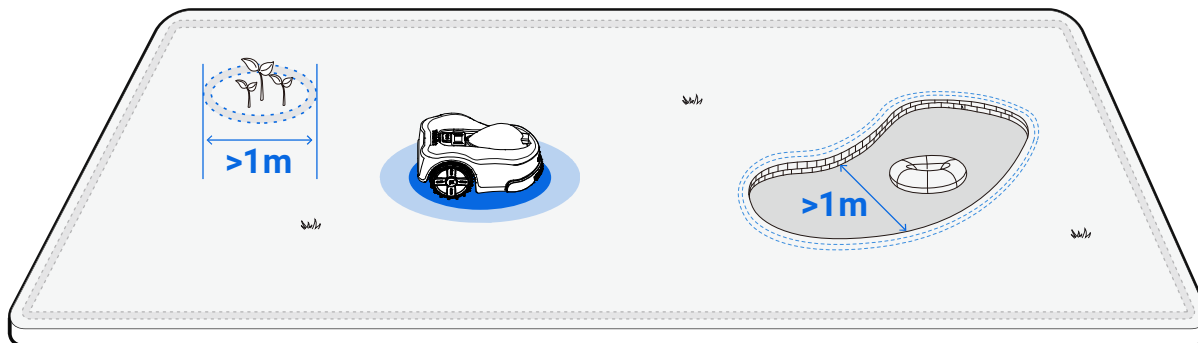


Mapping Obstacle area

⚠ ATTENTION

- When mapping the obstacle area, the distance from the obstacle boundary is not less than 1M.

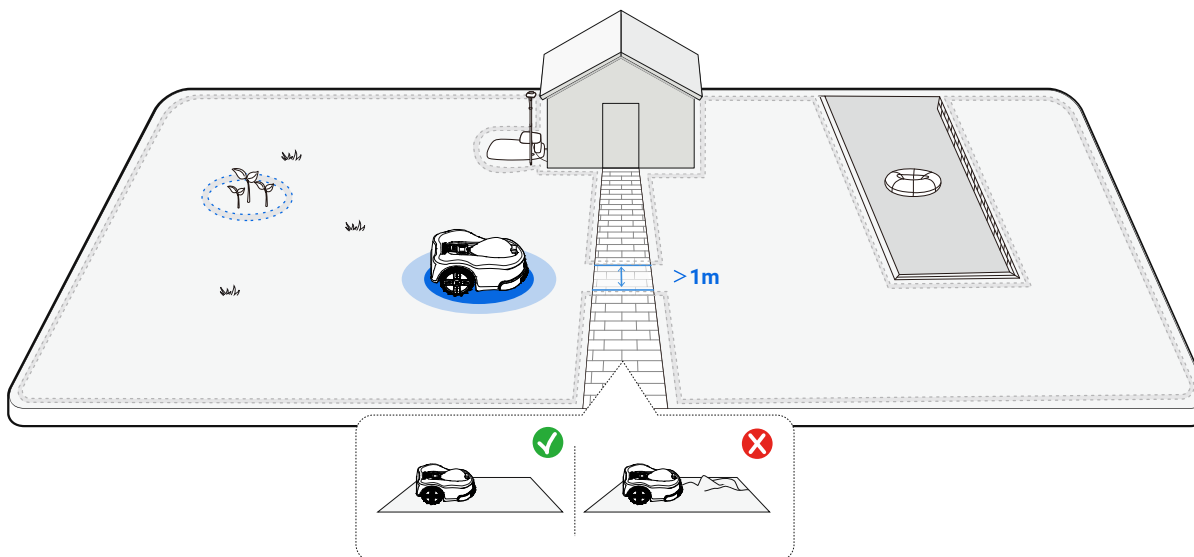


- After saving the working area, the APP will automatically enter the obstacle area mapping interface. Or open the lawn interface entered by NOVABOT APP and choose "Add obstacle".
- Follow the instructions of the APP to remotely control the arrow keys, and the border of the interface will turn red.
- Remotely control NOVABOT to return to the starting point of mapping, and complete the mapping. The border of the interface turns green, and saves the obstacle area.

Mapping channel area

⚠ ATTENTION

- When mapping the channel area, the width shall not be less than 1M if it is a narrow passage.
- To ensure mowing accuracy, when mapping multiple working maps, please keep the distance between the maps greater than 0.5M.
- When mapping channel area, the straight-line distance between mowing areas shall not exceed 10M.



- When you have 2 or more working areas, you can create a channel area to connect them.
- 1. After mapping 2 or more working areas, the App will ask whether to map the channel area. Or Open the "Lawn" interface entered by NOVABOT APP. Choose "Add channel area".
- 2. Remotely control NOVABOT from the border of map A to the border of map B. When the interface border turns from red to green, the mapping is completed.

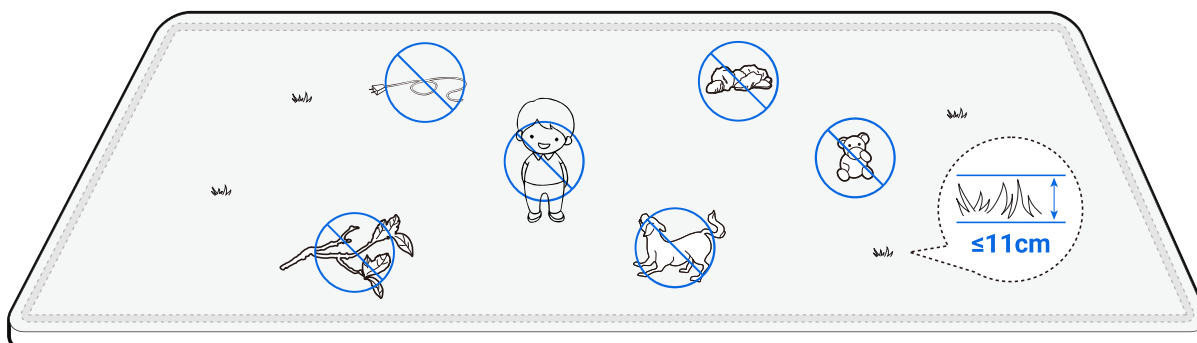
Tips

- When there are multiple map settings, the default is map001, 002, and so on. You can also transform it into a map name. Up to 6 digits and letters.
- Please always make sure that the identification mark on the charging station is not blocked and stained.
- If you need to adjust your mowed or obstructed areas, you can edit/delete/add relevant areas in the "Lawn" interface of the app and then remap the area.

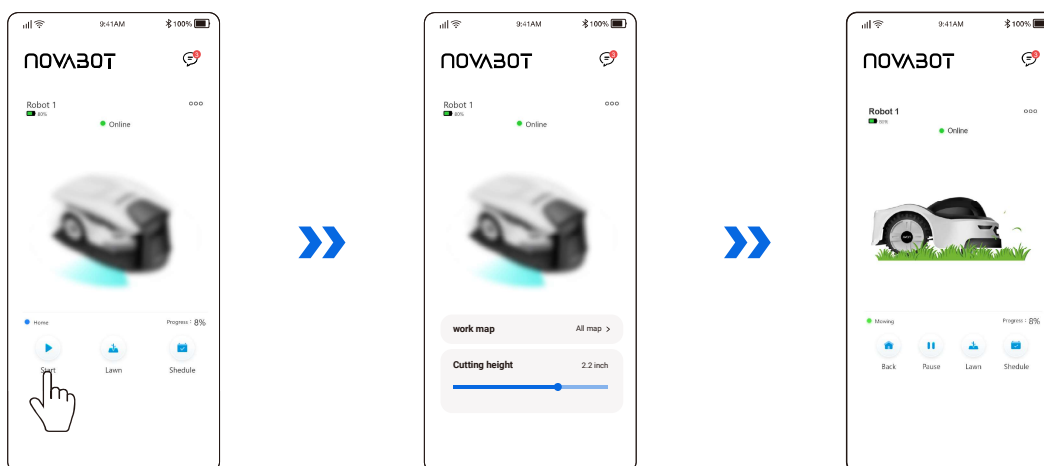
5.2 Fast mowing

⚠ ATTENTION

- Before mowing, please remove personal items. (eg: outdoor items, toys, rocks, branches, etc.)
- Keep the grass height below 11cm before running NOVABOT. Grass over 11cm may be recognized by NOVABOT as an obstacle, resulting in missed cutting. Please cut it manually first.



1. Click Start on the main interface to enter the fast mowing.
2. Select the mowing height.
3. Start fast mowing.



Tips

- NOVABOT requires 50% more power in front of the lawn.
- When the power of NOVABOT is too low during mowing, the machine will automatically return to the charging station to charge and push the information to the APP. After the charging is completed, the lawnmower will continue to mow the grass until the mowing work on the map is completed.

5.3 Schedule

1. Open the schedule interface of NOVABOT APP.
2. Select a map.
3. Set working hours (mowing/security).
4. NOVABOT starts working (mowing/security) according to the set time.

Tips

- Mowing mode and watchdog mode can not be carried out at the same time.
- Currently NOVABOT can only set a maximum of three time periods per day. (including mowing and security, including all maps).
- When the power of NOVABOT is lower than 20% during work (mowing/security), it will automatically return to the charging station to charge, and continue working after the charging is completed.
- If the charging is completed in the middle of the work, and the current time is not in the working schedule, it will no longer be carried out.

6 About Security

6.1 Watchdog Mode

A.Watchdog function setting

Open the schedule function of the APP, and set the watchdog mode for NOVABOT at the scheduled time.

B.How to set watchdog mode area

When you start mapping in the app, NOVABOT will automatically set the area of 3.5 meters near the center of the charging station as the watchdog area. Please confirm whether this range is your ideal watchdog area before installing the charging station.

ATTENTION

- Patrol work and mowing work can not be carried out at the same time. Please plan the work schedule of NOVABOT reasonably.
- If there is an obstacle area within the patrol range, NOVABOT will still automatically avoid obstacles during patrol work.
- To keep the network stable when NOVABOT is working, the 3.5-meter radius area is a fixed setting area, and you can not expand or shrink this area. Details can be viewed on the lawn management interface.
- If you don't need this function, just don't set the schedule in the NOVABOT app. This operation does not have any impact on daily mowing work.

6.2 PIN Code protection

- 1.When you turn on NOVABOT for the first time, you need to manually set the PIN code on the machine.
- 2.When you forget your PIN code, you can check it on the personal information interface of the APP.
- 3.When you need to change the PIN code, you can change it on the personal information interface of the APP.
- 4.When NOVABOT shuts down automatically for some reason. After restarting, you need to manually enter the PIN code on NOVABOT to start.
- 5.When the wrong PIN code is entered more than 5 times, NOVABOT will be automatically locked. At this time, you will receive a message notification. You can unlock it on the APP, and check the correct PIN code on the personal information interface.

ATTENTION

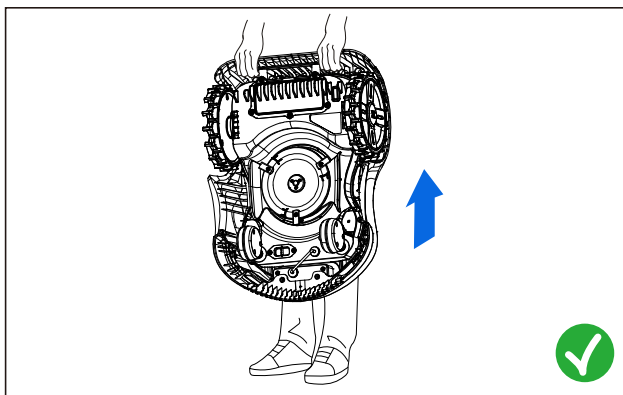
- To protect NOVABOT's security, it is not recommended to use 4 same numbers as the PIN code.
- When changing the PIN code, NOVABOT needs to be turned on and the GPS and home Wi-Fi are connected normally.
- When using the APP to unlock NOVABOT, it needs to be turned on and the GPS and home Wi-Fi are connected normally.

7 Maintenance

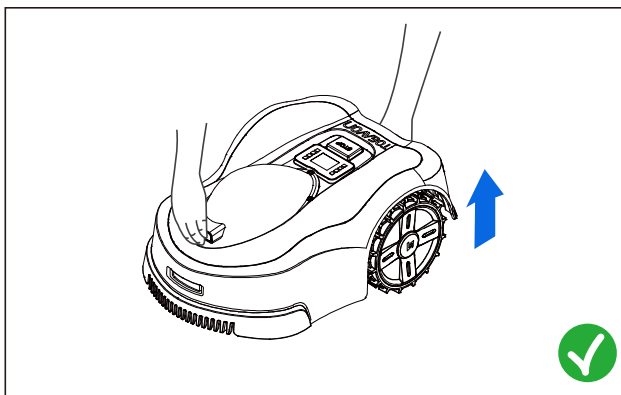
7.1 Transportation

⚠ WARNING

- Turn off the product when you raise or move NOVABOT.
- There are blades on the bottom of NOVABOT, which need to be kept away from the body.
- Do not lift the product while NOVABOT is charging at the charging station.
- To ensure your safety, please do not reach into the charging port to carry the machine.



- 1 With the blade facing outward, lift the NOVABOT handle with two or one hands.



- 2 With the blade facing the ground, hold the handle and the front camera with both hands.

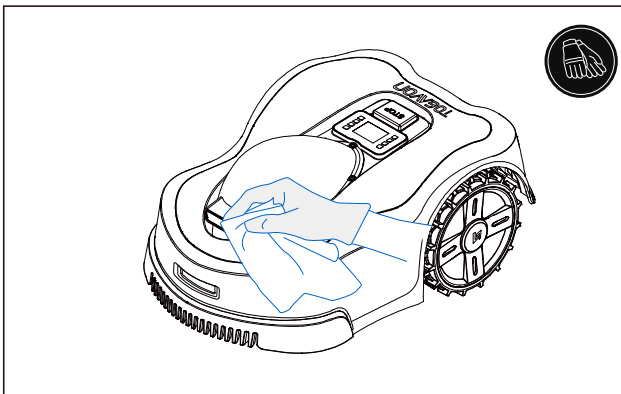
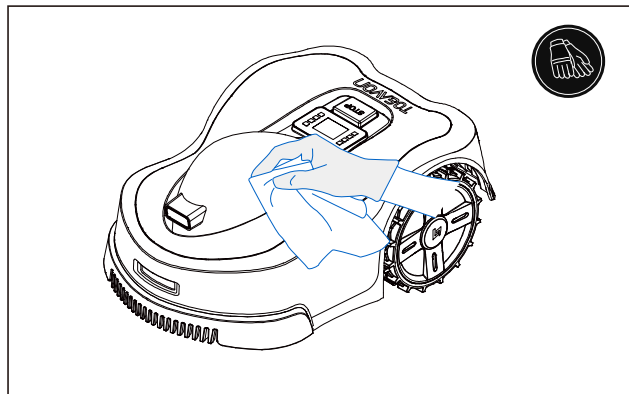
7.2 Clean

We recommend that you maintain good cleaning habits to keep your NOVABOT in good condition.

⚠ WARNING

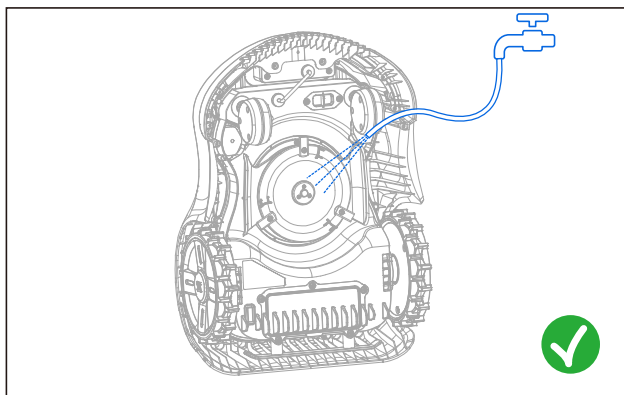
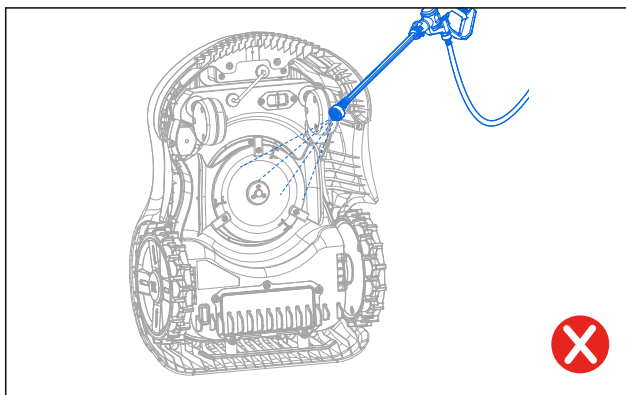
- NOVABOT must be disconnected from power for any cleaning work.
- Please do personal protection before cleaning. Wear gloves, protective clothing, and shoes at all times.
- Do not use a high-pressure water jet to rinse NOVABOT (both top and bottom). High pressure can cause water to enter the machine and damage electronic and mechanical components.
- Avoid cleaning NOVABOT and charging station with corrosive cleaning agents such as alcohol and gasoline. These substances may damage the internal and external structures of the machine.
- When placing NOVABOT on the reverse side, it can be placed on a soft surface to avoid scratching the body.

A. Clean the upper body



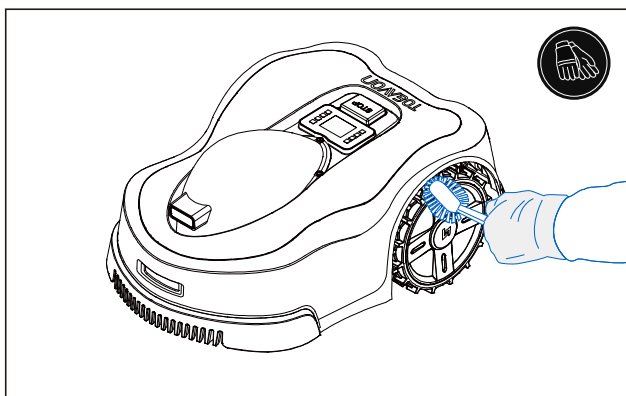
1. Wipe the upper part of the fuselage and the front camera with a rag dampened with water. Check if there are branches, stones, etc. stuck above NOVABOT.
2. Check the charging port for branches or other objects.

B. Clean the blade disc



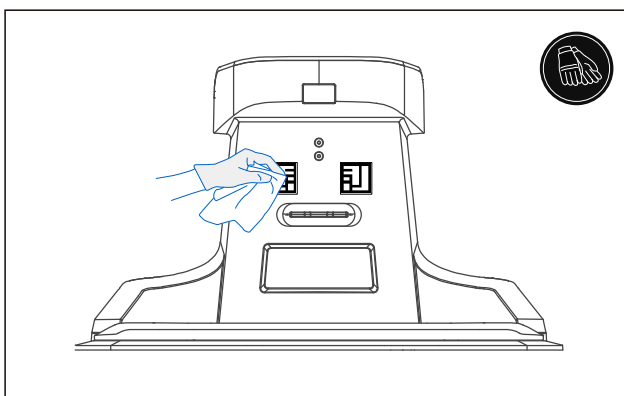
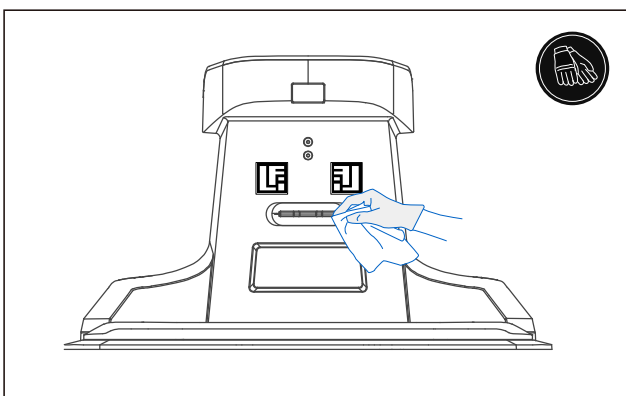
Clean the blade disc with a brush. Make sure that the blade disc and the blades are not damaged and can pivot freely.

C. Clean the wheels



1. Use a brush to clean the impurities on the wheels to ensure the grip of NOVABOT.
2. After cleaning, you can put some precision machinery oil or WD-40 on the moving parts to make them more lubricated.

D. Clean the charging station



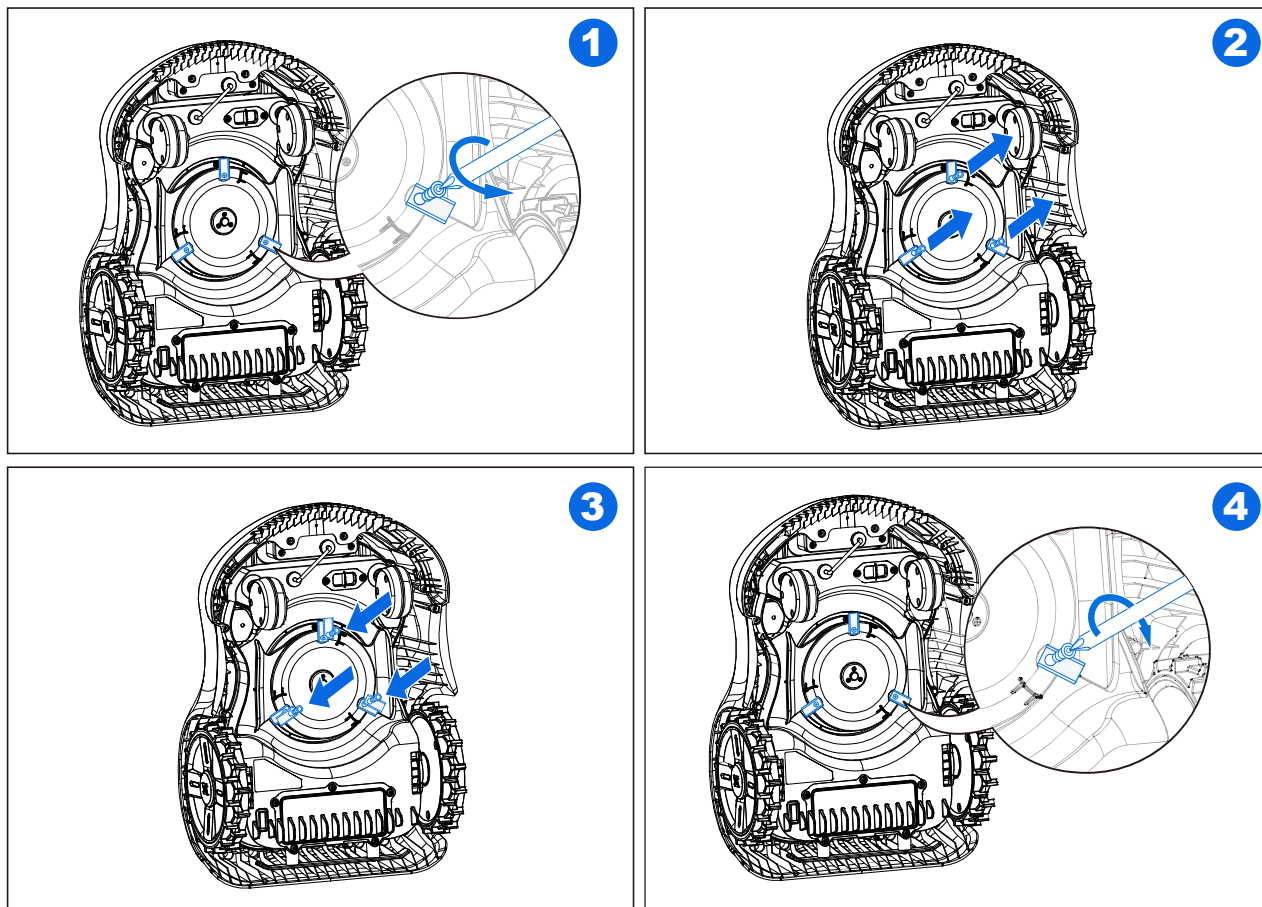
1. Wipe the contact strips and identification mark with a rag to keep it clean.
2. Make sure all connecting parts of the charging station, the extension cable, and the power supply are not blocked.
3. Keep no obstacles around the charging station.

7.3 Replace blades

If you use the lawn mower regularly, we recommend that you replace the blades(model LF) and new screws every 1.5-2 months in order to ensure your mowing efficiency.

WARNING and RESIDUAL RISKS

- NOVABOT must be POWERED OFF before replacing the blade.
- Please do personal protection before cleaning. Wear gloves, protective clothing, and shoes at all times.
- For your mowing safety, we recommend that you purchase official blades. You can buy it in the NOVABOT app store or the NOVABOT website store.
- To ensure the balance and stability of the blade disc. When replacing the blades, be sure to replace them with new screws.



1. Unscrew the old screw and remove the old blade.

2. Replace the blade with a new one, install a new screw, and make sure the blade spins freely.

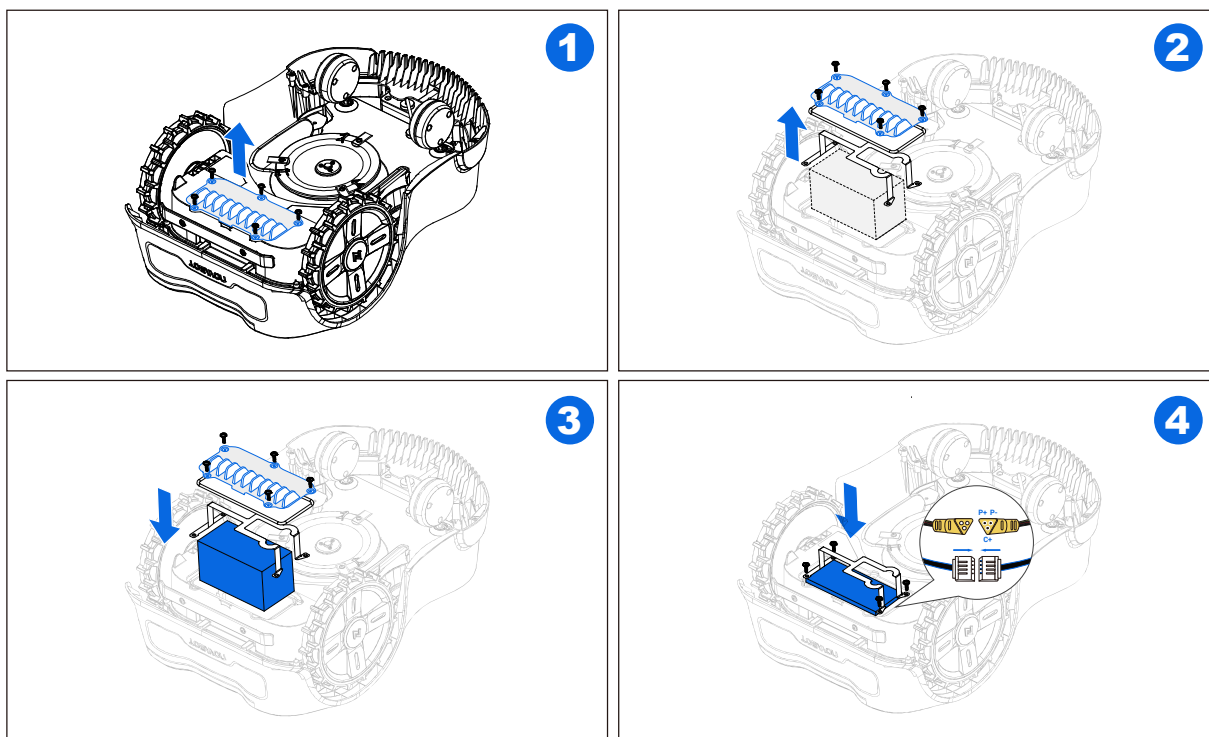
7.4 Change battery

When the NOVABOT APP prompts that the battery health is too low, or the battery time is obviously shortened, or the battery is faulty, the official battery needs to be replaced. You can buy it in the NOVABOT app store or the NOVABOT website store.

⚠ ATTENTION

- This appliance contains batteries that are only replaceable by skilled persons.
- The battery can not be charged alone, it can only be charged with the charging station in the NOVABOT.
- Do not replace non-rechargeable batteries.
- Install the new battery according to the polarity direction of the battery marked on the physical object.
- Before discarding the battery, wrap the exposed metal terminals of the battery (connection plug, etc.) with insulating tape.
- If liquid gets on skin or clothing, rinse with water immediately. If liquid gets in your eyes, do not rub, rinse with water and seek medical attention immediately.
- For the battery model, please refer to CZ-LYF6S2P-18650 and CZ-LYF6S2P-21700.
- For the disposal of used batteries, please contact your household waste disposal service, your local or regional waste management office.

1. Unscrew the screws on the battery holder.
2. Remove the old battery and replace it with a new one.
3. Close the battery holder and tighten the screws.



7.5 Store

A.Storage NOVABOT

1. Avoid extreme cold and extreme heat storage environments.
2. It is recommended to be stored in an environment with low humidity, no dust, and no corrosive gas.

B.Storage battery

1. Fully charged.
2. It is recommended to store indoors at -20°C-50°C.
3. It is recommended to be stored in an environment with low humidity, no dust, and no corrosive gas.
4. It is recommended to charge every 60 days to prevent battery damage fully. Such damage is not covered by the warranty.

7.6 NOVABOT device update (OTA)

If NOVABOT is charging and connected to your Wi-Fi network, you will be prompted that NOVABOT can upgrade via the app. Once you confirm, the update will happen automatically over the air.

8 Troubleshooting and fault messages

⚠ ATTENTION

- Before troubleshooting, please make sure: a.APP software is the latest version; b.NOVABOT software is the latest version; c.Mobile phone system is the latest version.
- If the current symptom cannot be solved, please get in touch with the after-sales service through the NOVABOT app or the official website.
- In the event of an accident or failure, if the product is still within the warranty period, please get in touch with the corresponding after-sales or authorized maintenance provider according to your purchase channel.

CHARGING & BATTERY		
SYMPTOM	CAUSE	SOLUTIONS
NOVABOT can not charge.	1. There is an error or failure in the power supply. 2. Charging plug not contact / not clean. 3. Too high/low battery temperature.	1. Check the power supply. 2. Make sure the contacts are connected correctly. Clean the contacts. 3. Wait for the temperature of the charging plug and the machine to return to normal before charging.
Charging time exceeds the rated time.	There are foreign objects or dirt on the contacts.	Clean the contacts.
Shorter charging time.	1. Battery health is lower than normal. 2. Poor contact at the charging point.	1. Replace the Novabot original battery. 2. Check the charging point and charging plug.
The LED light on the charging station does not turn on.	The power adapter is faulty or malfunctioning.	Check the power supply.
NOVABOT can not connect the charging station.	1. The identification code on the charging plug is blocked / stained and affects the visual positioning. 2. There are foreign objects or dirt on the charging plug.	1. Remove / clean the covering. 2. Clean the charging plug.
NOVABOT shuts off when docking the charging station.	1. The temperature of the power supply / mower is too high. 2. The charging plug is not clean.	1. The ambient temperature is too high, take off the adapter and wait for the temperature to return to normal before charging. 2. Clean the contact plug.
MOWING & SECURITY		
⚠ WARNING When NOVABOT encounters problems during mowing or security, if it is still working, please press the stop button to stop, and then perform corresponding operations after manually moving the mower. After solving the problem, NOVABOT's work task will restart, and the machine needs to return to the charging station to start working again.		
SYMPTOM	CAUSE	SOLUTIONS
NOVABOT is stuck.	1. NOVABOT is trapped in multiple obstacle areas. 2. NOVABOT is on a steep slope, soft sand or deep ditch. 3. Wheel traction is reduced. 4. The height of grass cutting is set too low.	1. Set the trapped place as an obstacle area. 2. Keep the lawn flat / set it as a obstacle area. 3. Remove stones / soil and other impurities on the wheels. 4. Increase the cutting height, and then gradually return to the desired height.
NOVABOT slipping.	1. The grass is too wet. 2. NOVABOT is on a steep slope. 3. Wheel traction is reduced. 4. NOVABOT is stuck by branches/stones."	1. Wait for the lawn to dry before mowing. 2. Keep the lawn flat / set it as a obstacle area. 3. Remove stones / soil from the wheels. 4. Clean the bottom of the NOVABOT.
Vibration / abnormal sound.	1. The blade disc is unbalanced / blades are damaged. 2. Use unofficial blades. 3. Lack of blades / too many blades installed at the same position lead to unbalanced cutting system.	1. Check the blade disc and blades, if they are damaged / stained,they need to be replaced / cleaned. 2. Check the official website or APP to purchase official blades. 3. Check the number of blades.
NOVABOT does not work within the set area.	1. The time zone settings are out of sync. 2. The setting time is incorrect.	1. Synchronize the time of APP and NOVABOT. 2. Confirm your time plan on the schedule interface of the APP.
NOVABOT does not respond when pushing the start button.	The stop button is stuck and does not rebound	Check if the stop key is stuck.

SYMPTOM	CAUSE	SOLUTIONS
Uneven mowing height.	<ol style="list-style-type: none"> 1. The single mowing time is not long enough. 2. The mowing area is too large / the grass is too high. 3. The blade disc is unbalanced / blades are damaged. 4. The mowing height is set too low. 	<ol style="list-style-type: none"> 1. Increase the single mowing time. 2. Reduce the size of the mowing area / increase the mowing height, and then gradually return to the desired height. 3. Check the blade disc and blades, if they are damaged / stained, they need to be replaced / cleaned. 4. Increase the mowing height, and then gradually return to the desired height.
Mowing height cannot be adjusted.	NOVABOT system error.	Restart NOVABOT, if still unsuccessful, please consult the after-sales service.
SIGNAL & CONNECT		
SYMPTOM	CAUSE	SOLUTIONS
Bluetooth connection failed.	<ol style="list-style-type: none"> 1. NOVABOT system error. 2. Related hardware damage. 	<ol style="list-style-type: none"> 1. Restart the NOVABOT, if it still fails, please consult the after-sales service. 2. Please consult the after-sales service.
Bluetooth signal is unstable / interrupted.	<ol style="list-style-type: none"> 1. NOVABOT system error. 2. Too far from the mobile phone Bluetooth. 	<ol style="list-style-type: none"> 1. Restart the NOVABOT, if it still fails, please consult the after-sales service. 2. Keep the mobile phone and the NOVABOT with in 1-2 meters.
Wi-Fi connection failed.	<ol style="list-style-type: none"> 1. NOVABOT system error. 2. Too far away from home Wi-Fi. 3. Unable to recognize Wi-Fi. 	<ol style="list-style-type: none"> 1. Restart the NOVABOT, if it still fails, please consult the after-sales service. 2. Adjust the distance between the GNSS antenna and home Wi-Fi. 3. Restart the home Wi-Fi or update the Wi-Fi password, if it still fails, please consult the after-sales service.
Unstable / interrupted Wi-Fi signal.	<ol style="list-style-type: none"> 1. NOVABOT system error. 2. Too far away from home Wi-Fi. 	<ol style="list-style-type: none"> 1. Restart the NOVABOT, if it still fails, please consult the after-sales service. 2. Adjust the distance between the GNSS antenna and home Wi-Fi.
Weak GPS signal.	<ol style="list-style-type: none"> 1. NOVABOT system error. 2. There are obstacles affecting the GNSS antenna signal. 	<ol style="list-style-type: none"> 1. Restart the NOVABOT, if it still fails, please consult the after-sales service. 2. Remove the obstacles or relocate the GNSS antenna to a place with a good signal.
INSTALL & MAPPING		
SYMPTOM	CAUSE	SOLUTIONS
NOVABOT operation delayed / uncontrolled during mapping.	<ol style="list-style-type: none"> 1. NOVABOT system error. 2. The mobile phone Bluetooth is too far away from NOVABOT. 	<ol style="list-style-type: none"> 1. Restart the NOVABOT, if it still fails, please consult the after-sales service. 2. Keep the mobile phone and the NOVABOT within 1-2 meters.
Bluetooth connection failed.	<ol style="list-style-type: none"> 1. NOVABOT system error. 2. The mobile phone Bluetooth / System version is too low. 	<ol style="list-style-type: none"> 1. Restart the NOVABOT, if it still fails, please consult the after-sales service. 2. Update the mobile phone Bluetooth and system to the latest version.
Bluetooth signal is unstable / interrupted.	<ol style="list-style-type: none"> 1. NOVABOT system error. 2. Too far from the mobile phone Bluetooth. 	<ol style="list-style-type: none"> 1. Restart the NOVABOT, if it still fails, please consult the after-sales service. 2. Keep the mobile phone and the NOVABOT within 1-2 meters.
Wi-Fi connection failed.	Perhaps because of compatibility reasons, NOVABOT only supports 2.4G.	Please consult the after-sales service.
Unstable / interrupted Wi-Fi signal.	<ol style="list-style-type: none"> 1. NOVABOT system error. 2. Too far away from home Wi-Fi. 	<ol style="list-style-type: none"> 1. Restart the NOVABOT, if it still fails, please consult the after-sales service. 2. Adjust the distance between the GNSS antenna and home Wi-Fi.

9 Specifications

	ITEM	N1000	N2000
Family guard	Safety monitoring	Y	Y
	Anti-theft	Y	Y
	Cloud Storage	7days	30days
Navigation	RTK	BDS/GPS/GLONASS/Galileo/QZSS	BDS/GPS/GLONASS/Galileo/QZSS
	TOF	Time of flight	Time of flight
	Vision	360°Camera + front Camera	360°Camera + front Camera
Mower	Recommended Lawn Size	1000 m ² (1/4 Acre)	2000 m ² (1/2 Acre)
	Cutting area per charge	200 m ² (0.05 Acre)	320 m ² (0.08 Acre)
	Max. Slope	Up to 45% (24.2°)	Up to 45% (24.2°)
	No load cutting speed	3000r/min	3000r/min
	Cutting Width	22cm(8.7in)	22cm(8.7in)
	Cutting Height	20-90mm(0.79-3.54inch)	20-90mm(0.79-3.54inch)
	Battery Capacity	21.6V 6.4Ah	21.6V 10Ah
	Working time	2.5h	4h
	Blades	3 pivoted cutting blades	3 pivoted cutting blades
	Weight	13kg (29lbs)	15kg (33lbs)
	Deminsion	657*467*318mm(25.9*18.4*12.5inch)	657*467*318mm(25.9*18.4*12.5inch)
Station	Waterproof	IPX5	IPX5
	Charging rating	27V 3A	27V 5A
	Charging time	110min	110min
Feature	Waterproof	IPX4	IPX4
	No perimeter cable needed	Y	Y
	Planned cutting Route	Y	Y
	Night working	Y	Y
	APP control	Y	Y
	OTA Upgrade	Y	Y
	Multi zone	Y (Infinite)	Y (Infinite)
Connection	Obstacle Avoidance	Vision	Vision
	Automatic charging	Y	Y
	WLAN	2412-2462 MHz 20 dBm(NA) 2412-2472 MHz 20 dBm(EU)	2412-2462 MHz 20 dBm(NA) 2412-2472 MHz 20 dBm(EU)
	Bluetooth	2402.0-2480.0 MHz 8.5 dBm(mower) 2402.0-2480.0 MHz 0 dBm(station)	2402.0-2480.0 MHz 8.5 dBm(mower) 2402.0-2480.0 MHz 0 dBm(station)
	Lora	902.125~927.125 MHz 22 dBm(NA) 863.125~869.125 MHz 14 dBm(NA)	902.125~927.125 MHz 22 dBm(NA) 863.125~869.125 MHz 14 dBm(NA)
	Charger	Input: 120 V 60 Hz (NA), Input: 100-240 V~50/60 Hz(EU), Output: 27V ,3 A	Input: 120 V 60 Hz (NA), Input: 100-240 V~50/60 Hz(EU), Output: 27V ,3 A
	Charger Model	GM95-280300-1DE/GM95-280300-2DE	GM152-2800500-1FE/GM152-2800500-2DE
Accessory	Extended charging cord	10m(33ft)	10m(33ft)
	RTK antenna	1 set	1 set
	Extended RTK cord	6m(20ft)	6m(20ft)
	Additional screw & blades	3 sets (3pcs/set)	6 sets (3pcs/set)
	Charging base fixing nails	6+2pcs	6+2pcs
	Hex key	2pcs	2pcs
	Charging base fixing nails	6+2pcs	6+2pcs
Noise Emission	A-weighted sound power level LWA	67dB (A) , K=3 dB (A)	67dB (A) , K=3 dB (A)
	A-weighted sound pressure level LPA	59 dB (A) , K=3 dB (A)	59 dB (A) , K=3 dB (A)
Environment	Operation Temperature	4~40°C	4~40°C
	Storage Temperature	4~40°C	4~40°C
Warranty	Battery	2 years	
	Mower + Station	3 years	
	Accessories (except screw & blade)	3 years	

10 Statement

European Union compliance Statement

We declare that our products comply with the directives and follow the standards listed in this document.

Product:Robotic lawn mower

Model:N1000/ N2000

Serial number:LFI-N1 XXXX-XXXXX/LFI-N2 XXXX-XXXXX

Fulfilled Directive:

Machinery Directive (2006/42/EC)

Radio Equipment Directive (2014/53/EU)

RoHS Directive (2011/65/EU) and amending directive ((EU)2015/863)

WEEEE

Harmonised standards:

EN 60335-1:2012+A11:2014+A13:2017+A1:2019+A14:2019+A2:2019

EN 50636-2-107:2015+A1:2018+A2:2020, EN 62233:2008

EN 300 328, EN 300 220, EN 303 413, EN 301 489-1, EN 301 489-3

EN 301 489-17, EN 301 489-19, EN 62479, EN 62311

EN IEC 55014-1, EN IEC 55014-2, EN 61000-3-2, EN 61000-3-3

278/2009 /EC, 2011/65/EU, 2012/19/EU

Manufacturer:Shenzhen LYF Intelligence Co., Ltd.

Address:NO.501 Building 1, Shenzhen Software Park Yuehai Street, Nanshan District, Shenzhen City Guangdong P.R. China

Approval:Minos Xie

Place:Shenzhen, China

Position:Product Director

Date: 2023/07/21

Signature:



FCC Statement

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- **Reorient or relocate the receiving antenna.**
- **Increase the separation between the equipment and receiver.**
- **Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.**
- **Consult the dealer or an experienced radio/TV technician for help.**

Any changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

FCC Radiation Exposure Statement

This equipment complies with FCC radiation exposure limits set forth for an uncontrolled environment. This equipment should be installed and operated with a minimum distance of 20cm between the radiator and your body.

IC Statement

This device complies with Industry Canada license-exempt RSS standard(s). Operation is subject to the following two conditions: (1) this device may not cause interference, and (2) this device must accept any interference, including interference that may cause undesired operation of the device.

The device is compliant with RF field strength limits, users can obtain Canadian information on RF exposure and compliance.

This Class B digital apparatus complies with Canadian ICES-003.

IC Déclaration

Le présent appareil est conforme aux CNR d'Industrie Canada applicables aux appareils radio exempts de licence. L'exploitation est autorisée aux deux conditions suivantes : (1) l'appareil ne doit pas produire de brouillage, et (2) l'utilisateur de l'appareil doit accepter tout brouillage radioélectrique subi, même si le brouillage est susceptible d'en compromettre le fonctionnement.

Le présent appareil est conforme de ce matériel aux conformités ou aux limites d'intensité de champ RF, les utilisateurs peuvent sur l'exposition aux radiofréquences et la conformité d'acquiescer les informations correspondante.

Cet appareil numérique de la classe B est conforme à la norme NMB-003 du Canada.

CAN ICES-003 (B)/NMB-003(B)

IC Radiation Exposure Statement

This equipment complies with IC radiation exposure limits set forth for an uncontrolled environment. This equipment should be installed and operated with a minimum distance of 20cm between the radiator & your body.

Déclaration d'exposition aux radiations

Cet équipement est conforme aux limites d'exposition aux rayonnements IC établies pour un environnement non contrôlé. Cet équipement doit être installé et utilisé avec un minimum de 20 cm de distance entre la source de rayonnement et votre corps.

11 Warranty Card

We hereby present the official warranty statement for your NOVABOT purchase, ensuring the utmost confidence in our product. To facilitate prompt service, please have your NOVABOT model and serial number readily available before establishing contact with our customer support team at support@novabot.com.

Warranty period

1. Our company commits to providing free service if your NOVABOT experiences any malfunctions attributable to material or workmanship deficiencies within a period of 3 years commencing from the date of purchase.
2. The battery pack is subject to a separate 2-year warranty, exclusively applicable to the original battery pack accompanying the remote-controlled lawnmower.
3. All repairs and replacement tools will be furnished with a limited warranty for the residual duration of the original warranty period, calculated from the date of purchase.

Warranty content

1. Replace or repair all defective components at no expense to the customer.
2. Render a complimentary repair service for the affected product.
3. Exchange the device with a new or refurbished equivalent at no additional charge.

Warranty limits

1. The product has not been subjected to abuse, unauthorized modifications, or repairs by any entity other than an authorized service center.
2. Only authentic NOVABOT accessories have been employed in conjunction with the product.
3. The product has not been utilized for commercial or professional endeavors or rental operations.
4. The product has not sustained damage due to foreign objects, substances, or accidents.
5. Components exhibiting natural wear and tear as a consequence of regular usage in adherence to the operating instructions have no warranty.
6. Damages, malfunctions, or failures induced by high-pressure or steam cleaning apparatuses have no warranty.
7. The warranty is inapplicable to accessories bundled with the tool.
8. The warranty is solely applicable to the original purchaser and is non-transferable.

To initiate a warranty claim, kindly submit the proof of purchase, which necessitates a valid receipt delineating the purchase date and location.

Email: support@lfibot.com

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