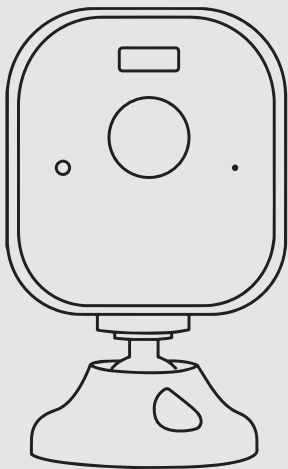


Graycom



Security Camera

User Manual



Claim 1-Year
Warranty for your device



Email :

aftersale@rraycom.com



Phone :

(Sun. - Thur. 8pm - 12pm) **+1 2027384449**



Facebook :

Rraycomz@gmail.com

If you have any after-sales questions
please contact us

Packing List



Camera *1

Bracket *1

User Manual *1

Mounting Kit *1



Power Adapter *1



① LED

② Light Sensor

③ Indicator

④ MIC



① TF Card

② Loudspeaker

③ Reset

④ Micro USB port

Indicator Light Definition

Solid Red - Powered on	
Red light flashes - Ready for configuration	
Blue light flashes - Camera is connecting	
Solid Blue - Wifi connected	

Important



Please download the videos and take out the Micro SD card before reset the camera.

Otherwise,
all the data stored in the cloud & memory card
will be deleted after reset.

Step 1

Download the APP



Please search for the "24H CAM" APP from Google Play or APP Store.

Step 2

24H CAM registration



Tap on "Sign Up" to begin, please follow the steps to enter your Email and Verification Code.

You can enter the Account information or skip twice. Skip button is at the top right corner.

Step 3

Preparations before configuration



2.4Ghz



5Ghz



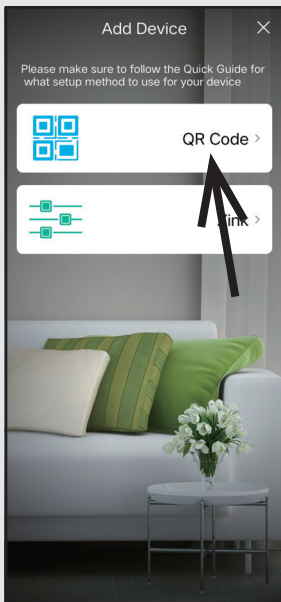
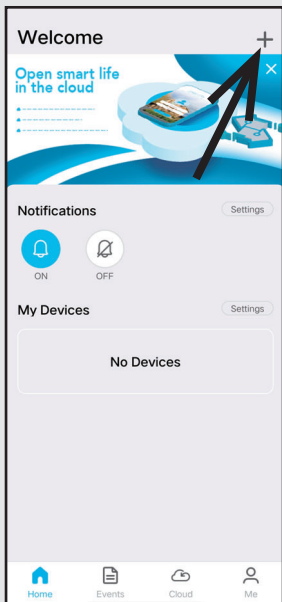
- 1:** Make sure your smartphone is connected to the 2.4Ghz WiFi and the WiFi is visible.
- 2:** Turn on the location service on your smartphone.
- 3:** Make sure the WiFi has 5Mbps upload speed at least.
- 4:** The camera only support 2.4Ghz WiFi.
- 5:** Plug the power cable into the device.

Step 4

Add the camera



- 1: Log in and tap the "+" button (Top right corner) on the "Home" page.
- 2: Tap on the "QR Code".

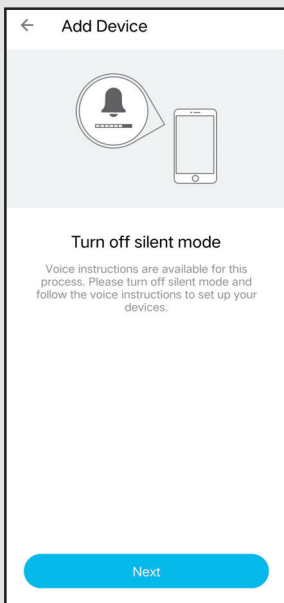
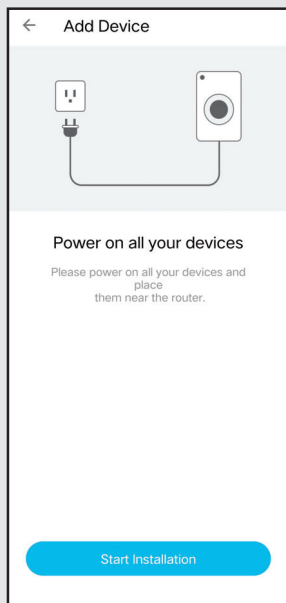


Step 5

Add the camera



- 3:** Please make sure the camera is powered on, and the indicator light is flashing red. Tap on the "Start Installation" button.
- 4:** Turn off the Silent mode on your phone then tap the "Next button" .We want to listen to the instructions from the APP.



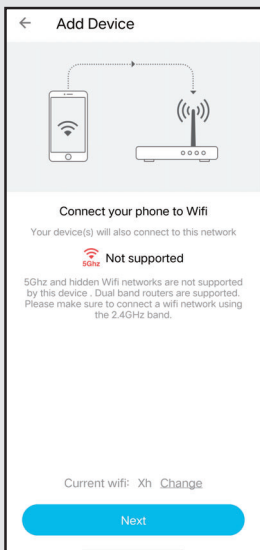
Step 6

Add the camera



5: Then the check if your phone is connected to the Home WiFi.

Tap on "Next" if it's connected.



Note:

If you didn't see your Home WiFi name displayed on the page, you need to turn on the Location service of your smartphone.

Step 7

Add the camera



- 6:** Enter the passwords of the home WiFi.
We want to make sure
there's no "Space" in the passwords.

 Add Device



Your device(s) will connect to

Xh

Password

.....|  

Please make sure that your WiFi password is correct.

Next

Step 8

Add the camera



- 7:** If you see the indicator light is flashing red, that means the camera is ready to scan the QR code on your smartphone.



Keep it at a distance of 6-8 inches.
You'll hear a beep when it's scanned successfully

If the camera didn't read the QR code, please see the troubleshootings below.

Note:

Please make sure there's no glare on the smartphone display.

If you see the solid red indicator light, you need to wait a few seconds, untill it's flashing red.

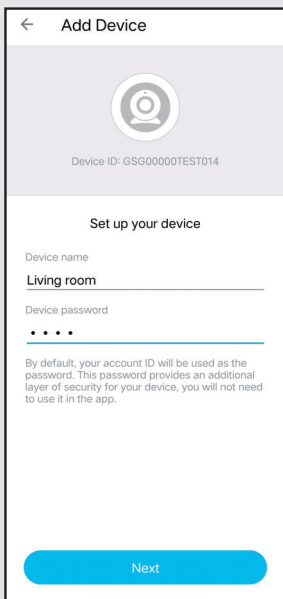
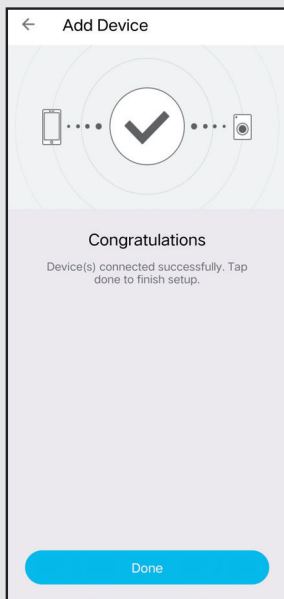


Step 9

Name the camera

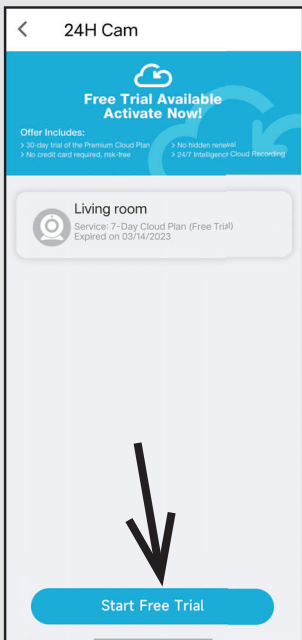


- 8:** Name the device, for example, Living room. Set the password, then the camera is connected successfully.





- 9:** The camera comes with a 30-day free trial of the cloud service.
Enjoy the 24/7 continuous recording videos on the cloud storage.



Zink Connection



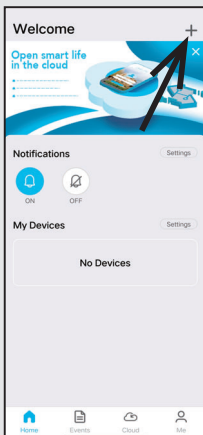
The Zink Connection method is a backup connection method. If the camera has difficulty scanning the QR code, we could connect the camera by following these steps.

Step 1

Add the camera



1. Log in and tap the "+" button
(Top right corner) on the "Home" page.

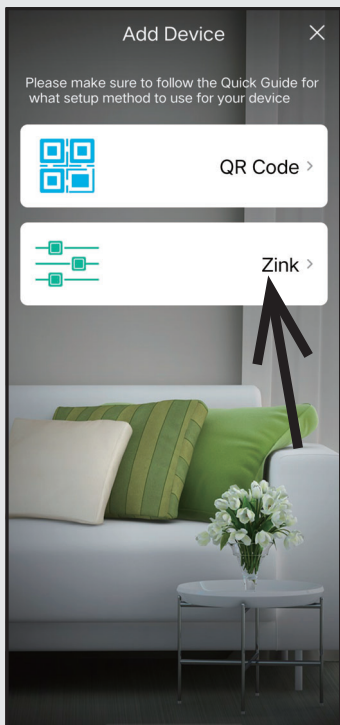


Step 2

Add the camera



2. Tap on the "Zink".



Step 3

Add the camera



3. Input the number of cameras you want to connect, and tap "Next".

The screenshot shows a mobile app interface titled "Zink Connection". At the top, there is a back arrow and the title. Below the title, the text "Number of wireless devices" is displayed. Underneath this text is a numeric input field containing the number "1". To the left of the input field is a minus sign button, and to the right is a plus sign button. A large black arrow points downwards from the input field to a blue rounded rectangular button labeled "Next".

Step 4

Add the camera

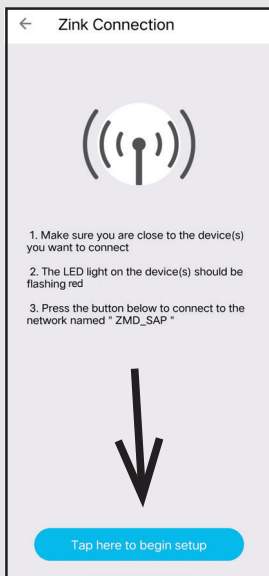


4. Please make sure the you're right next to the security cameras.

The indicator should be flashing red

Then tap the button below to connect to the WiFi named "ZMD_SAP" .

This is the WiFi of the camera,
there is no internet connection, which is fine.



Step 5 Add the camera



5. Once your smartphone is connected to the ZMD_SAP WiFi, the APP will lead us to the next step.

We need to select the Home WiFi, and enter the passwords of the Home WiFi.

←

24H Cam

Select the WiFi network and enter the password you would like your device to connect to.

5GHz networks and hidden WiFi networks are not currently supported. Dual band routers are supported. Make sure to select the SSID of 2.4GHz band.

WiFi Name

Tap to select a WiFi network

Password

Manual Setup

Xh

BCGS

fufei

fufei2.4

DIRECT-3F-HP Laser 136w

802

Refresh

←

24H Cam

Select the WiFi network and enter the password you would like your device to connect to.

5GHz networks and hidden WiFi networks are not currently supported. Dual band routers are supported. Make sure to select the SSID of 2.4GHz band.

WiFi Name

Xh▼

Password

.....Ⓢ✕

Manual Setup

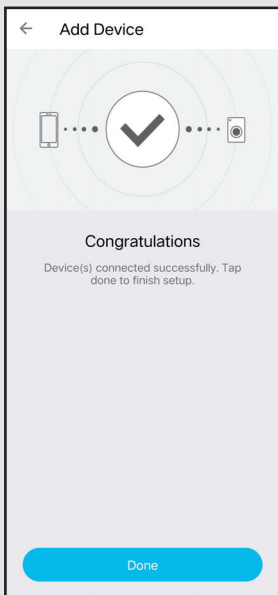
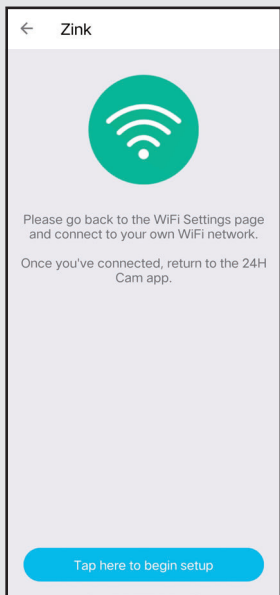
✓

Step 6

Add the camera



6. The 24H APP will automatically check if your phone/tablet could reach the server. If your phone/tablet reached the server, it will go to the Finish setup page. Otherwise, we just need to connect the phone/tablet to the Home Wifi.



FCC Statement

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

To assure continued compliance, any changes or modifications not expressly approved by the party.

Responsible for compliance could void the user's authority to operate this equipment. (Example- use only shielded interface cables when connecting to computer or peripheral devices).

This equipment complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions:

- (1) This device may not cause harmful interference, and
- (2) This device must accept any interference received, including interference that may cause undesired operation.

FCC Radiation Exposure Statement:

The equipment complies with FCC Radiation exposure limits set forth for uncontrolled environment. This equipment should be installed and operated with minimum distance 20cm between the radiator and your body.

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