Smart Hub WZ3

Quick Start Guide

Factory Reset Button

THIRDREALITY
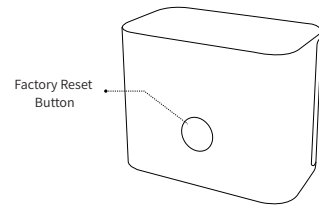
Specifications

Name	Smart Hub WZ3
Model	3RSH06027BWZ
FCC ID	2BAGQ-3RSH06027BWZ
IC	28296-3RSH06027
Dimensions	6.7cm×3.6cm×5.4cm
Operating Voltage	DC 5V
Wireless Connectivity	Zigbee 3.0 2.4GHz, Wi-Fi 802.11b/g/n 2.4GHz
Working condition	Indoor Use Only
Temperature Range	0℃~40℃

Download the Third Reality App

1. Visit the Apple App Store and Google Play Store, download the Third Reality App.
2. Open the Third Reality App, it will guide you through some quick steps to sign up or login.

   Note: Make sure your phone has Bluetooth enabled, which is needed when adding new devices. We recommend creating a Third Reality account with real emails, so that you don't worry about forgetting the password.
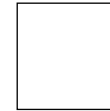
Scan the QR code for more details

Set up Third Reality Hub

1. Power on the hub, the LED light on the hub is slow blinking in blue for seconds and then change to yellow, indicating that the hub is in pairing mode.

   Note: If the hub is not in pairing mode, long press the reset button for about 15 seconds until the LED light turns on red and then release, it will slow blinking in yellow indicating that the hub is in pairing mode.
2. Log in the Third Reality App, click "+" on top right to add the hub.
3. Select Wi-Fi and Initialize Hub, you will see the corresponding Mac No. of the hub.

   Note: Third Reality Hub can only support 2.4G Wi-Fi.

MAC No.

WIFI MAC:
XXXXXXXXXX
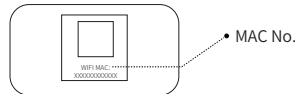
4. Then the "Setup Complete", click "Pair Device" to add other smart devices.

   Note: When the pair is completed, the LED light will stay on blue.

   LED Status

LED	Indication
Slow blinking in yellow	Ready to setup
Slow blinking in blue	In setup / Offline
Stay on blue	Setup complete / Online
Slow blinking in green	Pairing with Zigbee devices / Software updating

Link to Amazon Alexa

App: Alexa App

1. Make sure the software of your Echo Devices, Alexa App are up to date.
2. Make sure the Hub is setup completely on the Third Reality App.
3. Open Alexa App and log in, go to the page "More", choose "Skills & Games" and search "ThirdReality", then follow the prompts to enable "Third Reality Skills" and tap "DISCOVER DEVICES".
4. Now you can also control the smart devices which connected to Third Reality Hub in Alexa App and create routines.

Link to Google Home

App: Google Home App

1. Make sure the software of Google assistant speaker, Google App are up to date.
2. Make sure the Hub is setup completely on Third Reality App.
3. Open the Google Home App and login.
4. Click "+" on the top left, then choose "set up device", choose "Work with Google".
5. Or click the home page "Settings" and choose "Work with Google", search "ThirdReality" and link your Third Reality account, by authorizing.
6. Now you can control the other Zigbee devices in Google Home App.

Troubleshooting

- **Factory Reset**
  Long press the reset button for about 15 seconds until the LED light turns on red and then release, it will slow blinking in yellow indicating that the hub is in pairing mode.

- **Third Reality Hub shows always offline on the app**
  There may be network fluctuations and instability, when the device is disconnected, try to reconnect. If it still doesn't work, try powering up the device and restarting the router.

- **How to change the Wi-Fi?**
  Press the reset button for about 3 seconds until the LED light turns on yellow and then release, go to Third Reality App, click the edit below the Wi-Fi icon and follow the steps to select the new Wi-Fi.

Limited Warranty

For limited warranty, please visit
https://3reality.com/faq-help-center/
For customer support, please contact us at info@3reality.com or visit www.3reality.com
For questions on other platforms, visit the corresponding platform's application/support platform