

Model DHG-2000

# duit | dry house

## Instruction Manual

Thank you for purchasing Duit pet dry house. Please read this manual (including warranty) carefully and use the product correctly. In the case of quality problems caused by defective products, warranty service in the user's manual's (exchange, refund and after-sales service) and repairing are available. However, if the injury or health problems arise with the animal in use due to other reasons other than the problem arising from the product itself, it is not related to Duit pet dry house. This product is designed for authorized exporters only and can not be used in other countries. In addition, after-sales service other than the formal exporting country is not possible. The functions, components and designs of this product are subject to change without prior notice for quality improvement.

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## Product Composition

(If you buy only the dryer, the pole, connection socket, sanitary pad, and house are not included.)

x 12

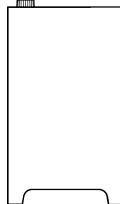
x 8



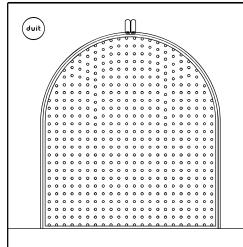
pole



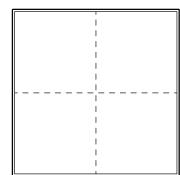
connection socket



dryer



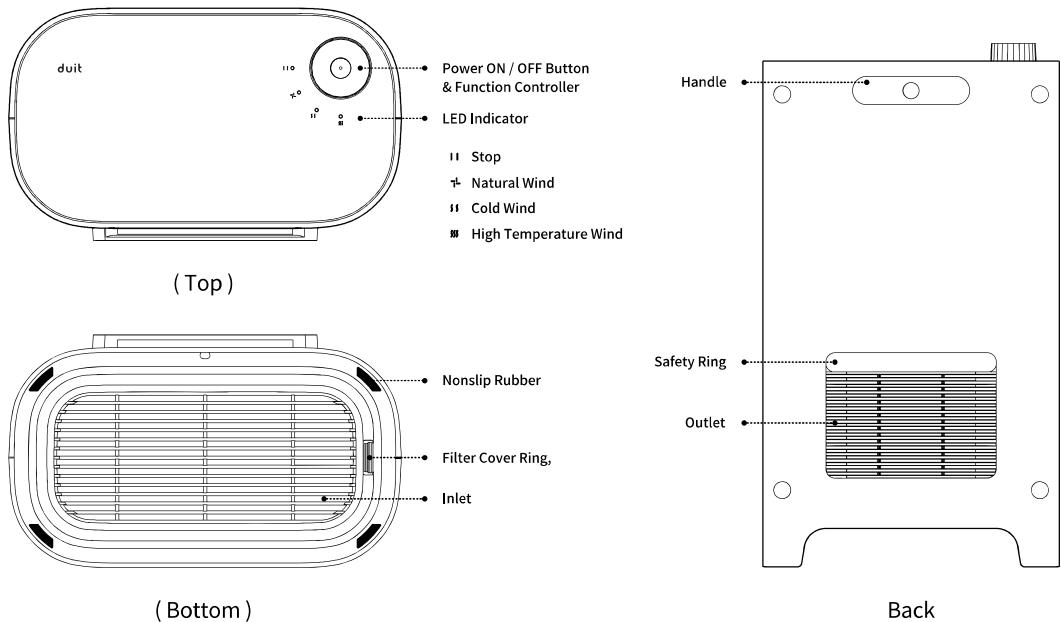
house



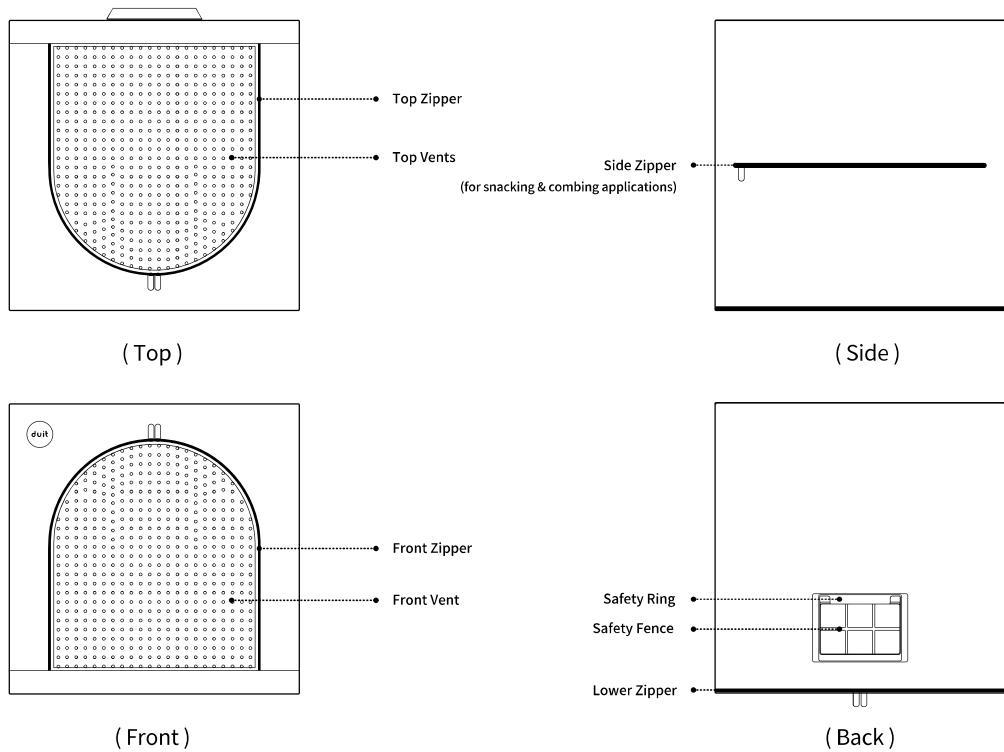
sanitary pad

## Dryer Part Name

P2



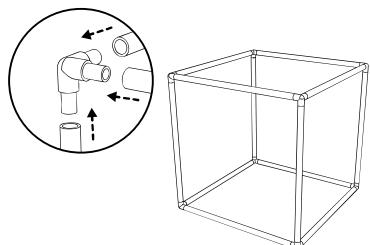
## House Part Name



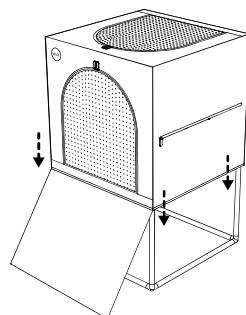
## Dry house assembly method

P3

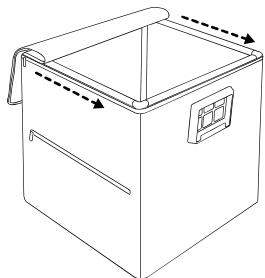
1 Assemble all 12 poles with 8 connection sockets.  
(Press it against the floor to prevent loose assembly.)



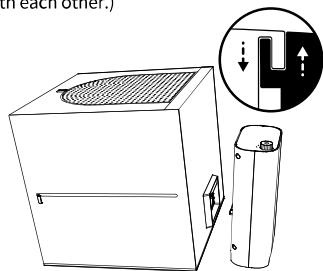
3 Align the house to each corner of the frame and slowly cover it with one corner at the same depth



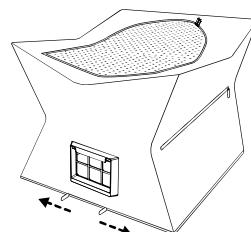
5 Hold the house and frame with both hands, then slowly close the bottom zipper. (Please note that the zipper may be damaged if you close the zipper with excessive force.)



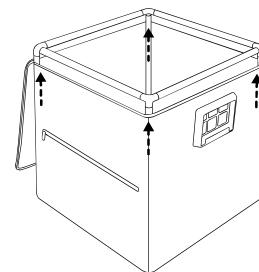
7 Hold the safety hook on the back of the house and lift the back of the house and attach it to the dryer. (Make sure that the top and bottom of each ring are correctly aligned with each other.)



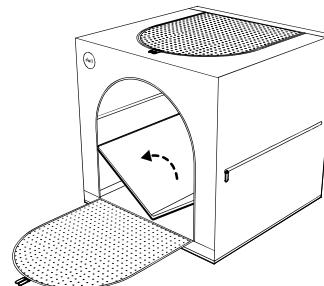
2 After unfolding the packed house, close all open zippers and open only the bottom zipper.



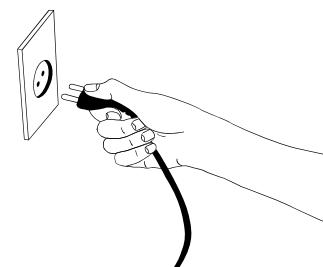
4 Turn over the house, check the position of each corner and frame, and pull the corner of the house upwards.



6 Put the sanitary pad, which came with the house, through the front zipper and spread it out.



8 When the power cord is plugged in, you can hear the startup beep sounds. Now everything is ready.

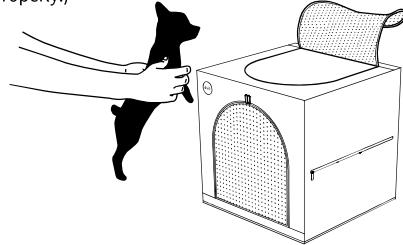


## How to use the dry house

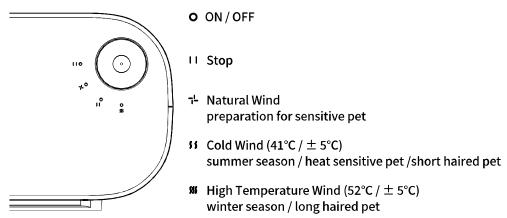
(Please make sure to keep the animal's hands and claws from hurting or damaging the product before use.)

P4

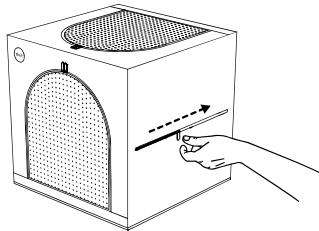
1 Open the top zipper and put the pet soon after fully removing water with towel after bathing. (If you do not remove enough water with a towel, it may not dry properly.)



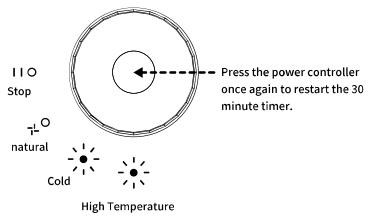
2 Press the power controller for at least 1 second to turn the power on, then turn it counterclockwise to select the desired mode.



3 When the dry mode starts, the timer that is set automatically, operates and stops automatically after 30 minutes. In the meantime, you can open the side zipper on both sides and give your pet a snack or comb and dry it.



4 3 minutes before the end of the dry mode, the LED lamp blinks at the same time as the alarm is made every minute.. (Press the power controller once again to restart the 30 minute timer.)



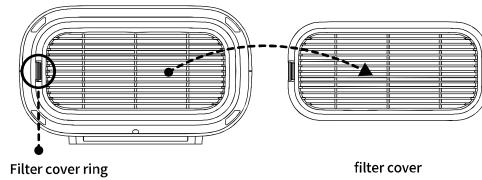
5 If the Add button is not pressed, the air will be blown out for 30 seconds to turn off the heat left in the heater, and the auto power off.

## Washing method of the house and the sanitary pad

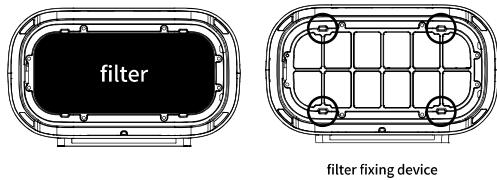
- The use of bleach, washing machine, dry cleaning, dryer and iron is prohibited as it may deteriorate the water repellent coating performance of the fabric and deform the external shape.
- Clean the contaminated area with a soft brush. If the contamination is severe, use only a neutral detergent to wash the area with cold water and dry naturally in the shade.
- Do not immerse the product in water. If it gets wet, avoid direct sunlight and dry completely in the shade.

## How to replace the filter

1 Pull the filter cover hook on the bottom of the dryer to remove the cover.



2 After cleaning or replacing the filter, reassemble it through the filter fixture



## Precautions for the Filter

- Please be sure to install the filter before use, and clean it at least once in every 1 ~ 2 months. Failure to do so may result in poor performance or malfunction of the unit.
- After using the product, please remove simple dust or dirt with the vacuum cleaner. If it does not remove well, lightly tap it with your hand to remove it.
- If the contamination is severe, wash with water lightly, then dry in the sun.
- The filter can be used semi-permanently, but if it is damaged or severely contaminated, contact the customer center and replace it.

**Before use**

- Please use only 100-240V AC power. Using other power source may cause malfunction.
- Do not use when the power cord is damaged or the connection is loose. Damage to the cord, excessive bending, or twisting may cause electric shock or fire.
- Please clean the power cord regularly. If it is attached with severe dust or water, it may cause insulation failure due to moisture, etc., which may cause a fire.
- If there is a lot of hair inside the house and the outlet, clean it with a vacuum cleaner before use.

**In use**

- If the unit tilts or falls, all LEDs will blink and the beep sounds.  
After setting the position correctly, the product will automatically turn off after 30 seconds, therefore turn on the device again.
- This product is equipped with two temperature overheat sensors. If the ambient temperature is too high or using in an enclosed space, the sensor will operate and control the operation of the heater, so that natural wind may blow for a while.
- If you unplug the power cord during operation, the heater temperature will remain unchanged, which may cause malfunction. In addition, if you plug it back in again, electric shock or short-circuit may occur and fire may result.
- Because the air circulates through the air vents on the front and top sides, placing the object near the air vents may affect the performance of the dryer.
- If the claws of the pet are long, they may get caught in the ventilation openings on the front and top, and sanitary pad or cushion may be torn, so please trim pet's claws beforehand.
- If you have a pet that strongly rejects the use of the dryer for the first time, it is recommended that the pet be able to adapt to the house first.
- Do not put the house cushion when using the dryer because it could block the outlet of the house.
- Any disassembly, repair or modification of the product may result in failure, injury or fire, and free A/S support will not be allowed.
- Do not use this product in a place with high humidity or splashing water or rain.  
It may cause a short circuit or product malfunction.
- Avoid strong shock from outside and do not use it unsafely in high place. There is a risk of injury or fire.
- Do not place flammable materials such as thinner or spray cans next to the unit or near the unit. It may cause an explosion or fire.
- Do not insert chopsticks or pin-needles into the inlet or outlet of the product. Overheating of the motor may cause product deformation, electric shock or fire.
- Do not use the product excessively hot or cold areas. When using the product, it is recommended to use it indoors at 10 ~ 35°C.
- Do not use it for other purposes such as drying clothes or miscellaneous goods. It may cause overheating or fire.
- Do not place or hold objects on top of the product. This may cause the product to malfunction or break down.
- If any abnormality (such as a burning smell) occurs, stop operation, unplug the power cord from the outlet, and contact Customer Service.
- Do not use while sleeping. Fire may be caused due to overheating.
- Please be particularly careful when the product used by kids or those who cannot safely operate by themselves.  
The product may fall over and cause malfunction.
- Please take care not to let your pet bite the accessories and swallow them.
- If the product is damaged due to shock or looks abnormal in appearance, please immediately discontinue using and contact Customer Service Center. There is a risk of electric shock when using the product without repairing.

**After use**

- Be sure to unplug the power cord after use or when not using for a long time.  
It may cause a fire if the product continuously plugged in.
- When cleaning the product, be sure to unplug the power cord from the outlet.  
There is a danger of electric shock due to incorrect operation.
- Do not use bleach or abrasive products, chemicals (benzene, thinner, alcohol) when cleaning the product.
- Please do not let your pet bite the cord. It may cause electric shock or fire.
- If the product is damaged or does not function properly, please discontinue use and contact the Customer Service Center.
- When storing the house for a long time, store it in a place free from direct sunlight and moisture.
- Do not use bleach because the house may be discolored or contaminated during washing. Only the contaminated area should be wiped with a soft brush or soapy cloth.
- Please do not immerse the product in water because there is a risk of bleach.  
If it is wet or humid, please dry completely with the dryer.
- Water repellent coatings on the house and sanitary pads may loss down gradually over time, please refrain from washing.

**1. The surface of the dryer product seems to be too warm**

As the dry house works, warm winds can be transmitted to the surface through the passage of air inside. It is not a malfunction, but if you put something on the product or put it in close contact, the internal safety sensor may cause malfunction, so please always check the surroundings.

**2. Cold wind comes out during dry**

If the dryer is not used properly, the built-in thermal protection device will detect the fault and stop the heater operation. If the symptoms continue, check that the filter is not blocked and that there are no obstructions near the inlet and outlet.

**3. There is no difference between low-temperature wind and high-temperature wind in the dryer**

The PTC heater used in the dry house works and takes a little time to reach the set temperature. In addition, the heater may be slightly different in operation to maintain the set temperature by utilizing the internal sensor. Please use with confidence.

**4. It smells when using the dryer for the first time**

Inside the dry house, various materials including plastic are used, which may cause a sudden or temporary heat smell from various parts. If it is not a malfunction, but in case the smell persists during use, please contact nearest Customer Service Center.

**5. Dry time is different**

The dry house has good performance, but dry time can vary depending on the degree of water removal with towel, the length of the fur of the animal, ambient humidity, and temperature. Remove water as much as possible after shower, and take a special care for removing water on the buttocks and bottom of the feet.

**6. Dry is over but the dryer still works**

The internal heat generated during operation of the dryer remains inside the product, which is the sound of the fan rotating to release heat. The fan will operate for 30 seconds after the beep sounds and the power will be turned off. However, if there is no sound and immediately shut down after completing, it may cause malfunction. It is not a failure so don't worry about it.

**7. The product is not working**

First, make sure that the power cord is plugged into the outlet correctly. It must be connected to the 100-240V power supply. Please use it independently on a wall outlet. In case of using the product with muliful-tap with other products, it may not work properly due to insufficient capacity.

**8. How should I wash the dry house?**

Houses are durable with a fabric that has a very hard texture. However, if you wash it with water in conventional way, it may deform the coated fabric and the material inside. Therefore, please clean only the contaminated part with neutral detergent.

## Consumer damage compensation guide

P7

- This product is manufactured through strict quality control and inspection standards. The warranty period for this product is one year from the date of purchase, and the house is for one month.
- In case of quality problems caused by defective product, we provide free warranty (exchange, refund and AS) or repairing.
- The warranty period of the product is based on the date of purchase, and the date of purchase shall be listed on the warranty card (or date printed in the purchase receipt).

Consumer damage type		Compensation details		
		Within warranty period	After the warranty period	
In case of performance failure or malfunction occurring naturally under normal use after warranty period	In case of requiring critical repairs within 10 days of purchase	Product replacement or refund	Paid repair	
	In case of requiring critical repairs within one month of purchase	Product replacement or free repair		
	If the replaced product requires significant repairs within one month	Refund		
	In case the replacement not possible			
	When failure occurred	Free repair		
	In case the replacement not possible, When failure occurred, In case same defect repeat after the repairing (3rd time)	Product replacement or refund		
	Repair was done 4 times in total due to various faults, but failure recurred (5th time)			
	If repair is not possible			
	Repair is not possible due to lack of spare parts	Refunding after adding 10% of depreciated cost to the amount		
	If a shop lost the product requested repairing by customer		Product replacement	
	Damage incurred during transportation and product installation			
Breakdown due to intention or negligence of the consumer Performance, functional breakdown	If repair is possible	Paid repair	Paid repair	
	If repair is not possible	Product replacement after collecting repairing cost equivalent to paid repair	Additional inquiries	
Malfunction occurs due to natural disasters. (fire, damage from sea wind, gas, earth quake, damage from storm and flood)		Paid repair	Paid repair	
When replacing consumable parts that are normally worn in use.				
If a fault occurs due to the power supply and voltage used, or the fault of the connected equipment.				
Defective which causes from external causes, not the product itself. (In case, non-genuine parts are used)				
If a person who is not a qualified repair person is repaired or remodeled and has trouble.				
If a malfunction occurs by putting foreign matter into the product (water, beverage, coffee, toy, etc.)				
If the product is damaged or malfunctions occur by dropped or shocked.				
When the appearance is damaged or deformed by organic solvents such as thinner and benzene.				
Trouble or damage caused by failure to observe the "Instructions" and "Washing Method" in the instruction manual.				
If the product is damaged or defective due to other negligence of the customer				

### Points to note regarding compensation for consumer damage

- Please be sure to bring the Warranty Policy when requesting replacement, refunding, and repairing. Duit shall not be liable for any damage without submitting the Warranty Policy.
- Exchange and refunds are available within 7 days of purchase. However, in case of refund or exchange due to customer's change of mind, there should be no damage to the product and packing box.
- Be sure to use the product correctly as been instructed in the manual or in accordance with the notes on the handling notes attached.
- Houses are folded due to the nature of the product before delivery, so wrinkles may occur. Wrinkles are not subject to exchanges, refunds and repairs.
- Warranty service shall not be applied in case of damage caused by consumer carelessness, deformation due to carelessness of the laundry and if quality failure noticed after the warranty period.
- House and sanitary pad repair costs will be charged differently depending on the degree of house damage.
- Repair of house and sanitary pads is a functional supplement, so it may be different from the house condition at the time of purchase.
- Due to the nature of dry house, some parts may not be repairable.
- In the following cases, the warranty period shall be reduced to half (1/2) of the normal warranty period.
  - 1) When it is used for business purpose. e.g.) dog shop, dog cafe, animal hospital, etc.
  - 2) When it is used in a place that is not in normal use environment. e.g.) vehicle, ships, etc.
  - 3) When it is installed in a public place where the frequency of use is extremely high, or used for purposes other than home use such as in other production activities. e.g.) factory, dormitory, etc.

- Any changes or modifications not expressly approved by the party responsible for compliance could void the authority to operate equipment.

- Note:

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

## Indication by Electric Appliance Safety Management Act

Product Name : Hair care device (pet hair dryer)

Model : DHG-2000

Product dimensions : 396 (H) x 232 (W) x 130 (D) mm

Product weight : about 3.0kg (with filter) / Power cord length : 1.5m

Rated voltage : 100-240V~, 50/60Hz

Power Consumption : 600W

Storage Temperature : -20 ~ 55°C / Operating Temperature Range: 10 ~ 35°C

/ Operating Noise: 54dB ~ 58dB

Manufacturer : NEUROSYS Inc.

Seller : MOLT Inc.

Date of manufacture : Separately marked

Country of manufacture : Republic of Korea

FCC ID : 2BA28DHG-2000

## Customer Service Center

Email: [info@duit.kr](mailto:info@duit.kr)

Homepage: [www.duit.kr](http://www.duit.kr)





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