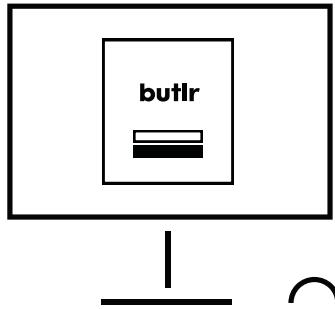


01\_

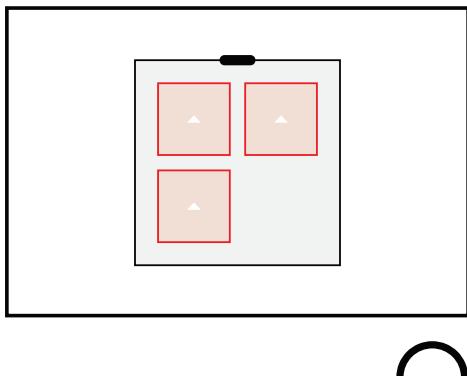
Log in to Butlr dashboard



<https://app.butlr.io>

02\_

Set up your virtual space in Studio

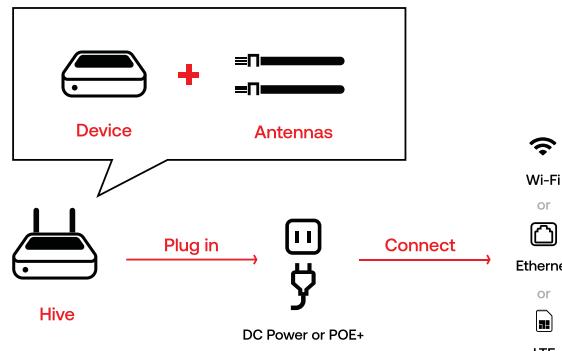


If you have multiple spaces or complex floorplans, Butlr can help with sensor placement planning. Please contact your Butlr representative for more information.

03\_

Plug in Hive and connect to the Internet

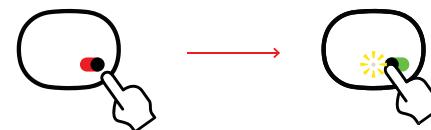
WiFi, Ethernet or LTE



Different Hive versions may include varying numbers and types of antennas. The illustration above is for demonstration purposes only.

04\_

Turn on Heatic Sensor(s)

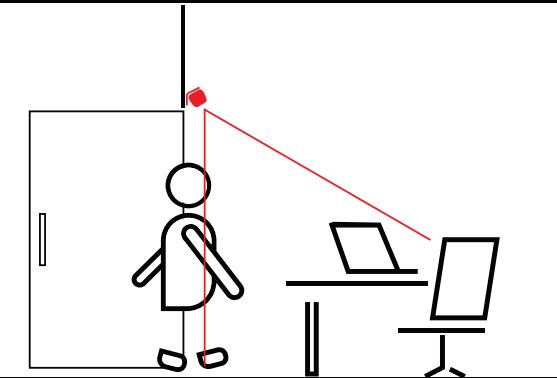


When switched on, unpaired Heatic Sensors set to the default Network ID will flash a yellow LED. If this does not occur, first ensure that the batteries are correctly installed. For further assistance, contact your Butlr representative or submit a support ticket.

05\_

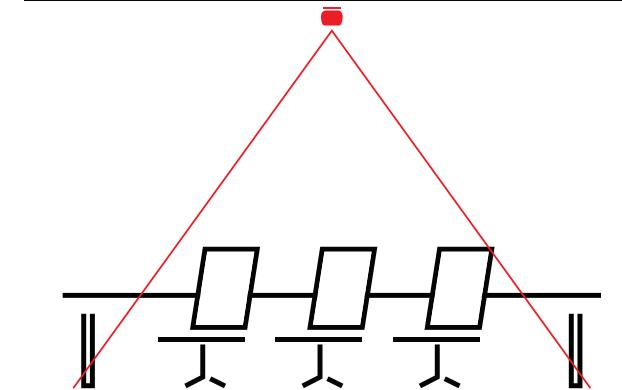
Mount Heatic Sensor(s)

Traffic Mode



Traffic Mode provides aggregated totals of 'in' and 'out' movements based on a sensor's orientation, a user-defined door line, and the direction of entry. It is recommended to mount the sensor above entrances using either a Wall Mount or Ceiling Mount for optimal performance.

Presence Mode

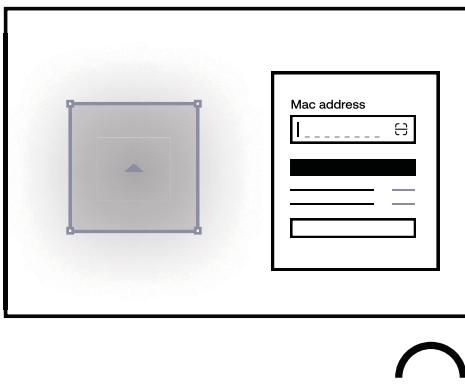


Presence Mode supplies the number and coordinates of individuals within its coverage area. For best results, it is recommended to mount the sensor in open areas and meeting rooms using a Ceiling Mount.

[Learning Center -> Mounting Guide](#)

06

## Update device info on Studio



Update the virtual placeholder to accurately reflect device-specific information, such as the MAC address, serial number, installation height, orientation, mounting method, and precise location. Modify the device's custom fields as necessary.

07

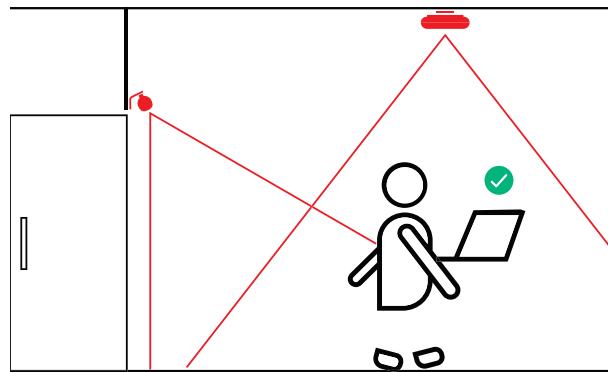
## Device pairing and configuration



If onsite support is unavailable, Butlr offers remote pairing and configuration options. Please contact your Butlr representative for more information.

08

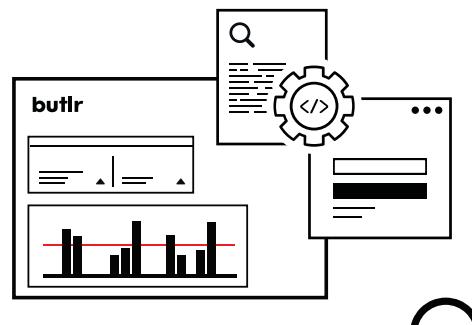
## Post-installation QA



Use Studio and the materials provided by Butlr to verify the correct installation of devices and ensure data quality, optimizing sensor performance.

09

## Access Spatial Insights via Butlr Dashboard or by Integrating the Butlr API



Butlr enjoys collaborating with your development team. Our Product and Engineering teams will assist your engineers throughout the integration process to ensure your success from the start.

Heatic 2

# Quick Start Guide

**!** This Quick Start Guide provides an overview for setting up Heatic sensors and gateways. For a detailed step-by-step guide, please visit [support.butlr.io](https://support.butlr.io).

Thank you for choosing Butlr—the AI Data Platform for Anonymous People Sensing. We are excited for you to explore the future of spatial design with our innovative solutions. Whether you aim to gain insights on indoor traffic, monitor human activities, optimize desk utilization, or enhance operational efficiency, we hope your experience with Butlr is both seamless and rewarding.

For additional support, please visit our Learning Center at [support.butlr.io](https://support.butlr.io) or contact your Butlr representative. We are eager to partner with you as we transform sensors into the nerve cells of tomorrow's built environments.

This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) this device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

Changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation.

If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

This device complies with Industry Canada license-exempt RSS standard(s). Operation is subject to the following two conditions: (1) this device may not cause interference, and (2) this device must accept any interference, including interference that may cause undesired operation of the device. Le présent appareil est conforme aux CNR d'Industrie Canada applicables aux appareils radio exempts de licence. L'exploitation est autorisée aux deux conditions suivantes: (1) l'appareil ne doit pas produire de brouillage, et (2) l'utilisateur de l'appareil doit accepter tout brouillage radioélectrique subi, même si le brouillage est susceptible d'en compromettre le fonctionnement.

#### FCC Radiation Exposure Statement

This equipment complies with FCC radiation exposure limits set forth for an uncontrolled environment.

This transmitter must not be co-located or operating in conjunction with any other antenna or transmitter.

This equipment should be installed and operated with minimum distance 20cm between the radiator& your body.

#### ISED Radiation Exposure Statement:

This equipment complies with ISED RF radiation exposure limits set forth for an uncontrolled environment.

This transmitter must not be co-located or operating in conjunction with any other antenna or transmitter.

This equipment should be installed and operated with minimum distance 20cm between the radiator& your body.

#### IC exposition aux radiations:

Cet équipement est conforme aux limites d'exposition à la radiofréquence ISED fixées pour un environnement non contrôlé.

Cet équipement doit être installé et utilisé avec une distance minimale de 20 cm entre le radiateur et votre corps.

HVIN:HS8W90,HS8W90B

[www.butlr.com](https://www.butlr.com)

Burlingame, California, USA

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This radio transmitter [IC:27210-BHS2] has been approved by Innovation, Science and Economic Development Canada to operate with the antenna types listed below, with the maximum permissible gain indicated. Antenna types not included in this list that have a gain greater than the maximum gain indicated for any type listed are strictly prohibited for use with this device.

The antenna gain is 4.27dBi, Antenna type: Monopole antenna.

Cet émetteur radio[IC:27210-BHS2] a été approuvé par innovation, science et développement économique Canada pour fonctionner avec les types d'antennes énumérés ci - dessous et pour afficher le gain maximal admissible. Le gain du type d'antenne non inclus dans cette liste est supérieur au gain maximal de l'un des types énumérés et ne doit pas être utilisé avec cet équipement. Le gain d'antenne est de 4.27dBi, Type d'antenne: Unipolaire d'antenne.