- \* Clean the charging contacts and mesh of the earbuds with an alcohol pad to remove sweat and dirt dots that might be affecting charging or sound volume.
- \* Keep the earbuds away from other electronic devices that use radio waves.
- \* Avoid exposing the earbuds to moisture.

**Often accidentally pressing the button on your wireless earbuds when adjusting them. there are some things you can do to try to avoid accidentally hitting the button:**

- \* Hold the side of the earphone with your fingers to adjust the position of the earphone during use.
- \* Practice adjusting them - Spend some time practicing adjusting your earbuds, such as keeping your finger away from the MFB touch area when adjusting.

### **If the charging case is not charging the earbuds:**

- \* Make sure your case has enough battery to charge the earbuds.
- \* Make sure the earbuds are properly plugged into the case and the charging contacts fit perfectly.
- \* Check the charging ports on both the earbuds and the charging case for any dust or damage. Clean the contacting ports with a soft, dry cloth if necessary.

### **If you're having trouble charging the case, here are some things you can try:**

- \* Make sure that the charging cable you are using is compatible with the charging case and is not damaged. If the cable is damaged, please replace it.
- \* Check the charging ports on both the charging case and the cable for any dust or damage. Clean the contacting ports with a soft, dry cloth if necessary.
- \* Try using a different power source, such as a different USB port or a wall adapter, to charge the charging case. If the charging case is not charging with one power source, it may work with another.
- \* Recommend using a 5V battery to avoid damaging the battery.

If none of these solutions work or lack of parts when you receive the package or there are other problems are not mentioned, Please contact our exclusive after-sales customer service by following the steps:

1. Go to the Amazon website and log in to your account.
2. Click on the "Orders" button located in the top right corner of the screen.
3. Locate the order that you need help with and click on the "Contact Seller" button.
4. Choose the reason for your inquiry from the drop-down menu and provide a brief description of your issue.
5. Click on the "Send" button to submit your message to us.
6. Alternatively, you can also go to the product details page on Amazon and click on the "Ask a Question" button. This will allow you to send a message directly to us.

When describing your issue to us, we recommend that be concise and clear, preferably with pictures showing the problem. This will help us understand your problem and provide you with the best solution as soon as possible.

## Warning

This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) this device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

Changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

NOTE: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation.

If this equipment does cause harmful interference to radio or television reception which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

NOTE: This device and its antenna(s) must not be co-located or operation in conjunction with any other antenna or transmitter.

The device has been evaluated to meet general RF exposure requirement.