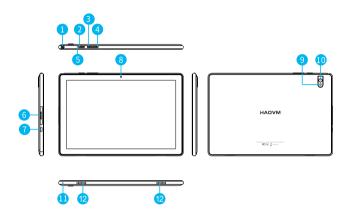


# MEDIAPAD P10 USER GUIDE

Please read this instruction throughly before using this product and keep it for future reference.

# **ENGLISH**

# FUNCTION OVERVIEW



- 1. Headphone Jack
- 2. Power On/Off
- 3. Volume +
- 4. Volume -

- 5. Reset
- 6. Memory Card Slot
- 7. Type-C Port
- 8. Front-facing Camera
- 9. Flash Lamp
- 10. Back Camera
- 11. Microphone
- 12. Speakers



# POWER ON/OFF

- \* Press and hold the power button for 3s to turn on your tablet. Select your language and set up your tablet following the start guide.
- \* Press and hold the power button for 2s, then release it. It will show **Power off**, **Restart** and **Screenshot** on the screen. Tap **Power off** to turn off the tablet.
- \* Press and hold the power button for 7-8s to do a forced reboot when it's frozen.

#### **BATTERY**

- \* A rechargeable Li-ion battery is installed in the tablet.
- \* We suggest you drain the battery completely once a month if only use your tablet occasionally.
- \* DO NOT dispose of tablet in a fire.

#### SLEEP MODE

Simply press the power button once to switch the tablet to the Sleep Mode when the tablet is ON; press again to wake it up.

#### Tip:

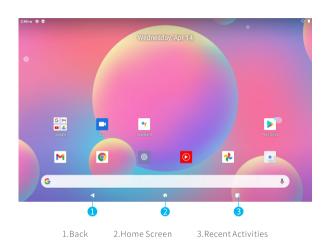
Go to Settings > Display > Advanced > Sleep to set the time of entering the Sleep Mode.

## **SCREENSHOT**

- \* Press and hold the Volume- button and the Power On/Off button together to capture a picture.
- \* Press and hold the power button for 2s, then release it. It will show **Power off, Restart** and **Screenshot** on the screen. Tap **Screenshot** to capture a screenshot.



## ICONS ON THE BOTTOM MENU



# Home Settings, Widgets and Wallpapers



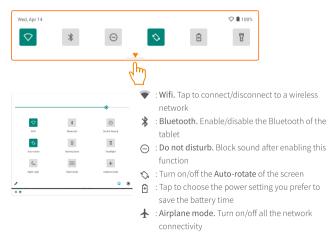
Tap and hold the empty section of a Home screen, **Home settings**, **Widgets** and **Wallpapers** will be displayed.

- \* Tap Home Settings to enable/disable Add icon to Home screen. This is applicable to the new Apps installed from Play Store. It also provides the shortcut to enable/disable the notification dots. In addition, you can set the option for Pull down action on the screen and change Home screen style, and more.
- \* Tap Widgets, touch and hold any application (e.g. Clock), then slide and add it to a Home screen. Remove it by sliding it to X Remove.
- \* Tap Wallpapers to change the current wallpaper of the tablet from the default wallpapers, live Wallpapers or your photos.



# **QUICK SETTINGS**

Swipe down from the top of the screen to access Quick Settings.



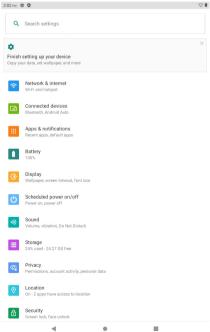


- Eve comfort. Enable/disable the eve protection mode
- F : Read mode. Enable/disable read mode
- ? : Location. Enable/disable location access

Tap the Ø icon to change the options in the Quick Settings. Long press each icon to enter the interface of its detailed settings.

## MORE SETTINGS

Swipe down from the top of the screen, then tap the 🌣 icon to enter the detailed setting interface. Or, tap the Settings App on the Home screen to enter.



### Network & internet

- \* Connect to any working Wifi
- $^{\star}$  Enable/disable the Airplane Mode
- \* Monitor the data usage and more

## Connected devices

- \* Turn on/off Bluetooth
- \* Pair with Bluetooth devices and check the paired devices
- \* Check the received files from other devices via bluetooth connection
- \* Add and check printers

## Apps & notifications

- \* Check the Apps recently opened
- \* Check all the Apps on the tablet
- \* Set the App permissions
- \* Uninstall the third-party Apps
- \* Adjust App notification settings
- \* Clear the cache of the Apps
- \* Check the screen time and more

#### Batterv

- \* Display or hide the remaining power as a percentage
- \* Enable/disable Battery Manager
- \* Set Power saving optimization
- \* Manage the battery optimization for apps and more

## Display

- \* Adjust the screen brightness
- \* Adjust the font size and display size
- \* Set a screen saver
- \* Change the wallpaper



- \* Adjust the time of entering the Sleep Mode
- \* Adjust Color and Contrast of display
- \* Set to check the notifications and other info. when you lift the tablet with screen locked

## Scheduled power on/off

\* Set the time and days of the week for the tablet to automatically turn on/off

## Navigation bar

- \* Show or hide the navigation bar
- $^{\star}$  Select a combination of navigation buttons from the four options provided

# Audio profiles

- \* Select audio profiles from General and Silent
- \* Set the volumes for notification, media and alarm

# Storage

\* View and manage your storage space

## Security & location

- \* Set screen lock pattern, e.g. Password, PIN, Swipe etc.
- \* Enable/disable all the notifications while the screen is locked
- \* Enable Face Lock to unlock screen by your face
- \* Turn on/off the location services for specific Apps

  \* Set to show/hide the password when input a password
- \* Set to show/hide the password when input a password and more

### Accounts

\* Add and manage the user accounts on your tablet

# Accessibility

\* For vision and hearing impaired users, manage settings for Screen readers, Display, Interation Controls and more

## Digital Wellbeing & parental controls

- \* Check your app usage based on Screen time. Notifications received, or Times opened from Dashboard
- \* Set a schedule for Wind Down and turn on the setting you prefer
- \* Manage the related notification settings to reduce interruptions
- \* Set up Parental controls to help your kids balance their screen time and more

## Google

\* Set the preferences for Google™ related services

## System

\* Set Language

Tap Languages & input > Languages > +Add a language to add your language. After adding, hold and slide the  $\equiv$  to the top to change the language.

- \* Restore factory setting
  - Tap Advanced > Reset options > Erase all data (factory reset) to restore the factory setting
- \* Set the date and time
- \* Turn on/off the Back up to Google Drive
- \* Check and update the tablet's system
- \* Check the detailed information about the tablet
- \* Enable/Disable Gestures to quickly launch camera or lift tablet to check notifications and more

# NETWORK CONNECTION

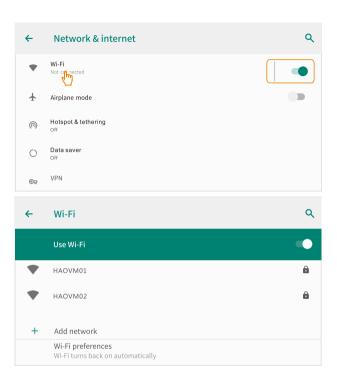


Go to network settings from the Settings App or by long pressing the Wifi/Bluetooth icon in Quick Settings.

## WIFI CONNECTION

- 1. Tap Network & internet and turn on the Wifi. All the Wifi connections available will be listed.
- 2. Select your Wifi and input the correct password.





## **BLUETOOTH PAIRING**

Please turn on the Bluetooth on your tablet and your bluetooth device.

- 1. Tap Connected devices.
- 2. Tap +Pair new device to enter the scanning interface. Devices available will be displayed after a few seconds.
- 3. Tap the desired device to get a paring code and click PAIR on both devices. The automatic connection is applied to some devices.



### APP DOWNLOAD AND INSTALLATION

- 1. Tap and open Play Store on the Home screen.
- 2. Log into your google account, search and download the App you need.

## APP MANAGEMENT

## Move the App

Tap and hold the App, then slide it to a desired screen.

## Remove the App from the Home screen

Touch and hold the App, then slide to X Remove to remove it from your Home screen.

# Uninstall the App

Touch and hold the App, then slide to the TII Uninstall to uninstall the App.

## Clear the Cache of the App

- 1. Go to Settings > Apps & notifications.
- 2. Select an App > Storage > CLEAR CACHE to clear the cache.

# INTERNET NAVIGATION



Please make sure the tablet is connected to a working Wifi network before navigating the Internet.

You may use the pre-installed Chrome browser or use another browser downloaded from Play Store.





## CONNECTING TO A COMPUTER

- 1. Connect your tablet to the computer with a USB cable.
- 2. Media device(MTP) is the default setting. Go to your computer and find your tablet P10 to transfer files between your tablet and computer.

#### Tips:

Go to Quick Settings, tap Android System · USB file transfer turned on > Tap for more options > USB computer connection to select the option preferred.

- \* Select Charge Only to charge your tablet.
- \* Select Camera(PTP) to transfer photos between the devices.
- \* Select MIDI to play MIDI instruments on the tablet.







### CONNECTING TO AN EXTERNAL DEVICE

- 1. Install a microSD card into the microSD card slot and go to Quick Settings.
- 2. Tap SET UP.
- Set the microSD card as a portable storage by selecting Portable storage. Enter microSD Card storage to move files between the card and tablet.







# SPECIFICATION •

Size	10.1"
Chipset	SC9863A
GPU	IMG GE8322
CPU	Cortex-A55,1.6GHz
RAM	3GB
Storage	64GB
Display/Resolution	1280X800/IPS
Front-facing Camera	5.0MP
Back Camera	8.0MP
Battery	6000mAh
Operating System	Android™ 10
Connection	Wifi+BT
Network	802.11 a/b/g/n/ac
Power Supply	DC 5V/3A
Touch	Multi-touch
Ports	Type-C Port/micro SD Card Slot



#### Q1. The tablet doesn't power on.

- \* Reboot your tablet after charging for more than 30 minutes.
- \* Press the power button to check if the tablet is in the Sleep Mode.
- \* Press and hold the power button for 7-8s to reboot it.
- \* Press the Reset button with a pin to reboot the tablet.

#### Q2. The tablet doesn't charge.

- \* Make sure the USB cable is properly plugged into the charging port.
- \* Try another compatible USB cable and adapter.

## Q3. Error message occurs during the operation.

- \* Uninstall the App with the error message, then download and install again.
- \* Press the Reset button with a pin to reboot the tablet.

### Q4. The tablet cannot be detected by the computer.

- \* Make sure the tablet is powered on.
- \* Try another USB cable.
- \* Try another USB port on the computer.
- \* Instead of Charge only, choose Media device(MTP) or Camera(PTP) when connecting the tablet to the computer.

#### Q5. The tablet cannot connect to the Wifi.

- \* Make sure the Wifi in your tablet is ON.
- $^{\star}$  Make sure you input the correct password when connecting the Wifi.
- \* Restart the router.
- \* Make sure there is no filter setting or device connection limitation in the setting of the router.
- \* Forget the current Wifi, reset the router and connect the Wifi again.



### Q6. The storage space of the tablet is not enough.

- \* Delete the Apps you don't use.
- \* Clear the cache of the Apps regularly.
- \* Install a microSD card to expand the storage.

#### O7. The tablet comes with scratches on the screen.

\* Check if the scratches are on the film. If yes, please remove the film.

### Q8. The screen is unresponsive.

\* Check if the screen is dusty or greasy. If yes, please gently wipe the screen with a cloth to clean it.

#### Q9. How to use your voice to search a fact?

\* Tap the microphone icon on Google Search bar, tell the tablet what you want to know and it will show you the search results.

#### **FCC Statement**

This device complies with Part 15 of the FCC Rules. Operation is subject to the following four conditions:

- (1) This device may not cause harmful interference;
- (2) This device must accept any interference received, including interference that may cause undesired operation;
- (3) This device complies with FCC radiation exposure limits set forth for an uncontrolled environment:
- (4) This transmitter must not be co-located or operating in conjunction with any other antenna or transmitter.

#### NOTE:

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

#### WARNING:

Any changes or modifications not expressly approved by the party responsible forcompliance could void the user's authority to operate this equipment.

#### FCC Radiation Exposure Statement:



#### IC statement

This device complies with RSS247 of Industry Canada. Cet appareil se conforme à RSS247 de Canada d'Industrie. This device complies with Industry Canada licenseexempt RSS standard(s). Operation is subject to the following four conditions:

- (1) This device may not cause interference:
- (2) This device must accept any interference, including interference that may cause undesired operation of the device:
- (3) This device complies with Canada radiation exposure limits set forth for an uncontrolled environment:
- (4) This transmitter must not be co-located or operating in conjunction with any other antenna or transmitter.

Appareils radio exempts de licence. Son fonctionnement est suiet aux quatre conditions suivantes:

- (1) Ce dispositif ne doit pas produire de brouillage prejudiciable;
- (2) Ce dispositif doit accepter tout brouillage recu, y compris un brouillage susceptible de provoquer un fonctionnement indesirable;
- (3) Ce dispositif est conforme aux limites d'exposition aux rayonnements canada établies pour un environnement non contrôlé;
- (4) Cet émetteur ne peut pas utiliser et poser avec autre antenne ou émetteur.

The device must not be co-located or operating in conjunction with any other antenna or transmitter

#### CAUTION

RISK OF EXPLOSION IF BATTERY IS REPLACED BY AN INCORRECT TYPE. DISPOSE OF USED BATTERIES ACCORDING TO THE INSTRUCTIONS



The symbol indicates DC voltage



RECYCLING

This product bears the selective sorting symbol for Waste electrical and electronic equipment (WEEE). This means that this product must be handled pursuant to European directive 2012/19/EU in order to be recycled or dismantled to minimize its impact on the environment.

Specific Absorption Rate (SAR) information:

This Tablet PC meets the government's requirements for exposure to radio waves. The guidelines are based on standards that were developed by independent scientific organizations through periodic and thorough evaluation of scientific studies. The standards include a substantial safety margin designed to assure the safety of all persons

This device was tested for typical body-worn operations with the back of the handset kept 0mm from the body. To maintain compliance with FCC RF exposure requirements, use accessories that maintain a 0mm separation distance between the user's body and the back of the Tablet PC. The use of belt clips, holsters and similar accessories should not contain metallic components in its assembly. The use of accessories that do not satisfy these requirements may not comply with FCC RF exposure requirements, and should be avoided.

The manufacturer ensures that the frequency stability of this U-NII device can maintain transmission within the operating frequency band under all normal operating conditions.

Disposal of a battery into fire or a hot oven, or mechanically crushing or cutting of a battery, that can result in an explosion; leaving a battery in an extremely high temperature surrounding environment that can result in an explosion or the leakage of flammable liquid or gas; a battery subjected to extremely low air pressure that may result in an explosion or the leakage of flammable liquid or gas.



# **HAOVM**

# **CUSTOMER SUPPORT**