

SUPVAN

E10 Thermal Printer User Manual



User Manual



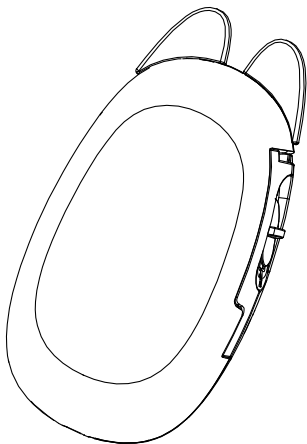
APP

Declaration:

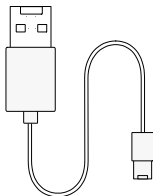
- For any information about the user manual contents, Supvan reserves the right to vary because of the upgrade of the printer.
- Supvan will not be responsible for any consequence caused by operations which do not follow the requirements of manual.
- If you want to know more about the printer or Supvan, please visit: www.supvan.com.cn.

Packing list

When unpacking, please make sure that the following items in the box are in good condition. If any item is damaged or missing, please contact your dealer.

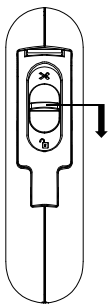


**One Printer
(Ears optional)**

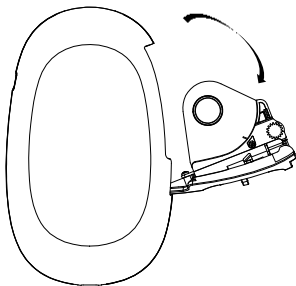


One USB line

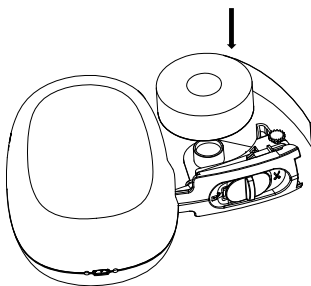
2 Printer and Label tape



Slide down the button



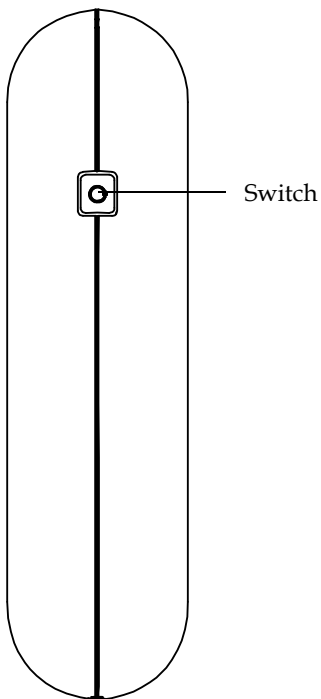
Open the side cover



Install the label tape

- Note:
- 1、 This side down sticker on label tape
 - 2、 The label tape must be pulled out of the printer

2 Printer and Label tape



Long press turn on/off

3 Bluetooth Connect

E10 connect phone via bluetooth ,

Please scan below QR code to download APP



KATA INGEE APP



IPhone



Android

Precautions



Warning

- Please use a single power socket instead of multiple sockets that have been plugged into multiple devices. This may cause fire or electric shock.
- Please do not allow metal or liquid to enter the printer, otherwise it may cause fire or electric shock and damage the internal parts, resulting in printer damage.
- Please do not use AC power beyond 100-240V.
- Unauthorized disassembly or modification of this label printer is strictly prohibited, which may result in fire or contact caused by high voltage components.
- Please keep the printer away from flammable solvents such as alcohol and gasoline, and keep away from fire sources.
- When cleaning the printer, use a sewed wet gauze and do not use organic flammable solvents.
- Please use the label printer in a clean place, do not use it on carpet or felt, otherwise a lot of dust will easily cause short circuit.
- This printer contains a

cutter. Please use it carefully to prevent scratches.



- Do not get wet with the printer/power adapter/power outlet/battery. Do not plug or unplug the power plug with wet hands to prevent electric shock.
- Do not throw the battery into a fire or high temperature.

● Precautions



Attention

- ❑ Please use the original supvan label to ensure the print quality and damage the equipment.
- ❑ If the printer caused by the use of non-original label tape is damaged, we will not be responsible for the warranty.
- ❑ Please do not touch the print head with your hands. If the printer is finished, it may cause skin burns if touched.
- ❑ Please do not press the printer
- ❑ Keep away from electromagnetic interference sources that generate magnetic fields.
- ❑ When using the printer, please do not block the label outlet, so as to the label to be out smoothly.
- ❑ When using the printer, do not force the label tape out of the outlet. Please take it out after the label is cut, otherwise it will affect the print quality or damage your printer.
- ❑ This printer is very precise, please use it in a flat place to prevent it from falling and damage, and to prevent impact vibration.
- ❑ This printer and label tape should be stored at room temperature, dry, ventilated, and out of direct sunlight
- ❑ When foreign matter enters the inside of the printer, stop using it immediately to prevent damage to the device.
- ❑ After installing new label tape, pull the label tape out of the printer.
- ❑ When opening the "side cover", please do not allow any objects to touch the inside of the printer.
- ❑ When using the printer, if you notice odor or abnormal noise, please turn off the printer immediately, unplug it, and contact your dealer.

● Special attention

- ❑ If you find that the label outlet is stuck or the cutter can not cut off label, please clean the outside of the cutter blade with a cotton swab soaked in water to ensure that the subsequent labels are cut and removed normally.



Note

- ❑ Please email us if you meet any printer problem :
sales@supvan.com
- ❑ Our hotline :
+86 1062968596-805

Specifications	
Model	E10
Printing method	Thermal printing
Printing speed	30-60mm/s
Color	White Pink Green
Resolution	203 dpi
Effective printing width	12mm
Paper width	15mm (max.)
Paper type	Thermal paper
Interface	Bluetooth
Battery capacity	1200mAh
Supported languages	Chinese, English, 中文繁體.
Physical demention	130*78*28mm (W*D*H)
Net weight	200g
Operation	Free APP compatible with iOS and Android

Federal Communications Commission (FCC) Statement. This device complies with part 15 of the FCC Rules. Operation is subject to the following two conditions:

- (1) This device may not cause harmful interference, and
- (2) this device must accept any interference received,

including interference that may cause undesired operation. Note: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide Reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

Warning: Changes or modifications made to this device not expressly approved by **Beijing Supvan Information Technology Co., Ltd** may void the FCC authorization to operate this device. Note: The manufacturer is not responsible for any radio or TV interference caused by unauthorized modifications to this equipment. Such modifications could void the user's authority to operate the equipment.

RF exposure statement:

The transmitter must not be colocated or operated in conjunction with any other antenna or transmitter. This equipment complies with the FCC RF radiation exposure limits set forth for an uncontrolled environment. This equipment should be installed and operated without restriction.