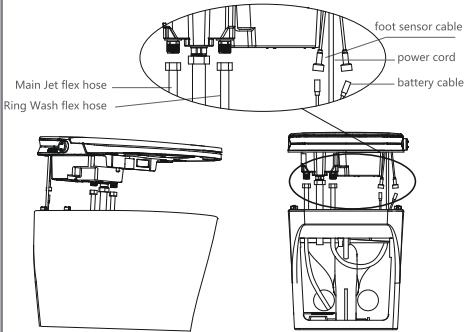


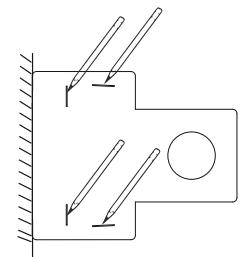
## Toilet Installation

### Installation Steps

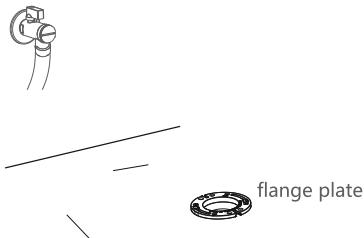
1. Lift the cover upward, unscrew the ring wash flex hose, the main jet flex hose and the foot sensor cable. Remove the cover.



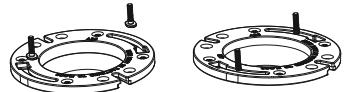
2. Place the installation template as shown below. Confirm rough in. Trace the toilet back and side profile using the hollowed lines on template.



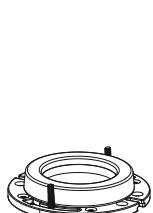
3. Install the supplied angle valve on the corresponding position on the wall.



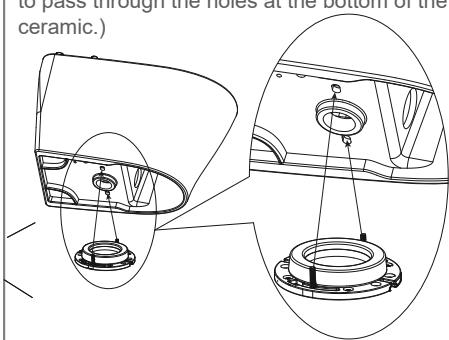
4. Place the bolts into the flange grooves.



5. Install wax ring centering it on the flange.



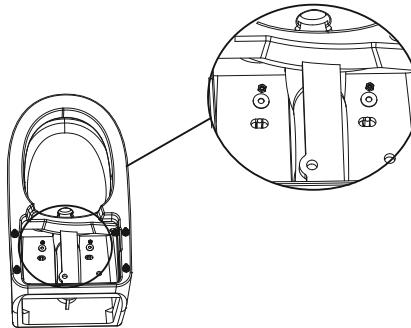
6. Install the ceramic aligning the contour line you traced. (Note: the fixing bolts need to pass through the holes at the bottom of the ceramic.)



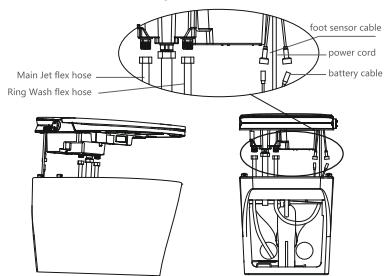
## Install Toilet

### Installation Steps

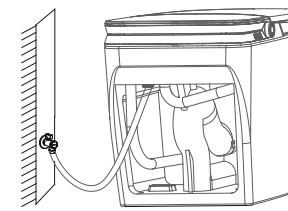
7. Install the washers and locking nuts securing the toilet to the flange.



8. Install the ring wash flex hose, the main jet flex hose and the foot sensor connection cable. Align 4 posts in the ceramic with the holes in the back part of the cover and push down.



9. Connect the supply line to the angle valve.



## Testing after Installation

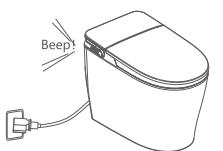
### 1.Turn on the angle valve

- Open the angle valve a little bit. Check for leaks.
- Open the valve completely after checking everything is dry.



### 2.Product self-diagnosis

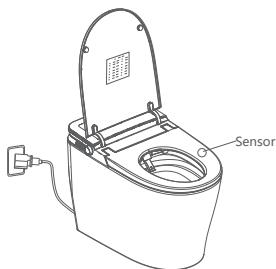
- After connecting to the power supply, the product will give a "beep" sound. Knob lamp will go on indicating the completion of self-diagnosis.



### 3.Product test

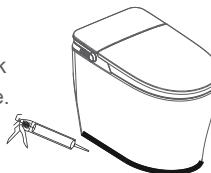
#### Flushing test

- Press the flush button on the knob to flush the toilet.



### 3.Drainage inspection

Before applying the caulking, please flush the toilet several times to see if there is any leakage in the ceramic. After inspection caulk around the ceramic. Make sure that the ceramic is sealed in place.



## Function Description

### Power-on Self-diagnosis

1. Each time the toilet is plugged in, all lights will be on, a "beep" will sound and all functions will be reset to factory settings.
2. Seat temperature will reset to 91 F (33 C).

### Knob Functions



1. Turn the knob clockwise to raise the seat temperature. Turn the knob counterclockwise to lower the seat temperature.
- Prompt sound "didi" indicates highest temperature level has been reached.
- Prompt sound "di" indicates lower one level of temperature.
- Prompt "long beep" indicates seat heating is off.
2. Short press the knob to perform a big flush.
3. When nobody is seated, long press the knob to turn all lights on/off.
4. When someone is seated, long press the knob to turn the prompt sound on/off.

## Other Function Description

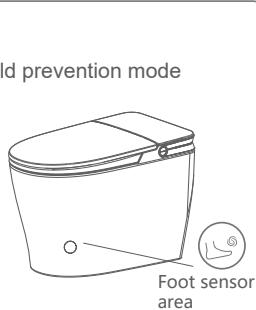
### Other Functions

#### 1. Low temperature scald prevention seat function.

After sitting down, the system will enter the low-temperature scald prevention mode automatically.

#### 2. Foot sensor lid/seat open and flushing function

- (1) When both the lid and seat are closed, the lid will open automatically once the user touches the foot sensor area.
- (2) When the lid is open and seat is closed, the seat will open automatically once the user touches the foot sensor area.
- (3) When the lid and seat are open, both of them will close and start small flushing once the user touches the foot sensor area.

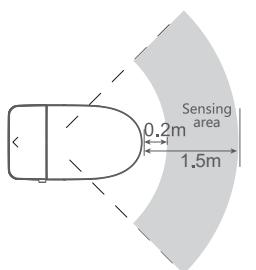


#### 3. Automatic flush

The toilet will close seat, close lid and flush automatically after 1 minute of leaving the toilet area (If a flush is executed before the lid closed, the toilet won't flush automatically again.)

#### 4. Auto lid open function

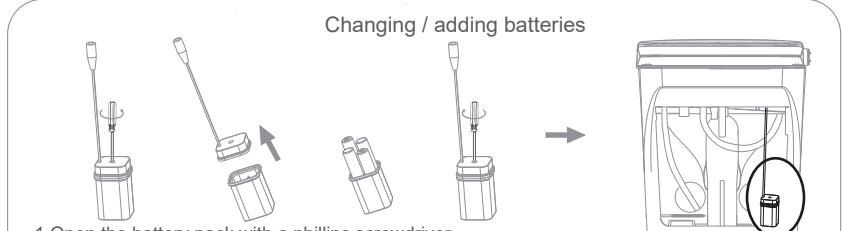
- (1) When someone walks to the toilet and into the sensing area, the lid will open automatically.
- (2) The lid will close automatically after 1 minute someone leaves the sensing area.



## Other function description

#### 5. Power off flush function

When power is off, the lithium battery will take over. Short press the knob to flush. No other functions will work. The batteries should last for 100 flushes.



1. Open the battery pack with a phillips screwdriver.

2. Remove the battery tray.

3. Load 4 size AA batteries into the battery tray being careful with the polarity of the batteries.

4. Reassemble the battery pack and install in the toilet.

#### Reminder

1. This toilet is designed to flush using batteries during a power outage. Check batteries at least once a year to ensure they are in good working condition.
2. Strictly follow the "+" and "-" signs in the battery pack when inserting batteries. Reverse connecting batteries may cause battery damage and safety hazards such as explosion or combustion.
3. Only size AA batteries should be used. Old and new batteries should not be mixed. Different models and brands of batteries should not be mixed. When replacing batteries, all of them should be replaced at the same time.
4. Handle battery pack with care. After replacing the batteries, make sure the battery pack is securely locked and sealed to prevent bathroom moisture from entering the compartment (this could cause battery corrosion and damage).
5. When replacing batteries, disconnect the battery compartment from the main unit.
6. DO NOT USE RECHARGEABLE BATTERIES.

## Cleaning and Maintenance

### 1. Maintenance of product surface and ceramics.

The detachable accessories can be removed before maintenance

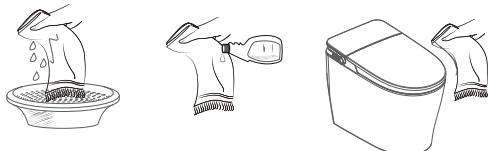
Note before maintenance:

- (1) Make sure the power supply is disconnected.
- (2) Do not let water enter the product during the maintenance process.
- (3) Be sure to wipe off any detergent after cleaning to avoid residue at the gap between the main ceramic body and the cover.

#### ● Product surface cleaning

Wet a soft cloth with water, wring it, and then wipe the product. If the toilet is dirty, you can use a soft cloth with a little of diluted neutral detergent to clean it.

Then use a clean damp cloth to wipe it clean.



### 2. Maintenance of valve if water performance is low

1. Turn off the angle valve. Unscrew the filter screen cap at the front of the valve with a straight screwdriver.

2. Use a small brush to scrub the filter screen, and flush away debris with clean water.

3. Reinstall the filter on to the angle valve and tighten it.

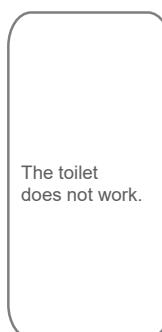


## Troubleshootings

### Problem

### Check

### Solution



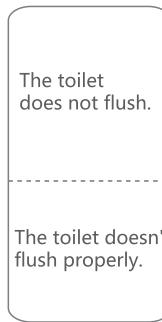
The toilet does not work.



The seat is not heating



Toilet light and knob light don't work.



The toilet does not flush.

The toilet doesn't flush properly.



Check whether cloth covers, cushions, etc. are being used on the seat sensing area.  
Check if there is a power outage.  
Check if the plug is loose or making poor contact  
Check if there has been electricity leakage (the GFCI receptacle indicator light is off or the GFCI breaker has tripped)



Check if the seat temperature is set to low or off.  
Check if there is a power outage.



Check if the fault still exists after doing a reset by unplugging, waiting 30 seconds and re-plugging unit..



Angle valve is closed.

The filter is blocked.

The filter is blocked.

► Remove cloth covers, cushions or any other item.  
► Wait for power supply recovery.  
► Plug in to ensure good power supply.  
► Unplug the power plug. Press the reset button on the GFCI receptacle or reset the GFCI breaker. If it still does not work, contact customer service.

► Reset the seat temperature using the seat temperature knob.  
► Wait for power supply recovery.

► Contact customer service.

► Open the angle valve.  
► Refer to Maintenance of the Valve.  
► Refer to Maintenance of the Valve.

## Product Technical Parameters

Items	TC012B	
Rated Voltage	120V ~ , 60Hz	
Rated Power*	25W	
Power Cord Length	about 1.1m	
Water Supply Pressure	Min. Dynamic pressure: 20psi (0.14 MPa). Max. Static pressure: 110psi (0.75MPa).	
Water Supply Temperature	41~95°F(5~35°C)	
Waterproof Level	IPX4	
Toilet Flush	≤1.26G(4.8L)	
Seat Ring Heating	Heater power	50W
	Safety equipment	Thermostat + fuse
	Surface temperature	3 levels: approx. 91/100 °F / off (33/38 °C / off)
Others	Antibacterial material	Seat ring
	Low temperature scald protection	Included
	Prompt for abnormalities	Alarm sound
	Seat sensing	Included
	Light control	Included

Rated Power:  
This product's energy consumption is tested under the following conditions: at an ambient temperature of 73±3.6°F, with the seat heating set to its maximum temperature setting. The test is conducted after the seat heating has stabilized for 15 minutes, measuring the power consumption over five cycles of 3 minutes each, and then calculating the average.

## Product Environmental information

Part name	Harmful substances					
	( Pb )	( Hg )	( Cd )	( Cr(VI))	(PBB)	(PBDE)
PCBA	X	O	O	O	O	O
Plastic parts	O	O	O	O	X	X
The motor	X	O	O	X	O	O
Others	X	O	O	O	O	O

This form is prepared according to the provisions of SJ/T11364

O : Indicates that the content of the hazardous substance in all homogeneous materials of the component is below the limit specified in CB/T26572

X : Indicates that the content of the hazardous substance in all homogeneous materials of the component exceeds the limit specified by CB/T26572



The number in this label indicates that the environmental protection period of the product in normal use is 10 years

## WARRANTY

CTM Maison Elite Inc. grants this limited warranty to the original purchaser of this Smart Toilet from the date of purchase. Proof of purchase is required when requesting any warranty assistance.

**Ceramic,limited 10 years:** If any of the ceramic parts of your Smart Toilet fails during your first 10 years of ownership due to a defect in material or workmanship, as determined solely by CTM Maison Elite Inc, we will provide you with a replacement ceramic basin. If no replacement ceramic can be provided for your Smart Toilet, we will provide a comparable or superior replacement ceramic or Smart Toilet at our sole discretion.

**Other Parts, Limited One year:** CTM Maison Elite Inc. warrants that all other parts, to be free from defects in workmanship and material at the time of manufacture for a period of one year. We agree to send a replacement part without charge or at our option replace it with a comparable or superior part.

To the extent permitted by law, CTM Maison Elite Inc. disclaims any and all warranties, including but not limited to those of merchantability and fitness for a particular purpose. There is no other express warranty. The duration of any implied warranty which cannot be disclaimed is limited to the period specified in the express warranty. Some states do not allow a limitation on how long an implied warranty lasts. The time limitation may not apply to you. Some states do not allow the exclusion of incidental or consequential damages, so the above limitation may not apply to you. This warranty gives specific legal rights. You may also have other rights which vary from state to state. The retailer shall not be liable for incidental, consequential, or damages arising out of or in connection with product use or performance except as may otherwise be accorded by law.

This limited warranty is non-transferable and only to the original purchaser of this Waste Disposer and will be void if unit is removed from its original installation.

This warranty does not cover: ordinary wear and tear, minor cosmetic blemishes, batteries, light bulbs, refurbished units, Smart Toilets that are not owned by the original purchaser, acts of God, plugging, overflowing, flooding, changes in finish including pitting, tarnishing, calcium or mineral deposit marks.

Damage to any part by accident, misuse, abuse, improper installation, improper care and maintenance, improper electric supply or power surge, failure to follow the instructions in the enclosed manual or by any modification to the unit are not covered by this warranty.

All costs of shipping parts, removing, repair labour and reinstalling the product are not covered by this warranty. Please do not ship your Smart Toilet or any parts to CTM Maison Elite Inc. Shipment will not be accepted.

This warranty supersedes all prior warranties.

**FOR WARRANTY PURPOSES PLEASE REGISTER YOUR PRODUCT.**

## Customer Care

Thank you for purchasing a FORNO ACQUA product. Please read the entire instruction manual before operating your new appliance for the first time. Whether you are an occasional user or an expert, it will be beneficial to familiarize yourself with the safety practices, features, operation and care recommendations of your appliance. Both the model number and serial number are listed on the product. For warranty purposes, you will also need the date of purchase. Record this information below for future reference.

Record this information below for future reference

Product Information

Service Information

Model Number: \_\_\_\_\_

Serial Number: \_\_\_\_\_

Date of Purchase: \_\_\_\_\_

Purchase Address And Phone: \_\_\_\_\_

Use these numbers in any correspondence or services calls concerning your appliance.

If you received a damaged appliance, immediately contact the dealer (or builder) that sold you the appliance.

Save time and money. Before you call for service, check the Troubleshooting Guide. It lists the causes of minor operating problems that you can correct yourself.

### CUSTOMER SERVICE:

Keep the instruction manual handy to answer your questions. If you don't understand something or you need more assistance, please call our Customer Service: **1-866-231-8893** or email: [mysupport@fornoworld.com](mailto:mysupport@fornoworld.com)

Our contact: CTM Maison Elite inc.

11420 Albert Hudon, Montréal, Québec H1G 3J6, Canada

The instruction manual can be downloaded from [www.fornoworld.com](http://www.fornoworld.com).