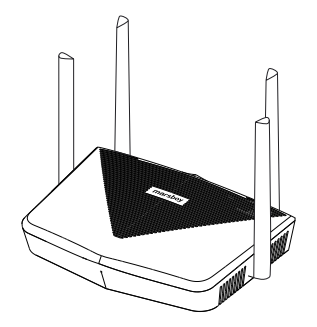
marsboy

AX1800 Dual Band Wi-Fi 6 Router

User Guide



Scan here to contact us [24Hrs Online]

marsboy.afterservice.vip
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About This Guide

This guide instructs you on the internet setup, and shows you the way to configure functions appropriate to your needs. When using this guide, please note that features available of the router may vary by model and software version. Router's availability may also vary by region or ISP. All screenshots, images, steps, parameters and descriptions in this guide are only examples and may not reflect your actual experience.

*Maximum wireless signal rates are the physical rates derived from IEEE Standard 802.11 specifications. Actual wireless data throughput and wireless coverage are not guaranteed and will vary as a result of network conditions, client limitations, and environmental factors, including building materials, obstacles, volume and density of traffic, and client location.

*Use of MU-MIMO and 1024-QAM requires clients to also support those functions.

More Info

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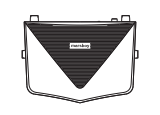
1 Get to Know Your Wireless Router

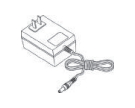
1.1 Product Overview

Thank you for purchasing our Marsboy AX1800 Wireless Router! Equipped with 802.11ax Wi-Fi Technology, the modern-looking Marsboy AX1800 features a 2.4GHz and 5GHz dual bands for an unprecedented wireless HD streaming; the innovative mesh networking function can realize up to 4 times coverage expansion; and the Marsboy TWT Technology which provides up to 70% power-saving solution. It's also backwards compatible with 802.11a/b/g/n/ac.

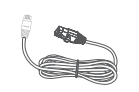
1.2 Package Contents



Marsboy AX1800 Wireless Router



Power cable with adapter



Network cable FJ-45

User Guide

NOTE:

- If any of the items are damaged or missing, contact Marsboy for technical inquiries and support. Refer to the Marsboy Support Contact at the back of this user manual.
- Keep the original packaging material in case you would need future warranty services such as repair or replacement.

1.3 Product Specifications

- Specifications:

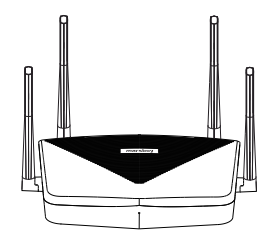
Product Name	Marsboy Dual Band AX1800 Wi-Fi 6 Router		
DC Power Adapter	DC Output: 12V with max 1A current;		
Operating Temperature	0°C ~ 40°C	Storage	-10°C ~ 70°C
Operating Humidity	10% ~ 90% RH (No condensation)	Storage	5% ~ 95% RH (No condensation)

NOTE:

- Use only the adapter that came with your package. Using other adapters may damage the device.
- Keep a minimum gap of 10cm around the equipment, and do not cover it with newspapers and other items.
- The equipment must not be exposed to water droplets or splashes. Do not place objects filled with liquids, such as vases, on the machine.
- Please keep the product away from humidity, exposure to the sun, high temperature, other similar environments, as well as magnetic objects.
- Please avoid scratching the case or interface. And also please avoid product damage due to falling, throwing or being subjected to strong impact.
- Please do not try to disassemble this product by yourself. Maintenance work can only be carried out by staff authorized by the company.
- Suitable for products with AC or DC power switch. "▬" means power on, "▮" means power off.
- This product has an external power adapter as a power disconnect device. Please pay attention to safe plugging and unplugging, and the disconnect device should be easy and convenient to operate.

1.4 Appearance

1.4.1 Top Panel

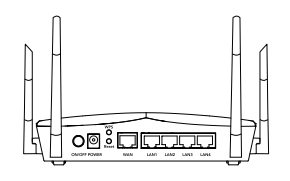


The router's LED (view from left to right) are located on the front. You can check the router's working status by the following LED Explanation table.

LED Explanation

Status	Indications
Solid on in red	The router system is starting or failed to connect to the network
Flashing in green	The router is performing WPS or Mesh negotiation.
Solid on in green	The router has been successfully connected to the Internet.

1.4.2 Back Panel



Button and Port Explanation

Item	Description
Power ON/OFF Button	Press this button to power on or off the router.
POWER Port	For connecting the router to a power socket via the provided power adapter.
WPS Button	Press the button for 5 seconds to activate mesh networking.
RESET Button	Press and hold the button for at least 5 seconds to reset the router to its factory default settings.
LAN1/LAN2 LAN3/LAN4	For wired connection to devices via cables.
Antennas	Used for wireless operation and data transmit. Upright them for the best Wi-Fi performance.

2 Connect the Hardware

2.1 Position Your Router

For the best wireless signal transmission between the wireless router and the network devices connected to it, ensure that you:

1. The router should not be located in a place where it will be exposed to moisture or excessive heat.
2. Place the router in a location where It can be connected to multiple devices as well as to a power source.
3. Make sure the cables and power cords are safely placed out of the way so that they do not create a tripping hazard.
4. The router can be placed on a shelf or desktop.
5. Keep the router away from devices with strong electromagnetic interference, such as Bluetooth devices, cordless phones and microwaves

2.2 Setup Requirements

To set up your wireless network, you need a computer that meets the following system requirements:

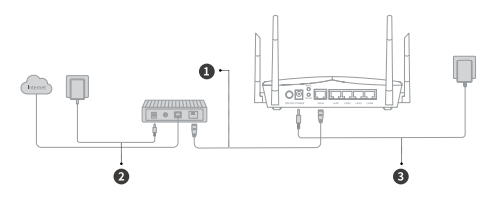
1. Ethernet RJ-45 (LAN) port (10Base-T/100Base-TX/1000BaseTX)
2. IEEE 802.11a/b/g/n/ac/ax wireless capability An installed TCP/IP service
3. Web browser such as Internet Explorer, Firefox, Safari, or Google Chrome

NOTE:

- If your computer does not have built-in wireless capabilities, you may install an IEEE 802.11a/b/g/n/ac/ax WLAN adapter to your computer to connect to the network.
- With its dual band technology, your wireless router supports 2.4GHz and 5GHz wireless signals simultaneously. This allows you to carry out Internet-related activities such as Internet surfing or reading / writing e-mail messages using the 2.4GHz band while simultaneously streaming high definition audio/videos such as movies or music using the 5GHz band.
- Some IEEE 802. 11n devices that you want to connect to your network may or may not support 5GHz band. Refer to the device's manual for specifications. The Ethernet RJ-45 cables that will be used to connect the network devices should not exceed 100 meters.

2.3 Connect Your Router

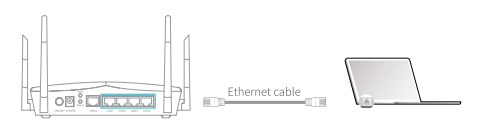
Before you start, please turn off your modem if any. Hold the antennas from the base and make the antennas vertically.
If your internet connection is through an Ethernet cable directly from the wall instead of through a DSL/Cable/Satellite modem, connect the Ethernet cable to the router's WAN port, and then follow step 3 to complete the hardware connection.



1) Connect the modem to your router's WAN port with an Ethernet cable.
2) Power on the modem, and then wait about 2 minutes for it to restart.
3) Connect the power adapter to the router and turn on the router.
4) Verify that the LED is solid on before moving on.
5) Connect your computer to the router.

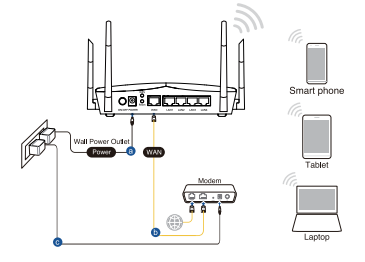
2.3.1 Wired Connection

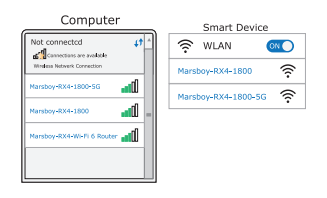
Turn off the Wi-Fi on your computer and connect the devices as shown below.



2.3.2 Wireless Connection

1) Find the SSID (Network Name) printed on the label at the bottom of the router.
2) Click the network icon of your computer or go to Wi-Fi Settings of your smart device, and then select the correspondent SSID to join the network.





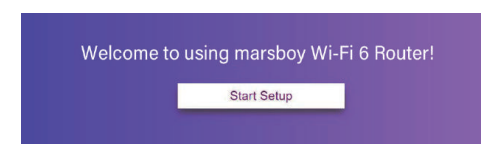
NOTE:

- WPS is NOT supported by iOS devices.
- The WPS function cannot be configured if the wireless function of the router is disabled. Also, the WPS function will be disabled if your wireless encryption is WEP. Please make sure the wireless function is enabled and is configured with the appropriate encryption before configuring the WPS.

3 Log in to Your Router

With a web-based utility, it is easy to configure and manage the router. The web-based utility can be used on any Windows, MacOS or UNIXOS with a Web browser, such as Microsoft Internet Explorer, Mozilla Firefox or Apple Safari. Follow the Steps below to login to your router.

1) Set up the TCP/IP Protocol in Obtain an IP address automatically mode on your computer.
2) Open the browser and visit 192.168.100.1 or router.marsboy.com
3) Click "Start Setup" to log in.



Welcome to using marsboy Wi-Fi 6 Router!

NOTE:

- If the login window does not appear, please refer to the FAQ section.
- You can also scan the QR code to enter the web-based utility login page.

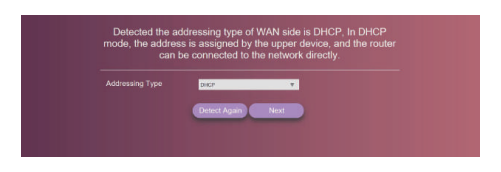
4 Set Up Internet Connection

4.1 Manually Set Up Your Internet Connection

In this part, you can check and modify your current internet connection settings. You can also modify the settings according to the service information provided by your ISP.
After logging in to the web-based utility of your router, you can select your internet connection type from the drop-down list.

4.1.1 DHCP

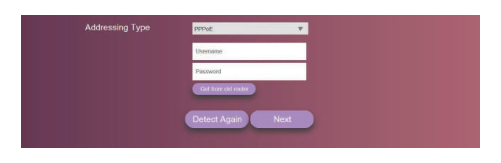
Select DHCP (Dynamic Host Configuration Protocol) if your ISP doesn't provide any information for internet connection. It will assign a unique IP address automatically to your device. Then click **Next** to enter the next step.



Detected the addressing type of WAN side is DHCP. In DHCP mode, the address is assigned by the upper device, and the router can be connected to the network directly

4.1.2 PPPoE

If you choose PPPoE, enter the username and password provided by your ISP. PPPoE users usually have DSL cable modems.
Then click **Next** to enter the next step.

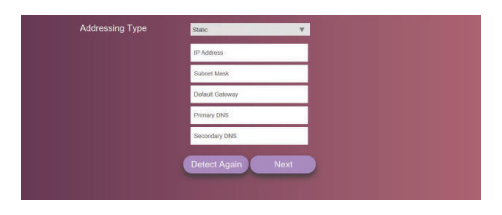


NOTE:

- If you forget your Username or Password, follow the suggestions below:
  1) Consult ISP and obtain username and password.
  2) Use an Ethernet cable to connect the WAN port of RX4-1800 to the LAN port of the old router, click "Get from old router" in this page. After obtaining this information, replace the original router with the RX4-1800.

4.1.3 Static IP

If you choose Static IP, enter the information provided by your ISP in the corresponding fields.
Then click **Next** to enter the next step.



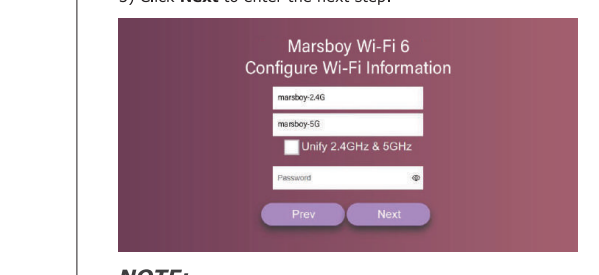
NOTE:

- After finishing modifications and clicking **Next**, you will enter the **Set Your Wireless Network page.**
- You can take a screenshot to keep this information for future use.

4.2 Set Up Your Wireless Network

4.2.1 Configure Your Wi-Fi Network Name (SSID) and Wi-Fi Password

In this step, you can follow the instructions below to configure your Wi-Fi network.
1) Change the router name (SSID) for your preference, or keep the original one.
2) Enter password with digits between 8-24.
3) Click **Next** to enter the next step.



Marsboy Wi-Fi 6
Configure Wi-Fi Information

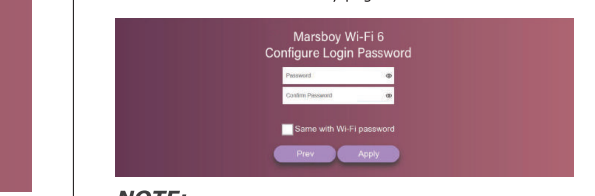
NOTE:

- If you select "Unify 2.4GHz & 5GHz", then 2.4G and 5G Wi-Fi will use the same network name. Meanwhile, the router will automatically select the best Wi-Fi network for the terminal devices.

- However, due to differences of terminal devices, the network may be interrupted for a short time when the signal source is automatically switched, or the connection may even be dropped.

4.2.2 Configure Your Web Login Password

In this step, you may follow the instructions below to configure the login password of your web-based utility page.
1) Enter the password you would like to set. There is no default password.
2) By clicking "Apply", the basic configuration for your Wi-Fi network and web-based utility page is finished.



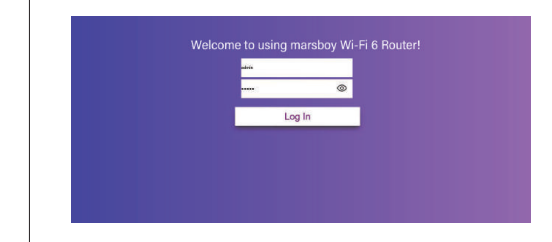
Marsboy Wi-Fi 6
Configure Login Password

NOTE:

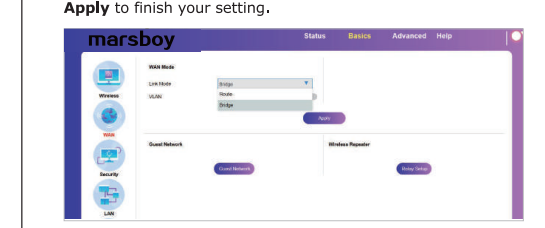
- If you select "Same with Wi-Fi password", it means the password for the web-based configuration login page will be the same with the Wi-Fi network password in the last step.
- You can take a screenshot of this page to keep the information for future use.

4.3 Set up the Router as an Access Point (Bridge Mode)

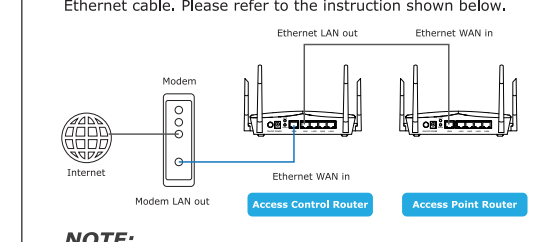
The router can work as an access point, transforming your existing wired network to a wireless one or expand your wireless network.
Before installation, please complete the following settings:
1) After disconnecting the WAN port on the router, connect a device (such as a PC or phone) to your Marsboy router and launch a web browser. Then, log in to your router.



2) Go to **Basics > WAN > WAN Mode (Link Mode).**
Select **Bridge** from the **Link Mode** drop-down list. Then, click **Apply** to finish your setting.



3) Connect the router to your existing wired router via an Ethernet cable. Please refer to the instruction shown below.



NOTE:

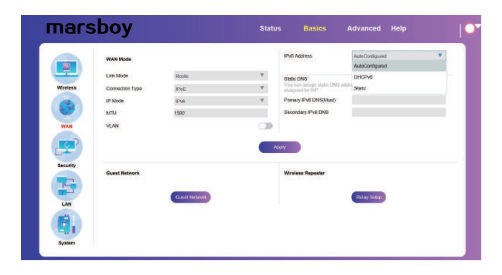
- If you want to enjoy seamless roaming, please make sure that the wireless settings of all your wireless devices are consistent (to have a unified SSID and password).

4.4 Set up an IPv6 Internet Connection

Your ISP provides information about one of the following IPv6 internet connection types: IPv6 (Auto Configured); IPv6 Static.

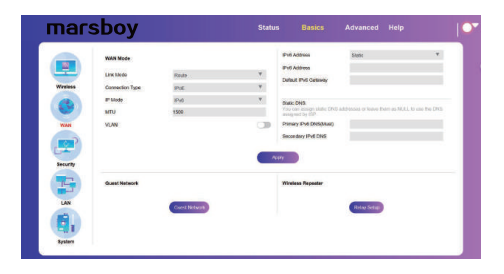
4.4.1 IPV6 (Auto Configured/DHCPv6)

1) After logging in to your router, go to **Basics > WAN > IP Mode.**
2) Select **IPv6** from the drop-down list.
3) Then, set **IPv6 Address** to **Auto Configured or DHCPv6.**
4) Click the **Apply** button to finish your setting.



4.4.2 IPV6 Static

1)After logging in to your router, go to **Basics > WAN > IP Mode.**
2)Select **IPv6** from the drop-down list.
3)Then, set **IPv6 Address** to Static, and fill in **IPv6 Address** and **Default IPv6 Gateway** as required.
Click **Apply** to finish your setting.

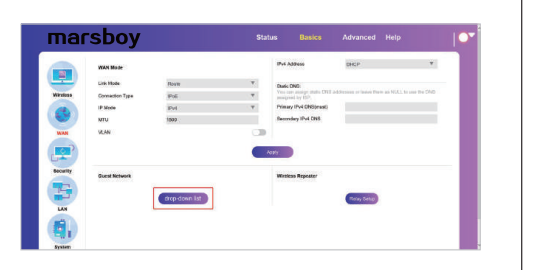


5 Guest Network

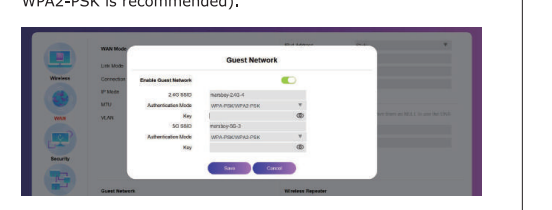
The Guest Network function allows you to provide Wi-Fi access for guests without disclosing your main network. When you have guests in your house, apartment or workplace, you can create a guest network for them.

5.1 Create a Network for Guests

1) After logging in to your router, click **Basics > WAN > Guest Network.**



2) Click the **Enable Guest Network** button for the 2.4GHz or 5GHz wireless network.
3) Customize your Guest Network's Wi-Fi name and Key.
4) You can also modify Authentication Mode (WPA-PSK/WPA2-PSK is recommended).



5) Click **Save** to finish your settings. Now your guest can access your guest network using the SSID and password you set.

6 Security Settings

This section guides you on how to protect your home network from unauthorized users by implementing network security functions. You can create a personalized network that caters for the whole family: protect your home network from cyber attacks using Firewall, block or allow specific client devices to access your network using Access Control, or block inappropriate websites at specific time using Parental Control.

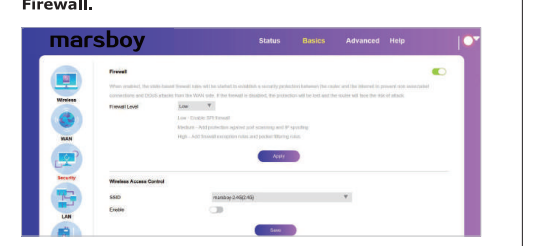
6.1 WAN Access Control

The Firewall protects the router from cyber attacks and validates the traffic that is passing through the router based on protocol. When Firewall is enabled, the state-based firewall rules will establish security protection between the router and the internet to prevent associated connections and DdoS attacks from the WAN side.

This function is enabled by default and it is recommended to keep the default settings. If the Firewall is disabled, the protection will be lost and the router will face the risk of cyber attacks.

6.1.1 Firewall Setting – Low

After logging in to your router, go to **Basics > Security > Firewall.**

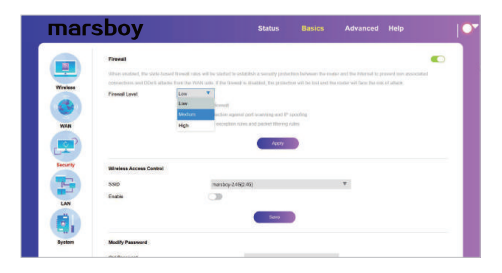


NOTE:

- This feature is enabled by default, and the initial state is Low. Also, this mode provides low-level conventional protection, and the protection rules cannot be customized.

6.1.2 Firewall Setting – Medium

1) After logging in to your router, go to **Basics > Security > Firewall.**
2) Select Medium from the **Firewall Level** drop-down list.
3) Click **Apply** to finish your setting.

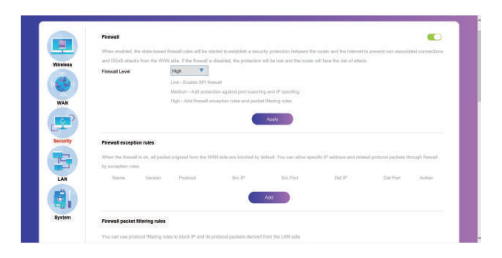


NOTE:

- This mode provides medium-level network protection, the most suitable network protection without affecting your normal use, but meanwhile the protection rules cannot be customized.

6.1.3 Firewall Setting -High

1) After logging in to your router, go to **Basics > Security > Firewall.**
2) Select **High** from the **Firewall Level** drop-down list.
3) Click **Apply** to finish your setting.



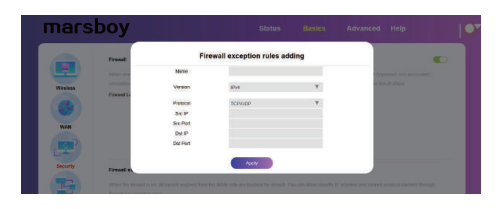
NOTE:

- This mode provides the highest level of network protection, which may affect the normal use of the network, especially some software that requires the use of specific network.

- Please clarify the port usage before customizing the rules. If the network cannot be used normally after the setting is completed, please go to the network security page and change the **Firewall Level** to **Medium** or **Low.**

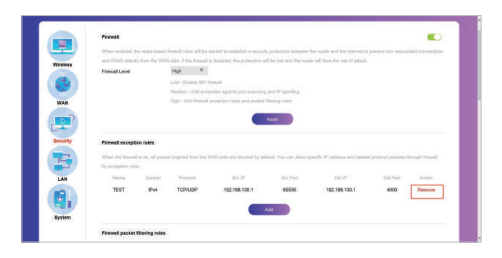
6.1.4 Firewall Setting – Set Exception Rules

You may follow the instructions below to add firewall exception rules.
1) After logging in to your router, go to **Basics > Security > Firewall.**
2) Select **High** from the **Firewall Level** drop-down list.
3) Click **Apply** to finish your setting.
4) After filling in the necessary information, click **Add** in **Firewall exception rules.**



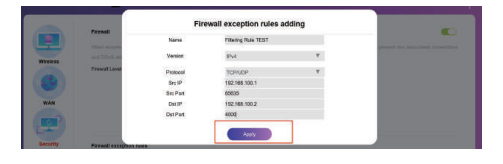
NOTE:

- If it affects your normal use and needs to close this rule, click the Remove button next to the corresponding rule.
- The following screenshot shows an example of the rules.



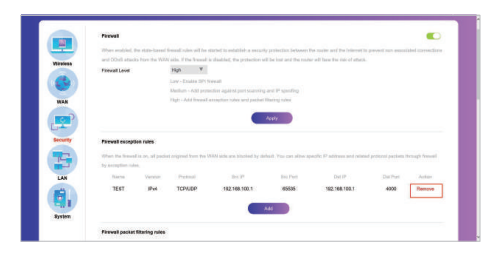
6.1.5 Firewall Setting – Set Filtering Rules

The protocol filtering rules is used to block IP and its protocol packets derived from the LAN side. You may follow the instructions below to add protocol filtering rules.
1) After logging in to your router, go to **Basics > Security > Firewall.**
2) Select **High** from the **Firewall Level** drop-down list.
3) Click **Apply** to finish your setting.
4) After filling in the necessary information, click **Add** in **Protocol Filter Rules.**



NOTE:

- If it affects your normal use and needs to close this rule, click the Remove button next to the corresponding rule.
- The following screenshot shows an example of the rules.

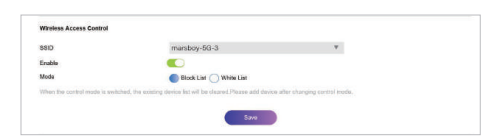


6.2 Wireless Access Control

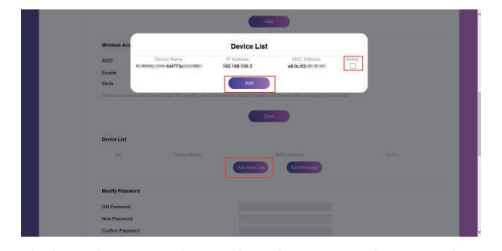
Wireless Access Control blocks or allows terminal devices to access your network (via wired or wireless) based on a list of blocked devices (Blacklist) or a list of allowed devices (Whitelist). There are two ways to setting wireless access control: adding from list, or adding manually.

6.2.1 Wireless Access Control – Add from List

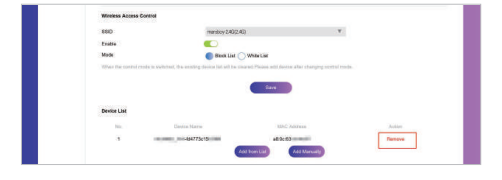
You may follow the instructions below to block or allow devices to access your wireless network with the method of adding from list.
1) After logging in to your router, go to **Basics > Security > Wireless Access Control.**
2) Select the wireless name you want to be set from the SSID drop-down list.
3) Click the **Enable** button (to the green status).
4) Select the access **Mode** to either block or allow the device(s) in the list. For example, select **Black List,** and then click **Save.**



5) Click **Add from List** in the **Device List** section. You will see the device(s) connected to the current wireless network.
6) Tick the **Action** selection box next to the device(s) you want to block, and then select **Add** to finish your setting.



7) Then, devices in the **Device List** will NOT be allowed to access the current SSID (wireless network).

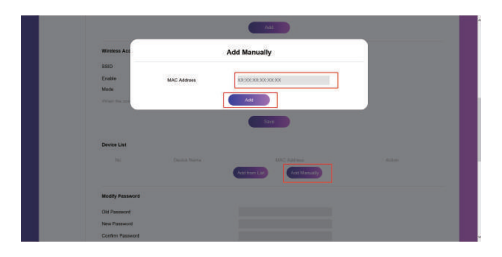


NOTE:

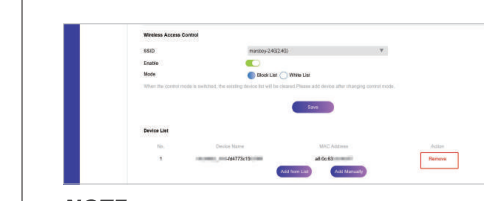
- If you want to restore connection permissions for this device, click the Remove button next to the corresponding rule.

6.2.2 Wireless Access Control – Add Manually

You may follow the instructions below to block or allow devices to access your wireless network with the method of adding manually.
1) Obtain the MAC address of the device that you do NOT want to access the specified SSID from its product label or product description.
2) After enabling Wireless Access Control, click **Add Manually** in the Device List section.
3) Fill in the prepared MAC address in the **MAC Address** field.
4)Click **Add** to finish your setting.



5) Then, devices in the **Device List** will NOT be allowed to access this SSID.



NOTE:

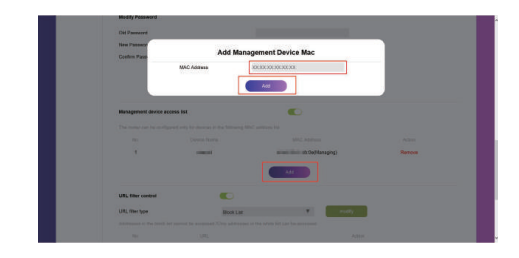
- If you want to restore connection permissions for this device, click the Remove button next to the corresponding rule.

6.3 Manage Device Access List

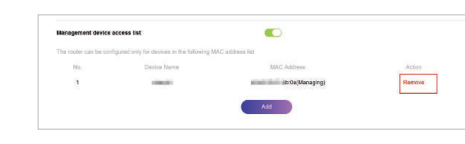
This page is used to manage devices that can log in to the router setting interface.

1. If this feature is turned on, the router can be configured only from devices in the following MAC address list.
2. After enabling this function, the device that sets this router for the first time will be in the list.
3. If you accidentally delete all the management devices, please press the RESET button and hold for 10 seconds to restore factory settings.
4. All device management is based on MAC address. There are two ways to get the MAC address: in the device interface of

the homepage; from product label or product description. The following is an example of adding a Note 7 Pro mobile phone to the **Management device access list.**

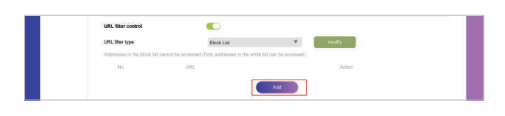


Now the device has been added to the management list!
If you want to cancel the management authority of this device, click the **Remove** button next to the corresponding rule.

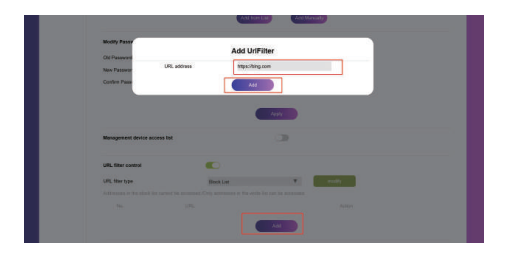


6.4 URL Filter Control

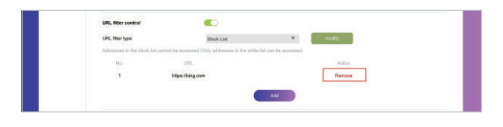
URL Filter Control is used to block or allow specific URL to access your network (via wired or wireless) based on a list of blocked devices (Blacklist) or a list of allowed devices (Whitelist). You may follow the instructions below to set the URL filter.
1) After logging in to your router, go to **Basics > Security > URL filter control.**



2) Click **Add** at the bottom of the **URL filter control** section.
3) Fill in the target URL in the **URL address** field in the pop-up interface, and then click **Add** to finish your setting.



Now the blocked URL appears in the **URL filter control section!**

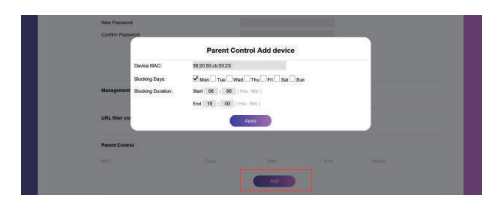


NOTE:

- URL filter type defaults to **Black List Mode.** You can change it in the **URL filter type** drop-down list.
- If you want to un-filter this website, click the **Remove** button next to the corresponding URL.

6.5 Parental Control

Parental Control allows you to block inappropriate, explicit and malicious websites, and control access to specified websites at specified time. You may follow the instructions below to set up parental control.
1) Obtain the MAC address of the device you want to manage. You can get the MAC address of the connected device in: **Basics > Security > Device List.**
2) After logging in to your router, go to **Basics > Security > Parent Control.**
3) Fill in the MAC address of the device you want to add in the **Device MAC** field.
4) Select the **Blocking Days** and the **Blocking Duration** to your preference.



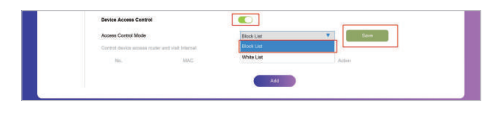
NOTE:

- If you want to cancel the management authority of this device, click the **Remove** button next to the corresponding rule.
- Only devices that have previously been connected to your router's network appears in the **Device List.** If you are unable to find the device you want to add, connect the device to your router's network and then try again.

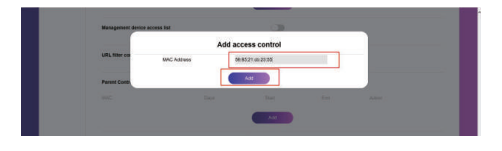
6.6 Device Access Control

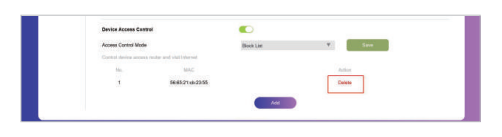
Device Access Control manages network access of a device based on its MAC address.
1) Obtain the MAC address of the device you want to manage.
2) You can get the MAC address of the connected device in the **Device List.**
3) After logging in to your router, go to **Basics > Security > Device Access Control.**

4) Select the control mode from **Access Control Mode** drop-down list and click **Save** to finish your setting.



5) Click **Add,** and then fill in your device's **MAC address** in the MAC Address field in the pop-up interface.
6) Click **Add** to finish your setting.





NOTE:

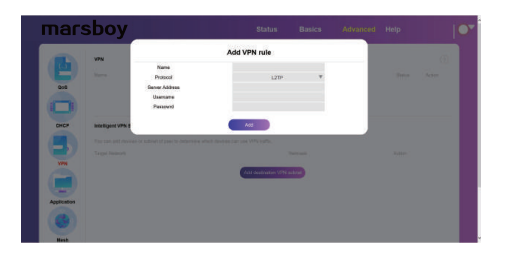
- If you want to cancel the management authority of this device, click the Delete button next to the corresponding rule.

7 VPN Server

The VPN (Virtual Private Networking) Server allows you to access your home network in a secured way through internet when you are away from home. This section instructs you on setting up VPN connection in L2TP connection mode.

7.1 L2TP VPN

1) After logging in to your router, go to **Advanced > VPN.**
2) Click **Add** in the **VPN** section.
3) Fill in the fields according to the information provided by the VPN provider based on the L2TP protocol.



NOTE:

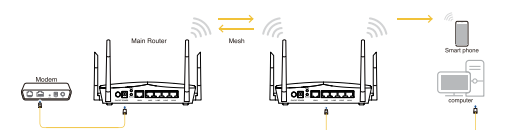
- VPN user name, password, server address, protocol type and other information need to be obtained from the VPN service provider.
- The server address can be domain name or IP address, which is provided by the service provider.
- Optional: After completing the VPN setup, you can manage your VPN network by **Intelligent VPN Streaming.**

8 Customize Your Network

This section guides you on how to configure advanced network features.

8.1 Mesh

Mesh connection mode can be quickly achieved via WPS button.



8.1.1 Set up Mesh Connection

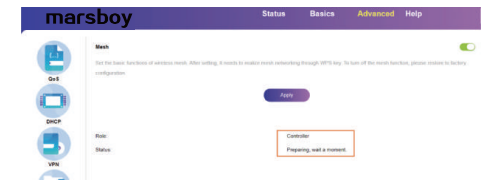
1) Connect your router's WAN port to the LAN port of the or another router (main router).
2) Set up the router whose WAN port is connected, enable it to access the Internet normally (please note that the wireless network must be set to the properly encrypted state and password has been set).
3) Press the WPS button on both routers for at least 5 seconds.
4) After about 30 seconds until the lights on both routers change from flashing to steady green, the setting is complete. By now the mesh network is established and can be used normally.

NOTE:

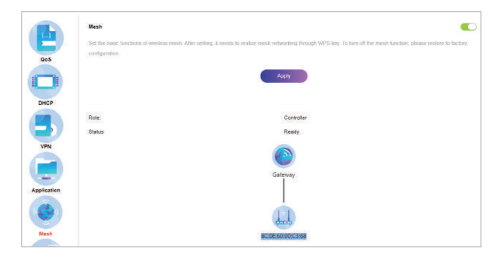
- If you want to continue adding mesh devices, get another Marsboy router to build the mesh network. Press the WPS button on the new device and the main router in the mesh network for at least 5 seconds, and wait for the mesh network to complete.
- Devices that log in through the mesh network can only access the main router and view sub devices in Advance > Mesh.
- If failed, please reset both routers/and follow the setting steps again.

8.1.2 Mesh Status Display

After pressing the WPS button on the main router for at least 5 seconds. Mesh page is displayed as follows: (no following router is connected yet)
Role: Controller
Status: Waiting for pairing



After about 30 seconds, the link diagram will be displayed in the state diagram as follow:



NOTE:

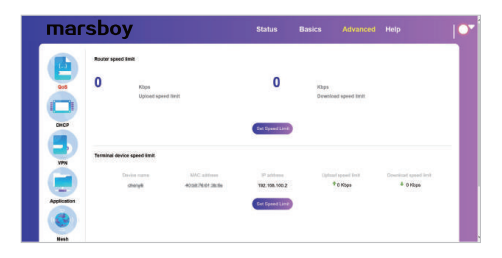
- After successful pairing, you can only log in to the main router no matter how the device is connected to the router.
- Generally, signal strength higher than -50 can be acceptable. If it is lower than -74, please adjust the placement of the device.

8.2 QoS

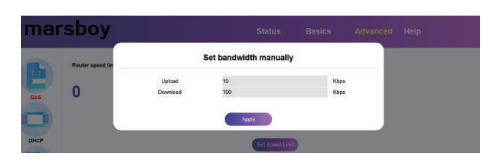
QoS (Quality of Service) allows you to prioritize the internet traffic of specific device.

8.2.1 QoS – Router Speed Limit

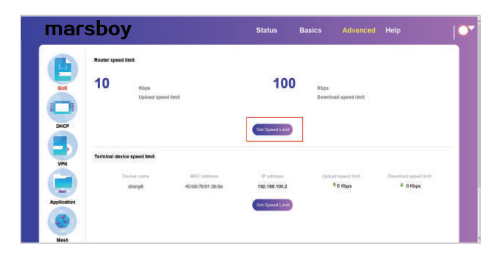
You may follow the instructions below to check out and control the router speed limit.
1) After logging in to your router, go to **Advanced > QoS.**



2) Under **Router speed limit,** click **Set Speed Limit** and fill in the maximum upload and download speed you want to set in the corresponding fields.
3) Click **Apply** to finish all your settings.



4) If you want to modify the speed limit, click Set Speed Limit to modify the limit values.
5) Click **Apply** to finish your setting.

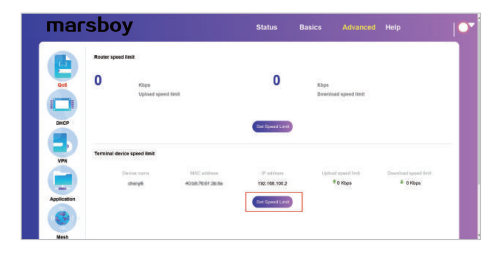


NOTE:

- If set to 0, the network speed of the device will NOT be restricted.

8.2.2 QoS – Terminal Device Speed Limit

You may follow the instructions below to check out and control the terminal device speed limit.
1) After logging in to your router, go to **Advanced > QoS.**
2) Under **Terminal device speed limit** section, click **Set Speed Limit.**
3) Fill in the maximum upload and download speed you want to set in the corresponding fields. Then, click **Apply** to finish your setting.
4) If you want to modify the terminal speed limit, click **Set Speed Limit** to modify the limit values, and click **Apply** to finish your setting.



NOTE:

- If set to 0, the network speed of the device will NOT be restricted.

8.3 DHCP Static IP Assignment (Address Reservation)

This function is used to assign a fixed IP address to your specific network device. Some devices require a fixed IP, such as network printers, IP cameras.
It is recommended to connect the device to the router first, so that it will be more convenient to obtain the MAC address of the device.

8.3.1 DHCP Static IP Assignment – Add by List

You may follow the instructions below to set up DHCP static IP assignment by list.
1) After logging in to your router, click **Advanced > DHCP.**
2) Click **Add by List,** and select the device whose IP needs to be fixed from the list. Then, click **Add** to finish your settings.
3) If you want to modify the settings, click the **Remove** button next to the corresponding rule.

8.3.2 DHCP Static IP Assignment – Add Manually

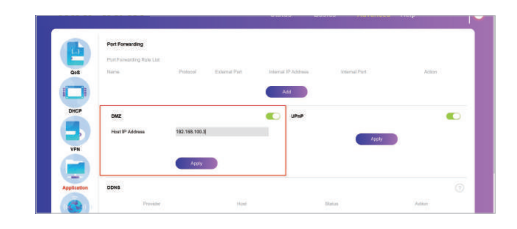
You may follow the instructions below to set up DHCP static IP assignment manually.
1) Obtain the MAC address of the device you want to assign IP address.
2) Click **Add Manually,** and fill in this device's MAC address and IP address. Then, click **Add** to finish your settings.
3) If you want to modify the settings, click the **Remove** button next to the corresponding rule.

8.4 LAN Port Forwarding

A virtual server is a server using a device on the LAN side, which can be accessed directly from the external network.
1) After logging in to your router, go to **Advanced > Application.**
2) Click the **Add** button in the **Port Forwarding** section.
3) Fill in the **Protocol, Internal IP Address** and **Internal Port,** and select **Protocol Type** from the drop-down list.
4) If you want to modify the settings, click the Delete button next to the corresponding rule.

8.5 DMZ

DMZ maps the internal IP address of an internal host to a public IP address. When a user accesses a port of a host that provides a mapped port, the server transfers the request to the host that provides this specific service in the LAN. With this function, you can map multiple ports of a host with an external IP address to different ports on different internal hosts on the internal network.
Devices commonly used for DMZ include some hard disk recorders and intranet servers.
1) After logging in to your router, go to **Advanced > Application.**
2) Enable **DMZ** by clicking the button (to green status).
3) Fill in your device's IP address.

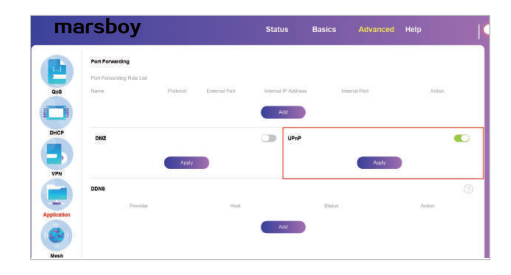


NOTE:

- Make sure the target device has been assigned with an IP address before use.
- It is recommended to be used with IP address reservation.

8.6 UPnP

UPnP (Universal Plug and Play) is the universal plug and play protocol, which is the architecture for realizing peer-to-peer network connection between computers and intelligent electrical equipment. The conversion between the internal network address and the network address is based on this protocol. Therefore, as long as our router supports UPnP and we use network devices that support this protocol, we can use this function to accelerate the point-to-point transmission speed.



NOTE:

- This feature is enabled by default.

8.7 DDNS

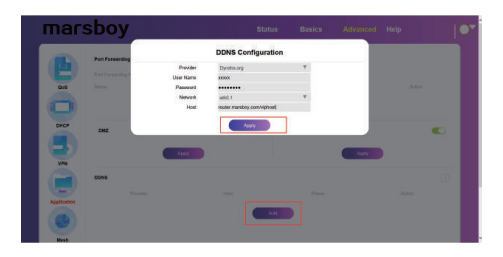
DDNS stands for dynamic domain name service/server. At present, most routers access the Internet using dynamic IP. DDNS can bind the router's dynamic Internet IP to a fixed domain name, so that users can access the router through the fixed domain name on the internet.
Before setting, please do as follows:
1) Obtain domain name and account password information through DDNS service provider.
2) Open DDNS service, add service, fill in the information obtained in the previous step, and then save the settings to enable the service.

NOTE:

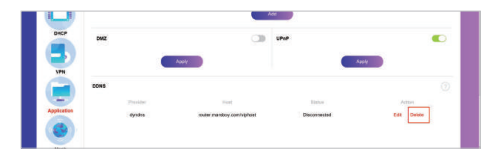
- You can register an account and apply for a domain name on the service provider's official website through the built-in DDNS operator.
- The user and password are those provided by the operator; the host name is the domain name applied from the operator; the mandatory check is the time when domain name and WAN port IP are forced to be updated.
- If there is no special requirement, it is recommended to

use the default configuration. Only one DDNS service can be started at a time.

Then, you can follow the instructions below to set up DDNS.
1) After logging in to your router, go to **Advanced > Application.**
2) Click the Add button under the DDNS section.
3) Fill in the information applied for at the DDNS service provider, and click **Apply** to finish your settings.



4) If you want to modify or delete the settings, click **Edit** or **Delete** button next to the corresponding rule.

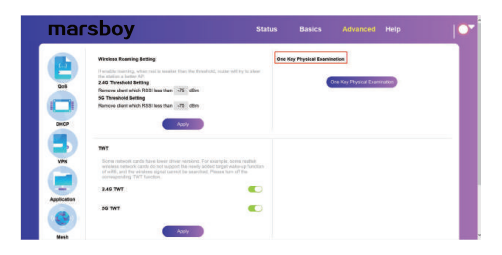


8.8 Wireless Roaming Setting

Adjust signal threshold in AP connection mode.
1) After logging in to your router, go to **Advanced > Others.**
2) Modify the settings according to your actual situation if necessary (default values are recommended) in the **Wireless Roaming Setting** section.
3) If the modifications make the network messed up, try **Reset** to restore to factory default settings.

8.9 One Key Physical Examination

This function is used to detect network settings.
1) After logging in to your router, go to **Advanced > Others.**
2) Clicking the **To Repair** button will jump directly to the wireless setting page.

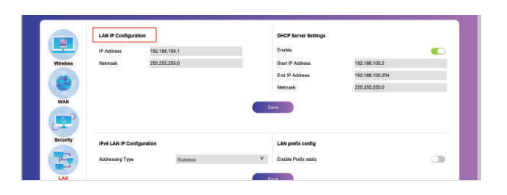


8.10 LAN Settings

The router is preset with a default LAN IP 192.168.100.1, which can be used to log in to its web management page. The LAN IP address, together with the subnet mask, also defines the subnet that the connected devices are in. If the IP address conflicts with another device on your local network or your network requires a specific IP subnet, you can change it.

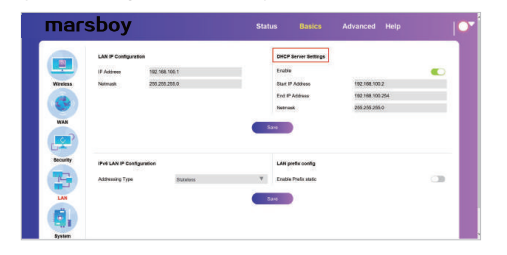
8.10.1 Change Web Management Login Address (LAN IP Address)

You may follow the instructions below to modify the LAN IP address.
1) After logging in to your router, go to **Basics > LAN > LAN IP Configuration.**
2) Manually set IP address as the following format 192.168.100.XXX (XXX is any number of 2~254), and leave the Subnet Mask as the default setting.
3) Click **Save** to finish your settings.
4) Then you need reconnect the router and enter the address you just set to log in to the setting page, instead of the default 192.168.100.1.



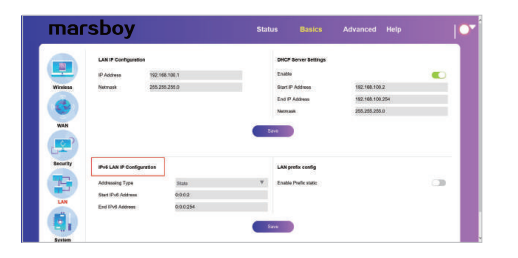
8.10.2 DHCP Server Settings

You may follow the instructions below to modify DHCP server settings.
1) After logging in to your router, go to **Basics > LAN > DHCP Server Settings.**
2) Here you can turn on or off the DHCP server and modify the IP address segment automatically assigned by DHCP (default setting is recommended).



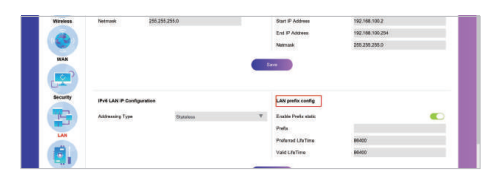
8.10.3 IPv6 LAN IP Configuration

You may follow the instructions below to configure the IPv6 LAN IP address.
1) After logging in to your router, go to **Basics > LAN > IPv6 LAN IP Configuration.**
2) Select your **Addressing Type** from drop-down list (Stateless is the default setting).
3) After modifying your **Start IPv6 Address** and **End IPv6 Address,** click **Save** to finish your settings.



8.10.4 LAN Prefix Config

You may follow the instructions below to modify the LAN Prefix Config.
1) After logging in to your router, go to **Basics > LAN > LAN prefix config.**
2) Turn on **Enable Prefix static,** and fill in **Prefix** setting.
3) It is recommended to keep **Preferred LifeTime** and **Valid LifeTime** as the default values.
4) Before setting, use the if config command to view the IP address obtained in SSH and write down the prefix. For example, if you get 2001:250:fff:8000:a8f4:fef f7600:1122:3344/64, the prefix is, 2001:250:fff:8000::/64. You can add any hexadecimal characters as your subnet address, for example, 2001:250:fff:8000:2333:dead:beef::/112.

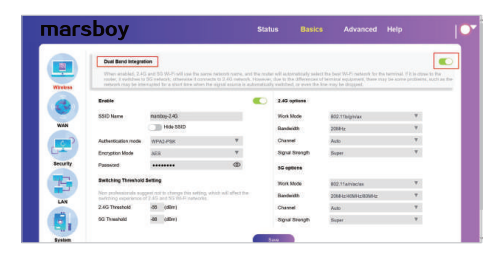


NOTE:

- Please remember your subnet prefix and prefix length, as you will use them from time to time later.

8.11 Dual Band Integration

When the dual band integration is enabled, the 2.4G and 5G Wi-Fi will use the same network name, and the router will automatically select the best Wi-Fi network for the terminal. If the terminal device is close to the router, it switches to 5G network, otherwise it connects to 2.4G network.
However, due to differences of terminal devices, there may be some problems, for example, the network may be interrupted for a short time when the signal source is automatically switched, or even the line may be dropped.
You may follow the instructions below to set up the dual band integration.
1) After logging in to your router, go to **Basics > Wireless > Enable Dual Band Integration.**
2) Click **Save** to finish your setting.



NOTE:

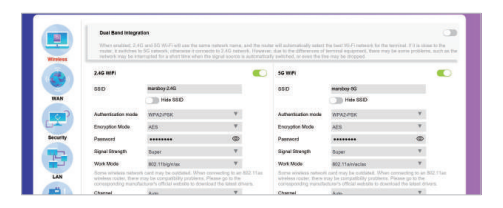
- It is recommended to modify the SSID Name and Password only, and keep other settings as defaults.
- After completing the settings, it will take about 30 seconds for the router to restart.

8.12 Advanced Wireless Settings

The router's wireless network name (SSID) was preset, which can be found on the label of the router. You can customize the wireless settings to your preference.

8.12.1 Enable or Disable Wireless Function

You may follow the instructions below to enable or disable the wireless function.
1) After logging in to your router, go to **Basics > Wireless.**
2) The wireless function is enabled by default.
To disable it, just turn off the **Enable** button (to grey status) of each wireless network and then click the **Save** button.

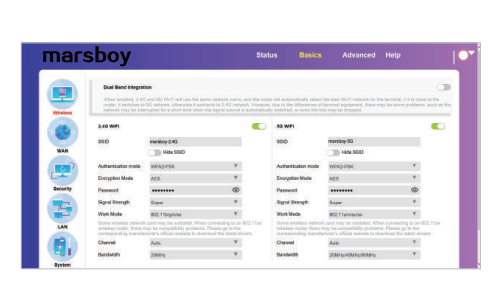


NOTE:

- After the wireless function is disabled at both bands, you can enable it by connecting the LAN port of the router and accessing this setting page again or resetting the router.

8.12.2 Change Wireless Network Name (SSID) and Wireless Password

You may follow the instructions below to modify the SSID and Wi-Fi Password.
1) After logging in to your router, go to **Basics > Wireless.**
2) Set your **SSID** (Wi-Fi name) and **Password** (Wi-Fi password).
3) Click the **Save** button.
4) Reconnect your wireless network with the new SSID and Wi-Fi Password.

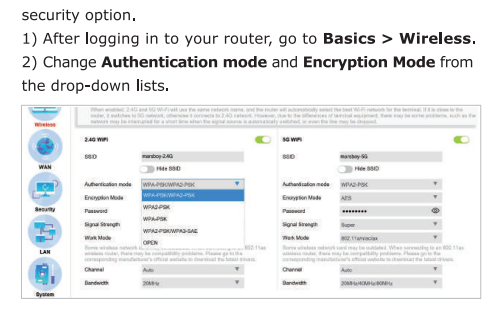


NOTE:

- If you change the wireless settings by operating on a wireless device, you will be disconnected when the settings take effect. In this case, please write down the new SSID and password (key) for future use.

8.12.3 Change Wireless Security Option

You may follow the instructions below to modify the wireless security option.
1) After logging in to your router, go to **Basics > Wireless.**
2) Change **Authentication mode** and **Encryption Mode** from the drop-down lists.

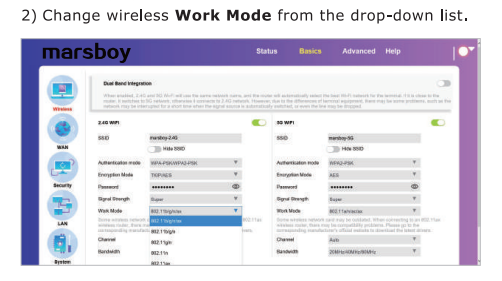


NOTE:

- It is not recommended to change the default settings unless necessary. Before selecting other options, please check whether your device supports the new modes.

8.12.4 Change Wireless Working Mode

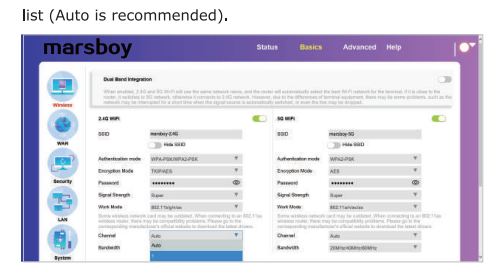
You may follow the instructions below to modify the wireless working mode.
1) After logging in to your router, go to **Basics > Wireless.**
2) Change wireless **Work Mode** from the drop-down list.



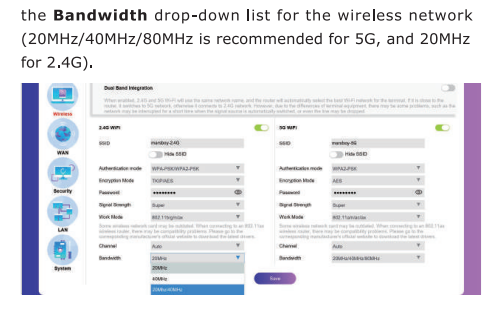
NOTE:

- Some wireless network cards may be outdated. When connecting to an 802.11ax wireless router, there may be compatibility problems. Please go to the corresponding manufacturer official website to download the latest drivers.
- If a device fails to be connected after several attempts, it is recommended to change the wireless Work Mode to 802.11ac/802.11n.

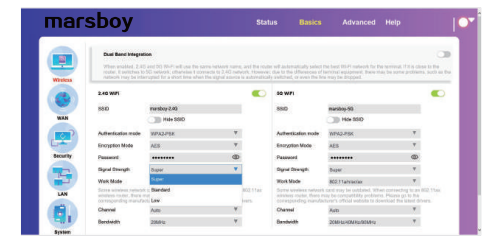
3) You can select wireless channel from the **Channel** drop-down list (Auto is recommended).



4) You can select the bandwidth of the selected channel from the **Bandwidth** drop-down list for the wireless network (20MHz/40MHz/80MHz is recommended for 5G, and 20MHz for 2.4G).

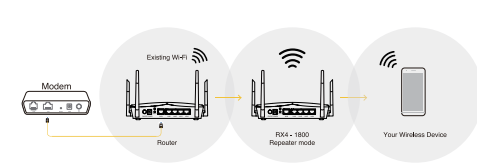


5) You can change the wireless transmit power from **Signal Strength** drop-down list to your preference.

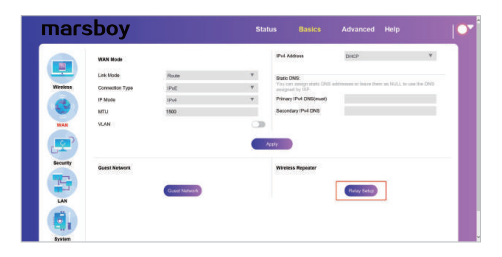


8.13 Use Repeater to Extend Network

Extend your existing wireless network range using the repeater feature.

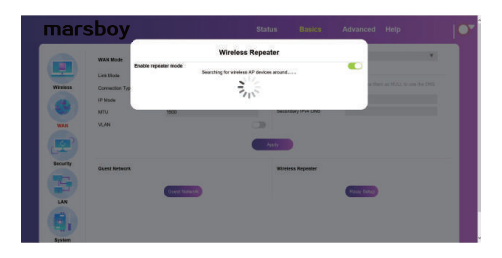


1) After logging in to your router, go to **Basics > WAN.**
2) Click the **Relay Setup** button to enable the repeater function in the pop-up window.



NOTE:

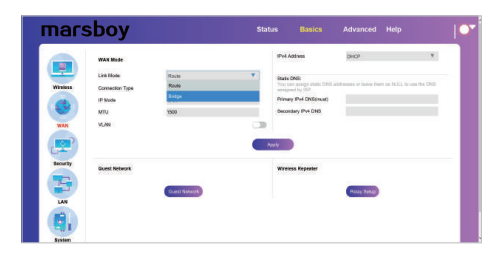
- After the repeater mode is enabled, it will automatically start searching for surrounding Wi-Fi signals. The search time is about 10 seconds. If the signal you want to expand is not found in the list, please move your device and retry the function.



3) Select Wi-Fi network in repeater SSID list and enter the wireless password in the **Key** field.
4) Click **One Button Wireless Relay** button. Your router will then reboot, and the expanded new wireless network will be established in 2 minutes. After that, you can enjoy the extended Wi-Fi.

8.14 AP Mode (Bridge Mode)

You may follow the instructions below to configure the AP mode.
1) After logging in to your router, go to **Basics > WAN.**
2) Select Bridge from **Link Mode** drop-down list, and click **Apply** to finish your settings.



NOTE:

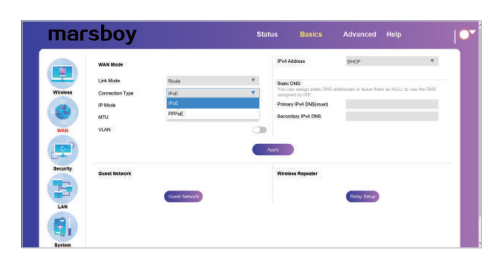
- If you have multiple APs and want unified management for seamless roaming, it is recommended to turn on the Dual Band Integration mode and set a unified SSID.

8.15 WAN Settings

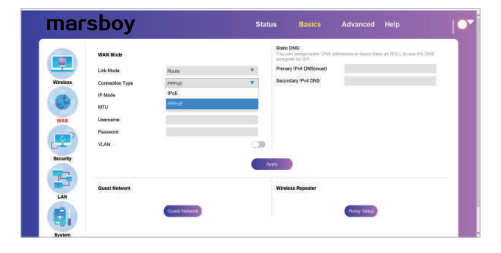
WAN setting is mainly used to set the connection mode of an Marsboy router.

8.15.1 Change Connection Type

1) After logging in to your router, go to **Basics > WAN.**
2) Select PPPoE/IPoE (default) from **Connection Type** drop-down list.
Connection Type - IPoE mode:



Connection Type - PPPoE mode:



NOTE:

- Please check with your ISP for the internet access method before setting.

8.15.2 Change IP Mode

Set IPv4 and IPv6 according to your needs.
1) After logging in to your router, go to **Basics > WAN.**
2) Select IPv4 or IPv6 from IP Mode drop-down list.
3) Set IPv4/IPv6 Address type.

NOTE:

- IPv4 and IPv6 need to set address mode and DNS independently.
- After clicking Apply, the router will reboot automatically.
- Please try reconnecting after 1 minute.
- If DNS is not specified, the device's DNS is automatically obtained. You can modify the DNS settings according to your need or ISP's instructions.

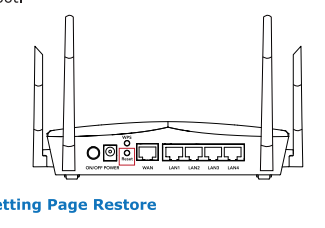
9 Manage the Router

This section will show you the configuration for managing and maintaining your router.

9.1 Restore Default Setting

9.1.1 Manual Restore

Press the Reset Button for about 10 seconds on the rear panel of the router. Then, wait two minutes for the router to restart and reboot.



9.1.2 Setting Page Restore

1) After logging in to your router, go to **Basics > System.**
2) Click the **Restore Default** button in **Restore Default Setting** section.
3) Wait a few minutes for the router to reset and reboot.

NOTE:

- During the resetting process, do NOT power off the router.

9.2 Change the Web Management Login Password

The account management feature allows you to change your login password of the web management page.
1) After logging in to your router, go to **Basics > Security.**
2) Set your password under the **Modify Password** section.
3) Click the **Apply** button, and then use the new password when logging next time.

NOTE:

- The current firmware does not support modifying the user-name.

9.3 Set up System Time

System time is the time displayed while the router is running. The system time you configure here will be used for other time-based functions like parent control. You can select the way to obtain the system time as needed.
1) After logging in to your router, go to **Basics > System.**
2) Click the **Time Settings** button, and select **Time Server, Second NTP Time Server** and **Time Zone** from the drop-down lists.
3) Click the **Save** button to finish your settings.

10 Trouble Shooting

Q1: Why cannot the router be set up successfully?
A1: If the router does not complete the setup, you can try the following:
Press and hold the **RESET** button on your router with a paperclip or pin until the front indicator turns off. After 25 seconds it turns on in Red, and it finally stays in green.

Q2: Why cannot the internet appear available?
A2: The internet appears unavailable if the internet has difficulty in communicating with your router.
The problem may appear as a "Cannot find [internet address]" message in your Web browser.
If you are sure that the internet address is correct and you've tried several valid internet addresses with the same result, the message could mean that there's a problem with your ISP or modem communicating to your router.
Then, please try the following:
•Make sure that the Internet Service Provider (ISP) information is filled in correctly.
•Make sure that the Ethernet and power cables are properly connected.

Q3: Why can't the router signal be connected after successful connection only for a while?
A3: Try the following:

•Check on the settings page for restrictions and blacklist.
•Reboot the router and connect again.
•Reset the router and set up again.

Q4: Why do router and mobile get strong signal but low speed?
A4: Try the following:
•Enter the router's setting page and verify that your router hasn't connected any device from unknown access.
•Check the surrounding wireless signals. If there are too many wireless signals, switch the channel and try again.
•Check with your ISP by phone or email to confirm that the service is normal.
•If you are connected to the 2.4G band, the problem may be caused by wireless interference.
In this case, it is recommended to switch the 2.4G channel to 1 or 11 and change the bandwidth to 20MHz.

Q5: An IP address conflict message appears on the computer after it is connected to the router. What should I do?
A5: Try the following:
•Ensure that there is no other DHCP server in your LAN or that the other DHCP server is disabled.
•Verify that the IP address of your router is not used by another device in your LAN. The default access address of the router is router.marsboy.com
•Ensure that the static IP address assigned to the computer in your LAN is not used by other devices.
•Reboot your router and check again.

Q6: I forget the login password of the router. What should I do?
A6: Try resetting the router and logging in to the router's setting page to set the password again.

Q7: Why cannot my phone or computer find the 5GHz signal?
A7: Try the following:
•Only devices supporting 5GHz signal can find and connect to the 5GHz network. Some computers support connecting to 2.4G only.
•Access the router's setting page and confirm that both wireless bands have been turned on.
•Change Wireless Work Mode to 802.11b/g/n/ac in Basics Wireless Setting page.

Q9: How to connect to Xfinity cable Modem?
A9: ① Connect to the **Wi-Fi** network of the router and log in to the web management page at router.marsboy.com.
② Tap or click **Network** on top menu.
④ Tap or click **WAN** Setting.
⑤ Select **PPPoE** in Addressing Type.
⑥ Enter the User Name and Password of your **Internet Service Provider (ISP).**
⑦ Click **Apply.**

Q11: How to change the DNS servers on the router?
A11: ① Log in to the web management page at router.marsboy.com.
② Tap or click **Basics** on top menu.
③ Tap or click **WAN** Setting.

④ Select **Static** in **IPv4** Address Type, and then you can set **DNS** manually.
⑤ Enter **Subnet Mask** information.
⑥ Enter **Default Gateway.**
⑦ Enter the primary **DNS** server you want to use.
⑧ Enter the secondary **IPv4 DNS** server you'd like to use.
⑨ Click **Apply.**
NOTE: Please contact your Internet Service Provider (ISP) to obtain detail DNS information.

Q12: Why is my Windows device not detecting my 11ax router's wireless network?
A12: If your Windows device is not detecting your 11ax router's wireless network, you might have an earlier Intel wireless network adapter on the device (some earlier Intel adapters include Intel Dual Band Wireless AC-3160, AC-3165, AC-7260, AC-7265 and AC-8260).
To check which wireless network adapter is being used on your Windows device, do as follows:
① Open the **Control Panel** on your Windows device.
② Enter **Device Manager** in the search bar at the top of the window.
③ Click **Device Manager.**
④ Click the arrow next to network adapter to display the list of adapters.
⑤ Your wireless network adapter is displayed in the list.

NOTE:
If your wireless network adapter is not made by Intel and you are still unable to connect to your router's wireless network (SSID), try rebooting or resetting your router. If your wireless network adapter is an earlier Intel model, it might not recognize the wireless signal on your 11ax router. In this case, connect to your router directly using wired connection to access the internet and download the latest network adapter driver, in the following steps:
① Use an Ethernet cable, connect your Windows device to a LAN port on the back of your AX router.
② Launch a web browser and visit.
https://downloadcenter.intel.com/product/59485/Wireless-Networking
② Download the latest wireless network adapter driver for your network adapter.
③ After installing the latest driver, your device should be able to recognize your 11ax router's wireless network.

Q13: How to set the repeater mode on the router?
A13: ① Log in to the web management page at router.marsboy.com.
② Tap or click **Basics** on top menu.
③ Tap or click **WAN** Setting.
④ Tap or click **Relay Setup** under Wireless Repeater and enable it.
⑤ Select the **Wi-Fi** you want to extend.
⑥ Enter Your **Wi-Fi** password in Key field.
⑦ Tap or click **One Button Wireless Relay.**

Q14: How to establish a mesh network system on your router?
A14: First of all, you need to have at least 2 Marsboy routers.
① Connect your router's WAN port to the LAN port of the main Marsboy router (main router).
② Set up the main router, and enable it to access the Internet normally. (Please note that the wireless network must be set to an encrypted mode other than Open.)
③ Press the WPS button on both routers for at least 5 seconds.
④ After about 60 seconds, the lights on both routers will stay in solid green, which indicates the setting is complete, the mesh network is set and can be used normally.

11 FCC Caution

§ 15.19 Labeling requirements.
This device complies with part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

§ 15.21 Information to user.
Any Changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

§ 15.105 Information to the user.
Note: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:
-Reorient or relocate the receiving antenna.
-Increase the separation between the equipment and receiver.

-Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
-Consult the dealer or an experienced radio/TV technician for help.

This equipment complies with FCC radiation exposure limits set forth for an uncontrolled environment. This equipment should be installed and operated withminimum distance 20cm between the radiator & your body.

Operations in the 5.15-5.25GHz band are restricted to indoor usage only.

12 Warranty Information

Email: as@marsboytech.com
Livechat: marsboy.afterservice.vip

13 Product Disposal

In order to avoid polluting the environment, we recommend that you dispose the product in this way.

1. Do not throw away electronic products as household garbage.
2. Please dispose of used batteries in accordance with local legal regulations.
3. Marsboy encourages you to actively participate in the electronics recycling program.