

www.anran-cctv.com
support@anran-cctv.com
1-866-958-6988 (US)
44-20 8610 1559 (UK)

Scan the QR code above
to extend your warranty

Warranty Tips

Please fill in the following information or scan QR code to activate the free 12-month warranty from the order date on.

After finish filling or scanning, please take a picture and send it to the email(support@anran-cctv.com). Then your free warranty will take effect!

During the warranty period, if any parts of product are damaged, please contact us immediately and we will provide satisfactory resolution.

Order Date:

Order Number/ID:

Buyer E-mail:

Buyer Tel:

Contact us

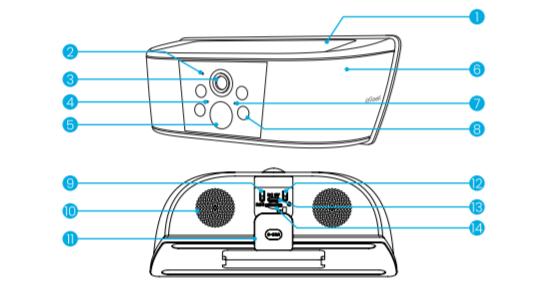
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Infrared LEDs	850nm
Waterproof	IP65
OS	IOS (>8); Android (>4.2)
Wi-Fi Standards	IEEE 802.11b/g/n
Power	5V 1A
Working Temp & Humidity	-20°C - 50°C (-4°F - 122°F) <90% (no condensation)

1. Product Introduction



Power Button	Press and hold for 5s for power on/off the camera
Reset	Press and hold for 5s until hearing 'Boogoo' to reset or restore to factory setting
SD Card Slot	Support local SD card storage (up to 128G)
Charging Indicator	Orange is charging green is fully charged
Working Status Indicator	Solid on red Network is abnormal Slow flickering red: Waiting Wi-Fi connection and start adding devices Wi-Fi fast flickering red: Wi-Fi connecting Solid on blue: Wi-Fi connected successfully, the camera running normally Red and blue light alternately blinking: Long time no add APP distribution, network is about to enter dormancy

2. APP Installation and Account Registration

2.1 Download "ANRAN" APP

Method 1: Download "ANRAN" APP from APP Store (iOS) or Play Store (Android).
Method 2: Scan "ANRAN" APP QR code to download it.



Tips: Please turn on 2 permissions below when use this APP at the first time.
1. Allow "ANRAN" APP to access mobile cellular data and wireless LAN, or it will be failed to add IP camera.
2. Allow "ANRAN" APP to receive pushed message, or the cellphone will not receive alarm push when motion detection or audible alarm is triggered.

2.2 Register Account

New users need to register by e-mail, click "Register", and follow the steps to complete the registration of the account, then log in.

Note:
• When registering a new account, please choose the region which you are actually in. (Different registered regions can't share the camera.)
• Please choose to register by e-mail.

3. How to Add Camera to APP

Warning Tip: Please insert the Micro SD card before power on, otherwise, the SD card can not be detected.

4) Why doesn't the device identify the SD card ?

• Please insert the Micro SD card before power on;
• It is recommended to use San Disk, Samsung and other brand cards;
• Check whether the Wi-Fi network is in good condition and restart the router.
• If the device is located far away from the router, which results in the inability to obtain a good Wi-Fi signal, it is recommended to move the router to a closer place or add a Wi-Fi amplifier to improve the Wi-Fi performance of the home.
• Delete the camera from your ANRAN account and add it again after resetting the device.
• Check whether the device firmware and application program are the latest version.

5) Why the battery life of my device is poor?

• Please check whether the number of alarms is too frequent. Because the working time of the device determines the battery life. The more frequent PIR wake-ups, the faster the battery consume due to the longer working time. It is recommended to appropriately lower the motion detection sensitivity of the device and set the alarm interval and alarm time plan. (Note: Outdoor air conditioning units, moving cars and the passing pedestrians will cause frequent alarms. Please adjust the angle of the device to avoid these objects.)
• In cold weather, the battery capacity will be reduced, which will affect the endurance of the device.

6) The phone cannot receive the alarm push?

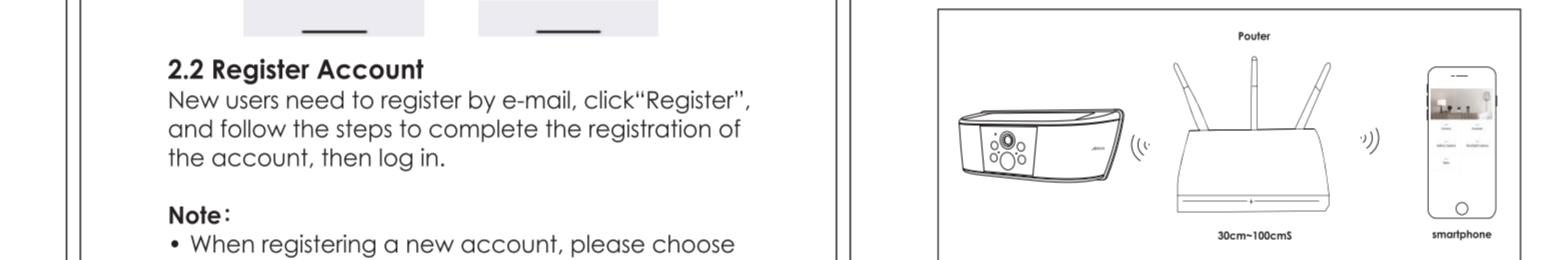
• Turn on all the push permissions of the "ANRAN"

3.1 Power on Camera

- Please long press the power button for 5s to power the camera.
- The indicator with red light blinking slowly means the camera is started successfully.

3.2 Connect the Camera

Put the camera and smart phone 1 to 3 feet (30 to 100 cm) away from the router to set Wi-Fi.



3. How to Add Camera to APP

Warning Tip: The camera only supports 2.4GHz Wi-Fi, and doesn't support 5GHz WiFi.
• Please ensure that the Wi-Fi signal strength is to be over than 85%; if the camera is far away from the signal source, it won't be connected successfully for the first time.
• Please charge for 10 hours before installation

4) Why doesn't the device identify the SD card ?

• Make sure that the device's motion detection function is successfully turned on.
• Restart the phone, and clear the cache on Android phones.
• Check whether the network is good.

7) How to judge whether the charging is successful?

The device's charging indicator light is red, which means it is charging. A blue light means that charging is complete. It will take approximately 10 hours or more to fully charge.

8) What should I do if the charge fails?

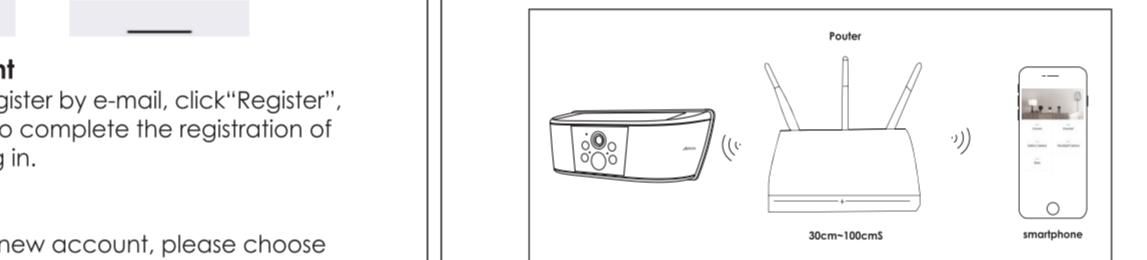
• Determine whether the power adapter is good, try another one.
• Determine whether the Type-C charging cable is good, try another one.
• The charging indicator may be defective, please check the charging condition in the phone APP.
• Determine whether the charging port of the device is not in good contact with the Type-C charging cable.
• The device has a low temperature charging protection module, please don't charge the device at low temperatures.

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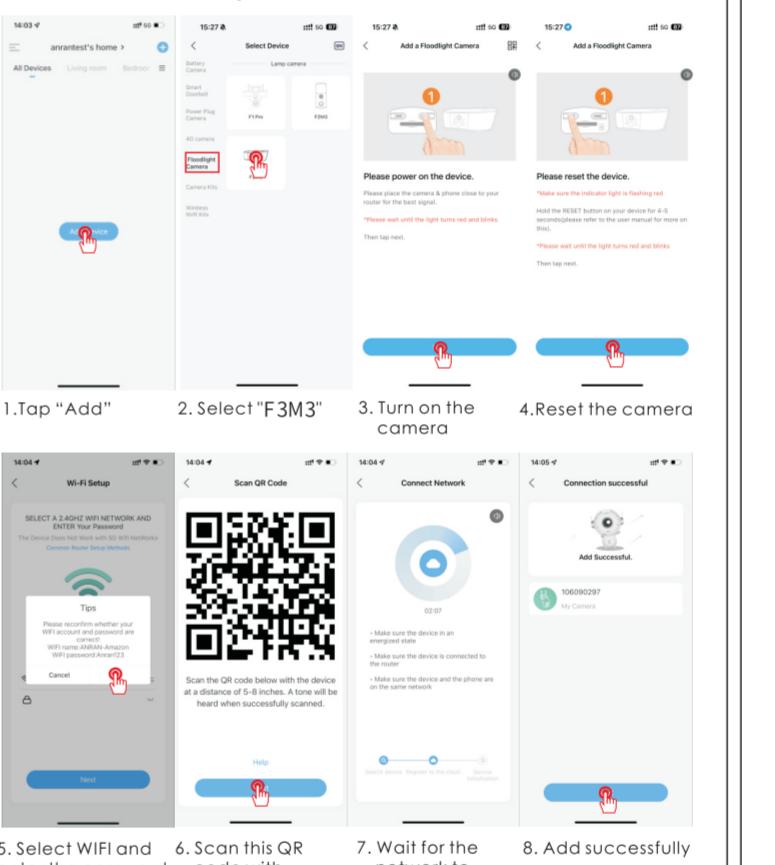
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Wi-Fi Connection Steps:



5. Product Specification

Resolution	3MP/5MP/8MP @ 12-15fps
Storage	TF Card (max. 128GB), Cloud Storage
Wi-Fi	Only 2.4GHz

4. PIR Motion Detection Settings

Enter the application - "Parameter Setting" - "Motion Detection" interface.

Sensitivity	Detecting Distance (For moving objects)
Level 1-3 (Low)	Up to 4-5 meters
Level 4-7 (Med)	Up to 5-8 meters
Level 8-10 (High)	Up to 8-13 meters

Warm Tips:
• When you encounter the missed or delayed alarm frequently in using this camera, you can adjust the motion detection sensitivity to solve them.
• If you notice the poor performance of motion detection in the night environment, try to turn off "Night Detection".

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