

**MONSTER®**  
MUSIC WITHOUT LIMITS

# STRATOS

1000W Dolby Atmos 7.1.2 3D Sound System  
with 44" Soundbar & 12" Subwoofer

## USER MANUAL



TOTAL POWER



DOLBY ATMOS



SOUNDBAR



AURACAST  
(BLUETOOTH 5.3)



eARC HDMI



REMOTE  
CONTROL

**Dolby Atmos**

**Bluetooth®**

**AURACAST**  
AURALOCK TECHNOLOGY

# Important Safety Instruction

Thank you for purchasing the MNSBA44H Soundbar. Please read this user manual carefully and keep for future reference.

## Warning



### Caution:

To reduce the risk of electric shock, do not dismantle the product and do not expose the apparatus to rain or moisture. No user-serviceable parts inside. Refer servicing to qualified personnel only.

Plug on the power cord is used as disconnect device, the disconnect device shall be easily accessible.



The lightning flash within an equilateral triangle is intended to alert you to the presence of uninsulated dangerous voltage within the product's enclosure that may be of sufficient magnitude to constitute an electric shock to a person or persons.



Important! This symbol alerts you to read and observe important warnings and instructions on the unit or in this manual.

### Notice:

This appliance is not intended for use by persons (including children) with reduced physical sensory or mental capabilities, or lack of experience and knowledge, unless they have been given supervision or instruction concerning use of the appliance by a person responsible for their safety. Children should be supervised to ensure that they do not play with the appliance.

1. To prevent possible hearing damage, do not listen at high volume levels for long time periods or a sudden high volume level. A black triangle containing a stylized ear with three curved lines above it, representing sound waves or hearing damage.
2. Never use the device unsupervised! Switch off the device whenever you are not using it, even if not using it only for a short while.
3. The appliance is not intended to be operated by means of an external timer or separate remote control system.
4. If the supply cord is damaged, it must be replaced by the manufacturer, its service agent or similarly qualified persons in order to avoid a hazard.
5. Before operating this system, check the voltage of this system to see if it is identical to the voltage of your local power supply.
6. The unit should not be impeded by covering the ventilation opening with items such as newspaper, table-cloths, curtains etc. Make sure that there are at least 20 cm of space above and at least 5 cm of space on each side of the unit.

7. The apparatus must not be exposed to dripping or splashing liquid, no objects filled with liquids such as vases, should be placed on the apparatus.
8. To prevent fire or shock hazard, do not expose this equipment to direct heat, rain, moisture or dust.
9. Do not position this unit near any water sources e.g. taps, bathtubs, washing machines or swimming pools. Ensure that you place the unit on a dry, stable surface.
10. Do not place this unit close to a strong magnetic field.
11. Do not place the unit on a amplifier or receiver.
12. Do not place this unit in a damp area as the moisture will affect the life of electric components.
13. Do not attempt to clean the unit with chemical solvents as this might damage the finish. Wipe with a clean, dry or slightly damp cloth.
14. When removing the power plug from the wall outlet, always pull directly on the plug, never pull on the cord.
15. Depending on the electromagnetic waves used by a television broadcast, if a TV is turned on near this unit while it is also on, lines might appear on the LED TV. Neither this unit nor the TV is malfunctioning. If you see such lines, keep this unit well away from the TV set.
16. The mains plug is used to disconnect the device, the disconnected device should remain readily operable.

## Important Safety Instructions

1. Read, keep and follow all instructions. Heed all warnings.
2. Avoid dropping. Do not disassemble.
3. Do not use any corrosive cleaner/oil to clean. Clean only with dry cloth.
4. Do not submerge in water; do not use this apparatus near water. The product should not be exposed to dripping or splashing water.
5. Do not block any ventilation openings. Install it in accordance with the manufacturer's instructions.
6. Avoid extreme temperatures. Do not install near any heat sources such as radiators, heaters, stoves, or other apparatus (including amplifiers) that produce heat.
7. Protect the power cord from being walked on or pinched particularly at plugs, convenience receptacles or at the point where they exit from the apparatus.
8. Only use original or certified cables or attachments/accessories specified by manufacturer
9. Do not use the device outdoors during thunderstorms, Unplug this apparatus during lightning storms or when unused for long periods of time.
10. Refer all servicing to qualified service personal. Servicing is required when the apparatus has been damaged in any way, for example, when the power-supply cord or plug is damaged, liquid has been spilled or objects have fallen into the apparatus, the apparatus has been exposed to rain or moisture, does not operate normally, or has been dropped.
11. The AC plug is used to disconnect the device; the disconnected device should remain readily operable. In order to disconnect the apparatus from the AC power completely, the AC plug must be removed from the AC outlet completely.

## Preparation for Use

### Unpacking and Set Up

• Remove the Soundbar from the carton and remove all packing material from the Soundbar. Save the packing material, if possible, in case the Soundbar ever needs to be serviced or transported. The original carton and packing material is the only safe way to pack your Soundbar to protect it from damage in transit.

• Remove any descriptive labels or stickers on the front or top of the cabinet. Do not remove any labels or stickers from the back or bottom of the cabinet.

• Place your Soundbar on a level surface such as a table, desk or shelf, convenient to an AC outlet, out of direct sunlight, and away from sources of excess heat, dirt, dust, moisture, humidity, or vibration.

• Unwind the Line cord connecting the AC adapter and extend it to its full length.

### Protect Your Furniture

This model is equipped with non-skid rubber 'feet' to prevent the product from moving when you operate the controls. These 'feet' are made from non-migrating rubber material specially formulated to avoid leaving any marks or stains on your furniture. However certain types of oil based furniture polishes, wood preservatives, or cleaning sprays may cause the rubber 'feet' to soften, and leave marks or a rubber residue on the furniture. To prevent any damage to your furniture we strongly recommend that you purchase small self-adhesive felt pads, available at hardware stores and home improvement center everywhere, and apply these pads to the bottom of the rubber 'feet' before you place the unit.

### Power Source

This Soundbar is designed to operate in 110V -240V ~ 50Hz/60Hz

## Important Notes

- Safety and operating instruction manual should be retained for future reference.
- The apparatus should not be exposed to dripping, splashing or placed in a humid atmosphere such as a bathroom.
- Do not install the product in the following areas:
- Places exposed to direct sunlight or close to radiators.
- On top of other stereo equipment that radiate too much heat -Blocking ventilation or in a dusty area.
- Areas where there is constant vibration.
- Humid or moist places.
- Do not place near candles or other flames.
- Operate the product only as instructed in this manual.
- Before turning on the power for the first time, make sure the soundbar is plugged to power outlet.
- For safety reasons, do not remove any covers or attempt to gain access to the inside of the product. Refer any servicing to qualified personnel.
- Do not attempt to remove any screws, or open the casing of the unit; there are no user serviceable parts inside. Refer all servicing to qualified service personnel.

## FCC Warning

This device complies with part 15 of the FCC Rules. Operation is subject to the following two conditions:

(1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

Note: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation.

If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

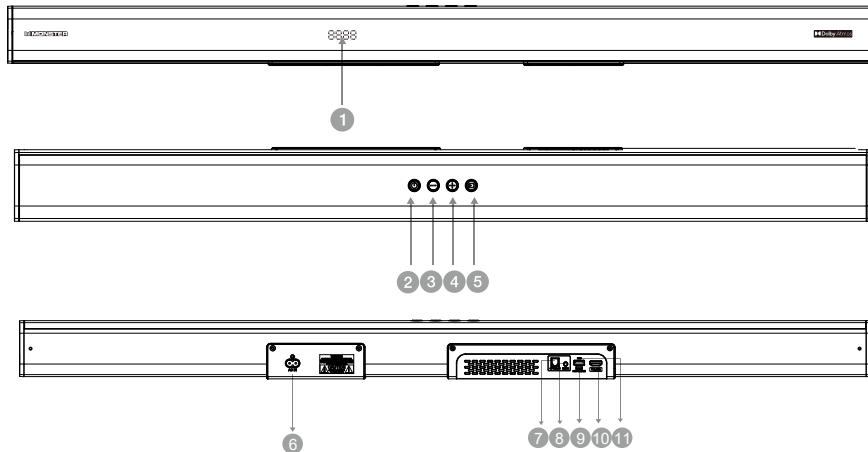
- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

Note: The Grantee is not responsible for any changes or modifications not expressly approved by the party responsible for compliance. such modifications could void the user's authority to operate the equipment.

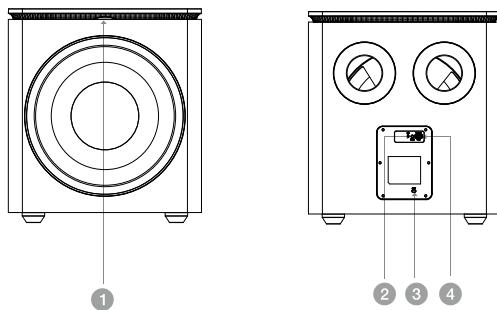
The device has been evaluated to meet general RF exposure requirement.

To maintain compliance with FCC's RF exposure guidelines, the distance must be at least 20 cm between the radiator and your body, and fully supported by the operating and installation

## Product Diagram

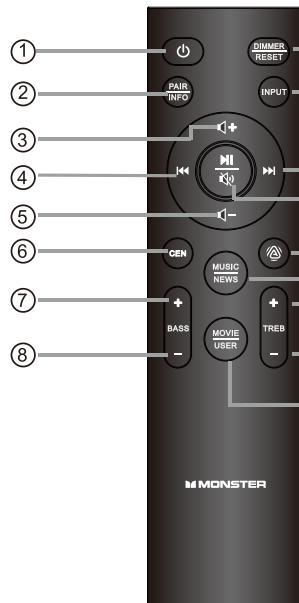


- 1 DISPLAY PANEL.
- 2 ⚡ Standby: standby mode to power on/off.
- 3 ⏪ Volume: Decrease the volume.
- 4 ⏹ Volume: Increase the volume.
- 5 ⚡ INPUT: Select an input source for the Soundbar.
- 6 AC IN: Connect to power supply.
- 7 OPTICAL: Connect to an optical audio output on TV or digital devices.
- 8 AUX: Auxiliary Audio input from Mp3/Phone/set-top box devices.
- 9 FOR UPDATE: Upgrade software of this product.
- 10 TV(eARC): Connect to TV(eARC)
- 11 USB: Connect the USB flash drive to the USB port on the soundbar.



- 1. LED indicator: It indicates pairing between the soundbar and the subwoofer.
- 2. PAIR: It automatically pairs the soundbar with subwoofer.
- 3. AC IN
- 4. USB Port (CAN'T PLAY MP3 MUSIC, FOR SOFTWARE UPGRADE ONLY)

# REMOTE CONTROL



1. ⚡ POWER: Standby mode for Power On/Off.
2. PAIR/INFO: Short press to view audio source format. Long press in BT mode to disconnect or connection(more than 2 seconds). Long press in AUX mode to pair wireless subwoofer.
3. ⏷+ Volume+:Master volume up.
4. ⏷ Pre button:Short press to switch previous program (Only work under USB & BT Mode).
5. ⏷- Volume-:Master volume down.
6. CEN:Short press to adjust CEN volume increase or decrease.
7. BASS+:Short press to increase BASS volume.
8. BASS-:Short press to decrease BASS volume.
9. DIMMER/RESET:short press to adjust the brightness of the display screen.
10. INPUT:Short press to switch input mode, BT AUX OPT ARC USB.
11. ⏷ Next button:Next program. (Only work under USB and BT mode).
12. ⏷, ⏷ Pause/MUTE:Short press in BT and USB mode for pause/play, other modes for MUTE/UNMUTE.
13. ⚡ AURACAST:Short press AURACAST button in BT mode to turn on/off broadcast mode.
14. MUSIC/NEWS: Short press to switch: MUSIC/NEWS audio effects.
15. TR+: Treble volume up.
16. TR-:Treble volume down.
17. MOVIE/USER:Short press to switch: MUSIC/USER audio effects.

## ⌚ Auracast Functions

With the feature of One-to-many linking function, products of the same brand with the Auracast function can be interconnected, supporting up to six sets of machines to be connected to each other.

### Operation method:

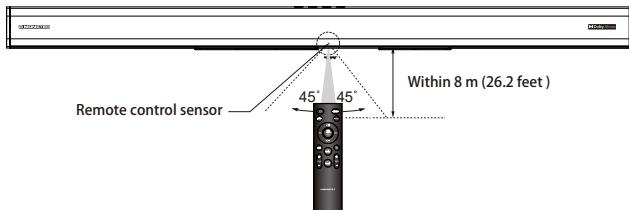
The default of AURACAST function is OFF. Use the remote control. In the BT mode, short press the ⚡ Auracast key to turn on the broadcast mode. Short press again to turn off the AURACAST function.

Note: When the AURACAST function is turned on after the Bluetooth phone is connected, this device is the main unit. Before the Bluetooth connection which turn on the AURACAST function is slave device.

The slave device can only function in BT mode and has no effect in non-BT mode.

## Operating range of the remote control

- When the unit is mounted on a wall, point the remote control at the remote control sensor on the bellowed panel. The provided Remote Control allows the unit to be operated from a distance.
- Even if the Remote Control is operated within the effective range 26.2 feet (8m), remote control operation may be impossible if there are any obstacles between the unit and the remote control.
- If the Remote Control is operated near other products which generate infrared rays, or if other remote control device using infra-red rays are used near the unit, it may operate incorrectly. Conversely, the other products may operate incorrectly.



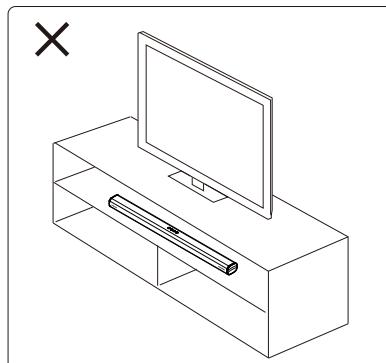
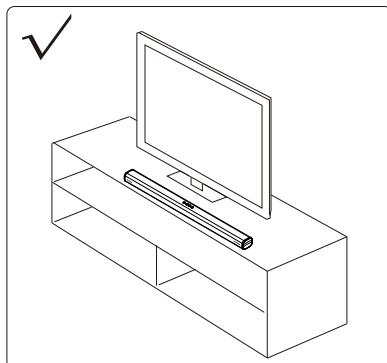
## Pair up Soundbar with Wireless Surround Speaker and Wireless Subwoofer

1. Connects MNSBA44H soundbar system to power supply, soundbar system will be in standby mode: “- -” will be displayed on main soundbar, blue LED indicator on the rear of wireless surround speaker and on the rear of wireless subwoofer is slowly flashing, means main soundbar now is not pairing with wireless surround speaker and wireless subwoofer.
2. Press STANDBY button on main soundbar or on remote control to power on, press INPUT button to select AUX input mode.
3. Press and hold PAIR button on the remote control, “SUB PAIR” will be displayed on main soundbar. Meanwhile, press and hold PAIR button on the rear of wireless surround speaker and on the rear of wireless subwoofer until you see LED indicator on the rear becomes quickly flashing, they are now in pairing mode.
4. After about 20-30 seconds, the blue LED indicator on the rear of wireless surround speaker and on the rear of wireless subwoofer will stop flashing and remain blue to confirm a successful pairing with the main soundbar.
5. The units will now be able to pair automatically after this initial successful pair, even if they are switched off and on again. Remark: To make a successful pairing, ensure main soundbar, wireless surround speaker and wireless subwoofer you want to pair with each other is turned on and within connection distance range, and any other pairing devices should be switched off or on standby.

## Positioning the Sound Bar

### Place on a flat Surface

Place the soundbar horizontally on a flat surface such as a TV unit or shelves and align it centrally with the TV screen. Allow some space between the speaker and the wall. Don't place inside a cabinet or an a walled shelf. Follow this guidance for best sound output and good airflow around the soundbar.

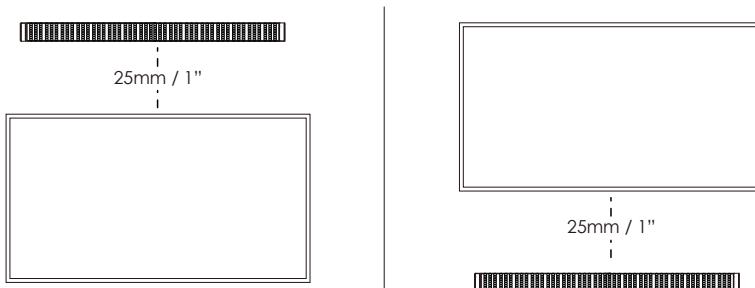


## Mount on the wall

### WARNING:

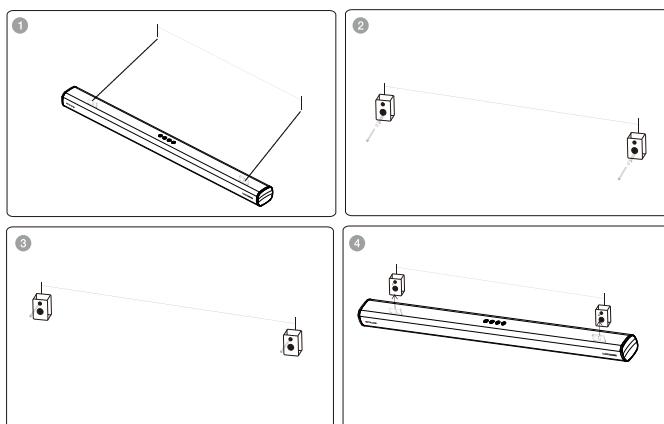
If you don't feel confident to correctly and securely wall-mount the soundbar, Seek the assistance of an experienced person or professional.

Install the speaker on a vertical, fast, reinforced area of wall. For plaster walls, it is recommended to screw into wall studs for greater security. For optimum performance, allow at least 25mm/1" distance between the soundbar and the TV.



### Follow below steps to mount the sound bar on the wall

1. Make 2 holes on the wall with distance same as the wall bracket on the soundbar
2. Put the plastic anchors onto the wall and secure the screws to the plastic clip, do not tighten the screws all the way make sure leave some space
3. Attached the 2 EVA pads onto the wall mount bracket. This will make sure that there is enough room between the wall and the soundbar outlet, minimum 15mm
4. Once the screws securely fastened, hang the sound bar over by inserting the screws onto the wall mount bracket



## Using the Soundbar

- Before connecting the AC power cord, ensure you have completed all other connections.
- Risk of product damage! Ensure that the power supply voltage corresponds to the voltage printed on the back or the underside of the unit.
- Connect the mains cable to the AC IN of the unit and then into a mains socket.
- Power cord quantity and plug type vary by regions.

## Basic Operation

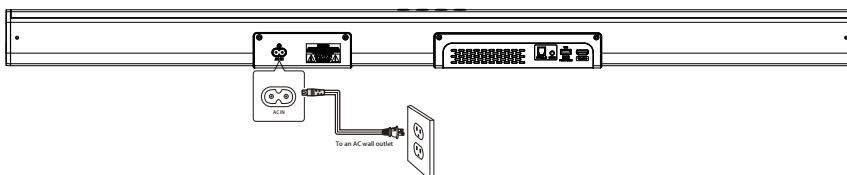
1. Press the power button on either the remote control or the soundbar to turn on the soundbar.
2. Switch on the connected device (such as TV, playback devices, game console etc).
3. Press the input button on either the remote control or the soundbar to select your desired input source.

Input Source	Description
TV(eARC)/ OPTICAL	Audio from TV (via TV(eARC)/TV(ARC) port or OPTICAL jack)
AUX	Sound from a connected device (via AUX port)
BLUETOOTH	Sound from a Bluetooth connected device
USB	Sound from a USB storage device

★ **Note: Keep the soundbar display mode to be same as your selected input source.**  
For example, if your selected input source is Bluetooth, you should see BT displayed on soundbar in the meanwhile.

## Power ON and OFF

1. Plug in the power cord with one side to AC IN on soundbar and the other side to an AC wall outlet (see the following diagram). When you connect the soundbar to the main socket, the unit will be in STANDBY mode, firstly it will display “- -”
2. Switch on the soundbar by short-pressing ⏪ button on soundbar or on remote controller. After 12s, the default input mode will automatically appear on display screen.
3. Press and hold the ⏪ button on soundbar or on the remote controller for 2 seconds to switch it off, and then disconnect the main plug from the main socket if you want to switch the unit off completely.



## Auto Standby

1. The unit will automatically turns to standby mode when no audio input is received for 20 minutes.
2. If the TV or the external unit is disconnected, switched it off
  - To switch the unit off completely, remove the mains plug from the mains socket.
  - Please turn the unit off completely to save energy when not in use.
3. The screen will be turned off for around 20 seconds without any operation, when pressing the power buttons on the soundbar or on remote control or the using phone's volume increase or decrease, the display will be waken up again.

## Select Modes

1. Press the  button repeatedly on the soundbar or press the INPUT button on the remote control to select the Bluetooth, AUX, OPTICAL, TV(eARC), USB mode. The selected mode will show on the display.
2. Below are input mode names appearing in the soundbar display:  
 -Bluetooth Pairing mode,  -AUX mode,  -Optical mode,  -TV(ARC) mode,  -TV(eARC) mode,  -USB mode

### ★ The port of TV(eARC) are support Video & Audio

**Audio: maximum supported audio content is Dolby Atmos, Dolby Digital, Dolby Digital Plus, Dolby TrueHD, Dolby Surround.**

**Under HDMI eARC input source, if you didn't connect soundbar to your TV,  will be displayed on soundbar; If soundbar connected to your TV(ARC) connector,  will be displayed on soundbar; If soundbar connected to your TV(eARC) connector,  will be displayed on soundbar.**

## Playing Audio via BT Connection



Through Bluetooth, connect the Soundbar with your Bluetooth device (such as an iPad, iPhone, iPod touch, Android phone, or laptop), and then you can listen to the audio files stored on the device through your Soundbar speakers.

## What you need

- A Bluetooth device which supports Bluetooth profile A2DP, AVRCP and with Bluetooth version as 5.0.
- The maximum operational range between the Soundbar and a Bluetooth device is approximately 8 meters (26.2 feet).

1. Turn on the soundbar system and short-press  button repeatedly on the unit or **INPUT** button on the remote control to switch the soundbar system to Bluetooth mode and LED display  on the main soundbar will flicker in the Bluetooth pairing mode.
2. On the Bluetooth device, switch on Bluetooth, search for and select **Monster Soundstage Pro** on your Bluetooth list to start connection (see the user manual of the Bluetooth device on how to enable Bluetooth).
3. Wait until you hear the voice prompt from the Soundbar. If the successfully connected,  stops flickering and is displayed on the display panel.
4. Select and play audio files or music on your Bluetooth device.
  - During play, if a call is coming, music play is paused. Play resumes when the call ends
  - If your Bluetooth device supports AVRCP profile, on the remote control you can press / to skip to a track, Press and hold the **DIMMER/RESE** button for more than 2 seconds to restore factory default settings; Press and hold **PAIR** button on the remote control for more than 2 seconds to disconnect paired bluetooth device or reconnect last disconnected bluetooth device.
5. You can use the volume buttons on the soundbar or on the remote controller to adjust the volume to your requirements
6. To exit Bluetooth, select other relevant input source.
  - When your switch back to Bluetooth mode, Bluetooth connection remains active.
7. Press the **VOL +/–** buttons to adjust the volume to your desired level.

## Notes:

- Having connection problems? Remove **Monster Soundstage Pro** from your device's Bluetooth history and ensure it's less than 10 meters away. Then try pairing again. To get the best sound quality, make sure there is a clear line of sight between the connected device and your soundbar.
- If your pairing device or connected device is switched off or manual disconnected, the soundbar will automatically enter pairing mode.
- The music streaming may be interrupted by obstacles between the device and Soundbar, such as wall, metallic casing that covers the device, or other devices nearby that operate in the same frequency.
- If you want to connect your Soundbar with another Bluetooth device, press and hold **Pair** on the remote control to disconnect the currently connected Bluetooth device.

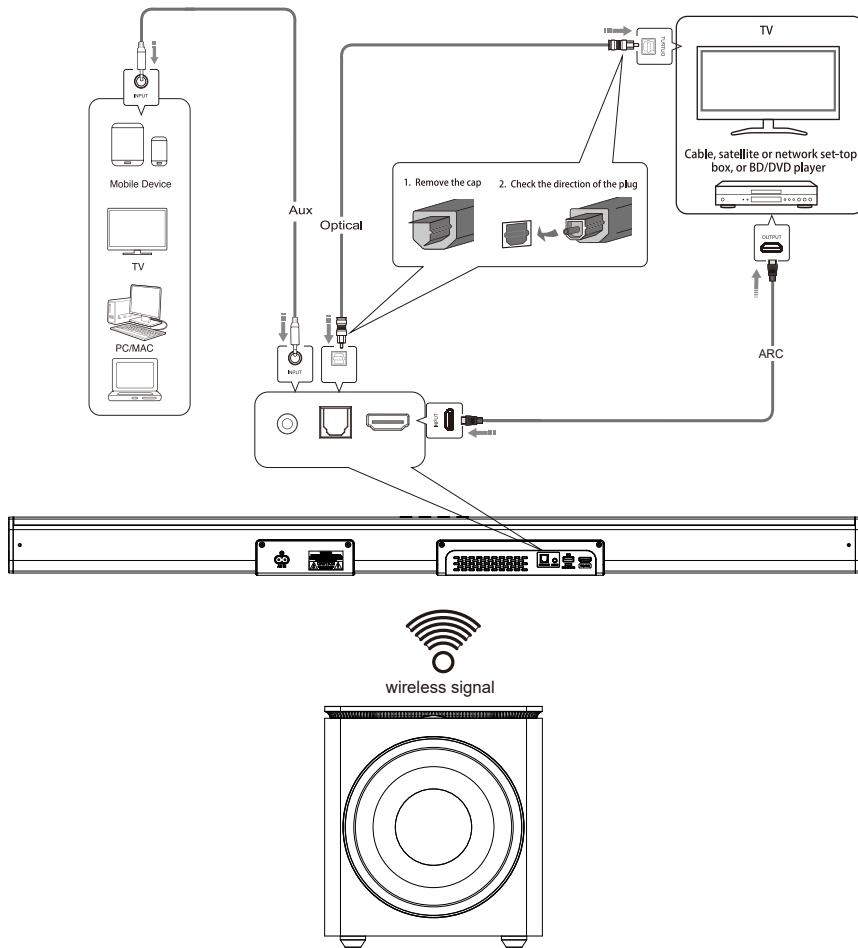
## Playing Audio via USB Port

The soundbar automatically switches to USB input mode with the LED display  when a USB flash drive is inserted (this mode isn't selectable on the soundbar or remote control unless a USB flash drive is connected).

1. Ensure that your USB flash drive contains MP3 audio files (other file types not supported)
2. Connect the USB flash drive to the USB port on the main soundbar (or your own USB extension cable connected to the USB port); music will automatically play with LED display "00:00", when music is played on, the play time will be automatically displayed on the screen.
3. Press the **VOL +/–** buttons to adjust the volume to your desired level.
4. During playback:

	Start, pause or resume play.		Skip to the previous or next track.
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# ★ Connections



## Playing Audio via Audio input(Aux)Connection

- Use a 3.5mm to 3.5mm audio cable to connect the PC, tablet, smartphone, TV's headphone socket to the AUX socket on the soundbar.
- Use a RCA to 3.5mm audio cable to connect the Blue Ray DVD Player / TV's audio output sockets to the AUX socket on the soundbar.
- Then short-press the  button on the soundbar or on the remote controller to switch to audio input mode with LED display lighting up .
- In this mode, playback can only be controlled on your connected device

**Note:** For some computer, you may need to access the audio control panel to manually set the soundbar as above picture.

## Optical Mode

Using an optical cable, connect the OPTICAL connector on your Soundbar (Optical digital input) to the OPTICAL OUT connector on the TV or other device. The TV or other device must have an optical digital output.

Proceed as follows:

- Connect the optical cable to the OPTICAL jack on the rear of the soundbar.
- Connect the other end of the optical cable to audio output jack on TV or other device.
- Set TV to PCM Stereo or Stereo 2.0.
- Start playing on the TV
- Press the source input button on the soundbar or remote control to activate the corresponding mode (the OPTICAL mode) to open optical digital input of your soundbar. After successfully connected, the LED display will show OPT1. Operate your audio device directly for playback features.
- Press the **VOL +/-** buttons to adjust the volume to your desired level.

## TV(eARC) MODE

### Connect to TV(eARC) Socket

Some 4K HDR TVs require the ARC input or picture settings to be set for HDR content reception. For further setup details on HDR display, please refer to the instruction manual of your TV.

#### ★ Option 1: TV(eARC) (enhanced Audio Return Channel)

Your Soundbar supports HDMI with enhanced Audio Return Channel TV(eARC). If your TV is TV(eARC) compliant, you can hear the TV audio through your Soundbar by using a single ARC cable.

1. Use a High Speed ARC cable, connect TV(eARC) on the soundbar to TV(eARC) connector on your TV.

2. Then short-press  button on the soundbar or **INPUT** button on the remote controller to switch to TV(eARC) mode. After successfully connected, the LED display will show ERRC. (If TV support TV(ARC), LED display will show ARC)

3. Press the **VOL +/-** buttons to adjust the volume to your desired level.

4. If you wish, you can change the audio settings by using the relevant buttons on the remote controller.

#### ★ Note:

- Your TV must support the ARC-CEC and TV(eARC) function. ARC-CEC and TV(eARC) must be set to be on.
- The setting method of ARC-CEC and TV(eARC) may differ depending on the TV. For details about TV(eARC) function, please refer to your TV owner's manual.
- Only ARC 1.4 compatible cables can support the TV(eARC) function.
- The enhance Audio Return Channel function enables an ARC compatible TV to send the audio stream to ARC OUT of the unit.

## TROUBLESHOOTING

PROBLEM/TROUBLE	POSSIBLE CAUSE	SOLUTION
There is no sound output from soundbar.	Another input source is selected.	Select an appropriate input source.
	The mute function is activated.	Cancel the mute function.
	The volume of soundbar or TV/other device is adjusted too low.	Increase the volume level on soundbar or by remote control or on TV.
	The power cable of the unit is not connected properly.	Make sure that the power cable of the unit is connected to an AC wall outlet securely.
	Input jacks on a playback device are connected.	Connect the input jack on the soundbar and the output jack on the playback device.
	Signals that the soundbar cannot playback when being input.	When soundbar and TV or other devices are connected by an audio cable through HDMI eARC port output. Select the correct audio input and output. Make sure the digital audio output setting on the playback device to PCM format. Since the output format of our soundbar is PCM, if it is used, the decoding format of TV or other devices will be adjusted to PCM state.
The sound is distorted or echoed.	TV volume is not muted.	If you play audio from TV through the soundbar, make sure that the TV is muted.
The volume decreases when the unit is turned on.	The automatic volume adjustment function is activated. To prevent excessive loudness, the unit automatically controls its volume within a certain level when the unit is turned on.	Turn up the volume as required.
Noise is heard.	The soundbar is too close to another digital or high-frequency device.	Move those devices away from the sound bar.
The unit cannot be operated by using the remote control.	The unit is out of the operating range.	Use the remote control within the operating range.
	The batteries are weak.	Replace with new batteries.
	The remote control sensor of the soundbar is exposed to direct sunlight or strong lighting.	Adjust the lighting angle or reposition the soundbar. Make sure our product cannot be used in sunlight.
The TV cannot be operated by using the TV's remote control.	The unit is blocking the TV's remote control sensor.	Position the unit so that it does not obstruct the TV's remote control sensor.
A device cannot connect the soundbar or the unit cannot be connected to a Bluetooth device.	Bluetooth function of the device is not activated, not paired or connected correctly.	Restart the soundbar and try pairing again. You have not enabled the Bluetooth function of the device; see the user manual of the device on how to enable the function and correctly connected the device. The sound bar is already connected with another Bluetooth device. Disconnect the connected device, and then try again.
	Bluetooth is not selected as the input source.	Select Bluetooth as the input source.
	The unit is connected to a different Bluetooth device.	Un-pair the Bluetooth device that is currently connected and pair with the desired Bluetooth device.
	The unit is too far away from the Bluetooth device.	Move the Bluetooth device closer to this unit.
	A device emitting electromagnetic waves (such as a microwave oven, a wireless device and so on) may be placed nearby.	Do not use this unit near devices that emit electromagnetic waves.
	The Bluetooth device that you are using may not support the protocol.	Use a Bluetooth device that supports the protocol.
	The connection profile registered in the Bluetooth device may not be functioning correctly for some reason.	Delete the connection profile in the Bluetooth device and then connect the Bluetooth device to this unit.

PROBLEM/TROUBLE	POSSIBLE CAUSE	SOLUTION
Sound quality of audio play from a connected Bluetooth device is poor and connection is not stable.	The Bluetooth reception is poor.	Move the device closer to the soundbar, or remove any obstacle between the device and the sound bar.
No sound can be heard or sound breaks (Bluetooth mode)	The volume on the Bluetooth device may be too low.	Raise the volume on the Bluetooth device.
	Bluetooth is not selected as the input source.	Select the Bluetooth as the input source.
	Playback on the device has not been performed.	Perform playback on the device.
	The sound output on the Bluetooth device may not be set to this unit.	Select this unit as the output device on the Bluetooth device.
	The connection to the Bluetooth device was cut off.	Connect with the Bluetooth device one more time.
	The unit may be too far away from the Bluetooth device.	Move the Bluetooth device near this unit.
	A device emitting electromagnetic waves (such as a microwave oven, a wireless device and so on) may be placed nearby.	Do not use this unit near device that emit electromagnetic waves.
There is no sound from soundbar - TV(eARC) Mode	Incorrect HDMI cable is used causing no signal to be sent to soundbar. Incorrect input mode is selected.	1. Make sure that the user connected TV and sound bar by a 19-core ARC cable. 2. The soundbar and TV are connected through TV(eARC) Cport output; make sure that the TV is TV(eARC) or TV(ARC) compliant. 3. Set the TV to TV(eARC) or TV(ARC) (CEC). Set the audio output mode of TV to PCM format. (Or refer to your TV user manual)
There is no sound from bar (OPTICAL Mode)	OPTICAL cable might be damaged and no signal is received by the soundbar due to a failed connection and incorrect operation mode selected.	1. Replace the OPTICAL cable with a new one to connect. 2. Set your TV audio output to PCM format. (Pls refer to your TV user manual)
There is no sound from sound bar (USB mode)	USB file type is not support & Soundbar doesn't switch to USB input mode automatically when USB is inserted.	Make sure that USB flash drive contains MP3 files because other file types are not supported. Switch the input mode once again, then playback again.



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## ★ What is DOLBY ATMOS®?

Dolby Atmos® transports you from the ordinary into the extraordinary with breathtaking, moving audio that fills your room and flows above and around you. Dolby Atmos gives you amazing experience you have never heard before by overhead sound, and all the richness, clarity, and power of Dolby sound.

## ★ Using DOLBY ATMOS®:

DOLBY ATMOS is only available in TV(e-ARC) mode. For the details of the connection, please refer to "HDMI Connection".

1. To use Dolby Atmos® in TV(e-ARC) mode, your TV has to support Dolby Atmos®.
2. Make sure that "No Encoding" is selected for bitstream in the digital audio output of the connected external device (e.g. Blu-ray DVD player, TV etc.).
3. While entering Dolby Atmos / Dolby Digital Plus format, the soundbar will show DOLBY ATMOS / DOLBY SURROUND.
4. Set the audio output sampling rate to 192 kHz if you can adjust it.

This soundbar supports 4K Pass through and DOLBY VISION. When you play a disc which supports 4K video signal, the signal can be delivered to your TV.

## ★ Note:

- The full Dolby Atmos experience is only available when the Soundbar is connected to the source via a HDMI 2.0 cable.
- The Soundbar will still function when connected via other methods (such as a Digital Optical cable) but these are unable to support all of the Dolby features. Given this, our recommendation is to connect via ARC, in order to ensure full Dolby support.

# DISPUTES

Model: MNSBA44H

ALL DISPUTES ARISING IN ANY WAY FROM THIS LIMITED WARRANTY OR THE SALE, CONDITION OR PERFORMANCE OF THE PRODUCT SHALL BE RESOLVED EXCLUSIVELY THROUGH FINAL AND BINDING ARBITRATION, AND NOT BY A COURT OR JURY.

Any such dispute shall not be combined or consolidated with a dispute involving any other person's or entity's Product or claim, and specifically, without limitation of the foregoing, shall not under any circumstances proceed as part of a class action.

The arbitration shall be conducted before a single arbitrator, whose award may not exceed, in form or amount, the relief allowed by the applicable law. The arbitration shall be conducted by the American Arbitration Association (AAA) pursuant to its Consumer Arbitration Rules (AAA Rules). The Federal Arbitration Act governs this provision. The arbitrator shall decide all issues of interpretation and application of this arbitration provision and the Limited Warranty.

For any arbitration in which your total damage claims, exclusive of attorney fees and expert witness fees, are \$5,000.00 or less ("Small Claim"), the arbitrator may, if you prevail, award your reasonable attorney fees, expert witness fees and costs as part of any award, but may not grant its attorney fees, expert witness fees or costs unless it is determined that the claim was brought in bad faith. In a Small Claim case, you shall be required to pay no more than half of the total administrative, facility and arbitrator fees, or \$50.00 of such fees, whichever is less, and Russell Distribution Company, LLC shall pay the remainder of such fees. Administrative, facility and arbitrator fees for arbitrations in which your total damage claims, exclusive of attorney fees and expert witness fees, exceed \$5,000.00 ("Large Claim") shall be determined according to AAA Rules. In a Large Claim case, the arbitrator may grant to the prevailing party, or apportion among the parties, reasonable attorney fees, expert witness fees and costs. Judgment may be entered on the arbitrator's award in any court of competent jurisdiction.

This arbitration provision also applies to claims by you, the purchaser of the Product, and all those in privity with you, including your family members, beneficiaries and assigns, against Russell Distribution Company, LLC's parent(s), subsidiaries and affiliates, any person or entity that licensed, supplied, sold or distributed the Product, and each of their officers, employees, representatives, licensors/licensees, agents, beneficiaries, predecessors in interest, successors, and/or assigns.

You may opt out of this dispute resolution procedure by providing notice to Russell Distribution Company, LLC no later than 30 calendar days from the date of the first consumer purchaser's purchase of the Product. To opt out, you must send notice by e-mail to Russell Distribution Company, LLC at [support@mymonsteraudio.com](mailto:support@mymonsteraudio.com), with the subject line: "Arbitration Opt Out." You must include in the opt out e-mail (a) your name and address; (b) the date on which the Product was purchased; (c) the Product model name or model number; and (d) the IMEI or MEID or Serial Number if applicable, if you have it. Alternatively, you may opt out by calling 1-800-976-0677 no later than 30 calendar days from the date of the first consumer purchaser's purchase of the Product and providing the same information. These are the only two forms of notice that will be effective to opt out of this dispute resolution procedure. Opting out of this dispute resolution procedure will not affect the coverage of the Limited Warranty in any way, and you will continue to enjoy the benefits of the Limited Warranty.

**To obtain warranty service,  
please contact technical support with questions**

Email: [support@mymonsteraudio.com](mailto:support@mymonsteraudio.com)

Do not return this product to the store. Visit: [MyMonsterAudio.com](http://MyMonsterAudio.com)

## **Limited Warranty**

### **Model: MNSBA44H**

This Monster-branded product, marketed as new, in the original carton to the original purchaser ("Product"), is warranted by Russell Distribution Company, LLC against manufacturing defects in materials and workmanship for a limited warranty period of Ninety (90) Days for Labor and One (1) year for Parts. This Limited Warranty is conditioned upon proper use of Product by the Purchaser.

This Limited Warranty does not apply to store display products and product sold as a "marked down" special, in "as is" condition, "close outs", "liquidation and clearance sales", "open box", products missing accessories, or no fault found.

Proof of purchase in the form of a Bill of Sale, Receipt or Received Invoice is evidence the Product is within the limited warranty period. The Bill of Sale, Receipt or Received Invoice must be presented as a pre-condition to obtaining the limited warranty service.

This limited warranty begins on the original date of purchase and is valid only on Products purchased through authorized dealers and used in the United States, and Puerto Rico, by the original Purchaser. To receive warranty service, the Purchaser must first contact us for problem determination and service procedures. The original dated bill of sale, receipt or received invoice must be presented upon request as proof of purchase.

We will repair your product or if repairs cannot be made, we will replace it at no charge with the same or similar product. The Product is defective as specified in this limited warranty during the limited warranty period, we may use new or remanufactured parts to repair the Product. All replaced parts and products become our property and must be returned to us. Replacement parts and products assume the remaining original limited warranty, or ninety (90) days, whichever is longer.

Product freight must be prepaid by you, the original Purchaser and shipped in either its original packaging or packaging affording an equal degree of protection. We will not be responsible for or obligated to replace damaged Products.

If the Product is received damaged, it is your responsibility as the consumer to file a claim against the carrier. We will only store the damaged Product for 30 days and reserve the right, in our sole discretion, to dispose of the damaged Product or ship it back to you at your expense after 30 days.

This limited warranty covers manufacturing defects in materials and workmanship encountered in normal, and except to the extent otherwise expressly provided for in this statement, noncommercial use of this Product, and shall not apply to the following, including, but not limited to: Damage which occurs in shipment; delivery and installation; applications and uses for which this Product was not intended; altered Product or serial numbers; cosmetic damage or exterior finish; accidents, abuse, neglect, fire, water, lightning or other acts of nature; use of products, equipment, systems, utilities, services, hardware, supplies, accessories, applications, installations, repairs, external wiring or connectors not supplied or authorized by us or the manufacturer, which damage this Product or result in service problems; incorrect electrical line voltage, fluctuations and surges; customer adjustments and failure to follow operating instructions, cleaning, maintenance and environmental instructions that are covered and prescribed in the instruction book; reception problems and distortion related to noise, echo, interference or other signal transmission and delivery problems; burned-in images. Uninterrupted or error-free operation of the Product is not warranted.

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