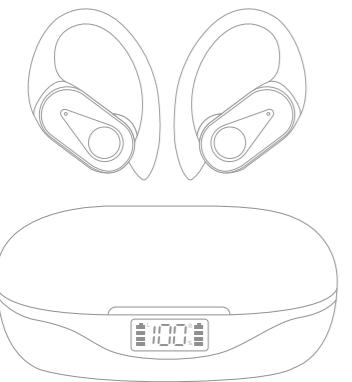


# FOYCOY



## USER MANUAL

C17 Wireless Sports Headphones

### Customer Service

Email: service@foyc Coy.net  
WhatsApp: (+86) 1392 3490 475  
Web: www.foyc Coy.net

### Packing List

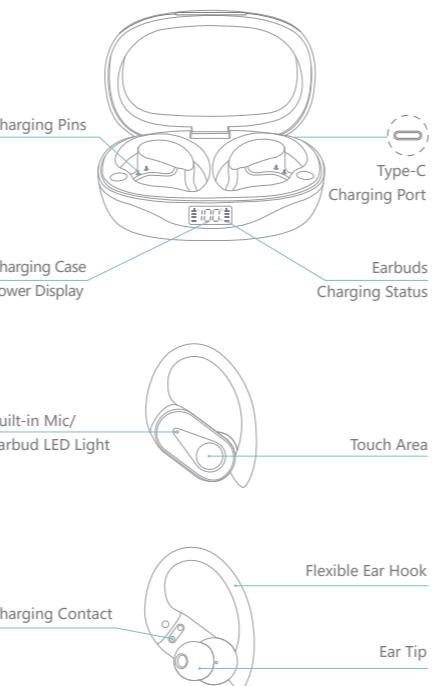
Charging Case x1  
Earphones x1 Pair  
USB-C Cable x1  
Ear Tips x3 Pairs  
User Manual x1

### Product Specification

- \* Model Name: C17
- \* Bluetooth Version: V5.3
- \* Support: AAC/A2DP/HFP/HSP/AVRCP
- \* Transmission Range: ≤33 feet (without obstacle)
- \* Charging Port: Type-C
- \* Wireless Charging Supported: Yes
- \* Charging Time: about 2H
- \* Battery of each Earbud: 50mAh
- \* Battery of Charging Case: 600mAh

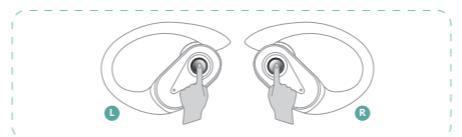
01

### Product Overview



02

### Multi-function Operations



#### For Call

Answer Call	Double-Click on L/R earbud
End Call	Double-Click on L/R earbud
Reject Call	Long Press 2s on L/R earbud

#### Voice Assistance

Siri	Quick Triple-Click on L/R earbud
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(\* Must in non-music mode or standby mode)

#### Music Mode

Play/Pause	Quick Double-Click on L/R Earbud
Next Track	Quick Triple-Click on R earbud
Last Song	Quick Triple-Click on L earbud
Volume+	Long Press & Hold on R earbud
Volume -	Long Press & Hold on L earbud

(\* In single mode, R Earbud only support next song and Volume+, and L Earbud only support previous song and Volume-)

03

### Caution

① Please remove the protective film before use, otherwise the headphones will not be able to charge.

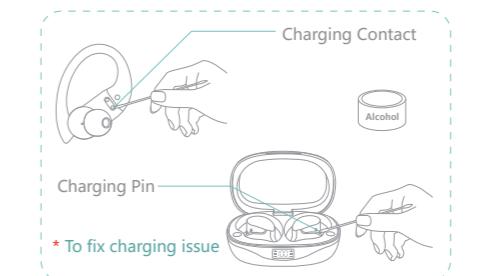


Tear off the protective film

② Choose Suitable Ear Tips & Wear correctly to enhance sound quality.

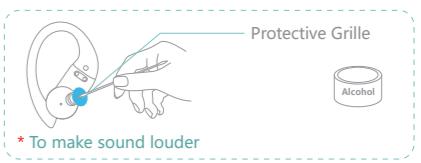


③ Please clean the charging contact on earbud and charging pin on the charging case with alcohol wipes if the headphones can't be charged.



04

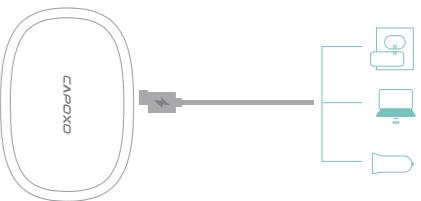
④ Please clean the earphones' protective grille if the sound are lower than before.



### How to Charge ?

#### Charge by USB-C cable

Place earbuds into charging case properly, then use the included USB-C charging cable to connect the charging case, and plug the other end into power supply with a 5V/1A adapter (not included), they will start charging.



\* The USB-C charging cable is in the black paper box.

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### Wireless Charging

Place the charging case on a wireless charging pad, it will start charging.



Charging pad excluded

(We recommend you to use wireless charging pad with Qi certificate.)

#### Note:

- If earbud's battery is lower than 10%, you will hear voice prompt "battery low" four times and then "power off" in turns.
- The fully charged charging case can recharge twins earbuds for 5-6 times without being plugged into power supply.

### LED Power Display

Show the remaining battery percentage of charging case from 0-100. "0" means charging case need charging while "100" means the charging case is fully charged.

Flash down and up when earbud is charging; Stop flashing when earbud is fully charged.

Earbud's LED light: Red light up means "being charged", Red light go off means "fully charged".

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### How to power on/off & pair?

#### Automatically Power on/off & Pairing

(Make sure the earbuds and charging case have power.)

- Take out earbuds from the charging case, the earbuds will auto power on and enter pairing mode.



- For first time pairing: Activate Bluetooth setting on your phone, search and connect "C17".

For the second time use, when you take out the earbuds from the charging case, they will connect with your device automatically.

**Mono Mode** (Only Left/Right Earbud is being Used)  
You can use one earbud alone, leave another earbud in the charging case.

- When in Dual mode, put one earbud into the charging case.
- Or only take one earbud out of the charging case, then search & connect "C17" on your device.

**Note:** If the earbuds are not connected to your device over 5 minutes, the earbuds will power off automatically.

- Put the earbuds back into the charging case, the earbuds will disconnect & power off automatically.



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### Manually Power on/off

- If the earbuds are out of the charging case and power off, just click & hold then ( both earbuds ) for 2s, they will power on.

- Disconnect the bluetooth with your device, click & hold either earbud for 5s, both earbuds will power off at the same time.

#### Pair with Other Device

C17 Sports Headphones have memory connect function, they always auto connect with the last paired device. Thus, if you want to pair them with other device, you should:

- Disconnected "C17" from the last paired device;
- Search and connect "C17" on your new device, it will work properly.

#### Mono Mode (Only Left/Right Earbud is being Used)

You can use one earbud alone, leave another earbud in the charging case.

- When in Dual mode, put one earbud into the charging case.
- Or only take one earbud out of the charging case, then search & connect "C17" on your device.

**Note:** If the earbuds are not connected to your device over 5 minutes, the earbuds will power off automatically.

- Put the earbuds back into the charging case, the earbuds will disconnect & power off automatically.



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### Factory Restore Setting

#### When should I reset?

- When only one side play music
- When you can't find "C17" on your device
- Occur connection issues.

#### How to reset?

- Delete "C17" record from the Bluetooth menu on your device and deactivate the Bluetooth setting.

- Quick-click on both earbuds 5 times simultaneously to clean the pairing record with the last paired device.

(\* During this period, both earbuds' LED will flash Red & Blue light once, then turn to Red light for 2s.)

- Put both earbuds into the charging case to get charged for 1 min.

- Now, pick up the earbuds to turn them on, activate the Bluetooth setting on your device and select "C17" to connect, it should work properly.

**Note:** If it still doesn't work, please repeat the steps to try again.

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### How to sync volume on Android?

To protect users from potential hearing damage, Android's limit on max volume is quite low for Bluetooth audio devices. If you feel the volume is too low, please access developer options and enable absolute volume, so you'll be able to max the volume at your own volition and to the full capabilities of your Bluetooth earphones. (Scan this QR code to watch a video to learn more details.)

#### Find Build Number Firstly

**Android 4.1 and lower:** the Developer options screen is available by default.

**Android 4.2 and higher:** the Developer options in Android phones are hidden, you must enable this screen through Build Number.

**Android 7.1 and lower:** Settings > About Phone > Build Number

**Android 8.0 and higher:** Settings > System > About Phone > Build Number

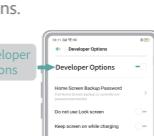
**Android 9 and higher:** Settings > About Phone > Build Number

#### Enable Developer Options

Locate the Build number and tap it about 7 times in succession to enable Developer options.

You may also have to tap in your PIN for verification. Once developer options are activated, you will see a message that reads "You are now a developer".

Go back to the Settings pane, search Developer options as an entry. At the top of the Developer options screen, you can toggle the options as figure 1.



### Enable Absolute Volume

Scroll down until you reach the Networking section. Once there, enable (toggle ON) the absolute volume option as figure 2.



**Note:** These options in the figures may be different from the device you're using. Typically, the choices depend on the type and model of the device you are working with.

### FCC Caution

Any changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

This device complies with part 15 of the FCC Rules. Operation is subject to the following two conditions:

- This device may not cause harmful interference, and
- This device must accept any interference received, including interference that may cause undesired operation.



Thank you for purchasing the authentic product. For more newer products, parts and accessories, please visit: [www.foyc Coy.net](http://www.foyc Coy.net). For any assistance please contact Email: [service@foyc Coy.net](mailto:service@foyc Coy.net)

Activate Warranty Contact Us

FC CE RoHS

10

11

## FCC Caution

This device complies with part 15 of the FCC Rules. Operation is subject to the following two conditions:

- (1) This device may not cause harmful interference, and
- (2) this device must accept any interference received, including interference that may cause undesired operation.

Any Changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

Note: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

The device has been evaluated to meet general RF exposure requirement. The device can be used in portable exposure condition without restriction.