



## User Guide

Alcatel

Fig. 1

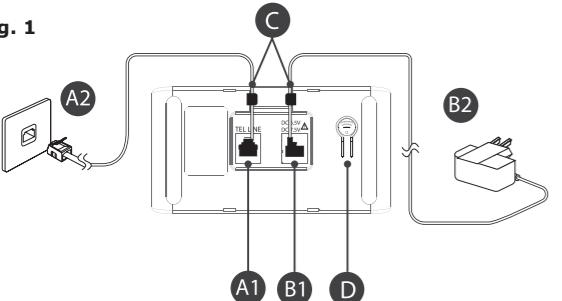


Fig. 2

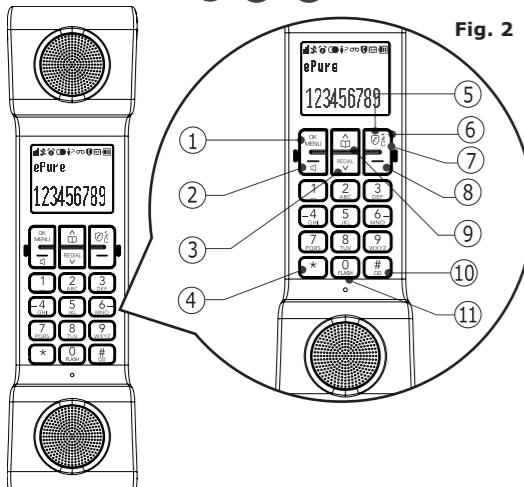


Fig. 3

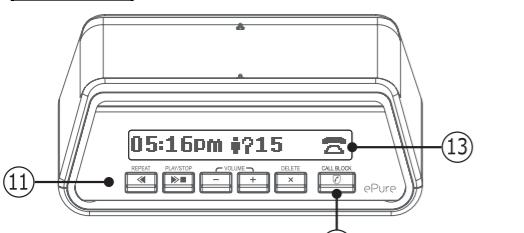
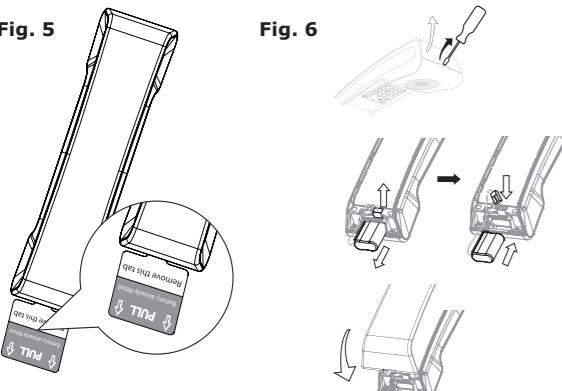


Fig. 4



## CONNECTING THE BASE (FIG. 1)

1. Plug the two cables into the corresponding sockets on the underside of the base station. (Fig. A1 & B1)
2. Pass each cable through the slots provided. (Fig. C)
3. Connect the telephone line cable to the router or the wall socket (Fig. A2) and plug the power cable into a mains socket. (Fig. B2)

**Warning:** Always use the power cable provided in the box.

**Notes:** - (Fig. 1-D): see *Handset paging/Registration chapter*.  
- We don't provide additional Telecom plug to reduce electrical waste and recommend to reuse the plug from previous appliance.

## INSTALLING THE HANDSETS AND CHARGING THE BATTERIES (FIG. 5)

Batteries are already installed into handset.

1. Pull to remove the tab from the handset.
2. Place the handset on the base. It will emit a beep.

We recommend to keep charging for **15 hours** before 1st use.

## FIRST SETTINGS

After first time power up, welcome mode message will appear on the screen.

### SELECT YOUR COUNTRY

OK MENU → **AV** → UK|France|Deutschland|Italia|Nederland|España|Portugal → MENU

### SET DATE:

OK MENU → **AV** → MM-DD-YY / DD-MM-YY → MENU → 01/01/24 → MENU

### SET TIME:

**AV** → 12 HR|24 HR → MENU → 01:00 → MENU

## HANDSET DESCRIPTION (Fig. 2)

1. OK MENU	Enter the <b>main menu</b> , access sub menus and <b>confirm options</b> .
6.	<b>Mute.</b>
7.	<b>Cancel/correction or go back in the menu.</b>
2.	<b>Press to make/answer a call.</b> During a call: press to activate/deactivate the <b>speaker mode</b> .
8.	<b>End a call/exit menu.</b>
9.	<b>Press to access the Phonebook.</b> <b>Scroll down</b> the menu items. <b>Scroll up</b> the menu items. <b>Increase volume.</b>
3.	<b>Decrease handset/loudspeaker volume</b> during call.
10. CID	<b>Press and hold to access the call list.</b>
11. FLASH	<b>Press and hold to insert a Flash (R).</b>
5.	<b>Call block key:</b> -in standby: enter call block menu. -when ringing: reject call.

## HANDSET DISPLAY ICONS AND SYMBOLS (Fig. 3)

	Indicates any call block setting is activated.
	Indicates the handset is registered and within range of the base station.
	Indicates handsfree is being used.
	Steadily on when an alarm is set. Flashes when the alarm is ringing.
	Indicates you have a new missed calls in the call list*.
	Indicates you have a new voice mail message*.
	Indicates the handset ringer is switched off.

## BASE ANSWERING MACHINE CONTROL KEYS (Fig. 4)

11. REPEAT	Press to <b>repeat playing the current message</b> from the beginning. Press twice to <b>skip backward to the previous message</b> .
11. PLAY/STOP	Press to <b>listen to the message</b> . While listening: -press twice to skip the current message and play the next. -press and hold to stop.
11. VOLUME -	<b>Decrease speaker volume</b> during message playback.
11. VOLUME +	<b>Increase speaker volume</b> during message playback.
11. DELETE	Press to <b>delete message</b> . Press and hold to <b>delete all messages</b> .

## BASE CALL BLOCK KEY (Fig. 4)

12. CALL BLOCK	<b>Call block*</b> : -while ringing press to reject the call press again to add the caller to block list.
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## BASE DISPLAY ICONS (Fig. 4)

13.	Handset on base.
	Handset on base and Answering Machine is ON.
	Answering Machine is ON.
	Number of missed calls.
	Number of new message in the answering machine.
	New message on operator voice mail*

\*Subject to subscription and availability of the service from the fixed line operator.

## SET ANSWER MODE

OK MENU → Ans. Machine → OK MENU → **AV** → TAM Settings → OK MENU → **OK**  
Answer Mode → OK MENU → **AV** → Ans & Rec or Answer Only → MENU

## SET THE OUTGOING MESSAGE (OGM) LANGUAGE

OK MENU → Ans. Machine → OK MENU → **AV** → TAM Settings → OK MENU → **OK**  
→ TAM Language → OK MENU → **AV** to select language → MENU

## RECORD A PERSONALISED OUTGOING MESSAGE

OK MENU → Ans. Machine → OK MENU → **AV** → TAM Settings → OK MENU → **OK**  
→ OGM Settings → OK MENU → **AV** → Ans & Rec or Answer Only → OK MENU  
→ **OK** → Record → OK MENU → after record → MENU

## HANDSET PAGING / REGISTRATION

### PAGING (HANDSET SEARCH)

Short press on located under the base (Fig.1-D). The handset will ring for 60 seconds. Press any key on handset to stop ringing.

### HANDSET REGISTRATION

In case the link between the base and the handset is lost or if you want to pair an additional handset:

#### On Base

Press and hold for about 8 seconds → **Registration**.

#### On Handset

OK MENU → **AV** → HS Settings → OK MENU → **AV** → Registration → OK MENU  
PIN? will display. Enter the default PIN: 0000 → OK MENU

## CALL BLOCK\*

This telephone is built-in with Call Block. This feature will help you avoid nuisance calls by creating a list of numbers you want to block (1) or only allowing some numbers to make your phone ring (2).

### 1.DEFAULT SETTING IS "ON".

It enables you to reject calls and block numbers **one by one** when the phone is ringing by pressing either on the base or the handset.

### HOW TO BLOCK AN INCOMING CALL & ADD NUMBER TO BLOCK LIST

When the phone is ringing and before answering, press will terminate the call and offer you the option to register the number to the blocklist.

**On Base:** Press CALL BLOCK to confirm.

**On Handset:** Press to confirm.

IMPORTANT: if you don't confirm, the number will not be added to the blocklist and the next call will go through normally.  
If you confirm, numbers will be added in blocklist (maximum 100) and automatically rejected if they call again.

### HOW TO ADD NUMBERS TO BLOCKLIST FROM HANDSET

→ **AV** → Blocklist → OK MENU → **AV** → Add New → MENU → enter number to be blocked → OK MENU

### From call list

Press and hold CID → **AV** to select number → OK MENU twice → **AV** → Add to Block → OK MENU to show selected number → OK MENU → **Saved**

### HOW TO DELETE NUMBERS IN BLOCKLIST

→ **AV** → Blocklist → OK MENU → **AV** to select number to delete → OK MENU twice → **AV** → Delete/Delete all → OK MENU → **Confirm?** → OK MENU

### 2.Instead of blocking numbers one by one, you can select automatic modes that will allow some numbers to ring as follow:

#### HOW TO AUTHORIZE CONTACTS ONLY

Only calls from contacts registered in your phonebook (normal and VIP) will go through and make your phone ring.

To activate this mode:

→ Block Set. → OK MENU → **AV** → Contacts OK → OK MENU

#### HOW TO AUTHORIZE VIP ONLY

In this restrictive mode, only calls from numbers registered as VIP in your phonebook will go through and make your phone ring.

→ Block Set. → OK MENU → **AV** → VIP OK → OK MENU

#### HOW TO TURN CALL BLOCK OFF

→ Block Set. → OK MENU → **AV** → Off → OK MENU

**Note:** when call block is set to OFF, the call block key on base and handset still allow you to reject calls and add them to block list, but the numbers stored in block list will no longer be blocked unless you reactivate it.

### 3.ANONYMOUS CALL BLOCK MODE (OFF by default)

This feature allows you to block calls that do not display a number on your phone. It can be enabled or disabled independently from the previous call block modes.

→ **AV** → Block Anonym → OK MENU → **AV** to select one of the options:  
Private / All / Off → OK MENU

#### Block private calls

This mode will block incoming calls that have purposely kept their numbers private from you.

#### Block all anonymous calls

This mode will block all unknown incoming calls, including private calls, international calls, pay phone and other out-of-area calls.

\*Subject to subscription and availability of the service from the fixed line operator.

## TROUBLESHOOTING

As a general rule, if a problem occurs, remove the batteries from all handsets for about 1 minute, then disconnect and reconnect the power supply to the base and reinstall the handset batteries. If you need more information or support please consult the support/Q&A section on our website: [www.alcatel-home.com](http://www.alcatel-home.com)

## REPLACE BATTERY (FIG. 6)

- To access the battery, use a screw driver, insert the tip into the recess and lift the handset cover.
- Unplug the connector and remove the battery pack.
- Insert and plug-in the new battery pack.
- Replace the handset cover.

**Always use same battery pack as the one provided with the phone.**

## FREQUENTLY ASKED QUESTIONS

Problem	Cause
My telephone does not work at all.	Make sure the telephone base is installed properly, and battery is installed and charged correctly. For optimum daily performance, return the handset to the telephone base after use.
The display shows "OUT OF RANGE".	a. Disconnect the telephone line cord from your telephone and connect it to another telephone. If there is no dial tone on that other telephone either, then the telephone line cord may be defective. Try installing a new telephone line cord. b. If changing telephone line cord does not help, the wall jack (or the wiring to this wall jack) may be defective. Contact your telephone service provider.
I cannot dial out.	a. Make sure there is a dial tone before dialing. It is normal if the handset takes a second or two to synchronize with the telephone base before producing a dial tone. Wait an extra second before dialing. b. Eliminate any background noise. Mute the handset before dialing, or dial from another room in your home with less background noise.
The battery does not charge in the handset or the handset battery does not accept charge.	a. Make sure the handset is placed in the telephone base or charger correctly. b. If the battery is completely depleted, charge the battery for at least 30 minutes before use. c. You may need to purchase a new battery.
My handset beeps and is not performing normally.</	

The telephone does not receive caller ID or the telephone does not show caller ID during call waiting.	<p>a. Caller ID is a subscription service. You must subscribe to this service from your telephone service provider for this feature to work on your telephone.</p> <p>b. Both you and the caller's telephone service providers must use equipment compatible with the caller ID service.</p> <p>c. The caller may not be calling from an area which supports caller ID.</p> <p>d. The caller ID information displays after the first or second ring.</p>
The display shows "Out of range".	<p>a. The handset may be out of range. Move it closer to the telephone base.</p> <p>b. Make sure the power cord is securely plugged into the telephone base. Use a working electrical outlet not controlled by a wall switch.</p>
I subscribe to a nontraditional telephone service that uses my computer to establish connections, and my telephone doesn't work.	<p>a. Make sure your computer is powered on, and your Internet is working properly.</p> <p>b. Make sure to plug your USB telephone adapter into a dedicated USB port on your computer. Do not plug into a multiple port USB hub (USB splitter) that is not powered.</p> <p>c. In a few rare instances, the USB port on your computer may not have enough power. In these instances, try using a USB hub with its own external power supply.</p> <p>d. If you are using a firewall, it may prevent access to your nontraditional telephone service. Contact your service provider for more information.</p>

## GENERAL PRODUCT CARE

**Taking care of your telephone** - Your cordless telephone contains sophisticated electronic parts, so it must be treated with care.

**Avoid rough treatment** - Place the handset down gently. Save the original packing materials to protect your telephone if you ever need to ship it.

**Avoid water** - Your telephone can be damaged if it gets wet. Do not use the handset outdoors in the rain, or handle it with wet hands. Do not install the telephone base near a sink, bathtub or shower.

**Electrical storms** - Electrical storms can sometimes cause power surges harmful to electronic equipment. For your own safety, take caution when using electrical appliances during storms.

**Cleaning your telephone** - Your telephone has a durable plastic casing that should retain its luster for many years. Clean it only with a dry non-abrasive cloth. Do not use dampened cloth or cleaning solvents of any kind.

## FCC, ACTA AND IC REGULATIONS

### FCC Part 15

This equipment has been tested and found to comply with the requirements for a Class B digital device under Part 15 of the Federal Communications Commission (FCC) rules. These requirements are intended to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

Changes or modifications to this equipment not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

This device complies with Part 15 of the FCC rules. Operation is subject to the following two conditions: (1) this device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation. Privacy of communications may not be ensured when using this telephone.

To ensure safety of users, the FCC has established criteria for the amount of radio frequency energy that can be safely absorbed by a user or bystander according to the intended usage of the product. This product has been tested and found to comply with the FCC criteria. The handset may be safely held against the ear of the user. The telephone base shall be installed and used such that parts of the user's body other than the hands are maintained at a distance of approximately 20 cm (8 inches) or more.

### FCC Part 68 and ACTA

This equipment complies with Part 68 of the FCC rules and with technical requirements adopted by the Administrative Council for Terminal Attachments (ACTA). The label on the back or bottom of this equipment contains, among other things, a product identifier in the format Uhis identifier must be provided to your telephone service provider upon request.

The plug and jack used to connect this equipment to premises wiring and the telephone network must comply with applicable Part 68 rules and technical requirements adopted by ACTA. A compliant telephone cord and modular plug is provided with this product. It is designed to be connected to a compatible modular jack that is also compliant. An RJ11 jack should normally be used for connecting to a single line and an RJ14 jack for two lines. See the installation instructions in the user's manual.

The Ringer Equivalence Number is used to determine how many devices you may connect to your telephone line and still have them ring when you are called. The REN for this product is encoded as the 6th and 7th characters following the US: in the product identifier (e.g., if ## is 03, the REN is 0.3). In most, but not all areas, the sum of all RENs should be five (5.0) or less. For more information, contact your telephone service provider.

This equipment may not be used with Party Lines. If you have specially wired alarm dialing equipment connected to your telephone line, ensure the connection of this equipment does not disable your alarm equipment. If you have questions about what will disable alarm equipment, consult your telephone service provider or a qualified installer.

If this equipment is malfunctioning, it must be unplugged from the modular jack until the problem has been corrected. Replacement to this telephone equipment can only be made by the manufacturer or its authorized agents. For replacement procedures, follow the instructions outlined under the Limited warranty.

If this equipment is causing harm to the telephone network, the telephone service provider may temporarily discontinue your telephone service. The telephone service provider is required to notify you before interrupting service. If advance notice is not practical, you will be notified as soon as possible. You will be given the opportunity to correct the problem and the telephone service provider is required to inform you of your right to file a complaint with the FCC. Your telephone service provider may make changes in its facilities, equipment, operation, or procedures that could affect the proper functioning of this product. The telephone service provider is required to notify you if such changes are planned.

If this product is equipped with a corded or cordless handset, it is hearing aid compatible.

If this product has memory dialing locations, you may choose to store emergency telephone numbers (e.g., police, fire, medical) in these locations. If you do store or test emergency numbers, please:

• Remain on the line and briefly explain the reason for the call before hanging up. Perform such activities in off-peak hours, such as early morning or late evening.

## LIMITED WARRANTY

### What does this limited warranty cover?

The manufacturer of Atlinks warrants to the holder of a valid proof of purchase ("Consumer" or "you") that the Product and all accessories provided in the sales package ("Product") are free from defects in material and workmanship pursuant to the following terms and conditions, when installed and used normally and in accordance with the Product operating instructions. This limited warranty extends only to the Consumer for Products purchased and used in the United States of America.

### What will HelloBaby do if the Product is not free from defects in materials and workmanship during the limited warranty period ("Materially Defective Product")?

During the limited warranty period, Atlinks authorized service representative will replace at Atlinks's option, without charge, a Materially Defective Product. If we replace the Product, we may use new or refurbished replacement parts. If we choose to replace the Product, we may replace it with a new or refurbished Product of the same or similar design. We will retain defective parts, modules, or equipment. Replacement of the Product, at Atlinks's option, is your exclusive remedy. Atlinks will return the replacement Products to you in working condition. You should expect the replacement to take approximately 30 days.

### How long is the limited warranty period?

The limited warranty period for the Product extends for ONE (1) YEAR from the date of purchase. If Atlinks replaces a Materially Defective Product under the terms of this limited warranty, this limited warranty also applies to the replacement Product for a period of either (a) 90 days from the date the replacement Product is shipped to you or (b) the time remaining on the original one-year warranty; whichever is longer.

### What is not covered by this limited warranty?

This limited warranty does not cover:

1. Product that has been subjected to misuse, accident, shipping or other physical damage, improper installation, abnormal operation or handling, neglect, inundation, fire, water or other liquid intrusion.

2. Product that has been subjected to contact with liquid, water, rain, extreme humidity or heavy perspiration, sand, dirt or the like; but then only to the extent the damage was not caused by incorrectly securing the waterproof handset's protective elements, for example, failing to properly close a seal), or such protective elements are damaged or missing (e.g. a cracked battery door), or subjecting a Product to conditions beyond its stated specifications or limits (e.g. 30 minutes in 1 meter of fresh water).

3. Product that has been damaged due to repair, alteration or modification by anyone other than an authorized service representative of HelloBaby;
4. Product to the extent that the problem experienced is caused by signal conditions, network reliability, or cable or antenna systems;
5. Product to the extent that the problem is caused by use with non-Atlinks accessories;

6. Product whose warranty/quality stickers, product serial number plates or electronic serial numbers have been removed, altered or rendered illegible;

7. Product purchased, used, serviced, or shipped for repair from outside the United States of America, or used for commercial or institutional purposes (including but not limited to Products used for rental purposes);

8. Product returned without a valid proof of purchase (see item 2 below); or

9. Charges for installation or set up, adjustment of customer controls, and installation or repair of systems outside the unit.

### What must you return with the Product to get warranty service?

1. Return the entire original package and contents including the Product to the Atlinks service location along with a description of the malfunction or difficulty; and
2. Include a "valid proof of purchase" (sales receipt) identifying the Product purchased (Product model) and the date of purchase or receipt; and
3. Provide your name, complete and correct mailing address, and telephone number.

### Other limitations

This warranty is the complete and exclusive agreement between you and Atlinks. It supersedes all other written or oral communications related to this Product. Atlinks provides no other warranties for this Product. The warranty exclusively describes all of Atlinks's responsibilities regarding the Product. There are no other express warranties. No one is authorized to make modifications to this limited warranty and you should not rely on any such modification.

**State/Provincial Law Rights:** This warranty gives you specific legal rights, and you may also have other rights, which vary from state to state or province to province.

**Limitations:** Implied warranties, including those of fitness for a particular purpose and merchantability (an unwritten warranty that the Product is fit for ordinary use) are limited to one year from the date of purchase. Some states/provinces do not allow limitations on how long an implied warranty lasts, so the above limitation may not apply to you. In no event shall Atlinks be liable for any indirect, special, incidental, consequential, or similar damages (including, but not limited to lost profits or revenue, inability to use the Product or other associated equipment, the cost of substitute equipment, and claims by third parties) resulting from the use of this Product. Some states/provinces do not allow the exclusion or limitation of incidental or consequential damages, so the above limitation or exclusion may not apply to you.

Please retain your original sales receipt as proof of purchase.

### Disclaimer and Limitation of Liability

Atlinks and its suppliers assume no responsibility for any damage or loss resulting from the use of this user's manual. Atlinks and its suppliers assume no responsibility for any loss or claims by third parties that may arise through the use of this product.

The Manufacturer reserves the right to modify the specifications of its products in order to make technical improvements or comply with new regulations.

## SAFETY

In the event of an electrical hazard, the mains adapter acts as 120V power isolating device. It should therefore, as a precaution, be installed close to the appliance and be easily accessible. To disconnect the device from the primary power source, the mains adapter must be removed from the 120V AC/60Hz socket.

If the mains adapter fails, it must be replaced by an identical model.

If not connected to the mains power or if there is a mains power failure, telephones that use cordless handsets will not work.

You will then be unable to make or receive calls in the event of an emergency.

Therefore, we recommend that you also keep a conventional telephone - one that doesn't require a power supply - as a backup.

### ! Do not use your telephone to notify a gas leak when standing in the vicinity of the leak.

It is recommended that you avoid using this device during electrical storms. Do not attempt to open the batteries, as they contain chemical substances. In the event of leakage, avoid contact with the skin, eyes, nose and mouth. In the event of contact, rinse the affected part for about twenty minutes with running water and seek urgent medical attention. Clean the product with absorbent paper or a dry cloth and contact your reseller for replacement batteries.

## CALIFORNIA ENERGY COMMISSION BATTERY CHARGING TESTING INSTRUCTIONS

This telephone meets the California Energy Commission (CEC) regulations for energy consumption. It is not necessary to activate the energy conserving mode during normal usage, unless you want to charge the battery only and disable all telephone functions.

### To activate the CEC battery charging testing mode:

1. Unplug the telephone base power adapter from the power outlet. Make sure all handsets are plugged with charged batteries before proceeding.
2. While you press and hold , plug the telephone base power adapter back to the power outlet, release the  after 7 seconds. "TBR6" is shown on telephone base display.

3. Press and hold  about 10 seconds. "TBR6" is disappeared on the telephone base display.

### To deactivate the CEC battery charging testing mode:

Unplug the telephone base power adapter from the power outlet, and then plug it back in. Then the telephone base is powered up as normal.

## TECHNICAL DETAILS

Nominal effective range	Maximum power allowed by FCC and IC. Actual operating range may vary according to environment conditions at the time of use.
Number of Handsets	Up to 4
Electrical Connection/ Base Mains Adaptor/ Charger	Base main adaptor: Model No.: EP04-035WXLZ Input: 100-240V/ 50-60Hz/ 0.2A Output: 6.5V DC/300mA, 1.95W and 7.5V DC /200 mA, 1.5W Only use the adaptors supplied with telephone. Caution: The network voltage is classified as hazard by the criteria of this standard.
Transmit frequency	Handset: 1921.536-1928.448 MHz Telephone base: 1921.536-1928.448 MHz
Batteries per handset	2 x 2/3 AAA NiMH battery pack - 2.4V 350mAh Only use the batteries pack supplied with the telephone. Use any other type of battery presents a risk of explosion. Used batteries must be disposed of in compliance with current environmental protection regulations.

\*\* Values may vary according to environment.

\*\*\* Depending on initial battery charge.

