


USER MANUAL

Model No: ZR-M95BT



Keep Health Always Around you!

Dear Valued Customer

Thank you for purchasing our Hearing Aids.

Our hearing aids are professional instruments designed to help people with hearing loss to hear better.

Please read these instructions carefully before using them. You should use and care for your hearing instruments to prolong the life of your hearing instruments.

Basic Product Information

• Product Name

In-Ear Bluetooth Earphone

• Product Model

ZR-G400BT

• Product Size

65*29*30 mm/ 25.6*11.4*11.8 In

• Structure Composition

In-Ear Bluetooth Hearing Aid is composed of Main unit, battery and ear tips

• 16-Channel Signal System

One of the key features this product is its 16-channel signal system, which efficiently processes sounds by frequency into separate channels for a more personalized listening experience. This system is complemented by 3 WDR (Wide Dynamic Range Compression) adjustments tailored to individual tracks, providing greater accuracy and authenticity

• Applicable Scope

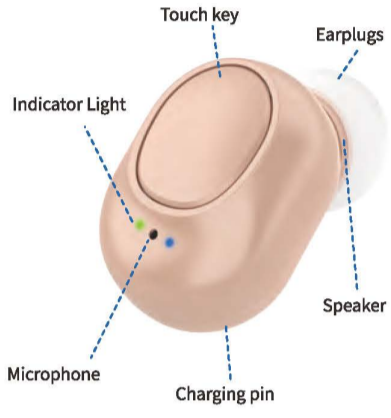
For the group with hearing loss.

• Contraindications

Acute otitis externa, otitis, chronic purulent otitis media (in the period of pus infection), acute suppurative otitis media and allergic otitis media.

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Main Structure



Touch key

Indicator Light

Microphone

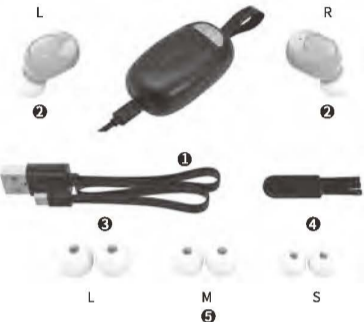
Charging pin

Earplugs

Speaker

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All Accessories



1.Charging case *1

2.Hearing Aids *2

3.USB cable*1

4.Cleaning brush*1

5.Silicone ear dome*6

6.User manual*1

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Operating Instructions

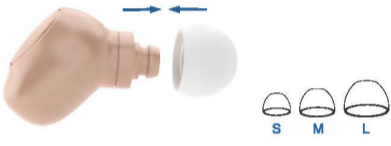
Instruction

1.The hearing aid comes with 4 pairs of silicone earmuffs. Choose the one that fits best. Wrong size of ear domes may cause whistling. 2.The device has a memory function. It will Automatically remembers the mode and volume level.

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How to apply ear dome

Place the earmuff over the notch on the hearing aid to fit it.



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Insert the hearing aid slowly into the ear canal until it is close to the ear canal and feels comfortable.

3

Do not cover the microphone hole with your hand while adjusting, as this may cause howling.

Hearing aid mode

Mode 1: "Indoor mode"

Indicates Normal Listening Mode. For most daily communication and watching TV.

Mode 2: "Outdoor mode"

Indicates Noisy Environment Mode. For party, in plane or other noisy situations

Double-click Beep-1

Bluetooth Indicator: Green light and blue light flash slowly alternately

Headset Sync

When the two headsets are removed from the charging bay, they are automatically synchronized. Sync success tone: TWS connected.

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Hearing aid matching

Pairing with mobile phones

Automatic pairing

1> Take out the headset from the charger, will automatically open the Bluetooth to search. Turn on your phone's Bluetooth, search: M95-BT, then click pairing. (No pairing within two minutes, the headset Bluetooth into sleep mode)

Connect manually

2> Manually open the Bluetooth: click the button 3 times to open the Bluetooth. Turn on the mobile phone Bluetooth, find M95-BT, and then click the pairing. (No pairing within two minutes, the headset Bluetooth into sleep mode)

3> Bluetooth Indicator: Green light and blue light flash slowly alternately.

Connection success

1.(Beep): Connected. 2.Indicator: Green light blinks for 1 minute, then goes out. 3.Click once to: answer/end the call.

Reject call

Press and hold for 3 seconds.

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Troubleshooting

TROUBLE SHOOTING	POSSIBLE CAUSES	THE SOLUTION
NO SOUND FROM HEARING AIDS	Not worn correctly. Infrared light not detected	Remove the hearing aid and reinsert it at the correct angle until sound is produced.
	Dead battery	Recharge until the white light comes on
	Clogged microphone port	Clean the microphone port
WEAK AND MUFFLED SOUND	Clogged earbuds	Clean the ear tips
	Low battery	Connect the hearing aid to the charger and charge it
	Volume too low	Turn up the volume
	Loose earphones	Tighten the ear tips
	Clogged earbuds	Clean the ear tips
FEEDBACK WHISTLING	Hearing loss	Consult your hearing care professional or physician
	Too much sound in the ear canal	Clean the ear canal and seek medical advice if necessary
	Wearing hearing aids incorrectly	Readjust the hearing aid
CHARGING USB NOT ILLUMINATED	Wearing earplugs incorrectly	Replace the earplugs with suitable ones
	Charging light does not light up after the hearing aid has been put in and cannot be charged	Check that the adapter is plugged in. Check that the 110/220 AC socket is powered for poor contact
	USB cable not plugged in	Check that the USB cable is not loose at both ends.

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Power on/off instructions

•Powering On

1. If the headset is off Press and hold the Main Button for 5 seconds to start. 2.it will start automatically after it being picked up from the charging chamber for 8 seconds. 3.prompt tone/Power on 4.Indicator:green light glows for 1 seconds.

•Power Off

1. When the headset is on, press and hold for 5 seconds to power off. 2. When the headset is placed in the charging bay, it will automatically turn off. 3. If Bluetooth is not used for 5 minutes, the Bluetooth function will automatically turn to standby. 4. Beep sound: Power off 5. Indicator: Blue light lights for 1 second


•Delete pairing list (restore factory settings)

1. In the off state, press and hold the button for 8 seconds. Until the green light and blue light at the same time, then clear the pairing list (restore factory settings), the headset will enter a separate pairing mode, please put into the charging bay, in the take out for synchronization. 2.Prompt sound: beep 3.Indicator:Green & blue light will flash for 1 second when clearing the pairing

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Charge Saturation


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Charging Indicator Blue light is on.

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Green light illuminates for 1 minute, then turns off

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•Place the headset in the charging bay and The digital LED light will illuminate and indicates the battery level in the battery compartment.


•The blue light on the headset will also illuminate to indicate that it is charging.

•When the blue light turns off, the hearing instrument is fully charged.

•It takes 5-6 hours for the charging unit to be 100% charged. Fully charged charger can charge hearing aid 5-6 times. Suitable charger adapter: 5V, 2A.

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Listening mode lasts 15 hours, Bluetooth mode lasts 6 hours

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Product Specifications

Charger battery capacity: 300mAh

Charging bay range: 90-110 hours

Charger charging time: 2 hours

Handset endurance: 15 hours

Bluetooth 6 hours

Normal Operating Conditions	
Ambient Temperature	0°C~ 40°C;
Relative Humidity	≤80%;
Atmospheric Pressure	86KPa ~ 106kPa;
Working Voltage	D.c.3.7V
Product Electroacoustic Performance	
Maximum OSPL90	≤120dB±3dB
Output Sound Pressure Level (250Hz frequency range band)	115dB±AdB
Full Range Sound Pressure Level (20-20KHz frequency range)	45dB±5dB
Equivalent Input Noise Level (1kHz frequency range)	≤8dB±3dB
Frequency Response Range (100-8000Hz)	400Hz~4500Hz
Total Harmonic Distortion (1kHz frequency range)	≤7±3%
Rechargeable Battery	Lithium Polymer Battery, Capacity
Capacity	50mAh, DC3.7V
Rated Operating Current:	≤10mA

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Precautions, Warnings

1. Before wearing a hearing aid, you should have a professional hearing test and be under the supervision of a physician.

2. Protect from moisture, shock and heat.

3. Do not immerse your hearing instruments in water. Before swimming, remove the headset and place it in the charging case. After swimming or bathing, wait until the ear canal is dry before putting the hearing aid back on.

4. After removing the hearing instrument at night, place the hearing instrument in the charging case to charge. Avoid exposure to strong light, high temperature and high humidity.

5. The outside of the hearing instrument should be kept clean. Dirt inside the earplugs should be cleaned frequently.

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and A Note on Advice

6. Hearing aids should be protected from electromagnetic radiation and should not be used in high-frequency thermotherapy or radiation therapy.

7. Do not use in potentially explosive atmospheres or hazardous conditions.

8. Hearing aids should not be disposed of with normal municipal waste. Since hearing aids have built-in batteries, please use battery disposal facilities to protect the environment.

9. Do not allow children to play with the product and accessories to avoid injury to children or possible damage to the device.

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Product Maintenance

1. Please charge the hearing aid well in advance if it is not going to be used, that there is enough power for use. 2. Use a clean, soft cloth to clean the hearing instrument case. 3. Please clean and disinfect the ear plugs with pure warm water.

Disposal Of Waste And Residue

1. There is a battery inside this product, and the host has electronic components. 2. Disposal should comply with the corresponding national laws and regulations.

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Hear The world Again

This device complies with part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

Any Changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

Note: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

RF warning for Portable device: The device has been evaluated to meet general RF exposure requirement. The device can be used in portable exposure condition without restriction.